

Participation Agreement

By accepting the offer of the Flume Smart Water System, I agree to the following terms and conditions below.

I acknowledge and understand the following:

- I understand that as part of this program I will receive the Flume Smart Water System for the discounted price of \$149. The retail price is \$199 plus tax and shipping.
- I will be billed for water consumption based only on measurements from the Desert Water Agency (DWA) meter. Flume provides detailed information on daily water use. Its readings will not match the total monthly reads from the DWA meter, which are read in different units and do not always coincide with the calendar month.
- I am physically able to install the Flume Water Sensor on my water meter, which may require bending over my in-ground meter box and working with my home Wi-Fi system.
- My home has Wi-Fi and should for the next year of the pilot.
- I am able to plug the Flume Bridge into a power outlet inside my home and am able to connect it to my home's Wi-Fi. This process is similar to installation of other smart home technology.
- I have a smartphone or other mobile device and I agree to accept Flume notifications when sent through the mobile app. Feedback on the notifications is an important pilot component. I understand that if I disable these messages I could miss key information such as increases in my water use.
- This system presents no guarantee for reductions in water use.
- I understand that Flume will be sharing my water use data with the DWA as a basis for a water conservation study. I also agree to participate in up to two surveys as a part of this study.
- As a part of the pilot program, I agree to keep the Flume Smart Water System installed for at least one year.
- I agree to install the Flume Smart Water System according to the instructions and without tampering with the water meter in any way.