

## Legislative framework

The Workers Compensation Scheme in Queensland is absolutely appalling. Staff of WorkCover, QCOMP and the Industrial Relations Commission in my view have no concept of the reason for legislation and their requirements. Although my claim was taken by phone, the information I provided was never transferred to the computer database. In fact, my entire application was forged. Following this, my entire medical history was obtained without consent with a letter requested both related and unrelated medical information followed by I statement I have consented. Throughout my entire file all my medical information was manipulated, diagnosis changes, dates of consults changed and apparently quoted to eliminate confusion, however it was all lies. My claim was denied even though I made several complaints nothing was ever corrected. Instead, high profile solicitors and barristers have been used in their defence. Legislation do not work in WorkCover Qld as they believe that are above the law and there is no route for persons to follow to resolve the issues within WorkCover without having unlimited funding - another way of discriminating against injured workers who only want to be able to afford food and the table and a roof over their head...

## Compliance and enforcement

Compliance of WorkCover itself need to be improve. Although there are heavy penalties outlined in the Act, I have never heard of it being applied. Unfortunately however it's not because it doesn't exist it is purely because it is all covered-up through government itself. All for the sake of "maintaining the integrity of government"...

## Prosecutions and legal proceedings

I believe that it is time that the government start to take action and punish those who do not comply. Instead of using Barristers and high profile lawyers to help cover up their crimes, they should take action and start making examples out of their own staff who use their positions within government to commit crime. I have a number of severe claims that I intend to follow through as I have come to a point where I am no longer willing to accept the blatant ignorance of government to follow their own rules and in particular the code of conduct.