



Pilot Participation Agreement

By accepting the offer of the Flume Smart Water System, the customer agrees to participate in the pilot study.

I acknowledge and understand the following:

- I understand that as part of this pilot program, I will receive the Flume Smart Water System for the discounted price of \$159 plus tax and shipping. The retail price is \$249 plus tax and shipping.
- I understand that I may be entitled to receive a discount on my Farmers Insurance policy once my Flume is installed and operational. If my device goes offline or is uninstalled, I will no longer be eligible to receive my insurance discount.
- I allow Flume to share my data with Farmers in part to determine whether my device is installed and is operational.
- This offer is non-transferable. Flume must be installed at the property associated with the account that received the offer.
- I am physically able to install the Flume Water Sensor on my water meter, which may require bending over my in-ground meter box and working with my home Wi-Fi system.
- My home has Wi-Fi and should for the next year of the pilot.
- I am able to plug the Flume Bridge into a power outlet inside my home and am able to connect it to my home's Wi-Fi. This process is similar to installation of other smart home technology.
- I have a smartphone (iOS or Android) or other mobile device and I agree to accept Flume notifications when sent through the mobile app. Feedback on the notifications is an important pilot component. I understand that if I disable these messages I could miss key information such as increases in my water use or leak alerts.
- This system presents no guarantee for reductions in water use.
- As a part of the pilot program, I agree to keep the Flume Smart Water System installed for one year.
- I agree to participate in at least one online follow-up survey conducted by Farmers.
- To the fullest extent permitted by law, by signing this Participation Agreement, I, as well as my heirs, successors, and assigns shall indemnify and hold harmless Farmers, and its respective officers, directors, employees and agents from and against any and all liabilities, claims, losses, obligations, damages, fines, civil penalties, judgments, costs, expenses of any kind or nature including, but not limited to, interest, court costs, and reasonable attorney fees, arising from this Participation Agreement ("Claim"), except to the extent such Claim arises from the sole negligence or willful misconduct of Farmers, its officers, directors, employees, or agents.