# FRANCHISE DISCLOSURE DOCUMENT (UNIT FRANCHISE)

#### TOTAL CAR FRANCHISING CORPORATION

A South Carolina Corporation 125 Daytona Street, Conway, SC 29526 1-800-7COLORS

www.colorsonparade.com



As a unit franchisee, you will provide fixed site and/or mobile transportation-related repair, reconditioning and/or restoration services, including but not limited to paint repair, paintless dent removal, headlight, wheel and interior restoration and repair, on automobiles, trucks, planes and/or other transportation-related equipment in a designated territory.

The investment necessary to begin operation of a unit franchise ranges from \$21,450 to \$97,500. This includes \$2,500 to \$32,000 that must be paid to the franchisor or its affiliates.

This disclosure document <u>summarizes</u> certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar days (10 business days in California) before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed sale. **Note, however, that no governmental agency has verified the information contained in this document.** 

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss availability of disclosures in different formats and the resources required to view the document in each format, contact the Director of Franchise Sales at 800-7COLORS.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contracts carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC- HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, DC 20580. You can also visit the FTC's home page at <a href="https://www.ftc.gov">www.ftc.gov</a> for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Date of Issuance: May 1, 2023

# **How to Use This Franchise Disclosure Document**

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION		
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibits E and F.		
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the supplier you must use.		
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit G includes financial statements. Review these statements carefully.		
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.		
	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.		
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation of bankruptcy proceedings.		
What's it like to be a Colors on Parade franchisee?	Item 20 or Exhibits E and F list current and former franchisees. You can contact them to ask about their experiences.		
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.		

# What You Need To Know About Franchising Generally

<u>Continuing responsibility to pay fees</u>. You may have to pay royalties and other fees even if you are losing money.

**Business model can change**. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

<u>Supplier restrictions</u>. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

**Operating restrictions**. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

<u>Competition from franchisor</u>. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**Renewal**. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

# Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit A.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

# Special Risks to Consider About This Franchise

Certain states require that the following risk(s) be highlighted:

1. <u>Out-of-State Dispute Resolution</u>. The franchise agreement requires you to resolve disputes with the franchisor by mediation, arbitration and/or litigation only in South Carolina. Out-of-state mediation, arbitration, or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to mediate, arbitrate, or litigate with the franchisor in South Carolina than in your own state.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" to see whether your state requires other risks to be highlighted.

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#### Item 1

#### THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES

**The Franchisor.** Total Car Franchising Corporation ("*TCFC*") is a South Carolina corporation that was incorporated on September 17, 1991. TCFC is sometimes referred to in this franchise disclosure document as "we" or "us". TCFC does business as Total Car Franchising Corporation and under the "COLORS ON PARADE" and/or "CarLove" marks (the "*Marks*"). TCFC's principal address is 125 Daytona Street, Conway, SC 29526.

**Parents and Predecessors.** Our predecessor, TCI, Inc. ("TCI"), was formed as a South Carolina corporation in 1988. TCI developed the system and methods of mobile vehicle exterior paint repair and refinishing (the "System"), now franchised by TCFC, which is characterized by the Colors on Parade marks and logo, as well as distinctive design, signage, specifications, and appearance; uniform operating methods, procedures and techniques; and other confidential procedures, methods and techniques for inventory, cost controls, record keeping, reporting, personnel management, training, purchasing, marketing, sales promotion and advertising. TCI began business opportunities in 1988, but ceased any offerings after our formation, when TCI licensed the System to us. Following our formation, TCI's licensees became our franchisees. TCI's principal address is 8247 Forest Lake Drive, Conway, SC 29526.

We do not have any parent companies.

We have not offered franchises in any other line of business and none of our affiliates currently offer or has ever offered franchises in any line of business.

**Affiliates.** We do not have any affiliates that provide products or services to our franchisees.

**Agents for Service of Process.** Our agents for service of process are listed on Exhibit B.

**The Franchise Offered.** We offer a Unit Franchise (the "Franchise") whereby you ("you," for the purposes of this franchise disclosure document, includes all equity owners of the franchisee) establish and operate a business that provides (1) motor vehicle paint repair and refinishing services, including exterior paint repair and refinishing, (2) paintless dent removal services, (3) interior repairs, and/or (4) other repair or reconditioning services ("Services") under the Marks.

A Colors on Parade Unit Franchisee ("Unit Franchisee" or "Franchisee") provides one or more of the Services within a defined territory (the "Territory") under a Unit Franchise Agreement. The current form of the Unit Franchise Agreement is attached to this franchise disclosure document as Exhibit C. A Unit Franchisee operates one or more operating units, each of which consists of a certified Colors on Parade® truck, trailer or van with proprietary mobile laboratory (an "Operating Unit"). A Unit Franchisee receives assistance and advice from us and/or a Colors On Parade area representative franchisee designated by us ("Area Representative"). We compensate the Area Representative for assisting you by sharing with the Area Representative a portion of the monthly royalty fees that you pay to us.

We also offer an Area Representative franchise in a separate FDD as a separate line of business. We do not grant management responsibility to an Area Representative an Area Representative is not authorized to offer or sell franchises.

We began offering Unit Franchises (which were formerly called "Limited Rights Franchises" or "Operator Franchises") in November 1991.

**Competition**. The market for the Services consists of automobile dealerships, vehicle fleets, auctions, and any other centers of vehicle distribution or maintenance, as well as individual automobile owners. The market is generally highly competitive and you will compete with a number of businesses offering similar products and services, including other franchised businesses, automobile dealers, independent body repair shops and other mobile providers.

**Regulatory Matters.** Certain vehicle surface restoration involves the use of various paints, solvents and chemicals. Franchisees must conform to regulations issued by the Occupational Safety Hazards Act ("OSHA"), the Environmental Protection Agency and state and other local authorities regarding the use of these materials. Franchisees must also comply with regulations of the Federal Department of Transportation and state departments of transportation regarding the setup of the Operating Unit. We are not responsible for informing you of or your compliance with such regulations, ordinances or laws and you must determine and comply with all applicable regulations, ordinances or laws prior to rendering any Service.

#### Item 2

#### BUSINESS EXPERIENCE

#### Jeffrey Cox: President, CEO and Director

Mr. Cox was appointed President & CEO in August 2004 and elected a director in February 2008.

#### Jill O'Connor-Rumohr: Finance Director, CFO and Director

Ms. O'Connor-Rumohr was appointed Finance Director in December 2014 and CFO in January 2015.

#### **Chance Clark: Compliance Director**

Mr. Clark was appointed Compliance Director in January 2022. Previously, he was a self-employed paint technician from May 2012 to October 2018 and has been a Colors On Parade franchisee since November 2018.

#### John Chaisson, III: PDC Director

Mr. Chaisson was appointed PDC Director in April 1995.

#### N. Lee Moody, II: Technical Development Coordinator/Trainer

Mr. Moody has held the position of Technical Development Coordinator since February 2007 and has been a Colors On Parade Trainer since July 2007.

#### **Tessa Hall: Marketing Director**

Ms. Hall was appointed Marketing Director in December 2022. She has also been a Colors On Parade area representative franchisee since November 2021. From May 2020 to December 2022, Ms. Hall was Vice President – Marketing Digital Development for Digital Logic, Shreveport, LA; from August 2018 to November 2019, she was Director of Digital Sales and Operations for KTBS, Shreveport, LA; and from 2017 to August 2018, she was a Terrtory Sales Executive: Data & Media for CoStar Group, Washington, DC.

#### **Daniel Billingsley: Director of Operations**

Mr. Billingsley became our Director of Operations in June 2020.

### Joey Riotto: Franchise Administrator

Mr. Riotto was appointed franchise administrator in December 2022. He has also been self-employed in connection with the sale and coordination of windshield replacements across the State of South Carolina since January 2018.

#### Item 3

#### LITIGATION

No litigation is required to be disclosed in this item.

#### Item 4

#### BANKRUPTCY

No bankruptcy information is required to be disclosed in this item.

#### Item 5

#### **INITIAL FEES**

Initial Franchise Fee. The initial franchise fee (the "Initial Franchise Fee") is \$7,500, however, however, the Initial Franchise Fee will be reduced to \$2,500 if you have received at least full three months of training by another qualified Colors On Parade franchisee and are able to successfully complete our 3-day certification course and the Initial Franchise Fee will be reduced to \$5,000 if you have previous experience or tech school training acceptable to us and are able to successfully complete the certification course. In addition, the Initial Franchise Fee will be reduced by 30% for an active member or veteran of any branch of the US armed services. You pay the Initial Franchise Fee to us upon your execution of the Franchise Agreement. The Initial Franchise Fee includes all of the services that you wish to offer and have been trained to provide, is uniform with respect to all new Unit Franchisees and is non-refundable.

**Equipment Set-up Fee.** Unless you purchase equipment for paint repair and refinishing or paintless dent repair from a third party, we will provide you with all equipment required for each Service that you wish to provide for an Equipment Set-up Fee. The Equipment Set-up Fee for each Service is as follows:

Type of Service	Set-up Fee
Paint repair and refinishing	\$24,500
Paintless dent removal	\$13,500
Interior repair	\$ 8,227

You pay the Equipment Set-up Fee to us when we have satisfied all of our pre-opening obligations to you under the Franchise Agreement, prior to the delivery of the equipment and before the business commences operations. We will deliver the equipment to you upon the completion of the Initial Training Program.

You may also elect to purchase used equipment, subject to availability, instead of new equipment for paint repair and refinishing or paintless dent repair. The cost of used equipment is approximately \$10,000 for paint repair and refinishing services and \$4,000 for paintless dent repair.

Financing options may be available through our strategic partners, contingent upon your credit.

All fees are uniformly imposed on all new Unit Franchisees and are non-refundable.

TCFC does not offer financing for any of these fees. See Item 10.

# Item 6 OTHER FEES

Name of Fee	Amount	<u>Due Date</u>	<u>Remarks</u>
Royalty (1)-(3)	20%-30% of Gross Sales	Payable on the 20 <sup>th</sup> day of each month, based upon the previous month's Gross Sales	Gross Sales includes all monies and receipts collected for the Services you and your employees perform and/or from managing the provision of any Services by a third party.
Audit	Actual costs and expenses of audit or review, including salary or fees paid to employees or accountants	Upon demand	Payable if an audit or review shows that you have underreported your Gross Sales.
Renewal	50% of the then-current Initial Franchise Fee at the time of renewal (but in no event less than \$3,750)	Prior to renewal	Other requirements must be met in order to renew.
Transfer (4)	\$1,000	Prior to transfer	Other requirements must be met in order to transfer.
Training Surcharge	Amount of the Initial Franchise Fee	Upon demand	If you fail to complete the Initial Training Program or other approved training within six (6) months.
Liquidated Damages (5)	The greater of \$25,000 or 30% of your Gross Sales for the 12 month period prior to termination.	Upon demand	Payable if we terminate the Franchise Agreement as a result of your default or if you violate any of the post-term covenants of the Franchise Agreement after its termination or expiration.

Name of Fee	Amount	<u>Due Date</u>	Remarks
Indemnification	Actual amount of fines, losses, damages, costs and expenses (including attorneys' fees) incurred by us.	Upon demand	Payable if we incur losses due to your breach of the Franchise Agreement or any other action or inaction by you relating to the operation of your Franchise.

#### **NOTES:**

- 1. "Gross Sales" is defined as any and all revenues from any and all repair and reconditioning services that you and your employees provide and/or from managing the provision of any such service by a third party, whether for cash, credit, script, check, services or property. Gross Sales does not include (i) promotional allowances or rebates paid to you when you purchase products or supplies, or (ii) sales or use taxes, measured on the basis of your Gross Sales, imposed by governmental authorities, if such taxes are added to your selling price for your services and are in fact paid. Refunds to customers shall be deducted from Gross Sales only to the extent such amounts have previously been included in Gross Sales and Royalties paid.
- 2. You invoice for your Gross Sales and authorize us or an Area Representative that we designate (the "Collections Agent") to collect your Gross Sales. We or the Collections Agent will pay you the amount of the Gross Sales collected, less the Royalty and any other fees or charges payable by you to us or the Area Representative, within 20 days after they are collected. Subject to the performance incentive program described below, if applicable, the Royalty is 30% of Gross Sales.
- 3. Under the Performance Incentive Program, if applicable, and subject to the annual adjustments, as provided below, you will receive a performance incentive ("*Performance Incentive*") for each month that your Gross Sales exceed \$14,999):
  - (a) If your Gross Sales for the month are between \$15,000 and \$19,999, you will receive a Performance Incentive in an amount equal to 3% of your Gross Sales for the month:
  - (b) If your Gross Sales for the month are between \$20,000 and \$24,999, you will receive a Performance Incentive in an amount equal to 5% of your Gross Sales for the month;
  - (c) If your Gross Sales for the month are between \$25,000 and \$34,999, you will receive a Performance Incentive in an amount equal to 7% of your Gross Sales for the month; and
  - (d) If your Gross Sales for the month exceed \$35,000, you will receive a Performance Incentive in an amount equal to 10% of your Gross Sales for the month.

We may, in our sole discretion, after consultation with COPFAC, increase the Gross Sales requirements set forth above, effective as of January 1<sup>st</sup> of each year following the effective date of your Franchise Agreement (an "Adjustment Date"), by an amount up to the increase in the Consumer Price Index for All Urban Consumers (CPI-U) published monthly by the United State Bureau of Labor Statistics during the 12-month period ended November 30<sup>th</sup> of the calendar year prior to each Adjustment Date.

Any Performance Incentives that you earn will be paid to you within 30 days following the end of the month during which the Performance Incentive was earned. The Performance Incentive is not applicable to franchisees who are not otherwise obligated to pay a 30% Royalty or who are entitled

to receive other rebates or performance incentives from us or an Area Representative and will not be paid to a franchisee who is not fully compliant under the Franchise Agreement.

- 4. Not applicable with respect to transfers to your spouse or child(ren) or to an entity owned by you.
- 5. If we terminate the Franchise Agreement as a result of your default, or if you violate any of the post-term covenants of the Franchise Agreement after its termination or expiration, you must pay us, as liquidated damages and not as a penalty, the greater of \$25,000 or an amount equal to 30% of your Gross Sales for the twelve (12) months prior to termination.

All of the fees described above are payable to us or our affiliates and are non-refundable.

Item 7
ESTIMATED INITIAL INVESTMENT

UNIT FRANCHISE - PAINT REPAIR AND REFINISHING SERVICES YOUR ESTIMATED INITIAL INVESTMENT					
Type of Expenditure	Amount		Method of Payment	When Due	To Whom Payment is Made
	Low	<u>High</u>			
Initial Franchise Fee (1)	\$2,500	\$7,500	Lump sum	When you sign the Franchise Agreement	TCFC
Vehicle (2)	\$5,000	\$35,000	As arranged by you	As arranged by you	Vendor
Laptop Computer & Printer	\$300	\$2,000	As arranged by you	Before opening	Vendors
Equipment (3)	\$10,000	\$24,500	Lump sum	30 days before the first day of the Initial Training Program	TCFC or Vendors
Insurance (4)	\$300	\$6,000	Down payment	Before opening	Insurance companies
Travel and living expenses while training (5)	\$1,500	\$6,000	As arranged by you	Before opening	Suppliers of transportation, food and lodging
Miscellaneous opening costs	\$250	\$1,500	As arranged	Before opening	Vendors
Additional funds – 3 to 6 months	\$2,000	\$15,000	As incurred by you	As incurred	Vendors, suppliers, etc.
Totals (6)	\$21,850	\$97,500			

UNIT FRANCHISE - PAINTLESS DENT REMOVAL SERVICES YOUR ESTIMATED INITIAL INVESTMENT					
Type of Expenditure		ount	Method of Payment	When Due	To Whom Payment is to be Made
	Low	<u>High</u>			
Initial Franchise Fee (1)	\$2,500	\$7,500	Lump sum	When you sign the Franchise Agreement	TCFC
Vehicle (2)	\$5,000	\$24,000	As arranged by you	As arranged by you	Vendor
Laptop Computer & Printer	\$300	\$2,000	As arranged by you	Before opening	Vendors
Equipment (3)	\$4,000	\$13,500	Lump sum	30 days before the first day of the Initial Training Program	TCFC or Vendors
Tools	\$1,600	\$2,000	As incurred	As incurred	Vendors, suppliers, etc.
Insurance (4)	\$300	\$4,000	Down payment	Before opening	Insurance companies
Training	\$4,000	\$4,000	As arranged by you	Before opening	Vendors
Travel and living expenses while training (5)	\$1,500	\$6,000	As arranged by you	Before opening	Suppliers of transportation, food and lodging
Miscellaneous opening costs	\$250	\$1,500	As arranged by you	Before opening	Vendors
Additional funds - 3 to 6 months	\$2,000	\$15,000	As incurred	As incurred	Vendors, suppliers, etc.
Totals (6)	\$21,450	\$79,500			

UNIT FRANCHISE - INTERIOR REPAIRS YOUR ESTIMATED INITIAL INVESTMENT					
Type of Expenditure		<u>ount</u>	Method of Payment	When Due	To Whom Payment is Made
	Low	<u>High</u>			
Initial Franchise Fee (1)	\$2,500	\$7,500	Lump sum	When you sign the Franchise Agreement	TCFC
Vehicle (2)	\$5,000	\$24,000	As arranged	As arranged	Vendor
Laptop Computer & Printer	\$300	\$2,000	As arranged	Before opening	Vendors
Equipment (3)	\$8,227	\$8,227	Lump sum	30 days before the first day of the Initial Training Program	TCFC or Vendors
Insurance (4)	\$300	\$4,000	Down payment	Before opening	Insurance companies
Training	\$5,000	\$5,000	As arranged by you	Before opening	Vendors
Travel and living expenses while training (5)	\$1,500	\$6,000	As arranged by you	Before opening	Suppliers of transportation, food and lodging
Miscellaneous opening costs	250	\$1,500	As arranged by you	Before opening	Vendors
Additional funds - 3 to 6 months	2,000	\$15,000	As incurred	As incurred	Vendors, suppliers, etc.
Totals (6)	\$25,077	\$73,227			

#### **NOTES:**

- 1. The initial franchise fee (the "*Initial Franchise Fee*") is \$7,500, however, the Initial Franchise Fee will be reduced to \$2,500 if you have received at least full three months of training by another qualified Colors On Parade franchisee and are able to successfully complete our 3-day certification course and the Initial Franchise Fee will be reduced to \$5,000 if you have previous experience or tech school training acceptable to us and are able to successfully complete the certification course. The Initial Franchise Fee will also reduced by 30% for an active member or veteran of any branch of the US armed services. The Initial Franchise Fee includes all of the Services that you wish to offer and have been trained to provide.
- 2. You must purchase or lease a vehicle that meets TCFC's specifications, have all required equipment, supplies, tools, and other required items installed in the vehicle by TCFC or an Area Representative we designate, and have the fully-equipped vehicle (an "Operating Unit") inspected

and certified by TCFC or an Area Representative designated by TCFC prior to the Initial Training Program and before you may use it for the operation of the Franchised Business. Financing for the vehicle may be available through vendor sources based on your credit.

- 3. You may purchase your equipment either from us or another vendor. Financing options may be available through our strategic partners, contingent upon your credit.
- 4. TCFC has, from time to time, negotiated arrangements with insurers, such as State Farm Insurance Company, through McGriff Insurance Services, to cover Franchisees. You may acquire insurance that meets our requirements from any A.M. Best "A" or better rated insurance carrier. Insurance cost and method of payment may not be uniform for each Franchisee. Premiums will differ depending on the insurer, the location of the Franchise Business, insurer's adjustments, deductibles, amount of coverage, insurance requirements of applicable law and other factors. The above numbers are TCFC's best estimate of the initial payment for the minimum coverage required. Each Franchisee is required to provide proof of insurance to TCFC prior to the first day of the Initial Training Program. McGriff Insurance Services and State Farm does not provide TCFC with any payments, rebates, marketing monies or the like if you use McGriff Insurance Services and State Farm to obtain your insurance.
- 5. You must arrange and pay for all transportation, lodging, meals and wages for yourself and any of your employees that receive training. This estimate includes costs of transportation, lodging and meals for one person. These costs will vary depending on the distance traveled and the type of accommodations you choose. Training for paint repair and refinishing is provided by TCFC in Conway, South Carolina. Training for paintless dent removal services and interior repairs is provided by approved third parties.
- 6. The figures above are TCFC's best estimate for covering your ongoing expenses for approximately three to six (6) months with respect to your operation of a Franchise. A franchisee can operate solely from its Operating Unit(s); however, the figures above include the costs of telephone and/or voice mail service. Your costs will vary depending on how rapidly your business grows and may be more or less than those described in the chart above. If you obtain financing, the amount of your investment also may depend on the terms of certain covenants in your financing documents, which may require you to maintain specific debt-to-equity or other ratios. These figures do not include royalty which based fees, are upon Gross Sales.

There are no other material payments that you need to make in order to begin operating your Franchised Business. Any amounts paid to TCFC or our affiliates are not refundable; amounts paid to a third party may be refundable, depending upon the contract or arrangement, if any, between you and the third party. We have relied on our experience in operating and franchising mobile vehicle exterior paint repair and refinishing businesses in formulating the estimates contained in this Item. You should review these figures with a business advisor before making any decision to purchase a Franchise.

#### Item 8

#### RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

## **Accounting Software**

You must use the QuickBooks Pro program or another accounting program that we designate in connection with the operation of your business.

#### **Insurance**

You must purchase and maintain a general liability insurance policy (covering injuries and personal property damage) with an aggregate minimum coverage of \$2,000,000, (\$1,000,000 limit per occurrence); auto coverage with limits of at least \$1,000,000 combined, single Limit Liability and No-Fault coverage where required by law; a garage keepers policy with a \$60,000 Limit and a rider covering "at Customer's Premise" and "Direct Primary Coverage"; a miscellaneous equipment floater with a \$15,000 Limit for portable equipment and laptop computers; workers' compensation coverage as required by state law; and an umbrella rider providing \$1,000,000 excess over all underlying liability coverage. TCFC must also be listed as the additional insured party on all of your business insurance policies. You must obtain your insurance from an insurance agency that is qualified to sell insurance in the state in which your Franchised Business is located or operated and all insurance must be rated "A" or better by A.M. Best Rating Service or a comparable rating service. McGriff Insurance Services and State Farm offer a package program to franchisees that meets all of TCFC's requirements, however, subject to the limitations stated above, you may purchase the foregoing insurance coverages wherever you choose. McGriff Insurance Services and State Farm do not provide TCFC with any payments, rebates, marketing monies or the like if you use McGriff Insurance Services to obtain your insurance.

#### Advertising

You may not use any advertising or promotional materials (other than those advertising materials that were provided to you by TCFC or approved advertising agencies) without receiving TCFC's prior written approval.

# **Equipment, Tools, Products and Supplies**

Initially, unless you purchase your equipment, tools and supplies from a third party, TCFC provides you with equipment, tools, supplies, our proprietary mobile lab with the assigned paint related products (which you can only purchase from us) and the initial inventory necessary to perform the Services. The cost of such equipment, tools, supplies and inventory for one Operating Unit is included in the Equipment Set-up Fee. Financing options may be available through our strategic partners, contingent upon your credit.

After you commence operations, you must purchase the required tools, equipment and supplies only from either TCFC or its affiliates or approved suppliers. TCFC provides a list of approved suppliers in the Manual or other written communications to you. In addition, if we should disapprove an approved supplier for any reason, we will identify all such suppliers in the Manual or other written communications. Any purchases from us and our affiliates, whether required or voluntary, will generally be at prices exceeding our or their costs.

You may not use any equipment, tools, supplies and inventory in the operation of the Franchised Business that you have not obtained either from us or an approved supplier without our prior written approval. Under no circumstances will you be permitted to purchase products, other than basic automotive products for your vehicle(s), from any company or person that has attempted to "knock off" or otherwise analyze for replication TCFC's products, including all products patented or patent pending and all products that are sold with the Colors on Parade<sup>®</sup> trademark or trade name.

#### Vehicle

You must purchase or lease a white truck, trailer or van (new or used, any make), in good condition, with at least a ½ ton cargo capacity, which is equipped in accordance with our specifications, as set forth in the

Manual ("Vehicle"), for your use in connection with the operation of the Franchised Business. You may purchase the Vehicle from any vendor.

## Computer

You must purchase a laptop computer and printer for your use in connection with the operation of the Franchised Business that meet or exceed our minimum specifications. You may purchase the computer and printer from any vendor.

#### **Purchase Agreements**

We have negotiated an agreement with Sherwin Williams, Inc. ("SW") for the purchase of automotive refinishing paint products from SW at purchase prices that are generally more competitive than independent jobber prices. Under the agreement with SW (the "SW Agreement"), we will consign initial SW paint setups to new franchisees that choose to purchase their paint re-supply products from SW at no cost to the franchisee so long as the franchisee continues to purchase substantially all of the paint and associated products used in connection with the operation of the Franchised Business from SW. Additionally, paint and associated products will be distributed to franchisees via SW's network of local automotive paint supply stores. In accordance with the SW Agreement, we will receive from SW a \$25,000 marketing credit each year, a "paints and coatings rebate" in an amount equal to 15% of the total gross sales of paints and coatings by SW to franchisees, an "associate products rebate" in an amount equal to 5% of the total gross sales of associated products to franchisees and a "franchise logo" credit in an amount equal to \$400 for each new franchisee. The SW Agreement will expire after its 5-year term.

Except as described above, you are not obligated to purchase or lease any goods, services, supplies, fixtures, equipment, inventory, computer hardware and software, or real estate relating to establishing or operating your Franchised Business from us or an affiliate, its designee, or suppliers designated or approved by us, or under our specifications.

#### **Approval of other Suppliers**

If you wish to use a supplier other than TCFC or the ones approved by TCFC, you may request TCFC's approval. All equipment, tools, products or supplies must meet TCFC's specifications, which are made available to Franchisees, except where proprietary products are involved. After TCFC receives a written request for approval of a proposed supplier, TCFC may request additional information concerning such supplier and/or may require that the proposed supplier provide a sample for TCFC's inspection. After TCFC has received all requested information, TCFC will review the request and decide whether or not to approve it. Factors that TCFC will consider in making such decision include design, support, appearance, product reliability and reputation, conformance to applicable laws, manufacturer's reputation, financial position and warranties, and other information which TCFC believes relevant. TCFC will advise you of its decision as soon as practical and estimates that requests will take from 30 to 180 days to process after TCFC has received all of the information it requests, depending primarily upon the complexity of the item or items involved. TCFC does not presently charge any fee for making such a review but has the right to do so and may charge a reasonable fee in the future for undertaking such a review.

If TCFC's approval of any equipment, tools, products or supplies is subsequently revoked, TCFC will notify its franchisees of such revocation in the Manual or other written communications. TCFC's franchisees will have the right to continue to use equipment, tools, products or supplies purchased prior to receipt of such notification. TCFC may also provide notice of revocation of approval to the supplier(s).

None of TCFC's affiliates is currently an approved supplier and no officer of TCFC or its affiliates owns an interest in any approved supplier.

We estimate that purchases you make from us or designated or approved suppliers represents approximately 30% of your costs to establish a Unit Franchise. We estimate that purchases you make from or designated or approved suppliers represents up to 25% of your ongoing costs in operating a Unit Franchise.

During our most recently completed fiscal year ended December 31, 2022, our total revenues from the sale of products (\$890,130) and collection services (\$349,499) to franchisees were \$1,239,639. This figure represents approximately 35% of our total revenues of \$3,506,714 for that fiscal year.

Except as stated above, neither we nor our affiliates or Area Representatives currently receive rebates on required purchases made by Unit Franchisees.

We do not provide material benefits to you (for example, renewal or granting additional franchises) based on your purchase of particular products or services or use of designated or approved suppliers.

#### Item 9

#### FRANCHISEE'S OBLIGATIONS

This table list your principal obligations under the franchise and other agreements. They will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

<u>Obligation</u>	Section In Agreement	Item In Franchise Disclosure  Document
a. Site selection and acquisition/lease	Not applicable	Not applicable
b. Pre-opening purchases/leases	5.1(c)	Items 7 and 8
c. Site development and other pre-opening requirements	5.1	Items 5, 7, 8 and 11
d. Initial and ongoing training	4.1(b), 4.1(c)(iii), 5.1(b), 5.2(c)	Items 7 and 11
e. Opening	None	None
f. Fees	3	Items 5, 6, 7 and 17
g. Compliance with Manual	4.1, 5.1, 5.2, 5.3(b), 5.4(b)(ii), 5.7(c)(iv), 7.2	Items 8, 15 and 16
h. Trademarks and proprietary information	5.2(j), 5.4	Items 13 and 14
i. Restrictions on products/services offered	4.1(c), 5.1(c)	Item 8 and 16
j. Warranty and customer service requirements	Not applicable	Not applicable
k. Territorial development and sales quotas	4.1(d)	Item 12
1. Ongoing product/service purchases	5.2(j)	Item 8
m. Maintenance, appearance and remodeling requirements	Not applicable	Item 11

<u>Obligation</u>	Section In Agreement	Item In Franchise Disclosure <u>Document</u>
n. Insurance	5.1(f)	Items 7 and 8
o. Advertising		Items 8 and 11
p. Indemnification	5.5	Item 6
q. Owner's participation/ management/staffing	5.2	Item 15
r. Records and reports	5.3	Not applicable
s. Inspections and audits	5.3	Item 6
t. Transfer	5.7	Items 6 and 17
u. Renewal	2.2	Items 6 and 17
v. Post-termination obligations	7	Item 17
w. Non-competition covenants	5.6	Item 17
x. Dispute resolution	8	Item 17

#### Item 10

#### **FINANCING**

#### **Summary of Financing**

We do not offer direct or indirect financing. We do not guarantee your note, lease or obligation.

The U.S. Small Business Administration ("SBA") has approved TCFC's application to be listed on the Franchise Registry as of July 3, 2006. This listing ensures expedited loan processing for franchisees and prospective franchisees obtaining SBA financing. No fees or terms have been agreed upon for SBA financing.

#### Item 11

# FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING

#### Except as listed below, TCFC is not required to provide you with any assistance.

All references below relate to relevant sections of the Franchise Agreements, as indicated.

#### **Pre-Opening Assistance**

Before you open your Franchised Business, TCFC will:

- 1. Provide you with a copy of the Manual (Section 4.1(a) of the Franchise Agreement).
- 2. Unless you have received at least three full months of training by a Colors On Parade franchisee or an approved third party, train you to provide paint restoration services. At your option, we will provide paint restoration training to your employees, but may require that you pay a training fee for such employees (Section 4.1(b) of the Franchise Agreement). Training for other Services is provided by third parties.

3. Furnish you with a list of approved suppliers of the tools, equipment and supplies that you will need to operate your Franchised Business and the specifications and standards for such equipment, including your Vehicle. (Section 4.1(c) of the Franchise Agreement).

#### **Ongoing Assistance**

During the operation of your Franchised Business, TCFC will provide you with the following:

- 1. At least one national or regional meeting per year (Section 4.2(a) of the Franchise Agreement). We charge a fee for these meetings to cover the costs and expenses of such meetings.
- 2. Training in new services or technology included in the System, if any, and other operational advice. There is no charge for such training if its is required by TCFC; if not required by TCFC, TCFC may charge you a fee for such training in an amount sufficient to reimburse TCFC for its costs and expenses (Section 4.2(b) of the Franchise Agreement).
  - 3. Marketing advice and suggestions. (Section 4.2(c) of the Franchise Agreement)
- 4. On-the-job assistance by either an employee or representative of TCFC or another franchisee or its employees, if needed (Section 4.2(d) of the Franchise Agreement).
- 5. Other assistance or advice that TCFC's believes may be helpful to you, by means of newsletter, telephone or other forms of electronic communications. (Section 4.2(e) of the Franchise Agreement).
- 6. Research and development efforts that TCFC's believes may be helpful to improve the System (Section 4.2(f) of the Franchise Agreement).
- 7. Collection services, either directly or through a Collections Agent. (Section 3.2(b) of the Franchise Agreement) We or an Area Representative that we designate (the "Collections Agent") will collect for all of the services that you provide. We or the Collections Agent will pay you the amount of your collected Gross Sales, less the Royalty and any other fees payable by you to us, or to the Area Representative, within 20 days after receipt.

#### Advertising

If you advertise, you may use your own advertising materials in promoting your Franchise, but these materials must be approved by TCFC before you use them. (Section 5.4(a)(v) of the Franchise Agreement) All advertising must conform to the standards and requirements specified by TCFC in the Manual. TCFC may develop in-house advertising and promotional materials or procure such materials from an outside advertising agency, which you may purchase at your option and expense. Subject to TCFC's right of prior approval, your advertising may be disseminated in any kind of media.

You are not required to contribute to a marketing or advertising fund.

### **Computer System**

<u>Software</u>. You must purchase, register and install a QuickBooks Pro program on the computer that you will use in connection with operation of the Franchised Business. We have the right to require you to use different or additional software in the future.

<u>Hardware</u>. You must purchase a laptop computer and printer that meet or exceed the minimum specifications contained in the Manual, as revised from time to time. The computer will enable you to record the work that you perform.

The current specifications for the Computer System are:

Computer: Windows 7 pro, or later, that meets the minimum specifications required by all required

software, such as QuickBooks Pro Program and PPG Paint Manager XI

Printer: Any printer that will connect and function with a laptop computer.

You can purchase a computer and a printer that meet our current minimum requirements for as little as \$300.

There are no optional or required maintenance updates, upgrading or support contract, however, the Computer System may be improved in the future due to new products, technology or authorized services and, if any updates or upgrades are required in the future, you must update or upgrade your hardware and software as often as required, at your cost, or you may be required to pay a penalty equal to the amount of the initial franchise fee.

You are not required to hire a computer expert.

<u>Electronic Information</u>. We have the right to require independent electronic access to all of information maintained on your computer, including but not limited to records of the work that you perform, the invoices that you issue and any payments that you receive for the work that you perform. In addition, all electronic records must be made available to us for inspection, upon request.

#### Manual

TCFC provides to you, on loan, the COLORS ON PARADE® Confidential Operations Manual (the "Manual"). The Table of Contents of the Manual is attached as Exhibit E to this franchise disclosure document. The Manual contains a total of 365 pages (of which 242 pages are devoted to the Unit Franchise Manual and 123 pages are devoted to the Area Representative Manual). The subjects covered by the Manuals and number of pages devoted to each subject are shown in Exhibit D.

### **Start-Up Time**

TCFC estimates that the typical length of time between the signing of a Franchise Agreement and the commencement of the Franchised Business is approximately 30-90 days. Factors affecting these lengths of time include your completion of the required training, the availability of an Operating Unit and the necessary time to properly equip it, the time needed to procure all necessary licenses, permits and approvals, including approvals required by the state in which your Franchised Business will be operated, and the time needed to hire and train personnel, if applicable, obtain required insurance, procure business and otherwise implement your use of the System. You must commence operations within 90 days from the signing of your Franchise Agreement.

#### **Approval of Territory; Site Selection**

TCFC will approve your Territory prior to the execution of the Franchise Agreement. No site selection assistance is provided since Franchises generally operate from a mobile Operating Unit(s).

#### **Training**

Before starting the business and within six (6) months from the effective date of the Franchise Agreement, unless you have received at least three full months of training by a Colors On Parade franchisee or an approved third party, you (if you are an individual, or one of your principals, if you are not an individual) must attend and successfully complete the required training for each Service that you wish to offer. You must pay for the travel and living expenses of all attendees. If you fail to complete all required training programs to our satisfaction within six (6) months, we may, at our option, either terminate this Agreement or assess a penalty against you in the amount of the Initial Franchise Fee, which shall be payable upon demand. If we terminate this Agreement as a result of your failure to complete any required Training Program to our satisfaction within six (6) months, we will retain the Initial Franchise Fee and apply it to our costs. Termination of the Franchise Agreement shall not relieve you from your post-termination obligations under Sections 5.4, 5.5, 5.6 and 7, which shall survive such termination.

<u>Paint Repair and Refinishing Training Program</u>. The Training Program for paint repair and refinishing includes technical training at TCFC's Training and Research Center in Conway, South Carolina or Springdale, Arizona and lasts up to 2 weeks. This course is offered as often as required, and you are assigned to a training course when you complete the application process.

Below are tables summarizing the subject matter, approximate number of hours and classroom training and on-the-job training and location of TCFC's Initial Training Program.

Subject	Hours of Classroom Training	Hours of On- the-Job Training	Location
Paint Repair and Refinishing Tech Training (Initial	72	0	Conway, SC or Springdale, AR
Training)	_		
Operations, Marketing, Finance,	8	0	Conway, SC or Springdale, AR
Computer			
Training (Initial			
Training)			
Paintless Dent Repair (Initial Training)	72	0	Springdale, AR

Listed below are each instructor and a summary of his experience:

**Lee Moody**. Mr. Moody worked as a Unit Franchisee in the Colors on Parade® System from 1998 until he became employed by TCFC in February 2007. Mr. Moody began as Technical Development Coordinator, but his duties have expanded to include training for all fieldwork, including paint and paintless dent repair. Mr. Moody has trained numerous Colors on Parade® technicians at the corporate office. He also provides phone support and local technical support as approved by us.

**Daniel Billingsley**. Mr. Billingsley began providing paint repair and refinishing services in 1997 as an employee of a Colors on Parade franchisee, purchased a Colors on Parade unit franchise in 2005 and became

the Colors on Parade Area Representative in the northwest Arkansas area in 2017 and our Director of Operations in 2020.

Other Area Representatives may provide additional training and/or assistance to our Unit Franchisees in the field.

You must bring the laptop that you have purchased or leased for use in connection with the operation of the Franchised Business with you to the Initial Training Program.

TCFC also offers refresher and additional training programs to Franchisees, sometimes on a regional basis. If attendance at any refresher or additional program is mandatory, there is no charge to attend. If attendance is optional, then TCFC may charge you a reasonable fee to attend. Training may also be provided at national or regional meetings. TCFC presently holds national or regional meetings at least annually.

Cooperatives. TCFC currently has no cooperatives and does not currently require cooperatives to be formed, changed, dissolved or merged.

#### Item 12

#### **TERRITORY**

You will be granted the non-exclusive right to operate the Franchised Business within a defined territory approved by TCFC (the "*Territory*"), which will be specified or described in your Franchise Agreement. The Territory will be a geographic area with an estimated population of at least 100,000. The Territory cannot be changed without our prior written approval.

You will provide fixed site and/or mobile transportation-related repair, reconditioning and/or restoration services. If you elect to provide services at a fixed site, the site must be located within the Territory, however, you will select the site and do not need to obtain our approval for the exact location of the fixed site or for the relocation of the site as long as it is located within the Territory.

You may not solicit or provide services to consumers outside your Territory without our prior written consent. You may not use any channels of distribution, such as the Internet, catalog sales, telemarketing, or other direct marketing, to solicit or make sales outside your Territory.

You may be assigned certain accounts within the Territory by us or the Area Representative for the Territory, if any. Except as provided below, once you have been assigned a specific account by us or an Area Representative, or you obtain a new account within the Territory on your own, you have the continuing right to service this account throughout the term of the Franchise Agreement and any renewal, subject to the disclosure below. This provision does not apply to any national or regional account described in Section 5.2(i) of the Unit Franchise Agreement or any account identified by either us or the Area Representative in advance, in writing, as excluded from the application of the provision. Also, in the event that we or the Area Representative receive any complaint from an account which we determine, in our sole determination, to be significant enough to (i) jeopardize the continued servicing of the account by you, or (ii) adversely affect the goodwill associated with the Marks, we or the Area Representative may, with our approval, assign the account to be serviced by another Franchisee. In the event that any such account is reassigned to another Franchisee, we or the Area Representative will make a good faith effort to identify, obtain and assign to you a replacement account of substantially similar, but not necessarily identical, expected value. However, neither we nor the Area Representative can guaranty that any replacement account will be found. With the consent of TCFC or the Area Representative, you may also provide Services to other accounts within the Territory that have not been assigned to other Franchisees.

You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control.

At TCFC's request or with TCFC's prior written consent, you may use the System to service accounts outside of your Territory for the purpose of assisting other Franchisees to service their accounts, however, no rights of first refusal or other rights are granted or extended. Similarly, other Franchisees may use the System in your Territory to service your accounts if, in TCFC's reasonable opinion, you are unable to appropriately service your accounts. In either case, prior written consent must be obtained from TCFC. You may not solicit or accept work outside of your Territory without TCFC's approval.

You do not have any minimum sales requirements, however, you must devote your full time and best efforts to the operation of the franchised business.

You may not change your Territory without TCFC's prior approval, which will be granted so long as TCFC reasonably believes that the proposed new territory will support another Unit Franchisee and the Area Representative for the new territory, if any, agrees.

#### **Reservation of Rights**

TCFC reserves the right to operate, or to license others the right to operate, businesses under the System within the Territory. TCFC also reserves the right to develop other markets or use alternative distribution channels for the Services within the Territory, under the Marks or any other marks, including but not limited to Internet sales, or co-branding arrangements with body shops, automobile dealers and the like, or other vehicle surface restoration centers, which offer services similar to those offered by you, however, TCFC presently has no firm plan to do so. TCFC is not required to offer any new services or products that it may develop to you and you do not have any rights in the new products or services unless they are announced to be a part of the System, however, if TCFC includes such new products or services in the System, you must offer such products or services. TCFC is not required to pay you any compensation for soliciting or accepting work inside your Territory.

TCFC will not pay any compensation to you if it solicits or provides services in your Territory.

Neither TCFC or an affiliate operates or plans to operate or franchise businesses under a different trademark that will sell similar goods or services to the goods and services that you sell as a Unit Franchisee.

#### Item 13

#### **TRADEMARKS**

You operate your Franchised Business under the Marks.

The COLORSONPARADE® and COLORSONPARADE The Original Body Shop On Wheels® word marks with stylized designs were registered by TCFC on the Principal Register of the United States Patent and Trademark Office ("PTO") on December 30, 2014 and January 29, 2008, under registration numbers 4,662,970 and 3,376,316.

The CAR LOVE CL® word mark with stylized design was registered by TCFC on the Principal Register of the PTO on July 11, 2017, under registration number 5,242,421.

The EcoSmart® word mark with stylized design was registered by TCFC on the Principal Register of the PTO on January 6, 2015, under registration numbers 4,667,626 and 4,667,627.

The ChipGuard® word mark was registered by TCFC on the Principal Register of the PTO on December 16, 2014, at serial number 8,6285,460.

All required filings with respect to these trademarks have been made.

To our knowledge, there are no currently effective material determinations of the PTO, trademark trial and appeal board, the trademark administrator of any state or any court, or any pending infringement, opposition or cancellation of the Marks or any pending material litigation involving the Marks.

There are no agreements in effect which significantly affect the rights of TCFC to use or license the use of the COLORS ON PARADE® marks.

You must immediately notify TCFC of any infringement of or challenge to your use of any of the Marks, whether listed herein or not, that comes to your attention. TCFC has the right to take any action with respect to any infringement of or challenge to your use of any of TCFC's Marks that it deems appropriate, but the Franchise Agreement does not require TCFC to take any action. TCFC has the right to control any administrative proceeding or litigation related to the Marks. The Franchise Agreements do not require TCFC to participate in your defense and/or indemnify you for expenses or damages if you are a party to an administrative or judicial proceeding involving any of the Marks, or if the proceeding is resolved unfavorably to you.

If TCFC decides that you should modify or discontinue using any of the Marks, or use one or more additional or substitute service marks or trademarks, you must comply with TCFC's directions, and TCFC's has no obligation to reimburse you for the cost of complying with TCFC's directions; provided, however, that if, within any five-year period, TCFC adopts a new primary mark for the System, on a system-wide basis, on more than one occasion, you will be responsible for the first \$3,000 per Operating Unit of the aggregate costs and expenses you incur in implementing the new primary mark, and TCFC will reimburse you for any excess expenditures upon presentation of proof of all costs and expenses you have incurred, subject to the limitations listed below. The costs and expenses for which TCFC will reimburse you specifically exclude (1) any loss of good will, (2) sums spent on advertising or marketing (other than written advertising materials containing the Mark which becomes no longer usable), and (3) office sign expenditures for an approved fixed site to the extent they exceed \$1,000 in the aggregate. In no event will TCFC's liability exceed \$3,000 per Operating Unit, plus \$1,000 for the office sign.

TCFC does not know of any superior prior rights or any infringing uses that could materially affect your use of any of the Marks in the state in which your Franchised Business will be located or operated.

#### Item 14

#### PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

No patent is material to the Franchises.

TCFC has the right to grant you a license to use the System under a perpetual license agreement with Total Car, Inc., its affiliate.

TCFC owns copyrights for its Confidential Operating Standards Technical Manual, registration number, Vau-462-069, effective December 1, 1999; the Confidential Operating Standards Manual for Unit

Franchisees, registration number Vau-462-071, effective December 1, 1999; and the Confidential Operating Standards Manual for Multi-Unit Franchisees, registration number Vau-462-070, effective December 1, 1999 (although TCFC no longer offers multi-unit franchises). TCFC also owns a copyright for the layout of the Operting Unit. Some of the above copyrights have been registered with the federal government. The duration of each copyright is the author's life plus 70 years. The copyrights cannot be renewed.

TCFC does not know of any copyright infringement that could materially affect you.

Prior to or during the term of your Franchise Agreement, TCFC or its affiliates may disclose in confidence to you, either orally or in writing, certain trade secrets, know-how and other confidential information (collectively, "Confidential Information") relating to the management, operation or promotion of your Franchised Business. You may not, nor may you permit any person to, use or disclose any Confidential Information (including any portion of the Manual) to any other person, except to the extent necessary for your employees to perform their functions. You must take reasonable precautions necessary to protect all Confidential Information from unauthorized use or disclosure, including conducting orientation and training programs for your employees to inform them of the obligation to protect Confidential Information, and their related responsibilities and obligations. TCFC requires that you obtain Non-Disclosure and Non-Competition Agreements, pre-interview forms and acknowledgment of training forms in a form satisfactory to TCFC from each of your employees.

#### **Item 15**

# OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

You must personally operate and supervise the Franchised Business and devote your full time and best efforts to operating and supervising such operations, unless you have a fully trained full-time employee designated for that purpose who has been approved and authorized by TCFC to act in your stead. Except as stated below, TCFC does not make any recommendation as to whether you or a designated employee should operate and/or supervise your Franchised Business. You and any such designated employee must attend and satisfactorily complete the applicable training program before operating or supervising the Franchised Business, as applicable, and you and any such designated employee must attend and satisfactorily complete all additional training programs required by TCFC after your Franchised Business begins operations.

TCFC believes that a successful Franchised Business requires a substantial time commitment by you, particularly during the first years of operations. During this period, you must become thoroughly acquainted with your operations and build your clientele. You or a designated employee, if authorized in writing by TCFC to act in your stead, will need to work full-time on weekdays and several evenings per week, and you may need to spend some time working on weekends. You may not operate any business other than the Franchised Business and no related automobile products or services may be utilized in the Franchised Business without the prior written permission of TCFC.

TCFC requires that your designated employee, and other employees, sign a Non-Disclosure and Non-Competition Agreement, either in the form as described in Item 14 and as described in Sections 5.4(b) and 5.6 of the Franchise Agreement or under another form approved by TCFC. You are responsible for obtaining executed covenants from each of your employees and it is your responsibility to ensure that the form of covenants executed by your employees will be enforceable, to the maximum extent possible, under the laws of the state in which the Franchised Business operates.

TCFC may enforce the non-disclosure and non-competition agreements signed by your employees and contained in the Franchise Agreement. Although TCFC's litigation in this area is not the type of litigation required to be disclosed in Item 3 of this franchise disclosure document, TCFC will provide additional information about these cases upon your request. Any decision to enforce these agreements or covenants through litigation or otherwise will be made in the sole and absolute discretion of TCFC.

If you are an entity, and not an individual, then we will require each of your owners to execute a Personal Guaranty of your obligations to TCFC in the form attached as an exhibit to the Franchise Agreement.

#### Item 16

#### RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You may only offer and provide Services after you have successfully completed the Training Program, in the case of paint repair and refinishing services, or a training course approved by us and provided by an approved third party, in the case of paintless dent repair or interior repairs, purchased the required equipment and comply with the terms of your Franchise Agreement. You must offer at least one Service. You may also offer such other services and products as TCFC may, in the future, introduce into the System, in its sole discretion, and generally makes available to Franchisees. TCFC has the right to delete any services from the System, in its sole discretion.

Except as otherwise specified in Item 12, you may only offer and provide Services to customers located within your Territory and you may not solicit or provide services to a customer within your Territory whose account is being serviced or has been assigned to another Unit Franchisee.

# Item 17

# RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION

The table lists important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this disclosure document.

### THE FRANCHISE RELATIONSHIP

	Section in Franchise	
Provision	Agreement	Summary
A. Length of the franchise term	Section 2.1	20 years
B. Renewal or extension of the term	Section 2.2	Unless you are entering into the Franchise Agreement in order to renew an existing Colors on Parade franchise agreement, if you have fully complied with the Unit Franchise Agreement and meet other conditions, you can extend the term of your franchise for an additional 10 years.
C. Requirements for franchisee to renew or extend	Section 2.2	You must give notice, not be in default, sign then-current form of Unit Franchise Agreement which may contain materially different terms and conditions from the original contract, sign a release, subject to applicable state law, and pay the renewal fee.
D. Termination by franchisee	Section 6.4	Provided that you are in full compliance with all of the terms and conditions of the Franchise Agreement, and all of your obligations thereunder, you may terminate the Agreement in the event of a material default by us that we fail to cure after written notice.
E. Termination by	Not applicable	Not Applicable
franchisor without cause		
F. Termination by	Section 6.2	If you default under the Unit Franchise
franchisor with cause		Agreement.

- · · ·	Section in Franchise	
<u>Provision</u>	<u>Agreement</u>	Summary
G. "Cause" defined curable defaults	Section 6.1	You have 10 days from receipt of notice to cure a payment default with respect to a payment owed to TCFC or our affiliates or under any financing program sponsored by TCFC (unless you already have received two such notices within the preceding 12 months) or a violation of health or safety laws, subject to certain limitations, and 30 days to cure any other default which is not listed in Section 6.1 as being non-curable.
H. "Cause" defined – non-curable defaults	Section 6.1	Your failure to make a payment owed to TCFC or our Affiliates or other default after having been given notice of nonpayment or other default on at least 3 occasions during the last 12 months; you make a misrepresentation of material information furnished to TCFC or omit any material necessary to make your representations not misleading; you submit 2 financial statements in any one-year period which understate any sums owed to TCFC or our Affiliate; you fail to successfully complete initial training within 3 months; you suspend operation of your Franchise for more than 7 days (other than for reasons of force majeure); you file for bankruptcy or similar debtor relief; you become bankrupt or insolvent; you transfer your interest or rights in violation of the Franchise Agreement; you are convicted of a felony or certain other crimes; you fail to cure a violation of any health or safety law within the applicable period permitted by law. The provision in the Franchise Agreement that provides for termination upon bankruptcy of the franchisee may not be enforceable under federal bankruptcy law (11 U.S.C. Section 101, et seq.).

	<b>Section in Franchise</b>	
<b>Provision</b>	<u>Agreement</u>	<u>Summary</u>
I. Franchisee's obligations on termination/non-renewal	Section 7	Obligations include payment of amounts due; return of Confidential Information including certain chemicals and tints provided by TCFC or our Affiliate; complete de-identification; cease use of System; notify customers, if requested; promote separate identity; sale of business assets to TCFC, if requested; and compliance with all post-term restrictive covenants, including non-competition and non-solicitation covenants.
J. Assignment of contract	Section 9.13	TCFC may assign its rights or obligations
by franchisor		to any person or entity.
K. "Transfer" by franchisee  – defined	Section 5.7(a)	Includes transfer of an interest in the Franchise Agreement, the license under that agreement, or substantially all of the assets of the Franchise, any account assigned to you as described in Section 4.1(d) of the Franchise Agreement or a change in control of a Franchisee.
L. Franchisor approval of transfer by franchisee	Section 5.7(c)	TCFC has the right to approve all transfers but will not unreasonably withhold approval if certain conditions are met.
M. Conditions for franchisor approval of transfer	Section 5.7(c)	All of your monetary obligations are satisfied; you are not in default; you sign a general release, subject to applicable state law; you agree to non-competition provisions; transferee agrees to discharge all of your obligations; transferee qualifies, meets training requirements and signs then-current Unit Franchise Agreement; you remain liable for existing obligations; and all applicable fees are paid.
N. Franchisor's right of first refusal to acquire franchisee's business	Section 5.7(c)	TCFC can match any offer for any interest in you, or in the license under your Franchise Agreement or substantially all of your assets relating to your Franchise.

	Section in Franchise	
<b>Provision</b>	<b>Agreement</b>	<b>Summary</b>
O. Franchisor's option to	Section 7.7	Upon expiration or termination of your
purchase franchisee's		Franchise, TCFC may purchase your
business		Operating Unit(s) and other equipment, at
		the lesser of market value or depreciated
		book value, or if your Vehicle is leased or
		rented, TCFC may assume that lease or
		rental arrangement, or sublease, subject to
		the lessor's approval.
P. Death or disability of	Section 5.7(c)	Must meet transfer conditions described
franchisee		above, except that, if transfer is to your
		spouse or child(ren), no administrative
		transfer fee is required and the transfer is
		not subject to right of first refusal.
Q. Non-competition	Section 5.6(a)	Except as a Franchisee, no involvement in
covenants during the term		any business engaged in providing any
of the franchise		Services or that supplies goods and
		services to franchisees in competition with
		TCFC; non-solicitation of customers of
		TCFC or other franchisees.
R. Non-competition	Section 5.6(b)	No involvement in any business engaged
covenants after the		in providing any Services for 2 years after
franchise is terminated or		termination, non-solicitation of customers
expires		and employees of TCFC or other
		franchisees.
S. Modification of the	Section 9.5	No modifications except when agreed to in
agreement		writing, but TCFC may unilaterally
		change or add to types of Services you
		may offer or to TCFC's specifications,
		standards or policies, including those in
		the Manual.

	Section in Franchise	
<u>Provision</u>	<b>Agreement</b>	
		<u>Summary</u>
T. Integration/merger clause Section 9.2		Only the terms of the Franchise Agreement are binding, subject to state law. Any representations or promises outside this disclosure document or the Franchise Agreement may not be enforceable. Notwithstanding the foregoing, nothing in any agreement is intended to disclaim the express representations made in the Franchise Disclosure Document, its exhibits and amendments. In addition, no statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.
U. Dispute resolution by arbitration or mediation	Section 8	Arbitration and Mediation under the auspices of the American Arbitration Association in Conway, SC (subject to applicable state law).
		1
V. Choice of forum	Section 9.15	Arbitration under the auspices of the American Arbitration Association in Conway, SC (subject to applicable state law).
W. Choice of law	Section 9.15	South Carolina law applies (subject to applicable state law).

The provision in the franchise agreements that provides for termination upon bankruptcy of the franchisee may not be enforceable under federal bankruptcy law.

### Item 18

# **PUBLIC FIGURES**

TCFC does not use any public figure to promote its Franchises.

#### Item 19

#### FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

As of December 31, 2022, there were 223 Colors On Parade unit franchises. Of these 223 franchises, 20 operated for less than one year, 11 operated from one to two years, and 13 operated from two to three years and 179 operated more than 3 years, as of December 31, 2022.

The following charts reflect the mean average annual gross sales and the highest, lowest and median gross sales of the franchises that operated for at least one year as of December 31, 2022.

Chart 1

	Annual Gross Sales					
	Franchises Operating	Franchises Operating 2 - 3	Franchises Operating 1 - 2			
	More Than 3 Years	Years	Years			
Average	\$143,509.84	\$92,475.85	\$149,966.62			
Highest	\$732,838.00	\$159,090.00	\$454,123.05			
Lowest	\$0.00	\$0.00	\$33,830.00			
Median	\$118,603.07	\$102,541.00	\$107,509.00			

The first column in Chart 1 reflects the mean average gross sales and the highest, lowest and median gross sales for fiscal year 2022 reported by the 179 franchises that operated for more than 3 years; the second column reflects the mean average annual gross sales and the highest, lowest and median gross sales for fiscal year 2022 reported by the 11 franchises that operated from one to two years; and the third column reflects the mean average annual gross sales and the highest, lowest and median gross sales for fiscal year 2022 reported by the 13 franchises that operated from one year to two years. The information in this chart is based on monthly sales reports submitted by the franchisees for the purpose of computing royalty fees.

As of December 31, 2022, 68 or approximately 38% of the 179 franchises that operated more than 3 years exceeded the average, 6 or approximately 46% of the 13 franchises that operated from two to three years exceeded the average, and 3 or approximately 27% of the 11 franchises that operated from one to two years exceeded the average.

Some outlets have sold this amount. Your individual results may differ. There is no assurance that you will sell as much.

The following chart breaks down into ranges of gross sales the information on which Chart 1 is based.

Chart 2

Annual Gross	Franchises Operating More		Franchises Operating 2 to		Franchises Operating 1 to		
Sales	Than 3 Years		3 Years		2 Years		
	Number Percentage		Number Percentage Number Percentage		Percentage	Number	Percentage
< \$100,000	73	40.56%	5	38.46%	5	45.45%	
\$100,001 -	64	35.56%	8	61.54%	3	27.27%	
\$200,000							
\$200,001 -	25	13.89%	0	0%	1	9.09%	
\$300,000							
\$300,001 -	14	7.78%	0	0%	2	18.18%	
\$500,000							
> \$500,000	4	2.22%	0	0%	0	0%	

Exhibit E to this document is a list of the names and addresses of the franchises from which Colors on Parade compiled these figures. All of the franchises are substantially similar to the franchises we offer in that all franchises offer essentially the same services and products as described in Item 1 of this Disclosure Document, and all franchises are mobile units. Colors On Parade makes available the same support to all franchises.

Written substantiation of the data used in preparing Charts 1 and 2 will be made available to you on reasonable request, provided that we will not disclose data that identifies specific franchisees.

#### Item 20

#### LIST OF OUTLETS AND FRANCHISEE INFORMATION

#### TABLE NO. 1

# System-wide Outlet Summary For years 2020 to 2022

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
	2020	213	217	+4
Franchised	2021	217	219	+2
	2022	219	223	+4
Company-Owned	2020	0	0	0
	2021	0	0	0
	2022	0	0	0
Total Outlets	2020	213	217	+4
	2021	217	219	+2
	2022	219	223	+4

#### TABLE NO. 2

# Transfers of Outlets from Franchisees to New Owners (other than the Franchisor) For years 2020 to 2022

State	Year	Number of Transfers
All States	2020	0
	2021	0
	2022	0
TOTALS	2020	0
	2021	0
	2022	0

#### Notes:

- 1. If multiple events occurred in the process of transferring ownership of an outlet, the above table includes only the event that occurred last in time.
- 2. If a single outlet changed ownership two or more times during the same fiscal year, the types of changes involved and the order in which the changes occurred will be described by footnote.
- 3. For purposes of the above table, "transfer" means the acquisition of a controlling interest in a franchised outlet, during its terms, by a person other than the franchisor or an affiliate.

TABLE NO. 3

Status of Franchise Outlets
For years 2020 to 2022

State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisees	Terminations	Non- Renewals	Ceased Operations for Other Reasons	Outlets at End of Year
Alabama	2020	10	1	0	2	0	0	9
	2021	9	1	0	1	0	0	9
	2022	9	2	0	1	0	0	10
Arizona	2020	0	0	0	0	0	0	0
	2021	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0
Arkansas	2020	8	3	0	1	0	0	10
	2021	10	2	0	0	0	0	12
	2022	12	4	0	1	0	0	15
	1	ı	ı	ı		ı		
California	2020	29	1	0	1	0	0	29
	2021	29	1	0	0	0	0	30
	2022	30	1	0	3	0	0	28
Colorado	2020	10	1	0	1	0	0	10
	2021	10	0	0	1	0	0	9
	2022	9	0	0	1	0	0	8
Connecticut	2020	1	1	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Delaware	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Florida	2020	31	3	0	0	0	0	34
	2021	34	2	0	3	0	0	33
	2022	33	1	0	5	0	0	29
Gaorgie	2020	4	3	0	1	0	0	6
Georgia	2020	6		0	1	0	0	6
	2021	6	1 2	0	0	0	0	8

State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisees	Terminations	Non- Renewals	Ceased Operations for Other Reasons	Outlets at End of Year
Hawaii	2020	4	0	0	0	0	0	4
	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
Illinois	2020	0	0	0	0	0	0	0
	2021	0	0	0	0	0	0	0
	2022	0	1	0	0	0	0	1
Kansas	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	1	0	0	0
Kentucky	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Louisiana	2020	3		0	0	0	0	3
Louisiana	2020	3	0	0	0	0	0	3
	2022	3	3	0	0	0	0	6
Maryland	2020	3	0	0	0	0	0	3
iviai y iaiid	2020	3	0	0	1	0	0	2
	2022	2	0	0	0	0	0	2
Michigan	2020	3	0	0	0	0	0	3
1viiciiiguii	2021	3	0	0	0	0	0	3
	2022	3	0	0	2	0	0	1
Missouri	2020	0	2	0	0	0	0	2
1,11000,011	2021	2	1	0	0	0	0	3
	2022	3	0	0	0	0	0	3
New	2020	1	0	0	0	0	0	1
Hampshire	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
New Jersey	2020	0	0	0	0	0	0	0
J	2021	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0

State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisees	Terminations	Non- Renewals	Ceased Operations for Other Reasons	Outlets at End of Year
New Mexico	2020	6	0	0	0	1	0	5
	2021	5	0	0	1	0	0	4
	2022	4	0	0	0	0	0	4
New York	2020	14	1	0	2	0	0	13
	2021	13	0	0	0	0	0	13
	2022	13	1	0	0	0	0	14
	1	1	1	1	1	1 1		
North	2020	6	0	0	0	0	0	6
Carolina	2021	6	0	0	0	0	0	6
	2022	6	2	0	0	0	0	8
Oklahoma	2020	6	0	0	0	0	0	6
	2021	6	0	0	0	0	0	6
	2022	6	2	0	0	0	0	8
Pennsylvania	2020	9	0	0	0	0	0	9
	2021	9	0	0	0	0	0	9
	2022	9	0	0	0	0	0	9
South	2020	20	0	0	1	0	0	19
Carolina	2021	19	1	0	0	0	0	20
	2022	20	3	0	1	0	0	22
Tennessee	2020	11	0	0	0	1	0	10
	2021	10	0	0	0	0	0	10
	2022	10	2	0	0	0	0	12
Texas	2020	15	1	0	3	0	0	13
	2021	13	2	0	0	0	0	15
	2022	15	2	0	2	0	0	15
Utah	2020	0	0	0	0	0	0	0
	2021	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0
Virginia	2020	16	0	0	0	0	0	16
, 1151111u	2020	16	1	0	2	0	0	15
	2021	15	0	0	3	0	0	12

State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisees	Terminations	Non- Renewals	Ceased Operations for Other Reasons	Outlets at End of Year
TOTALS	2020	213	16	0	12	0	0	217
	2021	217	12	0	10	0	0	219
	2022	219	26	0	22	0	0	223

## Notes:

- 1. The above table includes both new outlets and existing company-owned outlets that a franchisee purchased from the franchisor.
- 2. The number of existing company-owned outlets sold to a franchisee is also included in Column 7 of Table No. 4 and the number of franchised outlets reacquired by the franchisor is also included in Column 5 of Table No. 4.
- 3. For purposes of the above table, "termination" means the franchisor's termination of a franchise agreement prior to the end of its term and without providing any consideration to the franchisee (whether by payment or forgiveness assumption of debt); "non-renewal" occurs when the franchise agreement for a franchised outlet is not renewed at the end of the term; and a "reacquisition" means the franchisor's acquisition for consideration (whether by payment or forgiveness assumption of debt) of a franchised outlet during its term.
- 4. Column 8 of the above table includes the total number of outlets in each state not operating as one of the franchisor's outlets at the end of each fiscal year for reasons other than termination, non-renewal, or reacquisition by the franchisor.

## TABLE NO. 4

# Status of Company-Owned Outlets For years 2020 to 2022

State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisees	Outlets Closed	Outlets sold to Franchisees	Outlets at End of Year
All States	2020	0	0	0	0	0	0
	2021	0	0	0	0	0	0
	2022	0	0	0	0	0	0

#### TABLE NO. 5

# Projected New Franchise Outlets As of December 31, 2022

State	Franchise Agreements Signed But Outlet Not Opened	Projected New Franchised Outlets in Fiscal Year 2023	Projected New Company- Owned Outlets in the Next Fiscal Year 2023
Arizona	0	3	0
Colorado	0	3	0
Florida	0	3	0
Georgia	0	3	0
South Carolina	0	3	0
Texas	0	3	0
Totals	0	18	0

A list of our current Franchisees (as of December 31, 2022) is attached to this Disclosure Document as Exhibit F. A list of the name and last known home address and telephone number of every Franchisee who has had an outlet terminated, canceled, not renewed or otherwise voluntarily or involuntarily ceased to do business under the franchise agreement during the most recently completed fiscal year or who has not communicated with us within ten (10) weeks of our application date is attached to this Disclosure Document as Exhibit G.

If you buy the Franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

TCFC sponsors the Colors on Parade Franchise Advisory Council ("COPFAC"), whose members consist of our franchisees.

During the last three years, no current or former franchisees have signed confidentiality clauses that restrict them from discussing with you their experiences as a franchisee in our franchise system. Prospective franchisees should be aware that, if they do purchase a franchise, their contact information may be disclosed in future Franchise Disclosure Documents.

#### Item 21

## FINANCIAL STATEMENTS

Attached as Exhibit G to this franchise disclosure document are our audited financial statements for the fiscal years ended of December 31, 2022, 2021 and 2020.

## Item 22

## **CONTRACTS**

Attached hereto are the following contracts:

Exhibit Document

C Franchise Agreement

H Release

Franchisee Representations Acknowledgment (attached to the Franchise Agreement) Franchisee Compliance Questionnaire (Attached to the Franchise Agreement)

## **Item 23**

# **RECEIPTS**

Attached to this Disclosure Document as <u>Exhibit K</u> are receipts acknowledging your receipt of this document.

## **EXHIBIT A**

# **LIST OF STATE ADMINISTRATORS**

## California

Commissioner
Department of Financial Protection and Innovation
320 West 4<sup>th</sup> Street, Suite 750
Los Angeles, California 90013
(213) 576-7500

#### Hawaii

Securities Examiner
Department of Commerce and Consumer Affairs
335 Merchant Street, Room 203
Honolulu, Hawaii 96813
(808) 586-2722

#### Illinois

Franchise Examiner Office of the Attorney General Franchise Bureau 500 South Second Street Springfield, Illinois 62703 (217) 782-4465

## Indiana

Securities Commissioner
Office of the Indiana Securities Commissioner
302 West Washington Street
Room E-11
Indianapolis, Indiana 46204
(317) 232-6681

## Maryland

Office of the Attorney General 200 St. Paul Place Baltimore, Maryland 21202 (410) 576-6360

## Oregon

Department of Consumer and Business Services Division of Finance and Corporate Securities Labor and Industries Building Salem, Oregon 97310 (503) 378-4387

## Michigan

Franchise Administrator Michigan Department of the Attorney General Consumer Protection Division 525 W. Ottawa Street Lansing, Michigan 48909 (517) 373-1140

#### Minnesota

Franchise Examiner
Department of Commerce
85 7<sup>th</sup> Place East, Suite 500
St. Paul, Minnesota 55101
(651) 296-4026

## Nebraska

Securities Analyst
Department of Banking & Finance
Bureau of Securities
1200 N Street, The Atrium, Suite 311
Lincoln, Nebraska 68508
(402) 471-3445

## New York

NYS Department of Law Investor Protection Bureau 28 Liberty St. 21st Fl New York, New York 10005 212-416-8285

## **North Dakota**

Franchise Examiner
Office of the Securities Commissioner
600 East Boulevard Avenue, 5<sup>th</sup> Floor
Bismarck, North Dakota 58505
(701) 328-2910

## Virginia

State Corporation Commission Division of Securities 1300 E. Main Street, 1<sup>st</sup> Floor Richmond, Virginia 23219 (804) 371-9733

## Rhode Island

Chief Securities Examiner Division of Securities 233 Richmond Street, Suite 232 Providence, Rhode Island 02903 (401) 277-3048

## **South Dakota**

Department of Revenue and Regulation Division of Securities 445 E Capitol Pierre, South Dakota 57501-3185 (605) 773-4013

## Texas

Statutory Document Section Secretary of State P.O. Box 12887 Austin, Texas 78711 (512) 475-1769

## Utah

Division of Consumer Protection Utah Department of Commerce 160 East Three Hundred South P.O. Box 45804 Salt Lake City, Utah 84145-0804 (801) 530-6601

# Washington

Administrator
Department of Financial Institutions
Securities Division
210 11<sup>th</sup> Avenue, SW, Room 300
Olympia, Washington 98504
(360) 902-8760

## Wisconsin

Franchise Administrator
Department of Financial Institutions
Division of Securities
345 W. Washington Avenue, 4<sup>th</sup> Floor
Madison, Wisconsin 53703
(608) 266-8557

# **EXHIBIT B**

# AGENTS FOR SERVICE OF PROCESS

	1
California	New Jersey
Commissioner	National Registered Agents, Inc.
Department of Financial Protection and	51 Everett Drive, Suite 107B
Innovation	P.O. Box 927
1350 Front Street	West Windsor, New Jersey 08550-0927
San Diego, California 92101-3697	West Windsor, New Jersey 00550 0527
San Diego, Camornia 72101-3077	
Florida	New York
NRAI Services, Inc.	Secretary of State
526 E. Park Avenue	99 Washington Avenue
Tallahassee, Florida 32301	Albany, New York 12231
Hawaii	North Dakota
Commissioner of Securities	Office of the Securities Commissioner
Department of Commerce and Consumer Affairs	600 East Boulevard, 5 <sup>th</sup> Floor
335 Merchant Street, Room 203	Bismarck, North Dakota 58505
Honolulu, Hawaii 96813	Dismarck, North Dakota 30303
Honordiu, Hawaii 90015	
Illinois	North Dakota
Office of the Attorney General	Office of the Securities Commissioner
500 South Second Street	600 East Boulevard, 5 <sup>th</sup> Floor
Springfield, Illinois 62706	Bismarck, North Dakota 58505
Springrieid, filmois 02/00	Distillater, North Darota 36505
Indiana	South Dakota
Secretary of State	Department of Revenue and Regulation
201 State House	Division of Securities
200 West Washington Street	445 E Capitol
Indianapolis, Indiana 46204	Pierre, South Dakota 57501-3185
mutanapons, mutana 40204	Tierre, South Dakota 3/301-3163
Maryland	Virginia
Maryland Securities Commissioner	Clerk of the State Corporation Commission
200 Saint Paul Place	1300 E. Main Street
Baltimore, Maryland 21202-2020	Richmond, Virginia 23219
,,	,
Michigan	Washington
CSC - Lawyers Incorporating Service Company	Department of Financial Institutions
601 Abbott Street	Securities Division
East Lansing, Michigan 48823	210 11 <sup>th</sup> Avenue, SW, 3 <sup>rd</sup> Floor West
S, &	Olympia, Washington 98504
Minnesota	
Commissioner	
Department of Commerce	
85 7 <sup>th</sup> Place East, Suite 500	
St. Paul, Minnesota 55101-2198	
,	1

# EXHIBIT C UNIT FRANCHISE AGREEMENT



# UNIT FRANCHISE AGREEMENT

# **BETWEEN**

# COLORS ON PARADE FRANCHISING CORPORATION

AND

**EFFECTIVE DATE:** 

**TERRITORY:** 

# **COLORS ON PARADE**

# **UNIT FRANCHISE AGREEMENT**

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#### COLORS ON PARADE

## **UNIT FRANCHISE AGREEMENT**

THIS UNIT FRANCHISE AGREEMENT is made, as of the date set forth in Exhibit A attached hereto (the "Effective Date"), by and between TOTAL CAR FRANCHISING CORPORATION (hereinafter referred to as "we" or "us"), a South Carolina corporation with its principal place of business located at 125 Daytona Street, Conway, SC 29526, and the party listed on Exhibit A as the Unit Franchisee (hereinafter referred to as "you"), whose address is set forth on Exhibit A.

## RECITALS

We have acquired the rights to and/or developed and have refined technology (the "*Technology*") and have developed expertise with respect to providing fixed site and/or mobile transportation-related repair and reconditioning services, including paint repair, paintless dent removal, headlight, wheel, interior restoration and repair and other automotive related services, on automobiles, trucks, planes and/or other transportation-related equipment ("*Services*") and/or managing the provision of such services by third parties under the Colors on Parade® trademark and service marks (the "*Marks*").

We have also developed a system for marketing the Services. This marketing system, together with the Services, the Technology, the Marks and such other marks, trade dress and other intellectual property, know-how and confidential information as may now be or hereafter become part of the system (which are referred to hereinafter collectively as the "System").

You have advised us that you wish to obtain a license to act as a Colors on Parade<sup>®</sup> Unit franchisee and provide Services as a Colors On Parade franchisee upon the terms and conditions set forth herein.

**NOW, THEREFORE,** intending to be legally bound hereby, we and you hereby agree as follows:

**GRANT OF LICENSE**. We hereby grant you a non-exclusive license to use the System to provide and/or manage the provision of Services by third parties (the "Franchise") in the territory described in Exhibit A and/or any other area where we permit you to provide Services (the "Territory") as a Colors on Parade® Unit Franchisee (the "Franchised Business" or "Business"), upon the terms and conditions set forth herein. Subject to the provisions of this Agreement, you have the right to provide the Services to those accounts within the Territory that are assigned to you by us or by the Colors on Parade® Area Representative franchisee for your Territory, if any (the "Area Representative"). With our written consent or the written consent of the Area Representative, you may also provide Services to other accounts within the Territory that are independently developed by you and that are not being serviced by other franchisees or that have not been assigned to other Unit Franchisees. In addition, with our written consent or at our request, you may use the System to service other accounts or in areas outside the Territory for the purpose of assisting other Colors on Parade® franchisees to service their customers. Similarly, other Colors on Parade® franchisees may use the System in your Territory and service accounts you have previously serviced if we or the Area Representative, with our approval, determine it necessary or advisable. No rights of first refusal or other rights are granted to you herein or extended to you by virtue of the Franchise granted hereby.

## 2. TERM; RENEWAL

- 2.1 <u>Term.</u> The term of this Agreement shall commence on the Effective Date and terminate on the twentieth (20th) anniversary of the Effective Date (the "*Initial Term*").
- 2.2 **Renewal.** Unless you are entering into this Agreement in order to renew an existing Colors on Parade franchise agreement, you may, at your option, renew the Franchise for one (1) additional ten (10) year term, however, in order to do so, you must:
- (a) notify us in writing, not less than 90 nor more than 180 days prior to the expiration of the Initial Term, of your desire to renew;
- (b) not permit any Event of Default (as hereinafter defined) or any event which, with the giving of notice and/or the passage of time, would constitute an Event of Default to exist either at the time you give your notice on intent to renew or at the date of expiration of the Initial Term of this Agreement;
- (c) execute our then-current form of Unit Franchise Agreement, which may have terms and conditions materially different from those contained in this Agreement;
- (d) pay us a renewal fee equal to 50% of the then-current Initial Franchise Fee that we charge to Unit Franchisees at the time of renewal, but in no event less than \$3,750.00 ("Renewal Fee"); and
- (e) execute a general release in our favor, unless prohibited by applicable state law.

## 3. FEES

3.1 <u>Initial Franchise Fee/Renewal Fee</u>. Unless you are executing this Agreement to renew an existing Colors On Parade franchise agreement, you must pay us an initial franchise fee of \$\_\_\_\_ (the "Initial Franchise Fee") when you sign this Agreement. If you are executing this Agreement to renew an existing franchise agreement, you must pay us the renewal fee when you sign this Agreement. The Initial Franchise Fee and Renewal Fee are not refundable.

## 3.2 **Royalty**

Program described in Section 4.4, if applicable, you must also pay us a continuing monthly royalty equal to thirty percent (30%) of your Gross Sales (the "Royalty"). "Gross Sales" includes any and all revenues from Services provided by you and/or your employees and independent contractors and/or from managing the provision of any such services by a third party. Gross Sales does not include (i) promotional allowances or rebates paid to you when you purchase products or supplies, or (ii) sales or use taxes, measured on the basis of your Gross Sales, imposed by governmental authorities, if such taxes are added to your selling price for your services and are in fact paid. Refunds to customers shall be deducted from Gross Sales only to the extent such amounts have previously been included in Gross Sales and Royalties paid thereon. Gross Sales shall be calculated monthly on all services provided as of the last day of each calendar month and you must provide us or the Collections Agent (as defined hereafter) with copies of all invoices that you issue for your Gross Sales and written reports of your Gross Sales for each month by the tenth (10<sup>th</sup>) day of the next following month in order to enable us or the Collections Agent to collect your Gross Sales. No portion of the Royalty described in this Section 3.2 shall be attributable to any specific patent or copyright as distinct

from the System and that your obligation to pay the Royalty described herein shall not be predicated or conditioned upon the validity of any patent or copyright claimed by us and used in the System. In the event that a court of competent jurisdiction determines that apportionment of the Royalty is necessary or appropriate, any patent or copyright license granted to you hereunder shall be deemed to be royalty free and made in the consideration of your proper use of the Marks and System.

- (b) We or an agent that we appoint in accordance with Section 4.3 (the "Collections Agent"), if applicable, will collect your Gross Sales from your customers. Subject to the Performance Incentive described in Section 4.4 hereof, if applicable, we or the Collections Agent will pay you seventy percent (70%) of the collected Gross Sales not later than the 20th day following the date on which such Gross Sales are collected and the balance shall be retained by us and the Area Representative or paid to us and the Area Representative by the Collections Agent in payment of the Royalties payable by you pursuant to Section 3.2(a). We or the Collections Agent may, in our discretion, retain third parties to attempt to collect sums owed by your customers, in which event we shall be entitled to deduct the costs and expenses paid to such third parties from the amount of the collected Gross Sales payable to you.
- 3.3 <u>Training Fees.</u> Unless you are executing this Agreement to renew an existing franchise agreement and/or have already completed all required training, you must complete the required training and pay a training fee (the "*Training Fee*") for each Service that you wish to provide:

Paint restoration - \$ 0 Paintless dent removal - \$4,000 Interior repair - \$5,000

Training Fees are payable at least thirty (30) days prior to the first day of the Training Program. Training Fees are not refundable. In addition, if you fail to complete the Training Program within six (6) months from your execution of this Agreement, we may assess a penalty against you in the amount of the Initial Franchise Fee.

- 3.4 <u>Equipment Set-up Fee.</u> Unless you are executing this Agreement to renew an existing franchise agreement and/or are obtaining the equipment necessary to operate the Franchised Business from a third party, you must pay us the Equipment Set-up Fee stated in <u>Exhibit A</u> for a start-up package that includes certain of the equipment that you will need. The Equipment Set-up Fee is payable at least thirty (30) days prior to the first day of the Training Program and is not refundable.
- 3.5 <u>Late Fee and Interest</u>. If you do not pay any amounts due to us promptly when due, you must also pay us a late fee of \$100.00 plus interest on the overdue amount at the rate of ten percent (10%) per annum on the overdue amount or at the maximum rate permitted by law from the date due until paid.
- 3.6 On-going Training and Assistance Fee. If, in our sole discretion, we appoint another franchisee ("Assisting Franchisee") to provide you with on-going training and/or assistance, we will pay the Assisting Franchisee a continuing monthly fee (the "On-going Training and Assistance Fee") equal to up to five percent (5%) of your collected Gross Sales and, if we do so, the amounts payable to you pursuant to Section 3.2(a) above will be reduced by the amount of the On-going Training and Assistance Fees paid to the Assisting Franchisee.

## 4. **OUR OBLIGATIONS TO YOU**

- 4.1 <u>Initial Obligations</u>. Unless you are executing this Agreement to renew an existing franchise, prior to the commencement of the Franchised Business, we will do the following:
- (a) <u>Confidential Operating Standards Manual</u>. We will provide or available to you to you, on loan, our Confidential Operating Standards Manual (which, as revised by us from time to time, is referred to hereafter as the "Manual"). You may not copy the Manual or disclose its contents to any person other than your employees and independent contractors, who must first sign an agreement, satisfactory to us in form and substance, to keep the Manual's contents confidential and not use its contents except in performing their duties as your employee, and to abide by certain non-competition and non-solicitation restrictions. The Manual shall remain our property at all times and must be returned to us upon request. We reserve the right to amend the Manual from time to time in our sole discretion. Amendments shall become effective upon your receipt or on the date specified by us. For purposes of this Agreement, the term "Manual" also includes any and all manuals and other confidential information, directives, specifications and procedures furnished to you by us, whether or not physically incorporated into the Manual itself. The provisions of the Manual may not alter the fundamental rights granted to you in this Agreement and, if the provisions of this Agreement and the Manual are in direct conflict with respect to any of the fundamental rights granted to you in this Agreement, the provisions of this Agreement shall control.
- (b) <u>Training</u>. Unless you have received at least three full months of training by another Colors On Parade franchisee or are executing this agreement to renew the franchise, we will provide you with the training that we believe necessary for you to provide paint repair and refinishing services (the "*Training Program*"). The Training Program will be provided by us in or about Myrtle Beach, SC or at such other location(s) as we may designate. Training for paintless dent removal services and interior repairs will be provided by approved third parties in Myrtle Beach, SC and Wilmington, NC and Kailua, Hawaii, respectively, or at such other location(s) as they may designate.
- Equipment, Tools and Supplies. Unless you are executing this Agreement to renew an existing franchise agreement and/or are obtaining the equipment, tools and supplies necessary to operate the Franchised Business from a third party, we will provide you with a start-up package, which includes certain of the equipment, tools and supplies that you will need to begin to operate the Franchised Business (the "Set-up Package"). In addition, we will furnish you with our standard specifications for the white pickup truck, van or trailer that you will require to operate the Franchised Business ("Operating Unit") and a list of suppliers of the equipment, tools, products and supplies that you will need to operate the Franchised Business after start-up. You may purchase such equipment, tools, products and supplies only us or from approved suppliers and you may not, under any circumstances, purchase products from any company or person that has attempted to "knock off" or otherwise analyze for replication of any of our products, including but not limited to all products patented or patent pending and all products that are sold with the Colors on Parade® trademarks or trade names, unless specifically authorized by us in writing. You may purchase the Operating Unit from any source, so long as it meets our standards and specifications and will permit you to provide the Services in accordance with the Manual. You may, at your option and upon our approval, upgrade the specifications of the Operating Unit. We or the Area Representative or another Area Representative that we designate must inspect each Operating Unit to be used in connection with the operation of the Franchised Business in order to confirm that it meets or exceeds our standards and specifications, as set forth in the Manual, and you may not use an Operating Unit in connection with the operation the Franchised Business unless and until it has been inspected and certified by us or the Area Representative. You must also purchase your proprietary mobile lab with the assigned paint related products from or through us.

- (d) Accounts. Once you have developed or been assigned an account by us or the Area Representative for the Territory, you will have the right to service such account during the term of this Agreement or any renewal; provided, however, that (a) this provision shall not apply to any national or regional account disclosed in Section 5.2(h) or any account identified by us or the Area Representative in advance, in writing, as excluded from the application of this provision; (b) this provision shall not apply in the event that you fail to timely report your Gross Sales; or (c) in the event that we or the Area Representative receive any complaint from an account that we or the Area Representative determine, in our or their discretion, to be significant enough to (i) jeopardize the continued servicing of such account by you or any other business operating under the System, or (ii) adversely affect the goodwill associated with our company or the Marks, as defined in Section 5.4, or an account asks us or the Area Representative to assign such account to another franchisee, we or the Area Representative, with our approval, may assign such account to another franchisee.
- 4.2 <u>Ongoing Obligations</u>. After you commence operation of the Franchised Business, we will provide you, as we deem appropriate, with the following:
- (a) At least one national or regional meeting per year. We have the right to charge you a fee to attend such meetings. Such meetings are currently provided at a fee to cover our expenses;
- (b) Training in new technology, if any, included in the System and, upon your request, other operational advice. If such additional training is mandatory, we will provide such training free of charge. If not, you may be required to reimburse us for our costs and expenses;
  - (c) Marketing advice and suggestions;
- (d) Periodic on-site assistance by one of our employees or agents, the Area Representative or another Area Representative;
- (e) Other assistance or advice by means of newsletter, telephone or other form of electronic communication;
  - (f) Research and development; and
  - (g) Collection Services
- 4.3 <u>Delegation of Duties</u>. We may delegate some or all of our duties to you under this Agreement to the Area Representative or another franchisee, however, we shall retain the primary responsibility for performing the delegated obligations to you under this Agreement. Without limiting the foregoing, we may, as provided above, delegate the obligation to collect your Gross Sales to a Collections Agent (who may be the Area Representative).
- 4.4 <u>Performance Incentive Program.</u> Provided you are in full compliance with all of the provisions of this Agreement and the Manual, if you are not eligible for any other Royalty reduction or rebate from us or the area Representative for the Territory, you will receive a performance incentive ("Performance Incentive") for each month that your Gross Sales exceed the benchmarks set forth below.

Under the Performance Incentive Program, if applicable, you will receive a performance incentive ("Performance Incentive") for each month that your Gross Sales exceed \$14,999 (subject to the annual increases set forth below):

- (a) If your Gross Sales for the month are between \$15,000 and \$19,999, you will receive a Performance Incentive in an amount equal to 3% of your Gross Sales for the month;
- (b) If your Gross Sales for the month are between \$20,000 and \$24,999, you will receive a Performance Incentive in an amount equal to 5% of your Gross Sales for the month:
- (c) If your Gross Sales for the month are between \$25,000 and \$34,999, you will receive a Performance Incentive in an amount equal to 7% of your Gross Sales for the month; and
- (d) If your Gross Sales for the month exceed \$35,000, you will receive a Performance Incentive in an amount equal to 10% of your Gross Sales for the month.

We may, in our sole discretion, after consultation with COPFAC, increase the Gross Sales requirements set forth above, effective as of January 1<sup>st</sup> of each year following the effective date of your Franchise Agreement ("*Adjustment* Date"), by an amount up to the increase in the Consumer Price Index for All Urban Consumers (CPI-U) published monthly by the United State Bureau of Labor Statistics during the 12-month period ended November 30<sup>th</sup> of the calendar year prior to each Adjustment Date.

Any Performance Incentives earned by you hereunder will be remitted to you within 30 days following the end of the month during which the Performance Incentive was earned.

## 5. YOUR OBLIGATIONS TO US

- 5.1 <u>Prior to Commencement of Operations</u>. Unless you are executing this Agreement to renew an existing franchise, before offering any Services to the public, you must do the following:
- (a) <u>Training</u>. Unless you have received at least three full months of training for each Service that you wish to provide by a Colors On Parade franchisee or an approved third party or are executing this Agreement to renew the franchise, you must complete, to our satisfaction, the required training for each Service. The Training Fees are set forth in Section 3.3. You will also be responsible for all travel, meals and lodging expenses incurred in connection with your attendance at this and any other training program or courses. If you fail to complete all required Training Programs to our satisfaction, we may, at our option, either terminate this Agreement or assess a penalty against you in the amount of the Initial Franchise Fee, which shall be payable upon demand. If we terminate this Agreement as a result of your failure to complete any required training to our satisfaction, we will retain the Initial Franchise Fee and apply it to our costs. Termination of this Agreement shall not relieve you from your obligations under Sections 5.4, 5.5, 5.6 and 7, which shall survive such termination.
- (b) Equipment, Tools and Supplies. Unless you obtain the equipment, tools and supplies that you will need to begin to operate the Franchised Business from a third party, you must pay us the Equipment Set-up Fee for each Service that you wish to provide and purchase or lease an Operating Unit and all of the remaining equipment specified for each such Service. You may only use equipment, tools, products and supplies in connection with the Franchised Business that meet our standards and specifications, and you must purchase all equipment, tools, products and supplies that you use in connection with the operation of the Franchised Business only from or through us or approved suppliers.

As provided above, you may not, under any circumstances, purchase products from any company or person that has attempted to "knock off" or otherwise analyze for replication all of our products, including but not limited to all products patented or patent pending and all products that are sold with the Colors on Parade® trademark or trade name. Without limiting the foregoing, except as provided above, you must purchase your Operating Unit with the assigned paint related products through us. Any equipment, tools, products and supplies or Operating Unit which you purchase or lease for the Franchised Business and which is equipped in accordance with our standards and specifications may not be sold, assigned, transferred, leased, subleased or otherwise disposed of without our prior written consent, which consent will not be unreasonably withheld. Prior to any sale, assignment, transfer, lease, sublease, or other disposition, you must remove the Marks from the Operating Unit and/or such equipment, tools, products and supplies, and remove from such equipment, tools, products and supplies any materials, supplies or equipment which we deem to be proprietary, and reconfigure the Operating Unit and equipment, tools, products and supplies, all in accordance with the Manual.

- (c) <u>Computer</u>. Obtain, maintain and use a laptop computer meeting the standards and specifications provided in the Manual in order to properly identify paint matches and comply with matters regarding billing. The System may have improvements or future requirements due to new products or services authorized. You must update your hardware, from time to time, as necessary, to operate the software required for the Franchised Business.
- (d) <u>Software; Electronic Information</u>. Purchase, register and install a QuickBooks Pro program on the laptop computer that you will utilize in operations and bring your computer with you to the Training Program. Although we do not currently require our franchisees to provide us with independent access to their financial information, you must, if required by the Manual, provide us with independent electronic access to information required to be maintained on your computer. You must also make all electronic records available for inspection by us, upon request.
- (e) <u>Insurance</u>. Purchase and thereafter maintain in effect general liability, worker's compensation and such other insurance as we specify in the Manual, from time to time, or which may otherwise be required by applicable governmental laws or regulations, in amounts, with deductibles, and written by duly licensed carriers acceptable to us, and containing such other qualifications, terms and conditions as we may specify in the Manual. Unless otherwise specified in the Manual, all insurance policies shall name us as an additional named insured and shall not be cancelable without the insurer giving us at least thirty (30) days prior written notice. You must supply us with certificates of insurance, satisfactory to us in form and substance, evidencing these insurance coverages. We will notify you if any certificate that you provide to us is unsatisfactory and you must then take the steps necessary to correct any deficiencies. If you fail to purchase or pay for such insurance, we may do so on your behalf, in which event you must reimburse us upon demand for any amounts we spend to obtain such insurance, or impose reasonable fines or penalties against you, upon prior notice.
- 5.2 **Upon Commencement of Operations.** After you commence your operations and thereafter during the term of this Agreement, you must do the following:
- (a) <u>Compliance with Manual</u>. Operate the Franchised Business in strict compliance with this Agreement, the Manual and such other rules, regulations, specifications and standards as we may reasonably specify. You may not offer for sale any services or products which we have not have specifically approved or authorized and you must offer at least one Service at all times. Failure by you or at least one of your employees to be properly trained to our satisfaction with respect to each Service that you provide will be an Event of Default (as defined hereinafter). We may add or delete other product lines or services from time to time to or from the System, which we may designate as Services, and which may

be substantially different than those presently offered under the System or change any such designation.

- (b) Full-Time Commitment. Be personally involved and use your best efforts in the operation and management of the Franchised Business, on a full-time basis, as defined in the Manual, and cooperate fully with us in the development of the Territory; provided, however, that you may retain another individual to operate and/or manage the Franchised Business on your behalf, with our prior written consent, so long as such individual has successfully completed all of the required training and executed such non-competition, non-disclosure or other covenants as we may require, and has been approved by us to act in your stead. In operating and/or managing the business on a full-time basis, you may not operate any other business, specifically including but not limited to any related business, services or products not authorized or permitted in writing by us, and no related products or services may be utilized or sold by the Franchised Business without our prior written permission.
- Conventions. Before providing any Service, attend and satisfactorily complete all required training programs with respect to such Service. You must also attend all national and regional meetings or conventions held or conducted by us and all meetings scheduled by the Area Representative for franchisees operating within its development area. We may charge a reasonable fee for your attendance at any such programs, meetings or conventions held or conducted by us for the purpose of allowing us to cover the costs of producing and presenting the same.
- Conduct All Business as a Colors On Parade Franchisee. You acknowledge and agree that quality of workmanship, customer service and customer relations and the appearance and demeanor of yourself and your employees and independent contractors are extremely important to our goodwill and the goodwill of the System. You must maintain high standards in the operation of the Franchised Business and, at all times, give prompt, courteous and efficient service to your customers. All work performed by you and your employees and independent contractors must be performed promptly, competently and in a workmanlike manner. All of your interactions with your customers, vendors, suppliers, employees and independent contractors, other Colors On Parade franchisees and the public must adhere to the highest standards of honesty, integrity, courtesy, fair dealing and professional and ethical conduct. You may not engage in any trade practice or other activity that may be harmful to our goodwill or the goodwill of the System or disruptive to the System or other franchisees operating within the System, or reflect unfavorably on us, the System or the services provided by franchisees operating within the System, or disparage us, the System or other franchisees operating within the System, or constitute deceptive or unfair competition, or otherwise be in violation of any applicable laws. If we determine, in our sole discretion, that you have failed to maintain high standards in the operation of the Franchised Business, provide prompt, courteous and efficient service to your customers, or perform all work promptly, competently and in a workmanlike manner, or that any of your interactions with your customers, vendors, suppliers, employees and independent contractors, other Colors On Parade franchisees or the public do not meet the highest standards of honesty, integrity, courtesy, fair dealing and professional and ethical conduct, or that you have engaged in any trade practice or other activity that may be harmful to our goodwill or the goodwill of the System, or disruptive to the System or other franchisees operating within the System, or reflect unfavorably on us, the System or the services provided by franchisees operating within the System, or disparage us, the System or other franchisees operating within the System, or constitute deceptive or unfair competition, or otherwise violate any applicable law, we will notify you in writing of the corrective action that you must take to cure the default(s) and your failure to take such corrective action within ten (10) days following your receipt of such notice will constitute a material default hereunder and cause for the termination of this Agreement without any further prior notice or opportunity to cure the default. In addition, in all of your business dealings with your accounts, you must wear a Colors on Parade uniform of such design and color as we may prescribe from

time to time, as set forth in the Manual, use an approved Operating Unit and prominently identify and hold yourself out as a Colors On Parade franchisee, as per the requirements of this Agreement and the Manual, and all repair, reconditioning and/or restoration services that you provide must be provided as a Colors on Parade franchisee pursuant to the terms and provisions of this Agreement.

- (e) <u>Days and hours of Operation</u>. Except to the extent prohibited by applicable law, operate the Franchised Business as required in order to service your accounts properly and in accordance with the requirements of each account.
- (f) Employees and Independent Contractors. In providing the Services to the public, use only employees and/or independent contractors who have been trained to our satisfaction or who have been successfully trained pursuant to training programs which we make available to you and require your employees and independent contractors to wear Colors on Parade uniforms while working for the Franchised Business of such design and color as we may prescribe from time to time, as set forth in the Manual. You must obtain from each employee and independent contractors whom you train a written acknowledgment, in the form which we prescribe, that such employee or independent contractor has completed our training program.
- (g) <u>Confidential Information</u>. You must take reasonable precautions necessary to protect all Confidential Information from unauthorized use or disclosure, including conducting orientation and training programs for your employees and independent contractors to inform them of the obligation to protect Confidential Information, and their related responsibilities and obligations. You must also obtain Non-Disclosure and Non-Competition Agreements and pre-interview forms, each in a form satisfactory to us, from each of your employees and independent contractors, and it is your responsibility to ensure that the form of covenants executed by your employees and independent contractors will be enforceable, to the maximum extent possible, under the laws of the state in which the Services are provided, and to use your best efforts to enforce all such agreements.
- (h) <u>Compliance with Law.</u> Comply with all applicable federal, state and local laws, regulations, rules, ordinances or decrees.
- hardware and software for use in the Franchised Business as specified in the Manual. In the future, we may require you to purchase additional or updated computer hardware or software. Our hardware and software specifications may change from time to time and we may require replacements for the computer hardware and software that you use in the Franchised Business. You may also be required to pay certain licensing fees in connection with your use of certain hardware and software programs. You must execute such software license agreements as we or outside vendors may require in order to use the software we have approved or require and you must hold us harmless of any claims due to your acquisition or use of any software that we may require.
- establish national or regional accounts, with respect to which we or the Area Representative may negotiate contracts covering multiple locations or sub-accounts. You must cooperate in the establishment and servicing of such accounts and follow the procedures and regulations (including, if legal, pricing policies) we or the Area Representative may establish with respect thereto. Your failure to do so may have significant adverse economic effects not only upon the Franchised Business and the Area Representative's business, but also upon the businesses of other Unit Franchisees or Area Representatives and multi-unit franchisees.

- (k) Ongoing Purchases of Equipment, Tools, Products, and Supplies. Purchase equipment, tools, products and supplies only as provided in Section 5.1(b) above. We may become the sole source of supply of other items and set a price to cover our costs and expenses and a reasonable profit.
- (l) <u>Trademarks.</u> Not take any position of attempted ownership of any domain name that includes any of the Marks. In the event that you register a domain name or other name that includes the Marks or any of our products, you will hold the name or mark in trust and must transfer it to us upon demand.

# 5.3 Financial Information; Records; Inspection

- (a) <u>Financial Information</u>. You must furnish us with financial information concerning you and the Franchised Business in such form and at such times as we may request or specify in the Manual. Such information may include monthly, quarterly and annual balance sheets, profit and loss statements, and statements of cash flow, tax returns and other financial information that we believe reasonably necessary for us to evaluate the Franchised Business and your compliance with this Agreement. You must certify all such financial statements as being true and correct. Financial statements need not be audited unless an Event of Default (as hereinafter defined) has occurred during the last twelve (12) months and/or we request, in our discretion, that you provide us with audited financial statements.
- (b) <u>Books and Records</u>. You must maintain all books and records required by law or by us as specified in the Manual, including a complete listing of customer accounts. You must provide us with complete customer account information on at least a quarterly basis. Unless we otherwise agree in writing, in advance, you must adhere to generally accepted accounting principles in your record keeping and you must follow the record keeping systems and use the record keeping software programs we require. You must keep hard copies of your records for at least six (6) years. All records must be kept at your principal place of business as designated on <u>Exhibit A</u> (which you may change to another location which is acceptable to us upon giving us at least ten (10) days advanced written notice).
- (c) <u>Inspection</u>. You must permit us or our representatives to inspect your books, records, accounts and bank statements at any time during reasonable business hours, without advance notice, and/or provide us with copies of such books, records, accounts and bank statements within ten (10) days of our request. We also have the right to audit your books and records, upon demand, at our expense. However, if such audit discloses that you have understated Gross Sales, or the Services that you have provided, or any sum owed to us, by two percent (2%) or more, you must reimburse us, upon demand, for all audit costs, including meals, lodging and travel expenses and the costs and expenses of employees and other agents engaged in the audit, and pay us any additional amounts due.
- (d) <u>Under-reporting.</u> Regardless of the percentage of under reporting, if we determine that you have deliberately failed to report any sales that you have made while performing the Services or utilizing the System, in any way, we may terminate this Agreement immediately.

## 5.4 Trademarks and Other Intellectual Property; Confidential Information

# (a) Intellectual Property.

(i) You may only use in the operation of the Franchised Business the trademarks, service marks, logos and insignias or trade dress that we designate in writing from time to time for use in the System (the "Marks"). You will have no interest in the Marks or the goodwill associated with

the Marks, except to use them as provided in this Agreement and the Manual, and you shall have no ownership rights to the names or Marks in other forums such as "domain names" on the Internet. Any and all goodwill arising from your use of the Marks shall inure solely and exclusively to our benefit, and upon expiration, cancellation or termination of this Agreement, no monetary amount shall be attributable to any goodwill associated with your use of the System or the Marks. You must use the Marks only in compliance with the rules prescribed by us, and in no event may you use the Marks or any confusingly similar variations thereof as part of any corporate name or with any prefix, suffix or other modifying words, terms or designs (other than those licensed to you or approved by us). You may not use the Marks in connection with any unauthorized products or services. We reserve the right to revoke approval of the use of previously approved Marks, to add new Marks to the System, to modify any Marks or to adopt a new primary Mark for the System, and it will be your responsibility to pay for the costs of discontinuing the use of or modifying previously approved Marks in the Franchised Business; provided, however, that, if within any five-year period, on one or more occasions, we adopt a new primary Mark for the System on a system-wide basis, you shall only be responsible for the first \$3,000.00 per Operating Unit (as defined herein) of the aggregate costs and expenses you incur in implementing the new primary Mark(s), and we will reimburse you for any excess expenditures upon presentation of proof of all costs and expenses you have incurred. However, we will not reimburse you for (1) any loss of good will, (2) sums previously or thereafter spent on advertising or marketing (other than written advertising materials containing the Mark which become no longer usable), and (3) signage expenditures, to the extent they exceed \$1,000.00 in the aggregate, and in no event shall our liability hereunder exceed \$3,000.00 per Operating Unit plus \$1,000.00 for signage expenses. You must promptly discontinue use of Marks eliminated from the System and initiate use of new or modified Marks, as we may prescribe.

- (ii) You must notify us immediately of any infringement of or challenge to your or our use of any of the Marks that comes to your attention. We will have the exclusive right (but not the obligation) to take any action which we believe appropriate under the circumstances and to retain all proceeds received in connection with any infringements. You must cooperate fully with us in any infringement or challenge, including, if requested, providing documents and/or testimony.
- (iii) You may not contest, directly or indirectly, our use or ownership of or our interest in any of the Marks.
- (iv) You must comply with our instructions in filing and maintaining tradename or fictitious name registrations, and you must execute any documents that we require to obtain or maintain protection for any of the Marks. You must submit to us, in advance, any advertising or other promotional materials that you wish to use in connection with the Franchised Business, and you may not use any of such materials until you have received our written approval. We shall have the right to withdraw our approval at any time upon giving you reasonable notice. Upon expiration or termination of this Agreement, all of your rights to use the Marks shall automatically revert to us without the execution of any document.

## (b) Confidential Information

(i) Prior to or during the term of this Agreement, we may disclose to you, in confidence, either orally or in writing, certain trade secrets (which include, but are not limited to, our paint and scratch removal processes), know-how and other information relating to our business, the System and the management, operation or promotion of the Franchised Business and System (collectively "Confidential Information"). Confidential Information also includes the identity, contact information and requirements of all customers that you develop, with or without our assistance or the assistance of the Area Representative, or to whom you provide any Services while operating under his Agreement. You may not,

nor may you permit any person to, use, disclose, divulge, publish, copy, reproduce, or disseminate any Confidential Information to any other person, except that you may disclose Confidential Information to the extent necessary for your employees and independent contractors to perform their functions and job duties in the operation of the Franchised Business, provided that such employees and independent contractors have signed a confidentiality, non-solicitation and noncompete agreement in a form approved by us. You will be responsible for any damages that we incur as a result of your breach or failure to comply with the provisions of this Section 5.4(b)(i).

- (ii) Confidential Information does not include (A) information that becomes generally known to the public other than through your actions or conduct; (B) information disclosed to you by a third party having legitimate and unrestricted possession of such information before the date you execute your first Franchise Agreement with us, or before you began negotiations to purchase any franchise from us, whichever occurs first; (C) information that you can demonstrate was within your legitimate and unrestricted possession before you executed your first Franchise Agreement with us, or before you began negotiations to purchase any franchise from us, whichever occurred first; and (D) commencing five (5) years after the expiration or any earlier termination of this Agreement, information that is not protectable as a trade secret. You hereby expressly acknowledge that our paint and scratch removal processes, to the extent not patented, constitute trade secrets owned by us, and particularly, you agree that all of the processes contained in the Manual constitute trade secrets.
- (iii) You must take reasonable precautions to protect our Confidential Information from unauthorized disclosure or use, including without limitation conducting orientation and training programs for your employees and independent contractors to inform them of your obligations to protect our Confidential Information from unauthorized disclosure or use. You must have each of your employees and independent contractors sign an employee non-compete, non-solicitation and non-disclosure agreement, approved by us, naming us as an intended third-party beneficiary with the independent right to enforce the agreement, and you will be responsible for any cost and expenses (including without limitation attorney's fees) incurred in enforcing all rights under those agreements. You must have the agreements signed by your employees and independent contractors reviewed by an attorney, at your expense, to ensure that such agreements are enforceable under applicable state law, and your use of an agreement approved by us shall not constitute or be a basis for waiver of your duty to ensure that the agreements signed by your employees or independent contractors are enforceable under applicable law.
- (c) <u>Survival</u>. This Section 5.4 shall survive the expiration or any earlier termination of this Agreement.
- 5.5 <u>Indemnification</u>. You must indemnify, defend and hold us and our affiliates and our and our affiliates' officers, directors, employees, agents and representatives (collectively, "*Indemnities*") harmless from any and all claims, demands, suits, proceedings, fines, losses, damages, costs and expenses (including reasonable attorneys' fees) (collectively, "*Damages*") suffered or incurred, directly or indirectly, by any of them as a result of (a) your breach or other failure to perform your obligations under this Agreement, or (b) any other action or claim resulting from or in any way related to the operation of the Franchised Business, except that you shall not be liable for Damages resulting from our gross negligence or reckless conduct. If any third-party claim that is subject to this indemnification provision is asserted against you or any Indemnitee, you shall promptly notify us. The provisions of this Section 5.5 shall survive the expiration of or any earlier termination of this Agreement.

# 5.6 Covenants Against Competition

(a) **In-Term.** So long as this Agreement is in effect, in consideration of the mutual

promises contained herein, you shall not, directly or indirectly, for yourself, or through, on behalf of, or in conjunction with any person or entity:

- (i) Divert or attempt to divert any business or customer of the Franchised Business to any other party (including yourself acting in any capacity other than a Colors On Parade franchisee pursuant to the provisions of this Agreement) by direct or indirect inducement or otherwise;
- (ii) Directly or indirectly own, maintain, engage in, or have any interest in any other business which is engaged in providing any Services or any other services that you have provided as a Colors On Parade franchisee; or
- (iii) Provide any Services, directly or indirectly, other than as a Colors on Parade Unit Franchisee pursuant to the provisions of this Agreement.

You agree that each of the foregoing in-term restrictive covenant is independent of and divisible and severable from the others and is necessary and reasonable to protect legitimate interests of the System. In the event the geographic or temporal scope of Sections 5.6(a)(i), 5.6(a)(ii) and/or Section 5.6(a)(iii) is deemed excessive under applicable law by an arbitrator or court in an action to enforce the provisions of this Section 5.6(a), only the remaining subsections of Section 5.6(a) shall apply.

- (b) <u>Post-Term.</u> Except as otherwise approved or specified by us in writing, in consideration of the mutual promises contained herein you shall not, for a continuous uninterrupted period commencing upon the expiration or any earlier termination of this Agreement, regardless of the cause for termination, and continuing for two (2) years thereafter, either directly or indirectly, for yourself or through, on behalf of or in conjunction with any person or entity:
- (i) Solicit or provide any Services to any customer or account to whom you provided any Services as a Colors on Parade franchisee during the prior three (3) years or divert or attempt to divert any such customer or account to any competitor or other party, including yourself or a business that you own or operate; or
- (ii) Operate or manage any business that provides any Services, or provide any Services, within the Territory or any other area where you provided any Services as a Colors On Parade franchisee during the during the prior three (3) years; or
- (iii) Offer or provide any Services within five (5) miles from any commercial customer or retail account to whom you provided any Services as a Colors on Parade franchisee during the term of this Agreement.

You agree that each of the foregoing post-term restrictive covenants is independent of and divisible and severable from the others and is necessary and reasonable to preserve the value of the System. In the event the geographic or temporal scope of Sections 5.6(b)(i), 5.6(b)(ii) and/or Section 5.6(b)(iii) is deemed excessive under applicable law by an arbitrator or court in an action to enforce the provisions of this Section 5.6(b), only the remaining subsections of Section 5.6(b) shall apply.

If you refuse voluntarily to comply with the foregoing restrictive covenants upon the expiration or any earlier termination of this Agreement, you must pay us, as damages, an amount equal to 30% of your Gross Sales within the geographic and temporal scope of Sections 5.6(b)(i), 5.6(b)(ii) and/or Section 5.6(b)(iii) and the two-year period will not expire until two years after you begin to voluntarily to comply with the foregoing restrictive covenants or the entry of an order of an arbitrator or court enforcing this provision,

whichever shall first occur. If we are required to engage an attorney or take any action to enforce the foregoing restrictive covenants, you must also reimburse us for our costs and expenses, including reasonable attorney's fees and the costs of investigating and/or prosecuting such action.

- (c) <u>No Defense</u>. The existence of any claim you may have against us, whether or not arising from this Agreement, shall not constitute a defense to the enforcement of the covenants contained in this Section 5.6.
- (d) <u>Injunctive Relief.</u> Your failure to comply with any requirement of this Section 5.6 will cause us irreparable injury for which no adequate remedy at law may be available. Accordingly, in such event, we shall be entitled to injunctive relief prohibiting any conduct by you or anyone acting in concert with you in violation of the terms of this Section 5.6, and no bond shall be required in order to implement any injunction so issued or, if the posting of a bond is required for the effectiveness of such injunctive relief by law, the amount of the bond shall not exceed the sum of \$1.00.
- (e) <u>Survival</u>. The provisions of this Section 5.6 shall survive the expiration or any earlier termination of this Agreement.
- (f) Modification of Covenants. We shall have the right, in our sole discretion, to reduce the scope of any covenant contained in this Agreement, without your consent, and you agree that you shall comply immediately with any covenant so modified, which shall be fully enforceable notwithstanding the provisions of Section 9.2 hereof. Further, in the event that a court of competent jurisdiction or arbitrator shall find any of the restrictive covenants contained this Agreement to be excessive in scope or contrary to law, you and we hereby authorize and direct the court or arbitrator to modify the restriction so as to make it enforceable to the maximum extent in accordance with applicable law and all other restrictive covenants contained in this Agreement shall remain in full force and effect.

## 5.7 Assignment

- (a) General Prohibition. The rights granted to you under this Agreement are personal, and we would not have entered into this Agreement absent your commitment to be personally involved with the operation of the Franchised Business. Therefore, except as expressly listed below, you may not, without our prior written consent, assign, transfer, convey or otherwise dispose of, or encumber or grant a security interest in, this Agreement, the Franchise granted herein, all or substantially all of the assets used in the Franchised Business, any account assigned to you, as described in Section 4.1(d), or a controlling interest in you or any entity to which your rights under this Agreement may be transferred, or any of your rights or duties under this Agreement (each of the foregoing is referred to as an "Interest") and you may not subcontract with any third party for the provision of any Services.
- (b) Assignment to Corporation or Limited Liability Company. You may assign your Interest in this Agreement to a corporation or limited liability company formed by you for your convenience or legal reasons (an "Entity") provided that each of the following conditions is met and fulfilled at the time of assignment: The Entity must be newly formed and may not own any assets or engage in any business except for the Franchised Business or other activities under franchise agreements with us.

- (i) You and any other person owning the Entity's outstanding equity securities must personally guarantee the obligations of the Entity under this Agreement and agree to be personally bound by the provisions of Sections 5.4, 5.5, 5.6 and 7 of this Agreement.
- (ii) You must at all times (A) own a majority of the Entity's equity interests of each class of equity securities outstanding, and (B) own equity interests having a majority of the voting power of each voting class of the Entity's outstanding equity securities.
- (iii) You must execute an assignment document that is satisfactory to us in form and substance. In addition, you and the Entity must execute an agreement satisfactory to us, in form and substance, confirming that: (A) the Entity assumes your obligations under this Agreement; (B) the assignment does not release you from any of your liabilities to us under this Agreement; (C) the certificates or other documents evidencing ownership in the Entity shall bear appropriate legends prohibiting any further transfer of such certificates or other documents or any equity interest in the Entity without compliance with this Agreement; and (D) such other provisions as we may reasonably require to protect our interests with respect to the Franchised Business and its operations.
- (c) <u>Assignment to Third Party</u>. You may assign any of your Interest to a third party, provided that each of the following conditions is met:
- (i) You have first offered in writing to assign your Interest to us upon the same terms and conditions as are offered in writing by such third party, except that we will have thirty (30) days to accept such offer and we may substitute an equivalent amount of cash for any non-cash consideration; and (B) we have failed or declined to accept your offer to sell such Interest (such offer may not include any assets or liabilities except those relating to the Franchised Business);
- (ii) The third party (A) in our discretion, meets our current standards for new Unit Franchisees, (B) is not affiliated with any competitor in any respect, and (C) purchases the Interest upon

terms and conditions no more favorable to such third party than those offered to us no later than sixty (60) days after we have declined to accept the offer you made to us pursuant to clause (i):

- (iii) You execute a general release in our favor, subject to applicable law:
- (iv) You pay us (A) an administrative fee of \$1,000, and (B) if the transferee has not previously successfully completed the Training Program, a Training Fee in an amount established from time to time by us in the Manual;
- (v) If the Interest transferred is other than an internal stock or other interest transfer within your entity or company, the transferee pays us the Initial Franchise Fee for a Unit Franchisee;
  - (vi) The transferee completes, to our satisfaction, the Training Program;
- (vii) The transferee agrees executes our then-current form of Unit Franchise Agreement for the remainder of the term as shown in Section 2 hereof;
- (viii) You agree to be bound by the provisions of Sections 5.4, 5.5, 5.6, and 7 to the extent they constitute post-term obligations;
- (ix) All of your financial obligations to us and our affiliates are paid in full (whether or not then due) and no Event of Default or an event which, with the giving of notice and/or the passage of time, would constitute an Event of Default, exists; and
- (x) You agree to subordinate any right you may have to payments from the transferee to all of our (and our affiliates') rights to receive Royalties or other amounts owed to us (or any of our affiliates) by the transferee.
- (d) Assignment to Spouse or Child. If you die or become disabled, you or your estate may assign your Interests to your spouse or child(ren), subject to the same conditions as shown in Section 5.7(c) above, except that no administrative transfer fee will be charged, and we will not have a right of first refusal to purchase your Interests, as described in Section 5.7(c) above.
- 5.8 <u>Guaranty</u>; Other Covenants of Equity Owners. If you are an entity, all of your owners or, if you are an individual and are married, your spouse, must execute a personal guaranty, in form and substance acceptable to us, guaranteeing the payment and performance of all of your obligations to us and personally assuming all such obligations. In addition, all of your owners must execute and deliver to us an agreement, in form and substance satisfactory to us, to be bound by the provisions of Sections 5.4, 5.6, 5.7 and 7 of this Agreement.
- 5.9 <u>Disclose Discoveries and Ideas to Franchisor</u>. Franchisee shall promptly disclose to Franchisor all discoveries, inventions or ideas, whether patentable or not, relating to Franchisor's business, which are conceived or made by Franchisee or any partner, officer, director, agent, or employee of Franchisee, solely or jointly with others, during the term of this Agreement, whether or not Franchisor's facilities, materials, or personnel are utilized in the conception or making of such discoveries or ideas. Franchisee hereby acknowledges and agrees that all such discoveries, inventions or ideas are the exclusive property of Franchisor, and that Franchisor shall have no obligation to Franchisee with respect thereto. The purpose of this clause is to ensure that ideas for improvements to the System that may be generated by franchisees within the System will be distributed to the other franchisees as a benefit of belonging to the System.

## **6 TERMINATION**

- 6.1 **Events of Default.** Any one or more of the following events will constitute an Event of Default ("Event of Default") by you hereunder:
- (a) You fail to submit any Gross Sales report required by this Agreement when required, or to pay, promptly when due, any fee, expense, charge or other amount due to us (or any of our affiliates) or under any financing program sponsored by us and within ten (10) days after written notice of such failure; or, if you have previously been given notice of any monetary default on at least three (3) occasions during the prior twelve (12) months and you thereafter fail to pay, promptly when due, any such fee, expense, charge or other amount (in which event written notice is not required);
- (b) Any of your representations in this Agreement or in any other document or certificate furnished to us previously or at any time in the future is untrue in any material respect or omits any material fact necessary to make such representation not misleading in light of the circumstances in which such representation was made;
- (c) You submit to us (i) in any twelve-month period, one (1) or more financial statements or other reports which understate by more than two percent (2%) your Gross Sales or any amounts owed by you to us for the applicable period; or (ii) any financial statement or other information or supporting record which intentionally understates your Gross Sales or any amounts owed by you to us for the applicable period;
- (d) You fail to successfully complete the Training Program or to commence the Franchised Business within six (6) months after the Effective Date;
- (e) You fail comply with any corrective action that we require pursuant to the provisions of Section 5.2(d) within ten (10) days;
- (f) You voluntarily suspend operation of the Franchised Business for more than seven (7) consecutive calendar days without our prior written consent other than for a *force majeure* (but only so long as the *force majeure* exists) or vacations in the ordinary course, so long as you have made adequate provisions with your employees or other Colors on Parade franchisees for servicing the accounts you customarily service;
- (g) You file a petition for relief from your debts, liabilities or obligations, or for appointment of a receiver for you or for all or a substantial portion of your assets, or make a general assignment for the benefit of your creditors; or a petition is filed against you or a receiver is appointed for you or for all or a substantial portion of your assets, or a judgment is entered against you, and such petition, appointment or judgment is not stayed or vacated or otherwise discharged within thirty (30) days, or becomes unappealable or is acquiesced in or consented to by you;
- (h) You become bankrupt, insolvent or otherwise unable to pay your obligations as they become due;
- (i) You assign, transfer, convey, sublicense or encumber, or attempt to assign, transfer, convey, sublicense or encumber, all or any of your Interests, except as provided above;
- (j) You are convicted of a felony, or a crime involving moral turpitude or consumer fraud, or any other crime, offense or act that we believe is likely to have an adverse effect on the Franchised

Business, the System or the Marks;

- (k) You violate any federal, state or local health or safety law or commit any other act which could result in the endangerment of the public, and fail to cure such violation within the applicable period permitted by law, if any, or by the applicable governmental authority, or within five (5) days after written notice from us (or immediately upon notice from us if there is an immediate threat to the public's safety or health as a result of such violation or act); or
- (l) You breach or fail to comply with any other covenant or agreement contained in this Agreement or any rule, regulation, procedure, specification or standard contained in the Manual (including without limitation standards and procedures relating to customer service and responses to customer complaints) and you do not correct that breach or failure to comply within thirty (30) days after written notice thereof.
- (m) If you die and fail to assign your Interest to your spouse or a child pursuant to Section 5.7(d) of this Agreement.
- Remedies. If any Event of Default by you occurs, we may, in our sole discretion, impose reasonable penalties or fines, which shall be payable by you upon demand. We may also, at our option and without only such notice as may be required by applicable law, declare this Agreement and the Franchise granted in this Agreement to be immediately terminated and of no further force or effect, except as otherwise expressly provided in this Agreement. No such termination shall relieve you of your obligations, debts or liabilities under this Agreement. This right of termination is in addition to any other rights or remedies we may have at law or in equity. In addition, upon termination, the royalties payable by you during the remainder of the term of the agreement, calculated on the basis of your average actual monthly gross sales during the 3-month period prior to termination, shall become immediately due and payable, without demand. We shall have no obligation to perform our obligations under this Agreement if at any time there exists an Event of Default or an event that, with the giving of notice or passage of time or both, would result in the existence of an Event of Default.
- 6.3 <u>Conflicting State Law.</u> If any of the termination, renewal or assignment provisions of this Agreement are inconsistent with any applicable state law governing the relationship of franchisors and franchisees, the provisions of such law shall apply, but only to the extent of such inconsistency.
- 6.4 <u>Termination by You</u>. Provided that you are in full compliance with all of the terms and conditions of this Agreement and all of your obligations hereunder, you may terminate this Agreement, subject to your obligations under Section 5.6(b) and the following Section 7, in the event of any material default by us under this Agreement if we fail to cure such default within thirty (30) days following our receipt of a written notice of default that describes our default with sufficient specificity to permit a cure.

## 7 YOUR POST-TERM OBLIGATIONS

Upon the expiration or termination of this Agreement, you must:

- 7.1 <u>Payment Obligations</u>. Provide us with all invoices that you have issued for your Gross Sales, unless you have previously provided such invoices to us or the Collections Agent, and pay all sums owing to us or any of our affiliates, including all costs and expenses incurred in enforcing the provisions of this Section 7.
  - 7.2 **Return of Confidential Information.** Return all Confidential Information to us,

including but not limited to the Manual.

- 7.3 <u>Cease Identification With Colors on Parade</u>. Take all actions necessary to cancel all assumed name or equivalent registrations relating to your use of the Marks; and notify the telephone company, the postal service and all listing agencies of the expiration or termination of your right to use all telephone numbers, post office boxes and all classified and other directory listings of the Franchised Business. You must turn over all phone numbers, internet sites, email listings and other media locations used during your franchise to us and authorize the telephone company, the postal service and all listing agencies to transfer to us or our designee all such numbers, post office boxes and classified or directly listings as soon as possible, and you hereby authorize us or our designee to direct the telephone company, the postal services and all listing agencies to transfer such numbers, boxes and listings to us or our designee.
- 7.4 <u>Customer Notification</u>. Provide us with a complete listing of all customer accounts and the contact information for each account and, upon our request, notify all of your customers of the expiration or termination of this Agreement, and provide them with such other information as we may reasonably request.
- 7.5 **Promote Separate Identity.** Not, directly or indirectly, in any manner, identify yourself as a former franchisee of ours or as otherwise having been associated with us, or use in any manner or for any purpose any of the Marks for purposes of offering or providing any Services.
- 7.6 <u>Cease Use of System</u>. Cease any and all use of the System; at our request, submit to an audit of your financial records and the financial records of the principals of your Business; and provide us with copies of all customer lists, in all formats, i.e., paper, electronic or otherwise.
  - 7.7 **Post-Term Covenants**. Comply with all of your post-term covenants under Section 5.6(b).
- Option to Purchase Assets and/or Assume Equipment Leases. At our option, to be 7.8 exercised within thirty (30) days after the expiration or any earlier termination of this Agreement, we shall have the right to purchase the Operating Unit(s) and/or any or all other equipment, tools and supplies used in connection with the operation of the Franchised Business for depreciated book value or fair market value, whichever is less. If we cannot agree on fair market value within a reasonable time, an independent appraiser shall be designated by us whose determination shall be binding. If we elect to exercise any option to purchase herein provided, we will have the right to set off all amounts due from you and the cost of the appraisal, if any, against any payment therefor. If you do not own, but instead lease or rent, your Operating Unit(s) and/or equipment, then we shall have the option to assume your lease(s) or rental arrangement(s) or, if the lease(s) or rental arrangement(s) are not assumable, to sublease the same from you upon the same terms as the underlying leases(s) or rental arrangement(s). If we elect to exercise any option to assume lease or sublease herein provided, you shall indemnify us for any sums which are past due under any lease of the above-referenced Operating Unit(s) and/or equipment as of the date we assume your lease or rental arrangement or sublease such equipment and/or Operating Units(s) from you. In order to secure our rights under this Section 7.8, we shall have a right to place a lien upon your Operating Unit(s), equipment, tools and supplies, and you hereby authorize us to execute, on your behalf, one or more Financing Statements, pursuant to the Uniform Commercial Code, and to file or record same in all public offices wherever filing or recording is deemed by us to be necessary or desirable in order to perfect a security interest in such equipment, tools and supplies.
- 7.9 <u>Injunctive and Other Relief.</u> Because we will suffer irreparable harm if you do not take the actions required of you under this Section 7, you hereby agree that, in such event, we will be entitled to injunctive relief (including specific performance) in addition to any other remedies available to us, and that

no bond shall be required in order to implement any injunction so issued.

7.10 <u>Survival of Covenants</u>. The covenants contained in this Section 7 shall survive the expiration or any earlier termination of this Agreement.

## **8 DISPUTE RESOLUTION**

- **Disputes to be Arbitrated.** Except as set forth in Section 8.5, any controversy, claim or dispute arising out of or relating in any way to the Franchised Business or this Agreement, or its breach, including without limitation any claim that this Agreement or any of part of this Agreement is invalid, illegal or otherwise voidable or void, shall be resolved by arbitration, in Myrtle Beach, SC, in accordance with the Commercial Rules of Arbitration of the American Arbitration Association ("AAA"); provided, however, that the parties shall have the right to discovery in accordance with the Federal Rules of Civil Procedure and the arbitrator shall have the right and power to issue sanctions, including but not limited to the entry of an award against a party on the merits, for failure to provide discovery. Notwithstanding any provision of this Agreement relating to which state laws govern this Agreement, all issues relating to the arbitrability or the enforcement of the agreement to arbitrate contained herein shall be governed by the Federal Arbitration Act (9 U.S.C. §1 et seq.) and the federal common law of arbitration. To the extent that the applicable state law requires this provision to be initialed to be effective, it is agreed that the Federal Arbitration Act referenced above governs, and that the parties' signatures at the end of this document shall act to indicate their acceptance of this provision. The arbitration of any disputes between the parties shall be conducted on an individual basis and such disputes shall not be arbitrated on a class-wide basis, nor shall any of these disputes be consolidated with the arbitration of any other disputes that might arise among or between the parties or any of other franchisees, unless a court of competent jurisdiction should determine that this provision is unenforceable, in which event a dispute which either party seeks to have adjudicated on a class-wide basis, or consolidated with other disputes that may arise among or between the parties or any other franchisees, may be submitted to the AAA for arbitration, in accordance with AAA's Supplementary Rules for Class Arbitrations; provided, however, in the event that the arbitrator determines that the arbitration should proceed as a class arbitration or consolidated with other disputes (the "Class Determination Award"), either party shall have the right to obtain judicial review of the Class Determination Award. In the event that either party moves a court of competent jurisdiction for a review of the Class Determination Award, the arbitration proceedings shall be stayed until the court has issued an order confirming or vacating the Class Determination Award.
- Mediation. Before any party may commence an arbitration proceeding against the other with respect to any claim or dispute, the party that wishes to submit a claim or dispute to arbitration must give the other party written notice which specifies, in detail, the nature and grounds of such claim or dispute, and the other party will have a period of thirty (30) days following receipt of such notice within which to notify the party that wishes to submit a claim or dispute to arbitration whether the other party elects to submit such claim or dispute to mediation by the AAA. Neither party shall have the right to commence any arbitration proceeding against the other with respect to any such claim or dispute in any court unless the other party fails to exercise its option to submit such claim or dispute to mediation or the mediation proceedings have terminated, either as the result of the written declaration of the mediator appointed by AAA to the effect that further efforts at mediation are no longer worthwhile or as a result of the parties' written declaration. Any mediation or arbitration proceedings under this Agreement shall be conducted in the city and state in which our principal place of business is located. Either party shall have the right to specifically enforce its rights to mediation, as set forth herein.
- 8.3 **Entry of Judgment.** Judgment may be entered upon an arbitration award in any court having competent jurisdiction and shall be final, binding and non-appealable. The parties each waive, to

the fullest extent permitted by law, any right to or claim for any punitive or exemplary damages against the other and agree that, in the event of a dispute between the parties, each party shall be limited to the recovery of only the actual damages sustained.

- 8.4 **Procedures.** The arbitration provisions of this Section 8 are self-executing and shall remain in full force and effect after the expiration or termination of this Agreement. At the request of any party, the arbitrator shall be an experienced commercial litigation attorney with experience in the arbitration and litigation of disputes between franchisors and franchisees. The parties shall have the right to conduct discovery in any arbitration proceeding in accordance with the Federal Rules of Civil Procedure and, at the request of a party to the proceeding, the arbitrator shall have the authority to issue subpoenas directed to third parties. If any party to the arbitration proceeding fails to participate in any part of the arbitration proceeding, or to appear at any properly noticed hearing, or to provide any discovery requested by the other party in accordance with the Federal Rules of Civil Procedure, the arbitrator is authorized and directed to enter an award against such party by default or otherwise. Arbitration proceedings shall take place in the city and state in which our principal place of business is located, unless otherwise agreed by the parties, and shall be conducted before a single arbitrator selected by the parties or appointed by the AAA. The arbitrator is authorized to enter an award against any party to an arbitration proceeding and any third party acting in concert with a party to the arbitration proceeding.
- 8.5 **Excepted Disputes.** The obligation to arbitrate shall not be binding upon any party with respect to claims relating to the Marks or requests for temporary restraining orders, preliminary injunctions or other procedures in a court of competent jurisdiction to obtain interim relief when necessary to preserve the *status quo* or prevent irreparable injury pending arbitration of the underlying dispute. This exception specifically does not include declaratory judgment, declaratory relief or other claims in equity, which must be brought in arbitration.

# 9 MISCELLANEOUS

- 9.1 <u>Survival of Representations</u>. All statements in this Agreement or in any certificate, agreement, instrument or other document delivered by or on behalf of any party pursuant to this Agreement or in connection with the transactions contemplated by this Agreement constitute representations, warranties, stipulations, covenants and agreements made by such party and shall survive the execution of this Agreement and the consummation of the transactions contemplated by this Agreement.
- 9.2 Entire Agreement. This Agreement, the attachments hereto, and the documents referred to herein, constitute the entire agreement between you and us concerning the subject matter hereof, and supersede any prior agreements. Except for those permitted to be made unilaterally by us hereunder, no amendment, change, or variance from this Agreement shall be binding on either party unless mutually agreed to by the parties and executed by their authorized officers or agents in writing.
- 9.3 <u>Notices</u>. All notices, requests, demands, tenders and other communications required or permitted under this Agreement shall be in writing and shall be duly given if delivered, mailed (certified or registered mail, postage prepaid) or sent by overnight courier service to the other party at its address set forth on <u>Exhibit A</u>. Any party may change its mailing address by giving notice to the other party in the manner provided above.
- 9.4 <u>Waiver</u>. Any term or condition of this Agreement may be waived at any time by the party hereto which is entitled to the benefit thereof, but that waiver will be effective only if evidenced by a written document signed by such party. A waiver on one occasion shall not be a waiver of the same or any other breach on any other occasion. No course of dealing or performance by any party, and no failure, omission,

delay or forbearance by any party, in whole or in part, in exercising any right, power, benefit or remedy, shall constitute a waiver of such right, power, benefit or remedy.

- 9.5 <u>Amendments and Modifications</u>. This Agreement may be amended or modified only by a written document signed by both parties.
- 9.6 <u>Cumulative Remedies</u>. No remedy conferred upon us is intended to be exclusive of any other remedy, and each and every such remedy shall be in addition to, and not in limitation of or substitution for, every other remedy available at law or in equity or by statute or otherwise.
- Independent Contractor Relationship. Nothing in this Agreement or in any instrument, agreement or other document delivered pursuant to this Agreement or in connection herewith shall make either party hereto the partner, joint venturer, agent or employee of the other. It is intended that you are and shall continue to be an independent contractor responsible for all of your obligations and liabilities with respect to the establishment and operation of the Franchised Business. You have no authority, express, implied or apparent, to act on behalf of or to bind us, and you may take no action to create any such authority or the appearance of an employer-employee relationship between us. In indicating your affiliation with us, you must at all times clearly represent that the Franchised Business is independently owned and operated, consistent with applicable law, including without limitation by exhibiting a notice of such fact in a conspicuous place at the Franchised Business, if any, and as directed by us, in your advertising and on your contracts, forms, stationery and promotional materials. In no event shall we be or be deemed your fiduciary. However, you agree that you have a fiduciary duty to us and the System to hold confidential information imparted to you in trust and confidence for our benefit of the franchisor and the benefit of the System.
- 9.8 <u>Cost of Enforcement</u>. In any action to enforce the rights of either party under this Agreement, the prevailing party, as determined by the arbitrators or court before which such action is brought, shall be entitled to recover the costs and expenses of such party, including reasonable attorneys' fees, incurred in investigating, prosecuting or defending such action.
- 9.9 <u>Singulars and Plurals; Pronouns</u>. Where the context so requires, the use of the singular form herein shall include the plural, and the use of the plural form the singular, and the use of any gender shall include any and all genders.
- 9.10 **Execution in Counterparts.** This Agreement may be executed in two or more counterparts, each of which shall be deemed an original, and all of which shall constitute one and the same instrument.
- 9.11 <u>Headings</u>. The headings in this Agreement are for convenience of reference and are not a part of this Agreement and shall not affect the meaning or construction of any of its provisions.

#### 9.12 Inconsistent Terms; Additional Terms.

- (a) To the extent that the provisions of this Agreement are in direct conflict with the provisions of any Exhibit or Addendum hereto, the provisions of the Exhibit or Addendum shall control.
- (b) The parties acknowledge that additional terms and conditions may be made a part of this Agreement by attaching an Exhibit or Addendum containing such additional terms and conditions, or by including such terms or conditions on <u>Exhibit A</u>. Such terms and conditions are hereby incorporated into this Agreement by this reference without further action by the parties.

- 9.13 <u>Successors and Assigns</u>. We may assign this Agreement or any of our rights or duties under this Agreement without your consent. Except as expressly otherwise provided in this Agreement, this Agreement is binding upon and shall inure to the benefit of the parties and their respective heirs, executors, legal representatives, successors and permitted assigns.
- 9.14 <u>Severability</u>. If any provision of this Agreement or any instrument or other document delivered pursuant to or in connection with this Agreement is for any reason held to be invalid, illegal or unenforceable, such invalidity, illegality or unenforceability shall not affect any other provision of this Agreement or any other instrument or document, and this Agreement and such other instruments and documents shall be interpreted and construed as if such invalid, illegal or unenforceable provision had not been contained in this Agreement.
- 9.15 Governing Law; Choice of Forum. This Agreement has been executed and delivered in, and shall be governed by, construed and enforced in accordance with the laws of the state in which our principal place of business is located, without regard to its conflicts of law rules, unless applicable state law requires the application of the laws of your home state. Any mediation or arbitration proceedings under this Agreement shall be conducted in the city and state in which our principal place of business is located and any litigation relating to matters not required to be arbitrated by this Agreement shall be brought in a court for the county of the state in which our principal place of business is located, or in the federal district court for such district. You and we each hereby consent to the jurisdiction and venue of such courts and waive any defense that such courts lack jurisdiction or venue with respect to such proceeding.
  - 9.16 **Time of Performance.** Time is of the essence of this Agreement.

#### **10 ACKNOWLEDGMENTS.** You hereby acknowledge as follows:

- 10.1 <u>Receipt of Franchise Disclosure Document and Agreements</u>. You acknowledge and agree that you received a copy of our Franchise Disclosure Document ("FDD") no later than fourteen (14) days prior to the date you executed this Agreement or the date that you paid us any consideration.
- 10.2 **System Modification.** We may, but are not obligated to, add, delete, modify or amend the scope or type of products or services that you will be permitted or required to offer in the operation of the Franchised Business.
- 10.3 <u>Independent Investigation</u>. You acknowledge and agree that you have conducted your own independent investigation of us and the System.
- 10.4 Other Forms of Agreements. Other Unit Franchisees in our System may have executed, or may in the future execute, forms of franchise or other agreements containing materially different terms and conditions than those contained in this Agreement.
- 10.5 Representations Regarding Waivers. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

**IN WITNESS WHEREOF,** the parties have executed this Agreement as of the Effective Date shown in Exhibit A.

# TOTAL CAR FRANCHISING CORPORATION

By:			
Na	me:		
Tit	le:		
Da	te:		
UNIT F	RANCHISEE:		
Date:			

# EXHIBIT A

Name and Address of Unit Franchisee:	
Effective Date:	
Territory:	
Initial Franchise Fee or Renewal Fee:	\$
Training Fee:	\$
Equipment Set-up Fee:	\$
Notice Address for Franchisor:	Total Car Franchising Corporation P.O. Box 50940 Myrtle Beach, SC 29579

#### PERSONAL GUARANTY AND ASSUMPTION OF OBLIGATIONS

Each of the undersigned hereby absolutely, unco	onditionally and irrevocably guarantee to TOTAL
CAR FRANCHISING CORPORATION, a South Caro	lina corporation ("TCFC"), all of the obligations
(the "Obligations") of, a(	"Franchisee"), to TCFC under that certain Unit
Franchise Agreement, effective as of, by an	d between Franchisee and TCFC (the "Franchise
Agreement"), and hereby personally assumes all of the Ol	oligations, including all restrictive covenants, both
in-term and post-term, as fully as if each of the undersign	ned was a signatory to the Franchise Agreement.

The undersigned acknowledges and agrees that this Guaranty is a guaranty of payment and performance and not of collection and that liability of the undersigned shall be immediate and primary and shall not be contingent upon the exercise or enforcement by TCFC of any remedies TCFC may have against Franchisee.

Any and all payments or performance made by the undersigned hereunder shall be made free and clear of and without deduction for any set-off, counterclaim, or withholdings.

The undersigned acknowledges and agrees that no modification of any of the Obligations, and that no waiver, extension, renewal, indulgence, settlement, compromise or failure to exercise due diligence in collection, for any period or periods, whether or not longer than the original period, or any substitution or release of any other person or collateral directly or indirectly liable for or securing any of the Obligations, shall affect or impair, or release the undersigned from liability under this Guaranty. The Guarantor herein specifically recognizes that the Obligations include the personal obligation to be bound by and adhere to all of the restrictive covenants as contained in the non-competition and non-solicitation agreements as contained within the Franchise Agreement with the franchisor and any separate agreements required by TCFC.

This Guaranty shall continue and remain in full force and effect until all of the Obligations have been fully paid and performed.

If any claim hereunder is referred to an attorney for collection, the undersigned shall be liable to TCFC for all costs of collection, including reasonable attorneys' fees.

This Guaranty may not be assigned without the consent of TCFC. This Agreement is binding upon and shall inure to the benefit of the parties hereto and their respective heirs, executors, legal representatives, successors and permitted assigns.

This Guaranty shall be governed by, and construed and enforced under, the laws of the state in which TCFC's principal place of business is located. If any provision of this Guaranty is for any reason held invalid, illegal or unenforceable, such invalidity, illegality or unenforceability shall not affect any other provision of this Guaranty and this Guaranty shall be interpreted and construed as if such invalid, illegal or unenforceable provision had not been contained in this Guaranty.

Time is of the essence.

IN —	WITNESS	WHEREOF, , 202	of	the	undersigned	has	issued	this	Guaranty	as	of
GU.	ARANTOR(	S):									
			_								

#### FRANCHISEE REPRESENTATIONS ACKNOWLEDGMENT

<u>Important Instructions:</u> Read this document carefully and do not sign it if it contains anything you think may be untrue. If you sign this document, you are confirming that what it says is true. In addition, if you sign it, Total Car Franchising Corporation may take actions in reliance on the truth of what it says.

Each of the undersigned represents that all of the following statements are true:

- 1. Each of the undersigned has conducted an independent investigation of Total Car Franchising Corporation ("Franchisor"), the System (as that term is used in the Franchise Agreement), the risks, burdens and nature of the business Franchisee will conduct under the Franchise Agreement ("Franchise Agreement"), the Territory and the Territory's market area.
- 2. Each of the undersigned understands that Franchisor has previously entered into franchise agreements with provisions different from the provisions of the Franchise Agreement covering the Territory and can enter into franchise agreements in the future with provisions different from the provisions of the Franchise Agreement; and Franchisee will have no objection or claim against Total Car Franchising Corporation for its agreements with others.
- 3. Franchisee has received a copy of the Franchise Agreement and all related documents with all blanks filled in (except for blanks concerning the effective date of the Franchise Agreement) at least 5 business days before executing them.
- 4. Franchisee has received a disclosure statement as required by law at least 14 days before signing the Franchise Agreement, this affidavit or any related document or paying any funds to Franchisor.
  - 5. Each of the undersigned understands that:
  - 5.1 Franchisor does not authorize its employees to furnish any oral or written representation, warranty, promise, guaranty, prediction, projection or other statement or information concerning actual or potential income, expenses, sales volume, profitability or prospects or chances of success, either generally or of any Territory.
  - 5.2 Actual results vary from territory to territory and from time period to time period, and Franchisor cannot estimate, project or predict the results of any particular Territory.
- 6. Before signing the Franchise Agreement, and any related documents, the undersigned Franchisee has had ample opportunity: (A) to contact Franchisor's existing Franchisees; (B) to investigate all statements and information made or given by Franchisor, its employees and agents relating to the System, the Territory and any other subject; and (C) to review the Franchise Agreement and any related documents with an attorney or other financial advisor.
- 7. Each of the undersigned understands that the Franchise Agreement licenses certain rights for the Territory, specified in the Franchise Agreement, and that no "exclusive," "expansion," "protected," "non-encroachable" or other territorial rights, rights of first refusal or rights of any other kind are granted or have been promised concerning any other geographical territory.
- 8. Each of the undersigned understands that the Franchise Agreement (including any riders and exhibits) constitutes the entire agreement between the parties and supersedes all prior and

contemporaneous oral or written	agreements, stateme	ents or understanding	s of Franchisor,	the undersigned
and the Franchisee.				

9. If the undersigned is an individual, the undersigned is a resident of the State of; if the undersigned is an entity, it was formed under the laws of the State of and its principal place of business is located in the State of
10. The covenants and restrictions concerning competition contained in the Franchise Agreement are fair and reasonable and will not impose an undue hardship on the undersigned or the Franchisee. Each of them has other considerable skills, abilities, opportunities and experience in other matters and of a general nature which enable each of them to derive income which is satisfactory to them from other endeavors. Each of the undersigned understands that each of them has agreed to maintain their other skills and abilities throughout the term of the Franchise Agreement so that they will maintain their ability to derive a satisfactory income from other endeavors.
11. There is no fiduciary or confidential relationship between Franchisor and the undersigned or between Franchisor and Franchisee. Each of the undersigned expects Franchisor to deal, and will act as if Franchisor is dealing, with him or her at arm's length and in Franchisor's best interests.
12. Franchisor has advised the undersigned and the Franchisee to consult with their own advisors on the legal, financial and other aspects of the Franchise Agreement, this document, the Territory, and the business contemplated.
13. Neither Franchisor nor any employee has provided the undersigned or the Franchisee with services or advice, which are legal, accounting or other professional services, or advice.
14. The statements made in this document supplement and are cumulative to statements, warranties and representations made in other documents, such as the Franchise Agreement. The statements made in this document and the Franchise Agreement are made separately and independently. They are not intended to be, and will not be, construed as modifying or limiting each other. The acknowledgements made in this Exhibit are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under applicable state law.

Date:

## FRANCHISE COMPLIANCE QUESTIONNAIRE

As you know, Total Car Franchising Corporation. ("we", "us" or "Franchisor") and you are preparing to enter into a Unit Franchise Agreement and an Area Representative Franchise Agreement. The purpose of this Questionnaire is to determine whether any statements or promises were made to you that we have not authorized and that may be untrue, inaccurate or misleading. Please review each of the following questions carefully and provide honest and complete responses to each question.

Yes No					
Do you understand all of the information contained in the Unit Franchise Ag the Area Representative Franchise Agreement (as applicable) and each schedule attached to them?					
Yes No					
If "No", what part(s) of the Unit Franchise Agreement or the Area Ro Franchise Agreement do you not understand? (Attach additional pages, if new					
	<del></del>				
3. Have you received and personally reviewed the Franchise Disclosure Do provided to you?	Have you received and personally reviewed the Franchise Disclosure Documents we provided to you?				
Yes No					
4. Do you understand all of the information contained in the Franchise Documents?	e Disclosure				
Yes No					
If "No", what part(s) of the Franchise Disclosure Documents do you not (Attach additional pages, if necessary)	understand?				

5.	Have you discussed the benefits and risks of operating a Franchised Business with an attorney, accountant or other professional advisor?
	Yes No
6.	Do you understand that the success or failure of your Franchised Business will depend in large part upon competition from other businesses, interest rates, inflation, labor and supply costs, lease terms and other economic and business factors?
	Yes No
7.	Has any employee or other person speaking on our behalf make any statement or promise concerning the revenues, profits or operating costs of a Franchised Business?
	Yes No
8.	Has any employee or other person speaking on our behalf made any statement or promise concerning the Franchised Business that is contrary to, or different from, the information contained in the Franchise Disclosure Documents?
	Yes No
9.	Has any employee or other person speaking on our behalf make any statement or promise regarding the amount of money you may earn in operating a Franchised Business?
	Yes No
10.	Has any employee or other person speaking on our behalf make any statement or promise concerning the total amount of revenue a Franchised Business will generate?
	Yes No
11.	Has any employee or other person speaking on our behalf make any statement or promise regarding the costs you may incur in operating a Franchised Business that is contrary to, or different from, the information contained in the Franchise Disclosure Documents?
	Yes No

12.	Has any employee or other person speaking on our behalf make any statement or promise concerning the likelihood of success that you should or might expect to achieve from operating a Franchised Business?
	Yes No
13.	Has any employee or other person speaking on our behalf made any statement, promise, or agreement concerning the advertising, marketing, training, support service or assistance that we will furnish you that is contrary to, or different from, the information contained in the Franchise Disclosure Documents?
	Yes No
14.	If you have answered "Yes" to any of questions seven (7) through thirteen (13), please provide a full explanation of your answer in the following blank lines. (Attach additional pages, if necessary, and refer to them below.) If you have answered "No" to each of such questions, please leave the following lines blank.
15.	Do you understand that in all dealings with you, our officers, directors, employees and agents act only in a representative capacity and not in an individual capacity, and that such dealings are solely between you and the Franchisor?
	Yes No
	nswers are not intended to, nor shall act as a release, estoppel or waiver of any liability applicable state law.
By sign questions.	ing this Questionnaire, you are representing that you have responded truthfully to the above
	Date:

#### **EXHIBIT D**

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# EXHIBIT E <u>CURRENT FRANCHISEES</u>

## ALABAMA (10)

#### **Anniston**

2435 Ridgeview Rd, Anniston, AL 36207 205-292-0745

Franchisee: Josh Baxley

# **Birmingham**

17106 Kenley Way, Birmingham, AL 35242 334-314-2092

Franchisee: Roger Truitt

#### Boaz

1141 Brock Rd., Boaz, AL 35957 256-505-1885

Franchisee: Scott Silvernail

## Calera

206 Carrington Ln., Calera, AL 35040 205-908-1444

Franchisee: John Spargo

## Cottondale

6822 Golden Acres Lane, Cottondale, AL 35453

205-292-0743

Franchisee: Greg Baxley

## Guntersville

111 Hidden Valley Road Lot A, Guntersville, AL 35976

256-673-0970

Franchisee: Paul Silvernail

#### **Huntsville**

196 Jeff Road NW Apt. 2601, Huntsville, AL 35806

256-497-6596

Franchisee: Rafael Romero

## <u>Joppa</u>

1914 Country Rd. Joppa, AL 35087 256-640-3096

Franchisee: Miguel Arroyo

#### Madison

189B Alton Lynch Circle, Madison, AL 35757 256-605-3370

Franchisee: Kyle Pockrus

1026 Pettus Road, Madison, AL 35757 803-269-2750

Franchisee: Todd Dumas

## **ARKANSAS (15)**

## **Bentonville**

PO Box 1942, Bentonville, AR 72712 479-250-2938

Franchisee: Benjamin Muthig

## Bella Vista

4 Billingsley Lane, Bella Vista, AR 72715 573-625-3183

Franchisee: Jack Hinkle

## **Booneville**

2696 South State Hwy 217, Booneville, AR 72927 903-277-7860

Franchisee: Mike Nicholson

## Centerton

1421 Amber Way, Centerton, AR 72719 479-231-6162

Franchisee: Scott Clark

## <u>Fayetteville</u>

1150 E. Shepherd Lane Apt. 205, Fayetteville, AR 72703 479-305-0603

Franchisee: Chance Clark

10157 Northwest Jeter Rd., Fayetteville, AR 72701 479-657-0503

Franchisee: Justin Hammer

11530 Pearce Road, Fayetteville, AR 72701 479-466-2490

Franchisee: Travis Billingsley

#### Haratio

322 N. Fowlkes St., Haratio, AR 71834 870-648-2516

Franchisee: Luis Agado

#### Mena

117 Deal Hill Lane, Mena, AR 71953 479-216-6905 Franchisee: Evan Yeager

1813 Oaklawn Dr., Mena, AR 71953 479-216-3169 Franchisee: Eric Yeager

#### Prairie Grove

334 Eastwood Drive, Prairie Grove, AR 72753 804-937-1988 Franchisee: Jon Norton

421 E McCormick St., Prairie Grove, AR 72753 479-595-2011

Franchisee: Matthew Smith

216 South Ozark St., Prairie Grove, AR 72753 479-249-7667

Franchisee: Simon King

## **Springdale**

5764 N. Thompson Street Suite D, Springdale, AR 72764 479-200-7592

Franchisee(s): Daniel Billingsley, Josh Leaton

## West Fork

11369 Campbell Rd., West Fork, AR 72774 479-841-8045

Franchisee: Jake Ray

## CALIFORNIA (28)

# Aliso Viejo

2 Enterprise Apt. 10308, Aliso Viejo, CA 92656 949-545-8200

Franchisee: Jeffrey Bigelow

## Carmichael

3142 Garfield Ave., Carmichael, CA 95608 916-761-0500

Franchisee: Dennis Guevin

5800 Auburn Blvd., Suite 14. Carmichael, CA 95608 916- 813-2340

Franchisee(s): Mobile Automotive Cosmetics LLC (Wade Burghoffer, Jeremy Choi, Alejandro Corrales)

#### Cotati

3 Varda St., Cotati, CA 94928 707-974-7894

Franchisee: Eric Sebald

## Laguna Niguel

29542 Via Valverde, Laguna Niguel, CA 92677 949-283-6045

Franchisee: Elton Forfar

## Lake Forest

P.O. Box. 8, Lake Forest, CA 92630 949-768-5500

Franchisee: Mark Plomaritis

#### Menifee

26011 Holland Rd., Menifee, CA 92574 951-665-2837

Franchisee: Michael Miller

## Mission Viejo

26562 Via Cuervo, Mission Viejo, CA 92691 949-929-7493

Franchisee: Jose Morales

## Moreno Valley

22337 Scarlet Sage Way, Moreno Valley, CA 92557 951-830-7122

Franchisee: Steve Vines

#### <u>Murietta</u>

33620 Mapleton Ave. #1112, Murietta, CA 92563 619-942-2619

Franchisee: Donald Basile-Gregg

#### Oakland

4748 Brookdale Ave., Oakland, CA 94619 831-901-6330

Franchisee: Dan Fleischmann

## **Poway**

13616 Los Olivos Ave., Poway, CA 92064 858-679-5310

Franchisee: Gary Finn

#### Rancho Cordova

3168 Bridgeway Drive, Rancho Cordova, CA 95670 916-257-6897

Franchisee: Hak-Jae Lee

#### Sacramento

7909 Carmencita Ave., Sacramento, CA 95829 916-869-3358

Franchisee: Chad Dunivan

2308 Pamela Ln., Sacramento, CA 95825 916-488-8977

Franchisee: Dennis Barkman

3141 Shasta Way, Sacramento, CA 95821 916-997-9828

Franchisee: Jason Jones

2401 Sandringham Rd., Sacramento, CA 95825 916-893-5960

Franchisee: Matthew Barrie

2620 Ethan Way, Sacramento, CA 95821 916-284-2710

Franchisee: Mike Lackett, Jr.

2395 Drayton Drive, Sacramento, CA 95825

916-533-2857

Franchisee: Seth Jones

2213 Burney Way, Sacramento, CA 95821

916-417-8811

Franchisee: Vladimir Sniguryak

PO Box 60713, Sacramento, CA 95860

916-997-7766

Franchisee: Todd Esquer

#### San Diego

9210 Reagan Rd., San Diego, CA 92126

858-829-4591

Franchisee: John Reddoch IV

#### San Jose

7026 Baskins Ridge Ave., San Jose, CA 95138 408-761-6614

Franchisee: Loc Luan

## San Leandro

1621 Thrush Ave., San Leandro, CA 94578 510-415-4644

Franchisee: Cristian Santoyo

#### Sutter

2469 Acacia Ave., Sutter, CA 95982 530-701-2632

Franchisee: Mike Tafalla

## **Union City**

2455 Cameron Drive, Union City, CA 94587 510-386-4183

Franchisee: Zachary Bailey

## Wildomar

34171 Olive Grove Rd., Wildomar, CA 92595 951-796-6093

Franchisee: Lambor Hall

## <u>Winters</u>

30381 Positas Rd., Winters, CA 95694 707-359-8170

Franchisee: Edward Esquer

# COLORADO (8)

#### **Bailey**

106 Ridge Lane, Bailey, CO 80421 303-261-6271

Franchisee: Michael Moss

## Colorado Springs

403 Locust Drive, Colorado Springs, CO 80907 719-641-8886

Franchisee: David Payne

2814 Dusk Drive, Colorado Springs, CO 80918 719-499-1073

Franchisee: Shaun Lackett

#### Conifer

23900 Pleasant Park Rd., Conifer, CO 80433 303-908-0551

Franchisee: Jeremy Molnar

23572 Black Bear Trail, Conifer, CO 80433 303-901-8313

Franchisee: Matthew Bell

## Highlands Ranch

79 Prairie Ridge Road, Highlands Ranch, CO 80126 540-525-8600

Franchisee: Dylan James

#### **Littleton**

8150 West Stene Drive, Littleton, CO 80128 303-888-1472

Franchisee: Troy Weingardt

## Wellington

4435 Halleck Lane, Wellington, CO 80549 970-405-2989

Franchisee: Aaron Geiser

## **CONNECTICUT (1)**

#### Greenwich

16 Smith Street South, Greenwich, CT 06830 914-733-2860

Franchisee: Maxwell Mega

## **DELAWARE (1)**

#### Newark

1200 Dorchester Drive, Newark, DE 19713 610-803-5019

Franchisee: Nathan Critchlow

# FLORIDA (29)

#### Boynton Beach

3795 Redman Parkway, Boynton Beach, FL 33436 561-275-9987

Franchisee: Gabriel Falcones

330 SE 34th Ave., Boynton Beach, FL 33435

561-704-2164

Franchisee: Jeremy Wilson

1025 Gateway Blvd. Boynton Beach, FL 33426

561-306-7939

Franchisee: Aaron Sills

## Citrus Springs

933 W. Glasgow Drive, Citrus Springs, FL 34434 352-465-6277

Franchisee: Travis Garretson

## **Englewood**

1811 Englewood Rd. #271, Englewood, DL 34223

941-391-2672

Franchisee: Sean Sander

#### Fort Lauderdale

5820 SW 13th Street, Fort Lauderdale, FL 33317

865-924-0266

Franchisee: Daniel Dennison

## Hernando

1459 E. Redpoll Trail, Hernando, FL 34442 352-682-5474

Franchisee: David Jandran

## **Hollywood**

1610 Liberty St. Apt. 5, Hollywood, FL 33020 954-798-4386

Franchisee: Scott Grossman

## **Jacksonville**

445 Monument Rd., Apt. 704, Jacksonville, FL 32225 904-413-2482

Franchisee: Jens Geroy & Marilou Tumanda

## Lady Lake

4603 Lemon Street, Lady Lake, FL 32159 352-530-7292

Franchisee: Terry Honigschmidt

#### Lake Worth

5700 Priscilla Lane, Lake Worth, FL 33463 561-827-1616

Franchisee: Charles Permaul

## **Margate**

3315 Pinewalk Dr. North, Apt 106, Margate, FL 33063 954-798-4812

Franchisee: Jack Grossman

6128 Edwards Road, Margate, FL 33063 954-682-5474

Franchisee: Phil Grossman

# Neptune Beach

2158 Oleander Place, Neptune Beach, FL 32266 904-514-4582

Franchisee: Melanie Canuto

#### Ponte Vedra Beach

264 Deer Ridge Dr., Ponte Vedra Beach, FL 32081 904-400-0336

Franchisee: Matthew Pettibone

#### Port Charlotte

244 MacArthur Dr., Port Charlotte, FL 33954 941-661-4769

Franchisee: Gordon "Chuck" Frost

17164 Kellog Ave., Port Charlotte, FL 33954 941-740-1294

Franchisee: Walter "David" Graham

#### Port Richey

7138 Box Elder Drive, Port Richey, FL 34668 813-625-2615

Franchisee: Chris Burkett

7138 Box Elder Drive, Port Richey, FL 34668 813-690-5466

Franchisee: David Burkett

#### Port St. Lucie

891 South East Degan Dr., Port St. Lucie, FL 34983 561-909-9259

Franchisee: Randy De LaCruz

## Royal Palm Beach

10312 Fox Trail Rd. S, Apt. 1008, Royal Palm Beach, FL 33411 561-504-1160

Franchisee: Pedro Falcones

#### Sarasota

6010 Wilkinson Road, Sarasota, FL 34233 518-368-9181

Franchisee: Colin Reinert

2231 Pine Terrace, Sarasota, FL 34231

865-766-9108

Franchisee: Shawn Dennison

4813 Silver Topaz St., Sarasota, FL 34233

901-292-6585

Franchisee: Chris Hilliard

#### St. Johns

38 Michaela Street, St. Johns, FL 32259

904-207-2504

Franchisee: Voltaire Rafael

#### <u>Tallahassee</u>

1631 Marcia Ave, Tallahassee, FL 32310

850-666-9452

Franchisee: David Sizer

## West Palm Beach

4907 Palm Brooke Circle, West Palm Beach, FL 33417

954-444-7233

Franchisee: Freddy Falcones

424 Hunter St., West Palm Beach, FL 33405

561-541-6931

Franchisee: Javier Gonzalez

4101 San Marino Blvd., West Palm Beach, FL 33409

561-313-7831

Franchisee: Ronal Ramirez

#### GEORGIA (8)

#### Acworth

3915 Spearmint Ln., Acworth, GA 30101

440-789-3319

Franchisee: Leonel Alcantra

#### **Buford**

5875 Lakeshore Rd., Buford, GA 30518 770-843-7003

Franchisee: Kent Hilton

#### Columbus

PO Box 8721, Columbus, GA 31904 706-325-4624 706-580-1270 Franchisee(s): Art Leeper, Gregory Stewart

#### **Cumming**

5750 Rialto Way, Cumming, GA 30040 765-748-2354

Franchisee: Matthew Martz

## Gainesville

615 Canterbury Rd., Gainesville, GA 30504 912-410-9269

Franchisee: Ryan Hennessee

#### Marietta

3011 Wendmead Place, Marietta, GA 30064 813-373-3890

Franchisee: Jonathan Ocello

## **Milton**

1927 Freemanville Crossing Ct., Milton, GA 31904 904-955-7750

Franchisee: Robert Ocello

## Rossville

835 Schmitt Rd., Rossville, GA 30741 423-580-6988

Franchisee: Ray Harris

## **HAWAII (4)**

## Honolulu

520 Lunalino Home Road, Unit 6213, Honolulu, HI 96825 (808) 306-9806

Franchisee: Jason Steele

# <u>Kailua</u>

111-A Hekili St., Kailua, HI 96734 808-478-3382

Franchisee: Cary DeRosa

534 Ulumawao Street, Kailua, HI 96734 808-330-7016

Franchisee: Josh Hatori

150 Hamakua Drive, PMB 771, Kailua, HI 96734 (808) 478-0173

Franchisee: Robert Lichter

## ILLINOIS (1)

2002 W. Main Street, Suite N, Saint Charles, IL 60174 847-857-0776

Franchisee: Scott Mink

## **KENTUCKY (1)**

## Russellville

2240 Nashville Rd., Russellville, KY 42276 270-725-0501

Franchisee: Greg Maley

#### LOUISIANA (6)

## **Bossier City**

1203 Pelican Ln., Bossier City, LA 71112 318-347-2876

Franchisee: Peter Schilling

#### **Marrero**

1713 Giaise St, Marrero, LA 70072 (504) 616-0841

Franchisee: Clay Richards

## **Shreveport**

3820 N Market St Building B, Shreveport, LA 71107 318-455-8141

Franchisee: Chris & Tessa Hall

#### <u>Slidell</u>

1059 Peninsula Drive, Slidell, LA 70460 985-960-0511

Franchisee: Doug Zalenski

33266 Idlewild Pines Rd, Slidell, LA 70460 (214) 868-1152

Franchisee: Patrick Faciane

432 Sunset Dr., Slidell, LA 70460 214-477-7678

Franchisee: Eric Krumm

#### MARYLAND (2)

## Reisterstown

5401 Mt. Gilead Rd., Reisterstown, MD 21136 (410) 429-0939

Franchisee: Mike Quinn

## **Sykesville**

7702 Carter Road, Sykesville, MD 21784 (443) 807-3648

Franchisee: Delbert Browning

## MICHIGAN (1)

## Lincoln Park

907 Garfield St., Lincoln Park, MI 48146 239-229-6828

Franchisee: Robert Sizemore

## MISSOURI (3)

## Kansas City

6132 N. Elmwood Avenue, Kansas City, MO 64119 816-769-9647

Franchisee: Anthony Campobasso

#### Oldfield

164 Bobcat Lane, Oldfield, MO 65720 (417) 288-9538

Franchisee: Billy Routt

## Springfield

3254 N. Dysart Ave, Springfield, MO 65720 417-440-9710

Franchisee: Sergio Rodriguez

## **NEW HAMPSHIRE (1)**

## **Hampton**

24 Towle Ave, Hampton, NH 03842 (603) 686-4358 Franchisee: Duffy Cink

#### **NEW MEXICO (4)**

## Albuquerque

12625 Nambe Ave. NE, Albuquerque, NM 87123 (505) 702-9613

Franchisee: Alex Febles-Gomez

5717 La Corrida Road NE, Albuquerque, NM 87110 (505) 573-1229

Franchisee: Miguel Munoz

## **Farmington**

2001 Glade Road, Farmington, NM 87401 505-419-3368

Franchisee: Caleb Scheffing

#### Rio Rancho

101 Birch Court, Rio Rancho, NM 87124 (505) 818-8974

Franchisee: Jeromy Montoya

#### NEW YORK (14)

#### **Hartsdale**

320 West Hartsdale Ave., Hartsdale, NY 10530 914-490-7345

Franchisee: David Lee

320 West Hartsdale Ave., Hartsdale, NY 10530 914-490-7346

Franchisee: Mark Mega

120 E. Hartsdale Ave #2D, Hartsdale, NY 10530

561-818-3939

Franchisee: Michael Grimaldi

## Mohegan Lake

1611 Mogul Drive, Mohegan Lake, NY 10547 914-879-1123

Franchisee: Rollin Butch Truitt

## New Windsor

276 Temple Hill Rd., New Windsor, NY 12553 (865) 235-6749

Franchisee: Bryan Moss

## **Pawling**

17 Wilkinson Hollow Road, Pawling, NY 12564 (914) 774-1306

Franchisee: Jordan Lee

#### Pine Bush

15 Calabrese Drive, Pine Bush, NY 12566 (845) 741-7549

Franchisee: Kenny Ostrom

## <u>Scarsdale</u>

700 Scarsdale Ave., Scarsdale, NY 10593 (914) 494-3147

Franchisee: Paul Mariani

## **Schenectady**

1107 Hellberg Ave, Schenectady, NY 12306 (806) 881-3714

Franchisee: Jose Manuel Rico

17A Ferrara Ave., Schenectady, NY 12304 914-382-2143

Franchisee: Luke Dygert

## Sloatsburg

412 Woodmont Ln. Sloatsburg, NY 10974 719-271-9009

Franchisee: Alan Sheets

## White Plains

10 Crest Drive, White Plains, NY 10607 (914) 490-7344

Franchisee: Jody Hoffman

16 Merritt Ave., White Plains, NY 10606 914-523-9324

Franchisee: Peter Lawrence

## **Yonkers**

9 Nassau Road, Yonkers, NY 10710 914-557-1772

Franchisee: Pedro Lopez

## **NORTH CAROLINA (8)**

#### Clayton

305 Buttonwood Ln., Clayton, NC 27520 919-738-9089

Franchisee: David Taylor

## Greenville

729 Cindas Lane, Greenville, NC 27834 252-714-2412

Franchisee: Freddy White

## **Timberlake**

95 Hooten Dr., Timberlake, NC 27583 919-730-7852

Franchisee: Cecil Johnson

#### Raleigh

611 Maywood Ave., Raleigh, NC 27603 919-649-6152 Franchisee: Darren Kopf

Wake Forest

3525 Catlett Farm Rd., Wake Forest, NC 27587 (919) 971-2468

Franchisee: Eric Lind

## Wendell

5529 Watkins Rd., Wendell, NC 27591 919-266-1989

Franchisee: Lloyd Lind

## Wilmington

310 Brookshire Ln., Wilmington, NC 28409 703-932-0061

Franchisee: Glenn Buck

4946 A Park Ave., Wilmington, NC 28403 910-520-9898

Franchisee: Sam Killen

## **OKLAHOMA (8)**

#### Broken Arrow

5005 S.195th E Place, Broken Arrow, OK 74012 (918) 894-9321

Franchisee: Corey Cribbs

#### <u>Norman</u>

705 Ridgecrest Ct. Apt. 1514, Norman, OK 73072 (501) 538-7180

Franchisee: Cameron Clark

1128 Flaming Oak Dr., Norman, OK 73026 (501) 762-2974

Franchisee: Ryan Clark

## Oklahoma City

 $3101~\mathrm{NW}~44^{\mathrm{th}}$  Street, Oklahoma City, OK 73112~405-958-6078

Franchisee: Ryan Townsend

#### Purcel1

PO Box 1566, Purcell, OK 73080 (405) 694-7435

Franchisee: Brett Clark

20421 Highpoint Rd., Purcell, OK 73080 405-641-2391

Franchisee: Billy Simpson

## <u>Tulsa</u>

8847 E 77th Place., Tulsa, OK 74133

918-568-2436

Franchisee: Gerardo Flores

# Washington

183 Mallard Row, Washington, OK 73093 405-613-1830

Franchisee: Danny Clark

# PENNSYLVANIA (9)

## Brookhaven

1507 Elson Road, Brookhaven, PA 19015 (484) 485-3909

Franchisee: Dominic Hudson

#### Glen Mills

11 Waterwheel Way, Glen Mills, PA 19342-2349 (610) 500-1508

Franchisee: Corey Dyer

#### Lancaster

653 Central Manor Rd., Lancaster, PA 17603

717-285-9172

Franchisee: Troy Jones

## <u>Penndel</u>

4 Oak Avenue, Penndel, PA 19047

(267) 566-8802

Franchisee: Mark Renfro

#### **Pottstown**

81 Sage Drive, Pottstown, PA 19465

484-354-8221

Franchisee: Daniel Renninger

# Royersford

227 N 5th Avenue, Royersford, PA 19468 (610) 618-9335

Franchisee: Mike McMonagle

# Schwenksville

544 Gerloff Rd, Schwenksville, PA 19473 610-212-5261

Franchisee: Benjamin Moister

# Schwenksville

932 Gravel Pike, Schwenksville, PA 19473 (484) 366-5757

Franchisee: Eric Tran

# **Spring City**

777 Arch Street, Spring City, PA 19475 (717) 808-3389

Franchisee: Tim Paris

# **SOUTH CAROLINA (22)**

## **Blythewood**

926 Swygert Rd., Blythewood, SC 29016 803-309-3432

Franchisee: Daniel Hartness

# <u>Chapin</u>

103 Glenwood Rd., Chapin, SC 29036 803-309-4792

Franchisee: Michael Cameron, Sr.

112 Glenwood Rd., Chapin, SC 29063 803-944-0021

Franchisee: Nathan Garlington

# Columbia

108 Paces Brook Ave., Apt. 10817, Columbia, SC 29212

803-351-2964

Franchisee: James Cameron

477 Regency Park Drive, Columbia, SC 29210

803-528-3937

Franchisee: Joshua Cameron

205 Char Oak Drive, Columbia, SC 29212

803-351-8091

Franchisee: Robert Chace Jr.

# Conway

2739 Lee's Landing Circle, Conway, SC 29526

843-655-1803

Franchisee: Dean Jack Brown

907 Cox Ferry Circle, Conway, SC 29526

943-997-8691

Franchisee: JM Chaisson

911 Cox Ferry Circle, Conway, SC 29526

843-655-1777

Franchisee: John Edward Chaisson, III

1243 Riverside Drive, Conway, SC 29526

843-655-1803

Franchisee: Russell Boatwright

## Goose Creek

221 Persimmon Circle, Goose Creek, SC 29445

843-324-0985

Franchisee: Ryan Hogue

111 Candlebury Circle, Goose Creek, SC 29445

843-670-4749

Franchisee: Denis Kerr

360 Camelot Dr., Goose Creek, SC 29445

843-952-3332

Franchisee: Joel Lyons

111 Barrington Blvd., Goose Creek, SC 29445

843-670-9624

Franchisee: Michael Pierce

## <u>Lexington</u>

148 Robin Rd., Lexington, SC 29073

803-348-5506

Franchisee: Art Blosser

345 Shell Brooke Way, Lexington, SC 29073

803-414-0508

Franchisee: Jon Testrake

#### Little River

3910 Hwy. 50, Little River, SC 29566

843-385-2489

Franchisee: Jason Stocks

# Moncks Corner

317 Winford Ct., Moncks Corner, SC 29461

843-810-7027

Franchisee: Dale Dolbee

## Summerville

226 Ruby Street, Summerville, SC 29483

843-297-0078

Franchisee: Steve Hughes

9986 Jamison Rd., Summerville, SC 29485

843-324-0963

Franchisee(s): Car Guyz LLC (Ron Regopolous, Benden Dwyer)

1147 Avalon Rd., Summerville, SC 29483

423-737-4960

Franchisee: Preston Brockway

## West Columbia

105 Catalina Drive, West Columbia, SC 29170

803-309-6506

Franchisee: Chris Grissom

# TENNESSEE (12)

## Alcoa

1207 Grant Street, Alcoa, TN 37701 865-556-3004

Franchisee: Chad Dennison

#### Chattanooga

6574 E. Brainerd Rd. Apt. 1903, Chattanooga, TN 37421 423-580-6988

Franchisee: Cornelius Ray Harris, Jr.

1839 Jenkins Rd. Chattanooga, TN 37421 954-465-6699

Franchisee: Giovanni Bonilla

## Hendersonville

1010 Countrywood Dr., Hendersonville, TN 37075 615-822-2204

Franchisee: Keith Arrington

#### Jackson

34 East Herron Ave., Jackson, TN 38301 731-431-2699

Franchisee: Charles Barz

# **Knoxville**

2708 Woodbine Ave., Knoxville, TN 37914 865-206-3109

Franchisee: Neftali Soria Torres

1425 Asrock Dr., Knoxville, TN 37924 865-387-2718

Franchisee: Alex Soria

# La Vergne

522 Woodland Hills Dr., La Vergne, TN 37086 615-579-6672

Franchisee: Jeff Smith

# Maryville

507 Pink Dogwood Labe, Maryville, TN 37803 865-659-3932

Franchisee: Alphonse Rondinone

# Mooresburg

105 Mountain Cove Dr., Mooresburg, TN 37811 423-754-4746

Franchisee: Russell Critchlow

## <u>Ooltewah</u>

4208 Green Shanty Rd., Ooltewah, TN 37363 423-505-1694

Franchisee: Justin Sloan

## Seymour

906 Long John Trace, Seymour, TN 37865 865-603-3115

Franchisee: Ben Critchlow

# **TEXAS (15)**

## Fort Worth

4000 Hulen Place #466, Fort Worth, TX 76107 512-806-3899

Franchisee: Zach Everton

## **Houston**

2102 Gano Street, Houston, TX 77009 832-455-5310

Franchisee: Joshua Copeland

2100 Bering Dr., Houston, TX 77057 713-382-7918

Franchisee: Rodney Copeland

# **Kilgore**

200 Parkview Estates, Apt 23, Kilgore, TX 75662 903-503-5717

Franchisee: Tyler Cone

# Longview

602 Krista St., Longview, TX 75604 903-445-4641

Franchisee: Corey Davis

1707 Preston Dr., Longview, TX 75645 903-941-8052

Franchisee: Efren Garcia

## <u>Porter</u>

23008 Volga Drive, Porter, TX 77365 832-527-3000

Franchisee: John Furman

## Richmond

1118 Lark Lane, Richmond, TX 77469 281-202-5917

Franchisee: Daniel Abrams

20619 Azalea Chace Dr., Richmond, TX 77406 832-451-6618

Franchisee: Landon Rist

7826 Calladega Springs Ln., Richmond, TX 77407 832-230-7302

Franchisee: Richard Joel Cruz

# **Spring**

5203 Creekland Circle, Spring, TX 77389 832-867-6947

Franchisee: Andrew Gilliam

52130 Lynbriar Lane, Spring, TX 77373

713-492-3980

Franchisee: Steven Fink

# **Springtown**

100 Maudy Lane, Springtown, TX 76082 972-896-5862

Franchisee: Michael Rivard

## Tomball

24130 Rocky Brook Falls, Tomball, TX 77375 281-797-9777

Franchisee: Travis Fink

## White Oak

131 Ron Boyett St., White Oak, TX 75693 903-445-5583

Franchisee: Glenn Davis

# VIRGINIA (12)

## <u>Axton</u>

1950 Jones Ridge Rd., Axton, VA 24054 276-734-1501

Franchisee: Michael Scott Hampton

# **Forest**

1072 Monolith Lane, Forest, VA 24551 540-353-8882

Franchisee: David Klimchuk

# **Fredericksburg**

5083 Blarney St., Fredericksburg, VA 22407 540-226-3988

Franchisee: Eric Rickard

## Gainesville

13290 Catharpin Valley Drive, Gainesville, VA 20155

800-486-5660

Franchisee: Jeff Martin

14720 Deming Dr., Gainesville, VA 20155 571-598-2390

Franchisee: Masood Ahmadi

# <u>Martinsville</u>

50 Harmony Lane, Martinsville, VA 24112 276-618-4350

Franchisee: Brandon Morgan

## Roanoke

6732 Jasmine Circle, Roanoke, VA 24019 540-312-9329

Franchisee: Josh Steahly

4536 Fontaine Dr. SW, Roanoke, VA 24018

540-989-1790

Franchisee: Beverley Jim James, Jr.

1209 Greenhurst Ave. NW, Roanoke, VA 24012

540-588-7919

Franchisee: Ken Hash

3401 Rosewood Ave., Roanoke, VA 24015

540-389-4730

Franchisee: Phil Barker

3349 Brandywine Ave., Roanoke, VA 24018

540-314-9103

Franchisee: Robert Campbell

## Salem

1519 Millwood Dr., Salem, VA 24153

540-314-9132

Franchisee: Steven Hunter

# EXHIBIT F FORMER FRANCHISEES

# ALABAMA (1)

## **Tarrant**

2852 Valley Rd., Tarrant, AL, 35217 205-227-8053

Franchisee: Cory Smith

# **ARKANSAS (1)**

## Centerton

402 Barbet Drive, Centerton, AR 72719 520-661-5563

Franchisee: Nicholas Mazziotti

# **CALIFORNIA (4)**

# Carmichael

2612 Mission Ave., Carmichael, CA 95608 916-893-8320

Franchisee: Brandon Esquer

# **Escondido**

450 E. 6th Ave., Escondido, CA 92025 619-302-0414

Franchisee: Keoni Noblado

# Mission Viejo

26461 Mikanos Drive, Mission Viejo, CA 92962 760-902-3275

Franchisee: Scott Grant

# **Shingle Springs**

2780 Royal Park Drive, Shingle Springs, CA 95682 916-997-9826

Franchisee: Richard Ansell

# COLORADO (1)

# Woodland Park

111 Arapahoe Trail, Woodland Park, CO 80863 719-330-2910

Franchisee: CJ Arroyo III

# FLORIDA (5)

## Homosassa

P.O. Box 510, Homosassa, FL 34447 850-933-0914

Franchisee: Daniel Leeder

## North Port

3564 Laslo Ave., North Port, FL 34287 941-628-4233

Franchisee: Brian Bates

1511 Glenview Rd., North Port, FL 34288 954-642-6857

Franchisee: Jacques Marseille

## Wesley Chapel

3941 Washburn Place, Wesley Chapel, FL 33543 813-505-2269

Franchisee: Mike Maldonado

# GEORGIA (2)

## <u>Dalton</u>

123 Foot Hill Drive, Dalton, GA 30720 (706) 537-7132

Franchisee: Ricky Noverola

# Sugar Hill

302 Beach Tree Hollow, Sugar Hill, GA 30518 954-818-5555

95<del>4</del>-010-5555

Franchisee: Christian Marais

# KANSAS (1)

## Shawnee

5931 Ballentine Street, Shawnee, KS 66203 (913) 802-0199

Franchisee: Natalie Skahan

# MICHIGAN (1)

# **Wyandotte**

926 Sycamore Rd., Wyandotte, MI 48192 313-363-5427

Franchisee: Roger Fleming

# **SOUTH CAROLINA (1)**

## <u>Irmo</u>

211 Torrington Rd., Irmo, SC 29063 803-351-2965

Franchisee: Michael Cameron II

# TENNESSEE (1)

## Louisville

1537 Johnathan Dr., Louisville, TN 37777 865-254-1530

Franchisee: Clarence Dennison

# TEXAS (3)

# Rosenburg

2112 Stehle Rd., Rosenburg, TX 77471 281-748-3913

Franchisee: Don Sherwood

# **Spring**

17426 Aspen Oak Ct., Spring, TX 77379 832-296-1959

Franchisee: Scott Dodson

# <u>Texarkana</u>

2801 Richmond Rd. #187, Texarkana, TX 75503 903-277-8335

Franchisee: Brad Platt

# VIRGINIA (1)

# **Bedford**

1166 Thoroughbred Crossing, Bedford, VA 24523 540-314-9113

Franchisee: Michael Klimchuk

# EXHIBIT G <u>FINANCIAL STATEMENTS</u>

# **Total Car Franchising Corporation**

# **Financial Statements**

Years Ended December 31, 2022, 2021 and 2020

# Total Car Franchising Corporation December 31, 2022

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#### **Independent Auditors' Report**

To the Board of Directors and Shareholders of Total Car Franchising Corporation

#### **Opinion**

We have audited the accompanying financial statements of Total Car Franchising Corporation (a South Carolina Corporation), which comprise the balance sheets as of December 31, 2022, 2021 and 2020, and the related statements of operations and retained earnings, and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Total Car Franchising Corporation as of December 31, 2022, 2021 and 2020, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

#### **Basis for Opinion**

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of Total Car Franchising Corporation and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about Total Car Franchising Corporation's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

#### **Auditor's Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements, including omissions, are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Total Car Franchising Corporation internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about Total Car Franchising Corporation ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

Smith Sapp Professional Association Certified Public Accountants

Smit Japp P.A.

Myrtle Beach, South Carolina March 1, 2023



# Total Car Franchising Corporation Balance Sheets December 31, 2022, 2021 and 2020

## **Assets**

	_	2022		2021		2020	
Current Assets							
Cash and Cash Equivalents	\$	753,108	\$	595,330	\$	378,943	
Accounts Receivable, net		321,326		259,596		275,120	
Inventory		278,067		349,952		417,261	
Other Current Assets	_	83,168		27,095		22,415	
Total Current Assets	_	1,435,669		1,231,973	_	1,093,739	
Notes Receivable, net		168,885		214,076		192,157	
Property and Equipment, net		979,505		1,015,104		971,404	
Deferred Tax Asset		197,492		237,260		206,738	
Intangible Assets, net		23,043		24,850		26,657	
Goodwill, net		208,392		208,392		208,392	
Other Assets	_	1,805		1,805	_	1,805	
Total Assets	\$_	3,014,791	\$	2,933,460	\$_	2,700,892	
Liabilities and Stockholders' Equity							
		2022		2021		2020	
Current Liabilities	_		-		_		
Accounts Payable and Accrued Expenses	\$	590,679	\$	553,211	\$	624,625	
Current Maturities on Notes Payable		69,075		179,935		177,823	
Current Portion of Deferred Revenue		140,870		51,421		59,028	
Total Current Liabilities		800,624		784,567		861,476	
Notes Payable		453,422		580,316		728,684	
Deferred Revenue		403,065		379,484		318,638	
Total Liabilities	_	1,657,111		1,744,367	_	1,908,798	
Stockholders' Equity							
Common Stock; no par value; 1,000 shares authorized,		50,000		50,000		50,000	
1,000 shares issued and 920 shares outstanding							
Treasury Stock; 80 shares at \$1,383		(110,619)		(110,619)		(110,619)	
Unearned Compensation		(69,136)		(138,273)		(207,409)	
Retained Earnings		1,487,435		1,387,985		1,060,122	
Total Stockholders' Equity	_	1,357,680		1,189,093	_	792,094	
Total Liabilities and Stockholders' Equity	\$	3,014,791	\$	2,933,460	\$	2,700,892	

# Total Car Franchising Corporation Statements Operations and Retained Earnings For the Years Ended December 31, 2022, 2021 and 2020

		2022		2021		2020
Revenues	-		_		_	
Royalty Fees, net	\$	2,570,914	\$	2,369,427	\$	2,002,240
Franchise Fees		45,670		51,421		59,028
Product Sales		890,130		980,897		999,738
Total Revenues	_	3,506,714	_	3,401,745		3,061,006
Costs of Product Sales	_	565,043	_	753,648		697,896
Gross Profit	-	2,941,671	_	2,648,097		2,363,110
Expenses						
Personnel		1,269,049		1,156,919		1,178,561
Selling, General and Administrative	_	1,514,370	_	1,359,763		1,389,859
Total Expenses	_	2,783,419	-	2,516,682	-	2,568,420
Net Operating Income (Loss)	_	158,252	_	131,415		(205,310)
Other Income (Expenses)						
Interest and Other Income		18,276		26,251		6,366
Governmental Grant Income				212,999		219,500
Loss on Sale of Company Owned Territory						(84,632)
Interest Expense		(31,236)		(35,552)		(39,497)
Total Other Income (Expense)	_	(12,960)	_	203,698	_	101,737
Income (Loss) Before Income Taxes		145,292		335,113		(103,573)
Income Taxes Provision (Benefit)	_	45,842	_	7,250		(95,513)
Net Income (Loss)	_	99,450	_	327,863		(8,060)
Retained Earnings - Beginning		1,387,985		1,060,122		1,068,182
Retained Earnings - Ending	\$_	1,487,435	\$	1,387,985	\$	1,060,122

# Total Car Franchising Corporation Statements of Cash Flows For the Years Ended December 31, 2022, 2021 and 2020

		2022	2021	2020
Cash Flows from Operating Activities				
Net Income (Loss)	\$	99,450 \$	327,863 \$	(8,060)
Adjustments to Reconcile Net Income (Loss) to Net Cash				
and Cash Equivalents Provided by Operating Activities				
Depreciation and Amortization		48,730	42,915	34,055
Deferred Tax Provision		39,768	(30,522)	(96,559)
Loss on Sale of Company Owned Territory				84,632
Stock-based Compensation		69,137	69,136	69,137
Write off of Accounts Receivable		1,603	(10,468)	
Provision for Uncollectable Accounts, Net of Recoveries				1,307
(Increase) Decrease in Accounts Receivable		(63,333)	25,992	(20,582)
(Increase) Decrease in Inventory		71,885	67,309	(178,541)
(Increase) Decrease in Other Current Assets		(56,073)	(4,680)	8,002
(Increase) Decrease in Notes Receivable		45,191	(21,919)	(27,379)
Increase (Decrease) in Accounts Payable and Accrued Expenses		37,468	(71,414)	108,259
Increase in Deferred Revenues	_	113,030	53,239	94,767
Net Cash and Cash Equivalents from Operating Activities	_	406,856	447,451	69,038
<b>Cash Flows from Investing Activities</b>				
Purchases of Property and Equipment		(11,324)	(100,064)	(37,411)
Proceeds from Sale of Property and Equipment			15,256	
Proceeds from Sale of Company Owned Territory				25,386
Net Cash and Cash Equivalents from Investing Activities	_	(11,324)	(84,808)	(12,025)
Cash Flows from Financing Activities				
Proceeds from Notes Payable			32,133	150,000
Payments on Notes Payable	_	(237,754)	(178,389)	(151,676)
Net Cash and Cash Equivalents from Financing Activities	_	(237,754)	(146,256)	(1,676)
Net Increase in Cash and Equivalents		157,778	216,387	55,337
Cash and Cash Equivalents - Beginning	_	595,330	378,943	323,606
Cash and Cash Equivalents - Ending	\$	753,108 \$	595,330 \$	378,943
Supplemental Cash Flow D	iscl	osures		
		2022	2021	2020
Income Taxes Paid	\$	4,001 \$	\$	1,096
Interest Paid		40,446	33,983	32,387
Sale of Company Owned Territory Financed with Note		,	,	101,544

# Note 1 - Nature of Business and Summary of Significant Accounting Policies

Total Car Franchising Corporation (the "Company") was formed in 1991. The Company is the franchisor for approximately 230 Colors on Parade franchises nationwide. Specializing in scratch repair, spot blending, paint free dent removal and interior restoration, Colors on Parade franchises utilize proprietary appearance technology to do body shop quality repairs for new and used car dealers, fleet operators such as rental car companies and retail customers, in more than 25 states coast to coast. During the years ended December 31, 2022, 2021 and 2020 franchises sold amounted to 26, 23 and 15, respectively. The Company had owned and franchised territories of 49, 49 and 48 in operation as of December 31, 2022, 2021 and 2020, respectively.

#### **Basis of Accounting**

The accompanying financial statements have been prepared in conformity with accounting principles generally accepted in the United States of America ("US GAAP"). Certain prior period balances have been adjusted to conform to current period presentation.

#### **Use of Estimates**

Management has made a number of estimates and assumptions relating to the reporting of assets and liabilities, the disclosure of contingent assets and liabilities, and reported amounts of revenues and expenses in preparing these consolidated financial statements in conformity with US GAAP. Actual results could differ from these estimates.

# **Revenue Recognition**

The Company's three main revenue sources are Royalty Fees, Franchise Fees and Product Sales, which are discussed in detail below. There are two items involving revenue recognition of contracts that require us to make subjective judgments: the determination of which performance obligations are distinct within the context of the overall contract and the estimated standalone selling price of each obligation.

#### Royalty Fees

Royalty fees are recognized during the respective franchise agreement based on the royalties earned each period as the underlying franchise store sales occur. Adoption of ASC 606 will not change when the royalty revenue is recognized; this new guidance did not impact the recognition of royalty income.

## Franchise Fees

The Company sells individual franchises, which typically require the franchisee to pay an initial, non-refundable fee prior to opening the respective location(s), and continuing royalty fees based upon a percentage of franchisee net sales. The initial term of franchise agreements are typically 20 years. Subject to the Company's approval, a franchisee may generally renew the franchise agreement upon its expiration, or a franchisee may transfer a franchise agreement to a new or existing franchisee, at which point a transfer fee is typically paid by the current owner which then terminates that franchise agreement. A franchise agreement is signed with the new franchisee with no franchise fee required. Under the terms of our franchise agreements, the Company typically promises to provide franchise rights, and ongoing services. Under ASC 605, initial franchise fees paid by franchisees for each arrangement were recognized as revenue in their entirety on the date of commencement of the legal contract. Upon adoption of Topic 606, the Company determined that certain initial franchisee payments, and the franchise rights and related ongoing services, represented a single performance obligation. Revenue related to franchise rights and ongoing services is deferred and recognized on a straight-line basis over the duration of the agreement, as this ensures that revenue recognition aligns with the customer's access to the franchise right.

#### **Product Sales**

Revenues from product sales are recognized at the time of sale to the franchisee or area representative.

#### **Costs of Product Sales**

Cost of product sales includes cost of inventory sold during the period, net of discounts and allowances, shipping and handling costs, and sales taxes. The Company receives various rebates from third party vendors in the form of quantity discounts and payments under exclusive agreements. Such rebates are classified as either a reduction of cost of goods sold or a reduction of cost incurred, depending on the nature of the rebate, and are recognized when the related merchandise is sold.

#### **Cash and Cash Equivalents**

The Company considers all demand deposits, money market accounts and other highly liquid investments with original maturities of three months or less to be cash equivalents. The Company maintains bank accounts at various financial institutions. The balances at each financial institution are insured by the Federal Deposit Insurance Corporation (FDIC) up to \$250,000. At December 31, 2022, 2021 and 2020, the Company had \$42,528, \$20,441 and \$36,446, respectively, of cash and cash equivalents in excess of the federal deposit insurance limit.

#### **Inventories**

Inventories are valued at the lower of cost or market; cost is determined using the average cost method.

#### **Property and Equipment**

All acquisitions of property and equipment in excess of \$2,500 and all repairs, maintenance, renewals, and betterments that materially prolong the useful lives of assets are capitalized. Property and equipment are recorded at cost and depreciated using the straight-line or accelerated methods based on the following estimated useful lives of the assets:

Building and Improvements 15 - 40 years Furniture, Fixtures and Equipment 5 - 7 years

Depreciation expense was \$46,923, \$41,108, and \$30,142 for the years ended December 31, 2022, 2021 and 2020, respectively.

# **Intangible Assets and Goodwill**

Intangible assets are stated on the basis of cost. Intangible assets are comprised primarily of patents and goodwill. Amortization of patents is calculated using the straight-line method over 7 to 20 years.

ASC 350 "Goodwill and Other Intangible Assets" requires that assets with indefinite lives no longer be amortized, but instead be subject to annual impairment tests. Following the guidelines contained in ASC 350, the Company tests goodwill and intangible assets that are not subject to amortization for impairment annually or more frequently if events or circumstances indicate that impairment is possible. The Company has elected to conduct its annual test annually as of the end of the Company's fiscal year. During the year ended December 31, 2022, management qualitatively assessed goodwill to determine whether testing was necessary. Factors that management considers in this assessment include macroeconomic conditions, industry and market considerations, overall financial performance of the related Franchise area's owned by the Company (both current and projected), changes in management and strategy, and changes in the composition and carrying amounts of net assets. If this qualitative assessment indicates that it is more likely than not that the fair value of a reporting unit is less than its carrying value, a quantitative assessment is then performed.

#### **Stock-Based Compensation**

The Company accounts for equity instruments issued to employees in accordance with accounting guidance that requires awards to be recorded at their fair value on the date of grant and are amortized over the vesting period of the award. The Company recognizes compensation costs on a straight-line basis over the requisite service period of the award, which is typically the vesting term of the equity instrument issued.

#### Advertising

The Company's advertising costs are expensed as incurred. During the years ended December 31, 2022, 2021 and 2020, the Company incurred \$47,455, \$60,075, and \$76,782 of advertising expense, respectively.

#### **Income Taxes**

Accounting standards prescribe when to recognize and how to measure the effects of tax positions taken or expected to be taken in the Company's tax returns. In order to be recognized, a tax position must be more likely than not to be sustained upon examination by taxing authorities. To the extent that all or a portion of a tax position is not recognized, a liability would be recognized for the unrecognized benefits. As of December 31, 2022, management has determined that the Company does not have any material unrecognized tax benefits. The Company files income tax returns in the U.S. federal jurisdiction and various state jurisdictions.

Multiple states and other governmental authorities assess taxes on revenue producing transactions of the Company occurring in their jurisdictions. The Company collects the taxes and remits the entire amount to the proper authorities. The Company's policy is to exclude the tax collected and remitted to the authorities from revenue and costs of sales.

#### **Recent Issued Accounting Pronouncements**

In February 2016, the FASB issued ASU No. 2016-02, Leases (Topic 842), and has since issued amendments thereto, related to the accounting for leases (collectively referred to as "ASC 842"). During the year ending December 31, 2022, the Company adopted ASC 842, which did not have a material effect on the Company's financial statements.

#### **Note 2 – Revenue Recognition**

Revenues from contracts with customers for the years ended December 31, 2022, 2021 and 2020 are as follows:

	2022			2021		2020	
Company Market Related Income	\$	14,099	\$	20,064	\$	26,172	
Royalties		2,207,316		2,038,934		1,725,880	
Billing & Collections Fees		349,499		310,429	_	250,188	
Total	_	2,570,914	=	2,369,427	=	2,002,240	
DMA Income							
Franchise Fees		45,670		51,421	_	59,028	
Total	\$	45,670	\$	51,421	\$	59,028	

#### Note 3 – Accounts Receivable

Accounts receivable of approximately 100%, 99% and 100% at December 31, 2022, 2021 and 2020, respectively, were related to revenues from royalties and supplies. Accounts receivable are stated net of an allowance for doubtful accounts. The Company's estimate is based on historical collection experience and a review of the current status of specific accounts. The Company reviews the delinquency status on an account by account basis. Components of accounts receivable as of December 31, 2022, 2021 and 2020 are as follows:

	 2022	 2021	 2020
Trade Receivables	\$ 372,341	\$ 307,839	\$ 330,247
Other Receivables	 	 	 3,084
	372,341	307,839	333,331
Allowance for Doubtful Accounts	 (46,640)	 (48,243)	 (58,211)
Accounts Receivable, Net of Allowance	\$ 325,701	\$ 259,596	\$ 275,120

#### Note 4 – Notes Receivable

Notes receivable are stated at unpaid principal balances, less an allowance for loan losses. Interest on notes is recognized over the term of the loan and is calculated using the simple-interest method on principal amounts outstanding. All outstanding notes relate to accumulated royalty fees and Company financed sales of franchisee operating regions.

Components of notes receivable as of December 31, 2022, 2021 and 2020 are as follows:

	 2022	2021		2020
Notes Related to Royalties Due	\$ 130,303	\$ 140,452	\$	140,452
Notes Related to Franchisee Territories	125,079	160,665		153,544
Other Notes Receivable	 14,467	 18,298		3,500
	269,849	319,415		297,496
Allowance for Doubtful Accounts	 (105,339)	 (105,339)		(105,339)
Notes Receivable, Net of Allowance	\$ 164,510	\$ 214,076	\$_	192,157

#### **Note 5 – Property and Equipment**

A summary of Property and Equipment as of December 31, 2022, 2021 and 2020 are as follows:

	 2022		2021		2020
Building and Improvements	\$ 1,014,925	\$	1,003,601	\$	975,848
Furniture, Fixtures and Equipment	 314,004		314,004	_	260,652
	1,328,929		1,317,605		1,236,500
Accumulated Depreciation	 (625,462)		(578,539)	_	(541,134)
_	703,467		739,066		695,366
Land	 276,038	_	276,038	_	276,038
	\$ 979,505	\$	1,015,104	\$_	971,404

#### Note 6 – Goodwill and Intangible Assets

The Company assesses goodwill and territorial rights for impairment annually and all other intangibles are amortized using the straight-line method. Intangibles are reviewed for impairment when circumstances indicate the carrying value of an asset may not be recoverable. For assets that are to be held and used, an impairment is recognized when the estimated undiscounted cash flows associated with the asset or group of assets is less than their carrying value. If impairment exists, an adjustment is made to write the asset down to its fair value.

During the years ended December 31, 2022 and 2021, no goodwill or territorial rights were determined to have impairment. During the year ended December 31, 2020, goodwill and territorial rights with a cost of \$311,475 were determined to have \$103,038 of impairment. Other intangibles subject to amortization had a gross carrying amount of \$44,123 as of December 31, 2022, 2021 and 2020. Accumulated amortization for the years ended December 31, 2022, 2021 and 2020 was \$21,080, \$19,273, and \$17,466, respectively.

#### Note 7 – Accounts Payable and Accrued Expenses

Components of accounts payable and accrued expenses as of December 31, 2022, 2021 and 2020 are as follows:

	202	<u></u>	2021		2020
Trade Accounts Payable	\$	79,499 \$	129,195	\$	326,303
AD Fund Obligation	2	18,371	148,018		74,026
Other Payables		26,230	25,833		9,647
·	32	24,100	303,046	_	409,976
Accrued Employee Compensation	22	29,274	201,179		176,087
Other Accrued Expenses		<u>37,304</u>	48,986		38,562
	\$ <u>20</u>	<u>66,578</u> \$	250,165	\$	214,649

Note 8 – Notes Payable							
·			2022		2021		2020
Note payable to Small Business Administrated bearing interest at 3.75%, interest and principal monthly at \$731, beginning May 28, 2022 with maturity May 05, 2051.	due final	\$	95,175	\$	150,000	\$	150,000
Note payable bearing interest at 8.29%, interest principal due monthly at \$569, beginning April 2021 with final maturity April 13, 2027.			18,969		29,034		
Note payable to a related party, bearing intere 4.50%, interest and principal due monthly at \$10, with final maturity November 20, 2022.					115,315		235,815
Note payable bearing interest at 4.89%, interest principal due monthly at \$6,614, with final mat October 23, 2028, secured by land, building,	urity						
personal guarantees.		_	408,353		465,902	_	520,692
			522,497		760,251		906,507
	Current Portion	_	(69,075)	_	(179,935)	_	(177,823)
		\$	453,422	\$	580,316	\$_	728,684
Future maturities of notes payable are as follows:							
2023		\$	69,075				
2024			72,671				
2025			76,462				
2026			76,787				
2027			77,695				
Thereafter			149,807				
		\$	522,497				

# **Note 9 – Income Taxes and Deferred Income Taxes**

Current and deferred income taxes consist of the following for the years ended December 31, 2022, 2021 and 2020 are as follows:

	2022		2022 2021			2020
Current tax						
Federal income tax provision	\$	4,001	\$	20,971	\$	
State income tax provision		2,073		2,301		1,046
Deferred tax		39,768		(30,522)		(96,559)
		45,842		7,250	_	(95,513)
Deferred Tax Asset						
Federal net operating loss carryforward		10,401		47,498		158
State net operating loss carryforward		59,096		64,158		56,259
Employee compensation		54,229		47,365		41,422
Unearned compensation		17,975		35,951		53,926
Allowance for doubtful accounts		39,384		39,801		42,523
Deferred Revenue		116,673		111,151		98,193
		297,758		345,924		292,481
Valuation allowance		(37,845)		(37,952)		(37,644)
Deferred tax asset, net of valuation allowance		259,913		307,972	=	254,837

# Total Car Franchising Corporation Notes to Financial Statements December 31, 2022, 2021 and 2020

Deferred Tax Liability			
Property and equipment	12,987	12,237	6,960
Goodwill and intangibles	49,434	58,476	41,139
_	\$ <u>62,421</u>	\$70,712	\$ <u>48,009</u>

At December 31, 2022, management determined a valuation allowance for certain state net operating losses is necessary, as management believes certain of those carryforwards will expire prior to their utilization. As such, a valuation allowance has been recorded to reduce those deferred tax assets to their realizable values. The federal income tax provision reflects current year income tax expense (benefit).

#### **Note 10 – Stock-Based Compensation**

On September 15, 2018, the Company's existing shareholders (the "Previous Shareholders") transferred 660 shares of stock to related parties. In addition, the Company purchased the remaining 340 shares from the Previous Shareholders for \$470,128 by issuing a note payable to the Previous Shareholders. The purchase of these shares was recorded as treasury stock on the Company's Balance Sheet. Subsequent to the share repurchase on September 15, 2018, the Company issued 250 shares of treasury stock to various executives. The shares vest 100% on the 5<sup>th</sup> anniversary of the share grant. If the executive dies or becomes permanently disabled, the shares vest 20% each year, annually on the anniversary of the share grant. If the employee leaves the company voluntarily or due to willful misconduct, the shares are forfeited. Management determined the fair value of the shares to be \$345,682 or approximately \$1,383 per share at grant date, which is recorded within Unearned Compensation on the Balance Sheet. The compensation expense related to this issuance will be recognized over the 5 year vesting period of the shares.

#### **Note 11 – Related Party Transactions**

On November 5, 2018 the Company sold 10 shares of treasury stock to the Colors On Parade Franchise Advisory Council for approximately \$13,827.

During the year ended December 31, 2007, the Company entered into a consulting services agreement with Total Car, Inc., which requires bi-monthly payments of \$8,553 to be paid to TCI with annual increases based on the change in the consumer price index. On September 15, 2018, the Company renewed the contract which calls for monthly payments of \$19,000 to be paid to TCI with annual increases based on the change in the consumer price index. Payments related to the agreement were \$269,366, \$242,178, and \$219,364 for the years ended December 31, 2022, 2021 and 2020, respectively.

Notes payable at December 31, 2022, 2021 and 2020, were due to the following related parties:

	2022	2021	2020
Note payable to a previous stockholder, unsecured	\$	\$ <u>115,315</u>	\$ <u>235,815</u>

Interest expense related to these notes was \$2,311, \$7,833, and \$12,182 for the years ended December 31, 2022, 2021 and 2020, respectively.

#### Note 12 - Defined Contribution Plan

During the years ended December 31, 2022, 2021 and 2020, the Company had a 401(k) plan that covers all employees which have attained 21 years of age and satisfied a six-month service requirement. Effective January 1, 2003 the plan became a safe harbor plan. Contributions are equal to 100% on the first 3% of eligible employee contributions and 50% on the next 2% of eligible employee contributions. For the years ended December 31, 2022, 2021 and 2020, the Company incurred expense of \$36,214, \$39,803 and \$42,204, respectively, for matching contributions to the plan.

# Total Car Franchising Corporation Notes to Financial Statements December 31, 2022, 2021 and 2020

# Note 13 – Commitments and Contingencies

From time to time, the Company is a defendant in various pending and threatened litigation arising from normal business activities. The results of the various pending or threatened litigation, some of which may not be covered by insurance, are not determinable at this time.

# Note 14 – Subsequent Events

Management has evaluated subsequent events through March 1, 2023, the date the financial statements were available to be issued and has concluded no significant subsequent events meet the criteria of professional accounting standards to be recognized or not recognized, but disclosed, in the financial statements, other than the disclosure above.

# EXHIBIT H GENERAL RELEASE

#### RELEASE

This **RELEASE**, dated as of the last date set forth on the signature page hereof ("*Release*"), is made by and between Total Car Franchising Corporation, a South Carolina corporation with offices located at 25 Daytona Street, Conway, SC 29526 ("*Franchisor*"), and the undersigned person or entity ("*Franchisee*").

A.	Franchisor and	Franchisee	have entere	d into a	a Colors	On Parade	Unit	Franchise
Agreement dated or effe	ective	_ (the "Ag	reement").					

B. Franchisee desires to [transfer] [renew] its franchise rights and Franchisor agrees to consent to such [transfer] [renewal], subject to the conditions contained herein.

**NOW THEREFORE**, incorporating the foregoing Background herein by reference and for other good and valuable consideration the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

- **1.** <u>Termination of Agreement.</u> Franchisor and Franchisee agree and acknowledge that the Agreement is hereby immediately terminated and shall be of no further force or effect.
- **Conditions.** This Release is expressly contingent upon the execution [by the transferee][by Franchisee], concurrently with the execution of this Release, of Franchisor's current form of franchise agreement [and such other documents as the Franchisee and transferee have agreed upon and Franchisor has approved in connection with such transfer]. The franchise agreement described in this paragraph includes any ancillary agreements contained in Franchisor's current franchise disclosure document.

# 3. Release.

- (a) Franchisee, to the fullest extent permitted by law, hereby forever releases and discharges Franchisor and waives any and all rights or Claims it has, may have, had, or may have had against Franchisor, its affiliates and each of their officers, directors or employees from the beginning of time until the date of this Release, of any kind, whether known or unknown, including but not limited to any Claims arising under or related to the Agreement.
- (b) As used in this paragraph 3, "Claims" means any and all manner of actions, causes of action, suits, debts, dues, sums of money, account reckonings, bonds, bills, specialties, covenants, contracts, controversies, sanctions, costs, attorneys' fees, agreements, promises, variances, trespasses, damages, judgments, extents, executions, claims and demands whatsoever, of whatever kind or nature, whether absolute or contingent, known or unknown, matured or unmatured, at law, in equity, or in any other proceeding.
- (c) Nothing contained in this paragraph 3 is intended to affect the rights and responsibilities of the parties under any of the agreements described in paragraph 2 or any agreements between the parties which may be executed concurrently herewith.
- **4.** Representations and Warranties. Franchisee represents and warrants to the Franchisor as follows:

- (a) The execution and delivery of this Release does not violate (i) any law applicable to Franchisee; (ii) Franchisee's organizational documents; or (iii) any other agreement binding upon Franchisee.
- (b) Franchisee has the power and authority to execute and deliver this Release and has taken all necessary action (corporate or otherwise) to authorize the execution and delivery of this Release.

#### 5. Miscellaneous.

- (a) This Release shall be construed in accordance with and governed by the laws of the State of South Carolina, without regard to its conflict of laws rules.
- (b) This Release constitutes the sole agreement of the parties with respect to the subject matter hereof and thereof and supersedes all oral negotiations and prior writings with respect to the subject matter hereof and thereof. No amendment of this Release, and no waiver of any one or more of the provisions hereof shall be effective unless set forth in writing and signed by the parties hereto.
- (c) This Release (i) shall be binding upon the parties hereto and, where applicable, their respective heirs, executors, administrators, successors and permitted assigns, and (ii) shall inure to the benefit of the parties hereto and, where applicable, their respective heirs, executors, administrators, successors and permitted assigns.

**IN WITNESS WHEREOF**, the parties have caused this Release to be signed by their duly authorized representatives.

TOTAL CAR FRANCHISING
CORPORATION

## **FRANCHISEE:**

By:	By:	
Name:	Name:	
Title:	Title:	
Date:	Date:	

# EXHIBIT I STATE SPECIFIC ADDENDA

# **CALIFORNIA**

# CALIFORNIA STATE SPECIFIC ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

The following Addendum modifies the Franchise Disclosure Statement with respect to Franchises offered for sale or sold in the State of California, as follows:

"THE CALIFORNIA FRANCHISE RELATIONS ACT REQUIRES A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE FRANCHISE DISCLOSURE DOCUMENT."

- a. The franchisor, any person or franchise broker in <u>Item 2</u> of the FDD is not subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a et seq., suspending or expelling such persons from membership in such association or exchange.
- b. California Business and Professions Code 20000 through 20043 provide rights to the franchisee concerning termination, transfer or nonrenewal of a franchise. If the franchise agreement contains a provision that is inconsistent with the law, the law will control.
- c. The franchise agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law. (11 U.S.C.A. Sec. 101 et seq.).
- d. The franchise agreement contains a covenant not to compete, which extends beyond the termination of the franchise. This provision may not be enforceable under California law.
- e. The franchise agreement contains a liquidated damages clause. Under California Civil Code Section 1671, certain liquidated damages clauses are unenforceable.
- f. The franchise agreement requires binding arbitration. The arbitration will occur in California.
- g. The franchise agreement requires application of the laws of the State of South Carolina. This provision may not be enforceable under California law.
- h. Section 31125 of the California Corporations Code requires us to give you a disclosure document, in a form containing the information that the commissioner may by rule or order require, before a solicitation of a proposed material modification of an existing franchise.
- i. You must sign a general release of claims if you renew or transfer your franchise. California Corporations Code Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Sections 31000 Through 31516). Business and Professions Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000 through 20043).
- j. OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION at WWW.DFPI.CA.GOV.
- k. The highest interest rate allowed by law in California is 10% annually.

- l. The earnings claims figures contained in <u>Item 19</u> of the FDD do not reflect the costs of sales, operating expenses, or other costs or expenses that must be deducted from the gross revenue or gross sales figures to obtain your net income or profit. You should conduct an independent investigation of the costs and expenses you will incur in operating your Colors On Parade franchised business. Franchisees or former franchisees, listed in the offering circular, may be one source of this information.
- m. No disclaimer, questionnaire, clause, or statement signed by a franchisee in connection with the commencement of the franchise relationship shall be construed or interpreted as waiving any claim of fraud in the inducement, whether common law or statutory, or as disclaiming reliance on or the right to rely upon any statement made or information provided by any franchisor, broker or other person acting on behalf of the franchisor that was a material inducement to a franchisee's investment. This provision supersedes any other or inconsistent term of any document executed in connection with the franchise.

Registration of this franchise does not constitute approval, recommendation, or endorsement by the Commissioner.

- 1. Under the California Franchise Relations Act:
  - (a) a franchisor may not require a franchisee to waive any of the protections of the Act;
  - (b) upon the termination or nonrenewal of a franchise, a franchisor may only offset the amount owed to the franchisee with amounts owned by the franchisee if the franchisee agrees to the amount owed or the franchisor has a judgment for that amount;
  - (c) a franchisor may not modify a franchise agreement or require a general release in exchange for assistance related to a declared state or federal emergency;
  - (d) any provision of a franchise agreement or related document requiring the franchisee to waive specific provisions of the law is contrary to public policy and is void and unenforceable;
  - (e) no provision in a franchise agreement or related document may disclaim or deny any representations made by a franchisor to a franchisee; the law applies to all offers and sales in California, regardless of whether the franchisor is registered or exempted from registration; and
  - (f) a franchisor must notify a franchisee of the approval or disapproval of an application within 60 days.
- 2. Under Corporations Code section 31512.1, any provision of a franchise agreement, franchise disclosure document, acknowledgment, questionnaire, or other writing, including any exhibit thereto, disclaiming or denying any of the following shall be deemed contrary to public policy and shall be void and unenforceable:
  - (a) representations made by the franchisor or its personnel or agents to a prospective franchisee;
- (b) reliance by a franchisee on any representations made by the franchisor or its personnel or agents;
  - (c) reliance by a franchisee on the franchise disclosure document, including any exhibit thereto; or
  - (d) violations of any provision of the California Franchise Relations Act.

# CALIFORNIA ADDENDUM TO UNIT FRANCHISE AGREEMENT

This Addendum modifies the Franchise Agreement with respect to Franchises offered for sale or sold in the State of California:

- 1. The following shall replace Article 5.6 subsection (b) of the Franchise Agreement:
  - (b) Post Term: As a California franchisee, you may establish goodwill in the accounts that you service and in your designated Territory. In the event of the termination of this Agreement for any reason, we shall have the right, at any time within thirty (30) days following such termination, to purchase all of the goodwill associated with your business and the accounts that you have serviced for the sum of \$5,000, which will be deemed to have been assigned to us upon such payment, in which event you agree that you shall not, pursuant to California Business Code 16601, except as otherwise approved in writing by us, for a continuous uninterrupted period commencing upon the expiration or any earlier termination of this Agreement, regardless of the cause for termination, and continuing for two (2) years, either directly or indirectly, for yourself or through, on behalf of or in conjunction with any person or entity, provide any Services, or have any interest in any business which provides any Services, within the Territory or any other territory in which you have provided any Services within the one-year period prior to termination; or

If you refuse voluntarily to comply with these obligations, the two-year period will not end until two (2) years after the entry of an order of an arbitrator, or court if necessary, enforcing this provision.

You agree that, to the extent that a court may find any provision of the restrictive covenants to be contrary to law, the Court or arbitrator(s) shall undertake to modify the restriction to be enforceable in accordance with the Court or arbitrator's application of the applicable law. In essence, the Court or arbitrator shall be free to "blue-pencil" the agreement to ensure enforcement. No disclaimer, questionnaire, clause, or statement signed by a franchisee in connection with the commencement of the franchise relationship shall be construed or interpreted as waiving any claim of fraud in the inducement, whether common law or statutory, or as disclaiming reliance on or the right to rely upon any statement made or information provided by any franchisor, broker or other person acting on behalf of the franchisor that was a material inducement to a franchisee's investment. This provision supersedes any other or inconsistent term of any document executed in connection with the franchise.

THIS ADDENDUM TO FRANCE, 202_ by the undersign		y of
	FRANCHISEE:	
	TOTAL CAR FRANCHISING CORPORATION	
	By:	

#### **SPECIAL RISKS:**

California requires the following risks to be highlighted:

- 1. THE FRANCHISE AGREEMENT STATES THAT SOUTH CAROLINA LAW GOVERNS THE AGREEMENT, AND THIS LAW MAY NOT PROVIDE THE SAME PROTECTIONS AND BENEFITS AS LOCAL LAW. YOU MAY WANT TO COMPARE THESE LAWS.
- 2. WE (OR A COLLECTIONS AGENT THAT WE APPOINT) SEND STATEMENTS TO THE CUSTOMERS TO WHOM A UNIT FRANCHISEE PROVIDES SERVICES, COLLECT FOR SUCH SERVICES AND DEDUCT, FROM THE AMOUNTS COLLECTED, THE ROYALTY AND CERTAIN OF THE OTHER FEES OR PAYMENTS THAT A UNIT FRANCHISEE IS REQUIRED TO MAKE UNDER THE FRANCHISE AGREEMENT, IF APPLICABLE, ON A MONTHLY BASIS, WHICH MAY AFFECT A UNIT FRANCHISEE'S CASH FLOW.
- 3. EACH PRINCIPAL OWNER ENTERING INTO THE FRANCHISE AGREEMENT ATTACHED TO THIS FRANCHISE DISCOSURE DOCUMENT MUST PERSONALLY GUARANTEE ALL OBLIGATIONS OF FRANCHISE UNDER THE FRANCHISE AGREEMENT, THEREBY PLACING HIS/HER PERSONAL ASSETS AT RISK.
- 4. IF YOU ARE A BUSINESS ENTITY, EACH OF YOUR OWNERS OR, IF YOU ARE AN INDIVIDUAL AND ARE MARRIED, YOUR SPOUSE WILL HAVE TO PERSONALLY GUARANTY YOUR OBLIGATIONS AND BE BOUND BY EACH PROVISION OF THE FRANCHISE AGREEMENT, WHICH IF APPLICABLE PLACES YOUR SPOUSE'S MATERIAL ASSETS AT RISK. THE SPOUSES OF OWNERS MAY ALSO BE REQUIRED TO CONSENT TO THE GUARANTEE,
- 5. EXECUTING A PERSONAL GUARANTY COULD JEOPARDIZE THE MARITAL ASSETS OF NON-OWNER SPOUSES DOMICILED IN COMMUNITY PROPERTY STATES SUCH AS CALIFORNIA.
- 6. CERTAIN SERVICES MAY BE PROVIDED TO YOU BY AN AREA REPRESENTATIVE, WHO WILL NOT BE A PARTY TO THE FRANCHISE AGREEMENT.

## **ILLINOIS**

#### ILLINOIS ADDENDUM TO FRANCHISE DISCLOSURE STATEMENT

The following Addendum modifies the Franchise Disclosure Statement with respect to Franchises offered for sale or sold in the State of Maryland, as follows:

#### Item 17(c):

Item 17(c) is amended to disclose that the general release required as a condition of renewal shall not apply to any liability under the Illinois Franchise Disclosure Act.

#### Item 17(m):

Item 17(m) is amended to disclose that, the release required as a condition of transfer shall not apply to any liability under the Illinois Franchise Disclosure Act.

#### Item 17(u):

Item 17(u) is amended to disclose that A franchisee may bring a lawsuit in Illinois.

#### Item 17(v):

Item 17(u) is amended to disclose that a franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.

#### Item 17(w):

Item 17(w) is amended to disclose that Illinois laws apply.

#### ILLINOIS ADDENDUM TO FRANCHISE AGREEMENT

- 1. Illinois law governs the Franchise Agreement.
- 2. In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, arbitration may take place outside of Illinois.
- 3. Franchisees' rights upon Termination and Non-Renewal are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.
- 4. In conformance with Section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of the Illinois Franchise Disclosure Act or any other law of Illinois is void.

day	THIS ADDENDUM TO FRANCHISE AGREEMENT is executed under seal of , 202 .	this
day o		
	TOTAL CAR FRANCHISING CORPORAT	ION
	By:	
	Name:	
	Title:	
	FRANCHISEE:	

#### **SPECIAL RISKS:**

Illinois requires the following risk to be highlighted:

THE FRANCHISE AGREEMENT STATES THAT SOUTH CAROLINA LAW GOVERNS THE AGREEMENT, AND THIS LAW MAY NOT PROVIDE THE SAME PROTECTIONS AND BENEFITS AS LOCAL LAW. YOU MAY WANT TO COMPARE THESE LAWS.



#### MARYLAND ADDENDUM TO FRANCHISE DISCLOSURE STATEMENT

The following Addendum modifies the Franchise Disclosure Statement with respect to Franchises offered for sale or sold in the State of Maryland, as follows:

#### Item 17(c):

Item 17(c) is amended to disclose that, pursuant to COMAR 02.02.08.16L, the general release required as a condition of renewal, sale and/or assignment shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

#### Item 17(m):

Item 17(m) is amended to disclose that, pursuant to COMAR 02.02.08.16L, the general release required as a condition of renewal, sale and/or assignment shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

#### Item 17(u):

Item 17(u) is amended to disclose that any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.

#### Item 17(v):

Item 17(u) is amended to disclose that a franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.

#### Item 17(w):

Item 17(w) is amended to disclose that, subject to the Maryland Franchise Registration and Disclosure Law, South Carolina laws apply.

#### Franchisee Representations Acknowledgment

The Franchisee Representations Acknowledgment is amended to provide as follows:

All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of liability incurred under the Maryland Franchise Registration and Disclosure Law.

#### Franchise Compliance Questionnaire

The Franchise Compliance Questionnaire is amended to state that:

Your answers are not intended to, nor shall act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law; however, your answers are important to us and we will rely on them.

#### MARYLAND ADDENDUM TO FRANCHISE AGREEMENT

The following Addendum modifies the Unit Franchise Agreement with respect to Franchises offered for sale or sold in the State of Maryland, as follows:

- 1. Notwithstanding anything contained in this Agreement to the contrary, the general release required as a condition of renewal, sale, and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.
- 2. Section 9.15 of the Unit Franchise Agreement shall be supplemented by the addition of the following language at the end of the section:

A franchisee may bring a lawsuit in Maryland for claims under the Maryland Franchise Registration and Disclosure Law.

3. Sections 9 and 10 of the Unit Franchise Agreement is hereby amended as follows:

All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.

IN WITNESS WHEREOF, this Addendum has been executed in triplicate, concurrently with the Unit Franchise Agreement.

## **MICHIGAN**

# ADDENDUM TO TOTAL CAR FRANCHISING CORPORATION FRANCHISE DISCLOSURE DOCUMENT FOR THE STATE OF MICHIGAN

In recognition of the requirements of the Michigan Franchise Investment Law the Total Car Franchising Corporation's Franchise Disclosure Statement shall be supplemented by the following:

The State of Michigan prohibits certain unfair provisions that are sometimes in franchise documents. If any of the following provisions are in these franchise documents, the provisions are void under Michigan law and cannot be enforced against you.

- (a) A prohibition on the right of a franchisee to join an association of franchisees.
- (b) A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to such failure.
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) The term of the franchise is less than (5) years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- (f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- (g) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:
- (i) The failure of the proposed transferee to meet the franchisor's then current qualifications or standards.

- (ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.
- (iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
- (iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.
- (h) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).
- (i) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

The fact that there is a notice of this offering on file with the Michigan Attorney General does not constitute approval, recommendation, or endorsement by the Michigan Attorney General.

Any questions regarding the notice should be directed to the Department of the Attorney General, 670 Law Building, 525 West Ottawa Street, Lansing, Michigan 48913, telephone (517) 373-7117.

## **NEW YORK**

#### NEW YORK ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

1. The following information is added to the cover page of the Franchise Disclosure Document:

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR SERVICES OR INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THIS FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.

2. The following is to be added at the end of Item 3:

Except as provided above, with regard to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

- A. No such party has an administrative, criminal or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.
- B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature or financial condition of the franchise system or its business operations.
- C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10-year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.
- D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.
- 3. The following is added to the end of the "Summary" sections of Item 17(c), titled "Requirements for franchisee to renew or extend," and Item 17(m), entitled "Conditions for franchisor approval of transfer":

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687(4) and 687(5) be satisfied.

- 4. The following language replaces the "Summary" section of Item 17(d), titled "Termination by franchisee": You may terminate the agreement on any grounds available by law.
- 5. The following is added to the end of the "Summary" sections of Item 17(v), titled "Choice of forum", and Item 17(w), titled "Choice of law":

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.

## **VIRGINIA**

# VIRGINIA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

Additional Disclosure. The following statements are added to Item 17(h):

Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the Franchise Agreement does not constitute "reasonable cause," as that term may be defined in Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to use undue influence to induce a franchisee to surrender any right given to him under the franchise. I any provision of the Franchise Agreement involves the use of undue influence by the franchisor to induce a franchisee to surrender any rights given to him under the franchise, that provision may not be enforceable.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

#### **SPECIAL RISKS:**

Virginia requires the following risks to be highlighted:

- 1. THE FRANCHISE AGREEMENT STATES THAT THE LAW OF THE STATE IN WHICH OUR PRINCIPAL PLACE OF BUSINESS IS LOCATED (CURRENTLY, SOUTH CAROLINA) GOVERNS THE AGREEMENT, AND THIS LAW MAY NOT PROVIDE THE SAME PROTECTIONS AND BENEFITS AS LOCAL LAW. YOU MAY WANT TO COMPARE THESE LAWS.
- 2. THE FRANCHISOR (OR A COLLECTIONS AGENT THAT THE FRANCHISOR APPOINTS) COLLECT PAYMENTS FROM THE CUSTOMERS TO WHOM A FRANCHISEE PROVIDES SERVICES AND DEDUCTS, FROM THE AMOUNTS COLLECTED, THE ROYALTY AND CERTAIN OF THE OTHER FEES OR PAYMENTS THAT A FRANCHISEE IS REQUIRED TO MAKE UNDER THE FRANCHISE AGREEMENT, IF APPLICABLE, WHICH MAY AFFECT A FRANCHISEE'S CASH FLOW.

### **WASHINGTON**

#### WASHINGTON FRANCHISE AGREEMENT ADDENDUM

In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.

RCW 19.100.180 may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.

RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

The undersigned hereby acknowledge receipt of this addendum.

Total Car Franchising Coporation	Franchisee:
By:	
Name:	
Title:	

# EXHIBIT J STATE EFFECTIVE DATES

#### STATE EFFECTIVE DATES

The following states require that the Franchise Disclosure Document be registered or filed with the states, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered or exempt from registration, as of the Effective Date stated below:

California Pending

Maryland Pending

New York Pending

Virginia Pending

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

## EXHIBIT K

**RECEIPTS** 

# Receipt (YOUR COPY)

This Franchise Disclosure Document summarizes certain provisions of the franchise agreement and other information in plain language. Read this Franchise Disclosure Document and all agreements carefully.

If TCFC offers you a franchise, it must provide this Franchise Disclosure Document to you 14 calendar days before you sign a binding agreement with, or make a payment to, TCFC or an affiliate in connection with the proposed franchise sale. New York requires you to receive this Franchise Disclosure Document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.

If TCFC does not deliver this Franchise Disclosure Document to you on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and the state agencies listed in Exhibit A.

The franchise seller is Jeff Cox, Chance Clark, Joey Riotto and/or	, Total Car
Franchise Corporation, 125 Daytona Street, Conway, SC 29526; telephone number	1-800-7COLORS;
and/or (name, address and telephone number of franchise broker).	
Issuance Date: May 1, 2023	

TCFC authorizes the agents listed in Exhibit B to receive service of process for it.

I have received an electronic copy of a Total Car Franchising Corporation Franchise Disclosure Document issued on May 1, 2023. This Franchise Disclosure Document included the following Exhibits:

#### **Exhibit Title State Administrators** F Former Franchisees Α Agents for Service of Process В G **Financial Statements** C Franchise Agreement General Release Η Table of Contents of Operations State Specific Addenda D I Manual J State Effective Dates $\mathbf{E}$ **Current Franchisees** K Receipts Sign individually and as an officer (Print name of prospective franchisee) Name: Date:

[UNIT FRANCHISE]

# Receipt (OUR COPY)

This Franchise Disclosure Document summarizes certain provisions of the franchise agreement and other information in plain language. Read this Franchise Disclosure Document and all agreements carefully.

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Exhibit	<u>t Title</u>		
		F	Former Franchisees
A	State Administrators	G	Financial Statements
В	Agents for Service of Process	Н	General Release
C	Franchise Agreement	I	State Specific Addenda
D	Table of Contents of Operations	J	State Effective Dates
	Manual	K	Receipts
E	Current Franchisees		
	Sign individually and as an officer		
	(Print name of prospective franchisee)		
Name:			
Date:			

[UNIT FRANCHISE]