



Participation Agreement

By accepting the offer of the Flume Smart Water System, the customer agrees to participate in a pilot study with the City of San Luis Obispo, CA (SLO).

I acknowledge and understand the following:

- I understand that as part of this pilot program I will receive the Flume Smart Water System for the discounted price of \$10. The retail price is \$199 plus tax and shipping.
- I will be billed for water consumption based only on measurements from the SLO meter. Flume provides detailed information on daily water use. Its readings will not match the total monthly reads from the SLO meter, which are read in different units and do not always coincide with the calendar month.
- This offer is non-transferable. Flume must be installed at the property associated with the account that received the offer.
- Flume must be installed within 14 days of delivery or returned to Flume. Flume can send a mailing label for this purpose and will refund my payment. If I purchase the Flume Smart Water System and fail to install it at the approved property I understand that Flume may invoice me \$199.
- I am the account holder of the property where the Flume Smart Water System will be installed and understand by accepting this offer, I own the device.
- I am physically able to install the Flume Water Sensor on my water meter, which may require bending over my in-ground meter box and working with my home Wi-Fi system.
- My home has Wi-Fi and should for the next year of the pilot.
- I am able to plug the Flume Bridge into a power outlet inside my home and am able to connect it to my home's Wi-Fi. This process is similar to installation of other smart home technology.
- I have a smartphone or other mobile device and I agree to accept Flume notifications when sent through the mobile app. Feedback on the notifications is an important pilot component. I understand that if I disable these messages I could miss key information such as increases in my water use.
- This system presents no guarantee for reductions in water use.
- I understand that Flume will be sharing my water use data with the City of San Luis Obispo and American Modern Insurance Group and Cal Poly, San Luis Obispo as a basis for a water conservation study. I also authorize the City of San Luis Obispo to share my historical water usage data with Flume, American Modern Insurance Group and Cal Poly, San Luis Obispo (from prior to the installation of Flume). I also agree to participate in up to two surveys as a part of this study.
- As a part of the pilot program, I agree to keep the Flume Smart Water System installed for one year.
- I agree to install the Flume Smart Water System according to the instructions and without tampering with the water meter in any way.