

REDZONE ROBOTICS, INC MOBILE APP PRIVACY POLICY

Effective as of 3/15/24

Our Commitment to Privacy

RedZone Robotics, Inc. (“RedZone” or “We”) is a US company with an international location in New Zealand. We respect the privacy of your information. We provide this explanation about our online information practices as a show of our commitment to protect your privacy.

This privacy policy (the "Privacy Policy") applies to the linked website(s) (“site”) and the Integrity - Field mobile application (the "App"), owned and operated by Redzone Robotics ("RedZone," "we," "us," or "our"). We have created this Privacy Policy to tell you what information collected, how we use that information, and who we will share that information with, if at all. This Privacy Policy does not address the privacy practices of any third parties that we do not own, control, or are affiliated with..

By visiting and/or using our site or App, you are agreeing to the terms of this Privacy Policy and the accompanying Terms and Conditions. We encourage you to read the Privacy Policy, and to use the information it contains to help you make informed decisions.

The site and App collect some personal information from users. We do not sell or rent or share or in any other way use personally-identifying information collected without your permission. We will notify you at the time of data collection or transfer if your personally-identifying information will be shared with a third party. You will always have the option of not permitting the transfer by not using the particular services for which the information is collected or shared.

The Information We Collect

We collect and store personally-identifying information including your name, email address, geolocational information, user name, and other personally-identifying information that you provide. The information we collect is categorized as follows:

App Information—information that you provide to us through our App and through other means. Examples include your physical location such as geolocational information, address, or zip code, phone number, billing and/or credit card information, inspection content, etc., which are collected when you use the App, site, or purchase products or services.

We may ask you for personally-identifying information at other times, such as if you communicate with us, make a purchase, or request a quote.

In addition, we automatically gather general statistical information about our App and site visitors, such as IP addresses, browsers, pages viewed, number of visitors, action undertaken within the App, etc., but in doing so we use this data in the “aggregate” to determine how much our customers use parts of our App or site so we can improve the App or site. If we provide this statistical information to third parties, we do not provide personally-identifying information without your permission.

How we use cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

As part of our service, we use cookies to store and sometimes track information about you. Some features of our site or App may be available only through the use of a cookie.

There are a number of different types of cookies, however, we use:

- **Functionality** – We use these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used. RedZone also uses cookies in connection with facilitating network communication with you and your device, for example to provide you with a website display matched to your device's format.

If you prefer RedZone not use cookies, you are permitted to disable their use, e.g., by blocking them using a browser or mobile device setting. While RedZone will provide website and App features when cookies are blocked, some features of the website and the App may not be made available to you.

RedZone generally treats data collected via cookies and similar technology as aggregate data, i.e., non-personally identifiable data. However, to the extent that data collection of a certain nature, such as an internet protocol (IP) address or similar identifiers are collected, these may be considered personally identifiable data by law local to you, and therefore RedZone treats this data as personally identifiable data in such circumstances. If aggregate data is combined with other personally identifiable data, the combined data is treated as personally identifiable data by RedZone.

The Way We Use Information

We use your personally-identifying information to improve our marketing and promotional efforts, to statistically analyze site usage, to improve our content and product or service offerings and to customize our the App's or site's content, layout, and services.

We use your information to deliver information to you that, in some cases, is targeted to your interests. You can opt out of receiving this information by so indicating in your registration/preferences file or by contacting us.

If your version of the App or site uses geolocation features, we use your geolocational information to provide services, such as to aid in filling out forms attached to work done in the course of operational work within the application - these forms, with your geolocational information, are used to verify work undertaken through the course of your employment with a third party, or RedZone. For example, The geolocation information data is used as an audit data point to ensure that the location of work done matches the intended location of the work to be performed. Geolocational information is also used to aid in the optimization of route planning and verification of work done. Geolocation information may be shared with your employer. As with other personally identifiable data, you may control our use of such data, such as opting out of the use of geolocation information by removing access to location services on your device.

We use your e-mail address, your mailing address, a phone number or other contact information you have provided to contact you regarding administrative notices, new product offerings and communications relevant to your use of the App or site or our goods or services. We will not send you promotions or announcements unless you give us permission to do so. You can opt out of receiving such contact by so indicating in your registration/preferences file or by contacting us.

We may also use or disclose information to resolve disputes, investigate problems, or enforce our Terms and Conditions, End User License Agreement (ELUA) or other applicable contractual agreement with you. At times, we review status or activity of multiple users to do so. We will disclose or access information whenever we believe in good faith that the law so requires or if we otherwise consider it necessary to do so to maintain service and improve our products and services.

We also use your IP address to help diagnose problems with our server, to manage our web site and to enhance our site based on the usage pattern data we receive.

Security and How We Protect Your Information

We partner with commercial cloud computing providers to store and process your information. We take commercially reasonable steps to protect the Information from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. Please understand, however, that no security system is impenetrable. We cannot guarantee the security of our databases or the databases of the third parties with which we share such Information, nor can we guarantee that the Information you supply will not be intercepted while being transmitted over the Internet and mobile networks. In particular, e-mail sent to us may not be secure, and you should therefore take special care in deciding what information you send to us via e-mail.

We employ commercially reasonable and current security methods to prevent unauthorized access, maintain data accuracy, and ensure correct use of information we collect from you. Your personally-identifying information stored by us is protected with technological, administrative and physical security measures.

No data transmission over the Internet or any wireless network can be guaranteed to be perfectly secure. As a result, while we try to protect your personal information, we cannot ensure or guarantee the security of any information you transmit to us, and you do so at your own risk.

How You Can Update, Correct or Delete Your Information

You can access the information that we collect online and maintain through normal updating methods. To access, update, correct or delete this information, you can contact us.

During the normal course of doing business, we will continue to share your information among our business units, our affiliates and unaffiliated third parties as necessary in order to service your account with us.

Children Under the age of 13

The App and site are not directed to children under the age of 13. We have no way of distinguishing the age of individuals who access our App or site, and so we carry out the same Privacy Policy for individuals of all ages. We ask that minors (under the age of 13) not use the App. If a child has provided us with personally-identifying information without parental or guardian consent, the parent or guardian should contact us to remove the information.

Third Party Practices

The Privacy Policy of a third party service appearing at our site or App may differ from ours. We encourage you to read that policy before responding to the offer.

Changes to Our Policy

This Privacy Policy became effective on May 1st, 2024. Any changes to our Privacy Policy will be communicated through our Web site and App at least seven days in advance of its effective date. If we have contact information for you on file, we will make best efforts to individually notify you. Information collected before changes are made will be secured according to the previous Privacy Policy.

Your Consent

By using our Web site or App, you consent to the collection and use of this information in the manner we describe in this Privacy Policy. If you are not in agreement with the terms of this Privacy Policy and the accompanying

Terms and Condition you should refrain from using our Web site and App. Your continued use of our Web site or App after we update or change our Terms and Conditions and/or this Privacy Policy will constitute agreement and acceptance of any changes.

Non-U.S. Users

RedZone is a multi-national company as therefore it may be necessary for RedZone to transfer personal data between or permit data to be accessed by different entities around the world. RedZone complies with laws on transfer of personal data between companies to help ensure your data is protected. The RedZone entity that controls your personal data may differ depending on where you reside or are located. For example, if you do not reside in the US or contact a non-US RedZone location, your personal data may be handled by a non-US RedZone entity. Personal data relating to individuals or entities in the European Economic Area, the United Kingdom, and Switzerland is controlled by RedZone Robotics, Inc. As applicable, RedZone's collection, storage or transfer of personal data, if any, will be governed by European Commission's standard contractual clauses, Privacy Recognition for Processors System, Asia-Pacific Economic Cooperation (APEC) Cross-Border Privacy Rules System, or New Zealand Privacy Act 2020.

IMPORTANT NOTICES TO NON-U.S. RESIDENTS USING THE MOBILE APPLICATION

The App, site, and its respective servers are operated in the United States. If you are located outside of the United States, please be aware that your Information, including your Personal Information, will be transferred to, processed, maintained, and used on computers, servers, and systems located outside of your state, province, country, or other governmental jurisdiction where the privacy laws may not be as protective as those in your jurisdiction. If you are located outside the United States and choose to use the site or App, you hereby irrevocably and unconditionally consent to such transfer, processing, and use in the United States and elsewhere.

App Stores; External Websites

Your app store (e.g., iTunes or Google Play) may collect certain information in connection with your use of the App, such as personal information, geolocational information, and other usage-based data. We have no control over the collection of such information by a third-party app store, and any such collection or use will be subject to that third party's applicable privacy policies.

Right to Opt Out, Limit use, and Obtain a Report

Certain jurisdictions provide you the right to opt out of our processing or sharing of your information, for example as for online targeted advertising or direct marketing purposes. Certain jurisdictions also allow you to opt out of the "sale" of your information to third parties in exchange for valuable consideration. As set forth in the data protection rights, you have control over your data and our use of it.

While we **DO NOT** use your information in a manner though to trigger opt out rights, we reserve the right to use analytics or online advertising tools that result in the disclosure of your information to our third-party partners that are subject to opt out right. You can obtain a report our use of your data in this manner and opt out of these activities by contacting us.

What are your data protection rights?

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

Privacy Questions

If you have any questions about this Privacy Policy or would like to submit a complaint, we invite you to contact us using the contact information below. RedZone takes your privacy questions seriously and will review your questions to determine how to best respond, which may include but is not limited to responding to you within a reasonable time, typically within one month, asking you for more information, taking steps to update our privacy practices, or letting you know we need more time or information to respond. If you are not satisfied with RedZone's response, you may refer a complaint to an applicable regulator; if asked, RedZone will endeavor to identify the appropriate avenue for doing so.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at: 412-476-8980

Email us at: contact@redzone.com

Or write to us: RedZone Robotics, Inc., 195 Thorn Hill Road, Suite 110, Warrendale, PA 15086

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that we have not addressed your concern in a satisfactory manner, you may contact the Federal Trade Commission.

<https://reportfraud.ftc.gov>