

Flair Airlines Reports 99.4% Completion Factor in June 2023; Continues to Lead with Strong On-Time Performance

- **77.4% of Flair Airlines flights arrived within 15 minutes of the scheduled arrival time**
- **Load Factor remains strong at 89% and 436,112 passengers flown**

EDMONTON, Alberta, July 12, 2023. Today, Flair Airlines, Canada's leading ultra-low cost airline, announced a robust completion factor of 99.4% for the month of June 2023. On-time performance remained strong in June, with 77.4% of flights on time. Completion factor measures flights completed compared to the schedule that were not cancelled. Flights that arrive within 15 minutes of their scheduled arrival time are considered to be on-time. These key performance indicators are closely monitored measures within the airline industry.

Load factor also remained strong in June at 89% and 436,112 passengers flown, demonstrating high demand for summer travel.

“Flair continues to deliver for Canadians. We’re very happy with our overall performance in June, and a completion factor that is industry leading. Our priority remains to deliver a positive and safe experience for all of our passengers, and we’re committed to getting Canadians where they want to be, on time,” said Stephen Jones, CEO of Flair Airlines. “These impressive figures mean that we’re able to maximize our aircraft utilization, resulting in lower costs, and a better travel experience for our passengers and their wallets. Not only does great on-time performance enhance the customer experience, but it also reduces the costs of cancellations and refunds, as well as the load on our Customer Service team. It also means better crew schedules and efficiency.”

Flair Airlines remains committed to transparency through the release of monthly operational metrics through its channels, by mid-month of the following month.

About Flair Airlines

Flair Airlines is Canada’s leading low-fare airline and its greenest airline, on a mission to provide affordable air travel that connects them to the people and experiences they love. With an expanding fleet of Boeing 737 aircraft, Flair is growing to serve over 35 cities across Canada, the U.S., Mexico, and Dominican Republic. For more information, please visit www.flyflair.com.

Media Contacts

Members of the media may contact media@flyflair.com for more information.