

CUSTOMER AGREEMENT

I acknowledge, understand and agree to the following:

- I am purchasing or purchased a home water monitoring device that may be eligible for rebates through partnerships created between Flume, Inc. and its water agency/utility partners as detailed here.
- 2. I consent and agree that Flume, Inc., can share my personal information with Hippo Home Care, its affiliates and subsidiaries ("Hippo"), including (but not limited to) my name, address, city, state, zip code, Flume purchase date, Flume installation date, and Flume device status.
- 3. Hippo makes no guarantees or warranties including, but not limited to, relating to the operability, functionality, fitness, safety, or reliability, of any Flume service or product including, but not limited to, the Flume Smart Home Water System and you knowingly waive any and all rights regarding same as against Hippo.

Hippo Home Care ("Hippo Home") is an affiliate of Hippo Insurance Services. Your use of Hippo Home is subject to Hippo Home's terms and conditions and privacy policies. Use of unaffiliated third-party vendors is subject to the terms of service provided by such third party. Hippo Insurance Services is not responsible for your use/non-use of Hippo Home or any service vendor.

Devices and products described herein are provided by Flume. Hippo Home, its affiliates and subsidiaries, assume no liability for products and/or services provided by Flume. Installing and activating the monitoring kit will result in your being a customer of a third party that is not affiliated with Hippo Home. Hippo Home is not responsible for any acts, errors, or omissions of such third party or the operation or effectiveness of the sensor kits provided, or any loss or damage of any kind that you may suffer as a result of your installation and use of the sensor kit or engagement with such third party. We encourage you to review the terms of use, privacy notice and any additional notices provided by the third party prior to installing and activating the sensor kit. The terms of your engagement with the third party are solely between you and such third party.