



Pricing and Fee Schedule

for the Google Fiber Community Connections Program

(Austin)

Last modified: July 22, 2015

This Pricing and Fee Schedule (“Schedule”) describes the service plans, equipment and related terms for the Google Fiber Services that qualifying Community Connections users (“you” or “Subscriber”) in and around Austin, Texas may use. Any use of the Google Fiber Services described below is governed by the [Google Fiber for Small Business Terms of Service](#) (“Terms of Service”), which may be updated from time to time. For the purposes of your use of the Services and this Schedule, all references to businesses in the Terms of Service will also apply to you. Any terms that are capitalized below but not defined have the same meanings specified in the Terms of Service.

Community Connections Program

From the date Services are activated until the expiration or earlier termination of the Network Cooperation Agreement with the City of Austin, Google Fiber will not charge you a monthly fee for the Services (“Initial Term”). You may be charged a fee for any Services provided after the Initial Term. Google Fiber reserves the right to change the terms of this Schedule at any time, upon at least thirty (30) days advance notice.

Construction Fees; Installation

Google Fiber is waiving the standard construction fee we generally charge to subscribers for the construction and installation of the Services, but this does not include, and you will be required to pay, any amounts due pursuant to any other agreement you enter into with Google Fiber, including the property access agreement. If you do not schedule installation within forty (40) days after receiving notice to schedule installation, we may cancel your order.

Services

When Services are activated, you will receive a single, symmetric broadband connection (up to 1 gigabit) and 1 or 5 static IP addresses. Google Fiber will register the IP address with the legal business name and address you provide at the time you sign up for Service in the public whois database published at <http://whois.arin.net> or the Google rWhois service which publishes internet records. Services are not transferable to any location other than your premises.

Payments

If any payment is owed, you are required to make such payment within thirty (30) days from the applicable invoice date. All payments are due in U.S. Dollars and will be remitted as indicated on the invoice.

Taxes

You are responsible for, and you agree to pay, all Taxes owed on the construction fee (if any). If Google Fiber is obligated to collect or pay any taxes, the taxes will be invoiced to you unless you provide Google Fiber with a timely and valid tax exemption certificate authorized by the appropriate taxing authority. If you are required by law to withhold any taxes from your payments to Google Fiber, you must provide Google Fiber with an official tax receipt or other appropriate documentation to support such withholding.

Using Your Own Network Router

We will provide you with a Network Box with your order or you can use your own router. If you use your own router, you are responsible for making sure that your router is used in accordance with our [Terms of Service](#), including our [Acceptable Use Policy](#). Although we hope to make the Service compatible with as many network routers as possible, we cannot guarantee that your router will work with the Service.

Equipment & Replacement Fees

Equipment	Replacement Fee (not including tax, pricing subject to change)
Fiber Jack	\$100

Network Box	\$200
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You will receive a Fiber Jack and may receive a Network Box (depending on your order) as part of the Service. You will be required to pay the applicable Replacement Fee if you lose or damage any of the equipment listed above. Unless we notify you via e-mail, you must return all of the equipment provided to you (except the Fiber Jack) if you cancel your Service. Please do not remove the Fiber Jack. If you do not return the applicable equipment in good working order within twenty-five (25) days after Service is terminated, you are responsible for payment of the Replacement Fee(s) listed above.

The equipment requires an independent electrical power source to operate.

Service Limitation Disclaimer

THE SERVICES PROVIDED TO YOU WILL BE SIMILAR AS THOSE BROADBAND SERVICES PROVIDED TO OUR SMALL BUSINESS SUBSCRIBERS. YOU UNDERSTAND AND ACKNOWLEDGE THAT THE SERVICES PROVIDED TO YOU ARE SOLELY INTENDED TO SUPPLEMENT YOUR EXISTING BROADBAND SERVICE AND SIMILAR SERVICES. YOU FURTHER UNDERSTAND AND ACKNOWLEDGE THAT THE SERVICES ARE NOT DESIGNED, MANUFACTURED, OR INTENDED FOR HIGH RISK ACTIVITIES OR FOR USE IN CONNECTION WITH EMERGENCY OR MISSION CRITICAL SERVICES OR FUNCTIONS.

Customer Support

As part of the Services, Google Fiber provides customer support through the various channels listed [here](#).