



Flair Airlines Showcases Continued Operational Excellence in February

- Flair maintained a completion factor of 96.4%
- Flair achieved an 89% load factor, flying 293,592 passengers
- Flair improved on-time performance, reflecting commitment to reliability

EDMONTON, Alberta, March 15, 2024 – Flair Airlines, Canada's leading low-fare airline, remains committed to operational excellence and reliability, reporting a completion factor of 96.4% for February 2024. The completion of 1,784 out of 1,850 scheduled flights, further solidifies Flair's position as both a reliable and affordable air travel option for Canadians.

"In February, Flair again demonstrated its commitment to operational excellence and serving the needs of Canadian travelers," said Stephen Jones, CEO of Flair Airlines. "As the sole ultra-low-cost carrier (ULCC) in Canada, we embrace the opportunity to carry more passengers on-time to destinations across North America, while offering low fares. In this ever-evolving landscape of air travel, it's crucial that air travel remains accessible to all Canadians. Flair not only provides affordable fares, but our performance metrics prove we are just as, if not more, reliable as Big Air."

Completion Factor

In February, Flair operated 1,784 out of 1,850 scheduled flights, resulting in a completion factor of 96.4%. This metric, which compares flights flown to those scheduled, underscores Flair's commitment to operational excellence and reliability, ensuring that our passengers reach their destinations safely and on time.

Load Factor and Passengers

Flair continues to bridge communities and connect Canadians to the people and experiences they love, welcoming 293,592 passengers in February. With an impressive booked load factor of 89%, which reflects the percentage of network-wide seats sold to paying passengers, Flair remains dedicated to making air travel more affordable and accessible for all.

On-Time Performance



Flair's on-time performance (OTP), which measures flights arriving within 15 minutes of their scheduled arrival time, saw an improvement in February, reaching 51.2%. This increase reflects our proactive measures to enhance service standards and minimize disruptions for our passengers. While it falls below Flair's target goal, Flair is rolling out improvements across its organization to drive higher OTP as peak travel approaches.

Fostering Competition and Innovation

With the recent closure of Lynx, Flair Airlines has emerged as the sole ultra-low-cost carrier (ULCC) in Canada. As a disruptor in the industry, Flair understands the responsibility that comes with this position, recognizing its crucial role in fostering competition, driving innovation, and benefiting Canadians across the country.

About Flair Airlines

Flair Airlines is Canada's most trusted low-fare airline, dedicated to providing affordable air travel that connects Canadians to the people and experiences they love. With an expanding fleet of Boeing 737 aircraft, Flair serves over 35 cities across Canada, the U.S., Mexico, the Dominican Republic, and Jamaica. For more information, please visit www.flyflair.com.

Media Contacts

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