

Viewpoint Help Known Issues

Supported Browsers

You can visit Viewpoint Help using one of the following browsers:

- Google Chrome 78.0.3904.97+
- Firefox 73.0.1+
- Microsoft Edge 79+
- Safari 13.1+

Need Assistance?

If you need immediate assistance with a Trimble Viewpoint product, please contact Support using the [Customer Portal](#).

Issue with Multiple Page PDFs when Printing from Firefox

In some cases, when accessing Viewpoint Help with the Firefox browser, using the "Print page and subpages" option to generate a PDF with multiple pages results in a PDF that has some blank pages and gaps in content. This issue is due to a known issue with the Firefox browser. As a workaround, use a different supported browser to generate PDFs with multiple pages.