

**From:** [Georges River Tile Rescue](#)  
**To:** [Franchising Review](#)  
**Subject:** Franchising review feedback  
**Date:** Wednesday, 27 September 2023 8:58:04 AM

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Dear All,

Congrats for doing this....its long over due and please implement the recommendations ASAP

After being a franchisee for 8 years my concerns are as follows -

- Recruitment & vetting - franchisors must be stricter when it comes to allowing new franchises. Let the buyer be ware and due diligence is not acceptable. Having the ability to mortgage your house to buy into a franchise is one thing but having no drive, motivation, brains or ability and an undesirable physical appearance will only cause heartache for all involved
- Franchise fees should not be indexed/ tied to performance. Being successful should not see an increase in fees. The ATO already punishes successful franchisees at BAS time. Fees should be flat and fixed and somewhat reduced. Franchisors performance is usually poor compared to the fees they receive
- Franchisees should not locked into long term contracts and there should be more get out opportunities and clauses. Why do franchisors keep poor performing franchisees or those who don't want to continue.
- Non compete clauses - these should be abolished in all areas of business and employment. No one should restrict some ones right to earn a living and provide for their family. Ridiculous that your can be trained in a certain expertise such as tiling, baking or cleaning and then when you leave the franchise, you cannot earn an income ion the field / area you're trained in
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Thanks

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Sean Kreskay

Tile Rescue Georges River

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