



Healthcare

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How a healthcare company solved its security challenges, saved budget, and optimized user experience:

The company covered in this case study is an organization that provides healthcare services to patients across multiple locations in Canada. As the company grew, so did the need to implement robust cybersecurity measures to protect patient data and prevent cyber attacks.

The challenge

The company faced a significant challenge with password management, and employees needed help managing multiple passwords across different systems. The IT team was concerned about the security risks of weak passwords and password reuse and was looking for a solution to reduce the risk of a cyber attack.

Additionally, the healthcare company needed an extra layer of security to protect sensitive patient data, especially with a solution which could provide a quick authentication process since healthcare professionals can not lose time going through several steps to sign in, in an environment where each second counts.

The solution

After evaluating different options, the company decided to implement the IDmelon solution. Using IDmelon, employees could quickly sign in through a single badge tap and PIN insert without the troubles of typing usernames and long or complex passwords or using their smartphones to authenticate, which could cause distraction.

IDmelon Passwordless Orchestration Platform (IPOP) not only reduced the risk of cybersecurity attacks but also helped to save time and solve the password-related issues. Employees no longer need to remember multiple passwords and the IT team is able to manage passwords more efficiently.

The result

After implementing IDmelon solutions, the company saw a significant improvement in their cybersecurity posture. IPOP helped to prevent unauthorized access to sensitive patient data and reduced the risk of cyber attacks. Additionally, the IT team managed passwords more efficiently, saving time and reducing the number of password-related issues. IDmelon is easy to use and integrated seamlessly with the company's existing systems.

Phishing-resistant

Passwordless Authentication.

Superior security for workforce authentication with existing devices as FIDO security keys.



IDmelon Passwordless Orchestration Platform

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