Two-Step Verification for Realm

What is two-step verification?

When you enable two-step verification, you will have to provide a second method of authentication to log into your account. Currently, you can choose between email and text message verification.

Why is two-step verification important?

Two-step verification adds a second layer of security to your account, preventing other unauthorized individuals from accessing your personal and giving information. If your account password becomes compromised, someone else will not be able to log into your account because they will also need to have access to the second form of authentication (your email address or your mobile device).

How does two-step verification for email work?

When you log in, you will receive an email at the address associated with your account. The email provides a numeric code which you must enter on the login screen to verify your identity.

How does two-step verification for text messaging work?

When you select verification by text messaging, you will first have to register your mobile number. Once registered, when you log in, you will receive a text message to the mobile number associated with your account. The text message provides a numeric code which you must enter on the login screen to verify your identity.

How do I opt into two-step verification within Realm?

You can enable two-step verification within Realm from the My Account page. Click your name in the top-right corner, select My Account, then enable two-step verification.

How often will I need to use two-step verification?

You must provide verification each time you log in. However, your login credentials are remembered for up to two weeks, as long as you do not log out.

Every 90 days, you will have to log in again using two-step verification. This ensures that your account remains secure.