



## CUSTOMER AGREEMENT

I acknowledge, understand and agree to the following:

1. I have an active homeowners policy through Hippo Insurance Services ("Hippo").
2. I am purchasing or purchased a home water monitoring device through the partnership created between the Los Angeles Department of Water & Power and Flume, Inc as detailed [here](#).
3. I consent and agree that Flume, Inc., can share my personal information with Hippo Insurance Services, Inc., its affiliates and subsidiaries, including my name, address, city, state, zip code, Flume purchase date, Flume installation date, and Flume device status.
4. I may be eligible for a premium discount on my homeowners insurance purchased through Hippo based upon the installation and activation of the Flume Smart Water System ("Flume System").
5. I must contact Hippo Insurance Services to determine my eligibility and qualification for any potential discount.
6. Any discount is not guaranteed or automatic, and is subject to availability and qualification. Any discount may be contingent and based upon the continued activated status of the Flume System.
7. Hippo makes no guarantees or warranties regarding the operability, functionality, fitness, safety, or reliability of the Flume Smart Home Water System and you waive any and all rights regarding same as against Hippo Insurance Services, its affiliates and subsidiaries.

Devices and products described herein are provided by Flume. Hippo Insurance Services ("Hippo"), its affiliates and subsidiaries, assume no liability for products and/or services provided by Flume. The offer described herein is not an indication that insurance coverage is available under any policies issued through Hippo. Hippo Insurance Services is a general agent for affiliated and non-affiliated insurance companies. Hippo is licensed as a property casualty insurance agency in all states in which products are offered. Availability and qualification for coverage, terms, rates, and discounts may vary by jurisdiction. We do not in any way imply that the materials on the site or products are available in jurisdictions in which we are not licensed to do business or that we are soliciting business in any such jurisdiction. Any estimated premium savings are based on the application of discounts which are subject to availability and qualification. Coverage and coverage amounts selected are the decision of the buyer. CA License #0K96532.

Installing and activating the monitoring kit will result in your being a customer of a third party that is not affiliated with Hippo. Hippo is not responsible for any acts, errors, or omissions of such third party or the operation or effectiveness of the sensor kits provided, or any loss or damage of any kind that you may suffer as a result of your installation and use of the sensor kit or engagement with such third party. We encourage you to review the terms of use, privacy notice and any additional notices provided by the third party prior to installing and activating the sensor kit. The terms of your engagement with the third party are solely between you and such third party.