

# 2026 Basin Plan Review: Privacy Collection Notice

## Privacy

The Murray–Darling Basin Authority (**MDBA**) respects your right to privacy and confidentiality.

The MDBA complies with the Australian Privacy Principles in the *Privacy Act 1988* (Cth) (the **Privacy Act**). The Privacy Act regulates how:

- we collect, use, disclose and store personal information including sensitive information
- you can access and correct records containing your personal information.

## Your personal information

The MDBA is collecting your personal information to deliver the review of the Basin Plan (**Basin Plan Review**) as required under section 50 of the *Water Act 2007* (Cth) (the **Water Act**) and the associated public consultation process required under section 51 of the Water Act. The MDBA will collect your personal information including through third parties contracted to support the Review.

Your personal information is collected by the MDBA when you make your submission to the MDBA.

We may also collect your personal information from a third party if the circumstances make it unreasonable or impracticable to collect the information directly from you.

Any third party contracted to support the Basin Plan Review is contractually obligated to act in a manner consistent with the Privacy Act.

## Including third party personal information in your submission

If you intend on including personal information of a person/s other than yourself in a submission, you should make sure the person is aware of this and has agreed to the inclusion of their information in the submission.

## Why is your personal information being collected?

### Basin Plan Review

Your personal information (including sensitive personal information) is being collected for the purpose of the Basin Plan Review, through required public consultation. Collection of your personal information (including sensitive personal information) for the purposes of Basin Plan Review is authorised under section 51 of the Water Act.

### Other reviews in connection with the Murray–Darling Basin

Your personal information (including sensitive personal information) is also being collected for the purposes of:

- supporting the Water Act Review, including consideration of the management of Basin water resources. A review of the Water Act is required to be conducted under section 253 of the Water Act.
- the Menindee Review, initiated by the Basin Officials Committee. This is a review of the operation and management of the Menindee Lakes system, which is managed by the MDBA on behalf of the Australian Government, the New South Wales, Victorian and South Australian governments.
- other reviews, studies or projects the MDBA (including in conjunction with other Basin governments) carries out in performance of its functions, powers, or obligations.

Referred to in this notice as the **Other Reviews**.

## How will your personal information be used and disclosed?

### Basin Plan Review

Personal information collected will be used to inform the MDBA of your views on the Basin Plan Review. We may contact you to clarify parts of your submission. Your submission will be recorded, reviewed, grouped into themes, and used in the preparation of summaries and reports. Thematic grouping and the preparation of summaries may use generative Artificial Intelligence in a closed system.

Cloud-based technology provided by Converlens Pty Ltd (**Converlens**) is used to collect and host your submission. The recording and processing will involve disclosure to third parties contracted by the MDBA to support delivery of the Basin Plan Review, including Converlens.

Converlens collects personal information in compliance with the Privacy Act and stores data securely in Australia. Find out more about how Converlens manages consultation data in their Privacy Policy at [converlens.com/legal/privacy-policy/](https://converlens.com/legal/privacy-policy/).

Any personal information included in a submission about you, and or persons other than you, will be published on [mdba.gov.au](https://mdba.gov.au), as required under s 51 of the Water Act, unless you make a request to treat your submission, or part of your submission, as confidential. You can choose to have your submission published anonymously or under a pseudonym. We may redact parts of published submissions, in certain circumstances.

## Other Reviews

Your personal information may be disclosed to, and used by, the MDBA and Basin governments for the purposes of the Other Reviews described above. This includes the Australian Government Department of Climate Change, Energy, the Environment and Water for purposes of the Water Act Review. Where we disclose this information to other Basin governments, we expect those governments to notify you about their collection, use and disclosure of your information for the purposes of the Other Reviews as required under the Privacy Act.

Your personal information may also be disclosed where you have agreed or where it is otherwise permitted, including where it is required or authorised by or under an Australian law, court, or tribunal order.

## What would happen if your personal information was not collected?

Submitting your views on the Basin Plan Review is voluntary. You can choose not to provide your personal information, but the MDBA cannot accept your submission online and will not be able to contact you to discuss or clarify your submission if submitted by other channels.

In circumstances where you are unable to deal with us anonymously, or through the use of a pseudonym, we will ask you to identify yourself to enable us to carry out our functions and activities.

## Overseas disclosure of your personal information

The MDBA uses servers located in Australia, but because submissions are published on our website, they are accessible online including to overseas recipients. The provider, Converlens, may disclose personal information to overseas recipients and we recommend you read the relevant privacy policies accessible via the link below.

## Access to and correction of your personal information

The MDBA's Privacy Policy ([mdba.gov.au/privacy](https://mdba.gov.au/privacy)) and Converlens' Privacy Policy ([converlens.com/legal/privacy-policy/](https://converlens.com/legal/privacy-policy/)) have information about how you can access and correct your personal information.

## Complaints

The MDBA and Converlens privacy policies provide information about making a complaint about a breach of the Australian Privacy Principles and how complaints are dealt with.

## Contact us

A copy of the MDBA Privacy Policy can be found at [mdba.gov.au/privacy](https://mdba.gov.au/privacy) or you can request a copy via email to [privacy@mdba.gov.au](mailto:privacy@mdba.gov.au) or call the MDBA Privacy Officer on (02) 6279 0100.