



FRANCHISE DISCLOSURE DOCUMENT

Medicine Shoppe International, Inc.
A Delaware Corporation
franchisedevelopment@cardinalhealth.com
www.medicineshoppe.com

7000 Cardinal Place
Dublin, Ohio 43017
(614) 757-5000

The Franchise is for the operation of a retail pharmacy business under The Medicine Shoppe® name and marks.

The total investment necessary to begin operation of a new Medicine Shoppe business is between \$478,050 and \$961,440. This includes up to \$202,999 that must be paid to the franchisor or affiliates. The total investment necessary to begin operation of a Medicine Shoppe business converted from an existing pharmacy is between \$130,000 and \$582,440. This includes up to \$68,999 that must be paid to the franchisor or affiliates.

This disclosure document summarizes certain provisions of your Franchise Agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another form that is more convenient for you. To discuss the availability of disclosures in different formats, please contact the Administrative Agent for Franchise Development, at 2850 Elm Point Industrial Drive, St. Charles, Missouri 63301 and (800) 407-8055.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: September 20, 2023.

How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibits CC and DD.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit AA includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only Medicine Shoppe business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What's it like to be a Medicine Shoppe franchisee?	Item 20 or Exhibits CC and DD list current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

What You Need To Know About Franchising *Generally*

Continuing responsibility to pay fees. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

Supplier restrictions. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

Operating restrictions. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

Competition from franchisor. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit BB.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

Special Risk(s) to Consider About *This Franchise*

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The Franchise Agreement requires you to resolve disputes with the franchisor by litigation and/or arbitration only in Ohio. Out-of-state litigation or arbitration may force you to accept a less favorable settlement for disputes. It may also cost more to mediate, arbitrate, or litigate with the franchisor in Ohio than in your own state.
2. **Financial Condition.** The Franchisor's financial condition as reflected in its financial statements (see Item 21) calls into question the Franchisor's financial ability to provide services and support to you.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

**NOTICE MANDATED BY SECTION 8 OF
MICHIGAN'S FRANCHISE INVESTMENT ACT**

The following is applicable to you if you are a Michigan resident or your franchise will be located in Michigan.

The state of Michigan prohibits certain unfair provisions that are sometimes in franchise documents. If any of the following provisions are in these franchise documents, the provisions are void and cannot be enforced against you.

- (a) A prohibition on the right of a franchisee to join an association of franchisees.
- (b) A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.
- (f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.
- (g) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:

- (i) The failure of the proposed transferee to meet the franchisor's then current reasonable qualifications or standards.
- (ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.
- (iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
- (iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.

(h) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).

- (i) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

The fact that there is a notice of this offering on file with the attorney general does not constitute approval, recommendation, or endorsement by the attorney general.

If the franchisee has any questions regarding this notice, those questions should be directed to the Michigan Department of Attorney General, Consumer Protection Division, Attn.: Franchise, 525 West Ottawa Street, Lansing, Michigan 48909, telephone: (517) 373-7117.

TABLE OF CONTENTS

<u>ITEM NO.</u>		<u>PAGE</u>
ITEM 1 THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES		1
ITEM 2 BUSINESS EXPERIENCE		4
ITEM 3 LITIGATION		5
ITEM 4 BANKRUPTCY		15
ITEM 5 INITIAL FEES		15
ITEM 6 OTHER FEES		17
ITEM 7 ESTIMATED INITIAL INVESTMENT		22
ITEM 8 RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES		30
ITEM 9 FRANCHISEE'S OBLIGATIONS		32
ITEM 10 FINANCING		34
ITEM 11 FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING		34
ITEM 12 TERRITORY		40
ITEM 13 TRADEMARKS		41
ITEM 14 PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION		43
ITEM 15 OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS		43
ITEM 16 RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL		44
ITEM 17 RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION		45
ITEM 18 PUBLIC FIGURES		49
ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS		49
ITEM 20 OUTLETS AND FRANCHISEE INFORMATION		50
ITEM 21 FINANCIAL STATEMENTS		57
ITEM 22 CONTRACTS		57
ITEM 23 RECEIPT PAGES		58

EXHIBITS

- A. Franchise Agreement
 - A-1 Franchise Agreement
 - A-2 Guaranty
 - A-3 State Specific Addendum (if applicable)
 - A-4 Inventory Purchase Addendum
 - A-5 Co-Brand Addendum
- B. Medicine Shoppe InterNet® Enrollment Guide
- C. Business Associate Agreement
- D. Compliance and Marketshare Program Participation Agreement
- E. Reimbursement Consulting Services Agreement
- F. Reconciliation Service Agreement
- G. Collaborative Practice Program
- H. Cardinal Health Medical Billing and Reconciliation Service Agreement
- I. Point-of-Care Testing Program Enrollment Form
- J. Immunizations Specialized Care Center Enrollment Form
- K. Inventory Manager (CIM) Agreement

- L. Front-End Product Management Enrollment Form
- M. Cardinal Health Pharmacy Marketing Advantage Enrollment Forms
- N. Brand End Cap Enrollment Form
- O. Leader End Cap Enrollment Form
- P. POS Smart Reports Enrollment Form
- Q. Modern Payments Processing Enrollment Form
- R. Leader Vitamin Club
- S. Scheduling Service Agreement
- T. Order Express Advanced Reporting Enrollment Form
- U. [Reserved]
- V. [Reserved]
- W. Telepharmacy Master Cloud Services Agreement
- X. General Release
- Y. Table of Contents of Operations Manual
- Z. State Specific Addenda to Disclosure Document
- AA. Cardinal Health Financial Statements and Guarantee
- BB. List of State Agencies and Agents for Service of Process
- CC. List of Current Franchisees
- DD. List of Franchisees Who Left the System, Franchisees Who Transferred Their Franchises, and Franchisees with Whom Medicine Shoppe has not Communicated Within 10 Weeks of the Issuance Date of this Disclosure Document

State Effective Dates Page (Immediately Follows Exhibits)

Receipts (Last Pages of Document)

ITEM 1

THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES

Medicine Shoppe International, Inc.: The Franchisor is MEDICINE SHOPPE INTERNATIONAL, INC., a corporation organized under Delaware law on March 16, 1970. We do business under our corporate name and under the name "The Medicine Shoppe"® and "Medicine Shoppe." Our principal business address is 7000 Cardinal Place, Dublin, Ohio 43017. In this disclosure document, Medicine Shoppe International, Inc. is referred to as "MSI", "the Company", "us", "our" or "we". "You" or "your" means the person or entity who enters into a franchise agreement with us. If you are a corporation, a limited liability company or a partnership, your owners must sign a personal guaranty agreeing to comply with all the provisions of the Franchise Agreement.

Parents, Predecessors & Affiliates: On March 16, 1970, MSI was formed. We have been offering franchises for The Medicine Shoppe® System since 1970. We do not have any predecessors. We have not and do not conduct business in any other line of business, nor have we offered nor do we offer franchises in any other line of business. We do not currently operate company-owned pharmacies. MSI, through a wholly-owned subsidiary, Pharmacy Operations, Inc. ("POI") which was incorporated on July 7, 1986 in Delaware and shares our principal offices with us, owned and operated retail pharmacies under the name The Medicine Shoppe® from 1986 until it sold the last pharmacy during our fiscal year that ended June 30, 2010.

MSI incorporated a wholly-owned subsidiary, Medicine Shoppe InterNet, Inc. ("MSIN") a Missouri corporation, incorporated on March 7, 1989, to function as a single source representative for participating Medicine Shoppe businesses. MSIN shares our principal offices with us. MSIN is considered a Pharmacy Services Administrative Organization ("PSAO") whose purpose is to negotiate contracts with health insurance plans and pharmacy benefit managers and provide administrative support to health plans, employers and third-party administrators. Currently, only Medicine Shoppe businesses and those owned by Medicap Pharmacy® franchisees (see below) participate in the MSIN network, but MSI reserves the right to permit participation by other independent pharmacy businesses. POI and MSIN have never offered franchises for sale.

On November 13, 1995, MSI became a wholly-owned subsidiary of Cardinal Health, Inc. ("Cardinal Health"), an Ohio corporation. Cardinal Health is therefore our parent for purposes of this disclosure document. Cardinal Health, located at 7000 Cardinal Place, Dublin, Ohio 43017, was incorporated on May 16, 1979. Cardinal Health is a pharmaceutical distributor in the United States, servicing a broad base of customers, including hospitals, independent and chain pharmacies, managed care facilities, alternate care centers, and pharmacy departments of supermarkets and mass merchandisers. You may elect to purchase substantially all of the pharmaceutical inventory for your Medicine Shoppe business from Cardinal Health or one of its designated suppliers, which could be affiliates of Cardinal Health. Cardinal Health is therefore an affiliate of ours for purposes of this disclosure document. Independent pharmacies or other competitors in your market may also be using Cardinal Health or a subsidiary of Cardinal Health as their pharmaceutical distributor. Cardinal Health has never directly operated any retail pharmacies of the type operated by our franchisees or granted franchises in any business. Cardinal Health has many wholly-owned subsidiaries and affiliates, some of which do business with other Medicine Shoppe franchisees, and may in the future do business with you.

Cardinal Health Systems, Inc. (“CHS”) and Leader Drugstores, Inc. (“Leader”) are subsidiaries of Cardinal Health and are also located at 7000 Cardinal Place, Dublin, Ohio 43017. CHS provides a broad range of customer information services and products to customers of Cardinal Health and to other healthcare providers. Leader operates a program available to independent pharmacies in which a variety of value-added programs and services are available to members. A number of those services will also be made available to you, separate from this franchise offering, because they are available to all pharmacies. Ellipticare, LLC (“Ellipticare”) is a subsidiary of Cardinal Health and is located at 1330 Enclave Parkway, Houston, Texas 77077. Ellipticare manages retail/outpatient pharmacies for hospital systems and other healthcare providers. Ellipticare also offers third-party reimbursement analysis services to independent pharmacies. Cardinal Health 110, LLC (“Cardinal Health 110”), Cardinal Health 112, LLC (“Cardinal Health 112”), and The Harvard Drug Group, LLC (“Harvard Drug”), are wholly-owned subsidiaries of Cardinal Health that are wholesalers of pharmaceuticals, surgical and medical supplies, health and beauty care products, and other items typically sold by hospitals, retail drug stores, and other healthcare providers. The principal business address for Cardinal Health 110, Cardinal Health 112, and Harvard Drug is the same as that of Cardinal Health. RGH Enterprises, Inc., doing business as Cardinal Health at Home (“RGH”) is an affiliate that provides direct-to-home medical supplies and equipment. The principal business address for RGH is 1810 Summit Commerce Park, Twinsburg, OH 44087. Sonexus Health Pharmacy Services, LLC (“Sonexus”) is a subsidiary of Cardinal Health and is located at 7000 Cardinal Place, Dublin, Ohio 43017. Sonexus offers certain back-end pharmacy services as a central fill pharmacy for our pharmacies.

Our affiliates have not and do not operate any retail pharmacies of the type operated by our franchisees, nor have they offered nor do they offer franchises in any line of business.

Medicap Pharmacies Incorporated (“Medicap”), is a wholly-owned subsidiary of MSI. Medicap is a franchisor and operator of prescription pharmacies that operate under the Medicap Pharmacy® name. As of June 30, 2023, there were 67 Medicap Pharmacy® retail businesses, all of which were in the continental United States. There may be Medicap Pharmacy® businesses in the same markets as The Medicine Shoppe® businesses. Medicap began operating its first retail pharmacy in 1971 and began offering retail pharmacy franchises in 1974. Medicap also offered franchises for wellness centers under the name medihealth solutions® from January 2001 to January 2003. Medicap has not offered any other franchises for any other type of business. Medicap’s principal offices are the same as ours.

MSI’s Business – The Medicine Shoppe® Franchise:

The franchise agreement we offer will allow you to operate a retail pharmacy business under our names, marks, and systems, including the name, The Medicine Shoppe®. The market for the goods and services offered in these businesses includes all of the general public, but because of the nature of this business and because of the gradual aging of the nation’s population, elderly persons will make up a disproportionate part of the business. This market is well-developed and sales are typically not seasonal. Your competition will come from other franchised and chain pharmacies and drug stores, pharmacy benefit managers, mail order and Internet pharmacies, independent pharmacies and drug stores, and department stores and discount stores that may offer prescription and nonprescription medicines and vitamins.

MSI has made arrangements with Cardinal Health, including its affiliates Cardinal Health 110, Cardinal Health 112, Harvard Drug, Ellipticare, CHS, RGH and Sonexus, to offer a FDD

core package of support services to persons acquiring a franchise from MSI. Some of these services are the same or similar to services provided by Cardinal Health to its customers. Your franchise with us will give you access to this core package of services. In addition, we or our affiliates offer a number of optional programs, which we call “Retail Solutions,” available at additional fees. We will give you a monthly credit of \$300 that you can use toward the purchase of some of these Retail Solutions that you elect. These programs, and the initial fees and monthly fees associated with each program, are more fully described in Items 5, 6 and 11. Your franchise with us will also allow you to access a cloud-based platform for remote delivery of pharmacy and prescription services offered through Telepharm, LLC (“Telepharmacy”). Access to Telepharm services is optional and at an additional cost. (See Exhibit W – Telepharmacy Master Cloud Services Agreement for a form of this agreement.)

Regulations

There are a number of local, state and federal regulations that apply to the operation of pharmacies and therefore will apply to your business. There are federal laws and regulations that regulate the sale of prescription drugs, listed chemicals and controlled substances, and federal laws and regulations that impose responsibilities upon you in the areas of managed healthcare (like the Centers for Medicare and Medicaid Services), drug advertising (like the Federal Trade Commission), and patient safety (like the Consumer Product Safety Commission). If you are not familiar with controlled substance and listed chemical regulations, you can obtain them from the U.S. Department of Justice, Drug Enforcement Administration in Washington, D.C.. The federal Omnibus Budget Reconciliation Act of 1990 (“OBRA”) requires, among other things, that pharmacists offer to provide patient counseling on prescriptions to all Medicaid patients. Some states have supplemented these requirements by mandating counseling of all patients for certain prescriptions. You also must comply with laws related to Fraud, Waste and Abuse (and corresponding training requirements), 42 U.S.C. 1395w-104. Regulatory requirements for a comprehensive fraud and abuse plan to detect, correct and prevent fraud, waste and abuse are found at 42 CFR 423.504(b)(4)(vi)(h).

Each state has its own regulations that regulate the operation of pharmacies. One of the most important of these regulations requires that a state registered pharmacist must at all times operate the store. Other state laws regulate the sale and disposal of prescription drugs. For a complete listing of the state pharmacy regulations that will affect the operation of a pharmacy in your state, you should contact the local or state office of your state’s Board of Pharmacy. There are also state and federal laws protecting the privacy of your customers, including the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) and the Health Information Technology for Economic and Clinical Health Act. We will sign a Business Associate Agreement with you when you sign your franchise agreement that deals with our protection of your customers’ privacy rights under HIPAA (see Exhibit C for a form of this agreement).

There are also regulations that apply specifically to the offer of healthcare testing and wellness services that you may offer. In many cases, state law will restrict the services you may offer. The services you may offer will often depend upon the licenses you obtain for your business, and the licenses and certificates held by the people you employ in your business. You should check with the nursing, dietetic, and pharmacy associations in your state for more information about these services. You should also contact the respective licensing boards in your state as they are the authoritative source of information about state law. You should contact the Department of Public

Health, or similar body in your state, to familiarize yourself with regulations that apply to wellness and preventive healthcare businesses and retail healthcare clinics in your state.

You will also be subject to the requirements of third party contracts that have been negotiated on your behalf. You must also meet the CMS Quality Standards, and may need to work with an accrediting organization such as the National Association of Boards of Pharmacy to become accredited if you want to receive reimbursement for DMEPOS products through the Medicare program. Many of the public and private payment plans have pharmacy manuals that are available either directly or online. Embedded in these contracts and manuals are requirements and other obligations relating to such practices, among others, as patient signature logs, record keeping, records retention and auditing. It is your responsibility to review the laws, regulations and manuals and adhere to the requirements they contain.

Whenever a pharmacy provides additional services to patients under one or more of our specialized care programs, additional statutory and regulatory requirements may apply. You must review and adhere to applicable laws and regulations. In many cases, these laws and regulations are found in areas other than traditional pharmacy practice acts. For example, for long-term care, you must comply with nursing home guidelines and the Interpretive Guidelines for the Center for Medicare & Medicaid Services and the State Operations Provider Certification Manual. For immunizations, you must comply with Occupational Safety and Health Administration (“OSHA”) regulations. For Point-of-Care Testing, you must have a Physician-signed Collaborative Practice Agreement which may not be available in all states. Also, you will be subject to pertinent Clinical Laboratory Improvement Amendments Lab Proficiency Testing Programs as required by State Boards of Pharmacy.

There are certain optional programs or services you may offer in your business that will also be subject to regulation. If you provide compounding services in your pharmacy, you must comply with regulations of the Food and Drug Administration Modernization Act and the Food and Drug Administration Compliance Policy Guidelines (“CPGs”), including CPG Sections 460.200 and 608.400. If you operate a specialty drug care center, you must comply with USP packaging and labeling requirements. If you bill Medicare for DMEPOS products, you must comply with the regulations of the Centers for Medicare and Medicaid Services as required by Section 1834(a)(20) of the Social Security Act, including the quality standards for suppliers.

MSI's agents for service of process are disclosed in Exhibit BB.

ITEM 2 **BUSINESS EXPERIENCE**

Senior Vice President and Treasurer, Cardinal Health: SCOTT ZIMMERMAN

Mr. Zimmerman was appointed Cardinal Health’s acting director in February 2017. Mr. Zimmerman joined Cardinal Health in September 2009. From September 2009 to November 2014, he was Director, Customer Contract Compliance. From November 2014 to May 2022, he was Vice President and Treasurer of Cardinal Health. In May 2022, he became Senior Vice President and Treasurer of Cardinal Health.

President, MSI and Cardinal Health Executive Vice President, Retail Distribution: BRAD COCHRAN

Mr. Cochran joined Cardinal Health in 1998. From April 2011 to January 2019, he was the Vice President Alternative Care, LTC and CHC, Sales of Cardinal Health. From January 2019 to September 2022, he was Senior Vice President of National Markets and Consumer Health of Cardinal Health. In September 2022, he became President of MSI and Executive Vice President, Retail Distribution at Cardinal Health.

Vice President, MSI and Medicap, and Cardinal Health Vice President Marketing Operations: MYLES HOOVER

Mr. Hoover joined Cardinal Health in May 2004 as Vice President Marketing Operations. In June 2020, he was appointed Vice President of MSI and Medicap.

Director, Franchise Development, MSI and Medicap: CORNELIUS T. LANE, III

Mr. Lane joined Cardinal Health in July 1990 as a store opening specialist. He was promoted to Operations Manager in April 1993, to Franchise Director in March 1995, and to National Sales Director for Franchise Development in December 1999. In April 2002, he became a Director of Franchise Development.

Director, Marketing Management, MSI and Medicap and Cardinal Health, Director Marketing Management: JULIE V. WILSON

Ms. Wilson joined Cardinal Health in November 2017 as Sr. Manager, Franchise Marketing. She assumed the role of Director, Marketing & Operations for MSI in November 2019 and transitioned to the role of Director, Marketing Management, Business Unit Marketing in June 2020.

Director of Operations, MSI and Medicap, and Cardinal Health Director Marketing, Data Operations: DAWN RICH

Ms. Rich joined Cardinal Health in 2008 and held a variety of roles in Supply Chain. She joined MSI and Medicap in January 2022 as the Director of Operations.

ITEM 3 LITIGATION

Litigation Involving MSI:

P.D. Providers, Inc. v. Medicine Shoppe International (formerly EdLucy, Inc., et al. v. Medicine Shoppe International, Inc.), American Arbitration Association, St. Louis, Missouri (Case No. 58 114 Y 00293 11), filed December 7, 2011. 25 franchisees collectively filed an arbitration demand against MSI. The arbitration demand asserted three counts. Two of the counts, for breach of contract and breach of the implied covenant of good faith and fair dealing, were asserted on behalf of all of the franchisees. The third count, for breach of an exclusive territory provision, was asserted on behalf of one franchisee. Each of the franchisees sought an unspecified amount, which they characterized as the amount of fees they have overpaid. MSI denied the claims asserted by the

franchisees and asserted counterclaims against some of the franchisees, and third-party claims against owners or other parties related to those franchisees, based upon their failure to pay amounts owed to MSI and/or their failure to submit reports required under their franchise agreements. In July 2012, a threshold arbitrator ruled that the franchisees could not proceed in a single collective arbitration, but must pursue their claims in individual arbitrations. In August 2012, the franchisees chose for this arbitration action to proceed on behalf of P.D. Providers, Inc. P.D. Providers then sent MSI a notice of breach and a notice of termination and ceased paying franchise fees. In June 2013, MSI filed counterclaims in the arbitration against P.D. Providers seeking a declaration that the franchise agreement remains in effect and seeking recovery of the amounts due from P.D. Providers. In August 2014, the parties reached a settlement that called for the franchisee to convert to the franchise agreement that was then being offered by MSI, and MSI agreed to pay P.D. Providers \$42,500.

Medicine Shoppe International, Inc. v. Senkbeil, et al., U.S. District Court for the Eastern District of Missouri, Case No. 4:13-cv-00532-CEJ. On February 14, 2013, counsel for Dependable Drugs, Inc. (“DDI”), one of the 30 original claimants in the P.D. Providers arbitration matter discussed above, sent to MSI a notice of material breach and potential termination of its franchise agreement with MSI. The notice raised the same types of issues raised in the original arbitration demand and stated that unless MSI cured the alleged breaches within 30 days, DDI would consider all available legal remedies, including potential termination of its franchise agreement. MSI obtained an injunction in the Eastern District of Missouri that prevented DDI and its owners from de-identifying and terminating DDI’s agreement. (Medicine Shoppe International, Inc. v. Senkbeil, et al., U.S. District Court for the Eastern District of Missouri, Case No. 4:13-cv-00532-CEJ, filed February 14, 2013). The Court held that DDI was required to arbitrate its claims. DDI appealed that ruling to the U.S. Court of Appeals for the Eighth Circuit, Medicine Shoppe International, Inc. v. Senkbeil, et al., Case No. 13-1925. The appeal was dismissed in July 2014. The action was dismissed in August 2014 as part of the settlement of the Dependable Drugs arbitration described below.

Medicine Shoppe International, Inc. v. Dependable Drugs, Inc., et al., American Arbitration Association, AAA Case No. 58 114 88 13. In April 2013, MSI filed an arbitration demand against DDI and its owners based upon their failure to pay amounts due under DDI’s agreement and sought a declaration that MSI has complied with the parties’ agreement. DDI filed counterclaims for breach of contract and breach of the covenant of good faith and fair dealing, similar to the claims it had asserted in the P.D. Providers arbitration discussed above. In July 2014, the parties reached a settlement, under which the franchise agreement, which was due to expire that month, would be terminated. As part of that settlement, MSI agreed to pay \$25,000 to DDI, DDI agreed to change its store name, and all matters pending between the parties were dismissed.

Bill’s Pills, Inc., et al. v. Medicine Shoppe International, Inc., JAMS, Chicago, Illinois (Case No. 1340009138), filed December 19, 2011; Bill’s Pills, Inc., et al. v. Medicine Shoppe International, Inc., JAMS, Chicago, Illinois (Case No. 1340009674), filed August 21, 2012; G&C Healthcare, Inc., et al. v. Medicine Shoppe International, Inc., JAMS, Chicago, Illinois (Case No. 1340009631), filed August 21, 2012; North Port Pharmacy, Inc., et al. v. Medicine Shoppe International, Inc., JAMS, Chicago, Illinois (Case No. 1340009632), filed August 21, 2012. Three franchisees collectively filed an arbitration demand against MSI asserting breach of contract and breach of the implied covenant of good faith and fair dealing. As part of their claims, the franchisees asserted that MSI was required to allow them to convert to a new form of franchise

agreement without paying any fees based upon a provision in their existing franchise agreements. Each of the franchisees sought an unspecified amount, which they characterized as the amount of fees they had overpaid. MSI denied the claims asserted by the franchisees. In July 2012, a threshold arbitrator ruled that the franchisees could not proceed in a single collective arbitration, but must pursue their claims in individual arbitrations. On August 21, 2012, the 3 franchisees who had collectively filed the arbitration demand against MSI filed individual arbitration demands, each asserting breach of contract and violation of the Florida Deceptive and Unfair Trade Practices Act, and asserting that MSI was required to allow it to convert to a new form of franchise agreement without paying any fees based upon a provision in its franchise agreement. All these cases have now been settled. The G&C Healthcare case settled in October 2013, with G&C converting its franchise to the form of franchise agreement that was then being offered by MSI, and MSI paying G&C \$173,000. The North Port Pharmacy case also settled in October 2013, with the franchise agreement being terminated, and MSI paying North Port \$226,000. The Bill's Pills case settled in May 2014, with Bill's Pills converting to the form of franchise agreement that was then being offered by MSI, and MSI paying Bill's Pills \$330,000.

JKRX, Inc., et al. v. Medicine Shoppe International, Inc., JAMS, Chicago, Illinois (Case No. 1340009140), filed December 19, 2011. Five franchisees collectively filed an arbitration demand against MSI asserting breach of contract and breach of the implied covenant of good faith and fair dealing. Each of the franchisees sought an unspecified amount, which they characterized as the amount of fees they have overpaid. The franchisees amended their arbitration demand in January 2012, seeking to add an additional franchisee. MSI denied the claims asserted by the franchisees and asserted certain counterclaims against some of the franchisees, and third-party claims against owners or other parties related to those franchisees, based upon their failure to pay amounts owed to MSI and/or their failure to submit reports required under their franchise agreements. In June 2012, a threshold arbitrator ruled that the franchisees could proceed in a single collective arbitration. Woodward – CJS Pharmacy was dismissed from this action as part of a settlement in June 2013. In February 2014, MSI reached a settlement with another of the franchisees, under which the franchise agreement was terminated, and the franchisee agreed to pay \$350,000 to MSI and \$50,000 to Cardinal Health. In April 2014, MSI reached settlements with the remaining franchisees, under which the franchisees would convert their franchises to the form of franchise agreement that was then being offered by MSI. Under one of these settlements, the franchisee paid MSI \$65,000. In another, the franchisee gave MSI a \$30,000 promissory note, payable in 3 years. In a third case, the franchisee paid MSI \$5,000.

Prescription Shoppes, LLC, et al. v. Medicine Shoppe International, Inc., United States Arbitration & Mediation Midwest, Inc., St. Louis, Missouri (Case No. 208651), filed December 19, 2011. Three franchisees collectively filed an arbitration demand against MSI, asserting breach of contract and breach of the implied covenant of good faith and fair dealing. Each of the franchisees sought an unspecified amount, which they characterized as the amount of fees they have overpaid. The franchisees twice amended their arbitration demand, seeking to add additional franchisees to the collective assertion of claims for breach of contract and breach of the covenant of good faith and fair dealing. MSI denied the claims asserted by the franchisees and asserted certain counterclaims against some of the franchisees, and third-party claims against owners or other parties related to those franchisees, based upon their failure to pay amounts owed to MSI and/or their failure to submit reports required under their franchise agreements. In April 2012, a threshold arbitrator issued an order holding that the franchisees could not arbitrate their claims collectively in a single arbitration and requiring that each franchisee arbitrate separately, as required by the parties'

respective agreements. In January 2013, one of the claimants, Town & Country Pharmacy, Inc., voluntarily dismissed its claims. Arbitrators were appointed for the individual arbitration of the claims and counterclaims in the matters of Kirpal Enterprises, Inc. v. Medicine Shoppe International, Inc. (assigned new case number 208964), Prescription Shoppes, LLC v. Medicine Shoppe International, Inc. (case number 208651), and Hawa Pharmacy, Inc. v. Medicine Shoppe International, Inc. (assigned new case number 208962), and Perry v. Medicine Shoppe International, Inc. (assigned new case number 208963). In the Prescription Shoppes matter, the arbitrator found the franchisee and its guarantor to have defaulted on the franchisee's claims and MSI's counterclaims and third-party claims due to their failure to proceed in the arbitration. On June 25, 2014, the arbitrator entered an Award in favor of MSI that awarded MSI more than \$589,000 in damages, attorneys' fees, costs, and interest. In March 2015, the Court confirmed the arbitration award. In July 2014, a settlement was reached in the Kirpal Enterprises case, calling for the franchisee to convert its franchise to the form of franchise agreement that MSI had offered during the previous year, and Kirpal agreeing to pay MSI \$170,000. In January 2015, a settlement was reached in the Perry case, calling for the franchisee to convert its franchise to the form of franchise agreement that MSI had offered during the previous year, and Perry agreeing to pay MSI \$24,000. The parties also agreed to reduce the term of Perry's franchise agreement by 4 years. In January 2015, the parties in the Hawa Pharmacy case reached a settlement under which the franchisee's franchise agreement was terminated, and the franchisee agreed to pay MSI \$75,000.

FHMS, Inc., et al. v. Medicine Shoppe International, Inc., United States District Court for the Eastern District of Missouri, (Case No. 4:12-cv-00086), filed January 17, 2012. Six franchisees (or franchisee owners) filed a complaint against MSI in the United States District Court for the Eastern District of Missouri. In March 2012, the franchisees amended the complaint to substitute the actual parties to the franchise agreements and adding an additional franchisee. The amended complaint claimed breach of contract and breach of the implied covenant of good faith and fair dealing. Each of the franchisees sought an unspecified amount, which they characterized as the amount of fees they had overpaid. MSI has moved to dismiss the claims asserted by Mish, Inc., one of the franchisees, based upon a lack of subject matter jurisdiction. MSI denied the claims asserted by the remaining franchisees and asserted certain counterclaims against Sun & Lake Pharmacy Service, Inc. and Madabhushi Pharmacy Services, LLC, and third-party claims against their guarantors, based upon their failure to pay amounts owed to MSI and/or their failure to submit reports required under their franchise agreements. In July 2013, FHMS agreed to dismiss its claims with prejudice and the parties signed mutual releases. The Sun & Lake franchisee and its guarantor failed to proceed in the action and the Court awarded MSI over \$105,000 in damages and attorneys' fees, plus interest, against them. Morton Wuebbels Pharmacy was dismissed from this action as part of the settlement of the MLM Pharmacy matter described above. In December 2014, Madabhushi, its owners/guarantors, and MSI reached a settlement under which the franchisee's franchise agreement was terminated by mutual agreement. In March 2015, BTT Enterprises, its owners/guarantors, and MSI reached a settlement under which the franchisee transferred its franchise agreement to another franchisee and the parties signed mutual releases. In May 2015, BTT Enterprises, its owners/guarantors, and MSI filed a joint stipulation of dismissal with prejudice, which concluded this case.

Medicine Shoppe International, Inc. v. J. Acra, Inc. and Julie Acra, American Arbitration Association, AAA Case No. 58 114 26 14. In January 2014, MSI filed an arbitration demand against J. Acra and its guarantor based on their failure to pay \$583,000 due under their franchise agreement, and seeking a declaration that MSI complied with that agreement. J. Acra filed

counterclaims for breach of contract and breach of the covenant of good faith and fair dealing, seeking damages of \$150,000. In April 2016, the parties agreed to a settlement under which J. Acra liquidated its business and left the MSI system. MSI received approximately \$165,000 as part of the liquidation.

Medicine Shoppe International, Inc. v. Michael F. Bastien, American Arbitration Association, AAA Case No. 58 114 29 14. In January 2014, MSI filed an arbitration demand against Bastien based on his failure to pay \$424,000 due under his franchise agreement, and seeking a declaration that MSI complied with that agreement. Bastien filed counterclaims for breach of contract and breach of the covenant of good faith and fair dealing, seeking damages of \$262,000. In May 2015, the parties reached a settlement under which Bastien agreed to convert his franchise to the form of franchise agreement that MSI had offered during the previous year, and agreed to pay MSI \$50,000. The parties also agreed to extend the term of Bastien's franchise agreement by 2 years.

Medicine Shoppe International, Inc. v. Kenneth Moyer and Anna Moyer, American Arbitration Association, AAA Case No. 58 114 30 14. In January 2014, MSI filed an arbitration demand against the Moyers based on their failure to pay \$362,000 due under their franchise agreement, and seeking a declaration that MSI complied with that agreement. The Moyers filed counterclaims for breach of contract and breach of the covenant of good faith and fair dealing, seeking damages of \$494,000. In February 2015, the parties reached a settlement under which the Moyers agreed to convert to the form of franchise agreement that MSI had offered during the previous year, and to pay MSI \$25,000. The parties also agreed to extend the term of the Moyers' franchise agreement by 3 years, but agreed to suspend until August 31, 2017, the purchasing requirements under the new form of agreement because of another contractual obligation of the Moyers.

Medicine Shoppe International, Inc. v. TODAMAR, Inc. and Timothy Gallegos, American Arbitration Association, AAA Case No. 58 114 28 14. In January 2014, MSI filed an arbitration demand against TODAMAR and its guarantor based on their failure to pay \$311,000 due under TODAMAR's franchise agreement, and seeking a declaration that MSI complied with that agreement. TODAMAR filed counterclaims for breach of contract and breach of the covenant of good faith and fair dealing, seeking damages of \$300,000. In February 2015, the parties reached a settlement agreement under which the franchisee agreed to convert to the form of franchise agreement that MSI had offered during the previous year, and to pay MSI \$71,000. The arbitration action was dismissed but the franchisee failed to meet certain requirements of the settlement agreement. In March 2016, MSI filed another arbitration, Medicine Shoppe International, Inc. v. TODAMAR, Inc. and Timothy Gallegos, American Arbitration Association, AAA Case No. 01-16-0000-8681. The parties asserted claims and counterclaims in this proceeding similar to the claims and counterclaims in the first arbitration. In June 2016, the parties reached a settlement that allowed TODAMAR to leave the MSI system, but paying MSI \$140,000, with \$50,000 to be paid within 45 days and the remaining \$90,000 payable in 12 monthly installments.

Medicine Shoppe International, Inc. v. Bull's Drug Store, Inc. and James W. Bull, Jr., American Arbitration Association, AAA Case No. 58 114 31 14. In January 2014, MSI filed an arbitration demand against Bull's Drug and its guarantor based on their failure to pay \$170,000 due under their Bull's Drug Store franchise agreement, and seeking a declaration that MSI complied with that agreement. Bull's Drug Store filed counterclaims for breach of contract and breach of the covenant of good faith and fair dealing, seeking damages of \$381,000. In April 2015, the parties

reached a settlement agreement under which the franchisee agreed to convert to the form of franchise agreement that MSI had offered during the previous year, and to pay MSI \$110,000.

Medicine Shoppe International, Inc. v. Michael Auslander and Margot Auslander, American Arbitration Association, AAA Case No. 58 114 32 14. In February 2014, MSI filed an arbitration demand against the Auslanders based on their failure to pay \$124,000 due under their franchise agreement, and seeking a declaration that MSI complied with that agreement. The Auslanders filed counterclaims for breach of contract and breach of the covenant of good faith and fair dealing, seeking damages of \$48,000. In May 2015, the parties reached a settlement agreement under which the franchisee's franchise agreement was terminated, and the franchisee agreed to pay MSI \$95,000.

Medicine Shoppe International, Inc. v. LCT Enterprises, Inc. and Stephen Tumilty, American Arbitration Association, AAA Case No. 58 114 27 14. American Arbitration Association, AAA Case No. 58 114 26 14. In January 2014, MSI filed an arbitration demand against LCT Enterprises and its guarantor based on their failure to pay \$118,000 due under LCT Enterprises' franchise agreement, and seeking a declaration that MSI complied with that agreement. LCT Enterprises filed counterclaims for breach of contract and breach of the covenant of good faith and fair dealing, seeking damages of \$300,000. In June 2015, the parties reached a settlement agreement under which the franchisee agreed to convert to the form of franchise agreement that MSI had offered during the previous year, and to pay MSI \$5,000. In addition, the parties agreed to add 1½ years to the term of the franchise agreement.

Medicine Shoppe International, Inc. v. Richard L. Berry Pharmacy, Inc., Richard L. Berry, and Mary Jo Berry, American Arbitration Association, AAA Case No. 01-14-0001-4371. On September 11, 2014, MSI filed an arbitration demand against Richard L. Berry Pharmacy, Inc., and its guarantors, Richard L. Berry and Mary Jo Berry, to recover approximately \$86,000 due under the franchise agreements, plus attorneys' fees and interest. MSI also sought declarations that (1) MSI complied with the parties' agreements, and (2) the purported termination of the agreements by the franchisee was ineffective. The franchisee filed counterclaims for breach of contract and breach of the covenant of good faith and fair dealing, similar to the claims it had asserted in the EdLucy arbitration (discussed above), seeking \$300,000 of damages, plus interest and attorneys' fees. In October 2014, MSI filed an action in the Circuit Court of St. Louis County, Medicine Shoppe International, Inc. v. Richard L. Berry Pharmacy, Inc., Richard L. Berry, and Mary Jo Berry, Case No. 14SL-CC03264, seeking a preliminary injunction to preserve the status quo *ante* pending resolution of the parties' dispute in arbitration. In July 2015, the parties reached a settlement agreement under which the franchisee agreed to convert to the form of franchise agreement that MSI had offered during the previous year, and the franchisee would liquidate its second store, and pay MSI \$82,500 at the time of liquidation.

Medicine Shoppe International, Inc. v. Nunya Business Systems, Inc., Brian Prather and Jodie Prather, American Arbitration Association, AAA Case No. 01-15-0004-2335. On July 13, 2015, MSI filed an arbitration demand against Nunya Business Systems, Inc., Brian J. Prather, and Jodie L. Prather, based upon the franchisee's failure to pay amounts due under its franchise agreement and its unilateral removal of its Medicine Shoppe signs. MSI sought to recover approximately \$232,375, plus attorneys' fees and interest, and it sought a permanent injunction requiring the franchisee to identify itself solely as a Medicine Shoppe Pharmacy. It also sought declarations that (1) MSI complied with the parties' agreement, and (2) the purported termination of the agreement by the franchisee was ineffective. The franchisee filed counterclaims for breach of contract and breach of the covenant of good faith and fair dealing, seeking an estimated \$300,000 in

damages, plus interest and attorneys' fees. In June 2016, the parties reached a settlement agreement under which the franchisee converted to MSI's current form of franchisee agreement and agreed to pay MSI \$17,500, with \$7,500 payable at the time of settlement and the remaining \$10,000 payable in 12 monthly installments.

Litigation Involving Our Parent Company, Cardinal Health:

United States Securities and Exchange Commission v. Cardinal Health, Inc. United States District Court, Southern District of New York, (Civil Action No. 07-CV-6709). On July 26, 2007, the United States Securities and Exchange Commission ("SEC") filed a complaint against Cardinal Health, alleging that Cardinal Health and certain members of its corporate management engaged in a fraudulent earnings and management scheme and other improper accounting and disclosure practices, including materially overstating Cardinal Health's operating revenue, earnings and growth trends in certain releases and filings with the SEC. The SEC alleged that in engaging in these practices, Cardinal Health violated certain anti-fraud, financial reporting and disclosure, and internal control provisions of the federal securities laws. Without admitting or denying the allegations of the complaint, Cardinal Health consented to entry of a final judgment by the Court. The final judgment, which was entered by the Court on August 2, 2007, enjoined Cardinal Health from future violations of the federal securities laws, required disgorgement in the amount of \$1, and required Cardinal Health to pay a civil penalty of \$35 million. It also required Cardinal Health to retain an independent consultant to review certain company policies and procedures and then to adopt certain recommendations made by the independent consultant.

Federal Trade Commission v. Cardinal Health, Inc., United States District Court, Southern District of New York, (Case No. Civ. No. 15-CV-3031), filed April 20, 2015. The FTC brought an action against Cardinal Health, seeking injunctive and other equitable relief, claiming violations of Section 5 of the FTC Act. The action concerned Cardinal Health's business in radiopharmaceuticals, and radiopharmacy inputs and products. The FTC alleged that Cardinal Health was engaging in a monopoly for these products. Cardinal Health agreed to a Consent Decree on April 20, 2015, under which Cardinal Health paid the FTC \$26,800,000 as remediation (and not as a penalty or a fine), and agreed that it would not coerce, threaten or pressure a manufacturer to refuse to sell a radiopharmacy input or product or limit those sales, to any person other than Cardinal Health, and would not retaliate against the manufacturer if it did so. Under the Consent Decree, Cardinal Health also agreed to certain other conditions, including allowing any purchaser with an exclusive purchase agreement with Cardinal Health for these products to terminate that agreement, and to waive any provision in any contract it had with a group purchasing organization that made Cardinal Health the sole source or exclusive contract provider of radiopharmaceuticals or members of those organizations in specific markets. By its terms, the Final Order expires 10 years from the date of its entry.

In Re: National Prescription Opiate Litigation, United States District Court for the Northern District of Ohio, 17-MV-2804, consolidated December 12, 2017, et al. Beginning in fiscal year 2017, state attorneys general, counties and municipalities began filing lawsuits related to the distribution of prescription opioid pain medications against pharmaceutical wholesalers, including Cardinal Health, and other participants in the pharmaceutical supply chain. These lawsuits sought equitable relief and monetary damages based on a variety of legal theories including various common law claims, such as public nuisance, negligence and unjust enrichment as well as violations of controlled substance laws, the Racketeer Influenced and Corrupt Organizations Act and various other statutes. The lawsuits filed by states and political subdivisions were filed by

counties, municipalities, cities and political subdivisions in various federal, state, and other courts. The vast majority of these lawsuits were filed in U.S. federal court and were transferred for consolidated pre-trial proceedings in a Multi-District Litigation proceeding in the U.S. District Court for the Northern District of Ohio.

States & Political Subdivisions

In February 2022, Cardinal Health along with two other national distributors (collectively, the “Distributors”) independently approved a settlement and settlement agreement (the “National Opioid Settlement Agreement”) to settle the vast majority of opioid lawsuits and claims brought by states and political subdivisions. This National Opioid Settlement Agreement became effective on April 2, 2022. In addition to the Distributors, parties to the National Opioid Settlement Agreement include 48 states, the District of Columbia and 5 U.S. territories. Over 99% of political subdivisions (by population as calculated under the National Opioid Settlement Agreement) that had brought opioid-related suits against us have chosen to join the National Opioid Settlement Agreement or have had their claims addressed by state legislation (together with settling states and territories, the “Settling Governmental Entities). As of July 2023, Cardinal Health paid the Settling Governmental Entities approximately \$1.2 billion and will pay Settling Governmental Entities additional amounts up to \$5.2 billion through 2038. The National Opioid Settlement Agreement also includes injunctive relief terms related to distributors’ controlled substance anti-diversion programs. A monitor will oversee compliance with these provisions until 2027. In addition, the Distributors will engage a third party vendor to act as a clearinghouse for data aggregation and reporting, which distributors will fund until 2032. As a result of the National Opioid Settlement Agreement, most lawsuits brought against Cardinal Health by states and other political subdivisions have been dismissed. Cardinal Health continues to engage in resolution discussions with certain nonparticipating political subdivisions, including the Attorney General for the State of Alabama, and Cardinal Health intends to defend ourselves vigorously against all remaining lawsuits.

Other Settlements

West Virginia subdivisions and Native American tribes were not a part of the National Opioid Settlement Agreement and Cardinal Health had separate negotiations with these groups. In July 2022, a judgment in favor of the Distributors was entered in bench trial before a federal judge in West Virginia in a case brought by Cabell County and City of Huntington. In July 2022, the Distributors reached an agreement to settle the opioid-related claims of the majority of the remaining West Virginia subdivisions. Under this agreement, Cardinal Health agreed to pay eligible West Virginia subdivisions up to approximately \$124 million over an 11-year period. This agreement became effective in October 2022 when all participating subdivisions dismissed their cases. In October 2022, Cardinal Health executed a final settlement agreement with the Native American Tribes, pursuant to which Cardinal Health will pay up to approximately \$136 million over 5 years. In connection with this settlement, the court entered dismissals for the Native American tribes cases.

Private Plaintiffs

The National Opioid Settlement Agreement does not address claims by private parties, which includes unions and other health and welfare funds, hospital systems and other healthcare providers, businesses and individuals alleging personal injury. Private parties had brought approximately 403 lawsuits as of August 8, 2023. Of these, 102 are purported class actions. The

causes of action asserted by these plaintiffs are similar to those asserted by public plaintiffs. Cardinal Health is engaged in resolution discussions with certain private plaintiffs; however, Cardinal Health is vigorously defending itself in all of these matters. A trial in a case involving 21 plaintiffs began in state court in Georgia in January 2023 and concluded in March 2023 with a verdict for the company and other defendants on all claims. In July 2023, the judge denied the plaintiffs' motion for a new trial. A trial involving eight hospital plaintiffs that was scheduled to begin in Alabama in July 2023 was stayed and Cardinal Health does not know when it will be rescheduled.

Insurance Litigation

Cardinal Health is involved in ongoing legal proceedings with insurers related their obligations to reimburse Cardinal Health for defense and indemnity costs in connection with the lawsuits described above. During fiscal year 2023, Cardinal Health received approximately \$10 million in insurance recoveries related to these matters, however, Cardinal Health has not recorded a receivable for any additional recoveries related to these insurance litigation matters as of June 30, 2023.

Louisiana Sheriffs' Pension & Relief Fund v. Cardinal Health, Inc., et al., United States District Court for the Southern District of Ohio, Case No. 2:19-cv-03347. In August 2019, the Louisiana Sheriffs' Pension & Relief Fund filed a purported class action complaint against Cardinal Health and certain current and former officers and employees in the United States District Court for the Southern District of Ohio purportedly on behalf of all purchasers of our common shares between March 2015 and May 2018. In June 2020, the court appointed 1199 SEIU Health Care Employees Pension Fund as lead plaintiff and a consolidated amended complaint was filed in September 2020. The amended complaint alleges that the defendants violated Sections 10(b) and 20(a) of the Securities and Exchange Act of 1934 by making misrepresentations and omissions related to the acquisition integration of the Cordis business and inventory and supply chain problems within the Cordis business, and seeks to recover unspecified damages and equitable relief for the alleged misstatements and omissions. The complaint also alleges that one of the individual defendants violated Section 20A of the Exchange Act because he sold shares of Cardinal Health stock during the time period. In February 2023, we reached an agreement in principle with the plaintiffs to settle this matter for \$109 million, subject to final approval by the court. The court granted its preliminary approval in April 2023 and will conduct a final hearing in September 2023. The court approved the settlement, and Cardinal Health's insurance carriers will pay \$109 million to the plaintiffs. In fiscal year 2023, Cardinal Health received approximately \$9 million in insurance recoveries for costs incurred in connection with this matter.

Generic Pharmaceutical Pricing Antitrust Litigation, In Re: Generic Pharmaceuticals Pricing Antitrust Litigation, Eastern District of Pennsylvania, Case No. 19-cv-6044. In December 2019, pharmaceutical distributors, including Cardinal Health, were added as defendants in a civil class action lawsuit filed by indirect purchasers of generic drugs, such as hospitals and retail pharmacies. The indirect purchaser case is part of a multidistrict litigation consisting of multiple individual class action matters consolidated in the Eastern District of Pennsylvania. The indirect purchaser plaintiffs allege that pharmaceutical distributors encouraged manufacturers to increase prices, provided anti-competitive pricing information to manufacturers and improperly engaged in customer allocation. In May 2022, Cardinal Health's motion to dismiss was granted, and the indirect purchasers filed an amended complaint.

Cordis IVC Filter Litigation, Dunson, et al. v. Cordis Corporation, et al., Superior Court of the State of California for the County of Alameda, Lead Case No. RG16812476. Cardinal Health has been named as a defendant in approximately 450 product liability lawsuits coordinated in Alameda County Superior Court in California involving claims by approximately 5,000 plaintiffs that allege personal injuries associated with the use of IVC filter products. These lawsuits sought a variety of remedies, including unspecified monetary damages. The divestiture of the Cordis business did not include product liability related to the IVC filters in the U.S. and Canada, which Cardinal Health retained. In April 2023, Cardinal Health executed a settlement agreement that, if certain conditions are satisfied, will resolve approximately 4,376 claims for \$275 million. This settlement agreement is subject to certain conditions, including certain opt-in thresholds. Between May and September 2023, Cardinal Health will make settlement payments totaling \$275 million into a qualified settlement fund, which will be disbursed to the plaintiffs if required conditions are satisfied. Since July 2021, Cardinal Health also entered into other agreements to settle approximately 2,881 product liability claims. While these settlements will resolve the vast majority of IVC filter product liability claims, they will not resolve all of them, and Cardinal Health intends to continue to vigorously defend itself in the remaining lawsuits. Additionally, in August 2021, the Attorney General for the State of New Mexico filed an action against certain IVC filter manufacturers, including Cardinal Health, alleging claims under New Mexico's Unfair Practices Act, Medicaid Fraud Act and Fraud Against Taxpayers Act. The allegations made are similar to those made in the product liability lawsuits. Cardinal Health intends to vigorously defend itself against these claims. .

In re Cardinal Health, Inc. Derivative Litigation. U.S. District Court for the Southern District of Ohio. In June 2019, Melissa Cohen, a purported shareholder of Cardinal Health, filed an action on behalf of Cardinal Health, Inc. in the U.S. District Court for the Southern District of Ohio (Cohen v. Arnold et al., 19-cv-2491 (S.D. Ohio)) against certain current and former members of Cardinal Health's Board of Directors, alleging that the defendants breached their fiduciary duties by failing to effectively monitor Cardinal Health's distribution of controlled substances and approving certain payments of executive compensation. In December 2019 and January 2020, similar complaints were filed in the U.S. District Court for the Southern District of Ohio by purported Cardinal Health shareholders, Stanley M. Malone (Malone v. Anderson et al., 19-cv-5442 (S.D. Ohio)) and Michael Splaine (Splaine v. Anderson et al., 20-cv-203 (S.D. Ohio)), respectively. In January 2020, the court consolidated the derivative cases under the caption In re Cardinal Health, Inc. Derivative Litigation, 19-cv-2491 (S.D. Ohio), and in March 2020, plaintiffs filed an amended complaint. The amended consolidated derivative complaint seeks, among other things, unspecified money damages against the defendants and an award of attorneys' fees. In February 2021, the court granted in part and denied in part defendants' motion to dismiss. The court dismissed the claim with respect to executive compensation but declined to dismiss the failure to monitor claim. In December 2021, the parties reached an agreement in principle to settle this matter and in July 2022, the court granted preliminary approval of the settlement. Subject to final approval by the court, as part of this settlement, Cardinal Health's director and officer's liability insurance carriers, on behalf of the defendants, will pay Cardinal Health \$124 million. This settlement does not include any admission of liability.

In re Valsartan, Losartan, and Irbesartan Products Liability Litigation. In February 2019, a Multidistrict Litigation was created in the U.S. District Court for the District of New Jersey (1:19-md-02875-RBK-KMW) (the "Sartan MDL"), alleging API impurities in certain generic blood

pressure mediations. Cardinal Health has been named as a defendant in the Sartan MDL. No trial date has been scheduled.

MSI-Initiated Litigation: In the last fiscal year, we and Cardinal Health 110 filed the actions identified below against Medicine Shoppe franchisees:

Collection of Franchisor Fees and Supplier Purchases: In re ACJK Inc., Chapter 11 Proceeding, US Bankruptcy Court Southern District of Illinois, Case No. 2023-30045 (filed January 30, 2023).

Collection of Franchisor Fees and Supplier Purchases: Cardinal Health 110, LLC v. Grand Medical Group LLC, SYB Group LLC, JSB Group LLC, JSH Group LLC, and Sam Bae; Franklin County Court of Common Pleas (filed April 7, 2023).

Other than these actions, no litigation is required to be disclosed in this Item.

ITEM 4 BANKRUPTCY

No bankruptcies are required to be disclosed in this Item.

ITEM 5 INITIAL FEES

We do not require you to pay us any initial franchise fee. Except as described in this Item 5, we do not require that you pay us any other fees or amounts before you begin operating your business.

You are not required to purchase any products or services from us. However, there are situations in which you may elect to purchase additional products or services (see Item 6), which will result in you incurring additional initial fees:

1. Your franchise with us will allow you the opportunity to access Cloud Services Solutions, Telepharm's cloud-based platform for remote delivery of pharmacy services previously defined as "Telepharmacy". Access to Telepharmacy is optional. The current initial fee to participate in Telepharmacy is \$25,000 for the first pharmacy you enroll and \$15,000 for each additional pharmacy you enroll in Telepharmacy. You will pay at least 15% of the initial fee when you sign up for Telepharmacy, and the remainder on the installation date. We may require that you pay these fees to us or directly to the service provider, Telpharm, LLC. Virtual verification includes an additional one-time onboarding fee of \$5,000. (See Exhibit W – Telepharmacy Master Cloud Services Agreement for a form of this agreement.)

2. Although we do not require you to purchase other inventory from us or our affiliates, we will give you the option to amend your franchise agreement to reduce your Continuing License Fee from 3% of your gross sales to a fixed fee of \$599 per month if you voluntarily agree to purchase at least 95% of your pharmaceuticals from Cardinal Health or an affiliate of Cardinal

Health, either through a direct purchase arrangement with Cardinal Health or its affiliate or as a member of a buying group approved by Cardinal Health. Also, if you enter into a purchasing arrangement with an approved buying group under which the pharmaceutical purchasing obligation is less than 95%, you are only required to comply with the buying group's pharmaceutical purchasing obligation. The cost of 95% of your pharmaceutical inventory will be between \$95,000 and \$170,000 (approximately the same amount you would pay to third-party vendors). If you are converting an existing pharmacy, the cost would be \$36,000 or less. See Items 6, 7 and 8 for additional information regarding inventory purchase requirements.

3. As disclosed in Item 6, we offer a number of programs to you that we refer to as Retail Solutions. We do not require that you participate in any of these programs. If you do decide to participate in these programs, there are fees associated with each one. The range of initial payments you will pay to us and our affiliates for these Retail Solutions would be \$0 (if none of these optional programs are selected) to \$2,999 (based on the highest fees charged for these programs, consisting of \$200 for Leader Vitamin Club, up to \$2,500 for a single store on-site implementation and training support of Cardinal Health Inventory ManagerTM, and \$299 initial fee for a terminal for Modern Payment Processing).

All these expenses are nonrefundable. In our fiscal year ending June 30, 2023, no initial fees were paid by franchisees.

ITEM 6
OTHER FEES

OTHER FEES			
TYPE OF FEE (NOTE 1)	AMOUNT	DUUE DATE	REMARKS
CONTINUING LICENSE FEE	3% of Gross Sales or \$599 per month (Notes 2 and 3)	Within 30 days of the date of invoice. (Note 3)	This fixed fee is available to you if you elect to purchase 95% of your pharmaceutical inventory from Cardinal Health or its affiliates. Otherwise, the fee is 3% of the gross sales of your business. (Notes 2 and 3)
FRANCHISE BUSINESS CONSULTANT	\$0	As incurred	There is currently no charge for the Franchise Business Consultants. We may, however, in the future require enrollment and charge an additional fee for these services.
RETAIL SOLUTIONS		Upon receipt of invoice	We do not require that you participate in any of these services. You can select the particular Retail Solutions you want to purchase. Certain Solutions qualify for a credit of \$300 per month, which you can apply against the cost of the Retail Solutions you select. (Notes 4 and 5)
REIMBURSEMENT CONSULTING SERVICE	\$255 - \$300 per month (Note 5)	Monthly upon invoice	Qualifies for \$300 Credit
FRONT-END PRODUCT MANAGEMENT (RETAIL PRICING AND PLANOGRAMS)	\$89 per month	Monthly upon invoice	Qualifies for \$300 Credit
FRONT-END PRODUCT MANAGEMENT (RETAIL PRICING ONLY OR PLANOGRAMS ONLY)	\$55 per month	Monthly upon invoice	Qualifies for \$300 Credit
RECONCILIATION SERVICES	\$145 - \$170 per month (Note 5)	Monthly upon invoice	Qualifies for \$300 Credit

OTHER FEES			
TYPE OF FEE (NOTE 1)	AMOUNT	DU^E DATE	REMARKS
RECONCILIATION PLUS	\$272 -\$320 per month (Note 5)	Monthly upon invoice	Qualifies for \$300 Credit
CARDINAL HEALTHTM INVENTORY MANAGERTM	\$300 per month, plus \$0 for remote implementation/training or \$2,500 for one on-site implementation/training	Monthly upon invoice	Qualifies for \$300 Credit
CARDINAL HEALTHTM PHARMACY MARKETING ADVANTAGE (PMA)	\$199 per month (Note 6)	Monthly upon invoice	Qualifies for \$300 Credit
CARDINAL HEALTHTM PHARMACY MARKETING ADVANTAGE (PMA) DIGITAL MARKETING	\$299-\$999 per month. No set-up fees (Note 6)	Monthly upon invoice	Does not qualify for the \$300 Credit
CARDINAL HEALTHTM PHARMACY MARKETING ADVANTAGE (PMA) COMMUNICATION PACKAGE	\$299-\$399 per month. No set-up fees. (Note 6)	Monthly upon invoice	Does not qualify for the \$300 Credit
CARDINAL HEALTHTM PHARMACY MARKETING ADVANTAGE (PMA) PLUS	Currently \$49 per month per store site if enrolled in PMA Digital Package	Monthly upon invoice	Does not qualify for the \$300 Credit. This optional program allows your patients to purchase eligible OTC items over the internet
CARDINAL HEALTHTM PHARMACY MARKETING ADVANTAGE (PMA) COMMERCE	Currently \$99 per month per store site	Monthly upon invoice	Does not qualify for the \$300 Credit. This optional program allows your customers to purchase certain products over the internet
CARDINAL HEALTHTM PHARMACY MARKETING ADVANTAGE (PMA) REPUTATION MANAGEMENT	Currently \$199 per month per store site	Monthly upon invoice	Does not qualify for the \$300 Credit. Interactive service for all of your pharmacy's online reviews
CARDINAL HEALTHTM PHARMACY MARKETING ADVANTAGE (PMA) PATIENT ENGAGEMENT PLATFORM	Currently \$169 per month per store site	Monthly upon invoice	Does not qualify for the \$300 Credit. This optional program allows you to communicate directly with patients and allow them to schedule appointments at the pharmacy

OTHER FEES			
TYPE OF FEE (NOTE 1)	AMOUNT	DU^E DATE	REMARKS
COLLABORATIVE PRACTICE PROGRAM	\$110 per month or \$55 per month (for immunizations SCC member pharmacies only)	Monthly upon invoice	Does not qualify for the \$300 Credit.
CARDINAL HEALTH POINT-OF-CARE TESTING	\$99 per month for full solution (includes collaborative practice agreement) or \$75 per month for Resource Center Only tier	Monthly upon invoice	Does not qualify for the \$300 Credit.
CARDINAL HEALTH MEDICAL BILLING	Base services: \$30 per month plus claim fees. Advance services: \$99 per month plus claim fees. Claim charge of \$0.75-\$1.25 based on type of claim	Monthly upon invoice	Does not qualify for the \$300 Credit.
IMMUNIZATIONS SPECIALIZED CARE CENTER	\$199 per year	Annually upon invoice	Does not qualify for the \$300 Credit.
340B DIRECT®	Average of \$6.00 per claim	As incurred	Does not qualify for the \$300 Credit.
LEADER VITAMIN CLUB	Adult Marketing Kit - \$100 Kids Marketing Kit - \$100 (plus cost of product which varies)	One-time payment upon enrollment	Does not qualify for the \$300 Credit.
SCHEDULING (ALSO KNOWN AS MY SCHEDULING)	Currently \$39 per month per pharmacy location. 2,000 text messages per month included, and currently \$0.029 per text above 2,000 text messages per month.	As incurred	Does not qualify for the \$300 Credit.
ORDER EXPRESS ADVANCED REPORTING	After 30-day free trial, \$99 per month per user ID	As incurred	Does not qualify for the \$300 Credit. Optional advanced reporting.

OTHER FEES			
TYPE OF FEE (NOTE 1)	AMOUNT	DU^E DATE	REMARKS
MODERN PAYMENTS PROCESSING	<p>One-time fee of \$299 per terminal, plus processing fees for transactions.</p> <p>Fees are 2.49% for card present and 2.79% + \$0.30 for card not present transactions.</p>	Transaction fees as occurred	Does not qualify for the \$300 Credit.
TELEPHARM	<p>One-time onboarding fee: First facility - \$25,000, Additional facilities \$15,000. Subscription fee of \$600 per month and video fee of \$200 per month. Monthly usage fee based on number of prescriptions filled (between \$125 - \$655 per month)</p> <p>Virtual Verification: One-time onboarding fee - \$5,000, monthly subscription fee - \$500 per month per store site</p>	As incurred	Operating a Telepharmacy is optional and may not be available in every state due to state rules and regulations.
LATE CHARGES	1½% per month on unpaid balances. Interest will not exceed the highest rate permitted by law.	Immediately after notice from us	This fee is only due when other fees or amounts owed to us are not paid on time.
COSTS AND ATTORNEYS' FEES	Will vary under circumstances	Within 10 days after notice	You may have to pay these if we are successful in any legal action we bring against you or you bring against us.
INDEMNIFICATION	Will vary under circumstances	As incurred	You have to reimburse us if we are sued or held liable for claims arising out of your business operations.
SUPPLIER EVALUATION EXPENSES	Will vary under circumstances	As incurred	If we set up a program for approving suppliers, we reserve the right to charge you for expenses incurred by us in evaluating a supplier requested by you.

OTHER FEES			
TYPE OF FEE (NOTE 1)	AMOUNT	 DUE DATE	REMARKS
TRANSFER FEE	\$1,000	Before completing a transfer of the franchise	This fee is only due when you transfer the franchise or control of the franchise.
PHARMACEUTICAL AND MARKETING INVENTORY	Varies	As incurred	The cost of any pharmaceutical and marketing inventory and supplies purchased from us or our affiliates varies based on the quantity and types of items purchased.

Notes

1. All fees are paid to MSI or its affiliates, and are nonrefundable. Fees for optional programs or services offered by our affiliates to all their pharmacy customers (and therefore also available to our franchisees), but which are not required to operate a Medicine Shoppe franchise, are not included. Except as described under "Remarks" or in the following footnotes, all fees are uniformly imposed for new franchisees. Existing franchisees who have signed earlier franchise agreements may have different fees. Also, under earlier programs we offered, we charged lower or no Continuing License Fees. Some of our franchisees operate under these old programs. We do not currently offer these programs to new franchisees.
2. If your state, or any governmental body in your state, charges us a tax on the continuing license fees we receive from you, then you must pay an additional continuing license fee equal to the amount of this tax. This does not apply to any income taxes we have to pay.
3. We may adjust this fee as of November 1 of each year to reflect inflation according to the Consumer Price Index published by the Bureau of Labor Statistics, U.S. Department of Labor, or its successors. You must pay this fee to us within 30 days of the date of the invoice we send to you. You will pay the full amount of these fees for the last month of the term of your agreement regardless of the actual termination date of that agreement. If you do not elect to purchase 95% of your pharmaceutical inventory from Cardinal Health or its affiliates, and therefore pay a 3% license fee to us, this fee is due on the 15th day of each month, based on gross sales of the previous month.
4. Once you select a particular Retail Solutions, you must continue with that program for at least one year. You can then terminate your participation in any program upon 30-90 days' notice to us as provided in the applicable participation agreement. If you terminate a program early, you may be required to pay a termination fee as provided in the applicable participation agreement.

5. The lower fee represents a discount from our standard fee for this service. In most cases, it is a 15% discount for a full-branded store or a 10% discount for a co-branded store. The lower fee is the fee most franchisees will pay. The higher fee is our standard fee for this service.

6. The Pharmacy Marketing Advantage (PMA) program offers several different services; some are à la carte and others are offered as a bundled core package. The core package is eligible for the \$300 credit. The à la carte services are not eligible for the credit. The PMA Digital Marketing package cost range is dependent on the amount of media purchased. The PMA Communication package includes cloud IVR and TeleManager; upgrade fee includes outbound phone Rx ready/refill messaging service.

ITEM 7
ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATED INITIAL INVESTMENT

Type of Expenditure <u>Note 1</u>	<u>Amount</u>		Method of Payment	<u>When Due</u>	To Whom Payment Is To Be Made
	New Store	Conversion <u>Note 2</u>			
Initial Fee	\$0	\$0	Not applicable	Not applicable	Not applicable
Furniture, Fixtures & Equipment (Note 3)	\$42,000 - \$95,000	\$0 - \$40,000	As Incurred	Before Opening	Alarm, Credit Card, Label, and Bag vendors, Phone System
Pre-Opening Costs	\$3,000- \$10,000 (Note 4)	\$0 - \$8,000 (Note 4)	As Incurred	Before Opening	Landlord, Accountant, Attorney, Utility Company, Licensing Authorities, Insurance Co.
Leasehold Improvements	\$55,000 - \$175,000 (Note 5)	\$0 - \$140,000 (Note 5)	As Incurred	Before Opening	Building Contractor
Signs & Installation	\$15,000 - \$35,000 (Note 6)	\$5,000 - \$35,000 (Note 6)	As Incurred	Before Opening	Vendors, Permit to Local Entity, Local Sign Company
Opening Inventory	\$95,000 - \$170,000 (Note 7)	\$0 - \$36,000 (Note 7)	As Incurred	Upon or within 10-15 days after delivery	Wholesaler, including our affiliates
Grand Opening and Marketing	\$4,000 - \$34,000 (Note 8)	\$0 - \$26,000 (Note 8)	As Incurred	Before Opening	Wholesaler, Temporary Staff, Post Office
Accounts Receivable Financing	\$60,000 - \$100,000 (Note 9)	\$0	As Incurred	After Opening	Suppliers

<u>Type of Expenditure (Note 1)</u>	<u>Amount</u>		<u>Method of Payment</u>	<u>When Due</u>	<u>To Whom Payment Is To Be Made</u>
	<u>New Store</u>	<u>Conversion (Note 2)</u>			
Computer and Pharmacy Equipment	\$26,000 -\$40,000 (Note 10)	\$0 - \$40,000 (Note 10)	As Incurred	Before Opening	Computer Vendor
Retail Solutions	\$0 - \$14,075 (Note 11)	\$0 - \$14,075 (Note 11)	As Incurred	Before Opening	MSI or its affiliates
Telepharmacy	\$0 - \$35,865 (Note 12)	\$0 - \$35,865 (Note 12)	As Incurred	Before Opening	MSI or its suppliers
Accreditation Costs	\$3,050 - \$7,500 (Note 13)	\$0 - \$7,500 (Note 13)	As Incurred	Before Opening	Accrediting Organization
Additional Funds – 3 months	\$175,000 - \$245,000 (Note 14)	\$125,000 - \$200,000 (Note 14)	As Incurred	Upon Opening	Various parties
TOTAL	\$478,050 - \$961,440 (Notes 15 and 16)	\$130,000 - \$582,440 (Notes 15 and 16)			

Notes

1. All expenditures are non-refundable.
2. A “Conversion” store is one that is already operating as a pharmacy and that you convert to one operating under our names and marks. Our estimates assume you already own that store; if you acquire it, you will have additional costs for the purchase of the prescription files, goodwill, and covenant not to compete. The amount you pay for these items will be negotiated between you and the seller and will vary significantly from store to store. We therefore cannot estimate these amounts.
3. All estimates for furnishings, fixtures and equipment are based on a 2,500 square foot location with MSI’s standard building improvements. These amounts do not include rent or utility deposits, accountant fees, or attorney fees.

New Stores

These costs include the cost of the waiting room and office furniture; phone system; alarm system; interior signage; facsimile machine; fixtures; refrigerator and dishwasher.

Conversion Stores

These costs include the waiting room and office furniture and interior signage package.

4. These costs include utility deposits, pharmacy licenses, accounting and legal fees, first quarter insurance premiums and any lease deposits required by the landlord. You may locate your business in any feasible facility. This could be a downtown location,

shopping center, office building, professional clinic, busy street, or neighborhood development. We recommend the site contain approximately 2,500 square feet of floor space. If you do not own adequate space for your Medicine Shoppe business, you will need to lease real estate for your business. We cannot estimate the amount of money you might spend to lease or construct a facility because that amount will vary from business to business, depending upon the location and layout of the business, and your wishes and financial capabilities. We have not included any new construction costs in our estimates. From the experiences of our other franchisees in the last 12 months, we find that rent typically ranges between \$2,700 and \$6,000 per month for a 2,500 square foot location.

5. *New Stores*

These costs include flooring materials and installation, pharmacy sink and installation, electrical and data cabling at dispensing counter, interior painting, and any necessary partitions (based on a 2,500 sq. ft. location). This assumes you receive the site from the landlord in white box condition.

Conversion Stores

These costs include the cost of flooring materials and installation, relocating pharmacy area and sink, relocating electrical at dispensing counter, and various required fixtures.

6. These costs include the manufacture and installation of exterior signs, including permits. In the case of a conversion, we are assuming that you only need to replace the sign panels in your existing signage.
7. Inventory includes prescriptions, national brand and private label over-the-counter inventory. For Conversion stores, we are assuming that you already have your regular inventory, and simply need to add private label inventory once your current inventory is depleted.
8. This estimate is the amount generally recommended by feasibility studies we have conducted in the past. Your actual cost will typically be dictated by local media costs.
9. When you begin operating a new store, you will start generating accounts receivable from third party payors, such as health plans and pharmacy benefit managers. We estimate that you will need additional funds of \$60,000 - \$100,000 during your first 2 months of operations so that you can pay your suppliers while waiting for these amounts to be paid by the third party payors. If you convert an existing pharmacy to a Medicine Shoppe business, you should not need this financing assuming you have the receivables from your independent operation to fund the receivables you generate as a Medicine Shoppe business.
10. The low estimate includes only the basic cost of a pharmacy management system (“PMS”) and a point of sale system (“POS”) that meet our standards (and does not include training costs). The high estimate includes the costs of the more expensive PMS and POS system. Other costs may include software maintenance and support and price updates for the systems. These estimates do not include optional training fees and related costs and expenses that a vendor may offer. This amount may vary for different

configurations that you choose and any additional options you choose, like POS system options, signature capture or IVR. The low estimate for a Conversion store assumes you do not need to buy or replace the PMS or POS system.

11. You may elect additional Retail Solutions we offer. Some of those Retail Solutions have one-time set up fees. The low estimate assumes you do not select any of these services, while the high estimate assumes you elect all of them and operate as a co-brand business, and therefore pay the highest fees (first 3 months, with single \$300 credit, excluding Retail Solutions with variable fees based on amount of purchases or usage, and including the Retail Solution startup costs (see Item 5)).
12. You may elect to participate in the Telepharmacy. The current initial fee to participate in Telepharmacy is \$25,000 for the first pharmacy you enroll and \$15,000 for each additional pharmacy you enroll. The low estimate assumes you do not participate in Telepharmacy. The high estimate assumes you participate in Telepharmacy for your first pharmacy and includes the current initial fee (\$25,000) plus the current subscription fee of \$600 per month plus \$200 per month for the video add-on, and a monthly usage and processing fee of \$655 (for the first 3 months). The high estimate also includes the virtual verification onboarding fee of \$5,000 and monthly subscription fee of \$500 (first 3 months). (See Exhibit W – Telepharmacy Master Cloud Services Agreement for a form of this agreement.)
13. Franchisees that wish to bill Medicare for Part B DMEPOS items (including diabetes test strips) must either:
 - a. Become accredited by an authorized accrediting organization as approved by the Centers for Medicaid and Medicare (CMS), such as the National Association of Boards of Pharmacy (NABP) or Healthcare Quality Association on Accreditation (HQAA); or
 - b. Meet the exemption criteria as outlined in Section 3109 of the Patient Protection and Affordable Care Act, which currently include:
 - i. Have total Medicare DMEPOS billings that are 5% or less of total prescription sales based on a rolling 3-year average, and submit an attestation accordingly.
 - ii. Have been enrolled as a Medicare DMEPOS supplier for at least 5 years.
 - iii. Have had no adverse actions imposed on you in the last 5 years.

Conversion franchisees may already be accredited or may be able to meet the exemption criteria and may only be required by CMS to complete a signed letter of attestation. New stores will need to become accredited and for them costs will vary depending on the amount of DMEPOS items that are sold, the accrediting organization which is used, and the amount of consultant help they will need to prepare policies and manuals. The low end assumes the store is only selling diabetes test strips, and other basic “pharmacy” items such as walkers, nebulizers, etc. The high end for those stores that supply a full assortment of DMEPOS products, including such items as hospital beds, oxygen and rentals, is based on a sliding scale, and is dependent on the gross annual HME (home medical equipment) revenue of the store.

14. This amount includes estimated operating expenses you should expect to incur during the first 3 months of operation of your business, including working capital and fees payable to us. These expenses include payroll costs and other expenses you will incur during the first 3 months of operating the business (other than for replacement of initial inventory). We have not included in the low estimate the salary of a pharmacist to manage the business during the first 3 months, because we assumed that you will be the owner/operator of the business. These estimates are based on the experience of our franchisees and affiliates, as applicable, in opening The Medicine Shoppe® businesses during the last several years.
15. In putting together these estimates, we relied on the experience of our franchisees and affiliates in opening The Medicine Shoppe® businesses during the last several years. Your actual investment could be different than our experience, particularly if you decide to add features to your business that are above and beyond those normally contained in our stores. Our estimates do not include any finance charges, interest or debt service obligations.
16. These totals assume that you do not operate any of the Specialized Care Centers we offer as part of the Retail Solutions. If you integrate a Specialized Care Center, you will have an additional initial investment for that business. The amount of the initial investment will depend on the number and type of Specialized Care Centers and business expansions you select.

The additional investment you might incur for each of the Specialized Care Centers and business expansions that are offered as part of the Retail Solutions we offer you is described below.

Point-of-Care Testing:

The following chart describes the estimated initial investment to establish a Point-of-Care Testing program.

POINT-OF-CARE TESTING				
Type of Expenditure	(Amount) (Estimated Low-High Range)	Method of Payment	When Due	To Whom Payment Is To Be Made
Pharmacist training in Point-of-Care	\$250-\$1,000	As incurred	Before Opening	Appropriate Vendor
Collaborative Practice Agreement & Testing Protocols (Note 1)	\$2,000 - \$6,000	As incurred	Before opening	Appropriate vendor
CLIA Waiver	\$150 (every 2 years)	As incurred	Prior to testing	CMS

POINT-OF-CARE TESTING				
Type of Expenditure	(Amount) (Estimated Low-High Range)	Method of Payment	When Due	To Whom Payment Is To Be Made
Semi-private or private area for testing (Note 2)	\$500-\$10,000	As incurred	Before Opening	Appropriate Vendor
Automated reader device (Note 3)	\$1,000 - \$9,000	As incurred	Before Opening	Appropriate vendor
Program support forms: patient consent forms, patient screening, professional communications, etc. (Note 4)	\$0 - \$1,000	As incurred	Before Opening	Appropriate vendor
Marketing (Note 5)	\$0-\$5,000	As incurred	Before and After Opening	Appropriate Vendor
TOTAL (Note 6)	\$3,900 - \$32,150			

Notes

1. The Collaborative Practice Agreement (CPA) and testing protocols for each type of point-of-care test requirement varies by state. At a minimum, if required by your state, and enrolled in the Cardinal Health program, you will be on the low end of the estimated amount. If you develop your own protocols and seek a physician for signature of a CPA it is likely that you will need to compensate for regulatory and clinical review and will be at the high end of the range.
2. You must have a semi-private or private area within the pharmacy to administer point-of-care tests. You have three levels of options: the low end assumes using PVC piping and a curtain to create a semi-private area; the mid-range option assumes using cubicle-type fixtures that do not require permits (\$5,000-\$10,000 range); and the high end option assumes construction and permits required to create a private counseling room.
3. The low end of the range is for a lateral flow technology reader device. The high end of the range is for a molecular reader device.
4. The low end of the range assumes the pharmacist spends 40 hours developing all the forms and templates necessary to support the program. The high end of the range assumes the forms and tool development is outsourced.

5. We do not require you to perform marketing for your Point-of-Care Testing Program; however, it is recommended. The low end assumes you do not purchase any direct marketing. The high end assumes you purchase 1,500 bag clippers, 250 flyers, 10 posters, 3,000 postcard mailings, 1 banner and 4 half-page newspaper advertisements, and that you continue some form of in-pharmacy marketing activities throughout the year.
6. All expenditures are non-refundable.

Specialized Care Center – Immunizations:

The following chart describes the estimated initial investment to establish a Specialized Care Center - Immunization business.

SPECIALIZED CARE CENTER - IMMUNIZATIONS				
<u>Type of Expenditure</u>	<u>(Amount) (Estimated Low-High Range)</u>	<u>Method of Payment</u>	<u>When Due</u>	<u>To Whom Payment Is To Be Made</u>
Certification of Pharmacist (Note 1)	\$250-\$1,350 (Note 2)	As incurred	Before Opening	Appropriate Vendor
Collaborative Practice Agreement (Note 3)	\$700 - \$5,000	As incurred	Before opening	Appropriate vendor
Provider level CPR from American Heart Association (Note 1)	\$60-\$100 – per immunizing pharmacist	As incurred	Before Opening	Appropriate Vendor
OSHA – Blood Borne Pathogens Training (Note 1)	\$15-\$30 per employee	As incurred	Before Opening	Appropriate Vendor
Vaccine specific refrigeration (Note 4)	\$700-\$1,500	As incurred	Before Opening	Appropriate Vendor

SPECIALIZED CARE CENTER - IMMUNIZATIONS				
Type of Expenditure	(Amount) (Estimated Low-High Range)	Method of Payment	When Due	To Whom Payment Is To Be Made
Semi-private or private area for vaccinations (Note 5)	\$500-\$10,000	As incurred	Before Opening	Appropriate Vendor
State Immunization License Fee (Note 6)	\$30-\$100	As incurred	Before Opening	Appropriate State Regulatory Board
Marketing (Note 7)	\$0-\$5,000	As incurred	Before and After Opening	Appropriate Vendor
TOTAL (Note 8)	\$2,255-\$23,080			

Notes

1. Training and certification is based on the APhA program.
2. The low end assumes \$100 for training fees plus \$150 for travel and living expenses. The high end assumes \$350 for training fees plus \$500 for travel and living expenses and that you pay the application fee of approximately \$500 to become a Medicare mass immunization provider.
3. The Collaborative Practice Agreement (CPA) for Immunizations requirement varies by state. At a minimum, if required by your state, and enrolled in the Cardinal Health Immunizations Collaborative Practice Program and IMZ-SCC program you will be on the low end of the estimated amount. If you develop your own protocols and seek a physician for signature it is likely that you will need to compensate for regulatory and clinical review and will be at the high end of the range. Not required if pharmacists have prescriptive authority.
4. The low end assumes a basic under-the-counter refrigerator that meets the minimum criteria for storing vaccines. The high end assumes an upright freezer-refrigerator with advanced features like temperature-sensitive alarms and/or alarms readouts.
5. You must have a semi-private or private area within the pharmacy to administer immunizations. You have three levels of options: the low end assumes using PVC piping and a curtain to create a semi-private area; the mid-range option assumes using cubicle-type fixtures that do not require permits (\$5,000-\$10,000 range); and the high end option assumes construction and permits required to create a private counseling room.

6. We do not require you to perform marketing for your Immunization Specialized Care Clinic; however, it is recommended. The low end assumes you do not purchase any direct marketing. The high end assumes you purchase 1,500 bag clippers, 250 flyers, 10 posters, 3,000 postcard mailings, 1 banner and 4 half-page newspaper advertisements, and that you continue some form of in-pharmacy marketing activities throughout the year.
7. Not required for all states.
8. All expenditures are non-refundable.

ITEM 8 **RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES**

We may issue specifications for all store fixtures, equipment, cabinetry, flooring, insurance, certifications, computer hardware and software, and signs you obtain or purchase for use in your business, and the inventory and services you offer or sell in your business. Those specifications may include minimum or recommended standards for delivery, support and performance, design, appearance and quality. If we issue specifications, we will include them in the policies and procedures that we distribute to you, or may separately issue them.

Currently, we may recommend specifications for your pharmacy computer system and pharmacy dispensing and computer compatible pharmacy hardware (see Item 11). We do not require that you purchase POS or pharmacy management systems that meet these standards, but if you do not do so and do not connect to our chain host, you may not be able to take advantage of some of the programs and services we offer.

We also have specifications for insurance. We require you to obtain and carry the following insurance: statutory worker's compensation insurance; comprehensive general liability insurance with limits of liability of at least \$1,000,000 per occurrence and at least \$3,000,000 aggregate; professional liability insurance with limits of liability of at least \$1,000,000 covering you and all employees; and fidelity bonds of at least \$10,000 on your employees. You must name us as an additional insured on all policies and must provide that we are given at least 30 days advance notice of any changes in, or termination or cancellation of, any insurance policy. You must send us annually Certificate(s) of Insurance showing that you have insurance meeting these requirements. The cost of this insurance depends on numerous factors, including your location, type of premises, inventory and number of employees. Some third party reimbursement programs in which you will participate, separately or through The Medicine Shoppe InterNet® Program, require more insurance coverage and require that you name the third party administrator as an additional insured on your liability insurance policies.

While we do not issue specifications for the content of local advertising you may create to promote your business, that advertising must meet our standards for the use of our names, marks and logos. You must also obtain our approval before you use any advertising materials you prepare.

We may also suggest suppliers for items you will purchase in your business. However, with the exception of inventory, you may currently purchase items from any source you desire,

so long as the source can provide items that meet our specifications. Since we do not currently specify suppliers for items other than inventory, and we do not approve suppliers, we do not have or issue any specific criteria for approving suppliers.

You may purchase private label over-the-counter products from an affiliate of Cardinal Health. These products may include proprietary drugs, vitamins, supplements and various health-related supplies.

You may purchase your pharmaceutical inventory (prescription products) from any supplier able to provide sufficient quantities of these products and who meet all state and federal regulations, provided they have reasonable expiration dates as MSI may determine. However, we will also give you the option to purchase your pharmaceutical inventory from one of our affiliates, and if you elect that option, you will need to sign an Inventory Purchase Addendum, and we will reduce your continuing license fee to \$599 per month. If you elect that option, you must purchase at least 95% of your pharmaceutical inventory (prescription products) from one of our affiliates. The form of this Addendum is attached to this Disclosure Document as Exhibit A-4. Whether or not you exercise this option, you may also purchase other nonprescription inventory offered by our affiliates. You must at all times meet the minimum standards established by Cardinal Health or its affiliates for credit, regulatory and other approvals. You may contract directly with Cardinal Health or its affiliates, subject to meeting all applicable terms and conditions, for the purchase of your inventory, or you may join a retail buying group that contracts with Cardinal Health or its affiliates for the purchase of your inventory under that group's terms and pricing. If the buying group you join has a contract with Cardinal Health or its affiliates that requires you to purchase less than 95% of your pharmaceutical inventory from it or them, then you only need to comply with the pharmaceutical purchase obligations under that buying group's contract, even if you otherwise commit to purchase 95% of your inventory from our affiliates.

At this time, we do not negotiate purchase arrangements with your suppliers, but we may do so in the future. We also do not directly provide any material benefits (for example, renewal or granting additional franchises) to a franchisee based on a franchisee's purchase of particular products or services or use of particular vendors. However, if you do not participate in a particular supplier program, you may not be able to receive the favorable pricing or the benefits offered by that vendor.

If your suppliers are affiliates of ours, the affiliate will earn a profit from any sales. In addition, third-party suppliers may pay us rebates, based on purchases by our franchisees. For our fiscal year ended June 30, 2023, MSI received \$428,527 in rebates from these suppliers. While we have the right to retain these rebates, we paid all of these rebates back to the franchisees who made the purchases that resulted in these rebates.

For our fiscal year ended June 30, 2023, our revenue from the sale of products and services to our franchisees was \$4,792, or about 0.1% of our total revenues of approximately \$3,906,264.

As indicated above, our affiliates Cardinal Health 110, Cardinal Health 112, and RGH are currently the required wholesalers. For the fiscal year ended June 30, 2023, the combined revenue of our affiliates from the sale of Leader, Rugby and Major private label products to our franchisees was \$2,612,433, or approximately 0.001% of Cardinal Health's total revenue of

approximately \$205 billion. The combined revenues of our affiliates from the sale of all other products and services to our franchisees was \$813,182,589, or approximately 0.4% of Cardinal Health's total revenue of approximately \$205 billion.

Because inventory is the only item you must purchase to begin your business that either must meet our specifications or must be purchased from a particular supplier, you can expect that the items you purchase that must meet our specifications or must be purchased from a particular supplier will represent up to one-third of the total purchases you will make to begin operations if you are opening a new store, and from 3% up to 55% if you are converting an existing store. On an ongoing basis, these purchases will represent approximately 90% of your total annual purchases.

Some of our officers own stock in Cardinal Health and thereby indirectly own stock in all of the affiliates of Cardinal Health, including Ellipticare, Cardinal Health 110, Cardinal Health 112, and RGH.

We have not arranged any purchasing cooperatives among our franchisees, but may do so in the future.

ITEM 9 FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

FRANCHISEE'S OBLIGATIONS		
<u>OBLIGATION</u>	<u>SECTION IN AGREEMENT</u>	<u>ITEM IN DISCLOSURE DOCUMENT</u>
a. Site selection and acquisition/lease	Section I.A of Franchise Agreement	Items 7 and 11
b. Pre-Opening Purchases/lease	Sections II.A, E, F, G, O of Franchise Agreement	Items 5, 7 and 8
c. Site Development and other pre-opening requirements	Sections I and II of Franchise Agreement	Items 6, 7 and 11
d. Initial and Ongoing Training	Section V.A, C of Franchise Agreement	Item 11
e. Opening	Section I of Franchise Agreement	Items 7 and 11
f. Fees	Sections III, IV.D, V.C, VIII.A, X.B and XII.D of Franchise Agreement	Items 5, 6 and 7

FRANCHISEE'S OBLIGATIONS		
OBLIGATION	SECTION IN AGREEMENT	ITEM IN DISCLOSURE DOCUMENT
g. Compliance with standards and policies/Operating Manual	Sections II and IV of Franchise Agreement; paragraphs 2-9, and 12 of InterNet Participation Agreement	Items 8, 11, 15 and 16
h. Trademarks and proprietary information	Sections I.B, II.A, C, D and IX of Franchise Agreement; paragraphs 11 and 32 of InterNet Participation Agreement	Items 13, 14 and 17
i. Restrictions on products and services offered	Sections II and IV of Franchise Agreement	Items 8, 11 and 16
j. Warranty and customer service requirements	Sections II and IV of Franchise Agreement	Items 11 and 16
k. Territorial development and sales quotas	Not applicable	Not applicable
l. Ongoing product/service purchases	Section II of Franchise Agreement	Item 8
m. Maintenance, appearance and remodeling requirements	Sections II, VIII.A and XIII.B of Franchise Agreement	Items 8 and 11
n. Insurance	Section X.A of Franchise Agreement	Items 7 and 8
o. Advertising	Section II.C of Franchise Agreement	Items 6, 8 and 11
p. Indemnification	Section X.B of Franchise Agreement	Item 6
q. Owner's participation/management/staffing	Sections II.A, IV.C and XI of Franchise Agreement	Items 11 and 15
r. Reports/records	Sections II.M and IV.D of Franchise Agreement; paragraph 10 of InterNet Participation Agreement	Not applicable
s. Inspections/audits	Sections II.J and IV.D of Franchise Agreement	Not applicable
t. Transfer	Section VIII of Franchise Agreement; paragraph 26 of InterNet Participation Agreement	Items 6 and 17
u. Renewal	Section XIII.B of Franchise Agreement	Item 17
v. Post Termination Obligations	Section VII of Franchise Agreement	Item 17

FRANCHISEE'S OBLIGATIONS		
OBLIGATION	SECTION IN AGREEMENT	ITEM IN DISCLOSURE DOCUMENT
w. Non-Competition Covenants	Not applicable	Not applicable
x. Dispute Resolution	Section XII of Franchise Agreement; paragraphs 28 and 33 of InterNet Participation Agreement	Item 17
y. Other – Obligation to participate in pharmacy network	Section II.B of Franchise Agreement	Items 16 and 17
z. Other – Guaranty of franchise obligations	Guaranty (attached to the Franchise Agreement)	Item 15

ITEM 10 FINANCING

We do not offer direct or indirect financing. We do not guarantee your note, lease or obligation.

ITEM 11 FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING

Except as listed below, MSI is not required to provide you with any assistance.

Pre-Opening Obligations:

Upon request, we provide limited assistance before you open your business, which may include selecting or purchasing equipment, signs, fixtures or supplies, either from us or our affiliates or our approved suppliers (depending on the item). Through our affiliates, we will offer to sell inventory to you, including pharmaceutical inventory. If we sell to you any of these items, we will deliver them to you (at your cost), but we do not install any items.

We do not provide you with any assistance in finding the site for your business. If you do not already have a location, it is your obligation to select a site for your business. We must approve your site before you acquire it or begin any development of the location (Franchise Agreement – Section I.A).

In deciding whether or not to approve a particular site, we will consider the size and location of space available, the demographics and density of the population in the trade area of the proposed site, competition in the vicinity of the proposed site, and general access to the site by potential customers. Although we do not offer any territory exclusivity, we do also consider a

site's proximity to other Medicine Shoppe businesses as a factor in deciding whether to approve a particular site. There is no time limit imposed on our approval of a site, but we generally approve or disapprove a site within 30 days after you have submitted all required information to us. If we do not agree on a site, you will not be able to open your business.

If you are converting an existing business and you do not open your business within 90 days after we grant your franchise, we have the right to terminate your franchise agreement. If you are a start-up business and you do not open your business within 12 months after we grant your franchise, we have the right to terminate your franchise agreement (Franchise Agreement – Section VI.B(13)).

In most cases, you will already have a pharmacy operating at the time you sign your franchise agreement, and the conversion of your business will take between 2 weeks and 3 months. The typical length of time between the signing of the franchise agreement and the opening of a new business is 6 to 12 months. This time period can be affected by the time it takes to select a site and negotiate a lease, obtain financing, obtain building permits and zoning variances, and by construction delays, or delays in the installation of equipment, fixtures and signs. We do not provide assistance in locating a site or negotiating the purchase or lease of the site, nor do we typically lease or sell sites to franchisees.

During the operation of your business, we will:

(01) Offer to you the ability to select among optional programs we offer, at your cost, which we call "Retail Solutions" (Franchise Agreement – Section V). As of the date of this disclosure document, we offer the following Retail Solutions:

<u>Retail Solution</u>	<u>Description</u>
Franchise Business Consultants	Business consultants support you and your pharmacy operation through operational and financial analysis and recommendations.
Reimbursement Consulting Services	A group of customized reports identifying reimbursement opportunity, detailed regularly by an advisor who contacts you.
Cardinal Health™ Pharmacy Marketing Advantage	In partnership with Digital Pharmacist, a provider of digital marketing solutions for retail independent pharmacies, Pharmacy Marketing Advantage equips your pharmacy with the tools to reach patients through web, app, text, email and social media.
Reconciliation Solutions	Web-based reconciliation service for your claims, with full visibility to adjudicated claims.
Cardinal Health Medical Billing	Enables a pharmacy to bill, track and reconcile Medicare Part B claims in real-time, and is integrated with reconciliation services which provides a pharmacy with a consolidated view of pharmacy and Medicare Part B claims.

<u>Retail Solution</u>	<u>Description</u>
Dispill® Multi-dose Packaging	Dispill is a low-cost multi-dose packaging solution that lets pharmacies deliver prescribed medication to consumers in an all-inclusive blister pack.
Cardinal Health™ Point-of-Care Testing Program	Provides the tools you need to implement and manage a successful flu and strep testing program in your pharmacy.
Cardinal Health Compliance Management Service	Access to an online portal to manage pharmacy's CMS compliance requirements such as HIPAA & FWA trainings and federal exclusion checks.
Cardinal Health™ Inventory Manager	Web-based program that combines “just in time” replenishment, driven by automated order points and sophisticated reporting capabilities with dedicated inventory consultation and support.
Front-End Product Management (Retail Pricing and Planograms)	A set of full color planograms and line listings with national brand and private label products, with ongoing management tips. Includes tier pricing and sales reporting.
Front-End Product Management (Choice of Retail Pricing only or Planograms only)	Provides six tiers of targeted pricing.
Immunizations Specialized Care Center	Provides assistance in entering into Collaborative Practice Agreement for Immunizations as required by states.
340BDirect®	Assist pharmacies in administering its 340B program by providing infrastructure, platform and expert 340B personnel to help manage the complete spectrum of the 340B program and administration.
Front End Reimbursement Programs	Promotions with discounts funded by the manufacturer. When the promotion is executed, the store is paid back the scan-down (discount) amount reflected in the POS sales report. Promotions include In-store Specials, Promotional Circular, and Buck in a Basket.
Point of Sale Smart Reports	A service that provides monthly reporting of data collected from POS provider and analyzed to provide valuable insights to improve front-end strategy.
Modern Payments Processing	This solution provides an intuitive online dashboard to process and track sales and payment transactions, including through mobile wallet payment systems.

<u>Retail Solution</u>	<u>Description</u>
End Caps Program (Leader and Brand)	Provides access to displays comparable to a chain store that offer added savings, additional invoice dating and shopper appeal. Can enroll in Leader, National Brand or both.
LEADER® Vitamin Club	This is a shopper loyalty program. Enrolled stores purchase Leader adult and/or children's multivitamins at a special promotional price and then give away a free bottle every month to shoppers who sign up for the program.
Scheduling (also known as MyScheduling)	This solution grants your pharmacy access to a branded website where patients can make appointments from an available listing of times. Upon successful booking of an appointment, patients will be sent confirmations and reminders if configured. Pharmacies will be presented a calendar of those appointments containing information entered at the time of scheduling. Pharmacies will have the ability to add new appointment types and configure their availability based on staff and estimated duration of the intervention.
Order Express Advanced Reporting	Advanced reporting solution.

To participate in some of these programs, you will need to sign a participation agreement for each program. The form of participation agreement for each program is attached to this disclosure document as Exhibits D – V.

(02) Provide marketing assistance to you, including access to advertising templates, implementation guidance and best practices for the creation of local advertising. Website services are provided when enrolled in the PMA program. We will, however, provide store locations on the search store listing, but it will not be linked to website services. (Franchise Agreement - Section V).

(03) Provide you access to a line of over-the-counter private label products (Franchise Agreement – Section V). As of the date of this disclosure document the private label products are branded Leader, Rugby and Major. We do not have a private label carrying the name Medicine Shoppe.

(04) Provide for you to participate in a program under which the Company will arrange for contracts to be entered into on your behalf with various employers, insurance companies, pharmacy benefit managers and other groups providing pharmaceutical benefits, as may be modified from time to time; provided you comply with the terms and conditions for participation in the network and sign the applicable agreement (Franchise Agreement Section II and Exhibit B – Medicine Shoppe InterNet® Participation Agreement).

(05) Provide to you copies of our Operations Manual (Franchise Agreement - Section IV). As of the issuance date of this disclosure document, the manual consists of 90 pages. The Table of Contents for the manual is attached to this disclosure document as Exhibit Y.

In addition, although not obligated to do so under your franchise agreement, we also currently:

(01) Allow you to participate in The Medicine Shoppe® Compliance and Marketshare Program (“CAMP”), under which you may receive volume reimbursements based on the number of prescriptions you fill that match a formulary submitted by manufacturers with whom you share non-confidential information about prescription usage or you may receive remuneration in the form of a fee for services provided by either you or by us, such as for mailing patient refill reminder letters or other in-store promotional activities (see Exhibit D - CAMP Agreement).

(02) Assist you, at no cost to you, in reviewing most third-party reimbursements to identify underpayments, lost margins on cash prescriptions and missed generic opportunities (see Exhibit E - Reimbursement Consulting Services Agreement).

(03) Assist you in reconciling third party reimbursements you receive against your accounts receivable, and pay all fees to the third party vendor, if any, arising out of your participation in this program (see Exhibit F - Reconciliation Service Agreement).

(04) Provide you with our EQuIPP Program. This program is a performance-benchmarking dashboard that will enable you to track and measure performance against CMS measures, and connect you to relevant information and tools to enhance your business.

(05) Provide you with the Compliance Management Service (Natural Bridge Learning Solution Portal). The solution helps pharmacies satisfy HIPAA, the annual Fraud, Waste and Abuse training and other government mandated training requirements through online courses. This program also includes CMS-mandated OIG-GSA check verifications on all of your employees, and credentialing through the Natural Bridge Learning Solution Portal.

(06) At your request, assist you with education and information regarding audits performed by contracted payors, including tips and information on such matters as document review, identifying and preventing prescription fraud, and minimizing charge-backs associated with audits.

(07) Allow you to access Telepharm’s cloud-based platform for remote delivery of pharmacy services (subject to applicable law). Access to Telepharm services is optional and at an additional cost. (see Exhibit W – Telepharmacy Master Cloud Services Agreement).

(08) We have no obligation to assist you in establishing prices, such as setting minimum and/or maximum prices, at which you must sell products and services.

Advertising and Marketing

We do not require you to make any payment into any type of advertising or business development fund and we do not conduct any advertising for your store, either in your area or

otherwise. We recommend you spend an amount equal to at least 1% of your gross sales to advertise and promote your business. We also do not currently require you to participate in any local or regional advertising cooperative, but we have the right to require this in the future. We are not obligated to spend any specific amount on advertising in the market area in which your retail pharmacy will be located.

You may use any of the advertising and marketing materials templates available to you through our Franchisee intranet portal, free of charge or you may access other templates through our digital platform, Cardinal Health™ Pharmacy Marketing Advantage, in promoting your business, or you may create your own materials. However, if you create your own materials, they must meet our specific guidelines and requirements, and you must obtain our approval of the materials before you use them. Our approval will only mean that we believe the materials meet our ethical and professional standards, and our standards for the use of our logos, names and marks, and is not an endorsement of the content or likely success of the materials. We do not review the substantive content of your advertising, marketing or promotional material, nor do we review them for compliance with applicable laws.

Some areas have set up formal and informal advertising cooperatives and you have the option to participate in a local advertising cooperative, if one exists in your area. At this time, we do not require you to participate in these cooperatives. However, we have the right to make participation mandatory.

We do not currently have any formal advisory council that will advise us regarding advertising for franchisees operating under a franchise agreement similar to that being offered to you. However, we reserve the right to establish such an advisory council in the future.

Computer Hardware and Software

We may recommend technology standards for point of sale (“POS”) computer systems and pharmacy management systems and computer compatible pharmacy hardware. However, you are not required to purchase these items from any particular source. We anticipate the cost of purchasing a pharmacy management system that meets our current standards may be between \$18,500 and \$32,500, plus you may pay up to approximately \$11,000 for training fees and related costs and expenses. We anticipate the cost of purchasing a POS system to be approximately \$7,500, plus you may pay up to approximately \$6,000 for training fees and related costs and expenses depending on the system you choose.

We require that you have a computer on the premises of your business, and that the computer at all times has Internet access. You will use your computer in a variety of ways. Some of these ways are: prescription filling and recordkeeping functions that comply with your state pharmacy laws and regulations, submission of insurance claims to third party payors, hard copy claims printing, preparation of individual patient profile reports, integrated prospective Drug Utilization Review for patient counseling, printing individualized patient information leaflets simultaneously with prescription filling, printing reports at the end of each day, month and year, to access newsletters, bulletins, and other items on our company intra-net, and to access information on the Internet. The type of information or data you will collect will include personal, medical and insurance information on patients, cumulative individual drug product utilization by month to date and year to date, prescription claim data, and cumulative prescription account information.

In providing services to you, we will have access to some patient personal health information (“PHI”) that is protected under federal and state law. We will not use or disclose any PHI, except as permitted by law, and all of our pharmacy management system vendors must comply with all state and federal laws regarding the use and disclosure of PHI. To comply with federal privacy laws, we will also enter into a Business Associate Agreement with you when you sign your franchise agreement to deal with our protection of your PHI and your customers’ privacy rights under HIPAA (see Item 1, and see Exhibit C for a form of this addendum). We will have access to your purchase history from the endorsed wholesaler through the group reporting capabilities of the order entry system on the computer that our endorsed wholesaler provides to you. If you use one of our recommended pharmacy management systems, we will have independent access to information in that system. In all cases, we have the right to share any information we receive with any of our affiliates.

We recommend you upgrade your hardware and software as recommended by the manufacturer or when significant improvements have been made to the technology. The franchise agreement does not require you to upgrade or update any hardware component or software program during the term of the agreement. You will be required to upgrade your systems to be compliant with HIPAA or other security mandates as required by regulation, law or your pharmacy systems/POS vendor. We do not require you to purchase either a hardware maintenance program or a software maintenance program. The cost of hardware maintenance programs will vary among manufacturers. The vendors have the option to raise the maintenance fees annually.

Training

We do not provide any training programs to you, but we may assist you in obtaining web-based training for meeting your HIPAA, Fraud, Waste and Abuse or similar training obligations, and we do provide you with the Natural Bridge Learning Solution discussed above.

ITEM 12 TERRITORY

The franchise agreement gives you the right to operate a retail pharmacy in 1 location. You do not receive any options, rights of first refusal, or similar rights to acquire additional franchises. If you want to move your location, you must first obtain our consent, which we may withhold in our sole discretion. You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we control, or from other channels of distribution or competitive brands that we control.

MSI, you and our other franchisees have the right to advertise and solicit customers, including customers of other franchisees, using any medium including the Internet or any other channel of distribution or direct marketing sales techniques and to accept orders from any customers, regardless of their location. We and our affiliates may operate competitive businesses, under the trademark, The Medicine Shoppe®, or under other trademarks, even if these businesses compete with your business. Neither we, nor our affiliates, will pay you any compensation for soliciting or accepting orders, regardless of where or how the orders are accepted in relation to your pharmacy location.

Our affiliate, Medicap, offers franchises for retail pharmacies that operate under the name, Medicap Pharmacy®. All of the goods and services that are offered in Medicap Pharmacy® businesses are similar to the goods and services you will offer in your The Medicine Shoppe® business. The principal trademarks those businesses use are “Medicap Pharmacy®” and the logo design for that system.

There are no immediate plans to merge the Medicap Pharmacy® and The Medicine Shoppe® pharmacy systems. At some point in the future, this may occur, but we cannot predict if or when this will occur. MSI presently intends to support both the Medicap Pharmacy® and The Medicine Shoppe® pharmacy systems. The owners of Medicap Pharmacy® stores may be located in proximity to your pharmacy, and may compete with your pharmacy.

Customers for the products and services offered by pharmacies operated by our franchisees and those operated by Medicap franchisees are free to choose the pharmacy or pharmacies they want to provide them with their pharmaceutical and other healthcare needs. We do not have any control or influence over a customer’s selection of a pharmacy. Franchisees of both systems therefore have the right to solicit customers of the other, and to accept orders from any customers they choose, regardless of their location. Because no pharmacy has any exclusive right over any customer, we do not have any method for resolving any conflict for customers between The Medicine Shoppe® franchisees and Medicap Pharmacy® franchisees. We do not maintain, and have no plans to maintain, physically separate offices or training facilities for the MSI and Medicap businesses.

ITEM 13 **TRADEMARKS**

The franchise agreement provides that you will operate a pharmacy business under the trade names, trademarks, and service marks that we establish for the operation of pharmacies. We will also allow you to use a “co-brand” name, with The Medicine Shoppe, as a part of the name of your business, provided you meet our requirements, and sign a separate Co-Brand Addendum. The form of this Addendum is attached to this disclosure document as Exhibit A-5.

You must follow our rules when you use our marks. You cannot use any of our names or marks as part of a corporate name or with modifying words, designs or symbols, except for those we license to you, unless we specifically approve your use of another name or mark in connection with our marks and then only in the manner and to the extent approved by us. You may not use any of our names or marks for the sale of any unauthorized product or service or in a manner we have not authorized in writing.

We have registered the following marks on the Principal Register of the United States Patent and Trademark Office (the “Trademark Office”).

<u>Trademark</u>	<u>Registration Date</u>	<u>Registration Number</u>
Mortar & Pestle design (in box)	09/08/92	1,714,481
The Medicine Shoppe - design	09/22/92	1,719,127

<u>Trademark</u>	<u>Registration Date</u>	<u>Registration Number</u>
The Medicine Shoppe - design	09/22/92	1,719,129
Medicine Shoppe Connect®	02/23/99	2,225,001

After we obtained these trademark registrations, we assigned our interest in these trademarks to Pinnacle Intellectual Property Services, Inc. (“Pinnacle”), a wholly-owned subsidiary of our parent company, Cardinal Health. As part of that assignment, we received the exclusive right to use, license and sublicense these marks, and any other marks that Pinnacle owns in connection with the Medicine Shoppe System. Since the date of that assignment, Pinnacle obtained registrations on the following additional trademarks:

<u>Trademark</u>	<u>Registration Date</u>	<u>Registration Number</u>
100% Pure Pharmacy®	06/17/03	2,728,214
The Medicine Shoppe®	09/06/05	2,991,683
The Medicine Shoppe®	09/13/05	2,994,255
Caring Beyond Prescriptions®	05/20/08	3,430,728
The Medicine Shoppe®	05/26/09	3,625,747

We and Pinnacle have filed all affidavits required to preserve and renew these marks.

There are no agreements that limit our right to use or license the use of these marks.

There are no currently effective determinations of the Trademark Office or any other body or court; or any pending infringement, opposition or cancellation proceedings involving our principal marks. There is no material litigation involving our principal marks.

We are not aware of any infringing uses that could materially affect your use of our marks. If you learn of an infringement or challenge to your use of our marks, you must immediately notify us. We will take the action we think is appropriate. We are not obligated to protect your right to use any marks. However, we will protect you against claims of infringement or unfair competition that are made against you from your use of our marks if you are properly using them. We will have the right in this situation to take any action we think is appropriate to handle the claim.

We reserve the right to adopt new marks at any time, or to change our marks. If we adopt new marks, or change our existing marks, you must use the new or modified marks, and discontinue the use of any marks we decide to change or discontinue, at your expense. We also reserve the right to license these marks to others, including licensees and franchisees of our affiliates.

ITEM 14
PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

There are no patents or patent applications that are material to the purchase of a franchise. We and/or our affiliates claim copyrights on certain software used in The Medicine Shoppe Connect® System, forms, printed materials and advertising material we have prepared, although we have not registered these materials with the Copyright Office of the Library of Congress United States Registrar of Copyrights. These materials are proprietary and confidential and we consider them to be our property. You may use them only as long as you are a franchisee, and only as provided in your franchise agreement.

There are no currently effective determinations of the Copyright Office of the Library of Congress or any court regarding any of our copyrighted materials. There are no agreements in effect that significantly limit our right to use or license the copyrighted materials. We are not aware of any infringing uses of these materials that could materially affect your use of these materials. We are not required by any agreement to protect or defend our copyrights.

We will be disclosing to you certain information we believe to be confidential or proprietary information and trade secrets. You may use this information, in the manner we approve, to operate your business. However, you may not use this information in any other way for your own benefit, or communicate or disclose it to, or use it for the benefit of any other person or entity. This information may include trade secrets, knowledge or know-how, confidential information, advertising, marketing, designs, plans, or methods of operation. This includes information about our sources of supply and our recommendations on pricing. You may disclose this information to your employees, but only as necessary to operate the business, and then only while your franchise agreement is in effect.

ITEM 15
**OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE
FRANCHISE BUSINESS**

While we recommend that you participate personally in the operation of your business, you do not have to do so. However, it is your obligation to assure that the business is always under the supervision of a licensed pharmacist, and that all pharmacists you employ in the business are properly licensed. We do not require you to impose any restrictions on any manager you hire.

If you operate as a corporation or limited liability company, we may require that all of the shareholders or members sign a Guaranty in the form attached to your Franchise Agreement.

ITEM 16

RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

The Medicine Shoppe® image is that of a retail store pharmacy where the majority of the business is prescription and healthcare items. You must limit the goods and services you sell in your business to those that are consistent with this pharmacy image. We may prescribe certain goods and services that you must sell in your business, and certain products that you may sell in your business. We have the right to change these items at any time. You may also sell any other products in your business, except any products that we may specifically prohibit as not being consistent with the image of MSI's system. For example, the sale of tobacco products are specifically prohibited. Further, you may not sell any product that bears the private label of another pharmacy retailer.

You, and your employees or pharmacists, as applicable, must maintain all required licenses, permits, and certifications necessary to operate your business and to provide the goods and services offered through your business, and you can only offer those goods and services that you are licensed to provide under applicable law. Any inconsistency between the standards of our franchise system or our advice, on the one hand, and any legal requirement, on the other hand, is inadvertent and not an effort to cause you to deviate from such legal requirements or the proper practice of your profession. Therefore, the judgment of you and your registered pharmacists govern in all matters pertaining to the compounding and dispensing of medications, the advising of patients, communications with physicians on professional matters, and each and every aspect of the professional practice of pharmacies.

We have relationships with health maintenance organizations, preferred provider organizations, insurance companies, and other managed care organizations and third party payors for our franchisees. Through these arrangements, we believe we are able to negotiate better agreements for our franchisees to participate as providers in these insurance plans than they can negotiate on their own. You therefore must participate in our network of pharmacies and sign our The Medicine Shoppe InterNet® Participation Agreement (see Exhibit B). In addition, we have negotiated a central payment arrangement with certain third party payors, meaning that your reimbursement checks will be sent to a central lock box. Our outside vendor will collect the checks and electronically transfer the monies to your bank account and provide you with an accounts receivable reconciliation (see Reconciliation Service Agreement - Exhibit F).

You may not operate any other business from the premises of your Medicine Shoppe business without our consent. We do not limit the customers you may serve.

ITEM 17
RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION

This table lists certain important provisions of the franchise agreement and related agreements. You should read these provisions in the agreements attached to this disclosure document.

THE FRANCHISE RELATIONSHIP		
<u>PROVISION</u>	<u>SECTION IN AGREEMENT</u>	<u>SUMMARY</u>
A. Term of the franchise	Section XIII of Franchise Agreement	5 years from the date of the franchise agreement, unless you are a Legacy franchisee or you are signing your franchise agreement as part of the transfer of an existing business to you that was operating under an older form of agreement with us, in which case the term of the franchise agreement will be the same as the term of the previous franchise or franchise license agreement under which the business was operating.
	Paragraph 1 of Legacy/Successor Franchise Addendum	If you are already operating your business under an earlier form of franchise or franchise license agreement with us, the franchise agreement terminates on the expiration date of that old agreement.
B. Renewal or extension of the term	Section XIII of Franchise Agreement	When your franchise agreement expires, it will automatically renew for an additional term of 5 years, unless you or MSI give notice of non-renewal to the other at least 6 months before the end of the term.
C. Requirements for you to renew or extend	Section XIII of Franchise Agreement	If we ask you to sign our then-current form of agreement, you must sign that agreement as a condition of renewal. The terms and conditions of this new agreement may be materially different from your original franchise agreement.

THE FRANCHISE RELATIONSHIP		
<u>PROVISION</u>	<u>SECTION IN AGREEMENT</u>	<u>SUMMARY</u>
D. Termination by you	Section VI of Franchise Agreement	You may terminate your franchise agreement, with or without cause, on 90 days prior written notice to us, unless you are a Legacy franchisee or you are signing your franchise agreement as part of the transfer to you of an existing business that was operating under an older form of agreement with us, in which case you do not have a right to terminate (subject to state law).
	Section 2 of Legacy/Successor Franchise Addendum	If you are a Legacy franchisee or if you are signing your franchise agreement as part of the transfer to you of an existing business that was operating under an older form of agreement with us, you do not have a right to terminate (subject to state law).
E. Termination by us without cause	Section VI of Franchise Agreement	Subject to state law, we may terminate your franchise agreement, without cause, on 90 days' notice to you.
	Section 2 of Legacy/Successor Franchise Addendum	If you are a Legacy franchisee or sign the franchise agreement as part of the transfer of an existing business that was operating under an older form of agreement with us, we do not have the right to terminate.
F. Termination by us with cause	Sections II and VI of Franchise Agreement	We may terminate if you default. We cannot terminate the Business Associate Agreement except by returning to you, or destroying, all protected health information covered by the Business Associate Agreement. We may terminate your Franchise Agreement if we terminate your InterNet Participation Agreement for cause or if you fail to comply with your obligation to purchase inventory.
G. "Cause" defined - curable defaults	Sections II and VI of Franchise Agreement	General breaches of the franchise agreement, other than those described below, may be cured within 10 days after notice.

THE FRANCHISE RELATIONSHIP		
<u>PROVISION</u>	<u>SECTION IN AGREEMENT</u>	<u>SUMMARY</u>
H. "Cause" defined – non-curable defaults	Section VI of Franchise Agreement InterNet Participation Agreement, Paragraph 16	Revocation of your pharmacy license or any controlled substance license, unauthorized discontinuance of business; improper assignment of your business or your franchise agreement, dishonesty; failure to cure an act that threatens the goodwill of the Marks; the filing against you of a complaint which we reasonably believe affects the goodwill of the Marks; repeating a curable default within 12 months of the first default; if we find that the operation of your Business poses an unreasonable risk of diversion of a Controlled Substance, List 1 Chemical and/or Monitored Item; failure to begin operating within 90 days after you sign the franchise agreement if you are a conversion franchisee or within 12 months if you are a new franchisee; failure to comply with your obligation to purchase inventory; termination of the InterNet Participation Agreement for cause.
I. Your obligations on termination/nonrenewal	Section VII of Franchise Agreement	Obligations include complete de-identification, and payment of amounts owed and unbilled fees and assignment of social media accounts and domain names.
J. Assignment of contract by us	Section VIII of Franchise Agreement	No restriction on our right to assign any agreement.
K. "Transfer" by you – definition	Section VIII of Franchise Agreement	Includes transfer of contract or ownership change, or transfer of customer records or files.
L. Our approval of transfer by you	Section VIII of Franchise Agreement	We have the right to approve all transfers, but will not unreasonably withhold approval.
M. Conditions for our approval of transfer	Section VIII of Franchise Agreement	New franchisee must qualify and may be required to sign new agreement or assume the existing agreement. Transfer fee required. You may not transfer your business separate from your franchise agreement.
N. Our right of first refusal to acquire your business.	Not applicable	Not applicable

THE FRANCHISE RELATIONSHIP		
<u>PROVISION</u>	<u>SECTION IN AGREEMENT</u>	<u>SUMMARY</u>
O. Our option to purchase your business.	Not applicable	Not applicable
P. Your death or disability	Section VIII of Franchise Agreement	If qualified by law, your heirs can assume the business. Otherwise, they must transfer the business within 90 days.
Q. Noncompetition covenants during the term of the franchise	Not applicable	Not applicable
R. Noncompetition covenants after the franchise is terminated or expires	Not applicable	Not applicable
S. Modification of the agreement	Section XIV of Franchise Agreement	No modifications without consent by all parties, but policies and procedures are subject to change.
T. Integration/merger clause	Section XIV of Franchise Agreement	Only the terms of the Franchise Agreement and other related written agreements are binding (subject to applicable state law). Any representations or promises outside of this disclosure document and the Franchise Agreement may not be enforceable. However, neither this clause nor anything in any related agreement is intended to disclaim any representations we make in this disclosure document.
U. Dispute resolution by arbitration or mediation	Section XII of Franchise Agreement	The parties agree to resolve disputes by litigation brought in the state or federal courts in Franklin County, Ohio, but if the court refuses to enforce either the jury trial waiver or the class action waiver or the individual litigation requirements that are in the franchise agreement, then the matter must be moved from court to arbitration in Columbus, Ohio (subject to state law).
V. Choice of forum	Section XII of Franchise Agreement	Litigation must be brought in the state or federal courts in Franklin County, Ohio, subject to state law. If arbitration is mandated, arbitration must be brought in Columbus, Ohio, subject to state law.
W. Choice of law	Section XII of Franchise Agreement	Ohio law generally applies, subject to state law.

ITEM 18
PUBLIC FIGURES

We do not use any public figure to promote our franchise.

ITEM 19
FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Brad Cochran, President, MSI and Cardinal Health Executive Vice President, Retail Distribution at 7000 Cardinal Place, Dublin, Ohio 43017, (614) 757-5000, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20
OUTLETS AND FRANCHISEE INFORMATION

Table No. 1

Systemwide Outlet Summary For years ended June 30, 2021, June 30, 2022 and June 30, 2023				
Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	June 30, 2021	337	319	-18
	June 30, 2022	319	310	-9
	June 30, 2023	310	297	-13
Company- Owned	June 30, 2021	0	0	0
	June 30, 2022	0	0	0
	June 30, 2023	0	0	0
Total Outlets	June 30, 2021	337	319	-18
	June 30, 2022	319	310	-9
	June 30, 2023	310	297	-13

Table No. 2

Transfers of Outlets from Franchisees to New Owners (other than the Franchisor) For years ended June 30, 2021, June 30, 2022 and June 30, 2023		
State	Year	Number of Transfers
Alabama	June 30, 2021	1
	June 30, 2022	0
	June 30, 2023	0
Arkansas	June 30, 2021	0
	June 30, 2022	0
	June 30, 2023	1
California	June 30, 2021	1
	June 30, 2022	0
	June 30, 2023	5
Florida	June 30, 2021	1
	June 30, 2022	2
	June 30, 2023	0
Iowa	June 30, 2021	0
	June 30, 2022	1
	June 30, 2023	0
Louisiana	June 30, 2021	0
	June 30, 2022	1
	June 30, 2023	0

Transfers of Outlets from Franchisees to New Owners (other than the Franchisor)
For years ended June 30, 2021, June 30, 2022 and June 30, 2023

State	Year	Number of Transfers
Missouri	June 30, 2021	2
	June 30, 2022	0
	June 30, 2023	0
New Jersey	June 30, 2021	2
	June 30, 2022	1
	June 30, 2023	0
New York	June 30, 2021	2
	June 30, 2022	0
	June 30, 2023	0
North Carolina	June 30, 2021	1
	June 30, 2022	0
	June 30, 2023	0
North Dakota	June 30, 2021	0
	June 30, 2022	1
	June 30, 2023	0
Ohio	June 30, 2021	1
	June 30, 2022	0
	June 30, 2023	0
Pennsylvania	June 30, 2021	10
	June 30, 2022	1
	June 30, 2023	3
Tennessee	June 30, 2021	1
	June 30, 2022	1
	June 30, 2023	0
Texas	June 30, 2021	0
	June 30, 2022	1
	June 30, 2023	1
South Carolina	June 30, 2021	1
	June 30, 2022	0
	June 30, 2023	0
West Virginia	June 30, 2021	0
	June 30, 2022	2
	June 30, 2023	0
Wisconsin	June 30, 2021	0
	June 30, 2022	0
	June 30, 2023	1
Totals	June 30, 2021	23
	June 30, 2022	11
	June 30, 2023	11

Notes

1. There were no transfers in the last 3 years in any state not listed.

Table No. 3

Status of Franchise Outlets for Years ended June 30, 2021, June 30, 2022 and June 30, 2023 (Note 1)								
State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations-Other Reasons	Outlets at End of Year
Alabama	June 30, 2021	5	0	0	0	0	0	5
	June 30, 2022	5	0	1	0	0	0	4
	June 30, 2023	4	0	1	0	0	0	3
Arizona (Note 2)	June 30, 2021	5	0	0	0	0	0	5
	June 30, 2022	5	0	1	0	0	0	4
	June 30, 2023	4	0	0	0	0	0	4
Arkansas	June 30, 2021	4	0	0	0	0	0	4
	June 30, 2022	4	0	0	0	0	0	4
	June 30, 2023	4	0	0	0	0	0	4
California	June 30, 2021	38	2	3	0	0	0	37
	June 30, 2022	37	1	1	0	0	0	37
	June 30, 2023	37	3	2	0	0	0	38
Colorado	June 30, 2021	4	0	0	1	0	0	3
	June 30, 2022	3	0	0	0	0	0	3
	June 30, 2023	3	0	0	0	0	0	3
Connecticut	June 30, 2021	4	1	1	0	0	0	4
	June 30, 2022	4	0	0	0	0	0	4
	June 30, 2023	4	0	0	0	0	0	4
District of Columbia	June 30, 2021	0	0	0	0	0	0	0
	June 30, 2022	0	0	0	0	0	0	0
	June 30, 2023	0	1	0	0	0	0	1
Florida	June 30, 2021	15	0	0	0	0	0	15
	June 30, 2022	15	0	1	0	0	0	14
	June 30, 2023	14	1	0	0	0	0	15
Georgia	June 30, 2021	5	0	1	0	0	0	4
	June 30, 2022	4	1	0	0	0	0	5
	June 30, 2023	5	0	0	0	0	0	5
Idaho	June 30, 2021	1	0	0	0	0	0	1
	June 30, 2022	1	0	0	0	0	0	1
	June 30, 2023	1	0	0	0	0	0	1
Illinois (Note 3)	June 30, 2021	18	0	1	0	0	0	17
	June 30, 2022	17	0	1	0	0	0	16
	June 30, 2023	16	0	1	0	0	0	15
Iowa	June 30, 2021	1	0	0	0	0	0	1
	June 30, 2022	1	0	1	0	0	0	0
	June 30, 2023	0	0	0	0	0	0	0
Kansas	June 30, 2021	8	0	1	0	0	0	7
	June 30, 2022	7	0	1	0	0	0	6
	June 30, 2023	6	0	0	0	0	0	6

Status of Franchise Outlets for Years ended June 30, 2021, June 30, 2022 and June 30, 2023 (Note 1)

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations-Other Reasons	Outlets at End of Year
Kentucky	June 30, 2021	16	1	0	0	0	0	17
	June 30, 2022	17	0	0	0	0	0	17
	June 30, 2023	17	0	0	0	0	0	17
Louisiana	June 30, 2021	8	0	0	0	0	0	8
	June 30, 2022	8	1	0	2	0	0	7
	June 30, 2023	7	0	1	0	0	0	6
Maine	June 30, 2021	1	0	0	0	0	0	1
	June 30, 2022	1	0	0	0	0	0	1
	June 30, 2023	1	0	0	0	0	0	1
Maryland	June 30, 2021	12	0	2	0	0	0	10
	June 30, 2022	10	0	0	0	0	0	10
	June 30, 2023	10	0	0	0	0	0	10
Massachusetts	June 30, 2021	1	0	0	0	0	1	0
	June 30, 2022	0	0	0	0	0	0	0
	June 30, 2023	0	0	0	0	0	0	0
Michigan	June 30, 2021	5	0	0	1	0	0	4
	June 30, 2022	4	0	0	0	0	0	4
	June 30, 2023	4	0	0	0	0	0	4
Minnesota	June 30, 2021	3	0	0	0	0	0	3
	June 30, 2022	3	0	0	0	0	0	3
	June 30, 2023	3	1	0	0	0	0	4
Mississippi	June 30, 2021	2	1	1	0	0	0	2
	June 30, 2022	2	0	0	0	0	0	2
	June 30, 2023	2	0	2	0	0	0	0
Missouri	June 30, 2021	23	0	2	0	0	0	21
	June 30, 2022	21	0	0	0	0	0	21
	June 30, 2023	21	1	5	0	0	0	17
Nebraska	June 30, 2021	1	0	0	0	0	0	1
	June 30, 2022	1	0	0	0	0	0	1
	June 30, 2023	1	0	1	0	0	0	0
Nevada	June 30, 2021	0	0	0	0	0	0	0
	June 30, 2022	0	1	0	0	0	0	1
	June 30, 2023	1	0	0	0	0	0	1
New Hampshire	June 30, 2021	0	0	0	0	0	0	0
	June 30, 2022	0	1	0	0	0	0	1
	June 30, 2023	1	0	0	0	0	0	1
New Jersey	June 30, 2021	9	0	0	0	0	0	9
	June 30, 2022	9	0	0	0	0	0	9
	June 30, 2023	9	0	0	0	0	0	9
New Mexico	June 30, 2021	1	0	0	0	0	0	1
	June 30, 2022	1	0	0	0	0	0	1
	June 30, 2023	1	0	1	0	0	0	0

Status of Franchise Outlets for Years ended June 30, 2021, June 30, 2022 and June 30, 2023 (Note 1)

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations-Other Reasons	Outlets at End of Year
New York	June 30, 2021	13	0	2	0	0	0	11
	June 30, 2022	11	0	1	0	0	0	10
	June 30, 2023	10	0	1	0	0	0	9
North Carolina	June 30, 2021	5	0	0	0	0	0	5
	June 30, 2022	5	0	0	0	0	0	5
	June 30, 2023	5	1	1	0	0	0	5
North Dakota	June 30, 2021	8	0	0	0	0	0	8
	June 30, 2022	8	1	0	0	0	0	9
	June 30, 2023	9	0	1	0	0	0	8
Ohio	June 30, 2021	17	1	2	0	0	0	16
	June 30, 2022	16	0	1	0	0	0	15
	June 30, 2023	15	2	0	0	0	0	17
Oklahoma	June 30, 2021	1	0	0	0	0	0	1
	June 30, 2022	1	0	0	0	0	0	1
	June 30, 2023	1	0	0	0	0	0	1
Pennsylvania	June 30, 2021	55	1	6	0	0	0	50
	June 30, 2022	50	0	1	0	0	0	49
	June 30, 2023	49	1	6	0	0	0	44
South Carolina	June 30, 2021	1	0	0	0	0	0	1
	June 30, 2022	1	0	0	0	0	0	1
	June 30, 2023	1	0	0	0	0	0	1
South Dakota	June 30, 2021	1	0	0	0	0	0	1
	June 30, 2022	1	0	0	0	0	0	1
	June 30, 2023	1	0	0	0	0	0	1
Tennessee	June 30, 2021	8	0	0	0	0	0	8
	June 30, 2022	8	0	0	0	0	0	8
	June 30, 2023	8	0	0	0	0	0	8
Texas	June 30, 2021	11	1	1	0	0	0	11
	June 30, 2022	11	0	2	0	0	0	9
	June 30, 2023	9	1	2	0	0	0	8
Virginia	June 30, 2021	3	0	0	0	0	0	3
	June 30, 2022	3	0	0	0	0	0	3
	June 30, 2023	3	0	0	0	0	0	3
Washington	June 30, 2021	5	0	0	0	0	0	5
	June 30, 2022	5	0	1	0	0	0	4
	June 30, 2023	4	0	0	0	0	0	4
West Virginia	June 30, 2021	12	0	0	0	0	0	12
	June 30, 2022	12	0	0	0	0	0	12
	June 30, 2023	12	0	1	0	0	0	11
Wisconsin	June 30, 2021	7	0	0	0	0	0	7
	June 30, 2022	7	0	0	0	0	0	7
	June 30, 2023	7	1	0	0	0	0	8

Status of Franchise Outlets for Years ended June 30, 2021, June 30, 2022 and June 30, 2023 (Note 1)

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations-Other Reasons	Outlets at End of Year
Totals	June 30, 2021	337	8	23	2	0	1	319
	June 30, 2022	319	6	13	2	0	0	310
	June 30, 2023	310	13	26	0	0	0	297

Notes

1. There were no outlets open in the last 3 years in any state not listed.
2. One Arizona outlet is a Telepharmacy.
3. Two Illinois outlets were Telepharmacies.

Table No. 4

Status of Company-Owned Outlets for the Years ended June 30, 2021, June 30, 2022 and June 31, 2023							
State	Year	Outlets at Start of the Year	Outlets Opened During Year	Outlets Reacquired from Franchisee	Outlets Closed During Year	Outlets Sold to Franchisee	Outlets at Year End
All States	June 30, 2021	0	0	0	0	0	0
	June 30, 2022	0	0	0	0	0	0
	June 30, 2023	0	0	0	0	0	0
Totals	June 30, 2021	0	0	0	0	0	0
	June 30, 2022	0	0	0	0	0	0
	June 30, 2023	0	0	0	0	0	0

Table No. 5

Medicine Shoppe Projected Openings as of June 30, 2023			
State	Franchise Agreements Signed But Outlet Not Opened as of 6/30/2023	Projected New Franchised Outlets in the Next Fiscal Year	Projected New Company-owned Outlets in the Next Fiscal Year
Arkansas	0	1-2	0
California	2	2	0
Florida	1	1-2	0
Hawaii	0	0-1	0
Illinois	0	0-1	0
Indiana	0	0-1	0
Kentucky	1	1-2	0

Medicine Shoppe Projected Openings as of June 30, 2023

State	Franchise Agreements Signed But Outlet Not Opened as of 6/30/2023	Projected New Franchised Outlets in the Next Fiscal Year	Projected New Company-owned Outlets in the Next Fiscal Year
Louisiana	0	1-2	0
Maryland	0	0-1	0
Massachusetts	0	1-2	0
Minnesota	0	0-1	0
Missouri	1	1-2	0
Nevada	0	2-3	0
New Jersey	0	1-2	0
New York	1	0-1	0
North Dakota	0	0-1	0
Ohio	0	1-2	0
Pennsylvania	0	2-3	0
Rhode Island	0	0-1	0
South Dakota	0	0-1	0
Texas	0	1-2	0
Virginia	0	0-1	0
Washington	0	0-1	0
Totals	6	15-37	0

The Item 20 tables above include data on Medicine Shoppe® retail pharmacy outlets and Telepharmacies. We also have franchisees that operate closed door pharmacies. Since closed door pharmacies are not substantially similar to Medicine Shoppe® retail pharmacy outlets, they are not counted as separate franchised units in Item 20, however they are identified on Exhibits CC and DD.

Exhibit DD lists the name, city and state, and the current business telephone number or, if unknown to us, the last known home telephone number of the 37 franchisees who transferred their franchises or had their franchise terminated, cancelled, not renewed, or otherwise voluntarily or involuntarily stopped doing business under their franchise agreement during the fiscal year ended June 30, 2023, or who had not communicated with us within 10 weeks of the disclosure document issuance date. If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

A list of all franchisees that operated Medicine Shoppe businesses as of June 30, 2023, and the addresses and telephone numbers of their businesses, is attached as Exhibit CC. Some current and former franchisees have signed provisions in the last 3 years restricting their ability to speak openly about their experience with the Medicine Shoppe system. You may wish to speak with current and former franchisees, but be aware that not all such franchisees will be able to communicate with you.

FRANCHISEE ASSOCIATIONS

The following are trademark-specific franchisee associations that are associated with the Medicine Shoppe system:

Owners' Advisory Council: MSI formed this organization to foster and improve communications and the sharing of information between MSI and its franchisees. The address the telephone number for the Council is 7000 Cardinal Place, Dublin, Ohio 43017; (614) 757-5000.

InterNet Advisory Council: This is the advisory panel described in the Medicine Shoppe InterNet Participation Agreement, which is sponsored by Medicine Shoppe InterNet, Inc. The address and telephone number for the Council is 7000 Cardinal Place, Dublin, Ohio 43017; (614) 757-5000.

ITEM 21 FINANCIAL STATEMENTS

Attached to this disclosure document as Exhibit AA is a copy of the consolidated balance sheets of Cardinal Health, Inc. and subsidiaries as of June 30, 2023 and June 30, 2022, and the related consolidated statements of earnings, shareholders' equity, cash flows and comprehensive income for the years ended June 30, 2023, June 30, 2022 and June 30, 2021. The financial statements of Cardinal Health, Inc., attached to this disclosure document as Exhibit AA, have been audited by Ernst & Young LLP, independent registered public accountants, as stated in their report appearing in Exhibit AA.

Cardinal Health is guaranteeing our obligations to you. A copy of that Guarantee is included in this disclosure document as Exhibit AA.

ITEM 22 CONTRACTS

Attached to this disclosure document are a number of agreements you will or may sign:

- A. Franchise Agreement
 - A-1 Franchise Agreement
 - A-2 Guaranty
 - A-3 State Specific Addendum (if applicable)
 - A-4 Inventory Purchase Addendum
 - A-5 Co-Brand Addendum
- B. Medicine Shoppe InterNet® Enrollment Guide
- C. Business Associate Agreement
- D. Compliance and Marketshare Program Participation Agreement
- E. Reimbursement Consulting Services Agreement
- F. Reconciliation Service Agreement
- G. Collaborative Practice Program

- H. Cardinal Health Medical Billing and Reconciliation Service Agreement
- I. Point-of-Care Testing Program Enrollment Form
- J. Immunizations Specialized Care Center Enrollment Form
- K. Inventory Manager (CIM) Agreement
- L. Front-End Product Management Enrollment Form
- M. Cardinal Health Pharmacy Marketing Advantage Enrollment Forms
- N. Brand End Cap Enrollment Form
- O. Leader End Cap Enrollment Form
- P. POS Smart Reports Enrollment Form
- Q. Modern Payments Processing Enrollment Form
- R. Leader Vitamin Club
- S. Scheduling Service Agreement
- T. Order Express Advanced Reporting Enrollment Form
- U. [Reserved]
- V. [Reserved]
- W. Telepharmacy Master Cloud Services Agreement
- X. General Release
- Z. State Specific Addenda to Disclosure Document

ITEM 23
RECEIPT PAGES

The last 2 pages to this disclosure document are detachable pages acknowledging receipt of the disclosure document by you.

EXHIBIT A

- A. Franchise Agreement
 - A-1 Franchise Agreement
 - A-2 Guaranty
 - A-3 State Specific Addendum (if applicable)
 - A-4 Inventory Purchase Addendum
 - A-5 Co-Brand Addendum

EXHIBIT A-1
FRANCHISE AGREEMENT

[THE MEDICINE SHOPPE®]
[MEDICAP PHARMACY®]
FRANCHISE AGREEMENT

TABLE OF CONTENTS

	<u>Page No.</u>
SECTION I - GRANT OF LICENSE.....	1
A. Site Acquisition.....	1
B. Acknowledgment of Nonexclusivity of Grant	2
SECTION II - FRANCHISEE'S GENERAL RESPONSIBILITIES.....	2
A. Establishment and Continued Operation of Business	2
B. Pharmacy Network Participation	2
C. Marketing and Advertising	3
D. Identity	3
E. Specifications and Suppliers	3
F. Inventory Requirements; Required Purchases From Company or Affiliates	4
G. Private Label Products	4
H. Notification of Certain Actions.....	4
I. Adherence to Standards	4
J. Company Access.....	4
K. POS System	5
L. Computer Systems	5
M. Financial and Sales Information	5
N. Use of Claims Switch.....	5
O. Communications and Communications Lines	5
P. Taxes and Trade Payables.....	5
Q. Web Sites and Social Media	5
R. Local Advertising.....	6
SECTION III - FEES	6
A. Initial Fees.....	6
B. Continuing License Fees.....	6
C. National Marketing/Business Development Fees	6
D. Late Payment of Fees.....	6
E. Offset.....	6
SECTION IV - STANDARDS	7
A. Policies and Procedures	7
B. Modifications	7
C. Professional Standards	7
D. Financial Reporting.....	8
SECTION V - THE COMPANY'S ASSISTANCE.....	8
A. Pre-Opening Assistance	8
B. Marketing Assistance.....	8
C. Additional Services	8
D. Private Label Products	8
E. Nature of Assistance	8
SECTION VI - TERMINATION AND PRE-TERMINATION OPTIONS	9
A. Termination by Franchisee	9
B. Termination by the Company	9

C. The Company's Pre-Termination Options.....	11
SECTION VII - ACTIONS UPON TERMINATION.....	11
A. Franchisee De-Identification.....	11
B. Cancellation of Listings	11
SECTION VIII - ASSIGNMENT.....	12
A. Franchisee Assignment	12
B. The Company's Assignment.....	14
SECTION IX - INTELLECTUAL PROPERTY	14
A. Confidentiality	14
B. Use of Marks.....	14
C. Information Concerning the Business.....	14
SECTION X - INSURANCE/INDEMNIFICATION	15
A. Insurance.....	15
B. Indemnification	15
SECTION XI - INDEPENDENT CONTRACTOR	16
SECTION XII - ENFORCEMENT	16
A. Waivers	16
B. Governing Law	16
C. Venue	16
D. Legal Fees	16
E. Waiver of Punitive Damages	16
F. Waiver of Collateral Estoppel.....	17
G. Joint and Several Liability	17
H. Waiver of Jury Trial.....	17
I. Waiver of Class Action	17
J. Individual Litigation Requirement.....	18
K. Arbitration.....	18
SECTION XIII – TERM.....	20
A. Term.....	20
B. Renewal Rights	20
SECTION XIV – MISCELLANEOUS	20
A. Entire Agreement	20
B. Binding Effect.....	21
C. Time	21
D. Consent to Communications	21
E. Headings	21
F. The Company's Business Interests	21
G. Notices	21

[THE MEDICINE SHOPPE®]
[MEDICAP PHARMACY®]
FRANCHISE AGREEMENT

This Agreement is made as of the ____ day of _____, ____, between [Medicine Shoppe International, Inc., a Delaware corporation][Medicap Pharmacies Incorporated, an Iowa corporation] (the "Company") and _____, _____ State of _____ ("Franchisee").

RECITALS

The Company has the right to use and license the primary service mark identified on the Rider to this Agreement (the "Primary Mark"), in connection with the operation of pharmacy businesses, and has created considerable goodwill for the Company and the network of pharmacies operating under the Primary Mark (the "Franchised Network"). In addition, the Company has made arrangements to provide a core package of services to participants in the Franchised Network, some of which services may be offered by affiliates of the Company, or others, and are available to independent pharmacies, while others may be available only to members of the Franchised Network.

Franchisee desires to operate a pharmacy business identified by the Primary Mark and using such other names and logos as may be identified by the Company (collectively with the Primary Mark, the "Marks"), with access to the core package of services the Company has arranged to make available to members of the Franchised Network, as they may be modified from time to time, and such other support and systems that the Company may offer to Franchisee from time to time. Franchisee acknowledges that it has read this Agreement and understands and accepts that the terms, conditions and covenants contained in this Agreement are reasonably necessary to maintain the standards of quality and service promoted by the Company and to protect and preserve the goodwill of the Marks. Franchisee further acknowledges that it has conducted an independent investigation of the business venture contemplated by this Agreement and recognizes that it involves business risks, and that the success of the venture is largely dependent upon Franchisee's business abilities. In reliance upon the foregoing acknowledgments, the Company has agreed to grant to Franchisee the license represented by this Agreement (the "License") upon the terms and conditions hereinafter set forth:

SECTION I - GRANT OF LICENSE

The Company hereby grants to Franchisee the right to use the Marks, and the core package of services the Company has arranged to make available to members of the Franchised Network and such other of the Company's marketing and promotional methods, systems, and other procedures and forms used in connection with or applicable to the operation of pharmacies and related health care businesses (collectively, the "System"), in the operation by Franchisee of a pharmacy and related health care business (the "Business") at the location set forth in the Rider hereto attached and made a part of this Agreement (the "Rider").

A. Site Acquisition - Franchisee acknowledges that it is Franchisee's responsibility to select the site at which the Business is operated. Once Franchisee has selected a prospective

site, it shall advise the Company of its selection, and provide any additional information required by the Company so as to enable the Company to determine whether it will approve that site. Franchisee shall not take any action to acquire any particular site until the site has been approved by the Company. However, approval of a site is not an endorsement of that site or any assurance the site will prove to be a viable one from which to operate the Business.

B. Acknowledgment of Nonexclusivity of Grant - Franchisee acknowledges that the grant of the right to use the Marks and the System in connection with the operation of the Business is a nonexclusive grant, and the Company may, at its option, use the Marks (including the Primary Mark) in connection with the operation of any business, including any pharmacy or the sale of any products or services, and license others to operate such businesses and/or to sell any products or services, at any location outside the specific store premises of the Business, even if such use competes with the Business.

SECTION II - FRANCHISEE'S GENERAL RESPONSIBILITIES

A. Establishment and Continued Operation of Business - Franchisee shall establish a retail pharmacy identified under the Primary Mark at the location identified in the Rider. The Business shall operate under the Primary Mark, and under such other names and marks as may be approved by the Company in its sole discretion, using the System, throughout the term of this Agreement.

(01) At all times, the Business shall be under the direct supervision of Franchisee, and Franchisee shall be solely responsible for the operation of the Business. Without limiting the foregoing, Franchisee shall be solely responsible for recruiting and hiring employees who operate the Business, for training its employees, and for setting all terms and conditions of employment for its employees. All such persons shall be the employees of Franchisee, and not the Company's agents or employees. Company specifically disclaims any duty or obligation to operate the Business or to direct Franchisee's employees.

(02) Franchisee shall keep and maintain in full force and effect a valid pharmacy business license as required by the laws of the state in which the Business is located and ensure that all pharmacists employed by Franchisee are properly licensed in accordance with the laws of that state. Franchisee shall also keep and maintain in full force and effect all required licenses, both state and federal, for the sale in the Business of controlled substances, listed chemicals and/or monitored items.

B. Pharmacy Network Participation - Franchisee shall participate at all times throughout the term of this Agreement in any programs prescribed by the Company, including the Company's managed care network of pharmacies through which Franchisee will have access to arrangements made by the Company or the Company's designated single source representative with insurance and other providers (the "Company's Pharmacy Network"). Franchisee shall comply with all terms and conditions established by the Company for participation in programs prescribed by the Company, including the Company's Pharmacy Network, and shall execute such agreements related thereto as may be required by the Company from time to time. If Franchisee's participation in the Company's Pharmacy Network is terminated by the Company

for cause, the Company shall have the option to also terminate this Agreement under Section VI.B.

C. Marketing and Advertising - Franchisee shall participate in various marketing programs as designated from time to time by the Company. In addition, at the option of the Company, Franchisee must participate in any local or regional advertising cooperative established by the Company, on terms that may be set from time to time by the Company. Franchisee shall not modify any displays, advertising material, or promotional campaigns provided by the Company that Franchisee elects to use except as the Company may authorize. If Franchisee desires to use any advertising materials or promotional campaigns not provided by the Company, Franchisee shall first submit such materials to the Company for its prior approval. If the Company does not notify Franchisee, within ten (10) business days after receipt of such materials, that the materials have not been approved, Franchisee may begin using the materials. The Company's approval of any advertising materials or promotional campaigns shall not be deemed an endorsement of the content or likelihood of success of the materials. The Company does not review any such material for compliance with applicable laws. Franchisee shall, however, refrain from using, withdraw, or modify, advertising, which in the Company's sole judgment conflicts with policies of the Company or is not in keeping with high ethical and professional standards of the System, even if previously approved by the Company.

D. Identity - Franchisee shall utilize insignia, equipment, decals, personnel uniforms, vehicle signs and colors, indoor signs and posters, and such other materials as are required by the Company to maintain uniformity of appearance, identity recognition, point of purchase impact, and full penetration of promotional opportunities. If the Company permits Franchisee to use any other name, mark, logo or insignia not owned by Company in connection with the Business, including a co-brand name, Franchisee shall use such name or mark in association with the Marks in such manner as is specifically authorized in writing by the Company in accordance with the Company's standards and guidelines.

E. Specifications and Suppliers - Franchisee shall purchase equipment, fixtures, supplies, inventory and signs, which comply with the specifications of the Company, shall maintain such certifications and provide such products and services as required by the Company, and shall not sell any product or service in the Business that has been specifically disapproved by the Company. The Company may, from time to time, provide Franchisee a list of approved suppliers of items used in the operation of the Business that meet the Company's specifications. If provided, the Company may revise the approved supplier list from time to time in its sole discretion. The only approved source of supply for any individual item may be the Company, an affiliate of the Company, or an independent contractor. To assure the maintenance of quality standards in all pharmacies operating under the Primary Mark, the Company reserves the right to require Franchisee to obtain the written approval of the Company prior to the use of any supplier of any item used or sold in the Business, and as a precondition to the granting of such approval may require the proposed supplier to submit to the Company samples of products proposed to be provided to Franchisee for use or sale in the Business. The Company reserves the right to require Franchisee to reimburse the Company for its time and costs in researching suppliers suggested by Franchisee.

F. Inventory Requirements; Required Purchases From Company or Affiliates -

Franchisee shall maintain physical inventory requirements as established from time to time by the Company. Franchisee may purchase such inventory from any supplier able to provide sufficient quantities of such merchandise, with reasonable expiration dates as the Company may determine from time to time, to meet the requirements of customers of the Business. Notwithstanding the foregoing, the Company shall have the right, at any time, to require purchases cease from any supplier that is providing mislabeled, out of date or adulterated products.

G. Private Label Products - Franchisee may purchase a representative sampling, as determined by the Company, of any available products bearing the Company's private label(s) (which may or may not include the Primary Mark), or at the Company's option, the private label(s) of an affiliate(s), as may be developed from time to time, in quantities sufficient to meet the demands of Franchisee's customers. Franchisee shall provide such products adequate shelf space. Franchisee may not sell any product that bears the private label of another pharmacy retailer.

H. Notification of Certain Actions - Within five (5) days after Franchisee is aware of the same, Franchisee shall notify the Company of any criminal or civil proceeding, action or lawsuit initiated against the Business or Franchisee related to the operation of the Business or any activity that occurred or was alleged to have occurred in the Business, and any criminal investigations against Franchisee or the Business.

I. Adherence to Standards - Franchisee shall diligently adhere to any standards established by the Company for interior and exterior standard colors, lighting, design, equipment, and fixtures, which have been designed by the Company to create a pleasant, inviting atmosphere and appearance to and in the Business and to provide statewide and national identification. Franchisee will also maintain a neat, orderly arrangement of displayed merchandise and high degree of cleanliness in the Business. Any new construction must conform, subject to zoning regulations and OSHA and other federal and local building laws and regulations, to the Company's then current standards. Franchisee will promptly, after notice from the Company, make such repairs, alteration, repainting, and refurbishing required to bring the premises up to the Company's standards.

J. Company Access - To enable the Company to maintain the integrity of the System and to confirm Franchisee's compliance with this Agreement, Franchisee shall allow the Company the unqualified right, from time to time during the term of this Agreement, to:

- (01) Review and/or inspect the operations of the Business periodically during each year, which shall include, but not be limited to, the right to (i) conduct or observe a physical inventory of the Business; (ii) remove samples of any products, materials and supplies for testing and analysis; (iii) interview personnel of the Business; (iv) interview customers of the Business; (v) observe and record sales activities in the Business; (vi) photograph (including taking still photos and video depictions) the premises of the Business; and (vii) inspect and copy any books, records and documents relating to the operation of the Business;

(02) Consult with Franchisee from time to time on operating issues concerning the Business; and

(03) Obtain information, including purchasing information, from any supplier to the Business.

K. POS System - The Company may publish standards for a point of sale cash register. Franchisee may, however, use any POS system it chooses in the operation of the Business, but Franchisee acknowledges that if it does not use a system that meets the Company's standards, it may not be able to participate in all of the Company's programs and services.

L. Computer Systems - The Company may publish standards for a pharmacy dispensing computer, commonly referred to as a pharmacy management system, and compatible pharmacy software programs. However, Franchisee may use any pharmacy dispensing systems it chooses in the operation of the Business.

M. Financial and Sales Information - Franchisee shall maintain its books and records in the manner reasonably required by the Company (including use of the Company's bookkeeping and accounting systems), and provide the Company with such weekly, monthly, quarterly, and annual financial and sales information relating to the business of the Franchisee as from time to time may be reasonably required by the Company. All financial and sales information to be delivered to the Company shall be in the form and by the means of communication authorized by the Company. All monthly financial and sales information shall be prepared in accordance with generally accepted accounting principles and in the form prescribed by the Company and shall be received by the Company no later than the last day of the following month.

N. Use of Claims Switch - The Company may publish standards for claims processing services ("Claims Switch"), and make available for sale access to a Claims Switch that meets those standards. Franchisee may, however, use any Claims Switch it chooses in the operation of the Business, but Franchisee acknowledges that if it does not use the Claims Switch that meets the Company's standards, Franchisee may not be able to participate in marketing or other programs, if any, that require it to provide dispensing information.

O. Communications and Communications Lines - Franchisee shall at all times use a computer which has Internet access in the operation of the Business. Franchisee shall also install and maintain adequate telephone lines or other communications connectivity, as may be specified by the Company. All communications between the Company and Franchisee shall be in the form and manner determined from time to time by the Company, and Franchisee specifically consents to receipt of communications from the Company by fax, email, or other means of communications.

P. Taxes and Trade Payables - Franchisee shall promptly discharge all applicable tax liabilities and trade payables when due.

Q. Web Sites and Social Media - Franchisee shall not establish any website, or other presence, site or location on the Internet or successor technology, including without limitation any social networking and/or social media website, profile or account, or content thereon,

relating to or making reference to the Company or the System in any manner (a “**Social Media Site**”), except pursuant to the Company’s specific requirements and guidelines, which requirements and guidelines may be modified from time to time. The Company reserves the right at any time, in its sole discretion, to require Franchisee to remove, delete or modify any Social Media Site.

R. Local Advertising - Franchisee is expected to promote its business through local advertising, including local newspaper, radio, and television advertising. Franchisee is not required to account to the Company with respect to its expenditures for local advertising, but all local advertising undertaken by Franchisee must comply with the Company’s specific guidelines and requirements, as amended from time to time.

SECTION III - FEES

A. Initial Fees - Franchisee shall not be required to pay any initial or origination fees to the Company in connection with the execution of this Agreement.

B. Continuing License Fees - Franchisee shall pay to the Company a monthly continuing license fee as follows: (01) if Franchisee, at its sole and exclusive option, signs the Inventory Purchase Addendum, then the continuing license fee shall be Five Hundred Ninety Nine Dollars (\$599) per month, payable within thirty (30) days of invoice provided to Franchisee; or (02) if this Agreement is being signed in connection with the transfer of an existing Business that was operated under a franchise agreement or franchise license agreement with the Company, the continuing license fee shall be the continuing license fee set forth in the franchise agreement or franchise license agreement that existed for the Business prior to such transfer. In all other cases, Franchisee shall pay to the Company a monthly continuing license fee equal to three percent (3%) of the gross sales of the Business, excluding sales, use or service taxes on such gross sales, payable on the fifteenth (15th) day of each month with respect to gross sales received in the preceding calendar month. Franchisee shall also pay all excise, use and other taxes (excluding any taxes imposed on the net income of the Company or franchise taxes) imposed on any fees payable to the Company or its affiliates.

C. National Marketing/Business Development Fees - Franchisee shall not be required to pay any national marketing or business development fees to Company.

D. Late Payment of Fees - All amounts due to the Company from Franchisee under this Agreement not received by the Company on or before the due date will incur a service charge of one and one-half percent (1½%) per month.

E. Offset - The Company shall have the right to set-off any amounts owed by Franchisee to the Company or its affiliates against amounts the Company may have received from others for the account of Franchisee or against moneys otherwise owing by the Company to Franchisee. Franchisee specifically consents to the Company retaining any moneys it may be holding for Franchisee or may owe Franchisee to pay outstanding amounts owed by Franchisee to the Company. If any such set-off is taken, the Company may apply the payments in any manner it elects, provided Franchisee receives full credit for the set-off amounts against amounts owing by Franchisee to the Company or its affiliates. Likewise, if Franchisee fails to pay all

amounts owing to the Company on any given date, the Company shall have the right to apply any payments made by Franchisee in any manner it elects, notwithstanding any alternate designation by Franchisee.

SECTION IV - STANDARDS

A. Policies and Procedures - The Company shall provide to Franchisee copies of its policies and procedures, which may include without limitation mandatory certifications for the Business and mandatory products and services to be provided by the Business. These policies and procedures will initially be provided in a manual, but may be supplemented in bulletins, through the Internet, or by any other means determined by the Company. Franchisee agrees to operate the Business in conformance with all mandatory policies and procedures. The policies and procedures shall be kept in safekeeping and in the custody of Franchisee at the premises of the Business, shall remain the property of the Company, and shall not be copied in whole or in part. Franchisee acknowledges that any policies and procedures adopted by the Company are designed to protect the System and the Marks, and not to control the day-to-day operation of the Business or the means and manner by which Franchisee implements any standards adopted by the Company. Franchisee will correct any nonconformance with the policies and procedures within thirty (30) days after receiving written notice of such nonconformance by the Company.

B. Modifications - Franchisee understands and agrees that the System may be modified and improved in the future, and that such modifications may require changes from time to time in the manner in which the Business is operated. Franchisee covenants to conduct its business in strict conformance with any future modification in or amendments to its mandatory policies and procedures, provided that such changes are distributed to all other pharmacy franchisees.

C. Professional Standards - Notwithstanding the Company's right to require Franchisee to conduct business at the Business in accordance with the System, and the standards set from time to time by the Company, the Company and Franchisee recognize that the practice of pharmacy is a profession requiring independent judgment, skill and training and is governed by federal, state and local laws and regulations. Any inconsistency between the standards of the System or the advice of the Company, on the one hand, and any legal requirement, on the other hand, is inadvertent and not an effort to cause Franchisee to deviate from such legal requirements or the proper practice of its profession. Therefore, the Company and Franchisee understand and agree that (i) in all cases, lawful, regulatory requirements take precedence over both any inconsistent advice, counsel or other guidance offered by the Company as well as any inconsistent standards the Company may prescribe; (ii) no business advice given by the Company nor any standard the Company prescribes or recommends shall be taken as advice in respect of the practice of the profession of pharmacy, as defined by law; (iii) Franchisee's judgment, and the judgment of its registered pharmacists, govern in all matters pertaining to the compounding and dispensing of medications, the advising of patients, communications with physicians on professional matters, and each and every aspect of the professional practice of pharmacies; (iv) in any case in which Franchisee believes that the Company's advice or standards contravene the practice of the profession of pharmacy or any legal requirements of that practice, Franchisee will notify the Company, orally and in writing, immediately; and

(v) Franchisee and Franchisee's registered pharmacists are solely responsible for the practice of pharmacy in operating the Business and the results of that practice.

D. Financial Reporting - Franchisee shall provide such financial reports to the Company, concerning the operation of the Business, as may from time to time be requested by the Company. All such reports shall be provided on forms and in the manner required by the Company. The Company shall be allowed to audit Franchisee's books and records at any time to confirm the accuracy of the information provided, or required to be provided, to the Company. If any audit discloses an understatement of the gross sales of the Business for any period or periods equal to three percent (3%) or more of the gross sales for the period, or if Franchisee refuses or fails to promptly provide any financial information requested by the Company, Franchisee shall reimburse the Company for the cost of the audit, including without limitation, the charges of any independent accountant and the travel expenses, room and board, and compensation of persons employed by the Company to make the audit.

SECTION V - THE COMPANY'S ASSISTANCE

A. Pre-Opening Assistance - Franchisee acknowledges that the Company has not represented that it will provide any pre-opening assistance to Franchisee, and the Company is not obligated to provide any such assistance.

B. Marketing Assistance - The Company will, from time to time, provide to Franchisee such marketing assistance that it deems appropriate, but which assistance shall include access to advertising templates for the creation of advertising, and a basic Business website with limited customizable features that include Business local information.

C. Additional Services - The Company will, from time to time, designate a menu of optional services offered by the Company or its affiliates and allow Franchisee the opportunity to select from among such services. While these services will generally be provided at scheduled prices, Franchisee will be given a credit of Three Hundred Dollars (\$300) per month that may be applied toward payment of the monthly fees for such services. In addition, Franchisee may receive a discount of ten percent (10%) per month from the scheduled prices for such services (increased to fifteen percent (15%) if Franchisee is not utilizing a co-brand name to identify its business). Franchisee will be required to sign a separate enrollment form or other agreement for each designated service, in the form specified by the Company or its affiliate. Once enrolled for a particular service, Franchisee must continue paying for that service for a period of one year, following which time Franchisee may discontinue the service at any time upon 90 days' prior written notice to the Company. However, the Company may terminate any service at any time, upon ninety (90) days' notice to Franchisee.

D. Private Label Products - The Company will provide Franchisee access to a line of private label products offered by the Company or its affiliates from time to time.

E. Nature of Assistance - Franchisee acknowledges that the Company is not required to provide any assistance to Franchisee's level of satisfaction, but as a function of its experience, knowledge and judgment. Further, the Company is not obligated to provide any services that are not set forth in this Agreement. In addition, the Company has the right to delegate its

responsibilities, and may provide some services through affiliates and others who provide similar services to others, including services offered under other pharmacy network programs.

SECTION VI - TERMINATION AND PRE-TERMINATION OPTIONS

A. Termination by Franchisee - Franchisee may terminate this Agreement, with or without cause, upon ninety (90) days prior written notice to the Company; provided, however, that (i) such termination shall not be effective if Franchisee does not comply with all of its post-termination obligations as set forth in Section VII of this Agreement and (ii) if this Agreement is being signed in connection with the transfer of an existing Business that was operated under a franchise agreement or franchise license agreement with the Company entered into prior to March 1, 2009, this Section VI.A shall be excised from this Agreement, and Franchisee shall not have any right to terminate this Agreement prior to expiration of its term.

B. Termination by the Company - The Company may terminate this Agreement, with or without cause, upon ninety (90) days prior written notice to Franchisee. In addition, the Company may terminate this Agreement by written notice to Franchisee, effective immediately upon receipt by Franchisee, upon the occurrence of any of the following events, each of which shall be considered a breach by Franchisee of its obligations under this Agreement:

(01) The revocation or suspension of Franchisee's pharmacy business license or any license relating to controlled substances, listed chemicals or monitored items, or the filing of any action against Franchisee by state or federal drug enforcement officials;

(02) If Franchisee discontinues its business operation as a pharmacy for more than five (5) consecutive days, or any shorter period after which it is not unreasonable under the facts and circumstances for the Company to conclude that Franchisee does not intend to operate the Business, unless the failure to operate is due to fire, flood, earthquake or another act of God beyond Franchisee's control. If such an act of God occurs, Franchisee shall use its best efforts to reopen the Business as soon as possible thereafter; provided, however, if the Business fails to reopen within ninety (90) days of the discontinuance of business operations as a result of one of these events, the Company may terminate this Agreement on the expiration of the ninety (90) days following the discontinuance of business operations, without further notice to Franchisee;

(03) The failure of Franchisee to timely provide any reports or other information due to the Company;

(04) Failure to be regularly open for business not less than the minimum hours prescribed from time to time by the Company;

(05) Any other conduct that endangers patients or employees of the Business or demonstrates bad faith, improper, fraudulent, or dishonest dealings;

(06) Franchisee sells or leases the business or a substantial portion of the assets or records of the Business (including patient records), including disposition of fifty percent (50%) or more of voting or membership rights of a corporation, limited liability company or partnership interest having policy control, without first having obtained the written

consent of the Company to such sale or lease (which approval the Company will not provide unless the sale or assignment complies with the provisions of Section VIII of this Agreement);

(07) Franchisee surrenders or otherwise transfers control of the operation of the Business without the Company's prior written consent;

(08) Franchisee breaches any of the provisions of this Agreement or any other agreement between Franchisee and the Company or its affiliates;

(09) Franchisee fails to pay when due monies owed to creditors of the Business, including the Company and its affiliates;

(10) Franchisee has filed against it any regulatory, administrative or criminal complaint which the Company reasonably believes affects the goodwill associated with the Marks;

(11) Franchisee fails to cure within 24 hours after notice from the Company any default which the Company reasonably believes affects the goodwill associated with the Marks;

(12) If the Company finds, acting in its sole and absolute discretion, that Franchisee's operation of the Business poses an unreasonable risk of diversion of a Controlled Substance, List 1 Chemical and/or Monitored Items (as defined by federal and/or state law); or

(13) Franchisee fails to commence operation of the Business within ninety (90) days after the grant of the License hereunder in the case of an existing business or within twelve (12) months after the grant of the License hereunder in the case of a start-up business.

Franchisee shall have the right, within a period of ten (10) days, to cure any default or defaults described in paragraphs (03), (04), (08), or (09) above, and if such default is cured by Franchisee within such ten (10) day period, dating from the date notice of such default is deemed to be delivered to Franchisee, the Company shall not have the right to terminate this Agreement. However, if there is a second or subsequent default of such paragraph within twelve (12) months of the date the first default occurs, and unless a specific state statute applicable to this Agreement and the relationship between the Company and Franchisee requires otherwise, the Company shall not be required to provide any opportunity to Franchisee to cure the second or subsequent default, and the Company may terminate this Agreement upon notice to Franchisee. To the extent, however, that the provisions of this Agreement with respect to termination or nonrenewal provide for periods of notice less than those required by applicable state law in the state in which the Business is located, or provide for termination, cancellation, nonrenewal, or the like other than in accordance with such applicable law, such provisions shall, to the extent they are not in accordance with applicable law, be superseded by said law, and the Company shall comply with such applicable law in connection with each of these matters.

C. The Company's Pre-Termination Options - Prior to the termination of this Agreement, if Franchisee fails to pay any amounts owed to the Company or its affiliates, or fails to comply with any material term of this Agreement, then in addition to any right the Company may have to terminate this Agreement or to bring a claim for damages, the Company shall also have the option to suspend all services provided to Franchisee under this Agreement or otherwise, including the sale of products and supplies by the Company or its affiliates. The Company's actions as outlined in this paragraph may continue until Franchisee has brought its accounts current, cured any default, and complied with the Company's requirements, and the Company has acknowledged the same in writing. Franchisee acknowledges that such actions would not deprive Franchisee of the majority of the material benefits provided for under this Agreement, and would not constitute a constructive termination of this Agreement. Therefore, the taking of any of the actions permitted in this paragraph shall not suspend or release Franchisee from any obligation that would otherwise be owed to the Company or its affiliates under the terms of this Agreement.

SECTION VII - ACTIONS UPON TERMINATION

A. Franchisee De-Identification - Upon expiration or termination of this Agreement, or upon assignment of this Agreement by Franchisee, Franchisee shall (i) discontinue immediately the operation of the Business using any of the Marks, including the Primary Mark, or any name or mark similar to any of the Marks, or any portion of the System; (ii) discontinue immediately advertising or identifying the Business using any of the Marks, including the Primary Mark, any of the words or phrases identified in the Rider as "Confusingly Similar" names, any words, phrases or symbols that are likely to be confused with any of the Marks, including the Primary Marks, or any words, phrases or symbols that are reproductions, counterfeits, copies or colorable imitations of any of the Marks, including the Primary Mark, or any portion of the System; (iii) discontinue the sale of any products in the Business that bear any private label owned or licensed by the Company or its affiliates, (iv) cause to be made immediately such reasonable and necessary changes to establish effectively to the public that the Business is no longer a member of the Franchised Network, (v) immediately discontinue using any software and other items proprietary to the Company; (vi) immediately return to the Company all manuals and other proprietary materials that have been loaned to Franchisee under this Agreement; and (vii) immediately delete from Franchisee's computer and other records any software provided, loaned or licensed to Franchisee by the Company or the Company's designees and all advertising and promotional materials, price lists, supplier information, bulletins, memos, manuals, and other proprietary items transmitted to Franchisee by the Company by email, Internet or intra-net transmission, or by any other technological means. If Franchisee fails to comply forthwith, the Company may make or cause to be made such changes at the expense of Franchisee, which expenses shall be paid by Franchisee on demand. Franchisee shall also promptly pay to the Company and any of its affiliates any and all amounts due and owing to Company or its affiliates at the time of termination and all unpaid continuing license fees invoiced either before or after the date of termination which are payable with respect to any month or partial month during which Franchisee operated the Business prior to termination.

B. Cancellation of Listings - Upon expiration or termination of this Agreement, or upon assignment of this Agreement by Franchisee, Franchisee shall promptly take such action as

may be required to properly cancel all domain names and any assumed name or equivalent registrations relating to the use of the Marks, or any part thereof, and direct and authorize any Internet service provider, domain name registrar and all listing agencies to transfer all domain names and listings for or used by the Business, and any registrations and listings for any Social Media Site that includes all or a portion of the Marks, or a word, phrase or symbol confusingly similar thereto, as part of the domain name, username, account name, account profile or page reference (a “**Company Social Media Site**”), to any other entity designated by the Company, or to completely discontinue the use thereof upon the Company’s direction; and Franchisee appoints the Company as its attorney-in-fact to make such changes in the event of Franchisee’s failure so to do. Franchisee acknowledges that, as between the Company and Franchisee, the Company has the sole right to and interest in all domain names associated with the Marks and all Company Social Media Sites and all such information reverts to the Company upon termination or expiration of this Agreement. Franchisee further acknowledges that Franchisee’s right to use any website or page provided to Franchisee by the Company shall terminate upon termination, expiration or assignment of this Agreement.

SECTION VIII - ASSIGNMENT

A. Franchisee Assignment - For purposes of this Section VIII, the term “**Assignment**” shall mean (i) the sale, lease or transfer of an interest in the License, the Business, or any substantial portion of the assets of the Business, including but not limited to sales or transfers of inventory outside the ordinary course of business, and sales or transfers of fixtures, patient records, or any business records of the Business, and (ii) if Franchisee is a partnership, limited liability company, corporation, or similar entity, an offer to purchase such percentage of interest of such entity as would constitute an aggregate change of fifty percent (50%) or more of the ownership of such entity as of the date of this Agreement. Franchisee shall not conclude any Assignment without the prior written consent of the Company, which consent shall not be unreasonably withheld if the following conditions and requirements are first satisfied:

- (01) The transferee shall be of good moral character and reputation and shall have a good credit rating, financial capabilities, and competent business qualifications acceptable to the Company. The Company shall have approved the material terms and conditions of such transfer and determined that the price and terms will not adversely affect the transferee’s operation of the Business (but such approval shall not be considered a representation to anyone that such is the case). Franchisee shall provide the Company with such information and documents as it may reasonably require to make a determination concerning each proposed transfer and transferee;
- (02) The transferee, at its expense, shall agree to attend any training programs mandated by the Company (but the Company shall not impose any separate charges for attending this training);
- (03) The transferee shall, in the Company’s sole discretion, either assume this Agreement or sign a new franchise agreement with the Company in the form then being used by the Company, and in either case, payment and performance under the Agreement (as assumed) or the new franchise agreement, as the case may be, shall be personally guaranteed by all shareholders, members or partners of the transferee; provided, however,

that the transferee shall not be required to pay any initial fee in connection with a new franchise agreement, if applicable, and any pre-opening obligations of the Company under such new franchise agreement, if applicable, shall be waived;

(04) All accrued money obligations of Franchisee to the Company shall be satisfied prior to the assignment or transfer;

(05) Franchisee or the transferee shall complete, or agree to complete, any cleaning, repair, remodeling, upgrading, painting or decoration of the Business required by the Company;

(06) Franchisee shall execute a general release, in form required by the Company, of any and all claims against the Company and its affiliates, including their respective officers, directors, employees and agents;

(07) Franchisee shall pay to the Company a transfer fee of One Thousand Dollars (\$1,000), which is nonrefundable under any circumstances;

(08) If the transferee already owns one or more pharmacies operated under franchises or licenses granted by the Company or its affiliates, it shall be in full compliance with all agreements it has with the Company or its affiliates with respect thereto; and

(09) Franchisee shall have entered into an agreement with the Company providing that all obligations of the transferee to make installment payments of the purchase price or interest thereon to Franchisee or to any of its owners shall be subordinate to the obligations of the transferee to comply with all of its obligations to the Company and its affiliates.

Clauses (03) and (07) of this Paragraph A shall not apply to an Assignment to a corporation or limited liability company wholly owned by Franchisee, or to any stock or membership transfer among or between the individuals listed as Franchisee on the first page of this Agreement, provided that if the transfer is to a corporation or limited liability company, Franchisee must execute forms acceptable to the Company guaranteeing the obligations of the transferee and agreeing to remain personally bound by all confidentiality provisions of this Agreement.

Upon the death or permanent disability (as defined below) of Franchisee (or, in the case of a partnership, limited liability company or corporation, by the death or incapacity of one owning a majority of the voting interest of Franchisee), Franchisee's heir or personal representative must assign, transfer, or sell its interest in the License to a transferee who is permitted by law to own the Business and who complies with the remaining provisions of this Paragraph A. If a transfer or assignment of the License is not made by the heir or personal representative within one hundred eighty (180) days after the death or incapacity of Franchisee, the heir or personal representative must comply with all the provisions of this Paragraph A or the License will be deemed to have been transferred this Agreement in an unauthorized manner. For purposes of this paragraph, the term "**permanent disability**" shall mean a mental or physical disability, impairment or condition as reasonably expected to prevent Franchisee (or, in the case of a partnership, limited liability company or corporation, a person owning a majority of the

voting interest of Franchisee) from managing and supervising the Business for a period of more than one hundred twenty (120) days from the onset of such disability, impairment or condition.

B. The Company's Assignment - This Agreement is fully assignable by the Company and shall inure to the benefit of any assignee or other legal successor to the interest of the Company.

SECTION IX - INTELLECTUAL PROPERTY

A. Confidentiality - The System, and the Company's methods of operation are valuable trade secrets, and Franchisee covenants not to reveal any portion thereof, or use any portion thereof, in any other business. Such information includes, but is not limited to, details as to the contents of the Company's manuals, third party reimbursement plans, and computer software and point of sale systems.

B. Use of Marks - Franchisee shall operate under, and prominently display, the Marks in the operation of the Business. Franchisee shall use and display only the exterior sign or signs that meet specifications established by the Company or have been specifically authorized in writing by the Company.

(01) Franchisee agrees that if for any reason it becomes necessary or desirable for the Company to cease use of any of the Marks (including the Primary Mark) or other identifying indicia (in whole or in part), or otherwise modify the Marks, the Company shall have the right to modify such Marks or otherwise substitute marks or other identifying indicia as it deems necessary or desirable, and such modification or substitution shall not affect the validity of this Agreement which shall, in all respects, be deemed modified to provide for such substitution. If any of the Marks are changed (including the Primary Mark), Franchisee shall adopt the modified or substituted Marks and be responsible for all costs it incurs at the premises of the Business to change all signs and other materials identifying the Business.

(02) Franchisee shall use no commercial trade name, service mark or other commercial symbol, including associate logos, that does not satisfy the criteria established by the Company. Franchisee acknowledges that its right to use the Marks is derived solely from this Agreement and that all such use and any goodwill established thereby shall inure to the exclusive benefit of the Company. Franchisee shall not use any of the Marks, or any parts thereof, in the name of the corporation, limited liability company or partnership involved in the operation of the Business, or as part of a website address.

C. Information Concerning the Business - Franchisee acknowledges that any information concerning the operation of the Business that it provides to the Company, including information as to patients of the Business, may be used by the Company and/or its affiliates in connection with the operation of its/their business, but that such information will be used in compliance with the duties and requirements set forth in all applicable laws, rules and regulations which govern the practice of pharmacy and all general privacy laws, including any laws limiting the sale or disclosure of such information to others.

SECTION X - INSURANCE/INDEMNIFICATION

A. Insurance - At all times during the term of this Agreement, Franchisee shall maintain in force, at its sole expense, general comprehensive public liability insurance against claims for bodily and personal injury, death and property damage caused by, or incurred in conjunction with, the operation of, or conduct of business by, Franchisee; general casualty insurance (including the perils of fire, broad form extended coverage, vandalism, and malicious mischief) on the Business's building, equipment, signs, and inventory; workers' compensation insurance; and, if any motor vehicles are owned by the business, motor vehicle liability insurance. The insurance coverage shall be maintained under one or more policies of insurance containing the amounts and types of coverage from time to time described by the Company and insured by insurance companies acceptable to the Company. All liability insurance policies shall name the Company as an additional insured and shall provide that the Company receive thirty (30) days' prior written notice of termination, expiration, reduction, or cancellation of any such policy. Franchisee shall submit annually to the Company a copy of the certificate or other evidence of the renewal or extension of each such insurance policy. If Franchisee at any time fails or refuses to maintain any insurance coverage required by the Company, or fails to furnish satisfactory evidence thereof, the Company, at its option, in addition to its other remedies and rights hereunder, may obtain such insurance coverage on behalf of Franchisee, and any costs of premiums incurred by the Company in connection therewith shall be paid by Franchisee on demand.

B. Indemnification - Neither the Company nor Franchisee shall be obligated by any agreement, representation, or warranty (except warranties specifically authorized by the Company, if any) made by the other, nor shall the Company be obligated for damages to any person or property directly or indirectly arising out of the operation of the Business, or caused by Franchisee's negligence, willful action, or failure to act. Franchisee agrees to indemnify and defend the Company in any action, suit, proceedings, demand, investigation, or inquiry (formal or informal) wherein the liability of the Company is alleged or in which it is named as a party as a result of (i) any action the Company is authorized to take under this Agreement on behalf of Franchisee, or (ii) actions by Franchisee, or activities occurring on the premises of the Business, except to the extent such actions or activities were taken by Franchisee under the specific direction of the Company, whether required in this Agreement, in the Company's policies and procedures, or in any written directive from the Company to Franchisee. In the event such an action or claim is made against the Company, Franchisee shall indemnify and hold harmless the Company from all costs (including without limitation, reasonable attorneys' fees, costs of investigation or proof of facts, court costs, other litigation expenses, and travel and living expenses), and from all amounts paid or incurred by the Company arising out of such action or claim. The Company shall have the right to defend any such claim against it. Such an undertaking by the Company shall, in no manner or form, diminish Franchisee's obligation to indemnify the Company and to hold it harmless. The Company shall not be required or obligated to seek recovery from third parties or otherwise mitigate their losses in order to maintain a claim against Franchisee. The indemnities and assumption of liabilities and obligations herein shall continue in full force and effect subsequent to and notwithstanding the expiration or termination of this Agreement.

SECTION XI - INDEPENDENT CONTRACTOR

Franchisee is and shall be considered an independent contractor with entire control and direction of its business and operation, subject only to the conditions and obligations established by this Agreement. Franchisee shall conspicuously identify itself on the premises of the Business as a licensee of the Company. No agency, employment, or partnership is created by this Agreement. Franchisee's business is separate and apart from any that may be operated by the Company. Except to the extent the Company is specifically authorized under this Agreement to act as attorney-in-fact for Franchisee, neither party to this Agreement will have authority to act for the other in any manner, or to create obligations or debts binding on the others, and neither party will be responsible for any obligations or expenses whatsoever of the other.

SECTION XII - ENFORCEMENT

A. Waivers - The failure, neglect, or delay of either party to enforce or exercise its rights under this Agreement or under any applicable law or regulation shall not constitute a waiver or diminish such party's right to strictly enforce the provisions of this Agreement or such law or regulation; provided, however, that failure, neglect, or delay to exercise any right under this Agreement or as provided by law, or to insist upon full compliance by the other with its obligations under this Agreement or under state or federal laws or regulations, shall constitute a waiver of any default arising under this Agreement or under state or federal law, or of any claimed misrepresentation, and shall preclude exercise or enforcement of any right or remedy arising therefrom unless written notice of such default is provided by the nondefaulting or injured party to the other party within eighteen (18) months after such default occurs, or such right or cause of action accrues.

B. Governing Law - Except to the extent governed by the United States Trademark Act of 1946 (Lanham Act; 15 U.S.C. § 1050 *et seq.*, as amended), this Agreement and the construction thereof shall be governed by the laws of the State of Ohio.

C. Venue - Subject to Paragraph K below, each party agrees to submit to the exclusive jurisdiction of the state and federal courts of Ohio, located in Franklin County, Ohio, with respect to any dispute concerning this Agreement or the rights and obligations of the parties under this Agreement. Except as set forth in the last sentence of this paragraph, no litigation involving this Agreement or any aspect of the relationship between the parties or their agents or affiliates shall be commenced by any party except in the foregoing courts, nor shall any action commenced in the state courts of Ohio, be removed or transferred to any court other than the Federal District Court, Sixth Circuit, Ohio Southern District, and each of the parties consents to jurisdiction in such court. Notwithstanding the foregoing, the Company may, at its option, seek injunctive relief against Franchisee in the county in which the Business is located.

D. Legal Fees - If Franchisee breaches any of its obligations under this Agreement, it shall reimburse the Company for any legal fees the Company incurs in either enforcing Franchisee's obligations, or in seeking redress for such breach.

E. Waiver of Punitive Damages - If any action is commenced in relation to this Agreement or the relationship of the parties created under this Agreement, the Company and

Franchisee (and the respective owners and guarantors, if applicable) agree to waive, to the fullest extent permitted by law, any right to, or claim for, any punitive or exemplary damages against the other, and against any affiliates, owners, employees, or agents of the other, and agree that in the event of a dispute between or among any of them, each shall be limited in the recovery of any damages to recovery of the actual damages sustained by it.

F. Waiver of Collateral Estoppel - The parties agree they should each be able to settle, mediate, litigate, arbitrate, or compromise disputes in which they are involved with third parties, without having the disposition of such disputes directly affect the contract or relationship between the Company and Franchisee. The Company and Franchisee therefore each agree that a decision of an arbitrator or court of law in litigation to which one of them is not a party shall not in any manner prevent the person that was a party to such action from making similar arguments, or taking similar positions, in any action between the Company and Franchisee. The parties therefore waive the right to assert that principles of collateral estoppel prevent either of them from raising any claim or defense in an action between them as a result of such party having lost a similar claim or defense in another action.

G. Joint and Several Liability - If Franchisee forms a corporation, limited liability company, or limited partnership to operate the Business, such entity shall be considered jointly and severally liable with Franchisee for performance of the obligations of Franchisee under this Agreement to the same extent as if such entity had been a signator to this Agreement as Franchisee, and by accepting the use of the Marks in connection with the operation of its pharmacy, such entity shall be estopped from claiming that it is not jointly and severally liable for the obligations of Franchisee under this Agreement.

H. Waiver of Jury Trial - IF ANY LITIGATION IS COMMENCED IN RELATION TO THIS AGREEMENT, OR THE RELATIONSHIP OF THE PARTIES CREATED UNDER THIS AGREEMENT (EVEN IF OTHER PARTIES ARE INCLUDED IN SUCH LITIGATION), EACH OF THE PARTIES WAIVES ITS RIGHT TO A JURY TRIAL. THIS WAIVER SHALL APPLY TO ALL CAUSES OF ACTION THAT ARE OR MIGHT BE INCLUDED IN SUCH ACTION, INCLUDING BUT NOT LIMITED TO, CLAIMS RELATED TO THE ENFORCEMENT OR INTERPRETATION OF THIS AGREEMENT, ALLEGATIONS OF STATE OR FEDERAL STATUTORY VIOLATIONS, FRAUD, MISREPRESENTATION, OR OTHER CAUSES OF ACTION, AND IN CONNECTION WITH ANY LEGAL ACTION INITIATED FOR THE RECOVERY OF DAMAGES BETWEEN THE COMPANY AND FRANCHISEE (INCLUDING ANY OWNERS OR GUARANTORS, IF APPLICABLE, AND INCLUDING ACTIONS INVOLVING AFFILIATES, EMPLOYEES, OR AGENTS OF THE COMPANY OR FRANCHISEE).

I. Waiver of Class Action - If any litigation is commenced in relation to this Agreement or the relationship of the parties created under this Agreement, the Company and Franchisee (and the respective owners and guarantors, if applicable) agree that such litigation will be individual actions between the Company and Franchisee, and will not be class actions, or include any other franchisees as named parties unless the Company and Franchisee each expressly agree.

J. Individual Litigation Requirement - If any litigation is commenced in relation to this Agreement or the relationship of the parties created under this Agreement, the Company and Franchisee (and the respective owners and guarantors, if applicable) agree that such litigation will be an individual action between the Company and Franchisee and will not include any other franchisees as named parties (including, but not limited to, any consolidated, joint, collective, or other group form of action) unless the Company and Franchisee each expressly agree.

K. Arbitration - If any court in which litigation is commenced in relation to this Agreement, or the relationship of the parties created under this Agreement, refuses to enforce Paragraph H relating to the waiver of jury trials and/or Paragraph I of this Section XII relating to the waiver of class actions and/or Paragraph J relating to individual litigation requirements, then the parties agree that all controversies, disputes or claims of any kind arising between the Company and/or its officers, directors, parents, affiliates, agents, employees or attorneys (in their representative capacity) and Franchisee and/or its shareholders, members, partners, officers, directors or employees, which are or become part of such litigation, shall be resolved through binding arbitration and the parties agree to dismiss such litigation and proceed to arbitration in accordance with this Paragraph. Such arbitration shall be undertaken pursuant to the following provisions:

(01) Except as set out herein or otherwise agreed in writing, the arbitration shall be heard by a single arbitrator in the City of Columbus, Ohio. The arbitrator appointed must have at least ten (10) years of experience as a franchisor (or employee of a franchisor), as a franchisee (or employee of a franchisee), or as an attorney who primarily represents or represented franchisors and/or franchisees.

(02) Except as otherwise provided in this Section XII, the arbitration shall be conducted under the auspices and then current rules applicable to arbitration of commercial disputes of the American Arbitration Association. It is the intention of the Company that state laws attempting to void out-of-state forum selection clauses for arbitration be pre-empted by the Federal Arbitration Act and that arbitration be held in Ohio as stated above, notwithstanding any other notice the Company may be required to provide to Franchisee suggesting that this clause is void or non-enforceable.

(03) The arbitrator must follow the substantive law and the requirements, waivers and limitations of this Agreement. Subject to the foregoing, the arbitrator shall have the right to award or include in his or her award any relief which he or she deems proper in the circumstances including, without limitation, money damages (with interest on unpaid amounts from the due date), specific performance, injunctive relief and attorneys' fees and costs, provided that the arbitrator shall not award any relief not specifically requested by the parties, and in any event, shall not award exemplary or punitive damages. The arbitrator shall have no authority to add, delete or modify in any manner the terms and provisions of this Agreement. All findings, judgments, decisions and awards of the arbitrator will be limited to the dispute or controversy set forth in the written demand for arbitration and response to that demand.

(04) Both the Company and Franchisee shall be bound by the applicable provisions of any statute of limitations under Ohio law. In addition, both parties shall be bound by

(i) the provisions of Rule 13 of the Federal Rules of Civil Procedure with respect to compulsory counterclaims (as the same may be amended from time to time), provided any such compulsory counterclaim shall be filed within thirty (30) days of the filing of the original claim and (ii) the Federal Rules of Evidence.

(05) This agreement to arbitrate shall continue in full force and effect subsequent to and notwithstanding the expiration or termination of this Agreement. The arbitration shall be conducted on an individual, not a class-wide basis.

(06) With respect to discovery procedures preceding any hearing in arbitration, unless otherwise agreed by all the parties to the action:

- a. The parties shall exchange requested financial documentation, including balance sheets, banking documentation, invoices, and correspondence reasonably calculated to determine the financial results of the operation of the Business;
- b. The parties shall exchange all operating files and correspondence with respect to the operation of the Business;
- c. The parties shall be entitled to take up to five (5) depositions each, including a deposition under the conditions set out in Rule 30(b)(6) of the Federal Rules of Civil Procedure;
- d. The parties shall be entitled to exchange interrogatories not exceeding ten (10) in number, including sub-parts.

(07) Any award from the arbitrator may be appealed under the Optional Rules of the American Arbitration Association.

(08) The final award in arbitration shall be conclusive and binding upon the Company and Franchisee and judgment upon the award may be entered in any court of competent jurisdiction. Any contest or motion for *vacatur* of each such award shall be in the United States District Court for the Southern District of Ohio, unless such Court shall lack jurisdiction, in which case such matter shall be heard in the Circuit Court for Franklin County, Ohio. Without limiting the foregoing, the Company and Franchisee shall be entitled in or after any such arbitration proceeding to the entry of an order by a court of competent jurisdiction pursuant to an opinion of the arbitrator for specific performance of any of the requirements of this Agreement.

(09) It is the intent of the parties that this agreement to arbitrate disputes shall be interpreted and applied broadly such that all reasonable doubts as to arbitrability of a dispute be decided in favor of arbitration. This agreement to arbitrate includes, but is not limited to, all disputes arising from or relating to this Agreement and its formation, all ancillary agreements, contracts, leases, guarantees and promissory notes, and any and all other agreements or matters arising between the Company and Franchisee and includes all disputes regardless of the theory of liability.

(10) If, after the Company or Franchisee institutes an arbitration proceeding, one or the other asserts a claim, counterclaim or defense, the subject matter of which, under statute or current judicial decision is nonarbitrable for public policy reasons, the party against whom the claim, counterclaim or defense is asserted may elect to proceed with the arbitration of all arbitrable claims, counterclaims or defenses or to proceed to litigate all claims, counterclaims or defenses in a venue permitted under this Agreement. The decision as to whether or not the claim is subject to arbitration will be made by the arbitrator appointed in accordance with this Agreement.

SECTION XIII – TERM

A. Term - This Agreement shall become effective as of the date hereof and shall expire five (5) years after the date of this Agreement. Notwithstanding the foregoing, if this Agreement is being signed in connection with the transfer of an existing Business that was operated under a franchise agreement or franchise license agreement with the Company, the term of this Agreement shall expire on the date that the franchise agreement or franchise license agreement that existed for the Business prior to such transfer would have expired, unless otherwise agreed by the parties in writing.

B. Renewal Rights - Upon expiration of any expiring term, this Agreement shall automatically renew for an additional term of five (5) years, unless either party has given notice to the other, at least six (6) months prior to the end of an expiring term, that it does not wish to renew this Agreement for any reason. In addition, the Company may, at any time prior to expiration of this Agreement, require Franchisee to execute a new franchise agreement in the form then being used by the Company in the grant of new franchises to use the Marks, as a condition to Franchisee being permitted to renew the Franchise. The terms of any such agreement may be significantly different than the terms set forth in this Agreement. Failure of Franchisee to execute that agreement within thirty (30) days after receipt shall be deemed an election not to continue as a licensee or franchisee following expiration of this Agreement. Franchisee acknowledges, however, that the initial term of this Agreement, without any right of renewal, provides Franchisee more than a sufficient opportunity to recoup its investment in the License, as well as a reasonable return of that investment.

SECTION XIV – MISCELLANEOUS

A. Entire Agreement - This Agreement contains the entire agreement of the parties and supersedes any oral or written representations (except for or other than those contained in the Franchise Disclosure Document which Franchisee acknowledges receiving at least fourteen (14) calendar days prior to Franchisee's execution of this Agreement or the payment of any monies due to the Company in connection with this Agreement, as nothing in this Agreement or any related agreement is intended to disclaim the representations the Company made in that Franchise Disclosure Document), inducements, or promises not contained herein and may not be modified except in writing signed by the party against whom enforcement is sought. Without limiting the foregoing, the Company expressly disclaims the making of, and Franchisee acknowledges that it has not received or relied upon, any warranty or guaranty, expressed or implied, as to the potential or probable revenues, profits or success of the Business.

B. Binding Effect - This Agreement shall inure to the benefit of and be binding upon the successors and assigns of the Company and upon the permitted successors, executors, or other personal representatives of Franchisee. Assignment or expiration or lapse of time or earlier termination of this Agreement shall not affect continuing covenants, duties, and obligations contained herein, nor the indemnity provided in Section X of this Agreement.

C. Time - Time is of the essence of this Agreement.

D. Consent to Communications - Each of the parties consents to receive communications sent by or on behalf of the other, or by or on behalf of any affiliates of the other, via regular mail, email, overnight mail, personal delivery, telephone, fax or other means; provided, however, that formal notices shall only be considered effective when delivered in accordance with the provisions of Paragraph G of this Section XIV.

E. Headings - All headings and titles contained in this Agreement are for reference only and shall not be considered a part of this Agreement.

F. The Company's Business Interests - Franchisee acknowledges that the Company and its affiliates have their own business interests that are not intended to be restricted by this Agreement. Except as expressly provided in this Agreement, the Company and its affiliates may pursue their own business interests without obligation to, and irrespective of, the impact of its actions upon Franchisee or the Business. These actions include, but not by way of limitation, ownership, operation or disposition of its own pharmacies or other businesses, whether or not similar to or compatible with the Business, and the sale of products (including pharmaceutical products) through other methods of distribution.

G. Notices - All notices required or permitted to be given under this Agreement shall be deemed effective when delivered by hand, when sent by facsimile, one (1) business day after sent by a national overnight courier for next business delivery, or four (4) days after placed in the United States mail by registered or certified mail, postage prepaid. In all cases in which notices are sent by facsimile, they must be sent, in the case of a notice to Franchisee, to a facsimile machine located in the Business, and in the case of a facsimile to the Company, to the principal facsimile number used by the Company for the receipt of facsimile transmissions. In all other cases in which delivery is made other than by personal delivery, delivery shall be deemed to be completed at the time indicated above when the notice is addressed to Franchisee at the principal location of the Business, or any other address provided to the Company by Franchisee prior to the opening of the Business or to the Company at its principal business address, or at such other address of which the notifying party has been notified.

(Remainder of page left intentionally blank -
this Agreement continues with the Rider that follows)

RIDER TO FRANCHISE AGREEMENT

The Company:

Medicine Shoppe International, Inc., a Delaware corporation
Medicap Pharmacies Incorporated, an Iowa corporation

Primary Mark: The Medicine Shoppe®
Medicap Pharmacy®

Location:

Franchisee acknowledges that this Agreement contains a jury waiver clause in Section XII – ENFORCEMENT, under which both the Company and Franchisee waive any right to a jury trial.

IN WITNESS WHEREOF, the parties have executed this Agreement, to become effective as of the date listed on the first page of this Agreement.

FRANCHISEE:

[INSERT FRANCHISEE NAME]

THE COMPANY:

MEDICINE SHOPPE

INTERNATIONAL, INC., a
Delaware corporation

MEDICAP PHARMACIES,
INCORPORATED, an Iowa
corporation

By: _____

Name: _____

Title (if an entity): _____

Executed on:

By: _____

Name: _____

Title:

EXHIBIT A-2

GUARANTY

GUARANTY

IN CONSIDERATION for, and as an inducement for [Medicine Shoppe International, Inc.][Medicap Pharmacies Incorporated] (the "**Company**") to enter into the Franchise Agreement to which this Guaranty is attached (the "**Franchise Agreement**"), the undersigned hereby jointly and severally guarantee to the Company and to the Company's successors and assigns the payment of all fees required to be paid to the Company or its affiliates by Franchisee identified in the Franchise Agreement, whether provided for in the Franchise Agreement or under any other agreement between the Company and Franchisee, and the performance by Franchisee of all of the provisions of such agreements. The undersigned further specifically agree to be individually bound by all covenants, obligations and commitments of Franchisee contained in the Franchise Agreement to the same extent as if each of the undersigned had individually executed the Franchise Agreement as Franchisee.

The undersigned understand and agree that any modification of the Franchise Agreement, including any addendum or addenda thereto, or waiver by the Company of the performance by Franchisee of its obligations thereunder, or the giving by the Company of any extension of time for the performance of any of the obligations of Franchisee thereunder, or any other forbearance on the part of the Company or any failure by the Company to enforce any of its rights under the Franchise Agreement, including any addendum or addenda thereto, shall not in any way release the undersigned from liability hereunder or terminate, affect or diminish the validity of this Guaranty, except to the same extent, but only to such extent, that the liability or obligation of Franchisee is so released, terminated, or affected or diminished. Notice to the undersigned of any such modification, waiver, extension or forbearance under the terms thereof is hereby waived. This Guaranty shall be enforceable upon ten (10) days' written notice by the Company to any of the undersigned of any default by Franchisee of any of its covenants under the terms of the Franchise Agreement and addendum or addenda thereto, and any other agreement between the Company and Franchisee.

The undersigned hereby waive any and all notice of default on the part of Franchisee; waive exhausting of recourse against Franchisee; and consent to any assignment of the Franchise Agreement, in whole or in part, that the Company or its successors may make.

Dated: _____

Dated: _____

Dated: _____

EXHIBIT A-3
STATE SPECIFIC ADDENDUM (IF APPLICABLE)

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT
AS
REQUIRED BY
THE CALIFORNIA FRANCHISE INVESTMENT LAW

Notwithstanding anything to the contrary set forth in the [Medicine Shoppe][Medicap] Pharmacy® Franchise Agreement, the following provisions shall supersede and apply to all [Medicine Shoppe][Medicap] Pharmacy® franchises offered and sold in the state of California:

The California Addendum is only applicable if you are a resident of California or if your business will be located in California.

1. The California Franchise Relations Act (Business and Professions Code Section 20000 through 20043) provides franchisees with additional rights concerning termination, transfer and non-renewal of the Franchise Agreement and certain provisions of the Franchise Agreement relating to termination, transfer and non-renewal may be superseded by the Act. There may also be court decisions which may supersede the Franchise Agreement and your relationship with Franchisor, including the areas of termination, transfer and renewal of Franchisee's franchise. If the Franchise Agreement is inconsistent with the law, the law will control.

2. California Corporations Code Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Sections 31000 through 31516). Business Professions Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Section 20000 through 20043).

3. The Franchise Agreement requires application of the laws and forum of Ohio. These provisions may not be enforceable under California law.

4. California Civil Code Section 1671 has statutes which restrict or prohibit the imposition of liquidated damage provisions.

5. The provisions of the Franchise Agreement which waive punitive damages and trial by jury may not be enforceable in California under current court decisions which may supersede the Franchise Agreement.

6. The second paragraph of the Recitals of the Franchise Agreement is hereby deleted in its entirety and replaced with the following:

Franchisee desires to operate a pharmacy business identified by the Primary Mark and using such other names and logos as may be identified by the Company (collectively with the Primary Mark, the "**Marks**"), with access to the core package of services the Company has arranged to make available to members of the Franchised Network, as they may be modified from time to time, and such other support and systems that the Company may offer to Franchisee from time to time. Franchisee understands and accepts that the terms, conditions and covenants contained in this Agreement are reasonably necessary to maintain the standards of quality and service promoted by the Company and to protect and preserve the

goodwill of the Marks. In reliance upon the representations and acknowledgements made by Franchisee, the Company has agreed to grant to Franchisee the license represented by this Agreement (the “License”) upon the terms and conditions hereinafter set forth:

7. Section II(J)(01) of the Franchise Agreement is amended by replacing the phrase “remove samples of any products, materials and supplies for testing and analysis” with “[Intentionally Omitted]”.

8. The second sentence of Section XIV(A) of the Franchise Agreement is hereby deleted.

9. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

10. Each provision of this Addendum shall be effective only to the extent that the jurisdictional requirements of the California Franchise Investment Law, with respect to each such provision, are met independently without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:
[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

Executed on: _____

THE COMPANY:
[MEDICAP PHARMACIES,
INCORPORATED, an Iowa]
[MEDICINE SHOPPE INTERNATIONAL,
INC., a Delaware] corporation

By: _____

Name: _____

Title: _____

Executed on: _____

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT
AS
REQUIRED BY
THE HAWAII FRANCHISE INVESTMENT LAW

Notwithstanding anything to the contrary set forth in the Medicine Shoppe® Franchise Agreement, the following provisions shall supersede and apply to all Medicine Shoppe® franchises offered and sold in the state of Hawaii:

The Hawaii Addendum is only applicable if you are a resident of Hawaii or if your business will be located in Hawaii.

1. The Franchisor will defer collection from you of all initial fees due to us from you before the opening of your Medicine Shoppe franchise, until we have completed our pre-opening obligations to you under the Franchise Agreement and the franchisee is open for business.

2. The second paragraph of the Recitals of the Franchise Agreement is hereby deleted in its entirety and replaced with the following:

Franchisee desires to operate a pharmacy business identified by the Primary Mark and using such other names and logos as may be identified by the Company (collectively with the Primary Mark, the “Marks”), with access to the core package of services the Company has arranged to make available to members of the Franchised Network, as they may be modified from time to time, and such other support and systems that the Company may offer to Franchisee from time to time. Franchisee understands and accepts that the terms, conditions and covenants contained in this Agreement are reasonably necessary to maintain the standards of quality and service promoted by the Company and to protect and preserve the goodwill of the Marks. In reliance upon the representations and acknowledgements made by Franchisee, the Company has agreed to grant to Franchisee the license represented by this Agreement (the “License”) upon the terms and conditions hereinafter set forth:

3. The second sentence of Section XIV(A) of the Franchise Agreement is hereby deleted.

4. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

5. Each provision of this Addendum shall be effective only to the extent that the jurisdictional requirements of the Hawaii Franchise Investment Law, with respect to each such provision, are met independently without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:

[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

Executed on: _____

FRANCHISOR:

MEDICINE SHOPPE INTERNATIONAL,
INC., a Delaware corporation

By: _____

Name: _____

Title: _____

Executed on: _____

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT
AS
REQUIRED BY
THE ILLINOIS FRANCHISE DISCLOSURE ACT OF 1987

Notwithstanding anything to the contrary in the [Medicine Shoppe][Medicap] Pharmacy® Franchise Agreement, the following provisions shall supersede any inconsistent provisions and apply to all [Medicine Shoppe][Medicap] franchises offered and sold in the state of Illinois:

Illinois law governs the franchise agreements.

In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place outside of Illinois.

Franchisees' rights upon termination and non-renewal are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

In conformance with Section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

Based upon the Franchisor's financial condition, the Illinois Attorney General has required a financial assurance. Therefore, we secured a surety bond in the amount of \$182,700 from Federal Insurance Company. A copy of the bond is on file at the Office of the Illinois Attorney General, 500 South Second Street, Springfield, Illinois 62701.

Item 3 of the Franchise Disclosure Document contains extensive disclosures regarding litigation involving [Medicine Shoppe International][Medicap Pharmacies] and its subsidiaries. Be sure to review Item 3 with your business advisor or attorney.

There is NO formal training program for this franchise opportunity.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Illinois Franchise Disclosure Act are met independently without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:

[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

Executed on: _____

THE COMPANY:

[MEDICAP PHARMACIES,

INCORPORATED, an Iowa]

[MEDICINE SHOPPE INTERNATIONAL,

INC., a Delaware] corporation

By: _____

Name: _____

Title: _____

Executed on: _____

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT
AS
REQUIRED BY
THE INDIANA FRANCHISE DISCLOSURE LAW

Notwithstanding anything to the contrary set forth in the [Medicine Shoppe][Medicap] Pharmacy[®] Franchise Agreement, the following provisions shall supersede and apply to all [Medicine Shoppe][Medicap] Pharmacy[®] franchises offered and sold in the state of Indiana:

The Indiana Addendum is only applicable if you are a resident of Indiana or your business will be located in Indiana.

1. Paragraph A(06) of Section VIII of the Agreement is hereby deleted in its entirety.

2. Paragraph B of Section XII is hereby amended by addition of the following language:

Provided, however, any limitation of action is subject to the superseding provisions of Ind. Code § 23-2-2.5-30 and Ind. Code § 23-2-2.7-7.

3. Paragraphs E, F and H of Section XII of the Agreement are hereby deleted in their entirety.

4. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Indiana Franchise Disclosure Law are met independently without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:
[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____
Executed on: _____

THE COMPANY:
[MEDICAP PHARMACIES,
INCORPORATED, an Iowa]
[MEDICINE SHOPPE INTERNATIONAL,
INC., a Delaware] corporation

By: _____

Name: _____
Title: _____
Executed on: _____

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT
AS
REQUIRED BY
THE MARYLAND FRANCHISE REGISTRATION
AND DISCLOSURE LAW

The following provisions shall amend the [Medicine Shoppe][Medicap Pharmacy] Franchise Agreement and apply to (a) any [Medicine Shoppe][Medicap Pharmacy] franchise offered for sale from Maryland, (b) any offer to purchase a [Medicine Shoppe][Medicap Pharmacy] franchise that is accepted in Maryland, (c) residents of Maryland, and (d) [Medicine Shoppe][Medicap Pharmacy] franchises to be operated in Maryland:

1. The second paragraph of the Recitals of the Franchise Agreement is hereby deleted in its entirety and replaced with the following:

Franchisee desires to operate a pharmacy business identified by the Primary Mark and using such other names and logos as may be identified by the Company (collectively with the Primary Mark, the "**Marks**"), with access to the core package of services the Company has arranged to make available to members of the Franchised Network, as they may be modified from time to time, and such other support and systems that the Company may offer to Franchisee from time to time. Franchisee understands and accepts that the terms, conditions and covenants contained in this Agreement are reasonably necessary to maintain the standards of quality and service promoted by the Company and to protect and preserve the goodwill of the Marks. In reliance upon the representations and acknowledgements made by Franchisee, the Company has agreed to grant to Franchisee the license represented by this Agreement (the "**License**") upon the terms and conditions hereinafter set forth:

2. Section VIII of the Franchise Agreement is revised to provide that the general release required as a condition to renewal, sale or consent to assignment/transfer, shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

3. Section XII of the Franchise Agreement is revised to include the following language:

Notwithstanding the provisions of this section, the Franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law. Any claims under the Maryland Franchise Registration and Disclosure Law must be brought within three years after the grant of the franchise.

4. Section XII of the Franchise Agreement is revised to provide that Ohio law generally applies, however, the conditions under which your franchise can be terminated and your rights upon nonrenewal may be affected by Maryland laws, and we will comply with that law in Maryland.

5. The second sentence of Section XIV(A) of the Franchise Agreement is hereby deleted.

6. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

7. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Maryland Franchise Registration and Disclosure Law (Md. Code Bus. Reg. §§ 14-201 through 14-233) are met independently without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:

[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

Executed on: _____

THE COMPANY:

[MEDICAP PHARMACIES,

INCORPORATED, an Iowa]

[MEDICINE SHOPPE INTERNATIONAL,

INC., a Delaware] corporation

By: _____

Name: _____

Title: _____

Executed on: _____

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT
AS
REQUIRED BY
THE MINNESOTA FRANCHISE LAW

Notwithstanding anything to the contrary set forth in the [Medicine Shoppe][Medicap] Pharmacy® Franchise Agreement, the following provisions shall supersede and apply to all [Medicine Shoppe][Medicap] Pharmacy® franchises offered and sold in the state of Minnesota:

The Minnesota Addendum is only applicable if you are a resident of Minnesota or if your business will be located in Minnesota.

1. Minnesota Statutes, Section 80C.21 and Minnesota Rule 2860.4400(J) prohibit the franchisor from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring the franchisee to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in the Franchise Disclosure Document or agreement(s) can abrogate or reduce any of franchisee's rights as provided for in Minnesota Statutes, Chapter 80C, or franchisee's rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

2. The Company will comply with Minn. Stat. Section 80C.14, subds. 3, 4 and 5, which require, except in certain specified cases, that the Franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for nonrenewal of the Franchise Agreement.

3. The Franchise Agreement is revised to include the following:

"To the extent required by the Minnesota Franchise Act, the Company will protect the Franchisee's rights to use the trademarks, service marks, trade names, logos and other commercial symbols, or indemnify the Franchisee from any loss, costs or expenses arising out of any claim, suit or demand regarding the Franchisee's use of the marks, provided the Franchisee is using the Marks in accordance with this Agreement."

4. The Company shall not require the Franchisee to assent to a release, assignment, novation or waiver that would relieve any person from liability imposed by Minnesota Statutes, Sections 80C.01 to 80C.22, provided that the foregoing shall not bar the voluntary settlement of disputes.

5. The Company shall comply with Minnesota Statute Section 80C.17 Subd. 5 with respect to limitation of claims.

6. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise

seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

7. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Minnesota Franchise Act are met independently without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:

[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

Executed on: _____

THE COMPANY:

[MEDICAP PHARMACIES,

INCORPORATED, an Iowa]

[MEDICINE SHOPPE INTERNATIONAL,
INC., a Delaware] corporation

By: _____

Name: _____

Title: _____

Executed on: _____

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT
AS
REQUIRED BY
THE NEW YORK GENERAL BUSINESS LAW

Notwithstanding anything to the contrary set forth in the [Medicine Shoppe][Medicap] Pharmacy® Franchise Agreement, the following provisions shall supersede and apply to all [Medicine Shoppe][Medicap] Pharmacy® franchises offered and sold in the state of New York:

The New York Addendum is only applicable if you are a resident of New York or if your business will be located in New York.

1. Any provision in the Agreement that is inconsistent with the New York General Business Law, Article 33, Sections 680-695 may not be enforceable.

2. The first paragraph of Section IV of the Franchise Agreement is revised to include the following:

“Revisions to any manual will not unduly affect your obligations, including economic requirements, under this Agreement.”

3. Paragraph A of Section VI of the Franchise Agreement is revised to include the following:

“The Franchisee shall have the right to terminate the Franchise Agreement to the extent allowed under applicable law.”

4. Paragraph A of Section VIII of the Franchise Agreement is revised to include the following:

“Any provision in this Agreement requiring Franchisee to sign a general release of claims against Franchisor does not release any claim Franchisee may have under New York General Business Law, Article 33, Sections 680-695.”

5. Paragraph B of Section VIII of the Franchise Agreement is revised to include the following:

“The Company will not make an assignment, except to an assignee who, in the Company’s good faith judgment, is willing and able to assume its obligations under the Agreement.”

6. Paragraphs E, F, and H of Section XII of the Franchise Agreement are revised to include the following language:

“Provided, however, that all rights arising under the Franchisee’s favor from the provisions of Article 33 of the General Business Law (GBL) of the State of New York and the regulations issued

thereunder shall remain in force; it being the intent of this provision that the non-waiver provisions of GBL Section 687.4 and 687.5 be satisfied.”

7. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

8. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the New York General Business Law are met independently without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:

[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

Executed on: _____

THE COMPANY:

[MEDICAP PHARMACIES,

INCORPORATED, an Iowa]

[MEDICINE SHOPPE INTERNATIONAL,

INC., a Delaware] corporation

By: _____

Name: _____

Title: _____

Executed on: _____

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT
AS
REQUIRED BY
THE NORTH DAKOTA FRANCHISE INVESTMENT LAW

Notwithstanding anything to the contrary set forth in the [Medicine Shoppe][Medicap] Pharmacy[®] Franchise Agreement, the following provisions shall supersede and apply to all [Medicine Shoppe][Medicap] Pharmacy[®] franchises offered and sold in the state of North Dakota:

The North Dakota Addendum is only applicable if you are a resident of North Dakota or if your business will be located in North Dakota.

1. Paragraph A of Section III of the Franchise Agreement is amended by the addition of the following language:

“Based upon the franchisor’s financial condition, the North Dakota Securities Commissioner has required a financial assurance. Therefore, we secured a surety bond in the amount of \$182,700 from Federal Insurance Company. A copy of the bond is on file at the North Dakota Securities Department, 600 E. Boulevard Avenue, 5th Floor, Bismarck, ND 58505.”

2. The North Dakota Securities Commissioner has determined that it is unfair and inequitable under the North Dakota Franchise Investment Law for the franchisor to include certain provisions within a franchise agreement. In recognition of North Dakota Franchise Investment Law and the rulings of the North Dakota Securities Commissioner, the Franchise Agreement is amended as follows:

a. Any references in the Franchise Agreement to any requirement that the franchisee consents to termination penalties or liquidated damages are deleted.

b. Any claims arising under North Dakota law will be governed by the laws of the State of North Dakota.

c. Any references in the Franchise Agreement to any requirement that the franchisee consents to the jurisdiction of courts located outside of North Dakota are deleted.

d. The prevailing party in any enforcement action is entitled to recover all costs and expenses, including attorneys’ fees.

e. Any references in the Franchise Agreement to any requirement that the franchisee consents to a waiver of exemplary and punitive damages are deleted.

f. Any references in the Franchise Agreement to any requirement the franchisee consents to a waiver of trial by jury are deleted.

g. Any references in the Franchise Agreement to any requirement that the franchisee consents to arbitration or mediation located outside of North Dakota are amended to include the following:

“Pursuant to the North Dakota Franchise Investment Law, the site of arbitration or mediation shall be agreeable to all parties and may not be remote from your place of business.”

3. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

4. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the North Dakota Franchise Investment Law are met independently without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:

[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

Executed on: _____

THE COMPANY:

[MEDICAP PHARMACIES,

INCORPORATED, an Iowa]

[MEDICINE SHOPPE INTERNATIONAL,

INC., a Delaware] corporation

By: _____

Name: _____

Title: _____

Executed on: _____

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT
AS
REQUIRED BY
THE RHODE ISLAND FRANCHISE INVESTMENT ACT

Notwithstanding anything to the contrary set forth in the [Medicine Shoppe][Medicap] Pharmacy[®] Franchise Agreement, the following provisions shall supersede and apply to all [Medicine Shoppe][Medicap] Pharmacy[®] franchises offered and sold in the state of Rhode Island:

The Rhode Island Addendum is only applicable if you are a resident of Rhode Island or if your business will be located in Rhode Island.

1. Section 19-28.1-14 of the Rhode Island Franchise Investment Act provides that: "A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this Act."

2. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Rhode Island Franchise Investment Act are met independently without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:

[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

Executed on: _____

THE COMPANY:

[MEDICAP PHARMACIES,

INCORPORATED, an Iowa]

[MEDICINE SHOPPE INTERNATIONAL,

INC., a Delaware] corporation

By: _____

Name: _____

Title: _____

Executed on: _____

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT
AS
REQUIRED BY
THE VIRGINIA RETAIL FRANCHISING ACT

Notwithstanding anything to the contrary set forth in the [Medicine Shoppe][Medicap] Pharmacy® Franchise Agreement and related agreements, the following provisions shall supersede and apply to all [Medicine Shoppe][Medicap] Pharmacy® franchises offered and sold in the state of Virginia:

The Virginia Addendum is only applicable if you are a resident of Virginia or if your business will be located in Virginia.

1. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

2. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Virginia Retail Franchising Act are met independently, without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:
[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____
Executed on: _____

THE COMPANY:
[MEDICAP PHARMACIES,
INCORPORATED, an Iowa]
[MEDICINE SHOPPE INTERNATIONAL,
INC., a Delaware] corporation

By: _____

Name: _____

Title: _____

Executed on: _____

STATE SPECIFIC ADDENDUM TO FRANCHISE AGREEMENT AND RELATED
AGREEMENTS
AS
REQUIRED BY
THE WASHINGTON FRANCHISE INVESTMENT PROTECTION ACT

Notwithstanding anything to the contrary set forth in the [Medicine Shoppe][Medicap] Pharmacy[®] Franchise Agreement and related agreements, the following provisions shall supersede and apply to all [Medicine Shoppe][Medicap] Pharmacy[®] franchises offered and sold in the state of Washington:

The Washington Addendum is only applicable if you are a resident of Washington or if your business will be located in Washington.

1. In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.

2. RCW 19.100.180 may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

3. In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

4. A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

5. Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

6. Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.

7. RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

8. The second paragraph of the Recitals of the Franchise Agreement is hereby deleted in its entirety and replaced with the following:

Franchisee desires to operate a pharmacy business identified by the Primary Mark and using such other names and logos as may be identified by the Company (collectively with the Primary Mark, the “**Marks**”), with access to the core package of services the Company has arranged to make available to members of the Franchised Network, as they may be modified from time to time, and such other support and systems that the Company may offer to Franchisee from time to time. Franchisee understands and accepts that the terms, conditions and covenants contained in this Agreement are reasonably necessary to maintain the standards of quality and service promoted by the Company and to protect and preserve the goodwill of the Marks. In reliance upon the representations and acknowledgements made by Franchisee, the Company has agreed to grant to Franchisee the license represented by this Agreement (the “**License**”) upon the terms and conditions hereinafter set forth:

9. The second sentence of Section XIV(A) of the Franchise Agreement is hereby deleted.

10. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

11. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Washington Franchise Investment Protection Act are met independently, without reference to this Addendum.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:

[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

Executed on: _____

THE COMPANY:

[MEDICAP PHARMACIES,

INCORPORATED, an Iowa]

[MEDICINE SHOPPE INTERNATIONAL,

INC., a Delaware] corporation

By: _____

Name: _____

Title: _____

Executed on: _____

4896-0677-8736, v. 2

EXHIBIT A-4

INVENTORY PURCHASE ADDENDUM

INVENTORY PURCHASE ADDENDUM

This Addendum is made as of the _____ day of _____, _____, between the entity designated below as "the Company" and the party designated below as "Franchisee".

RECITALS

The Company and Franchisee entered into a Franchise Agreement dated the _____ day of _____, _____ (the "Franchise Agreement"), under which Franchisee agreed to operate a pharmacy business under the "Primary Mark," as identified in the Franchise Agreement. Pursuant to Paragraph F of Section II of the Franchise Agreement, Franchisee is permitted to purchase inventory for the Business from any source that is able to provide appropriate inventory to meet the needs of the Business. However, the Company has made arrangements with its affiliates, that will allow Franchisee, if it chooses to do so, to purchase substantially all inventory for the Business from affiliates of the Company in consideration for a significant reduction in the continuing license fee payable to the Company by Franchisee. Franchisee has advised the Company that it desires to take advantage of this opportunity pursuant to the terms of this Addendum. Thus, at the request of Franchisee, and in consideration of the premises and agreements set forth herein, the Company and Franchisee agree as follows:

1.) Continuing License Fees – The first two sentences of Paragraph B of Section III of the Franchise Agreement are hereby deleted and replaced by the following:

Franchisee shall pay to the Company a monthly continuing license fee of Five Hundred Ninety-nine Dollars (\$599) per month. The Company may increase the amount of the continuing license fee, on November 1 of each year, beginning November 1, 2023, to reflect inflation according to the changes in the Consumer Price Index -- All Items 1982-84 = 100 (the "Index") published by the Bureau of Labor Statistics, U.S. Department of Labor, or its successors, or in the event the Index is no longer published, by any other comparable instrumentality the Company selects of tracking inflation in the United States. The increase shall be based on the increase in the Index for the most recent twelve (12) months ended August 31 of each year, and such increase will take effect on November 1. This fee is due within thirty (30) days of the date of the monthly invoice for such fees issued by or on behalf of the Company. Franchisee must also pay the full amount of the continuing license fee for the last month of the term of the Franchise Agreement, regardless of the actual expiration or termination date of the Franchise Agreement.

2.) Inventory Purchases – In consideration of the Company's reduction of the continuing license fee as set forth above, the second and third sentences of Paragraph F of Section II of the Franchise Agreement are hereby deleted and replaced by the following:

Franchisee shall enter into an agreement or Company approved buying group arrangement with the Company's selected supplier(s) of pharmaceutical inventory and shall at all times comply with the credit, regulatory and other minimum requirements established from time to time by the Company's selected supplier(s). Franchisee shall purchase not less than 95% of its pharmaceutical inventory from the Company's selected supplier(s); provided, however, that if Franchisee enters into a purchasing arrangement with a Company approved buying group under which the pharmaceutical purchasing obligation is less than 95%, then Franchisee shall be required only to comply with the buying group's pharmaceutical purchasing obligation. The selected source of supply for any individual item may be the Company, an affiliate of the Company, or an independent contractor.

(i) Notwithstanding the foregoing, if Franchisee is a part of a pharmaceutical buying group that has a contract with Cardinal Health, Inc., or its affiliates, that requires it to purchase less than ninety-five percent (95%) of its pharmaceutical inventory from Cardinal Health, Inc., or its affiliates, then Franchisee need only comply with the pharmaceutical purchase obligations under that buying group's contract to fulfill its obligations under this provision.

(ii) Franchisee acknowledges that the Company is entering into this Addendum, at Franchisee's request, pursuant to which Franchisee will pay a significantly lower fixed monthly continuing license fee in exchange for Franchisee's voluntary commitment to comply with the purchase requirements of this Paragraph 2.

(iii) Failure of Franchisee at any time to meet these purchase requirements shall constitute a material breach of this Addendum, entitling the Company to terminate this Addendum, retroactive to the date Franchisee ceased purchasing the minimum requirements set forth herein. Should the Company terminate this Addendum for such purchases, Franchisee shall immediately pay to the Company the difference between the continuing license fees paid under this Addendum, and the fees payable under the Franchise Agreement from and after the effective date of termination of this Addendum.

3.) Effect of Addendum – This Addendum shall be considered an addendum to, and a part of the Franchise Agreement, and shall be governed by all of the terms of the Franchise Agreement. Any breach of this Addendum shall be considered a breach of the Franchise Agreement and shall entitle the non-breaching party to exercise all remedies provided for in the Franchise Agreement. All capitalized terms used in this Addendum that are not otherwise defined shall have the meaning ascribed thereto in the Franchise Agreement. Except as specifically modified by this Addendum, each of the parties hereby ratifies and reaffirms their respective obligations under the Franchise Agreement.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:
[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

THE COMPANY:
[MEDICAP PHARMACIES,
INCORPORATED, an Iowa]
[MEDICINE SHOPPE INTERNATIONAL,
INC., a Delaware] corporation

By: _____

Name: _____
Title: _____

EXHIBIT A-5
CO-BRAND ADDENDUM

CO-BRAND ADDENDUM TO FRANCHISE AGREEMENT

This Addendum is made as of the _____ day of _____, _____, between the entity designated below as "the Company" and the party designated below as "Franchisee".

RECITALS

The Company and Franchisee entered into a Franchise Agreement dated the _____ day of _____, _____ (the "Franchise Agreement"), under which Franchisee agreed to operate a pharmacy business under the "Primary Mark," as identified in the Franchise Agreement. Pursuant to Paragraph D of Section II of the Franchise Agreement, Franchisee is only permitted to use another name, mark, or logo in connection with the Business, if permitted by the Company, and then only in such manner as is specifically authorized in writing by the Company. Franchisee has requested such consent from the Company, and the Company has agreed to permit Franchisee to use another name, mark, and/or logo in connection with the Business, as specifically provided for herein. Thus, in consideration of the premises and agreements set forth herein, the Company and Franchisee agree as follows:

1.) Additional Name, Mark, Logo or Insignia – The Company hereby consents to the use by Franchisee of the name, mark, and/or logo specified in this Section 1 (the "Permitted Marks") in connection with the operation of the Business, provided Franchisee does so only in accordance with the Company's standards and guidelines, as established by the Company from time to time in its sole discretion. Franchisee acknowledges, however, that the Permitted Marks do not replace the Primary Mark, and at all times, the Business must be operated under the Primary Mark, and must be principally identified by the Primary Mark.

Permitted Marks: _____

If Franchisee fails to comply with any of the Company's standards and guidelines in connection with the use of the Permitted Marks, the Company may terminate this consent, in which case Franchisee must cease use of the Permitted Marks in the promotion or operation of the Business within thirty (30) days following receipt of notice of termination of the consent.

2.) Effect of Addendum – This Addendum shall be considered an addendum to, and a part of the Franchise Agreement, and shall be governed by all of the terms of the Franchise Agreement. Any breach of this Addendum shall be considered a breach of the Franchise Agreement and shall entitle the non-breaching party to exercise all remedies provided for in the Franchise Agreement. All capitalized terms used in this Addendum that are not otherwise defined shall have the meaning ascribed thereto in the Franchise Agreement. Except as specifically modified by this Addendum, each of the parties hereby ratifies and reaffirms their respective obligations under the Franchise Agreement.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date first set forth above.

FRANCHISEE:

[INSERT LICENSEE NAME]

By: _____

Name: _____

Title (if an entity): _____

THE COMPANY:

[MEDICAP PHARMACIES,

INCORPORATED, an Iowa]

[MEDICINE SHOPPE INTERNATIONAL,

INC., a Delaware] corporation

By: _____

Name: _____

Title: _____

4870-6235-2752, v. 1

EXHIBIT B

MEDICINE SHOPPE INTERNET® ENROLLMENT GUIDE

LeaderNET/MSInterNet Electronic Enrollment

Change of Ownership Remaining on LeaderNET/MSInterNet

When a pharmacy is going through a new change of ownership, notify LeaderNET/MSInterNet through Pharmacy Solutions Electronic Enrollment.

How does the new ownership enroll in LeaderNET/MSInterNet?

1. Access the LeaderNET/MSInterNet Electronic Enrollment (EE) page [here](#)
 - a. If that does not work, enter <https://pharmacyservices.cardinalhealth.com/> into your internet browser
 - b. Click on **Pharmacy Solutions Enrollment**
2. On the left-hand side under the **Managing Care and Reimbursements** section, click on **PSAO Services**
3. Click on **Change Enrollment** next to the intended NCPDP number

PSAO Services (for program info) **Engagement Form**

View 1 - 10 of 70				
NCPDP	CIN	Status	Effective Dates	Action
		Active	4/22/2020	Change Enrollment

4. Select **Change of ownership**, then click **Next**

PSAO Services Program - Change

Do you wish to Change or Terminate?

Change of ownership
 Other Change
 Terminate

Back **Next**

5. The required fields, which are indicated with an asterisk (*), must be completed prior to submitting the change of ownership notification

PSAO Services : Change Ownership Form

In order to submit change of ownership, please enter value for all fields below and click 'Submit Form'. All values entered should correspond to the new owner.

Pharmacy DBA Name*	Pharmacy Order Express User ID*	Type of Ownership change *
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
New Ncpdp*	DEA*	Cardinal Division #*
<input type="text"/>	<input type="text"/>	<input type="text"/>
Contact Name*	Contact Phone Number*	Contact Email *
<input type="text"/>	<input type="text"/>	<input type="text"/>

Back **Submit**

6. LeaderNET will be notified of your change of ownership. Once LeaderNET/MSInterNet accepts the notification, the pharmacy will be able to access the online application by selecting **Change Enrollment** again.
7. Complete the online application with the new ownership information

8. Once the online application is complete, select the acknowledgement at the bottom of the page and click **Next** to review your entered data.

→ Click to acknowledge: If not already contacted, please contact Caremark and Express Scripts to establish provider agreements. Please reference the onboarding email sent from ManagedCareSMC@cardinalhealth.com for contact information

[What to expect during your LeaderNET enrollment](#)

[Back](#) [Save For Later](#) [Next](#)

9. Click **Submit** to send your completed application to LeaderNET/MSInterNet to review.

I am unable to access the LeaderNET/MSInterNet Online Application after notifying LeaderNET of the change of ownership

LeaderNET/MSInterNet must acknowledge your Change of ownership notification. Once acknowledged, the online application will be accessible.

Helpful tips for completing the LeaderNET/MSInterNet Online Application

1. The online application auto-populates based on Cardinal Health and/or NCPDP Online data. If any information needs corrected, the fields are editable. Edit by clicking on the field, removing the incorrect data, and typing the new data.
 - a. Ensure to enter the new ownership pharmacy data
2. Select the pharmacy location's county
3. Enter the pharmacy's email address
 - a. The pharmacy will receive this prompt each time the form is accessed during the onboarding process. This ensures that we maintain an accurate email address for the pharmacy.

PHARMACY INFORMATION

Pharmacy DBA Name *			
Pharmacy Legal Name *			
Street Address 1 *	Street Address 2	City *	
State *	Zip Code *	County *	
Mailing Address 1 *	Mailing Address 2	Mailing City *	
Mailing State *	Mailing Zip Code *	Pharmacy Phone # *	
Pharmacy Fax # *	Pharmacy Type *	After Hours Phone #	
Pharmacy E-mail Address *	Pharmacy Business Consultant (PBC) *		
Pharmacy Management System *	Switch *		
Miles from the closest retail pharmacy* (This includes any retail pharmacy i.e., chain, retail independent, grocery, etc) 0-14 <input type="checkbox"/> <small>By selecting 15 and above, your pharmacy will be considered for rural rate contracts based on PBM standards.</small>			

Services Provided by the Pharmacy *
 Compounding Specialty Mail Order 340 B Do not provide these services

4. Appropriately select your **Pharmacy Type**

Pharmacy Type *

Chain Drug Store
 Clinic
 Closed Door
 Community Retail
 Hospital
 Other

5. The form allows for multiple owners to be entered. Click on **Add More Owners** to add an additional line of fields.

- a. The form currently does not have a "remove" feature. Please only click Add More Owners as necessary.

OWNERSHIP & STAFF INFORMATION

[Add More Owners](#)

First Name *

owner1
owner2

Last Name *

owner1
owner2

Ownership % *

50
50

Pharmacist in Charge - First Name *

pic

Pharmacist in Charge - Last Name *

pic

Pharmacist License # *

6. Medicare ID numbers must be 10 digits. Please enter any leading "0's.
7. Upload documents by selecting the type of document from the dropdown provided and click **Choose File**
 - a. The same document file name cannot be uploaded more than once

Please upload all required documents (All documents with "*" are mandatory)

Select the document



▼

DEA License
State License
Fed Tax ID
NPI Confirmation
Pharmacist In Charge
Certificate of Liability
Power of Attorney
Other Document

[Choose File](#) No file chosen

[Click to Delete](#)

remark and Express Scripts to establish provider agreements.
©cardinalhealth.com for contact information

8. If the enrollment form does not allow you past **Next**, please review the errors at the top of the page before continuing. Once all errors are corrected, click **Next** again and then **Submit**.

LeaderNET/MSInterNet Electronic Enrollment

Enrolling Pharmacy in LeaderNET/MSInterNet

Enrolling in LeaderNET/MSInterNet is easy now that it is available through the Cardinal Health's Electronic Enrollment platform.

How do I enroll in LeaderNET/MSInterNet?

Your sales rep will complete a LeaderNET/MSInterNet Engagement Form. The LeaderNET/MSInterNet onboarding team will then review your pharmacy information to ensure the pharmacy is a good fit for LeaderNET. Once approved, the contact email provided will be notified that you are able to Begin Enrollment.

What are the steps to Begin Enrollment?

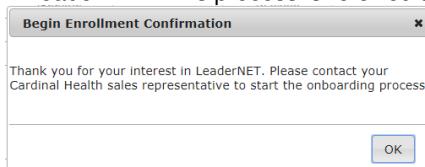
1. Access the LeaderNET/MSInterNet Electronic Enrollment (EE) page [here](https://pharmacist.services.cardinalhealth.com/)
 - a. If that does not work, enter <https://pharmacist.services.cardinalhealth.com/> into your internet browser
 - b. Click on **Pharmacy Solutions Enrollment**
2. On the left-hand side under the **Managing Care and Reimbursements** section, click on **PSAO Services**
3. Click on **Begin Enrollment** next to the intended NCPDP

PSAO Services <small>(for program info)</small>		Engagement Form		
NCPDP	CIN	Status	Effective Dates	Action
		Inactive		Begin Enrollment

4. Fill out the enrollment form in it's entirety and submit

I am unable to access the LeaderNET/MSInterNet Online Application after clicking on Begin Enrollment

Your sales rep must first complete and submit a LeaderNET/MSInterNet Engagement Form to notify our onboarding team of your intent to enroll in LeaderNET. This process is referred to in the below pop up message box:



If your sales rep did submit the Engagement Form, it is then in queue to be reviewed by the Onboarding Team. Upon acceptance, the pharmacy will be notified and will then be able to access **Begin Enrollment**. In the instance an Engagement Form is rejected, a rejection notification will instead be sent.

Helpful tips for completing the LeaderNET/MSInterNet Enrollment Form

1. The online application auto-populates based on Cardinal Health and/or NCPDP Online data. If any information needs corrected, the fields are editable. Edit by clicking on the field, removing the incorrect data, and typing the new data.
2. Select the pharmacy location's county
3. Enter the pharmacy's email address
 - a. This will be prompted of the pharmacy whenever accessing this form during the onboarding process and as an active LeaderNET/MSInterNet customer. This ensures that we maintain an accurate email address for the pharmacy.

PHARMACY INFORMATION

Pharmacy DBA Name *	Street Address 1 *	Street Address 2 *	City *
Pharmacy Legal Name *	State *	Zip Code *	County *
Pharmacy E-mail Address *	Mailing Address 1 *	Mailing Address 2 *	Mailing City *
Pharmacy Management System *	Mailing State *	Mailing Zip Code *	Pharmacy Phone # *
Pharmacy Fax # *	Pharmacy Type *	Pharmacy Business Consultant (PBC) *	After Hours Phone #
Pharmacy Management System *			

Miles from the closest retail pharmacy* (This includes any retail pharmacy i.e., chain, retail independent, grocery, etc)

Services Provided by the Pharmacy *

Compounding Specialty Mail Order 340 B Do not provide these services

4. Appropriately select your Pharmacy Type

Pharmacy Type *

Chain Drug Store
 Clinic
 Closed Door
 Community Retail
 Hospital
 Other

5. The application allows for more than one owners to be entered. Click on **Add More Owners to add an additional line of fields.**

a. The form currently does not have a “remove” feature. Please only click Add More Owners as necessary.

OWNERSHIP & STAFF INFORMATION

First Name *	Last Name *	Ownership % *
owner1	owner1	50
owner2	owner2	50
Pharmacist in Charge - First Name *	Pharmacist in Charge - Last Name *	Pharmacist License # *
pic	pic	

6. Medicare ID numbers must be 10 digits. Please enter any leading “0”s.

7. Document uploads are not required if the pharmacy is enrolling as Start-up, Change of PSAO, or Coming from Direct Contracts scenarios. LeaderNET/MSInterNet onboarding will utilize your NCPDP Online profile for these documents. Therefore, your profile must be complete and up-to-date.

a. If uploading documents, select the type of document from the dropdown provided and click **Choose File**

i. The same document file name cannot be uploaded more than once

Please upload all required documents (All documents with “*” are mandatory)

Select the document

DEA License State License Fed Tax ID NPI Confirmation Pharmacist In Charge Certificate of Liability Power of Attorney Other Document

Choose File No file chosen

Click to Delete

remark and Express Scripts to establish provider agreements.
©2010 Cardinal Health, Inc. All rights reserved. Cardinal Health, the Cardinal Health logo and Essential to Care are trademarks or registered trademarks of Cardinal Health. All other marks are the property of their respective owners.

8. The application will not submit with selecting the acknowledgement

Click to acknowledge: If not already contacted, please contact Caremark and Express Scripts to establish provider agreements. Please reference the onboarding email sent from ManagedCareSMC@cardinalhealth.com for contact information

[What to expect during your LeaderNET enrollment](#)

[Back](#) [Save For Later](#) [Next](#)

9. Click **Next to review your entered data and **Submit** the online application**

- a. If the enrollment form does not allow you past **Next**, please review the errors at the top of the page before continuing. Once all errors are corrected, click **Next** again.

I am still having issues with completing the online application

If you are still experiencing issues with filling out and submitting the LeaderNET/MSInterNet online application, please contact the LeaderNET/MSInterNet Onboarding Team by email at ManagedCareOnboarding@cardinalhealth.com.

EXHIBIT C

BUSINESS ASSOCIATE AGREEMENT

Business Associate Agreement

This **Business Associate Agreement** (“Agreement”) is made and is effective as of the effective date specified on the signature page (the “Effective Date”), by and between the applicable Cardinal Health entity(ies) identified on the signature page (collectively, “Cardinal Health”) and the undersigned customer/covered entity (“Covered Entity”). Capitalized terms used, but not otherwise defined, in this Agreement shall have the respective meanings assigned to such terms by the Administrative Simplification section of the Health Insurance Portability and Accountability Act of 1996, the Health Information Technology for Economic and Clinical Health Act and their implementing regulations as amended from time to time (collectively, “HIPAA”).

In the performance of one or more agreements entered into between Cardinal Health and Covered Entity before, on, or after the date of this Agreement (collectively, the “Service Agreements”), Cardinal Health may use, disclose, create, receive, maintain or transmit Protected Health Information (“PHI”) from or on behalf of Covered Entity. The parties acknowledge and agree that Covered Entity is a “covered entity” as defined under HIPAA. This Agreement is only applicable to Cardinal Health to the extent that Cardinal Health functions as a “business associate” (as defined under HIPAA) in providing services to, or on behalf of, Covered Entity. For the avoidance of doubt, the terms of this Agreement shall only apply to a Cardinal Health entity that is party to one or more Service Agreements with Covered Entity that require such Cardinal Health entity to use, disclose, create, receive, maintain or transmit PHI. In accordance with the foregoing, the parties’ rights and obligations under this Agreement shall have no force or effect unless, and until such time as, Cardinal Health is a business associate of Covered Entity in accordance with HIPAA. Subject to the foregoing, Cardinal Health and Covered Entity agree as follows:

1. Permitted Uses and Disclosures of PHI.
 - (a) Cardinal Health shall not use or disclose PHI other than as permitted or required by this Agreement or as otherwise Required By Law. Except as otherwise limited in this Agreement, Cardinal Health may use or disclose PHI to perform functions, activities, or services for, or on behalf of, the Covered Entity as specified in the Service Agreements, provided that such use or disclosure would not violate HIPAA if done by the Covered Entity.
 - (b) Cardinal Health may also use and/or disclose PHI for the following purposes:
 - (i) Cardinal Health may use PHI for Cardinal Health’s proper management and administration or to carry out its legal responsibilities.
 - (ii) Cardinal Health may disclose PHI for the proper management and administration of Cardinal Health or to carry out its legal responsibilities, provided that disclosures are Required By Law (as that term is defined under 45 C.F.R. §164.103) or Cardinal Health obtains reasonable assurances from the third party to whom the information is disclosed that such third party shall: (1) protect the confidentiality of the PHI; (2) use or further disclose the PHI only as Required By Law or for the purpose for which it was disclosed to the person; and (3) notify Cardinal Health of any instances of which it is aware in which the confidentiality of the PHI has been breached.
 - (iii) Cardinal Health may “de-identify” PHI in accordance with 45 C.F.R. §164.514 and use or disclose “de-identified” information in a manner consistent with and permitted by HIPAA.
 - (iv) Cardinal Health may use PHI to provide Data Aggregation services related to the Health Care Operations of the Covered Entity.
2. Protection of PHI. Cardinal Health shall use reasonable and appropriate safeguards to prevent use or disclosure of the PHI other than as permitted by this Agreement.
3. Mitigation. Cardinal Health shall take reasonable steps to mitigate, to the extent practicable, any harmful effect that is known to Cardinal Health of a use or disclosure of PHI by Cardinal Health in violation of this Agreement.
4. Unauthorized Use or Disclosure and Reporting Requirements.
 - (a) Upon the discovery of an impermissible acquisition, access, use, or disclosures of PHI in violation of this Agreement or HIPAA by Cardinal Health, its employees, or other agents or contractors or by a third party to which Cardinal Health disclosed PHI (each, an “Unauthorized Use or Disclosure”), Cardinal Health shall immediately investigate the Unauthorized Use or Disclosure and mitigate the root cause and any harmful effects of the Unauthorized Use or Disclosure. As part of such investigation, Cardinal Health shall gather all information required to be reported by 45 C.F.R. § 164.410(c).
 - (b) If Cardinal Health becomes aware of a use or disclosure of PHI in violation of this Agreement by Cardinal Health or by a third party to which Cardinal Health disclosed PHI, Cardinal Health shall report any such use or disclosure to Covered Entity without unreasonable delay. Cardinal Health shall, following the discovery of a Breach of Unsecured PHI, notify Covered Entity of the Breach in accordance with 45 C.F.R. §164.410 without unreasonable delay and in no case later than thirty (30) days after discovery of the Breach.

(c) Cardinal Health shall report to Covered Entity any Security Incident of which it becomes aware in the following time and manner: (i) any actual, successful Security Incident will be reported to Covered Entity in writing, within thirty (30) days of the date on which Cardinal Health first becomes aware of such Security Incident, and (ii) any attempted, but unsuccessful Security Incident of which Cardinal Health becomes aware will be reported to Covered Entity orally or in writing upon the written reasonable request of Covered Entity. If the HIPAA Security Regulations are amended to remove the requirement to report unsuccessful attempts at unauthorized access, the requirement to report such unsuccessful attempts shall no longer apply as of the effective date of that amendment.

5. **Minimum Necessary Standard.** To the extent required by the “minimum necessary” requirements of HIPAA, Cardinal Health shall only request, use and disclose the minimum amount of PHI necessary to accomplish the purpose of the request, use or disclosure. Covered Entity represents that, to the extent Covered Entity provides PHI to Cardinal Health, such information is the minimum necessary PHI for the accomplishment of Cardinal Health’s purpose.

6. **Subcontractors.** Except as otherwise permitted by Section 1(b)(ii) above, Cardinal Health shall enter into a written agreement meeting the requirements of 45 C.F.R. §§ 164.504(e) and 164.314(a)(2) with each Subcontractor (including, without limitation, a Subcontractor that is an agent under applicable law) that creates, receives, maintains or transmits PHI on behalf of Cardinal Health. Cardinal Health shall ensure that the written agreement with each Subcontractor obligates the Subcontractor to comply with restrictions and conditions that are at least as restrictive as the restrictions and conditions that apply to Cardinal Health under this Agreement.

7. **Availability of Books and Records.** Cardinal Health shall make Cardinal Health’s internal practices, books, and records relating to the use and disclosure of PHI received from, or created or received by Cardinal Health on behalf of, Covered Entity available to the Secretary, in a reasonable time and manner, for purposes of the Secretary determining Covered Entity’s and Cardinal Health’s compliance with HIPAA.

8. **Documentation of Disclosures.** Cardinal Health shall document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an Individual for an accounting of disclosures PHI in accordance with 45 C.F.R. §164.528.

9. **Accounting of Disclosures.** Within thirty (30) days of notice by Covered Entity to Cardinal Health that it has received a request for an accounting of disclosures of PHI (other than disclosures to which an exception to the accounting requirement applies), Cardinal Health shall make available to Covered Entity such information as is in Cardinal Health’s possession and is required for Covered Entity to make the accounting required by 45 C.F.R. §164.528. If Cardinal Health receives a request directly from an individual pursuant to 45 C.F.R. §164.528 it shall, direct the Individual to make the request directly from Covered Entity.

10. **Access to Information.** Within fifteen (15) business days of a request by Covered Entity for access to PHI about an Individual contained in any Designated Record Set of Covered Entity and maintained by Cardinal Health, Cardinal Health shall make available to Covered Entity such PHI for so long as Cardinal Health maintains such information in the Designated Record Set. If Cardinal Health receives a request for access to PHI directly from an Individual, it shall direct the Individual to make the request directly from Covered Entity. Covered Entity shall be solely responsible for making determinations with respect to the provision of access to the individual of such PHI and/or denial of the same (including the creation and/or maintenance of any notifications and/or documents in connection therewith).

11. **Availability of PHI for Amendment.** Within fifteen (15) business days of receipt of a request from Covered Entity for the amendment of an Individual’s PHI contained in any Designated Record Set of Covered Entity maintained by Cardinal Health, Cardinal Health shall provide such information to Covered Entity for amendment and incorporate any such amendments in the PHI (for so long as Cardinal Health maintains such information in the Designated Record Set) as required by 45 C.F.R. §164.526. If the Covered Entity denies an individual’s request to amend such PHI, Cardinal Health shall incorporate into the PHI any of the statements and/or documents that the Covered Entity has created or received with respect to such denial; provided that, the Covered Entity has provided Cardinal Health with a copy of such statement and/or documents. If Cardinal Health receives a request for amendment to PHI directly from an Individual, it shall direct the Individual to make the request directly from Covered Entity. Covered Entity shall be solely responsible for making determinations with respect to the amendment of such PHI pursuant to an individual’s request and/or the denial of such request (including the creation and/or maintenance of any notification and/or creation of documents in connection therewith).

12. **Electronic PHI/Security Obligations.**

- Cardinal Health shall implement Administrative Safeguards, Physical Safeguards and Technical Safeguards that reasonably and appropriately protect the Confidentiality, Integrity and Availability of any Electronic PHI that it creates, receives, maintains or transmits on behalf of Covered Entity as required by HIPAA.
- Cardinal Health shall comply with the HIPAA Security Rule (i.e., 45 C.F.R. Part 160 and Subparts A and C of Part 164) with respect to Electronic PHI.

13. To the extent Cardinal Health is explicitly delegated to carry out one or more of Covered Entity's obligation(s) under Subpart E of 45 C.F.R. Part 164 in a Service Agreement, Cardinal Health shall comply with the requirements of Subpart E that apply to the Covered Entity in the performance of such obligation(s).

14. Obligations of Covered Entity.

- (a) Covered Entity shall not request that Cardinal Health use or disclose PHI in any manner that would not be permissible under HIPAA if done directly by Covered Entity.
- (b) Covered Entity warrants that it has obtained and will obtain any consents, authorizations and/or other legal permissions required under HIPAA and other applicable law for the disclosure of PHI to Cardinal Health. Covered Entity shall notify Cardinal Health of any changes in, or revocation of, the permission by an Individual to use or disclose his or her PHI, to the extent that such changes may affect Cardinal Health's use or disclosure of PHI. Covered Entity shall not agree to any restriction on the use or disclosure of PHI under 45 C.F.R. § 164.522 that restricts Cardinal Health's use or disclosure of PHI under this Agreement unless such restriction is Required By Law or Cardinal Health grants its written consent, which consent shall not be unreasonably withheld.
- (c) Except as Required By Law, with Cardinal Health's consent, or as set forth in the Service Agreements or this Agreement, Covered Entity shall not include any limitation in the Covered Entity's notice of privacy practices that limits Cardinal Health's use or disclosure of PHI under the Service Agreements.

15. Term. The term of this Agreement (the "Term") shall be effective as of the effective date, and shall continue in effect until termination of the last effective Services Agreement pursuant to which Cardinal Health creates, receives, maintains, or transmits PHI from or on behalf of Covered Entity, unless this Agreement is otherwise terminated as set forth herein.

16. Termination Upon Breach of Provisions Applicable to PHI. Any other provision of the Service Agreements notwithstanding, the Service Agreements and this Agreement may be terminated by either party (the "Non-Breaching Party") upon 30 days written notice to the other party (the "Breaching Party") in the event that the Breaching Party materially breaches any provision contained in this Agreement in any material respect and such breach is not cured within such 30-day period.

17. Return or Destruction of Health Information. Upon termination of this Agreement, for any reason, Cardinal Health shall return or destroy all PHI received from Covered Entity or created or received by Cardinal Health on behalf of Covered Entity and which Cardinal Health still maintains in any form. This provision shall apply to all such PHI in the possession of Subcontractors or agents of Cardinal Health. Notwithstanding the forgoing, if Cardinal Health determines that returning or destroying such PHI is infeasible, then Cardinal Health shall provide to Covered Entity notification of the conditions that make return or destruction infeasible, which may include without limitation, the need for Cardinal Health to retain such information for purposes of audits by pharmaceutical manufacturers and others involved with medication assistance programs referenced in the Service Agreements, and Cardinal Health shall extend the protections of this Agreement to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long Cardinal Health maintains such PHI.

18. HIPAA Amendments. The parties acknowledge and agree that the Health Information Technology for Economic and Clinical Health Act and its implementing regulations impose requirements with respect to privacy, security and breach notification applicable to Business Associates (collectively, the "HITECH BA Provisions"). The HITECH BA Provisions and any other future amendments to HIPAA affecting Business Associate agreements are hereby incorporated by reference into this Agreement as if set forth in this Agreement in their entirety, effective on the later of the Effective Date or such subsequent date as may be specified by HIPAA.

19. No Third Party Beneficiaries. The parties have not created and do not intend to create by this Agreement any third party rights, including, but not limited to, third party rights for Individuals.

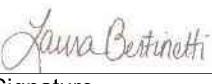
20. Interpretation. Any ambiguity in this Agreement shall be resolved in favor of a meaning that permits Covered Entity and Cardinal Health to comply with the HIPAA. In the event of a conflict between this Agreement and the terms of any Service Agreement, the terms of this Agreement will control, provided however, Cardinal Health's obligations hereunder shall be subject to any limitation of liability provisions set forth in the relevant Service Agreement.

21. Notice. All notices required under this Agreement must be given in writing and must be delivered by (i) personal service, (ii) certified mail, return receipt requested, or (iii) messenger or courier. All notices shall be addressed and delivered to the contact designated below the signature block, or other address provided by a party from time to time in writing to the other party. Notices given by mail will be deemed for all purposes to have been given forty-eight hours after deposit with the United States Postal Service. Notices delivered by any other authorized means will be deemed to have been given upon actual delivery.

(SIGNATURE PAGE FOLLOWS)

EFFECTIVE DATE: _____

CARDINAL HEALTH*



Signature

Laura Bertinetti
Printed Name

Director, Privacy Officer
Title

Date

CUSTOMER/COVERED ENTITY LEGAL NAME

Signature

Printed Name

Title

Date

NCPDP(s)

* "Cardinal Health" includes without limitation, Cardinal Health 110, LLC.; Leader Drugstores, Inc.; Medicine Shoppe International, Inc.; Medicap Pharmacies Inc.; and any other subsidiary of Cardinal Health, Inc., as may be designated by Cardinal Health Inc.

CONTACTS FOR NOTICES UNDER THIS AGREEMENT:

CARDINAL HEALTH*

Cardinal Health
Attn: Pharmacy Distribution Privacy Officer
7000 Cardinal Place
Dublin, OH 43017

With a copy to:
Cardinal Health
Attn: General Counsel, Pharmaceutical Segment
7000 Cardinal Place
Dublin, OH 43017

Phone: 614-757-5000
Email: privacy@cardinalhealth.com

COVERED ENTITY

Customer Entity Name

Attn:

Street Address

Street Address

City, State, Zip Code

Phone

Email

EXHIBIT D

COMPLIANCE AND MARKETSHARE PROGRAM PARTICIPATION AGREEMENT

The Medicine Shoppe® Compliance and Marketshare Program Participation Application and Agreement

The Medicine Shoppe® Pharmacy (the "Pharmacy") listed below agrees to become a Participant in The Medicine Shoppe® Pharmacy Compliance and Marketshare Program (the "Program"). The person executing this Agreement is authorized to execute this Agreement, has reviewed and accepts the Terms and Conditions of Participation that follow this Agreement (which are incorporated into this Agreement by this reference), and will provide the services required by each Program Contract that is a part of the Program.

This Application and Agreement will be in effect when received by Medicine Shoppe International, Inc.

Name of Licensee (Use corporate name if applicable)	Medicine Shoppe® Store #
---	--------------------------

Street Address of Pharmacy

City, State and Zip Code of Pharmacy

Telephone Number of Pharmacy (include Area Code)

Pharmacy Management System and Primary Claims Switch

NCPDP Number

NPI Number

Chief Pharmacist First and Last Name

Acceptance by Licensee:

Authorized Signature

Date

Print Name and Title of Person Signing Above

TERMS AND CONDITIONS OF PARTICIPATION IN THE
THE MEDICINE SHOPPE® COMPLIANCE AND MARKETSHARE PROGRAM

- 1. The Medicine Shoppe® Compliance and Marketshare Program.** Medicine Shoppe International, Inc. ("MSI") shall solicit and use its best efforts to enter into contracts ("Program Contracts"), on behalf of each Medicine Shoppe® Pharmacy ("Participant") that has agreed to participate in this Medicine Shoppe® Compliance and Marketshare Program (the "Program"), with various administrators, manufacturers, wholesalers, distributors and other companies ("Program Administrators") for programs that (i) provide rebates, payments or incentives based on the sale of products by Participants, (ii) are designed to increase pharmacy sales or drive marketshare of a particular pharmacy product, or (iii) provide payments or incentives based upon promotional activities conducted by Participant. Such programs shall include, by way of example and not limitation: rebate, marketshare, cash claim, treatment communications, compliance and persistency, messaging (for example, edit messaging to pharmacists and messaging to pharmacy customers regardless of the method of communication including letters, telephone, bag clippers, etc.), manufacturer promotional programs, and such other programs either now existing or hereinafter developed as MSI shall determine. Participant hereby appoints MSI as its agent to contract with Program Administrators to arrange, provide or administer programs described above for the pharmacies owned and operated by Participant. Each Participant shall provide the services required by each Program Contract, which shall be defined and explained in memorandums and supplemental information sent to Participants ("Program Summaries"), as updated from time to time and in accordance with the other terms and conditions that follow.
- 2. Use of Data.** Participant agrees that all data (including, without limitation, prescription and over-the-counter product sales data) with respect to Participant's pharmacy operations will be provided to MSI. Participant hereby grants MSI the unrestricted right to use and sell Participant's pharmacy data pursuant to the terms of this Agreement, so long as MSI does not sell information which would disclose the identity of patients or customers of Participant, and hereby consents to the use of its pharmacy data for any and all Programs as determined by MSI. Participant represents and warrants that the data, including the existence, content, substance, purport, effect or meaning thereof, shall not be retransmitted, furnished, sold, divulged or published to any other network or association of pharmacies that would be in conflict with or adversely affect the use of such data in the Programs committed to by Participant under this Agreement. In addition, Participant agrees that it shall not participate in any other treatment communications or persistency and compliance programs
- 3. Patient Information to MSI and Program Administrator.** Each Participant may be required to keep certain information on each patient whose prescription purchase is or may be subject to a rebate, payment or incentive under a Program Contract and make such information available to MSI and any Program Administrator. The type of information is to be determined by the Program Administrator and MSI. Upon request, each Participant may be required to provide a Program Administrator or MSI with a copy of appropriate portions of the information.
- 4. Patient Information to Customer.** Each Participant may be required to provide each patient whose purchase is or may be subject to a rebate, payment or incentive by a Program Administrator, as appropriate, with a copy of a prescription drug list or other information about the prescribed drug or product in a form acceptable to the Program Administrator and MSI.
- 5. Patient and Prescriber Counseling.** Each Participant may be required to provide, where appropriate, pharmacist counseling services both to patients and to prescribers about the prescription drug list, products or other information about the prescribed drugs and products subject to a rebate, payment or incentive from a Program Administrator.

6. Treatment Communications.

6.1 Appointment of MSI. MSI provides or arranges for the provision of certain services to Participant. MSI has or will execute an agreement with one or more providers (as the same may change from time to time, each a "Treatment Communications Administrator" and, collectively, the "Treatment Communications Administrators") pursuant to which the Treatment Communications Administrator will evaluate, establish, implement, market and administer communications instituted with the specific objective of educating Participant's patient population to maintain therapy as prescribed by their physician and such other topics permitted by law and selected by MSI (collectively "Treatment Communications"). Participant hereby appoints MSI as its agent to arrange for one or more Treatment Communications Administrators (including, without limitation, Adheris, Inc., Carepoints, and such other providers selected by MSI) to provide Treatment Communications for the pharmacies owned and operated by Participant. MSI hereby accepts such appointment and agrees to use its best efforts to arrange for the provision of such services. Participant acknowledges and agrees that the Treatment Communications services arranged by MSI pursuant to this Agreement shall be the exclusive Treatment Communications services utilized by Participant.

6.2 Obligations of MSI.

6.2.1 In General. MSI shall arrange for one or more Treatment Communications Administrators to evaluate, establish, implement, market and administer Treatment Communications for Participant. Patients shall receive Treatment Communications based upon the NDC of their prescription and their prescription status. Treatment Communications shall include: (a) enrollment letters, (b) reminder letters, (c) drug recall notices, and (d) such other letters as are mutually agreed upon by MSI and the Treatment Communications Administrator from time to time.

6.2.2 Implementation. MSI shall arrange for the Treatment Communications Administrator to provide or subcontract for the necessary technologies associated with administering the Treatment Communications.

6.2.3 Administration. MSI shall arrange for the Treatment Communications Administrator to provide Participant with programming, set-up, content development, intervention protocol design, control group randomization, program analysis, patient opt-out processes, and other services as are necessary for the administration of the Treatment Communications.

6.2.4 Approval of Treatment Communications. MSI shall review and approve all Treatment Communications that the Treatment Communications Administrator sends on behalf of Participant under this Agreement.

6.2.5 Opt-Out-Procedure. With respect to those patients who wish to opt-out of receiving future Treatment Communications, MSI shall arrange for the Treatment Communications Administrator to, either directly or through a subcontractor, provide: (a) a nonexclusive automated opt-out telephone number for use by patients and Participant, (b) an Internet based interface for use by Participant, or (c) such other opt-out procedure approved by MSI.

6.2.6 Limitations. Notwithstanding any other provision herein, MSI shall require the Treatment Communications Administrator to represent and warrant that the Treatment Communications Administrator shall not (a) send any Treatment Communications to any patient who is located in California or New Hampshire or such other states determined by MSI; ; or (b) such other group or class of patients as MSI shall determine.

6.2.7 Notification. To the extent that MSI has identified any material problems in the quality and timeliness of the Pharmacy Claims Data from Participant, MSI will notify Participant of the problem and instruct Participant to correct said problem. To the extent the problem is not corrected to MSI's satisfaction, MSI may terminate Participant's participation in this Treatment Communications initiative.

6.3 Obligations of Participant.

6.3.1 Participation in Treatment Communications. Participant hereby agrees that it shall participate in all Treatment Communications that have been approved by MSI.

6.3.2 Participation Application and Agreement. Participant shall complete and provide to MSI for each pharmacy location the information set forth on the Participation Application and Agreement. If any of the information set forth on the Participation Application and Agreement changes, Participant shall promptly notify MSI of such changes. Finally, Participant hereby acknowledges and agrees that MSI will share Participant's completed Participation Application and Agreement form, and any subsequent changes, with each Treatment Communications Administrator so that the Treatment Communications Administrator may perform its obligations under MSI's agreement with the Treatment Communications Administrator.

6.3.3 Compliance Program Sales & Marketing. Participant hereby agrees to allow Treatment Communications Administrators to represent Participant as a member of the Treatment Communications Administrators' Pharmacy Network in the course of its marketing efforts for Treatment Communications Programs to pharmaceutical manufacturers or other third parties.

6.3.4 Prompt Handling of Undeliverable or Returned Treatment Communications. In the event that any Treatment Communication is returned to Participant as undeliverable by the US post office or other delivery service, Participant hereby acknowledges and agrees that Participant shall, within three (3) days after receiving such undeliverable Treatment Communication, either: (a) contact the intended recipient of said Treatment Communication and correct the intended recipient's address or other contact information in Participant's database; or (b) notify the Treatment Communications Administrator, via the Internet based interface or other communications vehicle established by the Treatment Communications Administrator, of the identity of the intended recipient whose address or other contact information was unable to be corrected.

6.3.5 Notification of Opt-Out. If Participant is notified that any patient of Participant wants to opt-out of receiving Treatment Communications pursuant to this Agreement, Participant shall notify Treatment Communications Administrators of the patient's identity within three (3) days after receiving such notice. Participant shall provide such notification via either the nonexclusive automated patient opt-out telephone number provided by the Treatment Communications Administrator, the Internet based interface provided by the Treatment Communications Administrator, or such other method established by the Treatment Communications Administrator.

6.3.6 Anti-Kickback Compliance. Participant shall report any rebates as discounts for the purpose of the federal and state anti-kickback and anti-fraud laws and regulations (including Medicare and Medicaid anti-kickback laws). Participant shall comply with all applicable requirements under such laws and regulations, including relevant reporting and disclosure obligations.

7. Other Services. Each Participant may be required to provide other services to a patient as required by a particular Program Contract, including, without limitation, those services further described in this Section 7. Unless specified in the applicable Program Summary, the manner in which those services are provided is to be determined by Participant.

7.1 Training. Participant agrees to ensure that all personnel participating in the provision of services under a Program Contract have been adequately trained for such participation. Participant further agrees that all communications with consumers, patients, physicians, pharmacists or other health care professionals pursuant to a Program Contract will be made by a licensed pharmacist, pharmacy technician or employees working under direct supervision of a licensed pharmacist and be consistent with the Program Summaries.

7.2 Disclosures. Participant will make all disclosures required by law, this Agreement or the Program Summaries to medical professionals or pharmacy customers contacted pursuant to the terms of this Agreement or a Program Summary, including without limitation the fact that a Program Administrator may be paying for the respective services pursuant to a Program Contract.

7.3 Promotional Activities. Participant may be required to display in its pharmacy or distribute to patients promotional materials of a manufacturer or other third party. Participant agrees to comply with the requirements of any such promotional programs.

7.4 Messaging Activities. MSI may contract with Program Administrators to automatically issue messages to pharmacy customers based on certain data such as the customer's prescription purchase behavior, demographics and other data, which messages may include incentives to be redeemed by Participant. Participant shall honor for redemption and otherwise observe the terms of all incentives properly issued to customers through a messaging program. Participant shall distribute, pursuant to the terms of each Program Summary, all messages determined by MSI.

8. Confidentiality. The chances of success for the Program could be adversely affected if any information about the Program is disclosed by Participant to competitors, manufacturers, wholesalers or any person who is not a Participant and a licensee of MSI. Therefore, disclosure of information about the Program to any person or entity without the prior written consent of MSI shall be a breach of this Agreement and shall authorize MSI to terminate the participation of the breaching Participant. In addition, Participant agrees not to disclose the terms or existence of a Program Contract to any third party without the prior written consent of MSI, as well as any other proprietary or confidential information of a Program Administrator disclosed to it. Each Program Administrator shall be a third party beneficiary of and have the right to enforce this Section 8.

9. Drug Utilization Review. Each Participant may be required to participate in a drug utilization review, peer review and other quality assurance programs and may be required to take appropriate action in response to situations identified through the quality assurance programs.

10. Claims Submission and Processing. MSI shall provide or may contract with another company or companies (the "Processor") to process the claims validly submitted to the Processor by Participant for pharmacy services rendered and products dispensed or sold that are eligible for a rebate, payment or incentive under a Program Contract. Unless notified to the contrary or set forth in a Memo, all data processing services, including submission of claims and disbursement of moneys from the Program Administrators, will be provided by MSI, or a Processor selected by MSI or a Program Administrator. MSI MAKES NO EXPRESS WARRANTIES AS TO SUCH DATA PROCESSING SERVICES PROVIDED BY A THIRD PARTY PROCESSOR AND NO WARRANTIES ARE TO BE IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL MSI HAVE ANY LIABILITY WHATSOEVER TO PARTICIPANT ARISING OUT OF OR IN CONNECTION WITH THE SUPPLYING OR FAILURE TO SUPPLY THE DATA PROCESSING SERVICES OR THE DISBURSEMENT OF MONEY BY A THIRD PARTY PROCESSOR.

All data submitted to MSI or the Processor for processing and all output provided by the Processor shall be delivered and transported to and from Participant at Participant's sole risk, cost and expense. Each Participant must submit claims using the forms or electronic claim format as may be required by MSI and/or the Processor.

11. Contracts. Each Participant must participate in each and every Program Contract accepted by MSI. The actual effective date of commencement or termination of each Program Contract will be specified in Program Summaries by MSI. MSI cannot and does not warrant or represent that a Participant will have any particular amounts of rebates, payments or incentives from participation in any or all of the Program Administrator contracts.

12. Laws. Each Participant must comply with all applicable state and federal laws and regulations affecting either the practice of the profession of pharmacy or the operation of a pharmacy, including but not limited to having a licensed pharmacist available during the hours of business for patient consultation and, at all times, holding a valid permit to operate a pharmacy in the jurisdiction where Participant does business.

13. Disclosure of Protected Health Information. The parties hereby acknowledge and agree that in participating in Treatment Communications pursuant to this Agreement, Participant shall disclose to each Treatment Communications Administrator certain information and data, some of which may constitute Protected Health Information as defined in 45 CFR 164.5012 ("PHI"). With respect to such PHI, MSI agrees to comply with the terms and conditions of the business Associate and Data Use Addendum between Participant and MSI. Further, MSI shall ensure that each Treatment Communications Administrator agrees, in writing, to the same restrictions and conditions that apply to "business associates" in compliance with the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 ("HIPAA") and regulations promulgated thereunder by the U.S. Department of Health and Human Services (the "HIPAA Regulations") and other applicable laws. Each Treatment Communications Administrator shall be solely responsible for protecting the privacy of, and providing for the security of, the PHI disclosed to the Treatment Communications Administrator by Participant.

14. Liability. Nothing contained in this Agreement shall be construed to require Participant to render any pharmaceutical service or dispense any prescription medication if, in the pharmacist's professional judgment, such service should not be rendered or such medication should not be dispensed. Each Participant assumes complete responsibility for all acts taken by agents of the pharmacy pursuant to contracts accepted by MSI under this Agreement and agrees to indemnify and to hold harmless MSI and each Program Administrator from any liability or costs, including attorney's fees, for any such acts. Each Participant will maintain adequate professional and other appropriate liability insurance in accordance with the requirements of Participant's Franchise Agreement with MSI. Each Participant shall look solely to each Program Administrator for all rebates, payments or incentives due under any Program Contract. MSI will provide appropriate assistance to each Participant in obtaining such rebate, payment or incentive. MSI assumes complete legal responsibility for liability arising solely out of its acts and agrees to hold Participants harmless from such acts.

15. Exception from Participation. If any Program Contract accepted by MSI should, in any jurisdiction, violate or in its implementation cause Participant to violate any federal, state or local law, Participants in that jurisdiction shall not be required to participate in that particular Program Contract.

16. Termination or Rejection.

16.1 MSI reserves the right to terminate, at its sole discretion, any Program Contract accepted under the Program and the entire Program, in whole or in part. MSI also reserves the right to terminate or to reject any Licensee for cause from participating in the Program. Such termination or rejection shall not be limited to failure to comply with these Terms and Conditions of Participation, but shall also include a failure to comply with the terms and conditions of the pharmacy's Franchise Agreement with MSI and any other action of the pharmacy which affects adversely either the reputation

of MSI, its Licensees, and its shareholders, directors, officers and employees, or its ability to offer any patient a top quality product at competitive prices. A terminated Participant shall return all Program materials in possession of such Participant to MSI immediately upon termination.

16.2 Notwithstanding any other provision in this Agreement, in the event that Participant does not promptly resolve any issues regarding undeliverable Treatment Communications in accordance with Section 6.3.5 above or in the event that pharmacy does not properly handle opt-out notifications by its patients in accordance with Section 6.3.6 above, MSI may, at its option, either immediately terminate this Agreement or immediately terminate Participant's participation in Treatment Communications Programs, by providing written notice to Participant.

17. Amendment. This Agreement may be amended by either of the following methods:

17.1 by a writing signed by each of the parties hereto; or

17.2 by a notice from MSI, provided that such unilateral notice shall not amend this Agreement unless:

(i) it is sent to Participant and to all other then current participants in the Program who have a provision in their agreements permitting MSI to provide notice of unilateral amendment to their agreements,

(ii) not more than twenty-five percent (25%) of such then current participants provide written notice of objection to implementation of the amendment within twenty (20) days of their receipt of MSI's notice; and

(iii) MSI does not withdraw its notice within thirty (30) days of Participant's receipt of the notice.

If the conditions set forth in clauses (i), (ii) and (iii) are met, then the amendment will take effect on the first day of the second month following receipt of MSI's notice by Participant.

18. Term. The initial term of Participant's participation in the Program shall be three (3) years from the date of acceptance into the Program by MSI and shall automatically renew for additional one (1) year terms, unless either party gives the other party written notice of termination at least one hundred twenty (120) days prior to the next scheduled expiration of term. Either party has the right to terminate this Agreement if the other party breaches or is in default of any obligation hereunder which default is incapable of cure or which, being capable of cure, has not been cured within thirty (30) days of receipt of written notice thereof. For purposes of this Agreement, a breach of Participant's Franchise Agreement with MSI shall constitute a breach hereunder. Participant shall return all materials to MSI immediately upon expiration or termination of this Agreement for any reason. In the event that End User's Franchise Agreement with MSI expires or terminates for any reason, then this Agreement shall automatically terminate effective as of the expiration or termination of the Franchise Agreement without further action of the parties.

19. Reinstatement. An applicant for participation whose application is rejected, or a Participant that discontinues participation by reason of termination or withdrawal under the provisions of these Terms and Conditions of Participation, Participant may thereafter make application to MSI to become a Participant or to be reinstated as a Participant or to be reinstated as a Participant for good cause shown. To be reinstated, the applicant must be in compliance with all of the terms and conditions of his or her Franchise Agreement with MSI.

20. Status of Parties. Each Participant participates in the Program as an independent contractor to provide prescription drugs and other professional pharmacy services to the prescription drug beneficiaries pursuant to contracts presented by MSI.

21. MSI's Compensation. MSI shall be compensated for its administrative services hereunder and be entitled to withhold ten percent (10%) of the "netprofits" generated from any Program Contract. For purposes of this Program, "netprofits" shall be defined to mean (i) the amount of the rebate, payment or incentive received pursuant to a Program Contract, minus (ii) the direct costs MSI incurs to administer such Program Contract, including, but not limited to: the cost of purchasing promotional materials, identification cards, benefit booklets and other printed materials required by the Program Administrator or necessary to implement a Program Contract; the actual cost of fees or other charges imposed by a Program Administrator; expenses for shipping, claims processing, disbursement of moneys or other incentives to Participants received from a Program Administrator; the direct cost of personnel for the time dedicated to establish and administer this Program and other expenses incurred in the implementation of each Program Contract.

When necessary, MSI is authorized to advance and be reimbursed for such costs and expenses. Any such costs and expenses shall be included in the explanatory information provided for each Program Contract in the Program Summaries.

A Participant may incur costs to participate in the Programs for items such as data processing equipment, computer software licenses, telephone lines and other items. MSI will use its best efforts to make sure these costs are reasonable and competitive, but cannot guarantee any prices or costs. Participant will not be obligated to incur these costs, or to upgrade its equipment, software or other connective items, however the failure to do so may limit or eliminate Participant's ability to participate in some or all of the Programs.

22. Right to Setoff. MSI shall have the right to set-off any amounts owed by Participant to MSI or its affiliates against rebates, payments or incentives MSI may receive under this Agreement from Program Administrators for the account of Participant. Participant specifically consents to MSI retaining any moneys it may be holding for Participant or may owe Participant to pay outstanding amounts owed by Participant to MSI. If any such set-off is taken, MSI may apply the payments in any manner it elects, provided Participant receives full credit for the set-off amounts against amounts owing by Participant to MSI or its affiliates.

23. Records. During the term of this Agreement and for a period of thirty-six (36) months thereafter, or such longer time if required by law, Participant will maintain, or cause to be maintained, adequate records, books, files and reports with respect to its performance under this Agreement. In addition, Participant authorizes MSI to receive a copy of all records, books, files and reports, and information regarding the prescriptions filled by Participant and any other information that must be submitted to Program Administrators to be entitled to receive a rebate, payment or other incentive. MSI will maintain the confidentiality of such information in accordance with all legal requirements; provided, however, that MSI shall be permitted to disclose such records to Program Administrators for purposes of the Program Administrators conducting their own audit and review. Each Participant also shall provide authorized representatives of MSI and Program Administrators with an opportunity to examine and audit Participant's record pertinent to Program Contracts under the Program. Such examination and audit shall be conducted at a time convenient both to MSI's authorized representative and Participant. The foregoing obligations of Participant and audit rights of MSI and the Program Administrator will apply only with respect to services provided in connection with this Agreement. The confidentiality of information obtained through such an examination and audit shall be maintained.

24. Indemnification. Participant shall indemnify and hold harmless MSI and its shareholders, directors, officers, employees, affiliates, agents and/or subcontractors from and against all claims, liabilities, losses, damages, costs, and expenses (including without limitation reasonable attorneys' fees) arising directly or indirectly out of: any breach of any warranty made by Participant in this Agreement or any failure of Participant to perform and observe fully all obligations and conditions to be performed or observed by Participant pursuant to this Agreement, including, but not limited to, those obligations set forth in Sections 6.3.2, 6.3.4 and 6.3.5 above.

25. Notices. All notices sent by Participant and MSI, or representatives of either party, shall be sent in accordance with the terms of Participant's Franchise Agreement with MSI.

26. Assignment and Transfer. The Participation Agreement shall not be transferable or assignable by any Participant.

27. Entire Agreement. The Participation Agreement, these Terms and Conditions of Participation, and the Program Summaries constitute the entire agreement between Participant and MSI regarding the subject matter hereof; there are no other agreements or understanding except as contained or referenced in the foregoing documents. In the event of a conflict between the Participation Agreement, these Terms and Conditions of Participation, or the Program Summaries, on the one hand, or Participant's Franchise Agreement or other related agreements with MSI, on the other hand, then the terms of the Participation Agreement, these Terms and Conditions of Participation, and the Program Summaries shall control.

28. Ohio Law and Jurisdiction. This Participation Agreement, the Terms and Conditions of Participation, the relationship between each Participant and MSI and any dispute between our respective affiliates, officers, directors, shareholders and employees shall be governed by and interpreted in accordance with the laws of the state of Ohio. Any dispute shall be resolved in accordance with the Franchise Agreement between Participant and MSI.

29. Third Party Beneficiaries. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their permitted successors and assigns. In addition, the provisions of Sections 8, 12 and 23 shall inure to the benefit of each Program Administrator with respect to the respective Program Contract, who shall be third party beneficiaries solely with respect to such sections.

30. Miscellaneous. Noncompliance with the obligations hereunder for reasons of force majeure shall not constitute a breach of this Agreement. No waiver of any right or remedy by MSI shall constitute a subsequent waiver of the same right or remedy.

END OF DOCUMENT

EXHIBIT E

REIMBURSEMENT CONSULTING SERVICES AGREEMENT

Retail Independent Pharmacy Master Service Agreement

This Retail Independent Pharmacy Master Service Agreement (the "Master Agreement") is made and entered into as of the date of signature of the last party to sign this Master Service Agreement ("Effective Date") and is by and between the undersigned pharmacy and Cardinal Health 110, LLC ("CAH 110"), each of which hereby agree as follows:

1. Definitions.

"Cardinal Health" means CAH 110 or another affiliate of CAH 110 that enters into a Service Agreement with Pharmacy. Affiliates of CAH 110 that enter into Service Agreements with Pharmacy are severally liable for the performance of that Service Agreement in accordance with the terms specified in the applicable Service Agreement and this Master Agreement.

"Documentation" means user guides and written specifications made available by Cardinal Health to Customer or its representatives in connection with use of any Service.

"Pharmacy" means the undersigned pharmacy that enters into this Master Agreement and includes each store location utilizing Services, as set forth in the applicable Service Agreement ("Store Site").

"Platform" means a Cardinal Health proprietary platform licensed by Pharmacy pursuant to a Service Agreement, including all updates and upgrades issued by Cardinal Health, and related services, software, and Documentation provided in conjunction with the Platform.

"Service" means the Platform, consulting service, or other service to be provided by Cardinal Health to Pharmacy, as described in a Service Agreement and includes Documentation related to such platform or service.

"Service Agreement" means an enrollment form ("Enrollment Form"), statement of work ("SOW"), work order ("Work Order"), or similar form applicable to Services to be provided by Cardinal Health that specifically references and incorporates this Master Agreement.

2. Consulting and Other Services. Cardinal Health will provide consulting and/or other services described in a Service Agreement applicable to such Services. This Agreement does not cover distribution of pharmaceuticals or other products covered under a Prime Vendor Agreement with Cardinal Health or its affiliates.

3. Access to Platforms.

(a) License. Subject to the terms and conditions of this Master Agreement and the applicable Service Agreement, Cardinal Health grants to Pharmacy during the Term, a non-exclusive, non-transferable, revocable, limited license (without a right of sublicense) to access each Platform at the Store Sites identified in the applicable Service Agreement solely for Pharmacy's own internal business use and operations. Pharmacy may not rent, lease, re-license or otherwise provide access to any such Platform to any third party.

(b) License Restrictions. Pharmacy will not, and will not permit any third party, including without limitation Users, to: (i) use or reproduce any of the Platform in source code format; (ii) decompile, disassemble, or otherwise reverse engineer or attempt to reconstruct or discover any source code or underlying ideas or algorithms of any of the Platform; or (iii) modify or alter any of the Platform in any manner. Pharmacy shall cause its Personnel to comply with the terms and conditions of this Master Agreement and the applicable Service Agreement.

(c) Hosting Services and Maintenance. Cardinal Health will host the Platform on the servers of a third-party hosting services provider ("Hosted Server"). Pharmacy acknowledges that Cardinal Health shall update and upgrade the Platform from time to time, in its discretion.

(d) Authorized Users. Pharmacy shall identify those of its officers and employees ("Personnel") who will require access to the Platform for the purposes permitted by this Master Agreement and applicable Service Agreement. Those individuals approved by Cardinal Health will be designated as "Authorized Users" of the Platform under this Master Agreement. Access to the Platform will be limited to Authorized Users by the assignment of appropriate user identification names and passwords ("Credentials"). Pharmacy shall take reasonable precautions to ensure that Credentials are assigned only to Authorized Users and that the Credentials assigned to Authorized Users are protected from unauthorized use and disclosure. Pharmacy shall promptly notify Cardinal Health in writing if any Authorized User ceases to represent Pharmacy, so that the Credentials assigned to such Authorized User can be deactivated. Pharmacy assumes full responsibility for the actions of anyone accessing the Platform using Credentials assigned to any Authorized User, unless and until Pharmacy notifies Cardinal Health to deactivate such Credentials. Upon written notice to Pharmacy, Cardinal Health may modify or suspend Pharmacy's or an Authorized User's access to the Platform due to breach of this Master Agreement, as necessary to comply with any applicable law or regulation, or as reasonably necessary to ensure security of the Platform.

4. Data Requirements.

(a) Delivery of Data. Pharmacy agrees to provide or cause its Store Sites to provide Cardinal Health access to all such data and information reasonably deemed necessary by Cardinal Health to provide the Services, which may include without limitation prescription claims transactions, dispensing data, and any other information or data that is received from, or created or received by Cardinal Health on behalf of a Store Site or Pharmacy, including data or information received by Cardinal Health prior to the Effective Date or pursuant to a separate agreement ("Pharmacy Data"). Pharmacy Data shall be accurate and shall be delivered in the format reasonably required by Cardinal Health to support the applicable Services. The method and timing of delivery shall be determined by Cardinal Health and Pharmacy or Pharmacy's third-party vendor designated to provide such Pharmacy Data. If applicable to the Services, Pharmacy hereby authorizes Cardinal Health to access and use Protected Health Information (as defined by the Health Insurance Portability and Accountability Act of 1996, all U.S. Department of Health and Human Services' ("HHS") implementing regulations under HIPAA and the Health Information Technology Economic and Clinical Health ("HITECH") Act) ("PHI") contained in data electronically received from, or created by Cardinal Health on behalf of Pharmacy and Store Site locations. Pharmacy shall own all right, title and interest in the Pharmacy Data, provided that Cardinal Health will have the right to use such Pharmacy Data as set forth in Section 4(b) of this Master Agreement.

Retail Independent Pharmacy — Service Enrollment Packet

(b) Data Use. Notwithstanding any provision or limitation to the contrary, as set forth herein or otherwise, including in any Business Associate Agreement or other agreement between the parties, Pharmacy and Store Site, hereby authorize Cardinal Health and its affiliates to access and use Pharmacy Data to the extent necessary for the following purposes: (i) to provide Services to Pharmacy under this Master Agreement and each Service Agreement; (ii) to identify additional service and program opportunities that are or may be available to Pharmacy, which may be beneficial to the health care operations of Pharmacy, such as adherence programs, and which may be sponsored by health plans, pharmaceutical manufacturers, or other third parties; (iii) to perform studies, analyze data, and create reports related to the operations of Cardinal Health and/or Pharmacy (each such study, analysis, or report, a "Derivative Work"); and (iv) to de-identify Derivative Works in accordance with 45 CFR §164.514. Any Derivative Work that has been (A) de-identified with respect to PHI in accordance with 45 CFR §164.514, and (B) de-identified as to the identity of Pharmacy is "Cardinal Health Data." Cardinal Health Data may include, without limitation, analytical reports and statistics regarding usage of the Platform or Services and the efficiencies gained related to use of the Platform or Services. Cardinal Health Data shall not otherwise identify or reveal any Confidential Information about Pharmacy or the Authorized Users. Cardinal Health shall own all right, title and interest in Cardinal Health Data.

(c) Business Associate Agreement. Cardinal Health may receive PHI from Pharmacy or its Users in connection with a Service Agreement and this Master Agreement. Prior to or at the same time as the initial Service Agreement is signed by the parties, the parties will enter into a Business Associate Agreement with respect to such PHI ("Business Associate Agreement" or "BAA"). In the event of any conflict between this Master Agreement and the Business Associate Agreement, the Business Associate Agreement will prevail.

5. Proprietary Rights. Pharmacy acknowledges that Cardinal Health is the exclusive owner of all right, title and interest in each Service and Platform regardless of any participation or collaboration by Pharmacy in the design, development or implementation of any such Service and/or Platform, and Pharmacy further acknowledges that Cardinal Health is the owner and holder of all copyrights, patents, trademark, trade secret and other proprietary rights therein (collectively, "Cardinal Health Proprietary Rights"). Cardinal Health reserves all such Cardinal Health Proprietary Rights to itself except as expressly licensed to Pharmacy hereunder.

6. Confidentiality.

(a) Confidential Information. The Parties agree that (i) Platforms, Service and Platform descriptions and manuals, Cardinal Health data, source code, access codes, Credentials, reports created through a Platform or by Cardinal Health, passwords or other authentication credentials, and other terms offered to Pharmacy are the confidential property of Cardinal Health; (ii) subject to HIPAA, the Pharmacy Data entered through the Platform, and any other User data that Pharmacy provides Cardinal Health is the confidential information of Pharmacy, and (iii) any confidential business, technical, financial or other information disclosed by one Party to the other pursuant to this Master Agreement is the confidential information of the disclosing Party (collectively, "Confidential Information"). Except as expressly allowed in Section 4(b) or elsewhere herein, each Party shall hold Confidential

Information of the other party in confidence, shall not disclose to any third party any Confidential Information of the other Party, and may not use such Confidential Information for purposes unrelated to this Master Agreement or applicable Service Agreement except as expressly permitted in this Master Agreement. Each Party may disclose the other party's Confidential Information to its Personnel who have a legitimate "need to know," have been advised of the obligations of confidentiality under this Master Agreement and are bound in writing to obligations of confidentiality substantially similar to those set out in this Master Agreement. Receiving Party shall be liable for breach of this provision by its Personnel.

(b) Permitted Disclosure. A Party will not be obligated under Section 6(a) with respect to information that it can document: (i) is or has become readily publicly available without restriction through no fault of such Party or its Personnel; (ii) is received, without restriction, from a third party in possession of such information and lawfully permitted to disclose such information; or (iii) was rightfully in such Party's possession without restriction prior to its disclosure by the other Party. Nothing in this Master Agreement will prohibit receiving Party from disclosing Confidential Information of disclosing Party if it is legally required to do so by judicial or governmental order or in a judicial or governmental proceeding, provided that the party subject to such order takes appropriate action to safeguard the confidentiality of the Confidential Information including, but not limited to, seeking a protective order of a court of competent jurisdiction.

7. Fees and Payments.

(a) Fees. Pharmacy shall pay to Cardinal Health the applicable license, customization, consulting and maintenance and support services fees in accordance with the payment schedule set forth in the applicable Service Agreement ("Fees").

(b) Taxes. All Fees are exclusive of any state, local, and other taxes and charges (other than income taxes payable by Cardinal Health) directly applicable to the licensing, installation, support, or use of the Platform or of the Services. Pharmacy shall be responsible for the payment of all such taxes.

(c) Payments. Unless otherwise set forth in a Service Agreement, Pharmacy shall pay each Cardinal Health invoice for Services/Platform on or before thirty (30) calendar days after the date of the invoice. Payments remitted after the due date will bear interest at one and one-half percent (1.5%) per month or, if less, the maximum rate allowed by law. All fees paid hereunder are non-refundable.

(d) Important Notice. Any rebates or discounts provided under any Service Agreement may constitute a "discount or other reduction in price" as such terms are defined under the Medicare/Medicaid Anti-Kickback Statute, on products purchased by Pharmacy. Pharmacy and Cardinal Health agree to comply with any and all requirements imposed on sellers and buyers, respectively, under 42 U.S.C. § 1320a-7b(b)(3)(A) and the "safe harbor" regulations regarding discounts or other reductions in price set forth in 42 C.F.R. § 1001.952(h). In this regard, Pharmacy may have an obligation to accurately report, under any state or federal program which provides cost or charge based reimbursement for the products or services covered by the Service Agreement, or as otherwise requested or required by any governmental agency, the net cost actually paid by Pharmacy.

8. Term and Termination.

(a) Term. The term of this Master Agreement ("Term") will begin on the Effective Date and continue until ninety (90) days following

Retail Independent Pharmacy — Service Enrollment Packet

written notice of termination of this Master Agreement by either Party, which may only be provided after expiration or termination of all outstanding Service Agreements.

(b) Termination of Service Agreement. Either Party may terminate a Service Agreement for cause: (i) upon thirty (30) days written notice if the other Party breaches a material term of the Service Agreement and does not cure such breach within the thirty (30) day period, provided however that the notice and cure period for a payment default shall be limited to ten (10) days; or (ii) effective immediately if the other Party becomes insolvent, seeks protection under a bankruptcy, receivership, trust deed, creditors arrangement, composition or comparable proceeding, or if any such proceeding is instituted against the other and continues for ninety (90) days undismissed, unbonded and undischarged.

(c) Events Upon Termination. Upon termination of a Service Agreement for any reason, Pharmacy and its Personnel shall cease all use of the Platform and Services covered by that Service Agreement. Upon termination of a Service Agreement, Cardinal Health will invoice Pharmacy for accrued fees and reimbursable expenses. Pharmacy shall pay the invoiced amount upon receipt of such invoice. In the event of termination of this Master Agreement for any reason, the provisions of Sections 1, 3(b), 4(b), 5, 6, 7(c), 8(c), 9(d), 10, 11 and 12 will survive in perpetuity to the maximum period allowed by law with respect to this Master Agreement and all Service Agreements.

9. Limited Warranties and Disclaimer.

(a) Compliance. Each Party shall perform its obligations under this Master Agreement and each Service Agreement in compliance with applicable laws, rules and regulations.

(b) Authority. Each Party represents and warrants that it has full power and authority to enter into this Master Agreement and each Service Agreement and to convey the rights conveyed herein and in each Service Agreement. Each Party further represents that it has not entered into nor will it enter into any agreements that would conflict with its obligations hereunder.

(c) Pharmacy Data. Pharmacy represents and warrants that it has all necessary rights, authorizations, licenses and consents necessary to provide Pharmacy Data and other information submitted by Pharmacy or on behalf of Pharmacy by a third party.

(d) Disclaimer. EXCEPT FOR THE WARRANTIES EXPRESSLY SET FORTH IN THIS MASTER AGREEMENT AND ANY APPLICABLE SERVICE AGREEMENT, CARDINAL HEALTH MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND WITH RESPECT TO ANY PLATFORM OR SERVICES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. FURTHER, CARDINAL HEALTH DOES NOT WARRANT, GUARANTEE, OR MAKE ANY REPRESENTATIONS REGARDING (i) THE USE OR THE RESULTS OF THE USE, OF ANY PLATFORM, (ii) ANY INFORMATION CONTAINED THEREIN OR OTHERWISE PROVIDED PURSUANT TO THIS MASTER AGREEMENT OR ANY SERVICE AGREEMENT, (iii) THE SERVICES, IN TERMS OF CORRECTNESS, ACCURACY, RELIABILITY, ERROR-FREE OPERATION OR OTHERWISE.

10. Indemnification and Insurance

(a) Pharmacy's Indemnity. Pharmacy shall indemnify, defend and hold Cardinal Health its successors, assigns, officers,

directors, and employees ("Indemnitees") harmless with respect to all fines, penalties, claims, liability, damage, loss and expenses, and penalties imposed upon Cardinal Health including reasonable attorney's fees (collectively, "Losses") which are related to, caused by, or arise out of the Agreement or in connection with: (i) receipt by Cardinal Health of inaccurate, false or misleading information; (ii) breach of this Agreement or any Service Agreement, (iii) fraud, negligence or willful misconduct of Pharmacy; and, (iv) any claims by Pharmacy's employees against Cardinal Health for compensation or benefits, and, except to the extent that any of the foregoing arise from the negligence or willful misconduct of Cardinal Health. Pharmacy shall pay Cardinal Health reasonable attorney's fees and all costs of litigation associated with enforcement of the obligation set forth in this section.

(b) Cardinal Health's Indemnity. If Cardinal Health breaches its obligations under its BAA with Pharmacy, including a Breach (as defined by 45 CFR §164.402) of Pharmacy PHI to the extent caused by Cardinal Health, Cardinal Health will indemnify and hold Pharmacy harmless from and against all Losses to the extent arising out of Cardinal Health's breach of the BAA or violation of HIPAA by fault of Cardinal Health with respect to Pharmacy's PHI. This indemnification shall not include PHI disclosures or breaches which are the result of data which Cardinal Health received from Pharmacy or its third-party designee.

(c) Indemnification Procedure. The Parties' indemnification obligations under this Section 10 are contingent upon: (i) the indemnified Party giving prompt written notice to the indemnifying Party of any claim under this Section (provided, however, that failure to give such notification will not affect the indemnification provided hereunder except to the extent that the indemnifying Party is actually prejudiced as a result of such failure); (ii) the indemnifying Party having the right, but not the obligation, to assume sole control of the defense or settlement of the claim; and (iii) at the indemnifying Party's request and expense, the indemnified Party cooperating in the investigation and defense of such claim(s). If the indemnifying Party assumes the defense of any claim hereunder, the indemnified Party will be entitled to participate in (but not control) such defense and to retain its own counsel, at its own expense. The indemnifying Party may not settle or consent to an adverse judgment in any such claim that adversely affects the rights or interests of the indemnified Party or imposes additional obligations on the indemnified Party, without the prior express written consent of the indemnified Party.

(d) Insurance. During the Term, (i) Pharmacy will maintain adequate professional and other appropriate liability insurance in an amount not less than \$1,000,000 per occurrence and \$3,000,000 in the aggregate and (ii) Cardinal Health will maintain insurance coverage. Each Party will provide evidence of such insurance to the other party upon request.

11. Limitation of Liability. EXCEPT WITH RESPECT TO EACH PARTY'S INDEMNIFICATION OBLIGATIONS UNDER THIS MASTER AGREEMENT AND ANY APPLICABLE SERVICE AGREEMENT; INFRINGEMENT OF THE OTHER PARTY'S INTELLECTUAL PROPERTY RIGHTS, OR; BREACH OF OBLIGATIONS OF CONFIDENTIALITY, (i) NEITHER PARTY WILL BE LIABLE TO THE OTHER PARTY FOR ANY SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOST REVENUES OR LOSS OF DATA), WHETHER OR NOT FORESEEABLE. CARDINAL HEALTH'S AGGREGATE LIABILITY FOR ANY LOSS, LIABILITY OR

Retail Independent Pharmacy — Service Enrollment Packet

EXPENSE ARISING IN CONNECTION WITH THIS AGREEMENT AND ANY SERVICE AGREEMENT WILL BE LIMITED TO THE TOTAL AMOUNT OF FEES ACTUALLY PAID BY PHARMACY UNDER THAT SERVICE AGREEMENT FOR THE SIX (6) MONTHS PRIOR TO THE EVENT GIVING RISE TO SUCH LIABILITY. THE PARTIES ACKNOWLEDGE THAT THE LIMITATIONS AND DISCLAIMERS SET FORTH IN THIS MASTER AGREEMENT ARE AN ESSENTIAL ELEMENT IN SETTING CONSIDERATION UNDER THIS MASTER AGREEMENT AND EACH SERVICE AGREEMENT, AND SHALL APPLY REGARDLESS OF WHETHER SUCH CLAIMS ARE BROUGHT UNDER TORT, CONTRACT OR ANY OTHER LEGAL OR EQUITABLE THEORY.

12. General.

(a) Publicity. Pharmacy will not use any Cardinal Health name, or abbreviation thereof, or any Cardinal Health logo, or adaptation thereof, in any advertising or trade displays, or for any commercial purpose, without Cardinal Health's prior written consent. Neither party will make any press release or other public announcement regarding this Master Agreement or any Service Agreement without the other party's prior written consent.

(b) Assignment. Pharmacy may not assign, transfer, or sublicense any obligation or benefit under this Master Agreement or any Service Agreement without the prior written consent of Cardinal Health. Except as otherwise provided herein, this Master Agreement will be binding on and inure to the benefit of the respective successors and permitted assigns of the Parties. Any attempted assignment in violation of this Master Agreement will be void and without effect.

(c) Notices. All notices under this Master Agreement and each Service Agreement must be in writing, and will be deemed given when personally delivered, when mailed by prepaid certified or registered U.S. mail, or when sent by commercial overnight courier service with tracking capabilities, to the Pharmacy's Store Site address in the applicable Service Agreement and to Cardinal Health at Cardinal Health, 7000 Cardinal Place, Dublin, OH 43017, Attn: General Counsel, Pharmaceutical Segment, or to such other address specified as the notice address in the applicable Service Agreement.

(d) Setoff. Without limiting Cardinal Health's rights under law or in equity, Cardinal Health and its affiliates, parent or related entities, collectively or individually, may exercise a right of set-off against any and all amounts due to Pharmacy. For purposes of

this section, Cardinal Health, its affiliates, parent or related entities shall be deemed to be a single creditor.

(e) Waiver. The failure of either Party to enforce its rights under this Master Agreement or any Service Agreement at any time for any period will not be construed as a waiver of such rights.

(e) Modifications. No changes or modifications to or waivers of any provision of this Master Agreement or any Service Agreement will be effective unless evidenced in a written amendment that is signed by both Parties.

(f) Governing Law. This Master Agreement and each Service Agreement will be governed by and construed in accordance with the laws of Ohio without regard to its conflicts of laws provisions.

(g) Independent Contractors. The relationship of Cardinal Health and Pharmacy established by this Master Agreement and each Service Agreement is that of independent contractor, and nothing contained in this Master Agreement or any Service Agreement will be construed to constitute the Parties as partners, principal-agent, franchisee-franchisor, joint venturers, co-owners or otherwise as participants in a joint or common undertaking, or otherwise give rise to fiduciary obligations between the Parties.

(h) Force Majeure. Neither Party will be liable for nonperformance, delay in performance (other than of obligations regarding payment of money or confidentiality) or any other matter pursuant to this Master Agreement or any Service Agreement to the extent caused by any event reasonably beyond the control of such party.

(i) Entire Agreement. This Master Agreement together with the Service Agreements, the Business Associate Agreement and all schedules, attachments and exhibits attached hereto, constitute the entire agreement between the Parties with respect to the subject matter of this Master Agreement and any Service Agreements and supersedes all prior agreements with respect to a Service, and all proposals, oral or written, all negotiations, conversations, discussions or agreements between or among the Parties relating to the subject matter of any Service Agreement. In the event of any conflict among the agreements between the parties, the order of precedence shall be: (i) Business Associate Agreement; (ii) the Service Agreement; (iii) the Master Service Agreement; and (iv) other schedules, attachments and exhibits.

(j) Counterparts. This Master Agreement and each Service Agreement may be executed in counterparts, each of which will be deemed an original but all of which together will constitute one and the same instrument.

CARDINAL HEALTH 110, LLC

Signature

Printed Name

Title

Date

PRINT PHARMACY LEGAL NAME

Signature

Printed Name

Title

Date

Reimbursement Consulting Services: Service Agreement

Cardinal Health 110, LLC ("Cardinal Health") and the undersigned Pharmacy agree as follows:

1. **Master Agreement.** Pharmacy desires to enroll in Cardinal Health Reimbursement Consulting Services as set forth herein. The terms and conditions of the Retail Independent Pharmacy Master Service Agreement ("Master Agreement") between the parties is hereby incorporated by reference and shall govern the performance of Services by Cardinal Health. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Master Agreement.
2. **Fees.** Pharmacy will pay Cardinal Health a monthly subscription fee of \$300 per Store Site per month. Cardinal Health will pass through any data fees charged by third-party vendors to the extent that such fees exceed \$50.00. Cardinal Health may adjust fees on no less than sixty (60) days prior written notice. Payment terms are set forth in the Master Agreement.
3. **Term.** The initial term of this Reimbursement Consulting Services Agreement shall be for twelve (12) months following the Requested Start Date specified on the Enrollment Form ("Requested Start Date"), unless sooner terminated by either party in accordance with the terms of this Service Agreement and shall automatically renew for successive twelve (12) month periods unless either party terminates this Agreement in accordance with this Section or the Master Agreement. Either party may terminate this Agreement (i) without cause, beginning six (6) months after the Requested Start Date, upon sixty (60) days prior written notice to the other party, or (ii) in accordance with any terms specified in the Master Agreement.
4. **Store Site.** This Service Agreement applies to the Store Site in the table below.

Pharmacy name ("Pharmacy"):		Provide legal name of pharmacy			
		Insert "DBA"			
Store Site address:					
City:		State:		Zip Code:	
Phone:	(Fax:			
Requested Start Date: Please note that actual start date is dependent upon receiving all required forms prior to this date					

CARDINAL HEALTH 110, LLC



Signature

Myles Hoover

Printed Name

VP, Mktg Mgmt

Title

Date

PHARMACY

Signature

Printed Name

Title

Date

EXHIBIT F
RECONCILIATION SERVICE AGREEMENT

Reconciliation Services: Service Agreement

Cardinal Health 110, LLC ("Cardinal Health") and the undersigned Pharmacy agree as follows:

1. **Master Agreement.** The terms and conditions of the Retail Independent Pharmacy Master Service Agreement between the parties ("Master Agreement") are hereby incorporated by reference and shall govern the performance of Services by Cardinal Health and Pharmacy's use of the Reconciliation Platform. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Master Agreement.
2. **Fees.** Pharmacy will pay Cardinal Health a monthly subscription fee of One Hundred Seventy Dollars (\$170.00) for Reconciliation or Three Hundred and Twenty Dollars (\$320.00) for Reconciliation+, per Store Site. To the extent Pharmacy services patients in both retail and long-term care settings ("Combo Pharmacy"), the Combo Pharmacy will pay Cardinal Health an additional monthly subscription fee in the amount of One Hundred Dollars (\$100.00), per Store site. Cardinal Health will pass through any data fees charged by third-party vendors to the extent that such fees exceed \$50.00. Cardinal Health may adjust fees on no less than sixty (60) days prior written notice. Payment terms are set forth in the Master Agreement.
3. **Term.** The term of this Reconciliation Services Service Agreement shall be for twelve (12) months following the Requested Start Date specified on the Enrollment Form ("Requested Start Date"), unless sooner terminated by either party in accordance with the terms of this Service Agreement and shall automatically renew for successive twelve (12) month periods unless either party terminates this Agreement in accordance with this Section or the Master Agreement. Either party may terminate this Agreement (i) without cause, beginning six (6) months after the Requested Start Date, upon sixty (60) days prior written notice to the other party, or (ii) in accordance with any terms specified in the Master Agreement.
4. **Additional Terms.**
 - a. Pharmacy agrees that all claims and remittance transaction data reported to Cardinal Health will be in a Sunday to Saturday standard accounting week. Pharmacy understands that claims and reversals processed outside of my designated switch (es) or via the phone will not be reconciled.
 - b. The Reconciliation Operations Team will work on behalf of Pharmacy to obtain Electronic 835 Pharmacy Remittance directly from Pharmacy Benefits Managers (i.e. Payers) outside of Central Pay as designated by Cardinal Health. When necessary, Pharmacy understands that it is responsible for two kinds of payment data transmission through the Reconciliation Complete Portal for data received by the Pharmacy: (i) submitting remittance for any PBM paper remittance, and (ii) uploading of store-level PBM 835 files (pharmacy is responsible for duplicate payment data loads).
 - c. Pharmacy shall provide Cardinal Health authorization for Pharmacy Benefits Managers (i.e. Payers) to send Electronic 835 Pharmacy Remittance to Cardinal Health's reconciliation operations team ("Reconciliation Operations Team") as instructed herein and to discuss all issues related to receipt of that data with the Reconciliation Operations Team. No change in the current Pharmacy Payment process is authorized with this form. Pharmacy understands that it should no longer receive paper remittance from a PBM once that PBM begins including payment data in electronic 835 files sent to the Reconciliation Complete Operations Team. Pharmacy understands that it is Pharmacy's responsibility to ensure that PBMs stop sending Electronic 835 Pharmacy Remittance to the Reconciliation Operations Team upon termination of the program for those PBMs that will not take direction from the Reconciliation Operations Team. Pharmacy will remain active within the Reconciliation Platform for no more than 60 days from the end of the month in which termination was given or until the PBMs begin providing Pharmacy Remittance information to Pharmacy, whichever comes first. If Pharmacy wishes to obtain these Electronic 835 Pharmacy Remittance files following this sixty (60) day grace period, Pharmacy understands that it will be charged the cost of the program in order for Pharmacy's profile to remain active.
 - d. **Store Site.** This Service Agreement applies to the Store Site in the table below.

Pharmacy name ("Pharmacy"):	Provide legal name of pharmacy		
	Insert "DBA"		
Store Site address:			
City:	State:	Zip Code:	
Phone:	Fax:		
Pharmacy is enrolling in: Pharmacy may change its selection of service by email notice to Cardinal Health.	<input type="checkbox"/> Reconciliation <input type="checkbox"/> Reconciliation +		
Requested Start Date: Please note that actual start date is dependent upon receiving all required forms prior to this date			

[signature page follows]

Retail Independent Pharmacy — Service Enrollment Packet

CARDINAL HEALTH 110, LLC

Signature

Printed Name

Title

Date

PHARMACY

Signature

Printed Name

Title

Date

EXHIBIT G

COLLABORATIVE PRACTICE PROGRAM

Collaborative Practice Program - Terms and Agreement

Fees:

- \$110.00/month (775)
- \$55.00/month (776) – Immunizations SCC member pharmacies only

As a Participant in the Program, you agree to the following:

A. Program Standards. The success of the Program depends on strict consistency in the quality of professional service delivered by each pharmacy. To this end, Cardinal Health (the "Company") has secured physician signed Immunizations Protocols (the "Protocol"), a copy of which will be made available to Participant. It is the intent of the Company to deliver the Protocols to Participants within 60 days from the Effective Date. Delivery may take longer in certain states due to the respective state's requirements (which may include Iowa, New York, Georgia, Missouri and Texas). Participant agrees to operate its business and the Program in conformance with all mandatory provisions of Participant's State Board of Pharmacy, OSHA, the Protocol, and all other applicable state and federal rules and regulations. Participant will comply with the following standards with full knowledge that these standards are subject to change from time to time:

1. Participating pharmacist(s) that will be administering the vaccines will have completed a 20 hour training and certification course for the administration of vaccines. Currently, the two approved courses are:

- NIPCO Immunization Skills Certificate Program
- APHA Pharmacy-Based Immunization Delivery Certificate Program

Note: Consult with your State Board of Pharmacy to determine if certification expires after a certain time and/or the frequency of this training requirement

2. Participating pharmacist(s) that will be administering the vaccines must maintain current status for Basic Life Support (BLS), Coronary Pulmonary Resuscitation (CPR) for the Healthcare Provider.

Note: Pharmacists are required to complete the BLS for Healthcare Provider certificate training either annually or biannually (contingent upon the type of BLS program the pharmacists completed)

3. If Participant is going to administer any vaccine to a Medicare eligible patient, federal law requires that Participant have a valid Medicare Provider Number and bill according to Medicare guidelines. Medicare forbids a pharmacy to charge a cash price to a Medicare eligible patient, or charge a cash transaction customer a lower amount than the amount billed to Medicare for reimbursement.

4. Participant and Participant's pharmacist(s) who will be administering the vaccines must maintain adequate liability insurance.

5. Participant must comply with all managed healthcare contracts related to the billing of vaccines and immunizations.
6. Participating pharmacist(s) who will be administering the vaccines must participate in CE classes pertinent to the practice of immunizations and vaccines as required by their State Board of Pharmacy.
7. Participating pharmacist(s) who will be administering the vaccines must complete OSHA Blood borne Pathogens training, as mandated by federal law, prior to the administration of immunizations.
8. Participant will order and properly store/handle vaccines, ancillary supplies, standing orders and vaccine information statements as outlined in Participant's State Board of Pharmacy's guidelines and requirements; and, in accordance with vaccine manufacturer's instructions.
9. Participant understands and agrees that the Program may be modified and improved in the future, and that such modifications may require changes from time to time in the manner in which the pharmacy is operated, and agrees and covenants to operate the Program in conformance with any future modification in or amendments to the Program, provided that such changes are distributed to all other participants in the Program. Further, Participant acknowledges that the practice of pharmacy is a profession requiring independent judgment, skill and training and is governed by; federal, state and local laws and regulations. Any inconsistency between the Program Standards, on the one hand, and any legal requirement, on the other hand, is inadvertent and not an effort to cause Participant to deviate from such legal requirements or the proper practice of its profession.

B. Term of Participation/Renewal. Participation in the Program shall be effective as of the Effective Date and will continue in effect for a period of twelve (12) months (the "Initial Term"). At the expiration of the Initial Term, the Program will automatically renew for successive twelve (12) month terms (the "Renewal Term"), unless Participant provides the Company sixty (60) days prior written notice of its intent not to renew ("Notice of Intent to Terminate"). Notice of Intent to Terminate shall be submitted to Immunizations@cardinalhealth.com.

Participant understands and agrees that should Participant terminate the Program prior to the expiration of the then current term (Initial Term or Renewal Term), Participant shall pay to Company a termination fee in the total amount of \$300.00 ("Termination Fee"). It is expressly understood and agreed to by Participant that terminating the Program under a Notice of Intent to Terminate that was received by Company less than sixty (60) days before the expiration of the then current term shall subject Participant to the Termination Fee.

C. Termination by Company. The Company reserves the right to terminate the entire Program, in whole or in part, at any time, acting in its sole discretion.

D. Effect of Termination. Upon termination of Participant's participation in the Program, Participant shall immediately:

1. Discontinue the use of any immunizations protocols provided or acquired under the Program, all trademarks, trade names or other indicia of the Program, including any further names that may be given to define the Program or any other words or phrases that may be confusingly similar;
2. Discontinue use of any Program Materials, methods of operation, hardware, software or other items related to the Program;
3. Delete from Participant's computer and other records any software provided, loaned or licensed to Participant and all advertising and promotional materials, price lists, supplier information, bulletins, memos, manuals, and other proprietary items transmitted to Participant by the Company or at the Company's direction by any means, which pertains to the Program.

E. Confidential Information. Any information or material that the Company may provide to Participant relating to the Program (including without limitation any information or material relating to the Company's business plans, systems and strategies) will be referred to individually and collectively in as "Confidential Information". Confidential Information does not include information that is in the public domain other than through a breach of a duty of confidentiality by Participant. Participant will keep the Confidential Information of the Company confidential, will not use it for any purpose other than as anticipated under the Program and will not disclose it to any person or entity other than employees to whom the Participant must disclose it in order to fully participate in the Program and who have agreed to be bound by the terms of this provision.

F. Limitation of Liability/Indemnification. It is understood and agreed to by Participant that all risk associated with the Program shall be assumed solely by Participant. The Company shall not be liable to Participant for any direct, indirect, special or consequential damages arising out of or related to the Program. Participant hereby indemnifies, and agrees to defend and hold harmless Cardinal Health and its affiliates, officers employees and representatives from and against any and all losses, liabilities, damages, judgments, cost (including reasonable attorney's fees) ("Damages") related to or arising from Participant's participation under the Program, except to the extent that such Damages are the result of Company's gross negligence .

EXHIBIT H

CARDINAL HEALTH MEDICAL BILLING AND RECONCILIATION SERVICE
AGREEMENT

Medical Claims Billing and Reconciliation Service Agreement

This Medical Claims Reconciliation Service Agreement (the "Agreement") is made and entered into by and between the undersigned pharmacy ("Pharmacy") and Cardinal Health 110, LLC ("Cardinal Health"), who hereby agree as follows:

1. Cardinal Health will provide medical billing and reconciliation services for certain eligible claims reimbursed by Medicare Part B and certain private medical reimbursement plans in accordance with the terms of this Agreement. To have medical claims reconciled, the pharmacy must also participate in Cardinal Health's pharmacy reconciliation services program pursuant to a separate agreement. Pharmacy agrees to create a BIN and PCN in its pharmacy management system, as provided in instructions provided by Cardinal Health, to direct medical billing claims to Cardinal Health's medical billing and reconciliation service provider. Any claims or reversals submitted by Pharmacy outside of the Reconciliation programs tools provided under this Agreement will not be reconciled.
2. Pharmacy will return to Cardinal Health a completed Medical Billing and Reconciliation Enrollment Form for each store location for the Pharmacy that will be using the Reconciliation program (collectively, the "Store Sites" and individually, a "Store Site"). As and when any Store Site closes or ceases to use the Medical Billing program, Pharmacy will notify Cardinal Health thereof in writing to initiate a shut off relative to Reconciliation for that Store Site.
3. Pharmacy agrees to provide or cause its Store Sites to provide Cardinal Health access to information reasonably deemed necessary by Cardinal Health to support the Medical Billing program. Data shall be delivered to Cardinal Health with accurate content and in the format necessary to support the Reconciliation program. The method of daily delivery shall be determined by Cardinal Health and the Store Site's dispensing system vendor. Pharmacy must sign a Data Transmission Authorization Form and Business Associate Agreement, each in a form as prepared by Cardinal Health. Pharmacy represents and warrants that Pharmacy has all necessary rights, authorization, licenses and consents necessary to provide all data and information submitted directly or indirectly by or on behalf of any Store Site or by or on behalf of the Pharmacy to Cardinal Health hereunder. Pharmacy shall indemnify, defend and hold Cardinal Health and its affiliates, officers, agents, contractors and employees harmless from a breach of the foregoing representations and warranties.
4. Pharmacy will pay Cardinal Health a monthly subscription fee and fees for claims submitted as set forth in Exhibit A. Such fees may be adjusted from time to time on thirty (30) days prior written notice from Cardinal Health. If Pharmacy does not agree to the change in fees, Customer may terminate this Agreement on thirty Days prior written notice. All amounts due from Pharmacy hereunder not received by Cardinal Health on or before the due date will incur a service charge of one and one-half percent (1-1/2%) per month. Pharmacy will pay all excise, use and other taxes (excluding any taxes imposed on the net income of either Cardinal Health or franchise taxes) imposed in connection with the services.
5. Pharmacy agrees that under no circumstances will Pharmacy or any Store Site directly or indirectly share or discuss reports or information provided under this Agreement with any third party. Pharmacy further agrees that this Agreement, and the terms hereof, for the Medical Billing program and all its features, manuals, guides and programs, and Cardinal Health's business plans, processes and strategies all constitute Cardinal Health Confidential Information. Pharmacy shall not disclose or use any Cardinal Health Confidential Information for any purpose other than to exercise its rights hereunder. Pharmacy shall protect the Cardinal Health Confidential Information in the same manner that it protects the confidentiality of its own proprietary and confidential information of like kind, but in no event shall it exercise less than reasonable care in protecting such Confidential Information. If Pharmacy is compelled by law to disclose any Cardinal Health Confidential Information, it shall provide Cardinal Health with prior notice of such compelled disclosure and reasonable assistance to contest the disclosure at Cardinal Health's request and expense. Any data or information submitted to Cardinal Health hereunder whether submitted by or on behalf of any Store Site or Pharmacy (collectively "Customer Data") shall be considered Confidential Information. Pharmacy grants to Cardinal Health a non-exclusive, royalty free, perpetual license to use, copy, store, modify, disclose and display the

Customer Data to the extent necessary to provide the Reconciliation program and other related services to Pharmacy and in a manner consistent with the Business Associate Agreement. As provided in the Business Associate Agreement, Cardinal Health may de-identify Customer Data in accordance with HIPAA and may use or disclose the de-identified data for any purpose.

6. Each party shall at all times will comply with all applicable federal, state, local and other laws and regulations (as such laws and regulations may have been amended or may be amended from time in the future) in performing its obligations under this Agreement.
7. EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT, ALL SERVICES PROVIDED BY CARDINAL HEALTH HEREUNDER ARE PROVIDED AS IS WITHOUT ANY REPRESENTATIONS OR WARRANTIES OF ANY KIND. EXCEPT AS EXPRESSLY PROVIDED HEREIN, CARDINAL HEALTH MAKES NO WARRANTY OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF TITLE, NON-INFRINGEMENT, INFORMATION, MERCHANTABILITY, OR FITNESS FOR ANY PARTICULAR PURPOSE (WHETHER OR NOT CARDINAL HEALTH KNOWS OR HAS REASON TO KNOW OF SUCH PURPOSE), WHETHER ARISING BY LAW, CUSTOM, USAGE IN THE TRADE OR BY COURSE OF DEALING. IN NO EVENT SHALL CARDINAL HEALTH HAVE ANY LIABILITY TO PHARMACY FOR ANY LOST PROFITS, LOSS OF DATA, LOSS OF USE, COSTS OF PROCUREMENT OR SUBSTITUTE GOODS OR SERVICES.
8. NEITHER CARDINAL HEALTH NOR PHARMACY WILL BE LIABLE FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES, EVEN IF IT IS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANYTHING TO THE CONTRARY, CARDINAL HEALTH'S AGGREGATE LIABILITY HEREUNDER SHALL NOT EXCEED THE FEES PAID TO IT HEREUNDER.
9. Pharmacy shall defend, indemnify and hold Cardinal Health its successors, assigns, officers, directors, and employees harmless with respect to all fines, penalties, claims, liability, damage, loss and expenses, and penalties imposed upon Cardinal Health including reasonable attorney's fees which are related to, caused by, or arise out of the Agreement or in connection with: (i) receipt by Cardinal Health of inaccurate, false or misleading information; (ii) fraud, negligence or willful misconduct of Pharmacy; (iii) violation of any laws or regulations; and, (iv) any claims by Pharmacy's employees against Cardinal Health for compensation or benefits, and, except to the extent that any of the foregoing arise from the negligence or willful misconduct of Cardinal Health. Pharmacy shall pay Cardinal Health reasonable attorney's fees and all costs of litigation associated with enforcement of the obligation set forth in this section.
10. The initial term of this Agreement shall be for twelve (12) months unless sooner terminated by either party pursuant to the terms herein. This Agreement shall automatically renew for successive twelve (12) month periods unless either party notifies the other in writing of its intent not to renew the Agreement at least sixty (60) days prior to the expiration of the then current term. Either party may terminate this Agreement without cause upon sixty (60) days prior written notice to the other party. Either party may terminate this Agreement at any time if the other breaches any of its obligations hereunder and fails to cure such breach within thirty (30) days after receipt of written notice thereof. Pharmacy acknowledges that Pharmacy claims and other information will remain active within the Medical Billing program portal for no more than 60 days from the end of the month in which this Agreement is terminated.
11. Pharmacy will not use any Cardinal Health name, or any abbreviation thereof, or any Cardinal Health logo, or any adaptation thereof, in any advertising or trade displays, or for any other commercial purpose, without Cardinal Health's prior written consent. Neither party will make any press release or other public announcement regarding this Agreement without the other party's express prior written consent, except as required under applicable law or by any governmental agency, in which case the party required to make the press release or public disclosure shall use commercially reasonable efforts to obtain the approval of the other party as to the form, nature and extent of the press release or public announcement prior to issuance. Without limiting the generality of the foregoing and notwithstanding anything to the contrary, Pharmacy will provide Cardinal Health's Chief Legal Officer, Legal Department, 7000 Cardinal Place, Dublin, Ohio 43017, with a written copy of any such press release

or other public announcement no less than seventy-two (72) hours prior to its intent to issue such release or announcement.

12. Copies of all notices to Cardinal Health shall be delivered to Cardinal Health, 7000 Cardinal Place, Dublin Ohio 43017 Attention: Executive Vice President, Retail Sales, Cardinal Distribution and to Cardinal Health, 7000 Cardinal Place, Dublin Ohio 43017, Attention: General Counsel, Pharmaceutical Segment.
13. This Agreement may not be modified except by written agreement signed by both parties. This Agreement may not be assigned by Pharmacy without Cardinal Health's prior written consent. This Agreement represents the entire understanding of the parties with respect to the subject matter hereof and supersedes all prior agreements with respect to the same subject matter. This Agreement shall be construed and enforced in accordance with laws of the State of Ohio.

Pharmacy represents and warrants that the above information is correct and that the individual signing below is authorized to sign this Reconciliation Agreement and Enrollment Form on behalf of the Pharmacy.

EXHIBIT I

POINT-OF-CARE TESTING PROGRAM ENROLLMENT FORM

Point of Care Testing: Service Agreement

Cardinal Health 110, LLC ("Cardinal Health") and the undersigned Pharmacy agree as follows:

1. **Master Agreement.** The terms and conditions of the Retail Independent Pharmacy Master Service Agreement between the parties ("Master Agreement") are hereby incorporated by reference and shall govern the performance of Services by Cardinal Health under this Service Agreement and Pharmacy's use of the Point of Care Testing program (the "Program"), Collaborative Practice Agreements, Protocols (each as defined below), and all related documentation and services. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Master Agreement.
2. **Fees.** Pharmacy will pay Cardinal Health a monthly fee of [xxx] per Store Site. Cardinal Health may adjust fees on no less than sixty (60) days prior written notice. Payment terms are set forth in the Master Agreement.
3. **Term and Termination.**
 - a. **Term.** The term of this Point of Care Testing Service Agreement shall be for twelve (12) months following the date of the last party to sign this Service Agreement ("Effective Date") and shall automatically renew for successive twelve (12) month periods unless either party provides written notice of termination at least sixty (60) days prior to the end of the then current term ("Termination Notice"). Pharmacy shall submit any Termination Notice to poctesting@cardinalhealth.com. Cardinal Health may terminate the Program and this Service Agreement at any time upon written notice to the Pharmacy.
 - b. **Effect of Termination.** Upon termination of this Agreement or Pharmacy's participation in the Program, Pharmacy shall immediately:
 - i. Discontinue the use of any (a) Collaborative Practice Agreements and/or Protocols provided or acquired under the Program; and, (b) all trademarks, trade names or other indications of the Program, including any further names that may be given to define the Program or any other words or phrases that may be confusingly similar.
 - ii. Discontinue use of any Program Materials, methods of operation, hardware, software or other items related to the Program;
 - iii. Delete from Pharmacy's computer and other records any software provided, loaned or licensed to Pharmacy and all advertising and promotional materials, price lists, supplier information, bulletins, memos, manuals, and other proprietary items transmitted to Pharmacy by the Company or at the Company's direction by any means, which pertains to the Program.
4. **Program Standards.** The success of the point of care testing program ("Program") depends on strict consistency in the quality of professional service delivered by Pharmacy. To this end, Cardinal Health has secured physician signed Collaborative Practice Agreements (the "Collaborative Practice Agreement"), a copy of which will be made available to Pharmacy if Pharmacy resides in a state that permits multiple pharmacists and patients to be party to a single Collaborative Practice Agreement. If Pharmacy is in a state that does not permit a Collaborative Practice Agreement in accordance with this Program, the Pharmacy will receive a Protocol ("Protocol") which outlines patient eligibility, screening process, documentation and communication. It is the intent of the Company to deliver the Collaborative Practice Agreements and/or Protocols to pharmacies within 60 days from the effective date. Delivery may take longer in certain states due to the respective state's requirements. Pharmacy agrees to operate its business and the Program in conformance with all mandatory provisions of Pharmacy's applicable State Board(s) of Pharmacy, the Collaborative Practice Agreement and/or Protocol, and all other applicable state and federal rules and regulations. Pharmacy will comply with the following standards with full knowledge that these standards are subject to change from time to time:
 - a. Participating pharmacist(s) that will be administering influenza, strep, cholesterol and glucose tests will have completed a training and certification course for the administration of testing. Currently, the four approved courses are:
 - Influenza Diagnosis and Treatment in Community Pharmacy
 - Group A Streptococcal Pharyngitis (GAS) Diagnosis and Treatment in Community Pharmacy
 - Diabetes Mellitus
 - DyslipidemiaAdditional courses may be added from time to time. An updated list will be provided upon request.
 - b. Pharmacy and Pharmacy's pharmacist(s) who will be administering Clinical Laboratory Improvement Amendments (CLIA)-waived tests must maintain adequate liability insurance.
 - c. Pharmacy must comply with all managed healthcare contracts related to the billing of CLIA- waived tests.
 - d. Participating pharmacist(s) who will be administering CLIA-waived tests must complete any pertinent CLI Lab Proficiency Testing Programs as required by the applicable State Board of Pharmacy.
 - e. Upon execution of this Service Agreement, Pharmacy shall provide Cardinal Health with a copy of its CLIA-waiver certificate. Upon receipt of the CLIA-waiver certificate, Cardinal Health will order the automated reader device used to analyze test results ("Device") selected by Pharmacy. The Devices and applicable purchase prices are listed on Exhibit A. Upon Pharmacy's completion and submission of the Device Order Form to Cardinal Health, Pharmacy agrees to

Retail Independent Pharmacy — Service Enrollment Packet

accept and pay for the Device. The cost of the Device will be invoiced to Pharmacy by Cardinal Health. Pharmacy further agrees to store/handle the Device, ancillary supplies and CLIA Certificate of Waiver (COW) as outlined in the Pharmacy's State Board of Pharmacy guidelines and requirements; and in accordance with testing manufacturer's instructions. Pharmacy will be responsible for any repairs to and replacement of the Device.

- f. Pharmacy understands and agrees that the Program may be modified and improved in the future, and that such modifications may require changes from time to time in the manner in which the pharmacy is operated. Pharmacy agrees and covenants to operate the Program in conformance with any future modification in or amendments to the Program, provided that such changes are distributed to all other participants in the Program. Further, Pharmacy acknowledges that the practice of pharmacy is a profession requiring independent judgment, skill and training and is governed by federal, state and local laws and regulations. Any inconsistency between the Program Standards, on the one hand, and any legal requirement, on the other hand, is inadvertent and not an effort to cause Pharmacy to deviate from such legal requirements or the proper practice of its profession.
- g. Pharmacy and each pharmacist participating in the Program agree that all risk associated with participation in the Program shall be assumed solely by Pharmacy. All clinical and therapeutic decisions relating to the provision of point of care testing and any other healthcare services shall be the exclusive responsibility of Pharmacy, its pharmacists and other health care professionals utilizing the Program. Pharmacy shall indemnify, defend and hold harmless Cardinal Health from any loss, liability or expense arising in connection with the performance of any services for pharmacy's customers, patients, or any third party.

EXHIBIT A

CIN	UPC	Item description	Net sell price

EXHIBIT J

IMMUNIZATIONS SPECIALIZED CARE CENTER ENROLLMENT FORM

Immunizations Specialized Care Center: Service Agreement

Cardinal Health 110, LLC ("Cardinal Health") and the undersigned Pharmacy agree as follows:

1. **Master Agreement.** The terms and conditions of the Retail Independent Pharmacy Master Service Agreement between the parties ("Master Agreement") are hereby incorporated by reference and shall govern the performance of Services by Cardinal Health and Pharmacy's participation in and use of the Immunizations Specialized Care Center ("Program") and all related documentation and services. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Master Agreement.
2. **Fees.** Pharmacy will pay Cardinal Health a monthly fee of \$110 per month per Store Site (775) or \$55 per month per Store Site for Pharmacies participating in the Specialized Care Center Immunization program (776) ("SCCI Program"). Cardinal Health may adjust fees on no less than sixty (60) days prior written notice. Payment terms are set forth in the Master Agreement.
3. **Term and Termination.**
 - a. **Term.** The term of this Point of Care Testing Service Agreement shall be for twelve (12) months following the date of the last party to sign this Service Agreement ("Effective Date") and shall automatically renew for successive twelve (12) month periods unless either party provides written notice of termination at least sixty (60) days prior to the end of the then current term ("Termination Notice").
 - b. **Termination.** Pharmacy shall submit any Termination Notice to immunizations@cardinalhealth.com. Pharmacy understands and agrees that termination of the Program prior to the expiration of the then current term is considered an early Termination ("Early Termination") and shall subject the Pharmacy to a termination fee ("Termination Fee"). The Termination Fee for Early Termination during the Initial Term is \$300.00. A termination of the program without providing Notice of Intent to Terminate within the sixty (60) days' notice period, is considered an Early Termination subject to a Termination Fee. Cardinal Health may terminate the Program and this Service Agreement at any time.
 - c. **Effect of Termination.** Upon termination of this Agreement or Pharmacy's participation in the Program, Pharmacy shall immediately:
 - i. Discontinue the use of any and all trademarks, trade names or other indicia of the Program, including without limitation, the name "Specialized Care Center" or any other words or phrases that may be confusingly similar;
 - ii. Discontinue immediately advertising or identifying the pharmacy with the Program;
 - iii. Discontinue use of any Program Materials, methods of operation, hardware, software or other items related to the Program;
 - iv. Return to the Company all Program Materials that have been loaned to Participant;
 - v. Delete from Participant's computer and other records any software provided, loaned or licensed to Participant and all advertising and promotional materials, price lists, supplier information, bulletins, memos, manuals, and other proprietary items transmitted to Participant by the Company or at the Company's direction by any means.
4. **Program Standards.** The success of the Program depends, in part, on strict consistency in the quality of professional service delivered by each pharmacy. To this end, Cardinal Health has created and continues to improve one or more manuals, guidelines and other materials related to the Program (the "Program Materials"), copies of which will be loaned to and/or made available to Pharmacy. Pharmacy agrees to operate its business and the Program in conformance with all mandatory provisions of these Program Materials. Pharmacy will correct any nonconformance with the Program Materials within thirty (30) days after receiving written notice of such nonconformance from the Cardinal Health. Pharmacy will comply with the following standards, and further understands that these standards may change from time to time:
 - a. Participating pharmacist(s) that will be administering the vaccines will have completed a 20-hour training and certification course for the administration of vaccines. Currently the two approved courses are:
 - NIPCO Immunization Skills Certificate Program
 - APHA Pharmacy-Based Immunization Delivery Certificate Program Note: Consult with your State Board of Pharmacy to determine if certification expires after a certain time and/or the frequency of this training requirement.Additional courses may be added from time to time. An updated list will be provided upon request.
 - b. Participating pharmacist(s) that will be administering the vaccines must maintain current status for Basic Life Support ("BLS"), Coronary Pulmonary Resuscitation ("CPR") for the Healthcare Provider. Pharmacists are required to complete the BLS for Healthcare Provider certificate training either annual or biannually (contingent upon the type of BLS program the pharmacists completed).
 - c. If Pharmacy is going to administer any vaccine to a Medicare eligible patient, federal law requires that Pharmacy apply for a Mass Immunization Medicare Provider number (form 855B) and bill according to Medicare guidelines. Medicare forbids the pharmacy to charge a cash price to a Medicare eligible patient, or charge a cash transaction customer a lower amount than the amount billed to Medicare for reimbursement.

Retail Independent Pharmacy — Service Enrollment Packet

- d. Pharmacy and Pharmacy's pharmacist(s) or other healthcare providers who will be administering the vaccines must maintain adequate liability insurance.
- e. Pharmacy must comply with all managed healthcare contracts related to the billing of vaccines and immunizations.
- f. Participating pharmacist(s) who will be administering the vaccines must participate in CE classes pertinent to the practice of immunizations and vaccines as required by their state board of pharmacy.
- g. Participating pharmacist(s) who will be administering the vaccines must complete the federal required OSHA Blood borne Pathogens training, as mandated by federal law, prior to the administration of immunizations.
- h. Pharmacy will order and properly store/handle vaccines, ancillary supplies, standing orders and vaccine information statements as outlined in their state board of pharmacy's guidelines and requirements.
- i. Participating pharmacist(s) who will be administering vaccines agrees to join a network of immunizing pharmacists to support managed healthcare immunization initiatives, and pandemic preparedness initiatives as determined by the Centers for Disease Control and Prevention ("CDC").

5. Pharmacy understands and agrees that the Program may be modified and improved in the future, and that such modifications may require changes from time to time in the manner in which the Pharmacy is operated, and agrees and covenants to operate the Program in conformance with any future modification in or amendments to the Program, provided that such changes are distributed to all other pharmacies in the Program. Further, Pharmacy acknowledges that the practice of pharmacy is a profession requiring independent judgment, skill and training and is governed by; federal, state and local laws and regulations. Any inconsistency between the Program Materials or standards, on the one hand, and any legal requirement, on the other hand, is inadvertent and not an effort to cause Pharmacy to deviate from such legal requirements or the proper practice of its profession.

6. Pharmacy and each pharmacist participating in the Program agree that all risk associated with participation in the Program shall be assumed solely by Pharmacy. All clinical and therapeutic decisions relating to the provision of immunizations and any other healthcare services shall be the exclusive responsibility of Pharmacy, its pharmacists and other health care professionals utilizing the Program. Pharmacy shall indemnify, defend and hold harmless Cardinal Health from any loss, liability or expense arising in connection with the performance of any services for pharmacy's customers, patients, or any third party.

Pharmacy name ("Pharmacy"):		Provide legal name of pharmacy			
		Insert "DBA"			
Store Site address:					
City:		State:		Zip Code:	
Phone:		Fax:			

CARDINAL HEALTH 110, LLC

Signature

Printed Name

Title

Date

PHARMACY

Signature

Printed Name

Title

Date

EXHIBIT K
INVENTORY MANAGER (CIM) AGREEMENT

Cardinal Inventory Management: Service Agreement

Cardinal Health 110, LLC ("Cardinal Health") and the undersigned Pharmacy agree as follows:

1. **Master Agreement.** The terms and conditions of the Retail Independent Pharmacy Master Service Agreement between the parties ("Master Agreement") are hereby incorporated by reference and shall govern the performance of Cardinal Inventory Management ("CIM") Services as set forth herein and Pharmacy's use of the Cardinal Inventory Management Platform. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Master Agreement.
2. **Fees.** Customer agrees to pay a monthly service fee in the amount of \$xxx ("Monthly Service Fee") per pharmacy location ("Site") for the CIM Solution. The Monthly Service Fee shall be invoiced by Cardinal Health to Customer on the first day of the first month following activation of the CIM Solution (the "Activation Date") and shall continue on the first day of each month thereafter. In the event the Activation Date has not commenced on or before one hundred twenty (120) days following the last date of signature on this Service Agreement ("Effective Date"), Cardinal Health shall invoice, and Customer shall pay the Monthly Service Fee on the first day of the first month following such one hundred twenty-day period and each month thereafter. If Customer elects on-site training for the CIM Solution, Customer will be invoiced a fee in the amount of \$2,500 per Site for such on-site training. Customer will pay a service charge calculated at the rate of 1.5% per month (or the maximum rate allowed by law, if such rate is less than 1.5% per month) on any amount not paid by Customer to Cardinal Health when due under the terms of the Agreement from the first day of delinquency until such amount is paid in full, along with reasonable attorney fees associated with any such delinquency. Failure or delay by Cardinal Health to invoice Customer for any such service charge will not waive Cardinal Health's right to receive the same.
3. **Term.** The initial term of this Cardinal Inventory Management Service Agreement shall be for twelve (12) months following the Effective Date (the "Initial Period") and shall automatically renew for successive twelve (12) month periods unless either party terminates this Agreement in accordance with this Section or the Master Agreement. Termination of this Agreement within the Initial Term shall be deemed a default under the Agreement, in which event Customer shall be responsible for paying the remaining Monthly Service Fees until the conclusion of the Initial Term (the "Remaining Service Fees"). Cardinal Health retains the right, in its sole discretion, to accelerate payment in full of the Remaining Service Fees. Following the conclusion of the Initial Term, the parties must provide the other party thirty (30) days' prior written notice of an intent to terminate the Agreement. This Service Agreement will automatically terminate upon expiration or termination of Pharmacy's Prime Vendor Agreement with Cardinal Health Pharmaceutical Distribution ("PVA").
4. **The CIM Service and Platform.** The CIM Service and Platform automatically orders generates and allows Pharmacy to place on-line orders under Pharmacy's PVA or in the absence of a PVA, pursuant to Cardinal Health's terms and conditions applicable to such sale to Pharmacy ("Sale Terms"). Pharmacy shall not use CIM to access or attempt to access any other data, systems or software. The parties shall mutually agree on an implementation schedule for activating CIM for each of Pharmacy's locations, if more than one, and both parties shall use their best efforts to comply with such schedule.
5. **Orders.** CIM will use Pharmacy Data to generate orders to replenish Pharmacy's inventory ("Orders") and Pharmacy intends that Cardinal Health receive and fulfill such Orders pursuant to the PVA or Sale Terms, as applicable, as it would any handwritten or manually placed orders. Pharmacy acknowledges that all Orders placed hereunder are governed by the PVA or Sale Terms, as applicable, rather than this Service Agreement. Without limiting the generality of the foregoing, the parties agree that all payments due under Orders are to be made in accordance with the terms of the subject Orders, invoices from Cardinal Health and the PVA or Sale Terms, as applicable. Pharmacy will immediately advise Cardinal Health of any errors in an Order or if it wants to cancel an Order. Orders will be retained on the System for ready access, review and printing by Pharmacy during the term of this Agreement.
6. **Cardinal Health's Duties.** During the term of this Agreement and provided that Pharmacy fulfills its obligations hereunder, Cardinal Health shall:
 - a. Subject to receipt of any needed information or assistance from Pharmacy, perform the following standard activities: site activation, product catalog setup, activation of dispense activity and receiving process, assign logon IDs, load Pharmacy dispense activity, recommend item groupings and reorder points, load physical inventory records, and conduct one (1) training session at Pharmacy's location; and,
 - b. Provide customer support during Cardinal Health's normal business hours.
7. **Pharmacy's Duties.** During the term of this Agreement, Pharmacy shall:
 - a. Provide Cardinal Health with a data feed (from a mutually acceptable provider of switching services or in a mutually agreeable format) of Pharmacy's dispensing activity to include all dispenses and reversals in real time frequency (or at least hourly);
 - b. On a regular basis, review product groups for accuracy, perform a manual count of any segments of its inventory specified by CIM for audit and perform other manual adjustments to on hand quantities required to maintain an accurate on hand perpetual inventory amount at the item level such as outdated or damaged returns to a third party processor, waste, any transfers in or out of inventory, and any non-Cardinal Health purchases;
 - c. Maintain an always-on high-speed internet connection;
 - d. Use reasonable efforts to ensure that only Pharmacy data necessary for performing the functions described in this

Cardinal Inventory Management — Service Enrollment Packet

Agreement is transmitted to Cardinal Health and that it is transmitted in accordance with all applicable laws including the Health Insurance Portability and Accountability Act;

- e. Use CIM with the recommended configuration as updated from time to time by Cardinal Health; and
- f. Provide Cardinal Health with twelve (12) months (or at least 100 days) of dispensing history and current physical inventory records in a mutually agreeable electronic file format.
- 8. **Store Site.** This Service Agreement applies to the Store Site in the table below. Complete Store Site information is provided in the applicable Pharmacy Information Form completed by the Participant for the Store Site identified below.

Pharmacy name (“<u>Pharmacy</u>”):		Provide legal name of pharmacy		
		Insert “DBA”		
Store Site address:				
City:		State:		Zip Code:
Phone:		Fax:		

CARDINAL HEALTH 110, LLC

PHARMACY

Signature

Signature

Printed Name

Printed Name

Title

Title

Date

Date

EXHIBIT L

FRONT-END PRODUCT MANAGEMENT ENROLLMENT FORM

Front-End Product Management

The right product in the right place at the right price

Create a better patient experience with optimized OTC assortment and shelf placement.

The Front-End Product Management program does all the thinking for you. Through research, competitive tracking and trend-monitoring, our category experts create recommended products to stock. Your customers can shop your shelves with ease — with a price that motivates them to add it to their basket.



Data driven — retail experts analyze the market data for you



Competitive pricing — choose from six adjustable local market pricing strategies



Up-to-date merchandising — shelves stay shopper-ready with your monthly planogram packet



Cost to pharmacy

\$89 per month for full program, including planogram and retail pricing

Cardinal Health customers

Visit the Retail Solutions tab on Order Express or contact your sales rep.

Kinray customers

Visit the Pharmacy Solutions tab on Weblink or contact your sales rep.

This offer is available to eligible customers of:



© 2023 Cardinal Health. All Rights Reserved. CARDINAL HEALTH, the Cardinal Health LOGO, KINRAY and the KINRAY LOGO are trademarks of Cardinal Health and may be registered in the US and/or in other countries. All other trademarks are the property of their respective owners. Patent cardinalhealth.com/patents.



EXHIBIT M

CARDINAL HEALTH PHARMACY MARKETING ADVANTAGE ENROLLMENT FORMS

Cardinal Health™

Pharmacy Marketing Advantage

PLUS

Combine Pharmacy Marketing Advantage (PMA) and Pharmacy Marketing Advantage Commerce (PMA Commerce) for an optimal digital experience. PMA *PLUS* is a premium solution that builds on the core digital tools with an online commerce feature to expand your capacity to sell over-the-counter (OTC) products with next-day delivery or in-store pick-up.



= PMA **PLUS**

\$248* per month

PMA

Digitally connects you to your patients

PMA is a digital platform that provides tools to reach patients where they are online — giving you the ability **to share content and process prescription refills.**

- Customized, mobile-responsive website with patient login and profiles (pharmacy-branded and compliant with HIPAA)
- Website search engine optimization (SEO)
- Mobile app has refill & marketing capabilities
- Weekly email newsletter sent to patients
- Management and analytics dashboard
- Ability to add a two-way communication, digital advertising and more

In partnership with:



PMA Commerce

Delivers an endless digital OTC shopping aisle

PMA Commerce provides the expandability of consumer-goods online. There are thousands of over-the-counter products available that are shoppable **without any in-store inventory.**

Products are automatically processed through Cardinal Health Distribution Center with your standard shipment. The next-day delivery makes it so that your patients can shop today and you deliver the next day after your shipment arrives.

Plug and play ease — the commerce site is linked from your website and streamlined with a dashboard to reconcile orders.

Competitive next-day delivery or in-store pick up options available.

Email **PMAplus@cardinalhealth.com** with questions or to enroll.

*Pricing varies for Medicine Shoppe & Medicap

© 2023 Cardinal Health. All Rights Reserved. CARDINAL HEALTH and the Cardinal Health LOGO are trademarks of Cardinal Health and may be registered in the US and/or in other countries. All other trademarks are the property of their respective owners. Patent cardinalhealth.com/patents. Lit. No. 1PD23-2561313 (08/2023)



Cardinal Health™ Pharmacy Marketing Advantage

Get the most out of your enrollment

Take your digital marketing to the next level with these program enhancements.



Cardinal Health™ Pharmacy Marketing Advantage **PLUS**

Enhance your website experience by adding online commerce.

- Patients have access to thousands of over-the-counter (OTC) products sourced from the pharmacy's distribution center
- Manage orders within online dashboard
- Patient chooses next day delivery or in store pick up

Pricing: \$49/mo

Digital Marketing Services*

Let us handle your digital advertising via Facebook, Instagram and other social media channels, attracting new patients to your pharmacy.

- Guaranteed website traffic
- Target new patients by demographic
- Promote services unique to your store including custom content and photos

Pricing: \$299-\$999/mo – **no set-up fees**

Our digital experts will help customize your monthly spend based on your pharmacy size, location and growth goals.

Communication Package

Drive patient adherence and customer experience with IVR (Interactive Voice Response), Text-To-Refill & Outbound Messaging.

- Refills directly into your PMS queue
- Patients avoid holding for available staff
- Pick-up and refill reminders

Pricing: \$299-\$399/mo – **no set-up fees**

\$299/mo includes Cloud IVR & TeleManager Workflow screen
\$399/mo also includes RxReady via phone or SMS & SMS refill up to 1,000 messages/mo

For more information, call **(888) 206-6448**, fax **(614) 553-9000** or email **PharmacyMarketingAdvantage@CardinalHealth.com**

In partnership with

 **DIGITAL PHARMACIST**

*As a MSI/MPi franchisee, you receive 100 website visitors/mo as a part of your core digital platform.

© 2023 Cardinal Health. All Rights Reserved. CARDINAL HEALTH, the Cardinal Health LOGO, MEDICINE SHOPPE, the Medicine Shoppe LOGO, MEDICAP PHARMACY and the Medicap Pharmacy LOGO are trademarks of Cardinal Health and may be registered in the US and/or in other countries. All other trademarks are the property of their respective owners. Patent cardinalhealth.com/patents. Lit. No. 1PD23-2561311 (08/2023)

Patient Engagement Platform

Communicate directly with patients and allow them to schedule appointments at the pharmacy.

- Data encrypted Bi-directional HIPAA secure messaging, including bulk or targeted messages
- Manage messages or create message workflows within a messaging dashboard
- Scheduling functionality allows setting and managing appointment based services
- Patients can schedule appointments through the app or website based on pharmacy availability

Pricing: \$169/mo

Reputation Management

Interactive service for all of your pharmacy's online reviews.

- Digital Pharmacist team responds to all reviews left on Google and Facebook platforms
- Each pharmacy receives a unique link to request reviews from their patients

Pricing: \$199/mo

Modern Payments Processing

In partnership with

 **Square**

Simplify your in store payments.

- Affordable processing rates
- Easy to use intuitive dashboards with access to reporting on-line or in store
- Stay current with flexible payment trends, including text-to-pay, Apple Pay, and Google Pay

Pricing: Affordable per transaction rates





CardinalHealth Pharmacy Solutions Portal

[Home](#) >> [Business Solutions](#) >> [Cardinal Health™ Pharmacy Marketing Advantage](#) >> [Communication Package](#) >> [Review](#)

Communication Package- Review

Please select package type *

\$399 base package (Cloud IVR, Telemanager Workflow screen)

Pharmacy Name

City

State

Pharmacy Phone Number

Pharmacy Fax Number

Pharmacy Contact†

Pharmacy Management System*

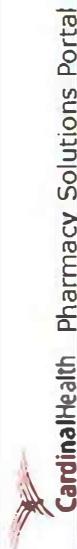
Pharmacy Email Address‡

Distribution Center #-Cardinal Account #*

Pharmacy Business Consultant's E-mail Address*

Pharmacy Business Consultant's E-mail Address*

© \$399 base package + Rx-Ready via phone/text, text refill up to 1000 messages



[Home](#) >> [Business Solutions](#) >> [Cardinal Health™ Pharmacy Marketing Advantage](#) >> [Digital Marketing Services](#) >> [Review](#)

Digital Marketing Services- Review

Please select the level of marketing *

Pharmacy Name

City

State

Zip Code

Pharmacy Phone Number

Pharmacy Fax Number

Pharmacy Contact*

Pharmacy Management System*

Pharmacy Email Address*

Distribution Center #-Cardinal Account #*

Pharmacy Business Consultant*

Pharmacy Business Consultant's E-mail Address*

Digital Package- Review

Digital Package

Type of Digital Package Product*

Digital package - Additional location(s): Same site/URL and app

Digital package - Additional location(s): Multiple sites/URLs and apps

Digital package - Single store location

Pharmacy Name

City

State

Zip Code

Street Address

Pharmacy Phone Number

Pharmacy Fax Number

Pharmacy Management System*

Pharmacy Email Address*

Distribution Center #-Cardinal Account #*

Pharmacy Business Consultant*

Pharmacy Business Consultant's E-mail Address*

Cardinal Health Pharmacy Marketing Advantage Commerce Program - Enrollment

An online OTC Cardinal Health Pharmacy Marketing Advantage Commerce solution that plugs into your existing pharmacy's website to provide your patients access to shop thousands of health, beauty and wellness items... The solution expands your front-end revenue stream with a full online shopping experience for your patients without the hassle of carrying additional inventory in your store and without the maintenance and responsibilities of managing pricing, item maintenance, and site maintenance. Promotional and marketing materials are included with the solution.

Please review the steps to enroll

1. All mandatory fields should be filled to successfully enroll
2. "*" represents mandatory fields
3. You can save your work anytime by clicking the "Save for Later" button
4. Click "Next" once you have completed your form

STORE INFORMATION

Page 2 of 4

STORE LOCATION INFORMATION

Pharmacy DBA Name**Pharmacy Legal Name****Street Address****City****State****Zip****Pharmacy Phone Number****Pharmacy Fax Number****Public Store Email Address *** *This needs to be a general email for all storefront notifications.***Upload Store Logo ***

background 1.jpg

DELIVERY AND PICKUP OPTIONS

Are you offering pick up in store option? * Yes No**Are you offering delivery? *** Yes No

Contacts
1-800-ECOMHLP(326-6457)

[Help](#)
[Enrollment steps](#)
[Help Guide](#)
[Frequently Asked Questions \(FAQ\)](#)

[Cardinal Health](#)
[Privacy Policy](#)
[Terms of Service](#)
[CardinalHealth.com](#)

Pharmacy Solutions Electronic Enrollment

[Give us your feedback](#) | [Logout](#)[Home](#) >> [Business Solutions](#) >> [Cardinal Health™ Pharmacy Marketing Advantage](#) >> [Cardinal Health Pharmacy Marketing Advantage Commerce](#) >> [Enrollment](#)**Cardinal Health Pharmacy Marketing Advantage Commerce Program - Enrollment**

An online OTC Cardinal Health Pharmacy Marketing Advantage Commerce solution that plugs into your existing pharmacy's website to provide your patients access to shop thousands of health, beauty and wellness items... The solution expands your front-end revenue stream with a full online shopping experience for your patients without the hassle of carrying additional inventory in your store and without the maintenance and responsibilities of managing pricing, item maintenance, and site maintenance. Promotional and marketing materials are included with the solution.

Please review the steps to enroll

1. All mandatory fields should be filled to successfully enroll
2. "*" represents mandatory fields
3. You can save your work anytime by clicking the "Save for Later" button
4. Click "Next" once you have completed your form

STORE HOURS

Page 3 of 4

Hours of the Day

Select Store Days Open and Hours:**Hours: Open - Close**

Monday	<input type="radio"/> Closed <input checked="" type="radio"/> Open	<input type="button" value="9:00 ▾"/> - <input type="button" value="6:00 ▾"/>	<input checked="" type="checkbox"/> Apply hours Monday - Friday
Tuesday	<input type="radio"/> Closed <input checked="" type="radio"/> Open	<input type="button" value="9:00 ▾"/> * - <input type="button" value="6:00 ▾"/> *	
Wednesday	<input type="radio"/> Closed <input checked="" type="radio"/> Open	<input type="button" value="9:00 ▾"/> * - <input type="button" value="6:00 ▾"/> *	
Thursday	<input type="radio"/> Closed <input checked="" type="radio"/> Open	<input type="button" value="9:00 ▾"/> * - <input type="button" value="6:00 ▾"/> *	
Friday	<input type="radio"/> Closed <input checked="" type="radio"/> Open	<input type="button" value="9:00 ▾"/> * - <input type="button" value="6:00 ▾"/> *	
Saturday	<input checked="" type="radio"/> Closed <input type="radio"/> Open		
Sunday	<input checked="" type="radio"/> Closed <input type="radio"/> Open		

Select the Holidays you are closed. *

- New Year's Day Labor Day
- Easter Thanksgiving
- Memorial Day Christmas
- Independenc Open For All Holidays

Select Time Zone *

CST - CENTRAL STANDARD TIME

Contacts
1-800-ECOMHLP(326-6457)

Help
[Enrollment steps](#)
[Help Guide](#)
[Frequently Asked Questions \(FAQ\)](#)

Cardinal Health
[Privacy Policy](#)
[Terms of Service](#)
[CardinalHealth.com](#)

Pharmacy Solutions Electronic Enrollment

[Give us your feedback](#) | [Logout](#)[Home](#) >> [Business Solutions](#) >> [Cardinal Health™ Pharmacy Marketing Advantage](#) >> [Cardinal Health Pharmacy Marketing Advantage Commerce](#) >> [Enrollment](#)

Cardinal Health Pharmacy Marketing Advantage Commerce Program - Enrollment

An online OTC Cardinal Health Pharmacy Marketing Advantage Commerce solution that plugs into your existing pharmacy's website to provide your patients access to shop thousands of health, beauty and wellness items... The solution expands your front-end revenue stream with a full online shopping experience for your patients without the hassle of carrying additional inventory in your store and without the maintenance and responsibilities of managing pricing, item maintenance, and site maintenance. Promotional and marketing materials are included with the solution.

Please review the steps to enroll

1. All mandatory fields should be filled to successfully enroll
2. " * " represents mandatory fields
3. You can save your work anytime by clicking the "Save for Later" button
4. Click "Next" once you have completed your form

STORE WEBSITE INFORMATION

Page 4 of 4

STORE WEBSITE

Website URL for this location: ***Do you have multiple store locations on this website? *** Yes No

WEBSITE CONTACT / DEVELOPER

Who will be the store's point of contact for the website domain management? * I manage the technical needs for the website I hire a company/person for the technical needs of the website**Questions or Concerns**Please email PMACommerce@cardinalhealth.com or contact your Cardinal representative, if you have any questions.[Save For Later](#)**Contacts**
1-800-ECOMHLP(326-6457)**Help**
[Enrollment steps](#)
[Help Guide](#)
[Frequently Asked Questions \(FAQ\)](#)**Cardinal Health**
[Privacy Policy](#)
[Terms of Service](#)
[CardinalHealth.com](#)

© Copyright 2023. Cardinal Health, Inc. All rights reserved.

Cardinal Health Pharmacy Marketing Advantage Commerce Program - Review

An online OTC Cardinal Health Pharmacy Marketing Advantage Commerce solution that plugs into your existing pharmacy's website to provide your patients access to shop 11,000+ health, beauty, and wellness items. The solution expands your front-end revenue stream with a full online shopping experience for your patients without the hassle of carrying additional inventory in your store and without the maintenance and responsibilities of managing pricing, item maintenance, and site maintenance. Promotional and marketing materials are included with the solution.

Please review the steps to enroll

1. All mandatory fields should be filled to successfully enroll
2. " * " represents mandatory fields
3. You can save your work anytime by clicking the "Save for Later" button
4. Click "Submit" once you have completed your form

PHARMACY INFORMATION

Page 1 of 4

OWNER INFORMATION

First Name *

Last Name *

Phone Number

Email Address *

CUSTOMER SERVICE REPRESENTATIVE

This user will be able to log onto the Cardinal Health Pharmacy Marketing Advantage Commerce dashboard and manage orders.
First Name * **Last Name ***

Phone Number

Email Address *

BILLING INFORMATION

What store account number do you want to use for Program Fee *

PAYMENT PROCESSOR AGREEMENT

I agree to register with Square to use as my payment processor. You must agree to this to continue with Cardinal Health Pharmacy Marketing Advantage Commerce.
Please register the address associated with your bank account * **I agree to register with Square to use as my payment processor. You must agree to this to continue with Cardinal Health Pharmacy Marketing Advantage Commerce.**
Please register the address associated with your bank account *

STORE INFORMATION

Page 2 of 4

PHARMACY PHYSICAL LOCATION INFORMATION

Pharmacy DBA Name

Pharmacy Legal Name

Street Address

City

State

Zip

Pharmacy Phone Number

Pharmacy Fax Number

Public Store Email Address * This needs to be a general email for all storefront notifications.

Upload Store Logo *background 1.jpg

DELIVERY AND PICKUP OPTIONS

Are you offering pick up in store option? * true

Are you offering delivery? * false

STORE HOURS

Page 3 of 4

Hours of the Day

Select Store Days Open and Hours:

Hours: Open - Close

Monday	true	9:00 AM - 6:00 PM
Tuesday	true	9:00 AM - 6:00 PM
Wednesday	true	9:00 AM - 6:00 PM
Thursday	true	9:00 AM - 6:00 PM
Friday	true	9:00 AM - 6:00 PM
Saturday	false	
Sunday	false	

Select the Holidays you are closed. *

true true
 New Year's Day Labor Day
 true Easter true
 true Thanksgiving
 Memorial Day true
 true Christmas
 Independence ~~False~~ true
 Open For All Holidays

**Select Time Zone * CST - CENTRAL
 STANDARD TIME**

STORE WEBSITE INFORMATION

Page 4 of 4

STORE WEBSITE

Website URL for this location: * www.test.com

Do you have multiple store locations on this website? * false

WEBSITE CONTACT / DEVELOPER

Who will be the store's point of contact for the website domain management? * true

Questions or Concerns

Please email PMACommerce@cardinalhealth.com or contact your Cardinal representative, if you have any questions.

Contacts
 1-800-ECOMHLP(326-6457)

Help
[Enrollment steps](#)
[Help Guide](#)
[Frequently Asked Questions \(FAQ\)](#)

Cardinal Health
[Privacy Policy](#)
[Terms of Service](#)
[CardinalHealth.com](#)

EXHIBIT N

BRAND END CAP ENROLLMENT FORM

End Cap Program Enrollment

Reclaim valuable time by taking the guesswork out of deciding how to display products.

The End Cap Programs are designed to simplify merchandising your front end while creating impulse purchase opportunities for customers. Receive up to four seasonally-relevant, top-selling end cap trays quarterly. Available in LEADER™ and brand.

Refreshed products — stay on top of current customer needs and trends with products that are rotated quarterly

Money-back guarantee — return unsold product

No up-front investment — 90-days dating provides time to evaluate how items are selling

Supplier-funded promotions — give your customers a discount on products that they seek

Five minutes from box to shelf — quickly set up and go

Attention grabbing — displays encourage impulse purchases



Please enroll me in the Brand End Cap Program.

Please enroll me in the LEADER™ End Cap Program.

Notice: All customers are automatically re-enrolled annually. You may opt out of the program at any time by contacting your Pharmacy Solutions Consultant.

Fill out the fields below and fax to 614.652.4853 or email GMB-Front-End@cardinalhealth.com.

Store name _____

Account number _____

Servicing division _____

Phone number _____

Pharmacy Solutions Consultant _____



This offer is available to customers of:



For questions, contact GMB-Front-End@cardinalhealth.com

© 2023 Cardinal Health. All Rights Reserved. CARDINAL HEALTH, the Cardinal Health LOGO, KINRAY and the KINRAY LOGO are trademarks of Cardinal Health and may be registered in the US and/or in other countries. All other trademarks are the property of their respective owners. Patent cardinalhealth.com/patents.



EXHIBIT O

LEADER END CAP ENROLLMENT FORM

End Cap Program Enrollment

Reclaim valuable time by taking the guesswork out of deciding how to display products.

The End Cap Programs are designed to simplify merchandising your front end while creating impulse purchase opportunities for customers. Receive up to four seasonally-relevant, top-selling end cap trays quarterly. Available in LEADER™ and brand.

Refreshed products — stay on top of current customer needs and trends with products that are rotated quarterly

Money-back guarantee — return unsold product

No up-front investment — 90-days dating provides time to evaluate how items are selling

Supplier-funded promotions — give your customers a discount on products that they seek

Five minutes from box to shelf — quickly set up and go

Attention grabbing — displays encourage impulse purchases



Please enroll me in the Brand End Cap Program.

Please enroll me in the LEADER™ End Cap Program.

Notice: All customers are automatically re-enrolled annually. You may opt out of the program at any time by contacting your Pharmacy Solutions Consultant.

Fill out the fields below and fax to 614.652.4853 or email GMB-Front-End@cardinalhealth.com.

Store name _____

Account number _____

Servicing division _____

Phone number _____

Pharmacy Solutions Consultant _____



This offer is available to customers of:



For questions, contact GMB-Front-End@cardinalhealth.com

© 2023 Cardinal Health. All Rights Reserved. CARDINAL HEALTH, the Cardinal Health LOGO, KINRAY and the KINRAY LOGO are trademarks of Cardinal Health and may be registered in the US and/or in other countries. All other trademarks are the property of their respective owners. Patent cardinalhealth.com/patents.



EXHIBIT P

POS SMART REPORTS ENROLLMENT FORM

Cardinal POS Smart Reports: Data Authorization Form

Primary Contact Name:

Store Name:

Address:

Phone:

Email:

Cardinal Health Distribution Center:

Cardinal Health Account Number:

NCPDP or NABP #:

POS Vendor:

Other POS Vendor:

If your POS Vendor is not in the list please add it here.

You agree to provide Cardinal Health either directly or through your providers (including POS vendors) information as requested to support our service offerings to you and our other customers including Front-end Product Management information, optimization reports and other services.

Front-End Reimbursement Program Acknowledgement:

As part of the Front-End Reimbursement Program, I acknowledge by selecting this option I agree to participate in Cardinal Health's Monthly Merchandising Check supported by our Advantage third party merchandising partner. This acknowledgement is stating I agree to allow an Advantage Solutions merchandiser to assist in the execution of the monthly promotional program and corresponding marketing materials and products without the presence of the Pharmacy Solutions Consultant. [ADV Monthly Merchandising Check Service Agreement](#)

Monthly Promotional Circular Acknowledgement:

I acknowledge that once Cardinal Health obtains my data feed, they will enroll me in the Monthly Circular program to obtain manufacturer funded discounts! Participation in the Monthly Circular program includes a free marketing kit with in-store printed circulars, posters, new sales tags and a convenient shipment of top performing products.

POS Data Authorization:

You agree that we can use this permission form to request this data from your POS vendor.

Agreement Authorization:

You agree to electronically sign and to create a legally binding contract between Cardinal Health and myself, or the entity you are authorized to represent.

Signature:

NOTICE: Please refrain from inputting Protected Health Information (PHI) in your store's POS data feeds. Your store will be contacted to resolve the issue if PHI is found. Please reach out to GMB-Front-End@cardinalhealth.com with any questions.

*While POS Reporting is provided FREE from Cardinal Health, it is at the discretion of the POS Vendor whether or not they charge a nominal fee for data transmission.

[Sign Up](#)

CARDINAL HEALTH, the Cardinal Health LOGO, and ESSENTIAL TO CARE are trademarks or registered trademarks of Cardinal Health. All other marks are the property of their respective owners.

© 2022 Cardinal Health. All rights reserved.

EXHIBIT Q

MODERN PAYMENTS PROCESSING ENROLLMENT FORM



Modern Payments Processing

Payments made simple by Square

Integrated partners

Cardinal Health and Square are collaborating with Pharmacy Management Systems (PMS) to offer a modern payment platform for independent pharmacies.

Track your sales anywhere

Whether you're online or in store, the intuitive dashboard puts all your business data in one place. Track your sales and payment transactions from anywhere on your mobile phone or tablet.

Flexible payment options

Stay current with payment trends, including text to pay, Apple Pay and Google Pay.



Affordability

Discounted rates and cost-effective hardware



Trust

Square is used by 3.5M small businesses and processes over 100B transactions annually



Compliance

Square ensures your payments are compliant with current regulations



Square

Square is here to simplify how payments are processed. Our tools fit any type and size of business and can help owners run things their way. By taking the worry out of the day-to-day, they can focus on their goals for the future so you never miss a sale.



For more information contact:
modernpayments@cardinalhealth.com

© 2023 Cardinal Health. All Rights Reserved. CARDINAL HEALTH and the Cardinal Health LOGO are trademarks of Cardinal Health and may be registered in the US and/or in other countries. All other trademarks are the property of their respective owners. Patent cardinalhealth.com/patents. Lit. No. 1PD23-2443158 (05/2023)

SQUARE and the Square Logo are trademarks of Block, Inc. used with permission.



cardinalhealth.com

Cardinal Health
7000 Cardinal Place
Dublin, Ohio 43017

EXHIBIT R
LEADER VITAMIN CLUB

Vitamin Club

**Help increase loyalty and attract
new patients while highlighting your
commitment to improved patient health**

Give your pharmacy a wellness advantage
with the right vitamin club and product.

LEADER™ Children's Multivitamin

- The perfect high-quality, low-cost product for your Vitamin Club for Kids
- Great tasting chewable vitamins in fun animal shapes
- 30 count bottle — One vitamin per day provides nutritional needs for children ages 4+. A 1/2 tablet per day is recommended for children ages 2-3



LEADER™ Children's Multivitamin (30 ct.)
CIN 5230354 / UPC 096295128642

LEADER™ Multivitamin Adults 50+

- A great cost-effective product solution for your Vitamin Club for Adults 50+
- Multivitamin and multimineral designed to help support the nutritional needs of adults 50+
- Supplement is comparable to Centrum® Silver®



LEADER™ Multivitamin Adults 50+ (30 ct.)
CIN 5223706 / UPC 096295128383

How to get started:

- 1 Determine the Vitamin Club that works for your pharmacy needs:
 - Vitamin Club for Kids
 - Vitamin Club for Adults 50+
 - Or both!
- 2 Complete online enrollment
- 3 Order vitamins from Cardinal Health*

- 4 Launch your program!
- 5 Market the Vitamin Club in your community to encourage program enrollment

*By ordering a marketing kit, customers will receive LEADER™ vitamins at \$0.80 per bottle. No minimum order required.

LEADER™ Vitamin Club marketing kit

This kit offers a wide array of pre-printed and electronic materials to help you launch your Vitamin Club program, while also helping to build customer loyalty for the LEADER™ brand in your store.

LEADER™ marketing kits cannot be customized. Printing costs included. Additional printed materials available for purchase by visiting the **Pharmacy Solutions enrollment site**.

LEADER™ marketing kit cost:
\$100 (*plus cost of product*)

LEADER™ Vitamin Club for Kids marketing kit includes:

- Poster (1 printed copy)
- Enrollment pads (2 pads with 100 sheets per pad)
- Punch cards (200 printed copies)
- Window cling (1 printed copy)
- Table tents (2 printed copies)
- Coloring sheets (200 printed copies)
- Bag stuffers (200 printed copies)
- Postcards (200 printed copies)
- Stickers (200 printed copies)
- Access to electronic marketing materials (see below for options)

Examples:



LEADER™ Vitamin Club for Adults 50+ marketing kit includes:

- Poster (1 printed copy)
- Enrollment pads (2 pads with 100 sheets per pad)
- Punch cards (200 printed copies)
- Window cling (1 printed copy)
- Table tents (2 printed copies)
- Bag stuffers (200 printed copies)
- Postcards (200 printed copies)
- Access to electronic marketing materials (see below for options)

Examples:



Electronic materials: (available upon request)

In-store audio ad (MP3) Press release (Word document) School outreach letter (Word document) Print ad (PDF) E-Alerts (PDF)

Please contact GMB-DUBVitaminProgram@cardinalhealth.com to receive these materials.

Now you can sign up online with the click of a button, directly from Order Express or Weblink.

Follow this quick step-by-step guide to get started.

There are two ways to access the Pharmacy Solutions Enrollment site:

Option 1

Follow the link to the page or type in the following address into your web browser: <http://pharmacyservices.cardinalhealth.com/ElectronicEnrollmentExternalWeb/Default.aspx>
If prompted, enter your login information for Order Express

Quick tips

Bookmark this address for future reference.

If already logged into Order Express the link will open directly to the homepage and you will not need to enter your login information.

Option 2

1. Log in to Order Express
2. Under the Quick Links section click the + symbol next to "More" to expand the menu
3. Click on **Pharmacy Solutions Enrollment** link, this will open a new page
4. Click the **Pharmacy Solutions** link under "Your Services"
5. Under Retail Advantage click on **Vitamin Club**

For questions on the electronic enrollment process, please connect with your Pharmacy Business Consultant.

Community
Pharmacy Advantage

Realizing the power of
independence in retail,
wellness, and business.



Retail
Advantage



Wellness
Advantage



Business
Advantage

© 2016 Cardinal Health. All Rights Reserved. CARDINAL HEALTH, the Cardinal Health LOGO, and ESSENTIAL TO CARE are trademarks or registered trademarks of Cardinal Health. All other marks are the property of their respective owners. Lit. No. 1RI17-698216



cardinalhealth.com

Cardinal Health
Retail Independent
Dublin, Ohio 43017

EXHIBIT S

SCHEDULING SERVICE AGREEMENT

MyScheduling: Service Agreement

Cardinal Health 110, LLC ("Cardinal Health") and the undersigned Pharmacy agree as follows:

1. **Master Agreement.** The terms and conditions of the Retail Independent Pharmacy Master Service Agreement between the parties ("Master Agreement") are hereby incorporated by reference and shall govern the performance of Services by Cardinal Health and Pharmacy's use of the MyScheduling Platform and services. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Master Agreement.
2. **Fees.** Pharmacy will pay Cardinal Health a monthly subscription fee of Thirty-Nine Dollars (\$39.00), per Store Site, plus \$0.029 for each text after the first 2,000 texts each month. Cardinal Health may adjust fees on no less than sixty (60) days prior written notice. Payment terms are set forth in the Master Agreement.
3. **Term.** The term of this MyScheduling Service Agreement shall be for twelve (12) months following the Requested Start Date specified on the Enrollment Form ("Requested Start Date"), unless sooner terminated by either party in accordance with the terms of this Service Agreement and shall automatically renew for successive twelve (12) month periods unless either party terminates this Agreement in accordance with this Section or the Master Agreement. Either party may terminate this Agreement (i) without cause, beginning six (6) months after the Requested Start Date, upon sixty (60) days prior written notice to the other party, or (ii) in accordance with any terms specified in the Master Agreement.
4. **Service Description.** Cardinal Health will provide Pharmacy access to site, branded with their logo, where their patients can make appointment from an available listing of times. Upon successful booking of an appointment, patients will be sent confirmations and reminders if configured. Pharmacies will be presented a calendar of those appointments containing information entered at the time of scheduling. Pharmacies will have the ability to add new appointment types (i.e. "flu immunization") and configure their availability based on staff and estimated duration of the intervention.
5. **Additional Terms.**
 - a. **Store Site.** This Service Agreement applies to the Store Site in the table below.

Pharmacy name ("Pharmacy"):		Provide legal name of pharmacy	
		Insert "DBA"	
Store Site address:		NCPDP:	
City:		State:	
Phone:		Fax:	

CARDINAL HEALTH 110, LLC

PHARMACY

Signature

Printed Name

Title

Date

Signature

Printed Name

Title

Date

EXHIBIT T

ORDER EXPRESS ADVANCED REPORTING ENROLLMENT FORM



Cardinal Health

Order Express Advanced Reporting

Thank you for your interest in Order Express Advanced Reporting. Please provide your information in the fields below so we can get to work on your request. It should take 7-10 business days to get your reporting set up.

Please note that the price after the free 30 day trial is \$99 per month. Please contact your sales representative if you would like to stop Advanced Reporting access at any time.

If you have any questions or experience delays, please reach out to Krista Van Dyke
krista.vandyke@cardinalhealth.com.

If you do not receive a response within 2 business days, please reach out to Bob Conrad
robert.conrad@cardinalhealth.com.

* Required

Order Express User ID/Sign In ID *

Your answer

First and Last Name *

Your answer

Role of User *



Pharmacist

Manager

Pharmacy Tech

Other: _____

Email Address *

Your answer

Distribution Center Number *

Your answer

Account/Billing Number *

Your answer

Account Name *

Your answer

Primary Phone Number *

Your answer

 Please provide any special instructions or notes below. If applicable, include a list

of DC-Accounts to attach for reporting data.

Your answer

Submit

Never submit passwords through Google Forms.

This content is neither created nor endorsed by Google. [Report Abuse](#) - [Terms of Service](#) - [Privacy Policy](#)

Google Forms

EXHIBIT U

[RESERVED]

EXHIBIT V

[RESERVED]

EXHIBIT W

TELEPHARMACY MASTER CLOUD SERVICES AGREEMENT

MASTER CLOUD SERVICES AGREEMENT

This Master Cloud Services Agreement (“**Agreement**”) is between Telepharm, LLC. (“**Telepharm**”) and the pharmacy that has executed this Agreement (“**You**”).

1. Definitions.

“**Confidential Information**” means this Agreement, each Order Form, the Services, Content and each party’s business or technical information.

“**Content**” means any data and materials provided by You through the use of the Services including prescriptions.

“**Effective Date**” means the date the Agreement is signed by both parties.

“**Facility**” means a pharmacy location for which Services are procured as listed in an Order Form.

“**Go Live Date**” for a particular Facility means the date on which that Facility begins using the Services.

“**Installation Date**” for a particular Facility means the earlier of (a) the date on which the Software is actually installed at such Facility or (b) the Target Installation Date for the Software installation in the applicable Order Form.

“**Order Form**” means the Telepharm template You or Your Affiliates can use to procure products and services under this Agreement. Each Order Form becomes a part of this Agreement as if fully restated herein once the Order Form is signed by both You and Telepharm.

“**Services**” means Telepharm’s cloud solution that enables pharmacists to provide remote image prescription verification and video patient consultation services to remote Facilities.

“**Software**” means the software that Telepharm provides that transmits information to the Telepharm cloud solution to enable the Services.

“**Your Affiliate(s)**” means an entity of which You directly or indirectly through one or more intermediaries, own more than fifty percent (50%) of the voting common equity or equivalent. Your Affiliate that signs an Order Form is deemed to be “You” for purposes of that Order Form and along with You is responsible for payment and performance of Your obligations under that Order Form.

2. CLOUD SUBSCRIPTION AND SOFTWARE LICENSE. You may use the Services for Your own internal business purposes (and not for the benefit of others) at the Facilities during the subscription terms listed in the Order Form for each Facility. Telepharm grants You a limited, non-exclusive, non-transferable license to use the Software for Your own internal business purposes (and not for the benefit of others) at the Facility(ies) and only incident to the use of the Services.

3. FEES AND EXPENSES. The onboarding, annual and monthly fees are listed in the applicable Order Form. Onboarding fees shall be paid in accordance with the terms set out in the Order Form. Such onboarding fees compensates Telepharm for up to eight (8) hours of training and technical support. Any additional technical or training support will be provided subject to availability and at Telepharm’s then current rates. You will pay the monthly fee for each Facility on that Facility’s Go Live Date and on each month thereafter until that Facility’s Subscription Term ends. You will pay the monthly

usage fees in accordance with the terms of the Order Form and such fees shall begin accruing on the Go Live Date. You will reimburse Telepharm for all reasonable travel expenses. Unless You provide Telepharm with a valid certificate of exemption, You will pay all applicable sales, use and other taxes levied or based on this Agreement or the Services, exclusive of taxes based on Telepharm’s net income. If any fees, taxes or expenses are not paid or reimbursed when due under this Agreement, the overdue amounts shall bear interest at a rate equal to the lesser of 1.5% per month or the maximum amount allowed until paid.

In the event you fail to pay any fees when due as required under the Agreement, Telepharm reserves the right, upon providing you with thirty (30) days prior written notice, to suspend the Services until such time as all delinquent fees are paid in full.

4. CONTENT OWNERSHIP. As between Telepharm and You, You own the Content. Telepharm will use the Content to perform the Services and to research, develop and improve Telepharm products and service offerings to You and others.

5. CONFIDENTIALITY. Neither You nor Telepharm will disclose or use any Confidential Information of the other party for any purpose except as permitted by this Agreement. Each party agrees to protect the other’s Confidential Information in the same manner that it protects its own Confidential Information of like kind (but in no event using less than a reasonable standard of care). If a party is compelled by law to disclose the other’s Confidential Information, it shall promptly provide the other party with prior written notice of such compelled disclosure (to the extent legally permitted) and provide reasonable assistance, at the other party’s cost, if the other party wishes to contest the disclosure. If a party discloses or uses (or threatens to disclose or use) any Confidential Information of the other party in breach of this Agreement, the other party shall have the right, in addition to any other remedies available, to injunctive relief to enjoin such acts, it being acknowledged by the parties that any other available remedies are inadequate.

6. COMPLIANCE WITH LAWS. You will at all times and at Your sole expense comply with all applicable laws including all relevant privacy and export laws. You will sign Telepharm’s attached Business Associate Agreement as part of such compliance.

7. YOUR OBLIGATIONS. You will install the Software at each Facility as soon as possible but no later than the Target Installation Date identified in the applicable Order Form(s) and will begin using the Services as promptly as possible thereafter. You will work with Telepharm to establish a unique ID and password for each authorized user. Each authorized user will be prompted to change his or her initial password the first time he or she accesses the Services and will receive an email

authentication to complete this initial authorization. It will be Your responsibility to ensure that the IDs and passwords are not shared. Administrator accounts will be created only upon authorization by your designated business contact. Telepharm is not responsible for creating or managing user accounts. You will be responsible for all use of the Services and for all prescriptions and patient consultation provided through Your use of the Services. By entering into this Agreement, You are giving Telepharm authorization to create administrator accounts on Your behalf.

8. AVAILABILITY AND SERVICE CREDITS. Setting aside scheduled and emergency maintenance and any challenges with Your equipment or internet access, You should expect that the Services will be available for use at least 99.5% of the time. If the Services are available less than that amount for any Facility as measured over a one month period, Telepharm will discount Your next monthly fees for that Facility as follows:

Monthly Uptime Percentage	Service Credit Percentage
Less than 99.5% but equal to or greater than 99.0	A one-time service credit in the amount of 10% of the next monthly fee
Less than 99.0%	A one-time service credit in the amount of 30% of the next monthly fee

9. TERM AND TERMINATION. This Agreement will be in effect continuously from the Effective Date unless or until either Party terminates it. Telepharm may terminate this Agreement and all Order Forms immediately upon notice to You if Your use of the Services disrupts or damages Telepharm's systems or You breach Sections 2, 5 or 6. If either Party breaches any term or condition of this Agreement, including any Order Form, the other Party may terminate this Agreement upon thirty (30) days' prior written notice; provided that such termination shall not be effective if such breach is cured during such thirty (30) day period. In the event of a termination of the Agreement under this section, all Order Forms hereunder shall simultaneously and automatically terminate unless the Parties otherwise agree in a signed writing (in which case the termination shall not be effective until any saved Order Form expires or is terminated by its terms or those in this Agreement). In the event You terminate this Agreement or any Order Form due to a breach by Telepharm, Telepharm will promptly refund a prorated share of the annual fees that may have been paid to cover the period beyond the date of termination.

Immediately upon termination of an Order Form, all licenses and subscriptions granted under such Order Form end. You agree that Telepharm may (and You will promptly and at Your sole expense provide any necessary assistance to aid Telepharm to) promptly uninstall the Software.

Sections 5, 6, 11, 12, and 15 shall survive the termination of this Agreement and any Order Form.

Telepharm will have no obligation to retain Content after the termination date and may remove Content from Telepharm's systems subject to the terms herein and the Business Associate

Agreement signed by the parties. If You so request at any time during the term of this Agreement and up to thirty days after the termination date, Telepharm will (at your expense) provide You a copy of Content that is then in Telepharm's possession and control.

10. INDEMNIFICATION. You shall indemnify, defend and hold harmless ("Indemnify") Telepharm and its shareholders, directors, affiliates, officers, employees and representatives (collectively, "Telepharm Indemnitees") from and against all losses, liabilities, damages, demands, claims, suits, actions, causes of action, judgments, assessments, costs and expenses of any kind (collectively, "Damages") related to any third-party claim or allegation relating to Your breach of any representations, warranties or obligations under this Agreement. You agree that You are solely responsible for any prescriptions and other pharmacy services and that Telepharm is not providing any such services to You or Your pharmacy customers. Thusly, You shall Indemnify Telepharm Indemnitees from and against all Damages related to any third-party claim or allegation relating to prescriptions, pharmacy services and Your use, transmission and handling of any Content.

11. DISCLAIMER OF OTHER WARRANTIES. TELEPHARM MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY, QUIET ENJOYMENT, QUALITY OF INFORMATION, OR TITLE/NON-INFRINGEMENT, AND ALL SUCH WARRANTIES ARE HEREBY SPECIFICALLY DISCLAIMED.

12. LIMITED LIABILITY. TELEPHARM SHALL NOT BE LIABLE UNDER THIS AGREEMENT OR ANY ORDER FORM FOR AMOUNTS IN EXCESS OF THE AMOUNTS PAID UNDER THIS AGREEMENT OR FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR RELATED TO THESE AGREEMENT OR ANY ORDER FORM, EVEN IF TELEPHARM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

13. INDEPENDENT CONTRACTORS. You are an independent contractor and not an agent, employee or partner of, and have no authority to bind, Telepharm by contract or otherwise.

14. ASSIGNMENT. You may not assign or transfer this Agreement or any Order Form by operation of law or otherwise without the prior written consent of Telepharm. Any assignment (or attempted assignment) of this Agreement or any Order Form in violation of this Section is void. Telepharm reserves the right to assign this Agreement or any Order Form, to an affiliate. All the terms and provisions of this Agreement will be binding upon and inure to the benefit of the Parties, their successors, assigns and legal representatives.

15. PUBLICITY. You shall not use any Telepharm name or abbreviation, or any Telepharm logo, or any adaptation, in any advertising or trade displays, or for any other commercial purpose, without Telepharm's prior written consent. Neither Party will make any press release or other public announcement regarding this Agreement without the other Party's prior written

consent, except as required under applicable law or by any governmental agency, in which case the Party required to make the press release or public disclosure shall use commercially reasonable efforts to obtain the approval of the other Party prior to issuance. You shall provide Chief Legal Officer, Legal Department, Telepharm, 7000 Cardinal Place, Dublin, Ohio 43017, with a written copy of any such press release or other public announcement no less than seventy-two (72) hours before the planned issuance.

16. FORCE MAJEURE. If Telepharm cannot perform or is delayed in performing the Services because of any cause outside of Telepharm's reasonable control, then Telepharm will not be considered in breach so long as such cause continues to impede Telepharm's performance.

17. GOVERNING LAW. This Agreement and each Order Form are governed by and construed in accordance with the laws of the State of Ohio, without reference to conflicts of law principles.

18. WAIVER. No waiver of any right or remedy under this Agreement is effective unless it is in a writing signed by an authorized representative of the Party to be charged. The failure of Telepharm or You at any time to require performance of the other of any provision of this Agreement will in no way affect such Party's later right to require performance of the other of such provision, nor will such failure be held to be a waiver of any succeeding breach of such provision or a waiver of such provision itself. Any waiver, in whole or in part, of any provision of this Agreement is not a waiver of any other provision.

19. SEVERABILITY. Any provision of this Agreement which is prohibited or unenforceable in any jurisdiction will, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of this Agreement, and no such prohibition or unenforceability in any jurisdiction will invalidate such provision in any other jurisdiction.

20. CONSTRUCTION. All section headings in this Agreement are intended for reference purposes only and will not affect the interpretation of this Agreement. Neither this Agreement nor any Order Form is construed in favor or against either Party by reason of the authorship of any provision.

21. NOTICES. All notices will be in writing and will be deemed to have been duly given if delivered personally or by an internationally recognized courier service or, if between Parties located in the United States, mailed by U.S. registered or certified mail, return receipt requested, postage prepaid, to the Parties at the addresses set forth below. All notices under this Agreement that are addressed as provided in this Section, (a) if delivered personally or by an internationally recognized courier service, will be deemed given upon delivery, or (b) if delivered by mail in the manner described above, will be deemed given on the fifth (5th) business day after the day deposited in a regular depository of the United States mail. All notices shall be sent to Telepharm at the following address: Chief Legal Officer, Legal Department, Cardinal Health, 7000 Cardinal Place, Dublin, Ohio 43017. Telepharm will send notices to You at the address You provide on the last page of this Agreement below Your signature. Either Party may change its address or designee for notification purposes by giving notice to the other of the new

address or designee and the date upon which such change will become effective.

22. LEGAL FEES. The prevailing Party in a proceeding to resolve a dispute under this Agreement will be entitled to receive its reasonable attorneys' fees, expert witness fees and out-of-pocket costs incurred in connection with such proceeding, in addition to any other relief it may be awarded.

23. COUNTERPARTS. This Agreement may be executed in one or more counterparts, each of which is deemed an original.

24. CONFLICT BETWEEN AND AMONG DOCUMENTS. In the event of a conflict between this Agreement and any Order Form, the documents will govern in the following order: (1) Order Form but only with respect to the Services and Telepharm Solutions described in it; and (2) this Agreement. No individual Order Form will amend this Agreement (except with respect to services performed and Telepharm Solutions provided under that Order Form) or any other Order Form.

25. US GOVERNMENT END USERS. The software and Documentation are "Commercial Items" as that term is defined in the Federal Acquisition Regulation at 48 C.F.R. §2.101, consisting of "Commercial Computer software" and "Commercial Computer software Documentation", as such terms are used in 48 C.F.R. §12.212 or Defense Federal Acquisition Supplement 48 C.F.R. §227.7202, as applicable. Consistent with 48 C.F.R. §12.212 or 48 C.F.R. §227.7202-1 through 227.7202-4, as applicable, the Commercial Computer software and Commercial Computer software Documentation are being licensed to U.S. Government end users: (a) only as Commercial Items; and (b) with only those rights as are granted pursuant to the terms and conditions of this Agreement. Unpublished-rights are reserved under the copyright laws of the United States.

26. ENTIRE AGREEMENT. This Agreement together with the Order Forms comprise the entire agreement between the parties and supersedes all prior and contemporaneous representations, letters, proposals, discussions, agreements and understandings by or between the Parties. This Agreement may be amended only in writing signed by both Parties. You agree that Telepharm has not made any promises regarding future performance or deliverables that are not set forth in this Agreement or in an Order Form.

TELEPHARM, LLC

By: _____

Name: _____

Title: _____

Date: _____

[YOUR COMPLETE LEGAL NAME] _____

By: _____

Name: _____

Title: _____

Date: _____

Notices to You should be sent to the following address:

Order Form
Telepharm Cloud Services Solution

Order Form Effective Date	
Customer's Legal Name	
Name and Title of Customer Contact	
Email Address	
Telephone Number	
Billing Address	
Billing Contact Email Address	
Billing Phone Number	
Down Payment Due on Effective Date Onboarding Fees for all Facilities (see Table 1 and Facilities below for detail)	

Table 1 - Fees:

Onboarding fees per Facility	First Facility	\$25,000
	Each Additional Facility	\$15,000
Monthly fees payable beginning on Go Live Date For each Facility	Cloud Subscription and Software License Fee per Facility	\$600
	Video add-on	\$200
Monthly fees per Facility based on actual prescriptions processed during the month at such Facility beginning on Go Live Date	Actual Usage	
	Tier 1: 1-1000rx	\$125
	Tier 2: 1001-2000rx	\$235
	Tier 3: 2001-3000rx	\$340
	Tier 4: 3001-4000rx	\$445
	Tier 5: 4001-5000rx	\$550
	Tier 6: 5001+rx	\$655

Order Form

Telepharm Cloud Services Solution

Facility #1

Facility Name	
Address	
Phone Number	
Target Installation Date	
Subscription Term in years	1 year
Video Add On? (select one)	X YES NO
Onboarding Fees	15% Due on Effective Date: \$ 85% Due on Installation Date: \$

Terms:

1. The Subscription Terms for each Facility shall automatically renew for successive one year terms at Telepharm's then current prices unless or until either party notifies the other in writing of its intent not to renew such Subscription Term(s) at least ninety days prior to the expiration date of the then current term.
2. All invoices are due upon receipt.
3. A minimum of 15% of the Onboarding Fee is required on the Effective Date and is non-refundable. All Onboarding Fees must be paid in full on or prior to the Go Live Date.
4. This Order Form is subject to the terms of the Master Cloud Services Agreement between the parties.

TELEPHARM, LLC

By: _____

Name: Roby Miller_____

Name: _____

Title: Director_____

Title: _____

Date: _____

Date: _____

EXHIBIT X

GENERAL RELEASE

GENERAL RELEASE

This General Release is made effective this _____ day of _____, 20____ (the "Effective Date"). In consideration of the agreement of [MEDICINE SHOPPE INTERNATIONAL, INC.] [MEDICAP PHARMACIES INCORPORATED] ("Franchisor") to allow _____ ("Franchisee") to _____ in connection with the Franchise Agreement dated _____ between Franchisee and Franchisor ("Agreement"), Franchisee hereby remises, releases and forever discharges with prejudice Franchisor and its parent company(ies), subsidiaries, and affiliates and its officers, directors, and employees, and its successors and assigns (collectively referred to as the "Franchisor Parties"), from all debts, covenants, liabilities, actions and causes of action of every kind and nature, known and unknown (collectively referred to as "Liabilities") arising out of the Franchise Agreement and/or out of the franchise relationship between the parties. Without limiting the above, Franchisee expressly releases and forever discharges with prejudice the Franchisor Parties from any and all Liabilities arising out of or related to the claims made in _____.

If this Release is being executed in connection with a transfer of the Agreement, Franchisee acknowledges that transfer of the Agreement shall terminate Franchisee's interest in the Agreement, but Franchisee will continue to be bound by all post-termination provisions of the Agreement, including but not limited to the obligations of confidentiality and indemnification contained in the Agreement.

NOTWITHSTANDING THE FOREGOING, THIS RELEASE DOES NOT RELEASE ANY CLAIMS THE UNDERSIGNED MAY HAVE THAT MAY NOT BE RELEASED PURSUANT TO THE FRANCHISE LAWS WHERE THE UNDERSIGNED IS A RESIDENT OR WHERE THE STORE IS LOCATED, TO THE EXTENT REQUIRED BY APPLICABLE LAW. The general release above does not apply with respect to claims arising under the Washington Franchise Investment Protection Act, RCW 19.100, and the rules adopted thereunder.

FRANCHISEE:

[By: _____
Its: _____]

Date: _____

[ADDITIONAL PROVISIONS FOR CALIFORNIA FRANCHISEES ONLY]

Waiver of Civil Code Section 1542. This Release is intended by Franchisee to be a full and unconditional general release and to constitute a full, unconditional and final accord and satisfaction, extending to all claims of any nature, whether or not known, expected or anticipated to exist in favor of Franchisee against the Released Parties regardless of whether any unknown, unsuspected or unanticipated claim would materially affect settlement and compromise of any matter mentioned herein. Franchisee hereby expressly, voluntarily and knowingly waives, relinquishes and abandons each and every right, protection and benefit to which Franchisee would be entitled, now or at any time hereafter under Section 1542 of the Civil Code of the State of California, as well as under any other statutes or common law principles of similar effect to Section 1542, whether now or hereinafter existing under the laws of California, or any other applicable federal and state law with jurisdiction over the parties' relationship. Franchisee acknowledges that Section 1542 of the Civil Code of the State of California provides as follows:

"A general release does not extend to claims that the creditor or releasing party does not know or suspect to exist in his or her favor at the time of executing the release and that, if known by him or her, would have materially affected his or her settlement with the debtor or released party."

In making this voluntary express waiver, Franchisee acknowledges that claims or facts in addition to or different from those which are now known or believed to exist with respect to the matters mentioned herein may later be discovered and that it is the intention of Franchisee to hereby fully and forever settle and release any and all matters, regardless of the possibility of later discovered claims or facts. This Release is and shall be and remain a full, complete and unconditional general release. Franchisee acknowledges and agrees that the foregoing waiver of Section 1542 is an essential, integral and material term of this Release.

Release Not Admission. Franchisee understands and agrees that the giving or acceptance of this Release and the agreements contained herein shall not constitute or be construed as an admission of any liability by Franchisor or an admission of the validity of any claims made by or against Franchisor.

FRANCHISEE INITIALS:

EXHIBIT Y

TABLE OF CONTENTS OF OPERATIONS MANUAL

1. General information	Page 8
1.1. Medicine Shoppe® and Medicap Pharmacy® concept overview	Page 8
1.2. What is franchising	Page 8
1.2.1. Franchisor's commitments	Page 9
1.2.2. Franchisee's commitments	Page 9
1.3. System standards	Page 9
1.3.1. Trademark	Page 10
1.3.2. Regulatory compliance	Page 10
1.3.3. Operation	Page 10
1.3.4. Technology	Page 11
1.3.5. Store appearance and maintenance	Page 11
1.3.6. Managed Care: Third-party/payer contracts and MSInternet® (MSIN)	Page 12
1.4. Payments to MSI	Page 12
2. MSI support	Page 13
2.1. MSI departments	Page 13
2.1.1. Franchise Operations	Page 13
2.1.2. Managed Healthcare	Page 13
2.1.3. Pharmacy Marketing Advantage	Page 14
2.1.4. Franchise Development	Page 14
2.2. Information and Assistance Center (IAC)	Page 14
2.3. MSI FranConnect HUB and Essential Information	Page 15
3. Customer offerings and policies	Page 16
3.1. Required and optional services	Page 16
3.1.1. Filling prescriptions	Page 16
3.1.2. Delivery	Page 16
3.1.3. Recommended healthcare screening and wellness programs	Page 16
3.1.4. Specialized Care Center (SCC) offerings	Page 16
3.1.4.1. Diabetes SCC	Page 16
3.1.4.2. Immunizations SCC	Page 17
3.1.5. Immunizations Requirement	Page 17
3.1.6. Medication Therapy Management (MTM)	Page 17
3.1.6.1. Medication Therapy Management Requirement	Page 17
3.1.7. Prescription Club™	Page 18
3.1.8. Dispill® Multi-Dose Packaging	Page 18
3.1.9. Cardinal Health Point-of-Care Testing Program	Page 18
3.2. Customer service policies	Page 18
3.2.1. Payment methods	Page 18
3.2.2. Refunds	Page 19
3.2.3. Checks returned for insufficient funds	Page 19

3.2.4. Public restroom availability	Page 19
3.2.5. No pets	Page 19
3.2.6. No Tobacco	Page 19
4. Regulatory	Page 20
4.1. Following federal, state and local regulations	Page 20
4.2. Credentialing/ pharmacy verification	Page 20
4.3. National Provider Identifier	Page 20
4.4. Controlled substances	Page 21
4.4.1. Controlled substances inventory	Page 21
4.4.2. Controlled substances suggested practices	Page 21
4.4.2.1. Scrutinize the prescriber	Page 21
4.4.2.2. Scrutinize the patient	Page 22
4.4.2.3. Scrutinize the pharmacy	Page 22
4.5. Red flag rule	Page 23
4.6. External training requirements	Page 23
4.6.1. Compliance Management Service	Page 23
4.6.1.1. OIG/GSA Excluded Parties List	Page 23
4.6.2. Fraud, waste and abuse training	Page 24
4.6.3. Pseudoephedrine education and training	Page 24
4.6.4. Health Insurance Portability and Accountability Act of 1996 (HIPAA)	Page 24
4.6.5. Blood borne pathogens	Page 24
4.6.6. REMS training	Page 25
4.6.7. OSHA Hazard Communication Standard	Page 25
4.7. Quality Assurance programs	Page 25
4.7.1. DMEPOS Accreditation and Competitive Bidding	Page 26
4.8. Store hours regulations	Page 27
4.9. iPLEDGE program	Page 27
5. Operations	Page 28
5.1. Professional image guidelines	Page 28
5.1.1. Pharmacist appearance	Page 28
5.1.2. Staff attire	Page 28
5.1.3. Grooming	Page 28
5.1.4. Training staff to be professional	Page 29
5.1.5. Store maintenance	Page 29
5.2. Customer service	Page 29
5.2.1. Greeting the customer	Page 30
5.2.2. Encourage repeat customer visits	Page 31
5.2.3. Preventing customer complaints	Page 31
5.2.4. Handling customer complaints	Page 31

5.3. Hours of operation	Page 32
5.3.1. Minimum hours	Page 32
5.3.2. Holiday hours	Page 32
5.3.3. Interruption of Business Notification	Page 33
5.4. Inventory management	Page 33
5.4.1. Inventory investment	Page 33
5.4.2. Inventory turns	Page 34
5.4.2.1. Calculating inventory turns	Page 34
5.4.3. Inventory control methods	Page 35
5.4.3.1. Manual systems	Page 35
5.4.3.2. Automated inventory systems	Page 36
5.4.3.3. Cardinal Health Inventory Manager (CIM)	Page 37
5.4.4. Physical inventories	Page 38
5.4.5. Other required inventories	Page 38
5.4.5.1. Biennial controlled substances inventory	Page 38
5.4.5.2. Perpetual C-II inventory	Page 39
5.5. Ordering and receiving	Page 39
5.5.1. Ordering	Page 39
5.5.2. Check-in procedures	Page 39
5.5.3. Item review (core product listing)	Page 40
5.6. Manual prescription filling workflow (sample)	Page 40
5.6.1. Responding to new prescription and refill calls	Page 41
5.6.2. Organizing the pharmacy workflow	Page 42
5.6.3. Prescription filling procedures	Page 43
5.6.4. Organizing filled prescriptions	Page 43
5.7. Managed Care	Page 43
5.7.1. Medicine Shoppe Internet,® Inc. (MSIN)	Page 43
5.7.2. Managed Care reimbursement issues	Page 44
5.7.3. Audit Assistance	Page 44
5.7.4. Worker's compensation	Page 45
5.8. Deliveries	Page 45
5.8.1. Delivery personnel	Page 45
5.8.2. Delivery vehicle	Page 46
5.8.3. Vehicle insurance	Page 46
5.8.4. Delivery expense	Page 46
5.8.5. Delivery policies and procedures	Page 47
5.8.6. Delivery marketing guidelines	Page 47
5.9. Over-the-counter (OTC) sales	Page 48
5.9.1. Floor displays	Page 48
5.9.2. Private label merchandising	Page 48

5.10. Pricing	Page 48
5.10.1. Prescription pricing strategies	Page 49
5.10.2. Minimum price	Page 49
5.10.3. Competitive pricing	Page 49
5.10.4. \$4 generics and cash discount cards	Page 50
5.10.5. Third-party payment and gross profit	Page 50
5.10.6. OTC pricing	Page 51
5.10.6.1. Selecting an OTC price level	Page 52
5.11. Sales and expense budgeting	Page 53
5.11.1. Labor expenses	Page 53
6. Marketing and merchandising	Page 53
6.1. Marketing	Page 53
6.1.1. Pharmacy Marketing Advantage	Page 53
6.1.2. Grand opening or new store marketing materials	Page 54
6.1.3. Interior pharmacy signage	Page 54
6.1.4. Items for events	Page 54
6.1.5. In-Store Radio and On-Hold Messaging	Page 54
6.2. Trademark	Page 54
6.3. Trademark specifications	Page 55
6.4. Obtaining approval for advertising and promotional materials	Page 55
6.5. Researching the competition and target customer	Page 55
6.5.1. The target customer	Page 55
6.5.2. The competition	Page 55
6.5.2.1. Questions to consider	Page 56
6.6. The basics of marketing	Page 56
6.6.1. Defining terms	Page 56
6.6.2. How consumers become loyal customers	Page 57
6.7. Physician and employer detailing	Page 58
6.8. Long-term care and assisted living facilities detailing	Page 58
6.9. OTC advertising tactics	Page 59
6.9.1. Monthly ad circular program	Page 59
6.10. Public relations	Page 59
7. Safety and security	Page 60
7.1. Safety and security overview	Page 60
7.2. Practice customer awareness	Page 62
7.3. Cash control procedures	Page 62
7.3.1. POS system	Page 62
7.3.2. Daily cash management	Page 62
7.3.3. Third-party transactions	Page 62

7.3.4. Over-rings and voids	Page 63
7.3.5. Refunds	Page 63
7.3.6. Coupon redemption	Page 63
7.3.7. Cash withdrawal from register	Page 63
7.3.8. Balancing the drawer	Page 63
7.3.9. Daily deposits	Page 63
7.3.10. Mail	Page 64
7.4. Avoiding bad checks	Page 64
7.5. Preventing credit card fraud	Page 64
7.6. Conducting random cash register audits	Page 65
7.7. In the event of a burglary	Page 65
7.8. Armed robbery	Page 66
7.8.1. Train staff in advance	Page 66
7.8.2. Actions to take after an armed robbery	Page 66
7.9. Shrinkage	Page 67
7.9.1. Cash register theft	Page 68
7.9.1.1. Detection methods	Page 68
7.9.1.2. Internal theft prevention	Page 68
7.9.2. Other employee theft methods	Page 69
7.9.2.1. Prevention	Page 69
7.9.3. Hiring practices	Page 70
7.10. External shrinkage	Page 70
7.10.1. Shoplifting	Page 70
7.10.2. Common methods used to shoplift	Page 70
7.10.3. Shoplifting prevention tips	Page 71
7.11. Vendor theft	Page 71
7.12. Physical security – store security checklist	Page 71
7.13. Disaster management	Page 72
7.13.1. Establishing a disaster plan	Page 72
7.13.2. When sudden disaster strikes	Page 74
7.13.3. When impending disaster threatens	Page 74
7.13.4. Franchise Business Consultant (FBC) and MSI Assistance	Page 75
7.13.5. Managing the disaster	Page 75
8. Sales	Page 75
8.1. Generating revenue	Page 75
8.1.1. Purchasing programs	Page 75
8.1.1.1. Wholesaler program: Cardinal Health Preferred Vendor Agreement (PVA)	Page 75
8.1.2. Revenue generating programs	Page 77
8.1.2.1. Specialized Care Centers	Page 77

8.1.2.2. Compliance and market share programs	Page 77
9. Cardinal Health Business Advantage Programs	Page 78
9.1. Reimbursement Consulting Services	Page 78
9.2. Reconciliation and Central Pay	Page 79
9.3. Cardinal Health Inventory Manager (CIM)	Page 79
10. Personnel management	Page 80
10.1. Staff planning	Page 80
10.2. Pharmacy staff training	Page 81
11. Creating a business plan	Page 82
11.1. Why develop a business plan	Page 82
11.2. Developing an operational business plan	Page 82
11.2.1. Mission statement	Page 82
11.2.2. Measurable objectives	Page 82
11.2.3. Strategies	Page 83
11.2.4. Action plans	Page 83
11.2.5. Communicate and review the plan	Page 84
11.3. Developing a financial business plan	Page 84
12. Leveraging the advantages of a franchise system	Page 84
12.1. The ongoing franchisee/franchisor relationship	Page 84
12.2. Store visits and the FBC role	Page 84
12.2.1. Communication with the FBC	Page 85
12.3. Meetings and conferences	Page 85
12.4. Franchise organizations	Page 86
12.4.1. The Owner's Advisory Council (OAC)	Page 86
12.4.2. Medicine Shoppe InterNet® Advisory Panel	Page 86
13. Appendix	
13.1 MSI FranConnect HUB Franchisee Communication Use Policy	Page 87

Total Pages: 90

EXHIBIT Z

STATE SPECIFIC ADDENDA TO DISCLOSURE DOCUMENT

STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE CALIFORNIA FRANCHISE INVESTMENT LAW

Notwithstanding anything to the contrary set forth in the Medicine Shoppe International, Inc. Disclosure Document, the following provisions shall supersede and apply to all Medicine Shoppe franchises offered and sold in the state of California:

The California Addendum is only applicable if you are a resident of California or if your business will be located in California.

1. The registration of this franchise offering by the California Department of Financial Protection and Innovation does not constitute approval, recommendation, or endorsement by the commissioner.

2. THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE DISCLOSURE DOCUMENT 14 DAYS PRIOR TO EXECUTION OF AGREEMENT.

3. Item 3 of the Disclosure Document is supplemented by the following paragraph:

Neither Medicine Shoppe, nor any person described in Item 2 of the Disclosure Document, is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a et seq. suspending or expelling such persons from membership in such association or exchange.

4. Section 31125 of the California Corporations Code requires us to give you a disclosure document approved by the Commissioner of Financial Protection and Innovation before we ask you to consider a material modification of your Franchise Agreement. We have complied with all of the requirements under California Corporations Code, Section 31109.1, with respect to negotiated sales.

5. Item 17 of the Disclosure Document is amended by the insertion of the following:

The California Franchise Relations Act (Business and Professions Code Section 20000 through 20043) provides franchisees with additional rights concerning termination, transfer and non-renewal of the Franchise Agreement and certain provisions of the Franchise Agreement relating to termination, transfer and non-renewal may be superseded by the Act. There may also be court decisions which may supersede the Franchise Agreement and your relationship with us, including the areas of termination, transfer and renewal of your franchise. If the Franchise Agreement is inconsistent with the law, the law will control.

The Franchise Agreement requires franchisee to execute a general release of claims upon renewal or transfer of the Franchise Agreement. California Corporations Code Section 31512 provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of that law or any rule or order thereunder is void. Section 31512 voids a waiver of your rights under the Franchise Investment Law. California Corporations Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000 – 20043).

6. The Franchise Agreement requires application of the laws and forum of Ohio. These provisions may not be enforceable under California law.

7. California Civil Code Section 1671 has statutes which restrict or prohibit the imposition of liquidated damage provisions.

8. The highest interest rate allowed by law in California is 10% annually.

9. The Franchise Agreement contains a waiver of punitive damages and jury trial provisions. These waivers may not be enforceable in California.

10. PROSPECTIVE FRANCHISEES ARE ENCOURAGED TO CONSULT PRIVATE LEGAL COUNSEL TO DETERMINE THE APPLICABILITY OF CALIFORNIA AND FEDERAL LAWS (SUCH AS BUSINESS AND PROFESSIONS CODE SECTION 20040.5, CODE OF CIVIL PROCEDURES SECTION 1281, AND THE FEDERAL ARBITRATION ACT) TO ANY PROVISIONS OF A FRANCHISE AGREEMENT RESTRICTING VENUE TO A FORUM OUTSIDE THE STATE OF CALIFORNIA.

11. OUR WEBSITE (WWW.MEDICINESHOPPE.COM) HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION. ANY COMPLAINTS CONCERNING THE CONTENTS OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION AT WWW.DFPI.CA.GOV.

12. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

13. Each provision of this Addendum shall be effective only to the extent that, with respect to each such provision, the jurisdictional requirements of the California Franchise Investment Law are met independently without reference to this Addendum.

STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE HAWAII FRANCHISE INVESTMENT LAW

Notwithstanding anything to the contrary set forth in the Medicine Shoppe International, Inc. Disclosure Document, the following provisions shall supersede and apply to all Medicine Shoppe franchises offered and sold in the state of Hawaii:

The Hawaii Addendum is only applicable if you are a resident of Hawaii or if your business will be located in Hawaii.

1. Medicine Shoppe International, Inc.'s Disclosure Document is currently registered (or exempt from franchise registration) in the states of: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

2. The states in which Medicine Shoppe International, Inc.'s Disclosure Document is or will be shortly on file: California, Hawaii, Illinois, Indiana, Maryland, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington and Wisconsin.

3. No state has refused, by order or otherwise, to register the Medicine Shoppe® franchise.

4. No state has revoked or suspended the right to offer Medicine Shoppe® franchises.

5. Medicine Shoppe International, Inc. has not withdrawn the proposed registration of the Medicine Shoppe® Disclosure Document in any state.

6. The state cover page of the Medicine Shoppe International, Inc. Disclosure Document is amended to include the following:

THESE FRANCHISES WILL BE/HAVE BEEN FILED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF HAWAII. FILING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS OR A FINDING BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE FRANCHISE INVESTMENT LAW MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, OR SUBFRANCHISOR, AT LEAST SEVEN DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE, OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION BY THE FRANCHISEE, OR SUBFRANCHISOR, WHICHEVER OCCURS FIRST, A COPY OF THE DISCLOSURE DOCUMENT,

TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE.

THIS DISCLOSURE DOCUMENT CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR A STATEMENT OF ALL RIGHTS, CONDITIONS, RESTRICTIONS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.

7. Item 17(M) of the FDD is amended by adding the following information:

In connection with a transfer, you must sign a release of any claims you may have against Medicine Shoppe International, Inc. However, the release will not apply to any claim you may have under Hawaii law.

8. The Franchisor will defer collection from you of all initial fees due to us from you before the opening of your Medicine Shoppe franchise, until we have completed our pre-opening obligations to you under the Franchise Agreement and the franchisee is open for business.

9. The Franchisor's registered agent in the state authorized to receive service of process is:

Commissioner of Securities
Department of Commerce and Consumer Affairs
Business Registration Division
Securities Compliance Branch
335 Merchant Street, Room 203
Honolulu, HI 96813

10. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE ILLINOIS FRANCHISE DISCLOSURE ACT OF 1987

Notwithstanding anything to the contrary in the Medicine Shoppe International, Inc. Franchise Disclosure Document, the following provisions shall supersede any inconsistent provisions and apply to all Medicine Shoppe franchises offered and sold in the state of Illinois:

Illinois law governs the franchise agreements.

In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place outside of Illinois.

Franchisees' rights upon termination and non-renewal are set forth in Sections 19 and 20 of the Illinois Franchise Disclosure Act.

In conformance with Section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

Based upon the Franchisor's financial condition, the Illinois Attorney General has required a financial assurance. Therefore, we secured a surety bond in the amount of \$182,700 from Federal Insurance Company. A copy of the bond is on file at the Office of the Illinois Attorney General, 500 South Second Street, Springfield, Illinois 62701.

Item 3 of the Franchise Disclosure Document contains extensive disclosures regarding litigation involving Medicine Shoppe International and its subsidiaries. Be sure to review Item 3 with your business advisor or attorney.

There is NO formal training program for the franchise opportunity.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Illinois Franchise Disclosure Act of 1987 are met independently without reference to this Addendum.

STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE MARYLAND FRANCHISE REGISTRATION
AND DISCLOSURE LAW

The following provisions shall amend the Medicine Shoppe International, Inc. Franchise Disclosure Document and apply to (a) any Medicine Shoppe franchise offered for sale from Maryland, (b) any offer to purchase a Medicine Shoppe franchise that is accepted in Maryland, (c) residents of Maryland, and (d) Medicine Shoppe franchises to be operated in Maryland:

1. Items 17(C) and 17(M) are revised to provide that, pursuant to COMAR 02.02.08.16L, the general release required as a condition to renewal, sale or consent to assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

2. Item 17(V) and (W) are modified by the insertion of the following:

Any Franchisee may sue in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.

3. Item 17(V) is revised to provide that any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three years after the grant of the franchise.

4. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

5. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Maryland Franchise Registration and Disclosure Law are met independently without reference to this Addendum.

STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE MINNESOTA FRANCHISE ACT

Notwithstanding anything to the contrary set forth in the Medicine Shoppe International, Inc. Disclosure Document, the following provisions shall supersede and apply to all Medicine Shoppe franchises offered and sold in the state of Minnesota:

The Minnesota Addendum is only applicable if you are a resident of Minnesota or if your business will be located in Minnesota.

1. In Item 17, it is disclosed that litigation must be in Ohio and that Ohio law generally applies to our agreements. However, Minnesota Statutes, Section 80C.21 and Minnesota Rule 2860.4400(J) prohibit the franchisor from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring the franchisee to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in the Franchise Disclosure Document or agreement(s) can abrogate or reduce any of franchisee's rights as provided for in Minnesota Statutes, Chapter 80C, or franchisee's rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

2. We will comply with Minn. Stat. Section 80C.14, subds. 3, 4 and 5, which require, except in certain specified cases, that a franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for non-renewal of the Agreement, and that consent to the transfer of the franchise will not be unreasonably withheld.

3. Item 13 is revised to include the following language:

"To the extent required by the Minnesota Franchise Act, we will protect your rights to use the trademarks, service marks, trade names, logo types or other commercial symbols related to the trademarks or indemnify you from any loss, costs or expenses arising out of any claim, suit or demand regarding the use of the trademarks, provided you are using the names and marks in accordance with the Franchise Agreement."

4. Item 17(C) and 17(M) are revised to provide that we cannot require you to sign a release of claims under the Minnesota Franchise Act as a condition to renewal or assignment.

5. We are prohibited from requiring you to assent to a release, assignment, novation or waiver that would relieve any person from liability imposed by Minnesota Statutes, Sections 80C.01 to 80C.22, provided that the foregoing shall not bar the voluntary settlement of disputes.

6. We will comply with Minnesota Statute Section 80C.17 Subd. 5 with respect to limitation of claims.

7. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

8. Each provision of this Addendum shall be effective only to the extent that, with respect to such provision, the jurisdictional requirements of the Minnesota Franchise Act are met independently without reference to this Addendum.

STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE NEW YORK GENERAL BUSINESS LAW

Notwithstanding anything to the contrary set forth in the Medicine Shoppe International, Inc. Disclosure Document, the following provisions shall supersede and apply to all Medicine Shoppe franchises offered and sold in the state of New York:

The New York Addendum is only applicable if you are a resident of New York or if your business will be located in New York.

1. The following information is added to the cover page of the Franchise Disclosure Document:

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT BB OR YOUR PUBLIC LIBRARY FOR SERVICES OR INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THE FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THE FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CAN NOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THE FRANCHISE DISCLOSURE DOCUMENT.

2. The following is added to the end of Item 3 of the Franchise Disclosure Document:

Except as provided above, with regard to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

A. No such party has an administrative, criminal or civil action pending against the person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.

B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the

number of franchisees and the size, nature or financial condition of the franchise system or its business operations.

C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10-year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.

D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. The following paragraph is hereby added at the beginning of Item 4 in the Disclosure Document:

Neither Medicine Shoppe, nor any affiliate, predecessor, officer or general partner of Medicine Shoppe has, during the 10-year period immediately preceding the date of the offering circular, has been adjudged bankrupt or reorganized due to insolvency, or was a principal officer of any company or a general partner in any partnership that was adjudged bankrupt or reorganized due to insolvency during or within one year after the period that such officer or general partner of Medicine Shoppe held such position in such company or partnership, nor has any such bankruptcy or reorganization proceeding been commenced.

4. The following is added to the end of the "Summary" sections of Item 17(C), titled "Requirements for you to renew or extend," and Item 17(M), entitled "Conditions for our approval of transfer":

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687(4) and 687(5) be satisfied.

5. Items 17(D), 17(J), 17(V), and 17(W) in the Disclosure Document are hereby deleted in their entirety and replaced by the following:

Provision	Section in Agreements	Summary
D. Termination by you	Section VI of Franchise Agreement; Section 2 of Legacy/Successor Franchise Addendum	You may terminate on any grounds available by law.
J. Assignment of Contract by us	Section VIII of Franchise Agreement	No restriction on our right to assign any agreement; provided, however, no assignment will be made by us, except to an assignee who in our good faith judgment, is willing and able to assume our obligations under the Franchise Agreement.
V. Choice of forum	Section XII of Franchise Agreement	Litigation must be brought in the state or federal courts in Franklin County, Ohio, subject to state law. If arbitration is mandated, arbitration must be brought in Columbus, Ohio, subject to state law. The foregoing choice of forum should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.
W. Choice of law	Section XII of Franchise Agreement	Ohio law generally applies; however, this choice of law should not be considered a waiver of any right conferred upon either Medicine Shoppe or upon you by Article 33 of the General Business Law of the state of New York.

6. The following is added before the Receipt Pages:

THE FRANCHISOR REPRESENTS THAT THIS PROSPECTUS DOES NOT KNOWINGLY OMIT ANY MATERIAL FACT OR CONTAIN ANY UNTRUE STATEMENT OF A MATERIAL FACT.

7. Franchise Questionnaires and Acknowledgments – No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any

statement made by any franchisor, franchise seller, or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

8. Receipts – Any sale made must be in compliance with Section 683(8) of the Franchise Sale Act (N.Y. Gen. Bus. L. Section 680 et seq.), which described the time period a Franchise Disclosure Document (offering prospectus) must be provided to a prospective franchisee before a sale may be made. New York law requires a franchisor to provide the Franchise Disclosure Document at the earlier of the first personal meeting, ten (10) business days before the execution of the franchise or other agreement, or the payment of any consideration that relates to the franchise relationship.

9. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the New York General Business Law are met independently without reference to the Addendum.

**STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE NORTH DAKOTA FRANCHISE INVESTMENT LAW**

Notwithstanding anything to the contrary set forth in the Medicine Shoppe International, Inc. Disclosure Document, the following provisions shall supersede and apply to all Medicine Shoppe franchises offered and sold in the state of North Dakota:

The North Dakota Addendum is only applicable if you are a resident of North Dakota or if your business will be located in North Dakota.

1. Item 5 is amended to include the following:

“Based upon the franchisor’s financial condition, the North Dakota Securities Commissioner has required a financial assurance. Therefore, we secured a surety bond in the amount of \$182,700 from Federal Insurance Company. A copy of the bond is on file at the North Dakota Securities Department, 600 E. Boulevard Avenue, 5th Floor, Bismarck, ND 58505.”

2. The “Costs and Attorneys’ Fees” section of Item 6 in the Disclosure Document is hereby deleted in its entirety and replaced by the following:

<u>TYPE OF FEE (NOTE 1)</u>	<u>AMOUNT</u>	<u>DU^E DATE</u>	<u>REMARKS</u>
COSTS AND ATTORNEYS’ FEES	Will vary under circumstances	Within 10 days after notice	If you must indemnify us.

3. The North Dakota Securities Commissioner has determined that it is unfair and inequitable under the North Dakota Franchise Investment Law for the franchisor to include certain provisions within a franchise agreement. In recognition of North Dakota Franchise Investment Law and the rulings of the North Dakota Securities Commissioner, the Disclosure Document is amended as follows:

- a. Any references in Item 17(I) of the Disclosure Document requiring franchisee to consent to termination penalties or liquidated damages are deleted.
- b. Any references in Item 17(U) of the Disclosure Document requiring that the parties must agree to a location for arbitration of disputes that is remote from the site of the franchisee’s business are deleted.
- c. Any references in Item 17(V) of the Disclosure Document requiring that the franchisee consents to the jurisdiction of courts located outside of North Dakota are deleted.

d. Item 17(W) of the Disclosure Document shall be amended to provide that North Dakota law generally applies.

e. Any references in the Disclosure Document to any requirement to consent to a waiver of exemplary and punitive damages are deleted.

f. Any references in the Disclosure Document to any requirement to consent to a waiver of trial by jury are deleted.

g. The prevailing party in any enforcement action is entitled to recover all costs and expenses, including attorneys' fees.

4. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

5. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the North Dakota Franchise Investment Law are met independently without reference to this Addendum.

STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE RHODE ISLAND FRANCHISE INVESTMENT ACT

Notwithstanding anything to the contrary set forth in the Medicine Shoppe International, Inc. Disclosure Document, the following provisions shall supersede and apply to all Medicine Shoppe franchises offered and sold in the state of Rhode Island:

The Rhode Island Addendum is only applicable if you are a resident of Rhode Island or if your business will be located in Rhode Island.

1. The following sentence is added to Item 17:

“Section 19-28.1-14 of the Rhode Island Franchise Investment Act provides that: “A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this Act.”

2. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Rhode Island Franchise Investment Act are met independently without reference to this Addendum.

STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE VIRGINIA RETAIL FRANCHISING ACT

Notwithstanding anything to the contrary set forth in the Medicine Shoppe International, Inc. Disclosure Document, the following shall supersede and apply to all Medicine Shoppe franchises offered and sold in the Commonwealth of Virginia:

The Virginia Addendum is only applicable if you are a resident of Virginia or if your business will be located in Virginia.

1. The following statements are added to Item 17(H):

Pursuant to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any ground for default or termination stated in the franchise agreement does not constitute “reasonable cause,” as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

2. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

3. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Virginia Retail Franchising Act are met independently, without reference to this Addendum.

STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE WASHINGTON FRANCHISE INVESTMENT PROTECTION ACT

Notwithstanding anything to the contrary set forth in the Medicine Shoppe International, Inc. Disclosure Document, the following provisions shall supersede and apply to all Medicine Shoppe franchises offered and sold in the state of Washington:

The Washington Addendum is only applicable if you are a resident of Washington or if your business will be located in Washington.

1. In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.

2. RCW 19.100.180 may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

3. In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

4. A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

5. Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

6. Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed \$100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed \$250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.

7. RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

8. No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

9. Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Washington Franchise Investment Protection Act are met independently, without reference to this Addendum.

STATE SPECIFIC ADDENDUM
AS
REQUIRED BY
THE WISCONSIN FAIR DEALERSHIP LAW

Notwithstanding anything to the contrary set forth in the Medicine Shoppe International, Inc. Disclosure Document or Franchise Agreement, the following provisions shall supersede and apply to all Medicine Shoppe franchises offered and sold in the state of Wisconsin:

The Wisconsin Fair Dealership Law applies to most franchise agreements in the state and prohibits termination, cancellation, non-renewal or substantial change in competitive circumstances of a dealership agreement without good cause. The law further provides that 90 days prior written notice of the proposed termination, etc. must be given to the dealer. The dealer has 60 days to cure the deficiency and if the deficiency is so cured the notice is void. The Disclosure Document and Franchise Agreement are hereby modified to state that the Wisconsin Fair Dealership Law, to the extent applicable, supersedes any provisions of the Franchise Agreement that are inconsistent with the Wisconsin Fair Dealership Law, Wis. Stat. Ch. 135.

Each provision of this Addendum shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the Wisconsin Fair Dealership Law are met independently, without reference to this Addendum.

4860-0085-6944, v. 1

EXHIBIT AA

CARDINAL HEALTH FINANCIAL STATEMENTS AND GUARANTEE

Management Reports

Evaluation of Disclosure Controls and Procedures

We evaluated, with the participation of our principal executive officer and principal financial officer, the effectiveness of our disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934 (the "Exchange Act")) as of June 30, 2023. Based on this evaluation, our principal executive officer and principal financial officer have concluded that our disclosure controls and procedures were effective as of June 30, 2023 to provide reasonable assurance that information required to be disclosed in our reports under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC rules and forms and that such information is accumulated and communicated to management as appropriate to allow timely decisions regarding required disclosure.

Management's Report on Internal Control Over Financial Reporting

Management is responsible for establishing and maintaining adequate internal control over financial reporting as defined in Rule 13a-15(f) under the Exchange Act. Our internal control system is designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, controls deemed effective now may become inadequate in the future because of changes in conditions, or because compliance with policies or procedures has deteriorated or been circumvented.

Management assessed the effectiveness of our internal control over financial reporting as of June 30, 2023. In making this assessment, management used the criteria established in the Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework) (the "COSO criteria"). Based on management's assessment and the COSO criteria, management believes that our internal control over financial reporting was effective as of June 30, 2023.

Our independent registered public accounting firm, Ernst & Young LLP, has issued a report on our internal control over financial reporting. Ernst & Young LLP's report appears following this "Management Reports" section and expresses an unqualified opinion on the effectiveness of our internal control over financial reporting.

Changes in Internal Control Over Financial Reporting

There were no changes in our internal control over financial reporting during the quarter ended June 30, 2023 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

Report of Independent Registered Public Accounting Firm

To the Shareholders and the Board of Directors of Cardinal Health, Inc.

Opinion on the Financial Statements

We have audited the accompanying consolidated balance sheets of Cardinal Health, Inc. and subsidiaries (the Company) as of June 30, 2023 and 2022, the related consolidated statements of earnings/(loss), comprehensive income/(loss), shareholders' equity/(deficit) and cash flows for each of the three years in the period ended June 30, 2023, and the related notes and the financial statement schedule listed in the Index at Item 15(a)(2) (collectively referred to as the "consolidated financial statements"). In our opinion, the consolidated financial statements present fairly, in all material respects, the financial position of the Company at June 30, 2023 and 2022, and the results of its operations and its cash flows for each of the three years in the period ended June 30, 2023, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the Company's internal control over financial reporting as of June 30, 2023, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework) and our report dated August 15, 2023 expressed an unqualified opinion thereon.

Basis for Opinion

These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on the Company's financial statements based on our audits. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audits in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement, whether due to error or fraud. Our audits included performing procedures to assess the risks of material misstatement of the financial statements, whether due to error or fraud, and performing procedures that respond to those risks. Such procedures included examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements. Our audits also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that our audits provide a reasonable basis for our opinion.

Critical Audit Matters

The critical audit matters communicated below are matters arising from the current period audit of the financial statements that were communicated or required to be communicated to the audit committee and that: (1) relate to accounts or disclosures that are material to the financial statements and (2) involved our especially challenging, subjective, or complex judgments. The communication of critical audit matters does not alter in any way our opinion on the consolidated financial statements, taken as a whole, and we are not, by communicating the critical audit matters below, providing separate opinions on the critical audit matters or on the accounts or disclosures to which they relate.

Medical Unit Goodwill

Description of the Matter At June 30, 2023, goodwill related to the Company's Medical segment, including the Medical Unit was \$2.0 billion. As discussed in [Notes 1](#) and [4](#) to the consolidated financial statements, goodwill is tested for impairment at least annually at the reporting unit level, or when indicators of impairment exist. During fiscal 2023, the Company recognized goodwill impairment charges related to the Medical Unit of \$1.2 billion.

Auditing management's goodwill impairment test for the Medical Unit was challenging because there is significant judgement required in determining the fair value of the reporting unit. In particular, the fair value estimate was sensitive to significant judgmental assumptions including the revenue growth rate, gross margin, distribution, selling, general and administrative expenses, and company-specific risk premium, which are affected by expectations about future market or economic conditions.

How We Addressed the Matter in Our Audit We obtained an understanding, evaluated the design and tested the operating effectiveness of controls over the Company's goodwill impairment review process. For example, we tested controls over management's review of significant judgmental assumptions, including the revenue growth rate, gross margin, distribution, selling, general and administrative expenses, and company-specific risk premium, among other assumptions.

To test the estimated fair value of the Company's Medical Unit, we performed audit procedures that included, among others, evaluating methodologies used; involving our valuation specialists to assist with our procedures related to the measurement of the fair value; and testing the underlying data used by the Company in its analysis for completeness and accuracy. We compared the significant assumptions used by management to current industry and economic trends, recent historical performance, changes to customer base or product mix and other relevant factors. We assessed the historical accuracy of management's estimates and performed sensitivity analyses of significant assumptions to evaluate the changes in the fair value of the reporting unit that would result from changes in the assumptions. We evaluated the assumptions within the model and tested the model's computational accuracy. In addition, we inspected the Company's reconciliation of the fair value of all reporting units to the market capitalization of the Company and assessed the result. We have also assessed the adequacy of the Company's disclosures included in [Notes 1](#) and [4](#) in relation to this matter.

Uncertain Tax Positions

Description of the Matter As described in [Note 8](#) to the consolidated financial statements, the Company's unrecognized tax benefits related to its uncertain tax positions were approximately \$1.0 billion at June 30, 2023. Uncertain tax positions may arise as tax laws are subject to interpretation. The Company uses significant judgment in (1) determining if the tax position is more likely than not to be sustained upon examination, based on the technical merits of the position and (2) measuring the amount of tax benefit that qualifies for recognition.

Auditing management's estimate of the amount of tax benefit related to the Company's uncertain tax positions that qualified for recognition was challenging because management's estimate required significant judgment in evaluating the technical merits of the positions, including interpretations of applicable tax laws and regulations.

How We Addressed the Matter in Our Audit We obtained an understanding, evaluated the design, and tested the operating effectiveness of controls over the Company's process to assess the technical merits of its uncertain tax positions, including the Company's assessment as to whether a tax position is more likely than not to be sustained and management's process to measure the benefit of its tax positions.

We involved our international tax, transfer pricing, and national tax professionals in assessing the technical merits of certain of the Company's tax positions. Depending on the nature of the specific tax position and, where applicable, developments with the relevant tax authorities relating thereto, our procedures included obtaining and examining the Company's analysis. For example, we evaluated the underlying facts upon which the tax positions are based, and, where applicable, obtained the Company's correspondence with local tax authorities. We used our knowledge of international and local income tax laws, as well as historical settlement activity, where applicable, with local income tax authorities, to evaluate the Company's accounting for its uncertain tax positions. We evaluated developments in the applicable tax jurisdictions to assess potential effects on the Company's positions. We analyzed the Company's assumptions and data used to evaluate the appropriateness of the Company's measurement of tax benefits. We have also evaluated the Company's income tax disclosures in relation to these matters.

/s/ Ernst & Young LLP

We have served as the Company's auditor since 2002.

Grandview Heights, Ohio

August 15, 2023

Financial Statements and Supplementary Data

	<u>Page</u>
Consolidated Financial Statements and Schedule:	
Consolidated Statements of Earnings/(Loss) for the Fiscal Years Ended June 30, 2023, 2022 and 2021	52
Consolidated Statements of Comprehensive Income/(Loss) for the Fiscal Years Ended June 30, 2023, 2022 and 2021	53
Consolidated Balance Sheets at June 30, 2023 and 2022	54
Consolidated Statements of Shareholders' Equity/(Deficit) for the Fiscal Years Ended June 30, 2023, 2022 and 2021	55
Consolidated Statements of Cash Flows for the Fiscal Years Ended June 30, 2023, 2022 and 2021	56
Notes to Consolidated Financial Statements	57

Consolidated Statements of Earnings/(Loss)

(in millions, except per common share amounts)	2023	2022	2021
Revenue	\$ 205,012	\$ 181,364	\$ 162,467
Cost of products sold	198,123	174,819	155,689
Gross margin	6,889	6,545	6,778
Operating expenses:			
Distribution, selling, general and administrative expenses	4,834	4,557	4,533
Restructuring and employee severance	95	101	114
Amortization and other acquisition-related costs	285	324	451
Impairments and (gain)/loss on disposal of assets, net	1,250	2,050	79
Litigation (recoveries)/charges, net	(302)	109	1,129
Operating earnings/(loss)	727	(596)	472
Other (income)/expense, net	(4)	16	(47)
Interest expense, net	93	149	180
Loss on early extinguishment of debt	—	10	14
(Gain)/Loss on sale of equity interest in naviHealth	—	(2)	2
Earnings/(loss) before income taxes	638	(769)	323
Provision for/(benefit from) income taxes	376	163	(289)
Net earnings/(loss)	262	(932)	612
Less: Net earnings attributable to noncontrolling interests	(1)	(1)	(1)
Net earnings/(loss) attributable to Cardinal Health, Inc.	\$ 261	\$ (933)	\$ 611
Earnings/(loss) per common share attributable to Cardinal Health, Inc.			
Basic	\$ 1.00	\$ (3.35)	\$ 2.09
Diluted	1.00	(3.35)	2.08
Weighted-average number of common shares outstanding:			
Basic	261	279	292
Diluted	262	279	294

The accompanying notes are an integral part of these consolidated statements.

Consolidated Statements of Comprehensive Income/(Loss)

(in millions)	2023	2022	2021
Net earnings/(loss)	\$ 262	\$ (932)	\$ 612
Other comprehensive income/(loss):			
Foreign currency translation adjustments and other	(35)	(56)	46
Net unrealized gain/(loss) on derivative instruments, net of tax	(2)	(24)	24
Total other comprehensive income/(loss), net of tax	(37)	(80)	70
Total comprehensive income/(loss)	225	(1,012)	682
Less: comprehensive income attributable to noncontrolling interests			
Total comprehensive income/(loss) attributable to Cardinal Health, Inc.	\$ 224	\$ (1,013)	\$ 681

The accompanying notes are an integral part of these consolidated statements.

Consolidated Balance Sheets

(in millions)	June 30	
	2023	2022
Assets		
Current assets:		
Cash and equivalents	\$ 4,043	\$ 4,717
Trade receivables, net	11,344	10,561
Inventories, net	15,340	15,636
Prepaid expenses and other	2,362	2,021
Assets held for sale	144	—
Total current assets	33,833	32,935
Property and equipment, net		
Goodwill and other intangibles, net	2,462	2,361
Other assets	6,081	7,629
Total assets	\$ 43,417	\$ 43,878
Liabilities and Shareholders' Deficit		
Current liabilities:		
Accounts payable	\$ 29,813	\$ 27,128
Current portion of long-term obligations and other short-term borrowings	792	580
Other accrued liabilities	3,059	2,842
Liabilities related to assets held for sale	42	—
Total current liabilities	33,706	30,550
Long-term obligations, less current portion	3,909	4,735
Deferred income taxes and other liabilities	8,653	9,299
Shareholders' deficit:		
Preferred shares, without par value:		
Authorized—500 thousand shares, Issued—none	—	—
Common shares, without par value:		
Authorized—755 million shares, Issued—327 million shares at June 30, 2023 and 2022	2,747	2,813
Accumulated deficit	(534)	(280)
Common shares in treasury, at cost: 76 million shares and 54 million shares at June 30, 2023 and 2022, respectively	(4,914)	(3,128)
Accumulated other comprehensive loss	(151)	(114)
Total Cardinal Health, Inc. shareholders' deficit	(2,852)	(709)
Noncontrolling interests	1	3
Total shareholders' deficit	(2,851)	(706)
Total liabilities and shareholders' deficit	\$ 43,417	\$ 43,878

The accompanying notes are an integral part of these consolidated statements.

Consolidated Statements of Shareholders' Equity/(Deficit)

(in millions)	Common Shares		Treasury Shares		Accumulated Other Comprehensive Loss	Noncontrolling Interests	Total Shareholders' Equity/ (Deficit)	
	Shares Issued	Amount	Shares	Amount				
Balance at June 30, 2020	327	\$ 2,789	\$ 1,170	(35)	\$ (2,066)	\$ (104)	3	\$ 1,792
Net earnings			611				1	612
Other comprehensive income, net of tax						70		70
Employee stock plans activity, net of shares withheld for employee taxes	—	17	3	80				97
Share repurchase program activity			(4)	(200)				(200)
Dividends declared			(576)					(576)
Other							(1)	(1)
Balance at June 30, 2021	327	2,806	1,205	(36)	(2,186)	(34)	3	1,794
Net earnings/(loss)			(933)				1	(932)
Other comprehensive loss, net of tax						(80)		(80)
Employee stock plans activity, net of shares withheld for employee taxes	—	7	2	58				65
Share repurchase program activity			(20)	(1,000)				(1,000)
Dividends declared			(552)					(552)
Other							(1)	(1)
Balance at June 30, 2022	327	2,813	(280)	(54)	(3,128)	(114)	3	(706)
Net earnings			261				1	262
Other comprehensive loss, net of tax						(37)		(37)
Purchase of noncontrolling interests							(3)	(3)
Employee stock plans activity, net of shares withheld for employee taxes	—	(66)	3	121				55
Share repurchase program activity			(25)	(1,907)				(1,907)
Dividends declared			(515)					(515)
Balance at June 30, 2023	327	\$ 2,747	\$ (534)	(76)	\$ (4,914)	\$ (151)	1	\$ (2,851)

The accompanying notes are an integral part of these consolidated statements.

Consolidated Statements of Cash Flows

(in millions)	2023	2022	2021
Cash flows from operating activities:			
Net earnings/(loss)	\$ 262	\$ (932)	\$ 612
Adjustments to reconcile net earnings/(loss) to net cash provided by operating activities:			
Depreciation and amortization	692	692	783
Impairments and loss on sale of other investments	7	24	—
Impairments and (gain)/loss on disposal of assets, net	1,250	2,050	79
(Gain)/Loss on sale of equity interest in naviHealth	—	(2)	2
Loss on early extinguishment of debt	—	10	14
Share-based compensation	96	81	89
Provision for/(benefit from) deferred income taxes	(31)	7	496
Provision for bad debts	99	68	65
Change in operating assets and liabilities, net of effects from acquisitions and divestitures:			
Increase in trade receivables	(947)	(1,526)	(904)
Increase in inventories	(340)	(1,071)	(1,584)
Increase in accounts payable	2,718	3,428	2,325
Other accrued liabilities and operating items, net	(967)	293	452
Net cash provided by operating activities	2,839	3,122	2,429
Cash flows from investing activities:			
Additions to property and equipment	(481)	(387)	(400)
Proceeds from divestitures, net of cash sold	—	923	—
Acquisition of subsidiaries, net of cash acquired	(10)	(22)	(3)
Proceeds from disposal of property and equipment	12	31	—
Purchase of other investments	(7)	(78)	(22)
Proceeds from sale of investments	3	29	47
Proceeds from net investment hedge terminations	29	71	—
Net cash provided by/(used in) investing activities	(454)	567	(378)
Cash flows from financing activities:			
Purchase of noncontrolling interests	(3)	—	—
Proceeds from interest rate swap terminations	—	—	18
Reduction of long-term obligations	(579)	(885)	(570)
Net tax proceeds/(withholding) from share-based compensation	56	(19)	8
Dividends on common shares	(525)	(559)	(573)
Purchase of treasury shares	(2,000)	(1,000)	(200)
Net cash used in financing activities	(3,051)	(2,463)	(1,317)
Effect of exchange rates changes on cash and equivalents	(8)	(25)	11
Cash reclassified from/(to) assets held for sale	—	109	(109)
Net increase/(decrease) in cash and equivalents	(674)	1,310	636
Cash and equivalents at beginning of period	4,717	3,407	2,771
Cash and equivalents at end of period	\$ 4,043	\$ 4,717	\$ 3,407
Supplemental Information:			
Cash payments for interest	\$ 203	\$ 153	\$ 182
Net cash payments/(refunds) for income taxes	156	(766)	273

The accompanying notes are an integral part of these consolidated statements.

Notes to Consolidated Financial Statements

1. Basis of Presentation and Summary of Significant Accounting Policies

Cardinal Health, Inc. is a global healthcare services and products company providing customized solutions for hospitals, healthcare systems, pharmacies, ambulatory surgery centers, clinical laboratories and physician offices. We provide pharmaceuticals and medical products and cost-effective solutions that enhance supply chain efficiency. References to "we," "our," "us," and similar pronouns in these consolidated financial statements are to Cardinal Health, Inc. and its majority-owned or controlled subsidiaries, unless the context otherwise requires.

Our fiscal year ends on June 30. References to fiscal 2023, 2022 and 2021 in these consolidated financial statements are to the fiscal years ended June 30, 2023, 2022 and 2021, respectively.

Basis of Presentation

Our consolidated financial statements include the accounts of all majority-owned or controlled subsidiaries, and all significant intercompany transactions and amounts have been eliminated. The results of businesses acquired or disposed of are included in the consolidated financial statements from the date of the acquisition or up to the date of disposal, respectively. Certain prior year amounts have been reclassified to conform to the current year presentation.

Use of Estimates

Our consolidated financial statements are prepared in accordance with accounting principles generally accepted in the United States ("GAAP"). The preparation of financial statements in conformity with GAAP requires us to make estimates, judgments and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Estimates, judgments and assumptions are used in the accounting and disclosure related to, among other items, allowance for doubtful accounts, inventory valuation and reserves, goodwill and other intangible asset impairment, vendor reserves, loss contingencies (including product liability and self-insurance accruals) and income taxes. Actual amounts may differ from these estimated amounts.

Cash Equivalents

We consider liquid investments purchased with an initial maturity of three months or less to be cash equivalents. The carrying value of cash equivalents approximates fair value.

Receivables and Allowance for Doubtful Accounts

Trade receivables are presented net of an allowance for doubtful accounts of \$299 million and \$273 million at June 30, 2023 and 2022, respectively. An account is considered past due on the first day after its due date. In accordance with contract terms, we generally have the ability to charge customers service fees or higher prices if an account is considered past due. We regularly monitor past due accounts and establish appropriate reserves to cover potential losses, and consider historical experience, pricing

discrepancies, the current economic environment, customer credit ratings or bankruptcies and reasonable and supportable forecasts to develop our allowance for credit losses. We review these factors quarterly to determine if any adjustments are needed to the allowance. We write off any amounts deemed uncollectible against the established allowance for doubtful accounts.

We provide financing to various customers. Such financing arrangements range from 1 year to 5 years at interest rates that are generally subject to fluctuation. Interest income on these arrangements is recognized as it is earned. The financings may be collateralized, guaranteed by third parties or unsecured. Finance notes, net and related accrued interest were \$56 million (current portion \$9 million) and \$63 million (current portion \$12 million) at June 30, 2023 and 2022, respectively, and are included in other assets (current portion is included in prepaid expenses and other) in the consolidated balance sheets. Finance notes receivable allowance for doubtful accounts were \$6 million and \$8 million at June 30, 2023 and 2022, respectively. We estimate an allowance for these financing receivables based on historical collection rates and the creditworthiness of the customer. We write off any amounts deemed uncollectible against the established allowance for doubtful accounts.

Concentrations of Credit Risk

We maintain cash depository accounts with major banks, and we invest in high quality, short-term liquid instruments, and in marketable securities. Our short-term liquid instruments mature within three months and we have not historically incurred any related losses.

Our trade receivables and finance notes and related accrued interest are exposed to a concentration of credit risk with certain large customers and with customers in the retail and healthcare sectors. Credit risk can be affected by changes in reimbursement and other economic pressures impacting the healthcare industry. With respect to customers in the retail and healthcare sectors, such credit risk is limited due to supporting collateral and the diversity of the customer base, including its wide geographic dispersion. We perform regular credit evaluations of our customers' financial conditions and maintain reserves for losses through the established allowance for doubtful accounts. Historically, such losses have been within our expectations. Refer to the "Receivables and Allowance for Doubtful Accounts" section within this Note for additional information on the accounting treatment of reserves for allowance for doubtful accounts.

Major Customers

CVS Health Corporation ("CVS Health") and OptumRx, are our only customers that individually account for at least 10 percent of revenue and gross trade receivables. These customers are primarily serviced through our Pharmaceutical segment.

The following table summarizes historical percent of revenue and gross trade receivables from CVS Health and OptumRx:

	Percent of Revenue			Percent of Gross Trade Receivables at June 30	
	2023	2022	2021	2023	2022
CVS Health	25 %	25 %	26 %	23 %	24 %
OptumRx	16 %	16 %	15 %	6 %	4 %

We have entered into agreements with group purchasing organizations ("GPOs") which act as purchasing agents that negotiate vendor contracts on behalf of their members. Vizient, Inc. and Premier, Inc. are our two largest GPO member relationships in terms of revenue. Sales to members of these two GPOs collectively accounted for 16 percent, 19 percent and 19 percent of revenue for fiscal 2023, 2022 and 2021, respectively. Our trade receivable balances are with individual members of the GPO, and therefore no significant concentration of credit risk exists with these types of arrangements.

Inventories

A portion of our inventories (55 percent and 52 percent at June 30, 2023 and 2022, respectively) are valued at the lower of cost, using the last-in, first-out ("LIFO") method, or market. These inventories are included within the core pharmaceutical distribution facilities of our Pharmaceutical segment ("distribution facilities") and are primarily merchandise inventories. The LIFO method presumes that the most recent inventory purchases are the first items sold, so LIFO helps us better match current costs and revenue. We believe that the average cost method of inventory valuation provides a reasonable approximation of the current cost of replacing inventory within the distribution facilities. As such, the LIFO reserve is the difference between (a) inventory at the lower of LIFO cost or market and (b) inventory at replacement cost determined using the average cost method of inventory valuation.

At June 30, 2023 and 2022, respectively, inventories valued at LIFO cost were \$476 million and \$416 million higher than the average cost value. We do not record inventories in excess of replacement cost. As such, we did not write-up the value of our inventory from average cost to LIFO cost at June 30, 2023 or 2022.

Our remaining inventory, including inventory in our Medical segment and certain inventory in our Pharmaceutical segment, that is not valued at the lower of LIFO cost or market is stated at the lower of cost, using the first-in, first-out method, or net realizable value. Net realizable value is defined as the estimated selling prices and estimated sales demand in the ordinary course of business, less reasonably predictable costs of completion, disposal and transportation. During fiscal 2021 we recorded a reserve of \$197 million, primarily related to certain categories of gloves, to reduce the carrying value of certain personal protective equipment to its net realizable value.

We reserve for inventory obsolescence using estimates based on historical experience, historical and projected sales trends, specific categories of inventory, age and expiration dates of on-

hand inventory and manufacturer return policies. Inventories presented in the consolidated balance sheets are net of reserves for excess and obsolete inventory which were \$139 million and \$147 million at June 30, 2023 and 2022, respectively.

Cash Discounts

Manufacturer cash discounts are recorded as a component of inventory cost and recognized as a reduction of cost of products sold as inventory is sold.

Property and Equipment

Property and equipment are carried at cost less accumulated depreciation. Property and equipment held for sale are recorded at the lower of cost less accumulated depreciation before the decision to dispose of the asset was made or fair value less cost to sell. When certain events or changes in operating conditions occur, an impairment assessment may be performed on the recoverability of the carrying amounts.

We capitalize project costs relating to computer software developed or obtained for internal use when the activities related to the project reach the application stage. Costs that are associated with the preliminary stage activities, training, maintenance and all other post-implementation stage activities are expensed as they are incurred.

Depreciation expense is computed using the straight-line method over the estimated useful lives of the assets, including finance lease assets which are depreciated over the terms of their respective leases. We generally use the following range of useful lives for our property and equipment categories: buildings and improvements—3 to 39 years; machinery and equipment—3 to 20 years; capitalized software held for internal use—3 to 7 years; and furniture and fixtures—3 to 7 years. We recorded depreciation and amortization of capitalized software of \$441 million, \$412 million and \$377 million for fiscal 2023, 2022 and 2021, respectively.

The following table presents the components of property and equipment, net at June 30:

(in millions)	2023	2022
Land, building and improvements	\$ 1,785	\$ 1,724
Machinery and equipment	2,206	2,114
Capitalized software held for internal use	1,687	1,562
Furniture and fixtures	125	125
Construction in progress	516	358
Total property and equipment, at cost	6,319	5,883
Accumulated depreciation and amortization	(3,857)	(3,522)
Property and equipment, net	\$ 2,462	\$ 2,361

Repairs and maintenance expenditures are expensed as incurred. Interest on long-term projects is capitalized using a rate that approximates the weighted-average interest rate on long-term obligations, which was 5 percent at June 30, 2023. The amount of capitalized interest was immaterial for all periods presented.

Goodwill and Other Intangible Assets

Purchased goodwill and intangible assets with indefinite lives are not amortized, but instead are tested for impairment annually or when indicators of impairment exist.

Purchased goodwill is tested for impairment at least annually. Qualitative factors are first assessed to determine if it is more likely than not that the fair value of a reporting unit is less than its carrying amount. There is an option to bypass the qualitative assessment for any reporting unit in any period and proceed directly to performing the quantitative goodwill impairment test. We have elected to bypass the qualitative assessment for our annual goodwill impairment test in the current year. The quantitative goodwill impairment test involves a comparison of the estimated fair value of the reporting unit to the respective carrying amount.

Goodwill impairment testing involves judgment, including the identification of reporting units, qualitative evaluation of events and circumstances to determine if it is more likely than not that an impairment exists, and, if necessary, the estimation of the fair value of the applicable reporting unit.

We have two operating segments, which are the same as our reportable segments: Pharmaceutical and Medical. These operating segments are comprised of divisions (components), for which discrete financial information is available. Components are aggregated into reporting units for purposes of goodwill impairment testing to the extent that they share similar economic characteristics. Our reporting units are: Pharmaceutical operating segment (excluding our Nuclear and Precision Health Solutions division); Nuclear and Precision Health Solutions division; Medical operating segment (excluding our Cardinal Health at-Home Solutions division) ("Medical Unit"); and Cardinal Health at-Home Solutions division.

Fair value can be determined using market, income or cost-based approaches. Our determination of estimated fair value of the reporting units is based on a combination of the income-based and market-based approaches. Under the income-based approach, we use a discounted cash flow model in which cash flows anticipated over several future periods, plus a terminal value at the end of that time horizon, are discounted to their present value using an appropriate risk-adjusted rate of return. We use our internal forecasts to estimate future cash flows, which we believe are consistent with those of a market participant, and include an estimate of long-term growth rates based on our most recent views of the long-term outlook for each reporting unit. Actual results may differ materially from those used in our forecasts. We use discount rates that are commensurate with the risks and uncertainty inherent in the respective reporting units and in our internally-developed forecasts. During fiscal 2023, discount rates used in our reporting unit valuations ranged from 9.5 to 11 percent. Under the market-based guideline public company method, we determine fair value by comparing our reporting units to similar businesses or guideline companies whose securities are actively traded in public markets. We also use the guideline transaction method to determine fair value based on pricing multiples derived from the sale of companies that are similar to our reporting units. To further

confirm fair value, we compare the aggregate fair value of our reporting units to our total market capitalization. Estimating the fair value of reporting units requires the use of estimates and significant judgments that are based on a number of factors including forecasted operating results. The use of alternate estimates and assumptions or changes in the industry or peer groups could materially affect the determination of fair value for each reporting unit and potentially result in goodwill impairment.

We performed annual impairment testing in fiscal 2023, 2022 and 2021 and concluded that there were no impairments of goodwill for Pharmaceutical operating segment (excluding our Nuclear and Precision Health Solutions division); Nuclear and Precision Health Solutions division; and Cardinal Health at-Home Solutions division as the estimated fair value of each reporting unit exceeded its carrying value. As discussed further in [Note 4](#), during fiscal 2023 and 2022, we recognized goodwill impairment charges related to our Medical Unit of \$1.2 billion and \$2.1 billion, respectively, which are included in impairments and (gain)/loss on disposal of assets, net in our consolidated statements of earnings. There were tax benefits related to these goodwill impairment charges. See [Note 8](#) for additional information.

The impairment test for indefinite-lived intangibles other than goodwill involves first assessing qualitative factors to determine if it is more likely than not that the fair value of the indefinite-lived intangible asset is less than its carrying amount. If so, then a quantitative test is performed to compare the estimated fair value of the indefinite-lived intangible asset to the respective asset's carrying amount. Our qualitative evaluation requires the use of estimates and significant judgments and considers the weight of evidence and significance of all identified events and circumstances and most relevant drivers of fair value, both positive and negative, in determining whether it is more likely than not that the fair value of the indefinite-lived intangible asset is less than its carrying amount.

Intangible assets with finite lives, primarily customer relationships; trademarks, trade names and patents; and developed technology, are amortized using a combination of straight-line and accelerated methods based on the expected cash flows from the assets over their estimated useful lives. We review intangible assets with finite lives for impairment whenever events or changes in circumstances indicate that the related carrying amounts may not be recoverable. Determining whether an impairment loss occurred requires a comparison of the carrying amount to the sum of the future forecasted undiscounted cash flows expected to be generated by the asset group. Actual results may differ materially from those used in our forecasts.

Assets Held for Sale

We classify assets and liabilities (the "disposal group") as held for sale when management commits to a plan to sell the disposal group in its present condition and at a price that is reasonable in relation to its current fair value. We also consider whether an active program to locate a buyer has been initiated and if it is probable that the sale will occur within one year without significant changes to the plan to sell. Upon classification of the disposal

group as held for sale, we test the assets for impairment and cease related depreciation and amortization.

On June 5, 2023, we signed a definitive agreement to contribute our Outcomes™ business to Transaction Data Systems (TDS), a portfolio company of BlackRock Long Term Private Capital and GTCR, in exchange for a minority stake in the combined entity. Upon signing the agreement, we met the criteria for the related assets and liabilities of the Outcomes™ business to be classified as held for sale. The transaction closed on July 10, 2023. See [Note 2](#) for additional information.

Investments

Investments in non-marketable equity securities are accounted for under the fair value, equity or net asset value method of accounting and are included in other assets in the consolidated balance sheets. For equity securities without a readily determinable fair value, we use the fair value measurement alternative and measure the securities at cost less impairment, if any, including adjustments for observable price changes in orderly transactions for an identical or similar investment of the same issuer. For investments in which we can exercise significant influence but do not control, we use the equity method of accounting. Our share of the earnings and losses are recorded in other (income)/expense, net in the consolidated statements of earnings/(loss). We monitor our investments for impairment by considering factors such as the operating performance of the investment and current economic and market conditions.

Leases

Our leases are primarily for corporate offices, distribution facilities, vehicles and equipment. We determine if an arrangement is a lease at its inception by evaluating whether the arrangement conveys the right to use an identified asset and whether we obtain substantially all of the economic benefits from and have the ability to direct the use of the asset. Our lease agreements generally do not contain any material residual value guarantees or material restrictive covenants.

Operating lease right-of-use assets and corresponding operating lease liabilities are recognized in our consolidated balance sheets at lease commencement date based on the present value of lease payments over the lease term. Operating lease expense for operating lease assets is recognized on a straight-line basis over the lease term. As most of our leases do not provide an implicit rate, we use our collateralized incremental borrowing rate based on the information available at the lease commencement date in determining the present value of lease payments. We use the implicit rate if it is readily determinable.

Our lease agreements contain lease components and non-lease components. For all asset classes, we have elected to account for both of these components as a single lease component. We also, from time to time, sublease portions of our real estate property, resulting in sublease income. Sublease income and the related assets and cash flows are not material to the consolidated financial statements at or for the fiscal years ended June 30, 2023, 2022 and 2021.

We apply a practical expedient for short-term leases whereby we do not recognize a lease liability and right-of-use asset for leases with a term of less than 12 months. Short-term lease expense recognized in fiscal 2023, 2022 and 2021 was immaterial.

Our leases have remaining lease terms from less than 1 year up to approximately 20 years. Our lease terms may include options to extend or terminate the lease when it is reasonably certain and there is a significant economic incentive to exercise that option.

See [Note 5](#) for additional information regarding leases.

Vendor Reserves

In the ordinary course of business, our vendors may dispute deductions taken against payments otherwise due to them or assert other disputes. These disputes are researched and resolved based upon the findings of the research performed. At any given time, there are outstanding items in various stages of research and resolution. In determining appropriate reserves for areas of exposure with our vendors, we assess historical experience and current outstanding claims. We have established various levels of reserves based on the type of claim and status of review. Though the claim types are relatively consistent, we periodically update our reserve estimates to reflect actual historical experience. The ultimate outcome of certain claims may be different than our original estimate and may require an adjustment. Adjustments to vendor reserves are included in cost of products sold. In addition, the reserve balance will fluctuate due to variations of outstanding claims from period-to-period, timing of settlements and specific vendor issues. Vendor reserves were \$117 million and \$105 million at June 30, 2023 and 2022 respectively, excluding third-party returns. See "Third-Party Returns" section within this Note for a description of third-party returns.

Distribution Services Agreement and Other Vendor Fees

Our Pharmaceutical segment recognizes fees received from distribution services agreements and other fees received from vendors related to the purchase or distribution of the vendors' inventory when those fees have been earned and we are entitled to payment. Since the benefit provided to a vendor is related to the purchase and distribution of the vendor's inventory, we recognize the fees as a reduction in the carrying value of the inventory that generated the fees, and as such, a reduction of cost of products sold in our consolidated statements of earnings/(loss) when the inventory is sold.

Loss Contingencies and Self-Insurance

Loss Contingencies

We accrue for contingencies related to disputes, litigation and regulatory matters if it is probable that a liability has been incurred and the amount of the loss can be reasonably estimated.

In connection with the opioid litigation as described further in the [Note 7](#), we recorded pre-tax charges of \$1.17 billion during fiscal 2021, which were retained at Corporate. In February 2022, we and two other national distributors announced that each company had determined that a sufficient number of political subdivisions had agreed to participate in the previously disclosed settlement

agreement (the "National Opioid Settlement Agreement") to settle the vast majority of the opioid lawsuits filed by states and local governmental entities. This National Opioid Settlement Agreement became effective on April 2, 2022.

We develop and periodically update reserve estimates for all litigation matters, including the Cordis OptEase and TrapEase inferior vena cava ("IVC") claims received to date and expected to be received in the future and related costs. To project future IVC claim costs, we use a methodology based largely on recent experience, including claim filing rates, blended average payout influenced by claim severity, historical sales data, implant and injury to report lag patterns and estimated defense costs.

The amount of ultimate loss may differ materially from these estimates. We recognize these estimated loss contingencies, income from favorable resolution of litigation and certain defense costs in litigation (recoveries)/charges in our consolidated statements of earnings/(loss). See [Note 7](#) for additional information regarding loss contingencies and product liability lawsuits.

Self-Insurance

We self-insure for employee healthcare, general liability, certain product liability matters, auto liability, property and workers' compensation. Self-insurance accruals include an estimate for expected settlements or pending claims, defense costs, administrative fees, claim adjustment costs and an estimate for claims incurred but not reported.

Because these matters are inherently unpredictable and unfavorable developments or resolutions can occur, assessing contingencies and other liabilities is highly subjective and requires judgments about future events. We regularly review contingencies and our self-insurance accruals to determine whether our accruals and related disclosures are adequate. Any adjustments for changes in reserves are recorded in the period in which the change in estimate occurs.

Guarantees

In the ordinary course of business, we agree to indemnify certain other parties under acquisition and disposition agreements, customer agreements, intellectual property licensing agreements and other agreements. Such indemnification obligations vary in scope and, when defined, in duration. In many cases, a maximum obligation is not explicitly stated, and therefore the overall maximum amount of the liability under such indemnification obligations cannot be reasonably estimated. Where appropriate, such indemnification obligations are recorded as a liability. Historically, we have not, individually or in the aggregate, made payments under these indemnification obligations in any material amounts. In certain circumstances, we believe that existing insurance arrangements, subject to the general deduction and exclusion provisions, would cover portions of the liability that may arise from these indemnification obligations. In addition, we believe that the likelihood of a material liability being triggered under these indemnification obligations is not probable.

From time to time we enter into agreements that obligate us to make fixed payments upon the occurrence of certain events. Such obligations primarily relate to obligations arising under acquisition

transactions, where we have agreed to make payments based upon the achievement of certain financial performance measures by the acquired business. Generally, the obligation is capped at an explicit amount. There were no material obligations at June 30, 2023.

Income Taxes

We account for income taxes using the asset and liability method. Deferred tax assets and liabilities are measured using enacted tax rates in the respective jurisdictions in which we operate. We assess the realizability of deferred tax assets on a quarterly basis and provide a valuation allowance for deferred tax assets when it is more likely than not that at least a portion of the deferred tax assets will not be realized. The realizability of deferred tax assets depends on our ability to generate sufficient taxable income within the carryback or carryforward periods provided for in the tax law for each applicable tax jurisdiction and also considers all available positive and negative evidence.

Deferred taxes for non-U.S. liabilities are not provided on the unremitting earnings of subsidiaries outside of the United States when it is expected that these earnings are indefinitely reinvested.

We operate in a complex multinational tax environment and are subject to tax treaty arrangements and transfer pricing guidelines for intercompany transactions that are subject to interpretation. Uncertainty in a tax position may arise as tax laws are subject to interpretation.

Tax benefits from uncertain tax positions are recognized when it is more likely than not that the position will be sustained upon examination of the technical merits of the position, including resolutions of any related appeals or litigation processes. The amount recognized is measured as the largest amount of tax benefit that is greater than 50 percent likely of being realized upon settlement. For tax benefits that do not qualify for recognition, we recognize a liability for unrecognized tax benefits.

See [Note 8](#) for additional information regarding income taxes.

Other Accrued Liabilities

Other accrued liabilities represent various current obligations, including certain accrued operating expenses, accrued rebates and taxes payable.

Noncontrolling Interests

Noncontrolling interests represent the portion of net earnings, comprehensive income and net assets that is not attributable to Cardinal Health, Inc.

Share-Based Compensation

Share-based compensation provided to employees is recognized in the consolidated statements of earnings/(loss) based on the grant date fair value of the awards. The fair value of restricted share units and performance share units is determined by the grant date market price of our common shares. The compensation expense associated with nonvested performance share units is dependent on our periodic assessment of the probability of the targets being achieved and our estimate, which may vary over

time, of the number of shares that ultimately will be issued. The compensation expense recognized for share-based awards is net of estimated forfeitures and is recognized ratably over the service period of the awards. All income tax effects of share-based awards are recognized in the consolidated statements of earnings/(loss) as awards vest or are settled. We classify share-based compensation expense in distribution, selling, general and administrative ("SG&A") expenses to correspond with the same line item as the majority of the cash compensation paid to employees. If awards are modified in connection with a restructuring activity, the incremental share-based compensation expense is classified in restructuring and employee severance. See [Note 14](#) for additional information regarding share-based compensation.

Dividends

We paid cash dividends per common share of \$1.98, \$1.96 and \$1.94 in fiscal 2023, 2022 and 2021, respectively.

Revenue Recognition

We recognize revenue in an amount that reflects the consideration to which we expect to be entitled in exchange for the transfer of goods or services to customers.

Revenue in both segments is primarily related to the distribution of pharmaceutical and medical products, which include both manufactured and sourced products, and we recognize at a point in time when title transfers to customers and we have no further obligation to provide services related to such merchandise. Service revenues are recognized over the period that services are provided to the customer. Revenues derived from services are not material for either segment for all periods presented.

We are generally the principal in a transaction, therefore our revenue is primarily recorded on a gross basis. When we are a principal in a transaction, we have determined that we control the ability to direct the use of the product or service prior to transfer to a customer, are primarily responsible for fulfilling the promise to provide the product or service to our customer, have discretion in establishing prices and ultimately control the transfer of the product or services provided to the customer.

Sales Returns and Allowances

Revenue is recorded net of sales returns and allowances. Revenues are measured based on the amount of consideration that we expect to receive, reduced by estimates for return allowances, discounts, rebates and other variable consideration. Sales returns are recorded based on estimates using historical data. Our customer return policies generally require that the product be physically returned, subject to restocking fees. We only allow customers to return products for credit in a condition suitable to be added back to inventory and resold at full value ("merchantable product") or returned to vendors for credit. Product returns are generally consistent throughout the year and typically are not specific to any particular product or customer.

We accrue for estimated sales returns and allowances at the time of sale based upon historical customer return trends, margin rates and processing costs. Our accrual for sales returns is reflected as

a reduction of revenue and cost of products sold for the sales price and cost, respectively. At June 30, 2023 and 2022, the accrual for estimated sales returns and allowances was \$474 million and \$617 million, respectively, which is reflected in trade receivables, net and inventories, net in the consolidated balance sheets. Sales returns and allowances were \$2.2 billion, \$2.4 billion and \$2.6 billion, for fiscal 2023, 2022 and 2021, respectively, and the net impact on net earnings/(loss) in the consolidated statements of earnings/(loss) was immaterial in fiscal 2023, 2022 and 2021.

Third-Party Returns

We generally do not accept non-merchantable pharmaceutical product returns from our customers, so many of our customers return non-merchantable pharmaceutical products to the manufacturer through third parties. Since our customers generally do not have a direct relationship with manufacturers, our vendors pass the value of such returns to us (usually in the form of an accounts payable deduction). We, in turn, pass the value received to our customer. In certain instances, we pass the estimated value of the return to our customer prior to our receipt of the value from the vendor. Although we believe we have satisfactory protections, we could be subject to claims from customers or vendors if our administration of this overall process was deficient in some respect or our contractual terms with vendors are in conflict with our contractual terms with our customers. We have maintained reserves for some of these situations based on their nature and our historical experience with their resolution.

Shipping and Handling

Shipping and handling costs are primarily included in SG&A expenses in our consolidated statements of earnings/(loss) and include all delivery expenses as well as all costs to prepare the product for shipment to the end customer. Shipping and handling costs were \$835 million, \$748 million and \$634 million, for fiscal 2023, 2022 and 2021, respectively.

Restructuring and Employee Severance

Restructuring activities are programs that are not part of the ongoing operations of our underlying business, such as divestitures, closing and consolidating facilities, changing the way we manufacture or distribute our products, moving manufacturing of a product to another location, changes in production or business process outsourcing or insourcing, employee severance (including rationalizing headcount or other significant changes in personnel) and realigning operations (including realignment of the management structure in response to changing market conditions). Also included within restructuring and employee severance are employee severance costs that are not incurred in connection with a restructuring activity. See [Note 3](#) for additional information regarding our restructuring activities.

Amortization and Other Acquisition-Related Costs

We classify certain costs incurred in connection with acquisitions as amortization and other acquisition-related costs in our consolidated statements of earnings/(loss). These costs consist of amortization of acquisition-related intangible assets, transaction costs, integration costs and changes in the fair value of contingent

consideration obligations. Transaction costs are incurred during the initial evaluation of a potential acquisition and primarily relate to costs to analyze, negotiate and consummate the transaction as well as due diligence activities. Integration costs relate to activities required to combine the operations of an acquired enterprise into our operations and, in the case of the significant acquisitions with international operations, to stand-up the systems and processes needed to support an expanded geographic footprint. We record changes in the fair value of contingent consideration obligations relating to acquisitions as income or expense in amortization and other acquisition-related costs. See [Note 4](#) for additional information regarding amortization of acquisition-related intangible assets.

Translation of Foreign Currencies

Financial statements of our subsidiaries outside the United States are generally measured using the local currency as the functional currency. Adjustments to translate the assets and liabilities of these foreign subsidiaries into U.S. dollars are accumulated in shareholders' equity through accumulated and other comprehensive loss ("AOCI") utilizing period-end exchange rates. Revenues and expenses of these foreign subsidiaries are translated using average exchange rates during the year.

The foreign currency translation gains/(losses) included in AOCI at June 30, 2023 and 2022 are presented in [Note 11](#). Foreign currency transaction gains and losses for the period are included in the consolidated statements of earnings/(loss) in the respective financial statement line item.

Interest Rate, Currency and Commodity Risk

All derivative instruments are recognized at fair value on the consolidated balance sheets and all changes in fair value are recognized in net earnings or shareholders' equity through AOCI, net of tax.

For contracts that qualify for hedge accounting treatment, the hedge contracts must be effective at reducing the risk associated with the exposure being hedged and must be designated as a hedge at the inception of the contract. Hedge effectiveness is assessed periodically. Any contract not designated as a hedge, or so designated but ineffective, is adjusted to fair value and recognized immediately in net earnings. If a fair value or cash flow hedge ceases to qualify for hedge accounting treatment, the contract continues to be carried on the balance sheet at fair value until settled and future adjustments to the contract's fair value are recognized immediately in net earnings. If a forecasted transaction is probable not to occur, amounts previously deferred in AOCI are recognized immediately in net earnings. Interest payments received from the cross-currency swap are excluded from the net investment hedge effectiveness assessment and are recorded in interest expense, net in the consolidated statements of earnings/(loss).

See [Note 10](#) for additional information regarding our derivative instruments, including the accounting treatment for instruments designated as fair value, cash flow, net investment and economic hedges.

Fair Value Measurements

Fair value is defined as the price that would be received upon selling an asset or the price paid to transfer a liability on the measurement date. It focuses on the exit price in the principal or most advantageous market for the asset or liability in an orderly transaction between willing market participants. A three-tier fair value hierarchy is established as a basis for considering such assumptions and for inputs used in the valuation methodologies in measuring fair value. This hierarchy requires entities to maximize the use of observable inputs and minimize the use of unobservable inputs. The three levels of inputs used to measure fair values are:

Level 1 - Observable prices in active markets for identical assets and liabilities.

Level 2 - Observable inputs other than quoted prices in active markets for identical assets and liabilities.

Level 3 - Unobservable inputs that are supported by little or no market activity and that are significant to the fair value of the assets and liabilities.

See [Note 9](#) for additional information regarding fair value measurements.

Recently Adopted Financial Accounting Standards

There were no accounting standards adopted in fiscal 2023 that had a material impact on our consolidated financial statements.

Recently Issued Financial Accounting Standards

Not Yet Adopted

We assess the adoption impacts of recently issued accounting standards by the FASB on our consolidated financial statements as well as material updates to previous assessments, if any, from our fiscal 2022 Form 10-K. There were no accounting standards issued in fiscal 2023 that will have a material impact on our consolidated financial statements.

2. Divestitures

Divestitures

Outcomes

On June 5, 2023, we signed a definitive agreement to contribute our Outcomes™ business to TDS, a portfolio company of BlackRock Long Term Private Capital and GTCR, in exchange for a minority stake in the combined entity. The transaction closed on July 10, 2023 and we expect to recognize a gain of approximately \$60 million in the first quarter of fiscal 2024, which will be included in impairments and (gain)/loss on disposal of assets, net.

We classify assets and liabilities (the "disposal group") as held for sale when management commits to a plan to sell the disposal group in its present condition and at a price that is reasonable in relation to its current fair value. We also consider whether an active program to locate a buyer has been initiated and if it is probable that the sale will occur within one year without significant changes to the plan to sell. Upon classification of the disposal group as held for sale, we assess the assets for impairment and cease related depreciation and amortization.

During the three months ended June 30, 2023, we met the criteria for the related assets and liabilities of \$138 million and \$42 million, respectively, of the Outcomes business to be classified as held for sale. We determined that the sale of the Outcomes business does not meet the criteria to be classified as discontinued operations. The Outcomes business operates within our Pharmaceutical segment.

Cordis

In August 2021, we sold the Cordis business to Hellman & Friedman for proceeds of \$923 million, net of cash transferred, and we retained certain working capital accounts and certain liabilities. Cardinal Health retained product liability associated with lawsuits and claims related to IVC filters in the U.S. and Canada, as well as authority for these matters discussed in [Note 7](#). The Cordis business operated within our Medical segment.

During fiscal 2021, we met the criteria for the related assets and liabilities of the Cordis business to be classified as held for sale. We determined that the sale of the Cordis business did not meet the criteria to be classified as discontinued operations. In connection with the divestiture, we recognized a \$60 million pre-tax loss in impairments and (gain)/loss on disposal of assets, net in our consolidated statement of earnings/(loss) in fiscal 2021.

3. Restructuring and Employee Severance

The following table summarizes restructuring and employee severance costs:

(in millions)	2023	2022	2021
Employee-related costs	\$ 39	\$ 35	\$ 53
Facility exit and other costs	56	66	61
Total restructuring and employee severance	\$ 95	\$ 101	\$ 114

Employee-related costs primarily consist of termination benefits provided to employees who have been involuntarily terminated, duplicate payroll costs and retention bonuses incurred during transition periods. Facility exit and other costs primarily consist of project consulting fees, accelerated depreciation, professional, project management and other service fees to support divestitures, costs associated with vacant facilities and certain other divestiture-related costs.

In fiscal 2023, 2022 and 2021, restructuring costs were primarily related to the implementation of certain enterprise-wide cost-savings measures and the divestiture of the Cordis business. During fiscal 2023, we also incurred restructuring costs related to certain projects resulting from reviews of our strategy, portfolio, capital-allocation framework and operations. During fiscal 2022, restructuring also included costs related to decreasing our overall office space.

The following table summarizes activity related to liabilities associated with restructuring and employee severance:

(in millions)	Employee-Related Costs	Facility Exit and Other Costs	Total
Balance at June 30, 2021	\$ 53	\$ 26	\$ 79
Additions	49	10	59
Payments and other adjustments	(46)	(26)	(72)
Balance at June 30, 2022	56	10	66
Additions	35	8	43
Payments and other adjustments	(47)	(16)	(63)
Balance at June 30, 2023	\$ 44	\$ 2	\$ 46

4. Goodwill and Other Intangible Assets

Goodwill

The following table summarizes the changes in the carrying amount of goodwill by segment and in total:

(in millions)	Pharmaceutical (1)	Medical (2)	Total
Balance at June 30, 2021	\$ 2,659	\$ 5,330	\$ 7,989
Goodwill acquired, net of purchase price adjustments	14	—	14
Foreign currency translation adjustments and other	—	(64)	(64)
Goodwill impairment	—	(2,084)	(2,084)
Balance at June 30, 2022	2,673	3,182	5,855
Goodwill acquired, net of purchase price adjustments	—	15	15
Foreign currency translation adjustments and other	—	(6)	(6)
Goodwill impairment	—	(1,231)	(1,231)
Outcomes goodwill reclassified to assets held for sale	(24)	—	(24)
Balance at June 30, 2023	\$ 2,649	\$ 1,960	\$ 4,609

(1) At June 30, 2023 and 2022, the Pharmaceutical segment accumulated goodwill impairment loss was \$829 million.
 (2) At June 30, 2023 and 2022, the Medical segment accumulated goodwill impairment loss was \$4.7 billion and \$3.5 billion, respectively.

Due to changes in our long-term financial plan assumptions made during fiscal 2023, including those related to Cardinal Health branded medical products sales growth and net inflationary impacts, we elected to bypass the qualitative assessment and perform quantitative goodwill impairment testing for the Medical Unit at June 30, 2023. This quantitative testing resulted in the carrying amount of the Medical Unit exceeding the fair value, resulting in a pre-tax impairment charge of \$368 million and cumulative pre-tax impairment charges of \$1.2 billion in fiscal 2023, due to the impairment charges recognized during the second and first quarters of fiscal 2023 as described further below. This impairment charge was primarily driven by the impact of the reductions in our long-term financial plan assumptions. The impairment charges were included in impairments and (gain)/loss on disposal of assets, net in our consolidated statements of earnings/(loss).

We performed interim quantitative goodwill impairment testing for the Medical Unit at December 31, 2022 and September 30, 2022, which resulted in pre-tax impairment charges of \$709 million and

\$154 million, respectively. We also performed interim quantitative goodwill impairment testing at March 31, 2023 and concluded that there was no impairment of goodwill at March 31, 2023 as the estimated fair value of the Medical Unit exceeded its carrying value by approximately 4 percent. The impairment charge recognized in the second quarter was driven by certain reductions in our long-term financial plan assumptions, and the impairment charge recognized in the first quarter was driven by an increase in the discount rate primarily due to an increase in the risk-free interest rate.

Our determinations of the estimated fair value of the Medical Unit at June 30, 2023, March 31, 2023, December 31, 2022 and September 30, 2022 were based on a combination of the income-based approach (using a terminal growth rate of 2 percent), and the market-based approaches. For the income-based approach, we used discount rates of 10 percent, 10 percent, 10.5 percent and 10.5 percent for fourth, third, second and first quarters, respectively. The decrease in the discount rate for the interim testing performed at March 31, 2023 and June 30, 2023 was primarily due to a decrease in the risk-free interest rate. Additionally, we assigned a weighting of 80 percent to the discounted cash flow method, 10 percent to the guideline public company method and 10 percent to the guideline transaction method. Our fair value estimates utilize significant unobservable inputs and thus represent Level 3 fair value measurements.

During fiscal 2022, we performed quantitative goodwill impairment testing for the Medical Unit which resulted in cumulative pre-tax impairment charges \$2.1 billion, which were included in impairments and (gain)/loss on disposal of assets, net in our consolidated statements of earnings/(loss).

In connection with the divestiture of the Outcomes business, during fiscal 2023, we allocated and reclassified \$24 million of goodwill from the Pharmaceutical operating segment (excluding our Nuclear and Precision Health Solutions division) to the Outcomes disposal group based on the estimated relative fair values of the business to be disposed of and the portion of the reporting unit that was retained.

Other Intangible Assets

The following tables summarize other intangible assets by class at June 30:

	2023			Weighted-Average Remaining Amortization Period (Years)
(in millions)	Gross Intangible	Accumulated Amortization	Net Intangible	
Indefinite-life intangibles:				
Trademarks and patents	\$ 11		\$ 11	N/A
Total indefinite-life intangibles	11		11	N/A
Definite-life intangibles:				
Customer relationships	3,174	2,274	900	9
Trademarks, trade names and patents	546	380	166	8
Developed technology and other	1,021	626	395	8
Total definite-life intangibles	4,741	3,280	1,461	9
Total other intangible assets	\$ 4,752	\$ 3,280	\$ 1,472	N/A

	2022			Weighted-Average Remaining Amortization Period (Years)
(in millions)	Gross Intangible	Accumulated Amortization	Net Intangible	
Indefinite-life intangibles:				
Trademarks and patents	\$ 11		\$ 11	11
Total indefinite-life intangibles	11		11	11
Definite-life intangibles:				
Customer relationships	3,272	2,165	1,107	
Trademarks, trade names and patents	552	360	192	
Developed technology and other	1,038	574	464	
Total definite-life intangibles	4,862	3,099	1,763	
Total other intangible assets	\$ 4,873	\$ 3,099	\$ 1,774	

Total amortization of intangible assets was \$281 million, \$311 million and \$428 million for fiscal 2023, 2022 and 2021, respectively. The estimated annual amortization for intangible assets for fiscal 2024 through 2028 is as follows: \$255 million, \$231 million, \$205 million, \$173 million and \$146 million.

5. Leases

The following table summarizes the components of lease cost:

(in millions)	2023	2022	2021
Operating lease cost	\$ 112	\$ 117	\$ 119
Finance lease cost	31	23	16
Variable lease cost	21	13	24
Total lease cost	\$ 164	\$ 153	\$ 159

Variable lease cost primarily includes payments for property taxes, maintenance and insurance.

The following table summarizes supplemental balance sheet and other information related to leases at June 30:

(in millions)	2023	2022
Operating Leases		
Operating lease right-of-use assets	\$ 435	\$ 457
Current portion of operating lease liabilities	100	102
Long-term operating lease liabilities	375	388
Total operating lease liabilities	475	490
Finance Leases		
Finance lease right-of-use assets	82	68
Current portion of finance lease liabilities	27	23
Long-term finance lease liabilities	59	49
Total finance lease liabilities	\$ 86	\$ 72

Weighted-average remaining lease term (years)	2023	2022
Operating leases	5.7 years	6.0 years
Finance leases	4.1 years	4.1 years
Weighted-average discount rate		
Operating leases	3.6 %	3.0 %
Finance leases	3.1 %	1.8 %

Operating leases are included in other assets, other accrued liabilities and deferred income taxes and other liabilities in our consolidated balance sheets. Finance leases are included in property and equipment, net, current portion of long-term obligations and other short-term borrowings and long-term obligations, less current portion in our consolidated balance sheets.

The following table summarizes supplemental cash flow information related to leases:

(in millions)	2023	2022	2021
Cash paid for lease liabilities:			
Operating cash flows paid for operating leases	\$ 119	\$ 123	\$ 115
Financing cash flows paid for finance leases	31	21	15
Non-cash right-of-use assets obtained in exchange for lease obligations:			
New operating leases	75	101	138
New finance leases	42	28	45

Future lease payments under non-cancellable leases as of June 30, 2023 were as follows:

(in millions)	Operating Leases	Finance Leases	Total
2024	\$ 113	\$ 28	\$ 141
2025	103	24	127
2026	86	17	103
2027	68	10	78
2028	55	6	61
Thereafter	97	7	104
Total future lease payments	522	92	614
Less: imputed interest	47	6	53
Total lease liabilities	\$ 475	\$ 86	\$ 561

6. Long-Term Obligations and Other Short-Term Borrowings

The following table summarizes long-term obligations and other short-term borrowings at June 30:

(in millions) (1)	2023	2022
3.2% Notes due 2023	\$ —	\$ 556
3.079% Notes due 2024	764	779
3.5% Notes due 2024	404	407
3.75% Notes due 2025	513	518
3.41% Notes due 2027	1,184	1,193
4.6% Notes due 2043	306	321
4.5% Notes due 2044	331	342
4.9% Notes due 2045	428	441
4.368% Notes due 2047	561	560
7.0% Debentures due 2026	124	124
Other Obligations	86	74
Total	4,701	5,315
Less: current portion of long-term obligations and other short-term borrowings	792	580
Long-term obligations, less current portion	\$ 3,909	\$ 4,735

(1) Maturities are presented on a calendar year basis.

Maturities of existing long-term obligations and other short-term borrowings for fiscal 2024 through 2028 and thereafter are as follows: \$792 million, \$428 million, \$530 million, \$1.3 billion, \$6 million and \$1.6 billion.

Long-Term Debt

All the notes represent unsecured obligations of Cardinal Health, Inc. and rank equally in right of payment with all of our existing and future unsecured and unsubordinated indebtedness. The 7.0% Debentures represent unsecured obligations of Allegiance Corporation (a wholly-owned subsidiary), which Cardinal Health, Inc. has guaranteed. None of these obligations are subject to a sinking fund and the Allegiance obligations are not redeemable prior to maturity. Interest is paid pursuant to the terms of the obligations. These notes are effectively subordinated to the liabilities of our subsidiaries, including trade payables of \$29.8 billion and \$27.1 billion at June 30, 2023 and 2022, respectively.

During fiscal 2023, we repaid the full principal of \$550 million of the 3.2% Notes due 2023 at maturity.

During fiscal 2022, we redeemed all outstanding \$572 million principal amount of 2.616% Notes due 2022 at a redemption price equal to 100% of the principal amount and accrued but unpaid interest, plus the make-whole premium applicable to the notes. In connection with this redemption, we recorded a \$10 million loss on early extinguishment of debt. We also repaid the full principal of the \$282 million Floating Rate Notes due 2022 as they became due.

During fiscal 2021, we redeemed all outstanding 3.2% Notes due June 2022 for \$238 million and \$262 million aggregate principal amount of 2.616% Notes due June 2022 at a redemption price equal to 100% of the principal amount and accrued but unpaid interest, plus the make-whole premium applicable to the notes. In connection with these redemptions, we recorded a \$13 million loss on early extinguishment of debt. We also early repurchased \$40 million of the Floating Rate Notes due 2022 and \$2 million of the 2.616% Notes due 2022. In connection with the early debt repurchases, we recorded a \$1 million loss on early extinguishment of debt.

The repayments, redemptions and repurchases were paid for with available cash and other short-term borrowings.

If we undergo a change of control, as defined in the notes, and if the notes receive specified ratings below investment grade by each of Standard & Poor's Ratings Services, Moody's Investors Services and Fitch Ratings, any holder of the notes, excluding the debentures, can require with respect to the notes owned by such holder, or we can offer, to repurchase the notes at 101% of the principal amount plus accrued and unpaid interest.

Other Financing Arrangements

In addition to cash and equivalents and operating cash flow, other sources of liquidity include a \$2.0 billion commercial paper program backed by a \$2.0 billion revolving credit facility. We also have a \$1.0 billion committed receivables sales facility.

In February 2023, we extended our \$2.0 billion revolving credit facility through February 25, 2028. In September 2022, we renewed our committed receivables sales facility program through Cardinal Health Funding, LLC ("CHF") through September 30, 2025. CHF was organized for the sole purpose of buying receivables and selling undivided interests in those receivables to third-party purchasers. Although consolidated with Cardinal Health,

Inc. in accordance with GAAP, CHF is a separate legal entity from Cardinal Health, Inc. and from our subsidiary that sells receivables to CHF. CHF is designed to be a special purpose, bankruptcy-remote entity whose assets are available solely to satisfy the claims of its creditors.

Our revolving credit and committed receivables sales facilities require us to maintain a consolidated net leverage ratio of no more than 3.75-to-1. As of June 30, 2023, we were in compliance with this financial covenant.

At June 30, 2023 and 2022, we had no amounts outstanding under the revolving credit facility; however, availability was reduced by outstanding letters of credit of \$1 million at both June 30, 2023 and 2022.

During fiscal 2023, we had a daily maximum amount outstanding under our commercial paper and committed receivables programs of \$445 million.

We had no amounts outstanding as of June 30, 2023 under the committed receivables sales facility program; however, availability was reduced by outstanding standby letters of credit of \$31 million at both June 30, 2023 and 2022.

We had no amounts outstanding under the commercial paper program as of June 30, 2023 and 2022.

The \$86 million and \$74 million balance of other obligations at June 30, 2023 and 2022, respectively, consisted of finance leases and short-term borrowings.

7. Commitments, Contingent Liabilities and Litigation

Commitments

Generic Sourcing Venture with CVS Health Corporation

In July 2014, we established Red Oak Sourcing, LLC ("Red Oak Sourcing"), a U.S.-based generic pharmaceutical sourcing venture with CVS Health for an initial term of 10 years. Red Oak Sourcing negotiates generic pharmaceutical supply contracts on behalf of its participants. In August 2021, we amended our agreement to extend the term through June 2029. We are required to make quarterly payments to CVS Health for the term of the arrangement. These payments are included as purchase obligations and other payments in the "Contractual Obligations and Cash Requirements" section of MD&A.

Contingencies

New York Opioid Stewardship Act

In April 2018, the State of New York passed a budget which included the Opioid Stewardship Act (the "OSA"). The OSA created an aggregate \$100 million annual assessment on all manufacturers and distributors licensed to sell or distribute opioids in New York. Under the OSA, each licensed manufacturer and distributor would be required to pay a portion of the assessment based on its share of the total morphine milligram equivalents sold or distributed in New York during the applicable calendar year, beginning in 2017. Subsequently, New York passed a new statute that modified the assessment going forward and limited the OSA to two years (2017 and 2018).

We accrue contingencies if it is probable that a liability has been incurred and the amount can be estimated. In the second quarter of fiscal year 2022, we paid the State of New York \$20 million, our portion of the assessment for calendar year 2017. At June 30, 2022, we had an accrual of \$20 million, which represented our estimate of our portion of the assessment for calendar year 2018. During the fiscal 2023, we recorded \$6 million of income to reduce this accrual to the invoiced amount for the calendar year 2018 assessment and we paid \$11 million.

Legal Proceedings

We become involved from time to time in disputes, litigation and regulatory matters.

From time to time, we determine that products we distribute, source, manufacture or market do not meet our specifications, regulatory requirements, or published standards. When we or a regulatory agency identify a potential quality or regulatory issue, we investigate and take appropriate corrective action. Such actions have led to product recalls, costs to repair or replace affected products, temporary interruptions in product sales, restrictions on importation, product liability claims and lawsuits and can lead to action by regulators. Even absent an identified regulatory or quality issue or product recall, we can become subject to product liability claims and lawsuits.

From time to time, we become aware through employees, internal audits or other parties of possible compliance matters, such as

complaints or concerns relating to accounting, internal accounting controls, financial reporting, auditing, or other ethical matters or relating to compliance with laws such as healthcare fraud and abuse, anti-corruption or anti-bribery laws. When we become aware of such possible compliance matters, we investigate internally and take appropriate corrective action. In addition, from time to time, we receive subpoenas or requests for information from various federal or state agencies relating to our business or to the business of a customer, supplier or other industry participants. Internal investigations, subpoenas or requests for information could directly or indirectly lead to the assertion of claims or the commencement of legal proceedings against us or result in sanctions.

We have been named from time to time in qui tam actions initiated by private third parties. In such actions, the private parties purport to act on behalf of federal or state governments, allege that false claims have been submitted for payment by the government and may receive an award if their claims are successful. After a private party has filed a qui tam action, the government must investigate the private party's claim and determine whether to intervene in and take control over the litigation. These actions may remain under seal while the government makes this determination. If the government declines to intervene, the private party may nonetheless continue to pursue the litigation on his or her own purporting to act on behalf of the government.

We accrue for contingencies related to disputes, litigation and regulatory matters if it is probable that a liability has been incurred and the amount of the loss can be reasonably estimated. Because these matters are inherently unpredictable and unfavorable developments or resolutions can occur, assessing contingencies is highly subjective and requires judgments about future events. We regularly review contingencies to determine whether our accruals and related disclosures are adequate. The amount of ultimate loss may differ from these estimates.

We recognize income from the favorable outcome of litigation when we receive the associated cash or assets.

We recognize estimated loss contingencies for certain litigation and regulatory matters and income from favorable resolution of litigation in litigation (recoveries)/charges in our consolidated statements of earnings/(loss); however, losses and recoveries of lost profits from disputes that occur in the ordinary course of business are included within segment profit. For example, in the second quarter of fiscal year 2022, our Pharmaceutical segment profit was positively impacted by a \$16 million judgment for lost profits related to an ordinary course intellectual property rights claim.

Opioid Lawsuits and Investigations

Cardinal Health, other pharmaceutical wholesalers and other participants in the pharmaceutical supply chain have been named as a defendant in lawsuits related to the distribution of opioid pain medications. These lawsuits seek equitable relief and monetary damages based on a variety of legal theories, including various common law claims, such as public nuisance, negligence, unjust enrichment, personal injury, as well as violations of controlled

substance laws, the Racketeer Influenced and Corrupt Organizations Act and various other statutes. Plaintiffs in these lawsuits include state attorneys general, counties and municipalities, as well as private parties, such as unions and other health and welfare funds, hospital systems and other healthcare providers, businesses and individuals.

We have also received federal grand jury subpoenas issued in connection with investigations being conducted by the U.S. Attorney's Office for the Eastern District of New York and the Fraud Section of the U.S. Department of Justice ("DOJ"). We have also received civil requests for information, subpoenas and other requests from other DOJ offices. These investigations concern operation of our anti-diversion program, our anti-diversion policies and procedures and distribution of certain controlled substances. We are cooperating with these investigations. We are unable to predict the outcome of any of these investigations.

In total, as of June 30, 2023, we have \$5.87 billion accrued for these matters, of which \$426 million is included in other accrued liabilities and the remainder is included in deferred income taxes and other liabilities in our consolidated balance sheets.

Because loss contingencies are inherently unpredictable and unfavorable developments or resolutions can occur, the assessment is highly subjective and requires judgments about future events. We regularly review these opioid litigation matters to determine whether our accrual is adequate. The amount of ultimate loss may differ materially from this accrual, whether as a result of settlement discussions, a judicial decision or verdict or otherwise, but we are not able to estimate a range of reasonably possible additional losses for these matters. We continue to strongly dispute the allegations made in these lawsuits and none of these agreements is an admission of liability or wrongdoing. Please see below for additional description of these matters.

States & Political Subdivisions

In February 2022, we along with two other national distributors (collectively, the "Distributors") independently approved a settlement and settlement agreement (the "National Opioid Settlement Agreement") to settle the vast majority of opioid lawsuits and claims brought by states and political subdivisions. This National Opioid Settlement Agreement became effective on April 2, 2022. In addition to the Distributors, parties to the National Opioid Settlement Agreement include 48 states, the District of Columbia and 5 U.S. territories. Over 99 percent of political subdivisions (by population as calculated under the National Opioid Settlement Agreement) that had brought opioid-related suits against us have chosen to join the National Opioid Settlement Agreement or have had their claims addressed by state legislation (together with settling states and territories, the "Settling Governmental Entities").

As of July 2023, we have paid the Settling Governmental Entities approximately \$1.2 billion and will pay Settling Governmental Entities additional amounts up to \$5.2 billion through 2038. The National Opioid Settlement Agreement also includes injunctive relief terms related to distributors' controlled substance anti-diversion programs. A monitor will oversee compliance with these

provisions until 2027. In addition, the Distributors will engage a third-party vendor to act as a clearinghouse for data aggregation and reporting, which distributors will fund until 2032. As a result of the National Opioid Settlement Agreement, most lawsuits brought against us by states and other political subdivisions have been dismissed. We continue to engage in resolution discussions with certain nonparticipating political subdivisions, including the Attorney General for the State of Alabama, and we intend to defend ourselves vigorously against all remaining lawsuits.

Other Settlements

West Virginia subdivisions and Native American tribes were not a part of the National Opioid Settlement Agreement and we had separate negotiations with these groups. In July 2022, a judgment in favor of the Distributors was entered in bench trial before a federal judge in West Virginia in a case brought by Cabell County and City of Huntington. In July 2022, the Distributors reached an agreement to settle the opioid-related claims of the majority of the remaining West Virginia subdivisions. Under this agreement, we agreed to pay eligible West Virginia subdivisions up to approximately \$124 million over an eleven-year period. This agreement became effective in October 2022 when all participating subdivisions dismissed their cases.

In October 2022, we executed a final settlement agreement with the Native American Tribes, pursuant to which we will pay up to approximately \$136 million over five years. In connection with this settlement, the court entered dismissals for the Native American tribes cases.

Private Plaintiffs

The National Opioid Settlement Agreement does not address claims by private parties, which includes unions and other health and welfare funds, hospital systems and other healthcare providers, businesses and individuals alleging personal injury. Private parties had brought approximately 403 lawsuits as of August 8, 2023. Of these, 102 are purported class actions. The causes of action asserted by these plaintiffs are similar to those asserted by public plaintiffs. We are engaged in resolution discussions with certain private plaintiffs; however, we are vigorously defending ourselves in all of these matters.

A trial in a case involving 21 plaintiffs began in state court in Georgia in January 2023 and concluded in March 2023 with a verdict for the company and other defendants on all claims. In July 2023, the judge denied the plaintiffs' motion for a new trial. A trial involving eight hospital plaintiffs that was scheduled to begin in Alabama in July 2023 was stayed and we do not know when it will be rescheduled.

Insurance Litigation

We are involved in ongoing legal proceedings with insurers related to their obligations to reimburse us for defense and indemnity costs in connection with the lawsuits described above. During fiscal year 2023, we received approximately \$10 million in insurance recoveries related to these matters, however, we have not recorded a receivable for any additional recoveries related to these insurance litigation matters as of June 30, 2023.

Cordis IVC Filter Matters**Product Liability Lawsuits**

We have been named as a defendant in approximately 450 product liability lawsuits coordinated in Alameda County Superior Court in California involving claims by approximately 5,000 plaintiffs that allege personal injuries associated with the use of IVC filter products. These lawsuits sought a variety of remedies, including unspecified monetary damages. The divestiture of the Cordis business did not include product liability related to the IVC filters in the U.S. and Canada, which we retained.

In April 2023, we executed a settlement agreement that, if certain conditions are satisfied, will resolve approximately 4,376 claims for \$275 million. This settlement agreement is subject to certain conditions, including certain opt-in thresholds. Between May and September 2023, we will make settlement payments totaling \$275 million into a qualified settlement fund, which will be disbursed to the plaintiffs if required conditions are satisfied. Since July 2021, we have also entered into other agreements to settle approximately 2,881 product liability claims. While these settlements will resolve the vast majority of IVC filter product liability claims, they will not resolve all of them, and we intend to continue to vigorously defend ourselves in the remaining lawsuits.

Additionally, in August 2021, the Attorney General for the State of New Mexico filed an action against certain IVC filter manufacturers, including us, alleging claims under New Mexico's Unfair Practices Act, Medicaid Fraud Act and Fraud Against Taxpayers Act. The allegations made are similar to those made in the product liability lawsuits. We intend to vigorously defend ourselves against these claims.

We recognized income of \$103 million during fiscal 2023, primarily related to a reduction of the reserve for the estimated settlement and defense costs for these matters due to the execution of the settlements noted above. At June 30, 2023, we had a total of \$385 million accrued for losses and legal defense costs, related to the IVC filter product liability lawsuits in our consolidated balance sheets.

Shareholder Securities Litigation

In August 2019, the Louisiana Sheriffs' Pension & Relief Fund filed a purported class action complaint against Cardinal Health and certain current and former officers and employees in the United States District Court for the Southern District of Ohio purportedly on behalf of all purchasers of our common shares between March 2015 and May 2018. In June 2020, the court appointed 1199 SEIU Health Care Employees Pension Fund as lead plaintiff and a consolidated amended complaint was filed in September 2020. The amended complaint alleges that the defendants violated Sections 10(b) and 20(a) of the Securities and Exchange Act of 1934 by making misrepresentations and omissions related to the acquisition integration of the Cordis business and inventory and supply chain problems within the Cordis business, and seeks to recover unspecified damages and equitable relief for the alleged misstatements and omissions. The complaint also alleges that one of the individual defendants violated Section 20A of the Exchange Act because he sold shares of Cardinal Health stock during the

time period. In February 2023, we reached an agreement in principle with the plaintiffs to settle this matter for \$109 million, subject to final approval by the court. The court granted its preliminary approval in April 2023 and will conduct a final hearing in September 2023. If the settlement is approved, our insurance carriers will pay \$109 million to the plaintiffs. In fiscal year 2023, we have received approximately \$9 million in insurance recoveries for costs incurred in connection with this matter.

Other Civil Litigation**Generic Pharmaceutical Pricing Antitrust Litigation**

In December 2019, pharmaceutical distributors including us were added as defendants in a civil class action lawsuit filed by indirect purchasers of generic drugs, such as hospitals and retail pharmacies. The indirect purchaser case is part of a multidistrict litigation consisting of multiple individual class action matters consolidated in the Eastern District of Pennsylvania. The indirect purchaser plaintiffs allege that pharmaceutical distributors encouraged manufacturers to increase prices, provided anti-competitive pricing information to manufacturers and improperly engaged in customer allocation. In May 2020, the court granted our motion to dismiss. In July 2022, the indirect purchasers filed an amended complaint and in August 2022, we filed a motion to dismiss the intended complaint. We are vigorously defending ourselves in this matter.

Antitrust Litigation Proceeds

We received and recognized income resulting from settlements of lawsuits in which we were a class member or plaintiff of \$130 million, \$18 million and \$112 million during fiscal 2023, 2022 and 2021, respectively.

Shareholder Derivative Litigation

Between June 2019 and January 2020, three purported shareholders filed actions on behalf of Cardinal Health, Inc. in the U.S. District Court for the Southern District of Ohio against certain current and former members of our Board of Directors alleging that the defendants breached their fiduciary duties by failing to effectively monitor Cardinal Health's distribution of controlled substances and approving certain payments of executive compensation. In January 2020, the court consolidated these derivative cases under the caption *In re Cardinal Health, Inc. Derivative Litigation* and in March 2020, plaintiffs filed an amended complaint.

In October 2022, the court entered an order approving the settlement agreement reached between the parties and dismissing the case. The settlement does not include any admission of liability. Under this settlement, in December 2022, Cardinal Health's director and officer liability insurance carriers, on behalf of the defendants, paid Cardinal Health \$124 million, less approximately \$31 million in attorneys' fees and expenses awarded by the court to plaintiffs' counsel. Cardinal Health received net cash proceeds resulting from this settlement of \$93 million, which was recognized in litigation (recoveries)/charges, net, during the fiscal year 2023.

8. Income Taxes

Earnings/(Loss) before Income Taxes and Provision for/(Benefit From) Income Taxes

The following table summarizes earnings/(loss) before income taxes:

(in millions)	2023	2022	2021
U.S. operations	\$ 291	\$ (1,000)	\$ (47)
Non-U.S. operations	347	231	370
Earnings/(loss) before income taxes	\$ 638	\$ (769)	\$ 323

The following table summarizes the components of provision for/(benefit from) income taxes:

(in millions)	2023	2022	2021
Current:			
Federal	\$ 254	\$ 34	\$ (989)
State and local	69	29	92
Non-U.S.	84	93	112
Total current	\$ 407	\$ 156	\$ (785)
Deferred:			
Federal	\$ (8)	\$ 30	\$ 539
State and local	13	(22)	(28)
Non-U.S.	(36)	(1)	(15)
Total deferred	\$ (31)	\$ 7	\$ 496
Provision for/(benefit from) income taxes	\$ 376	\$ 163	\$ (289)

Tax Effects of Goodwill Impairment Charges

During fiscal 2023 and 2022, we recognized cumulative pre-tax goodwill impairment charges of \$1.2 billion and \$2.1 billion, respectively, related to the Medical Unit. The net tax benefits related to these charges were \$82 million and \$150 million during fiscal 2023 and 2022, respectively.

Tax Effects of Self-Insurance Pre-Tax Loss

During fiscal 2021, our wholly-owned insurance subsidiary recorded a self-insurance pre-tax loss in its fiscal 2020 statutory financial statements primarily related to opioid litigation. This self-insurance pre-tax loss, which did not impact our pre-tax consolidated results, was deducted on our fiscal 2020 consolidated federal income tax return and contributed to a significant net operating loss for tax purposes. The net operating loss was carried back and applied to adjust our taxable income for fiscal 2015, 2016, 2017 and 2018 as permitted under the Coronavirus Aid, Relief and Economic Security ("CARES") Act enacted by the United States Congress in March 2020.

Accordingly, our provision for income taxes during fiscal 2021 included a \$424 million benefit from the net operating loss carryback primarily to reflect the difference between the federal statutory income tax rate during the fiscal years from 2015 to 2018 (35 percent for fiscal 2015, 2016 and 2017 and 28 percent for

fiscal 2018) and the current federal statutory income tax rate of 21 percent.

In fiscal 2021, we filed for a refund of \$974 million and in April 2022, we received a payment for \$966 million, which was net of certain adjustments. We also increased our non-current deferred tax liability by approximately \$700 million during fiscal 2021 related to this matter.

We have made reasonable estimates and recorded amounts based on management's judgment and our current understanding of tax law; however, it is possible that the tax authorities could challenge these tax benefits. The actual amount of the tax benefit may differ materially from these estimates.

Tax Effects of Opioid Litigation Charges

In connection with the \$1.17 billion pre-tax charge for the opioid litigation recorded during fiscal 2021, the net tax benefit was approximately \$228 million. Our tax benefits are estimates, which reflect our current assessment of the estimated future deductibility of the amount that may be paid under the accrual taken in connection with the opioid litigation and are net of unrecognized tax benefits of \$219 million.

We have made reasonable estimates and recorded amounts based on management's judgment and our current understanding of the U.S. Tax Cuts and Jobs Act ("Tax Act"); however, these estimates require significant judgment since the U.S. tax law governing deductibility was changed by the Tax Act. Further, it is possible Congress or the tax authorities could challenge our interpretation of the Tax Act or the estimates and assumptions used to assess the future deductibility of these benefits. The actual amount of the tax benefit may differ materially from these estimates.

Effective Tax Rate

The following table presents a reconciliation of the provision based on the federal statutory income tax rate to our effective income tax rate:

	2023	2022	2021
Provision at Federal statutory rate	21.0 %	21.0 %	21.0 %
State and local income taxes, net of federal benefit	6.6	2.2	3.2
Tax effect of foreign operations	(4.2)	3.5	0.7
Nondeductible/nontaxable items	(1.1)	1.2	1.6
Impact of Divestitures	—	(4.9)	7.0
Withholding Taxes	1.0	(1.1)	9.0
Change in Valuation Allowances	(5.3)	3.5	(1.4)
US Taxes on International Income ⁽²⁾	(0.7)	3.2	(6.7)
Impact of Resolutions with IRS and other related matters	5.8	(0.6)	(13.6)
Opioid litigation	0.1	(0.5)	17.7
Goodwill Impairment	36.9	(49.5)	—
Loss Carryback Claims	—	—	(129.9)
Other	(1.2)	0.8	1.7
Effective income tax rate	58.9 %	(21.2)%	(89.7)%

(1) This table reflects fiscal 2023 pretax income with tax expense, fiscal 2022 pretax loss with tax expense and fiscal 2021 pretax income with tax benefit.

(2) Includes the tax impact of Global Intangible Low-Taxed Income ("GILTI") tax, the Foreign-Derived Intangible Income deduction and other foreign income that is taxable under the U.S. tax code.

The income tax rate was 58.9% and (21.2)% in fiscal 2023 and fiscal 2022 compared to an income tax benefit rate of (89.7)% in fiscal 2021. Fluctuations in the effective tax rates are primarily due to the impact of goodwill impairment in fiscal 2023 and 2022, impact of opioid litigation in fiscal 2021, as well as the impact of the carryback claim filed in accordance with the CARES Act provision in fiscal year 2021. Additionally, laws governing insurance coverage vary by state and some state courts have interpreted laws and insurance policies in ways that may impact our self-insurance loss, which could negatively impact our financial position.

Our effective tax rate has benefits from negotiated lower than statutory tax rates in select foreign jurisdictions which individually are not material to our effective tax rate but in aggregate had a favorable tax impact of approximately \$27 million during fiscal 2023.

As of June 30, 2023, foreign earnings of approximately \$976 million are considered indefinitely reinvested for working capital and other offshore investment needs. The computation of tax required if those earnings are repatriated is not practicable. For amounts not considered indefinitely reinvested, we have recorded an immaterial amount of income tax expense in our consolidated financial statements in fiscal 2023.

Deferred Income Taxes

Deferred income taxes arise from temporary differences between financial reporting and tax reporting bases of assets and liabilities and operating loss and tax credit carryforwards for tax purposes.

The following table presents the components of the deferred income tax assets and liabilities at June 30:

(in millions)	2023	2022
Deferred income tax assets:		
Receivable basis difference	\$ 44	\$ 41
Accrued liabilities	704	675
Share-based compensation	29	34
Loss and tax credit carryforwards	671	778
Deferred tax assets related to uncertain tax positions	39	33
Other	53	23
Total deferred income tax assets	1,540	1,584
Valuation allowance for deferred income tax assets	(421)	(468)
Net deferred income tax assets	\$ 1,119	\$ 1,116
Deferred income tax liabilities:		
Inventory basis differences	\$ (1,229)	\$ (1,164)
Property-related	(336)	(288)
Goodwill and other intangibles	(624)	(683)
Self-Insurance	(975)	(975)
Total deferred income tax liabilities	\$ (3,164)	\$ (3,110)
Net deferred income tax liability	\$ (2,045)	\$ (1,994)

Deferred income tax assets and liabilities in the preceding table, after netting by taxing jurisdiction and for uncertain tax positions, are in the following captions in the consolidated balance sheets at June 30:

(in millions)	2023	2022
Noncurrent deferred income tax asset (1)	\$ 53	\$ 36
Noncurrent deferred income tax liability (2)	(2,096)	(2,030)
Noncurrent deferred income tax liability transferred to held for sale	(2)	—
Net deferred income tax liability	\$ (2,045)	\$ (1,994)

(1) Included in other assets in the consolidated balance sheets.

(2) Included in deferred income taxes and other liabilities in the consolidated balance sheets.

At June 30, 2023 we had gross federal, state and international loss and credit carryforwards of \$505 million, \$3.4 billion and \$2.1 billion, respectively, the tax effect of which is an aggregate deferred tax asset of \$671 million. Substantially all of these carryforwards are available for at least three years. Approximately \$403 million of the valuation allowance at June 30, 2023 applies to certain federal, state and international loss carryforwards that, in our opinion, are more likely than not to expire unutilized. However, to the extent that tax benefits related to these carryforwards are realized in the future, the reduction in the valuation allowance would reduce income tax expense.

Unrecognized Tax Benefits

We had \$1.0 billion, \$943 million and \$932 million of unrecognized tax benefits at June 30, 2023, 2022 and 2021, respectively. The June 30, 2023, 2022 and 2021 balances include \$873 million, \$858 million and \$849 million, respectively, of unrecognized tax benefits that, if recognized, would have an impact on the effective tax rate. The remaining unrecognized tax benefits relate to tax positions for which ultimate deductibility is highly certain but for which there is uncertainty as to the timing of such deductibility. Recognition of these tax benefits would not affect our effective tax rate. We include the full amount of unrecognized tax benefits in deferred income taxes and other liabilities in the consolidated balance sheets. The following table presents a reconciliation of the beginning and ending amounts of unrecognized tax benefits:

(in millions)	2023	2022	2021
Balance at beginning of fiscal year	\$ 943	\$ 932	\$ 998
Additions for tax positions of the current year	25	7	121
Additions for tax positions of prior years	133	39	223
Reductions for tax positions of prior years	(16)	(19)	(138)
Settlements with tax authorities	(73)	(12)	(271)
Expiration of the statute of limitations	(2)	(4)	(1)
Balance at end of fiscal year	\$ 1,010	\$ 943	\$ 932

It is reasonably possible that there could be a change in the amount of unrecognized tax benefits within the next 12 months due to activities of the U.S. Internal Revenue Service ("IRS") or other taxing authorities, possible settlement of audit issues,

reassessment of existing unrecognized tax benefits or the expiration of statutes of limitations. We estimate that the range of the possible change in unrecognized tax benefits within the next 12 months is between zero and a net decrease of up to \$50 million, exclusive of penalties and interest.

We recognize accrued interest and penalties related to unrecognized tax benefits in the provision for income taxes. At June 30, 2023, 2022 and 2021, we had \$65 million, \$48 million and \$49 million, respectively, accrued for the payment of interest and penalties. These balances are gross amounts before any tax benefits and are included in deferred income taxes and other liabilities in the consolidated balance sheets. As a result of our IRS audit settlements and carryback claim, an immaterial amount of interest was recorded in fiscal 2023, 2022 and 2021.

Other Tax Matters

We file income tax returns in the U.S. federal jurisdiction, various U.S. state and local jurisdictions and various foreign jurisdictions. With few exceptions, we are subject to audit by taxing authorities for fiscal years 2015 through the current fiscal year.

Expiring or unusable loss and credit carryforwards and the required valuation allowances are adjusted quarterly based on available information. This information may support either an increase or a decrease in the required valuation allowance. After applying the valuation allowances, we do not anticipate any limitations on our use of any of the other net deferred income tax assets described above. We operate in a complex multinational tax environment and are subject to tax treaty arrangements and transfer pricing guidelines for intercompany transactions that are subject to interpretation. Uncertainty in a tax position may arise as tax laws are subject to interpretation.

We are a party to a tax matters agreement with CareFusion Corporation ("CareFusion"), a subsidiary of Becton, Dickinson and Company. Under the tax matters agreement, CareFusion is obligated to indemnify us for certain tax exposures and transaction taxes prior to our fiscal 2010 spin-off of CareFusion. The indemnification receivable was \$82 million and \$75 million at June 30, 2023 and 2022, respectively, and is included in other assets in the consolidated balance sheets.

9. Fair Value Measurements

The following tables present the fair values for assets and liabilities measured on a recurring basis at June 30:

2023				
(in millions)	Level 1	Level 2	Level 3	Total
Assets:				
Cash equivalents	\$ 1,253	\$ —	\$ —	\$ 1,253
Other investments (1)	101	—	—	101
Liabilities:				
Forward contracts (2)	—	(73)	—	(73)

(in millions)	Level 1	Level 2	Level 3	Total
Assets:				
Cash equivalents	\$ 2,425	\$ —	\$ —	\$ 2,425
Other investments (1)	97	—	—	97
Forward contracts (2)	—	15	—	15

(1) The other investments balance includes investments in mutual funds, which offset fluctuations in deferred compensation liabilities. These mutual funds invest in the equity securities of companies with both large and small market capitalization and high-quality fixed income debt securities. The fair value of these investments is determined using quoted market prices.

(2) The fair value of interest rate swaps, foreign currency contracts and net investment hedges is determined based on the present value of expected future cash flows considering the risks involved, including non-performance risk, and using discount rates appropriate for the respective maturities. Observable Level 2 inputs are used to determine the present value of expected future cash flows. The fair value of these derivative contracts, which are subject to master netting arrangements under certain circumstances, is presented on a gross basis in prepaid expenses and other, other assets, other accrued liabilities and deferred income taxes and other liabilities within the consolidated balance sheets.

10. Financial Instruments

We utilize derivative financial instruments to manage exposure to certain risks related to our ongoing operations. The primary risks managed through the use of derivative instruments include interest rate risk, currency exchange risk and commodity price risk. We do not use derivative instruments for trading or speculative purposes. While the majority of our derivative instruments are designated as hedging instruments, we also enter into derivative instruments that are designed to hedge a risk but are not designated as hedging instruments. These derivative instruments are adjusted to current fair value through earnings at the end of each period. We are exposed to counterparty credit risk on all of our derivative instruments. Accordingly, we have established and maintain strict counterparty credit guidelines and only enter into derivative instruments with major financial institutions that are rated investment grade or better. We do not have significant exposure to any one counterparty and we believe the risk of loss is remote. Additionally, we do not require collateral under these agreements.

Interest Rate Risk Management

We are exposed to the impact of interest rate changes. Our objective is to manage the impact of interest rate changes on cash flows and the market value of our borrowings. We utilize a mix of debt maturities along with both fixed-rate and variable-rate debt to manage changes in interest rates. In addition, we enter into interest rate swaps to further manage our exposure to interest rate variations related to our borrowings and to lower our overall borrowing costs.

Currency Exchange Risk Management

We conduct business in several major international currencies and are subject to risks associated with changing foreign exchange rates. Our objective is to reduce earnings and cash flow volatility associated with foreign exchange rate changes to allow management to focus its attention on business operations.

Accordingly, we enter into various contracts that change in value as foreign exchange rates change to protect the value of existing foreign currency assets and liabilities, commitments and anticipated foreign currency revenue and expenses.

Commodity Price Risk Management

We are exposed to changes in the price of certain commodities. Our objective is to reduce earnings and cash flow volatility associated with forecasted purchases of these commodities to allow management to focus its attention on business operations. Accordingly, we enter into derivative contracts when possible to manage the price risk associated with certain forecasted purchases.

The following table summarizes the fair value of our assets and liabilities related to derivatives designated as hedging instruments and the respective line items in which they were recorded in the consolidated balance sheets at June 30:

(in millions)	2023	2022
Assets:		
Cross-currency swap (1)	\$ —	\$ 25
Cross-currency swap (2)	23	29
Foreign currency contracts (2)	5	7
Total assets	\$ 28	\$ 61
Liabilities:		
Cross-currency swap (3)	\$ 4	\$ —
Foreign currency contracts (3)	4	3
Pay-floating interest rate swaps (3)	93	43
Total liabilities	\$ 101	\$ 46

(1) Included in other assets in the consolidated balance sheets.
 (2) Included in prepaid expenses and other in the consolidated balance sheets.
 (3) Included in other accrued liabilities in the consolidated balance sheets.

Fair Value Hedges

We enter into pay-floating interest rate swaps to hedge the changes in the fair value of fixed-rate debt resulting from fluctuations in interest rates. These contracts are designated and qualify as fair value hedges. Accordingly, the gain or loss recorded on the pay-floating interest rate swaps is directly offset by the change in fair value of the underlying debt. Both the derivative instrument and the underlying debt are adjusted to market value at the end of each period with any resulting gain or loss recorded in interest expense, net in the consolidated statements of earnings/(loss). During fiscal 2023, 2022 and 2021 there were no gains or losses recorded to interest expense as changes in the market value of our derivative instruments offset changes in the market value of the underlying debt.

During fiscal 2023, 2022 and 2021, we entered into pay-floating interest rate swaps with total notional amounts of \$300 million, \$600 million and \$200 million, respectively. These swaps have been designated as fair value hedges of our fixed rate debt and are included in deferred income taxes and other liabilities in the consolidated balance sheets.

During fiscal 2021, we unwound certain interest rate swap contracts with the notional amount of \$550 million. In connection

with the unwind of these contracts, we received cash proceeds of \$18 million. The related gain was recognized in interest expense, net in our consolidated statements of earnings/(loss) over the remaining term of the debt agreement, which matured in March 2023.

The following tables summarize the outstanding interest rate swaps designated as fair value hedges at June 30:

2023		
(in millions)	Notional Amount	Maturity Date
Pay-floating interest rate swaps	\$ 1,100	Jun 2027 - Sep 2030

2022		
(in millions)	Notional Amount	Maturity Date
Pay-floating interest rate swaps	\$ 800	Jun 2027 - May 2029

The following table summarizes the gain/(loss) recognized in earnings for interest rate swaps designated as fair value hedges:

(in millions)	2023	2022	2021
Pay-floating interest rate swaps (1)	\$ (50)	\$ (44)	\$ (8)
Fixed-rate debt (1)	50	44	8

(1) Included in interest expense, net in the consolidated statements of earnings/(loss).

Cash Flow Hedges

We enter into derivative instruments to hedge our exposure to changes in cash flows attributable to interest rate, foreign currency and commodity price fluctuations associated with certain forecasted transactions. These derivative instruments are designated and qualify as cash flow hedges. Accordingly, the gain or loss on the derivative instrument is reported as a component of accumulated other comprehensive loss and reclassified into earnings in the same line item associated with the forecasted transaction and in the same period during which the hedged transaction affects earnings.

During fiscal 2021, we terminated forward interest rate swaps with a total notional amount of \$200 million that were entered into in fiscal 2020 because the forecasted transactions were probable of not occurring. As a result, we reclassified an immaterial deferred gain from accumulated other comprehensive loss into interest expense, net in our consolidated statements of earnings/(loss).

Gains currently included within accumulated other comprehensive loss associated with our cash flow hedges to be reclassified into net earnings within the next 12 months are immaterial.

We enter into foreign currency contracts to protect the value of anticipated foreign currency revenues and expenses. At June 30, 2023 and 2022, we held contracts to hedge probable, but not firmly committed, revenue and expenses. The principal currencies hedged are the Canadian dollar, Mexican peso, Chinese renminbi, Thai baht, Euro, Japanese yen, Philippine peso, Australian dollar, Indian rupee, British pound and Swiss franc.

We enter into commodity contracts to manage the price risk associated with forecasted purchases of certain commodities used in our Medical segment.

The following tables summarize the outstanding cash flow hedges at June 30:

2023		
(in millions)	Notional Amount	Maturity Date
Foreign currency contracts	\$ 376	Jul 2023 - Jun 2024
2022		
(in millions)	Notional Amount	Maturity Date
Foreign currency contracts	\$ 327	Jul 2022 - Jun 2023

The following table summarizes the pre-tax gain/(loss) included in OCI for derivative instruments designated as cash flow hedges:

(in millions)	2023	2022	2021
Forward interest rate swaps	\$ —	\$ —	\$ 16
Commodity contracts	—	—	1
Foreign currency contracts	(2)	3	5

The following table summarizes the pre-tax gain/(loss) reclassified from AOCI into earnings for derivative instruments designated as cash flow hedges:

(in millions)	2023	2022	2021
Foreign currency contracts (1)	\$ 9	\$ 5	\$ (12)
Foreign currency contracts (2)	2	1	(2)
Foreign currency contracts (3)	1	—	4
Forward interest rate swaps (4)	2	2	2
Commodity contracts (3)	—	—	6

- (1) Included in revenue in the consolidated statements of earnings/(loss).
- (2) Included in cost of products sold in the consolidated statements of earnings/(loss).
- (3) Included in SG&A expenses in the consolidated statements of earnings/(loss).
- (4) Included in interest expense, net in the consolidated statements of earnings/(loss).

Net Investment Hedges

We hedge the foreign currency risk associated with certain net investment positions in foreign subsidiaries. To accomplish this, we enter into cross-currency swaps that are designated as hedges of net investments.

During fiscal 2023, we entered into €100 million (\$107 million) cross-currency swaps maturing in March 2025, €100 million (\$107 million) cross-currency swaps maturing in March 2026, ¥19 billion (\$150 million) cross-currency swaps maturing in September 2025 and ¥19 billion (\$150 million) cross-currency swaps maturing in June 2027.

During fiscal 2023, we terminated the €200 million (\$233 million) cross-currency swap entered into in September 2018 and the ¥48 billion (\$400 million) cross-currency swaps entered into in March 2022 and received net settlements in cash of \$19 million and \$10 million, respectively. These were recorded in proceeds from net investment hedge terminations in our consolidated statements of cash flows.

During fiscal 2022, we entered into a ¥24 billion (\$200 million) cross-currency swap maturing in September 2025 and a ¥24 billion (\$200 million) cross-currency swap maturing in June 2027.

During fiscal 2022, we terminated the ¥64 billion (\$600 million) cross-currency swap entered into in August 2019 and received a net settlement in cash of \$71 million recorded in proceeds from net investment hedge terminations in our consolidated statements of cash flows.

Cross-currency swaps designated as net investment hedges are marked-to-market using the current spot exchange rate as of the end of the period, with gains and losses included in the foreign currency translation component of accumulated other comprehensive loss until the sale or substantial liquidation of the underlying net investments. To the extent the cross-currency swaps designated as net investment hedges are not highly effective, changes in carrying value attributable to the change in spot rates are recorded in earnings.

Pre-tax gains and losses from net investment hedges recorded in the foreign currency translation component of accumulated other comprehensive loss were a \$6 million loss and a \$86 million gain during fiscal 2023 and 2022, respectively. Gains recognized in interest expense, net in the consolidated statements of earnings/(loss) for the portion of the net investment hedges excluded from the assessment of hedge effectiveness were \$16 million and \$21 million during fiscal 2023 and 2022, respectively.

Economic (Non-Designated) Hedges

We enter into foreign currency contracts to manage our foreign exchange exposure related to sales transactions, intercompany financing transactions and other balance sheet items subject to revaluation that do not meet the requirements for hedge accounting treatment. Accordingly, these derivative instruments are adjusted to current market value at the end of each period through earnings. The gain or loss recorded on these instruments is substantially offset by the remeasurement adjustment on the foreign currency denominated asset or liability. The settlement of the derivative instrument and the remeasurement adjustment on the foreign currency denominated asset or liability are both recorded in other (income)/expense, net. The principal currencies managed through foreign currency contracts are the Euro, Chinese renminbi, Canadian dollar, Indian rupee and Philippine peso.

The following tables summarize the outstanding economic (non-designated) derivative instruments at June 30:

2023		
(in millions)	Notional Amount	Maturity Date
Foreign currency contracts	\$ 137	July 2023
2022		
(in millions)	Notional Amount	Maturity Date
Foreign currency contracts	\$ 265	Jul 2022

The following table summarizes the gain/(loss) recognized in earnings for economic (non-designated) derivative instruments:

(in millions)	2023	2022	2021
Foreign currency contracts (1)	\$ (7)	\$ —	\$ (8)

- (1) Included in other income, net in the consolidated statements of earnings/(loss).

Fair Value of Financial Instruments

The carrying amounts of cash and equivalents, trade receivables, net, accounts payable and other accrued liabilities at June 30, 2023 and 2022 approximate fair value due to their short-term maturities.

The following table summarizes the estimated fair value of our long-term obligations and other short-term borrowings compared to the respective carrying amounts at June 30:

(in millions)	2023	2022
Estimated fair value	\$ 4,417	\$ 5,049
Carrying amount	4,701	5,315

The fair value of our long-term obligations and other short-term borrowings is estimated based on either the quoted market prices for the same or similar issues or other inputs derived from available market information, which represents a Level 2 measurement.

The following table is a summary of the fair value gain/(loss) of our derivative instruments based upon the estimated amount that we would receive (or pay), considering counter-party credit risk, to terminate the contracts at June 30:

(in millions)	2023		2022	
	Notional Amount	Fair Value Gain/(Loss)	Notional Amount	Fair Value Gain/(Loss)
Pay-floating interest rate swaps	\$ 1,100	\$ (93)	\$ 800	\$ (43)
Foreign currency contracts	513	1	592	4
Cross-currency swap	514	19	633	54

11. Shareholders' Equity/(Deficit)

At June 30, 2023 and 2022, authorized capital shares consisted of the following: 750 million Class A common shares, without par value; 5 million Class B common shares, without par value; and 500 thousand non-voting preferred shares, without par value. The Class A common shares and Class B common shares are collectively referred to below as "common shares". Holders of common shares are entitled to share equally in any dividends declared by the Board of Directors and to participate equally in all distributions of assets upon liquidation. Generally, the holders of Class A common shares are entitled to one vote per share, and the holders of Class B common shares are entitled to one-fifth of one vote per share on proposals presented to shareholders for vote. Under certain circumstances, the holders of Class B common shares are entitled to vote as a separate class. Only Class A common shares were outstanding at June 30, 2023 and 2022.

We repurchased \$3.1 billion of our common shares, in the aggregate, through share repurchase programs during fiscal 2023, 2022 and 2021, as described below. We funded the repurchases with available cash and short-term borrowings. The common shares repurchased are held in treasury to be used for general corporate purposes.

During fiscal 2023, we repurchased 24.6 million common shares having an aggregate cost of \$1.9 billion. We repurchased 13.6 million, 3.2 million, 3.2 million and 4.6 million common shares under multiple accelerated share repurchase ("ASR") programs with average prices paid per common share of \$73.36, \$77.50, \$77.27 and \$87.18, respectively. These repurchases began on September 14, 2022 and we expect the most recent program to conclude in August 2023.

During fiscal 2022, we repurchased 19.5 million common shares having an aggregate cost of \$1.0 billion. We repurchased 9.8 million, 6.1 million and 3.6 million common shares under multiple ASR programs with average prices paid per common share of \$51.10, \$49.39 and \$56.02, respectively. These repurchases began on August 18, 2021 and concluded on April 18, 2022.

During fiscal 2021, we repurchased 3.7 million common shares having an aggregate cost of \$200 million. The average price paid per common share was \$54.40. These repurchases were made under an ASR program, which began on February 9, 2021 and was completed on March 31, 2021.

Accumulated Other Comprehensive Loss

The following table summarizes the changes in the balance of accumulated other comprehensive loss by component and in total:

(in millions)	Foreign Currency Translation Adjustments and Other	Unrealized Gain/(Loss) on Derivatives, net of tax	Accumulated Other Comprehensive Loss
Balance at June 30, 2021	\$ (46)	\$ 12	\$ (34)
Other comprehensive loss, before reclassifications	(56)	(16)	(72)
Amounts reclassified to earnings	—	(8)	(8)
Total other comprehensive loss attributable to Cardinal Health, Inc., net of tax expense of \$24 million	(56)	(24)	(80)
Balance at June 30, 2022	(102)	(12)	(114)
Other comprehensive loss, before reclassifications	(35)	12	(23)
Amounts reclassified to earnings	—	(14)	(14)
Total other comprehensive loss attributable to Cardinal Health, Inc., net of tax benefit of \$2 million	(35)	(2)	(37)
Balance at June 30, 2023	\$ (137)	\$ (14)	\$ (151)

12. Earnings/(Loss) Per Share Attributable to Cardinal Health, Inc.

The following table reconciles the computation of basic and diluted earnings per share attributable to Cardinal Health, Inc.:

(in millions, except per share amounts)	2023	2022	2021
Net earnings/(loss)	\$ 262	\$ (932)	\$ 612
Net earnings attributable to noncontrolling interest	(1)	(1)	(1)
Net earnings/(loss) attributable to Cardinal Health, Inc.	\$ 261	\$ (933)	\$ 611
Weighted-average common shares—basic	261	279	292
Effect of dilutive securities:			
Employee stock options, restricted share units and performance share units	1	—	2
Weighted-average common shares—diluted	262	279	294
Basic earnings/(loss) per common share attributable to Cardinal Health, Inc.:	\$ 1.00	\$ (3.35)	\$ 2.09
Diluted earnings/(loss) per common share attributable to Cardinal Health, Inc.:	1.00	(3.35)	2.08

The potentially dilutive employee stock options, restricted share units and performance share units that were anti-dilutive for fiscal 2023, 2022 and 2021 were 2 million, 5 million and 3 million, respectively. During fiscal 2022, there were 1 million potentially dilutive employee stock options, restricted share units and performance share units, not included in the computation of diluted loss per common share attributable to Cardinal Health, Inc. because their effect would be anti-dilutive as a result of the net loss for the fiscal year.

13. Segment Information

Our operations are principally managed on a products and services basis and are comprised of two operating segments, which are the same as our reportable segments: Pharmaceutical and Medical. The factors for determining the reportable segments include the manner in which management evaluates performance for purposes of allocating resources and assessing performance combined with the nature of the individual business activities.

Revenue

Our Pharmaceutical segment distributes branded and generic pharmaceutical, specialty pharmaceutical and over-the-counter healthcare and consumer products in the United States. This segment also provides services to pharmaceutical manufacturers and healthcare providers for specialty pharmaceutical products; provides pharmacy management services to hospitals and operates a limited number of pharmacies, including pharmacies in community health centers; operates nuclear pharmacies and radiopharmaceutical manufacturing facilities; and repackages generic pharmaceuticals and over-the-counter healthcare products.

Our Medical segment manufactures, sources and distributes Cardinal Health branded medical, surgical and laboratory products, which are sold in the United States, Canada, Europe, Asia and

other markets. In addition to distributing Cardinal Health branded products, this segment also distributes a broad range of medical, surgical and laboratory products known as national brand products and provides supply chain services and solutions to hospitals, ambulatory surgery centers, clinical laboratories and other healthcare providers in the United States and Canada. This segment also distributes medical products to patients' homes in the United States through our Cardinal Health at-Home Solutions division.

The following table presents revenue for each reportable segment and Corporate:

(in millions)	2023	2022	2021
Pharmaceutical	\$190,009	\$165,491	\$145,796
Medical	15,014	15,887	16,687
Total segment revenue	205,023	181,378	162,483
Corporate (1)	(11)	(14)	(16)
Total revenue	\$205,012	\$181,364	\$162,467

(1) Corporate revenue consists of the elimination of inter-segment revenue and other revenue not allocated to the segments.

The following table presents revenue for each reportable segment and disaggregated revenue within our two reportable segments and Corporate:

(in millions)	2023	2022	2021
Pharmaceutical and Specialty Pharmaceutical Distribution and Services (1)	\$ 188,812	\$ 164,580	\$ 144,988
Nuclear and Precision Health Solutions (2)	1,197	911	808
Pharmaceutical segment revenue	190,009	165,491	145,796
Medical Products and Distribution (3)	12,374	13,462	14,485
Cardinal Health at-Home Solutions	2,640	2,425	2,202
Medical segment revenue	15,014	15,887	16,687
Total segment revenue	205,023	181,378	162,483
Corporate (4)	(11)	(14)	(16)
Total revenue	\$ 205,012	\$ 181,364	\$ 162,467

- (1) Comprised of all Pharmaceutical segment businesses except for Nuclear and Precision Health Solutions division.
- (2) Increase from prior year relates to new product launches and changes in revenue presentation from agent to principal for certain customer contracts.
- (3) Comprised of all Medical segment businesses except for Cardinal Health at-Home Solutions division.
- (4) Corporate revenue consists of the elimination of inter-segment revenue and other revenue not allocated to the segments.

The following table presents revenue by geographic area:

(in millions)	2023	2022	2021
United States	\$ 200,384	\$ 176,855	\$ 157,756
International	4,639	4,523	4,727
Total segment revenue	205,023	181,378	162,483
Corporate (1)	(11)	(14)	(16)
Total revenue	\$ 205,012	\$ 181,364	\$ 162,467

- (1) Corporate revenue consists of the elimination of inter-segment revenue and other revenue not allocated to the segments.

Segment Profit

We evaluate segment performance based on segment profit, among other measures. Segment profit is segment revenue, less segment cost of products sold, less segment distribution, selling, general and administrative ("SG&A") expenses. Segment SG&A expenses include share-based compensation expense as well as allocated corporate expenses for shared functions, including corporate management, corporate finance, financial and customer care shared services, human resources, information technology, legal and compliance, including certain litigation defense costs. Corporate expenses are allocated to the segments based on headcount, level of benefit provided and other ratable allocation methodologies. The results attributable to noncontrolling interests are recorded within segment profit.

We do not allocate the following items to our segments:

- last-in first-out, or ("LIFO"), inventory charges/(credits);
- surgical gown recall costs/(income);
- shareholder cooperation agreement costs;
- state opioid assessment related to prior fiscal years; in connection with the New York Opioid Stewardship Act as discussed further in [Note 7](#);
- restructuring and employee severance;
- amortization and other acquisition-related costs;
- impairments and (gain)/loss on disposal of assets, net; in connection with goodwill impairment testing for the Medical Unit as discussed further in [Note 4](#), we recognized cumulative pre-tax goodwill impairment charges of \$1.2 billion and \$2.1 billion during fiscal 2023 and 2022, respectively;
- litigation (recoveries)/charges, net; in connection with the opioid litigation as discussed further in [Note 7](#), we recognized a pre-tax charge of \$1.17 billion during fiscal 2021;

- other (income)/expense, net;
- interest expense, net;
- loss on early extinguishment of debt;
- (gain)/loss on sale of equity interest in naviHealth;
- provision for/(benefit from) income taxes

In addition, certain investment spending, certain portions of enterprise-wide incentive compensation and other spending are not allocated to the segments. Investment spending generally includes the first-year spend for certain projects that require incremental investments in the form of additional operating expenses. Because approval for these projects is dependent on executive management, we retain these expenses at Corporate. Investment spending within Corporate was \$35 million, \$50 million and \$27 million for fiscal 2023, 2022 and 2021, respectively.

The following table presents segment profit by reportable segment and Corporate:

(in millions)	2023	2022	2021
Pharmaceutical	\$ 1,999	\$ 1,770	\$ 1,684
Medical	111	216	577
Total segment profit	2,110	1,986	2,261
Corporate	(1,383)	(2,582)	(1,789)
Total operating earnings/(loss)	\$ 727	\$ (596)	\$ 472

The following tables present depreciation and amortization and additions to property and equipment by reportable segment and Corporate:

(in millions)	2023	2022	2021
Pharmaceutical	\$ 225	\$ 193	\$ 151
Medical	213	216	226
Corporate	254	283	406
Total depreciation and amortization	\$ 692	\$ 692	\$ 783

(in millions)	2023	2022	2021
Pharmaceutical	\$ 90	\$ 79	\$ 55
Medical	209	140	97
Corporate	182	168	248
Total additions to property and equipment	\$ 481	\$ 387	\$ 400

The following table presents total assets for each reportable segment and Corporate at June 30:

(in millions)	2023	2022	2021
Pharmaceutical	\$ 28,077	\$ 26,409	\$ 23,624
Medical (1) (2)	10,130	11,632	15,408
Corporate	5,210	5,837	5,421
Total assets	\$ 43,417	\$ 43,878	\$ 44,453

- (1) Assets of \$1.1 billion related to the Cordis business were included within Medical at June 30, 2021. We sold the Cordis business during fiscal 2022.
- (2) Medical reflects \$1.2 billion and \$2.1 billion cumulative pre-tax goodwill impairment charges recorded in connection with the goodwill impairment testing for the Medical Unit during fiscal 2023 and 2022, respectively.

The following table presents property and equipment, net by geographic area:

(in millions)	2023	2022	2021
United States	\$ 2,026	\$ 1,976	\$ 1,958
International	436	385	402
Property and equipment, net	\$ 2,462	\$ 2,361	\$ 2,360

14. Share-Based Compensation

We maintain stock incentive plans (collectively, the "Plans") for the benefit of certain of our officers, directors and employees. At June 30, 2023, 21 million shares remain available for future grants under the Cardinal Health, Inc. 2021 Long-Term Incentive Plan ("2021 LTIP"). Under the 2021 LTIP's fungible share counting provisions, stock options are counted against the plan as one share for every share issued; awards other than stock options are counted against the plan as two and one-half shares for every share issued. This means that only 8 million shares could be issued under awards other than stock options while 21 million shares could be issued under stock options. Shares are issued out of treasury shares when stock options are exercised and when restricted share units and performance share units vest. Until the end of fiscal 2018, stock options were granted to our officers and certain employees. There were no stock options granted to employees during fiscal 2023, 2022 or 2021.

The following table provides total share-based compensation expense by type of award:

(in millions)	2023	2022	2021
Restricted share unit expense	\$ 64	\$ 69	\$ 73
Performance share unit expense	32	12	16
Total share-based compensation expense	\$ 96	\$ 81	\$ 89

The total tax benefit related to share-based compensation was \$12 million each for fiscal 2023, 2022 and 2021.

Restricted Share Units

Restricted share units granted under the Plans generally vest in equal annual installments over three years. Restricted share units

accrue cash dividend equivalents that are payable upon vesting of the awards.

The following table summarizes all transactions related to restricted share units under the Plans:

(in millions, except per share amounts)	Restricted Share Units	Weighted-Average Grant Date Fair Value per Share
Nonvested at June 30, 2021	3.0	\$ 49.05
Granted	1.7	51.83
Vested	(1.5)	49.60
Canceled and forfeited	(0.5)	50.58
Nonvested at June 30, 2022	2.7	46.03
Granted	1.3	70.33
Vested	(1.4)	50.11
Canceled and forfeited	(0.4)	58.46
Nonvested at June 30, 2023	2.2	\$ 57.37

The following table provides additional data related to restricted share unit activity:

(in millions)	2023	2022	2021
Total compensation cost, net of estimated forfeitures, related to nonvested restricted share and share unit awards not yet recognized, pre-tax	\$ 73	\$ 73	\$ 73
Weighted-average period in years over which restricted share and share unit cost is expected to be recognized (in years)	2	2	2
Total fair value of shares vested during the year	\$ 58	\$ 74	\$ 70

Performance Share Units

Performance share units generally vest over a three-year performance period based on achievement of specific performance goals. Based on the extent to which the targets are achieved, vested shares may range from zero to 234 percent of the target award amount. Performance share units accrue cash dividend equivalents that are payable upon vesting of the awards.

The following table summarizes all transactions related to performance share units under the Plans (based on target award amounts):

(in millions, except per share amounts)	Performance Share Units	Weighted-Average Grant Date Fair Value per Share
Nonvested at June 30, 2021	1.2	\$ 54.89
Granted	0.4	51.91
Vested	(0.3)	52.36
Canceled and forfeited	(0.1)	52.66
Nonvested at June 30, 2022	1.2	54.32
Granted	0.7	78.07
Vested	(0.4)	59.04
Canceled and forfeited	(0.3)	65.52
Nonvested at June 30, 2023	1.2	\$ 82.17

The following table provides additional data related to performance share unit activity:

(in millions)	2023	2022	2021
Total compensation cost, net of estimated forfeitures, related to nonvested performance share units not yet recognized, pre-tax	\$ 38	\$ 17	\$ 26
Weighted-average period over which performance share unit cost is expected to be recognized (in years)	2	2	2
Total fair value of shares vested during the year	\$ 23	\$ 14	\$ 1

Employee Retirement Savings Plans

Substantially all of our domestic non-union employees are eligible to be enrolled in our company-sponsored contributory retirement savings plans, which include features under Section 401(k) of the Internal Revenue Code of 1986 and provide for matching and discretionary contributions by us. The total expense for our employee retirement savings plans was \$66 million, \$60 million and \$55 million for fiscal 2023, 2022 and 2021, respectively.

Cardinal Health, Inc. and Subsidiaries
Schedule II - Valuation and Qualifying Accounts

(in millions)	Balance at Beginning of Period	Charged to Costs and Expenses (1)	Charged to Other Accounts (2)	Deductions (3)	Balance at End of Period
Fiscal 2023					
Accounts receivable	\$ 273	\$ 197	\$ —	\$ (171)	\$ 299
Finance notes receivable	8	—	—	(2)	6
Sales returns and allowances	617	2,217	—	(2,360)	474
	\$ 898	\$ 2,414	\$ —	\$ (2,533)	\$ 779
Fiscal 2022					
Accounts receivable	\$ 243	\$ 154	\$ 1	\$ (125)	\$ 273
Finance notes receivable	12	1	—	(5)	8
Sales returns and allowances	689	2,359	—	(2,431)	617
	\$ 944	\$ 2,514	\$ 1	\$ (2,561)	\$ 898
Fiscal 2021					
Accounts receivable	\$ 207	\$ 129	\$ 1	\$ (94)	\$ 243
Finance notes receivable	27	5	—	(20)	12
Sales returns and allowances	495	2,568	—	(2,374)	689
	\$ 729	\$ 2,702	\$ 1	\$ (2,488)	\$ 944

(1) Fiscal 2023, 2022 and 2021 include \$98 million, \$87 million and \$70 million, respectively, for reserves related to service charges and customer pricing disputes, excluded from provision for bad debts on the consolidated statements of cash flows and classified as a reduction in revenue in the consolidated statements of earnings/(loss).

(2) Recoveries of amounts provided for or written off in prior years was \$1 million in each fiscal year 2023, 2022 and 2021.

(3) Write-off of uncollectible accounts or actual sales returns.

The sum of the components may not equal the total due to rounding.

GUARANTEE OF PERFORMANCE

For value received, Cardinal Health, Inc., an Ohio corporation (the "Guarantor"), located at 7000 Cardinal Place, Dublin, Ohio 43017, absolutely and unconditionally guarantees to assume the duties and obligations of Medicine Shoppe International, Inc., also located at 7000 Cardinal Place, Dublin, Ohio 43017 (the "Franchisor"), under its franchise registration in each state where the franchise is registered, and under its Franchise Agreement identified in its 2023 Franchise Disclosure Document, as it may be amended, and as that Franchise Agreement may be entered into with franchisees and amended, modified or extended from time to time. This guarantee continues until all such obligations of the Franchisor under its franchise registrations and the Franchise Agreement are satisfied or until the liability of Franchisor to its franchisees under the Franchise Agreement has been completely discharged, whichever first occurs. The Guarantor is not discharged from liability if a claim by a franchisee against the Franchisor remains outstanding. Notice of acceptance is waived. The Guarantor does not waive receipt of notice of default on the part of the Franchisor. This guarantee is binding on the Guarantor and its successors and assigns.

The Guarantor signs this guarantee at Dublin, Ohio, on the 18 day of September, 2023.

CARDINAL HEALTH, INC.

By: Scott BZ
Name: Scott Zimmerman
Title: Senior Vice President and Treasurer

STATE OF OHIO)
) ss.
COUNTY OF FRANKLIN)

On this 18 day of September, 2023, before me the undersigned officer, personally appeared Scott Zimmerman, known personally to me to be the Senior Vice President and Treasurer of the above named corporation, and that he, as such officer, being authorized to do so, executed the foregoing instrument for the purposes therein contained, by signing the name of the corporation by himself as such officer.

IN WITNESS WHEREOF, I have hereunto set my hand and official seal.

Jeanine Beaudoin
Notary Public

(Seal)

Jeanine Beaudoin
Notary Public, State of Ohio
My Commission Expires 10-01-2025

10-1-2025
My Commission Expires

EXHIBIT BB
LIST OF STATE AGENCIES/AGENTS FOR SERVICE OF PROCESS

CALIFORNIA

Agent:

Commissioner of Financial Protection and
Innovation
320 West 4th Street, Suite 750
Los Angeles, California 90013-2344

Administrator:

Department of Financial Protection and
Innovation
320 West 4th Street, Suite 750
Los Angeles, California 90013-2344
Tel: 1-866-275-2677 (toll free)
Email: Ask.DFPI@dfpi.ca.gov

FLORIDA

Department of Agriculture and
Consumer Services
Division of Consumer Services
407 South Calhoun
Tallahassee, Florida 32399-0800
Tel: 850-245-6000

HAWAII

Agent:

Commissioner of Securities
Dept. of Commerce and Consumer Affairs
Business Registration Division
Securities Compliance Branch
335 Merchant Street, Room 203
Honolulu, HI 96813

Administrator:

Dept. of Commerce and Consumer Affairs
Business Registration Division
Securities Compliance Branch
335 Merchant Street, Room 203
Honolulu, HI 96813
Tel: 808-586-2722

ILLINOIS

Attorney General of the State of Illinois
Franchise Division
500 South Second Street
Springfield, Illinois 62706
Tel: 217-782-4465

INDIANA

Agent:

Indiana Secretary of State
200 West Washington Street
Indianapolis, IN 46204

Administrator:

Securities Commissioner
Indiana Securities Division
302 West Washington Street, Room E 111
Indianapolis, Indiana 46204
Tel: 371-232-6681

MARYLAND

Agent:

Maryland Securities Commissioner
200 Saint Paul Place
Baltimore, Maryland 21202-2020

Administrator:

Office of the Attorney General
Securities Division
200 Saint Paul Place
Baltimore, Maryland 21202-2020
Tel: 410-576-6360

MICHIGAN

Michigan Department of Attorney General
Consumer Protection Division
Antitrust and Franchise Unit
525 W. Ottawa Street
Lansing, Michigan 48933
Tel: 517-373-7117

MINNESOTA

Agent:

Minnesota Commissioner of Commerce
Department of Commerce
85 7th Place East, Suite 280
St. Paul, Minnesota 55101-2198

Administrator:

Minnesota Department of Commerce
85 7th Place East, Suite 280
St. Paul, Minnesota 55101-2198
Tel: 651-539-1500

NEBRASKA

Department of Banking and Finance
Bureau of Securities/Financial Institutions
Division
1526 K Street, Suite 300
Lincoln, Nebraska 68508
Tel: 402-471-2171

NEW YORK

Agent:

New York Secretary of State
One Commerce Plaza
99 Washington Avenue, 6th Floor
Albany, NY 12231-0001

Tel: 518- 473-2492

Administrator:

NYS Department of Law
Investor Protection Bureau
28 Liberty Street, 21st Floor
New York, NY 10005

Tel: 212-416-8222

NORTH DAKOTA

North Dakota Securities Department
600 East Boulevard Avenue
State Capitol - 14th Floor, Dept 414
Bismarck, North Dakota 58505-0510
Tel: 701-328-2910

OREGON

Dept. of Consumer and Business Services
350 Winter Street NE
Salem, OR 97301

RHODE ISLAND

Rhode Island Dept. of Business Regulation
Securities Division
1511 Pontiac Avenue
John O. Pastore Complex – Building 69-1
Cranston, Rhode Island 02920
Tel: 401-222-3048

SOUTH DAKOTA

Department of Labor and Regulation
Director of Division of Insurance
Securities Regulation
124 S. Euclid, Suite 104
Pierre, South Dakota 57501
Tel: 605-773-3563

TEXAS

Secretary of State
Registrations Unit
1019 Brazos St.
Austin, Texas 78701
Tel: 512-475-0775

UTAH

Department of Commerce
Division of Consumer Protection
160 East 300 South
Salt Lake City, Utah 84114-6704
Tel: 801-530-6601

VIRGINIA

Service of Process:

Clerk of the State Corporation Commission
1300 East Main Street, 1st Floor
Richmond, Virginia 23219

Administrator:

State Corporation Commission
Division of Securities and Retail Franchising
1300 East Main Street, 9th Floor
Richmond, Virginia 23219
Tel: 804-371-9051

WASHINGTON

Agent:

Department of Financial Institutions
Securities Division
150 Israel Road SW
Tumwater, Washington 98501

Administrator:

Department of Financial Institutions
Securities Division
PO Box 41200
Olympia, WA 98504-1200
Tel: 360-902-8760

WISCONSIN

Dept. of Financial Institutions
Division of Securities
Commissioner of Securities
4822 Madison Yards Way, North Tower
Madison, Wisconsin 53705
Tel: 608-261-9555

EXHIBIT CC

LIST OF CURRENT FRANCHISEES

CURRENT FRANCHISEES AS OF JUNE 30, 2022

*Asterisk denotes closed door pharmacies. Closed door pharmacies are not counted as separate franchised outlets in Item 20.

** Double asterisk denotes Telepharmacies. Telepharmacies are counted as separate franchised outlets in Item 20.

Store #	Franchisee	Owner Name	Address 1	City	State	Zip	Phone
804	The Medicine Shoppe #0804, Inc.	Jonathan Pritchard	2006 Danville Road SW, Suite C	DECATUR	AL	35601	(256) 350-3338
1727	St. Clair Pharmacy, LLC	Daniel St. Clair	270 Industrial Blvd	Leesburg	AL	35983-3737	(256) 526-6337
1402	R. Raymond PalmerX, Inc.	David Guillory	311A Shelton Beach Road	Saraland	AL	36571-2717	(251) 679-9095
1906	Saint Mark Enterprises 1906 LLC	Mark Miller	2125 College Ave., Suite 1	Conway	AR	72034-6387	(501) 327-8088
618	G & M Pharmacy Inc.	Jett Jones	325 Southwest Drive, Suite A	JONESBORO	AR	72401	(870) 935-1340
1883	Saint Mark Enterprises 1883 LLC	Rik St. Germain	1701 Club Manor Drive, Suite D	Maumelle	AR	72113-7400	(501) 851-4949
1686	Davids Pharmacy Inc.	Chrissy Barr	3836 John F Kennedy Blvd	North Little Rock	AR	72116-8248	(501) 758-1010
1569	R & M Pharmacies, LLC	Marla Trepanier, R.Ph.	795 West Fourth Street	Benson	AZ	85602-6431	(520) 586-1299
2159	** N&R Bryce Enterprises LLC	Nickalaus D. Bryce	2841 Highway 260	Overgaard	AZ	85930	(928) 535-4300
2121	N&R Bryce Enterprises, LLC	Nickalaus D. Bryce	4461 S WHITE MOUNTAIN ROAD	SHOW LOW	AZ	85901	(928) 537-8555
1974	R & M Pharmacies, LLC	Richard Trepanier, R.Ph.	902 W. Rex Allen Drive, Suite A	Wilcox	AZ	85643	(520) 766-1299
212	HMS Pharmacy, Inc	James Chung	2795 West Lincoln Avenue, Suite K	Anaheim	CA	92801-6334	(714) 995-0071
742	Rx Consultants Group, Inc.	Jean Ly	11515 Artesia Blvd, Ste 101	Artesia	CA	90701	(562) 402-1000
2064	Bellwood Medical Center Pharmacy, Inc	RYAN KIM	10230 Artesia Blvd, #101	Bellflower	CA	90706	(562) 866-8281
1152	Kevithan Corporation	Edward Kim	2173 Pickwick Drive	Camarillo	CA	93010-6340	(805) 389-5311
462	Foreno Inc.	Darren Lew	195 West Shaw Avenue #101	Clovis	CA	93612-3700	(559) 297-0251
2208	Meds 2U Pharmacy Corp.	Reena Patel	13405 FOLSOM BLVD STE 750B	FOLSOM	CA	95630	(916) 221-7789
714	Peter Kwok		4845 East Butler	Fresno	CA	93727-5015	(559) 255-3301
731	CTX Enterprises	Xengxue Yang	4009 North Marks Ave.	Fresno	CA	93722-4555	(559) 226-1201
2187	St. Marys Pharmacy, Inc.	Gor Krboyan	3150 E SHIELDS AVE, Suite 105	FRESNO	CA	93726-6901	(559) 223-9090
821	AAZAA Inc	Ravinderjit Rekhraj	16915 Devonshire Street	Granada Hills	CA	91344-5007	(818) 366-8857
299	Pyramids Pharmacy Corporation	Linda Rabadi	1121 SOUTH STATE STREET	HEMET	CA	92543	(951) 652-5988
2019	Advanced Pharmacy Group Inc.	Tony Ibrahim	15555 Main Street. #D8	Hesperia	CA	92345	(760) 948-1000
2143	Genesis Pharmacy Corp.	Fady Mosaad, Awni Alfakhouri, Raghda Alfakhouri	31946 Mission Trail, Suite A1	LAKE ELSINORE	CA	92530	(951) 245-1373
538	P.R.M. Pharmaceutical, Inc.	Edmon Nikravesh, R.Ph.	11126 Palms Boulevard	Los Angeles	CA	90034-6503	(310) 837-1030
2174	Complete Infusion Care, CIC, Inc	Ali Pourmola	2310 S SEPULVEDA BLVD	LOS ANGELES	CA	90064-1911	(310) 836-6666
2109	Glory Pharmacy Corp.	Nora Iskandar	9675 MONTE VISTA AVE STE A	MONTCLAIR	CA	91763-2213	(951) 542-9424
2192	Mount Shasta Pharmacy Inc.	Amir Elwazir	148 MORGAN WAY	MOUNT SHASTA	CA	96067-2501	(530) 568-0270
2130	Rara Enterprises Inc.	Ravinderjit Rekhraj	19331 W. Business Center DR, Suite 100	Northridge	CA	91324	(818) 882-8969
489	Health Aid Unlimited, Inc.	Fred Farkhani	960 East Ojai Avenue	Ojai	CA	93023-2903	(805) 646-0106
775	Safa Pharmacy Corporation	Ehab Tawfik	1520 N Mountain Ave. Suite 125	Ontario	CA	91762	(909) 391-3542
1718	NAO Rx, Inc	Naomi Yuen	282 Village Square	Orinda	CA	94563-2504	(925) 254-1211
383	S.O.S International Inc.	Ramesh Raminani, R.Ph.	2196 South Saviers Road	Oxnard	CA	93033-3825	(805) 487-6303
2149	Desert Best Pharmacy, Inc.	Awni Alfakhouri	170 E. Tahquitz Canyon Way	Palm Springs	CA	92262	(760) 778-8870
2062	Pharmacy Mart, Inc.	Tony Ibrahim	4050 Phelan Rd. Ste #8	Phelan	CA	92371	(760) 868-2800
2150	Canby Care Inc.	Liana Margaryan	18327 Sherman Way	Reseda	CA	91335-4425	(747) 267-2777
2123	3 E Pharmacy Corp	Mariana Tadros	9194 Magnolia Ave	Riverside	CA	92503	(951) 977-8667
1848	Alta View Health Care LLC	Amjad Alqazqi	2939 Alta View Dr suite L	san diego	CA	92139	(619) 470-4550
454	Petra Pharmacy Corporation	Linda Rabadi, Awni Alfakhouri, Raghda Alfakhouri	1477 SOUTH SAN JACINTO AVE.	SAN JACINTO	CA	92583-5105	(951) 654-2791
793	RXSB Inc.	Carole Thomasco	3605 State Street	Santa Barbara	CA	93105-2521	(805) 687-1376
1969	JAFA PHARMACEUTICALS, INC	Tony Ibrahim	95 Montgomery Drive	Santa Rosa	CA	95404	(707) 525-1130
1508	Rx Group, Inc.	Connie Yered	227 W Janss Road, Suite 120	Thousand Oaks	CA	91360-1855	(805) 497-6113
387	JDUB Pharma	Jill Bell	2611 E Thompson Blvd, Unit 103	Ventura	CA	93003-0015	(805) 648-2724
1422	ROR, Inc.	Ramesh Raminani, R.Ph.	9308 B Telephone Road	Ventura	CA	93004-1718	(805) 647-1133
917	Medicine Shoppe 917	Peter Kwok, R.Ph.	3507 W Walnut Avenue	Visalia	CA	93277-4170	(559) 625-5015
2199	WEAVERVILLE PHARMACY	Tony Ibrahim	60 S MINER ST STE C	WEAVERVILLE	CA	96093-9001	(530) 423-8810
2008	Amanita Rx, Inc.	Seema Patel	1250 LaVenta Drive, Suite 114	Westlake Village	CA	91361-3702	(805) 497-3974
2176	GLG WEST LLC	Gregory Murray	9345 BOLSA AVE	WESTMINSTER	CA	92683	(714) 617-4751
2147	Yreka Pharmacy, Inc.	Tony Ibrahim	748 S MAIN ST	YREKA	CA	96097	(530) 698-0990
14	Pharmacies West, Inc.	Barry Patterson	3159 W Colorado Avenue	Colorado Springs	CO	80904-2040	(719) 475-9030
437	Park Ave Apothecary LLC	Patrick Scheels	2431 North Union Blvd.	Colorado Springs	CO	80909-1107	(719) 630-3154
1146	Pharmacies West, Inc.	Barry Patterson	2306 N. Wahsatch	Colorado Springs	CO	80907-6941	(719) 471-3600
2024	Wassef, LLC	Nagy Wassef	535 Boston Post Rd	Old Saybrook	CT	6475	(860) 339-5667
1442	BOLBOL LLC	Nagy Wassef	79 East Street	Rockville	CT	06066-3837	(860) 875-2507
2184	Health Complex Pharmacy	Sanjay Patel	55 DEFOREST PL	WATERTOWN	CT	06795-2189	(860) 274-8816
1096	Aryan LLC	Yehia Aryan	774 Farmington Ave	West Hartford	CT	06119-1615	(860) 232-4595
2209	Alpha Care Pharmacy Inc.	Jan Hermina	1638 R St NW, Suite 1	Washington	DC	20009	(202) 265-7979
1934	Gatus-Pharma, LLC	Joseph Appiahene	3030 E. Semoran Blvd., Suite 164	Apopka	FL	32703-5902	(407) 774-1957
1731	Kaasindra & Co Inc.	Bharat Patel, R.Ph.	216 Oakfield Dr.	Brandon	FL	33511-5707	(813) 662-9926
1277	Amato Management LLC	Jignesh Patel	938 PATRICIA AVE	DUNEDIN	FL	34698	(727) 733-0404
1850	Hygeia Holdings, LLC	Minas Liristis, Pharm.D.	1555 East Bay Drive, Unit H	Largo	FL	33771-1002	(727) 501-0188
651	Aryan Retail, LLC	Abdel Aryan, R.Ph.	57 Homestead Road North	Lehigh Acres	FL	33936-6003	(239) 369-0141
1487	Sarno Pharmacy, LLC	Carl Acquaviva, R.Ph.	2176 Sarno Road, Suite 120	Melbourne	FL	32935	(321) 242-2440
2181	Z & G Pharmacy LLC	Zuheily Velez	3680 N WICKHAM RD STE C	MELBOURNE	FL	32935	(321) 608-4949
706	Medi-Drug Inc.	Miral Patel	4539 GRAND BLVD	NEW PORT RICHEY	FL	34652	(727) 845-5550
89	APB & J Corporation	Tyler Franklin	1141 N. Dixie Freeway	New Smyrna Beach	FL	32168-6069	(386) 427-3459
1658	G & C Healthcare, Inc.	Frank Francis	4007 South Nova Road	Port Orange	FL	32127	(386) 304-8222
1441	Peace River Pharmacy Group	Benjamin Levene	615 Cross Street, Unit 1112	Punta Gorda	FL	33950-2806	(941) 505-1095
1773	Galen Drugs, Inc.	Radhika Taktawala	6401 Dr. Martin Luther King, Jr. St. North	St. Petersburg	FL	33702-6623	(727) 527-5778

Store #	Franchisee	Owner Name	Address 1	City	State	Zip	Phone
1804	Medicine Shoppe	Raj Patel	320 W Fletcher Avenue, Suite 108	Tampa	FL	33612	(813) 971-8401
1939	Good Rx V, LLC	Benjamin Benoit CPh	4102 Little Road	Trinity	FL	34655	(727) 375-2502
249	Pharmacy Care Inc.	Lynn Williams, R.Ph.	1905 North Andrews Avenue	Wilton Manors	FL	33311-3914	(954) 563-8407
1427	Ryan Rabon Inc.	Mike Martin, R.Ph.	760 Paulding Plaza	Dallas	GA	30132-5028	(770) 445-6422
1527	Nomora Corporation	George Elrod, R.Ph.	7 Johnson Drive, PO Box 127	Danielsville	GA	30633-7051	(706) 795-0920
2186	Coweta-Fulton Drugs, LLC	Harry Joseph Burg III	202 FAYETTEVILLE RD	PALMETTO	GA	30268-1339	(770) 703-5027
518	* North Heights Pharmacy Inc.	Chris Tate, R.Ph.	411 West 10th Street	Rome	GA	30165-2640	(706) 295-5712
1783	ABcae P.C.	Alex Pinkston IV	3903 S. Cobb Drive, Suite 103	Smyrna	GA	30080-6715	(770) 436-0811
1281	Bethel Drug Company	Matthew Bethel	2921 N Ashley St	Valdosta	GA	31602-1725	(229) 244-0640
517	J & S Enterprises Inc.	Jim Stevenson, R.Ph.	167 W. Main Street, Suite 1	Rexburg	ID	83440	(208) 356-4481
2101	** Poehlers Pharmacy LLC	Ladonna Poehler, R.Ph.	203 S Main ST, Suite A	Dieterich	IL	62424	(217) 925-2838
2171	PRN Pharmacies, LTD	Brad Ledbetter	1101 North US 45	Eldorado	IL	62930-3768	(618) 273-4941
1297	Gibson Area Hospital & Health Services		104 N Sangamon Avenue	Gibson City	IL	60936-1343	(217) 784-8545
503	PRN Pharmacies, Ltd	Stephen Ledbetter, R.Ph.	304 S Commercial Street	Harrisburg	IL	62946-2108	(618) 252-5349
2153	Sharshon Pharmacy Inc.	Walter Sharshon	154 W. Morton Ave	Jacksonville	IL	62650	(630) 210-5307
1046	Mallex Corporation	Allison Vandersand	400-A W. Carpenter	Jerseyville	IL	62052-2522	(618) 498-6461
751	PRN Pharmacies, Ltd	Stephen Ledbetter, R.Ph.	1315 West Main	Marion	IL	62959-1139	(618) 997-1393
354	Alan Reed		813 N. 2nd Street	Marshall	IL	62441-1086	(217) 826-6374
560	Mt. Vernon Community Pharmacy, Inc.	Eric Black, R.Ph.	2339 West Broadway	Mount Vernon	IL	62864-2917	(618) 242-8776
1339	Ladonna Poehler, LLC	Ladonna Poehler, R.Ph.	600 W Jourdan St	Newton	IL	62448-1056	(618) 783-2838
2119	Howell Pharmacy, LLC	Jacqueline Howell	122 West State Street	O'Fallon	IL	62269-1161	(618) 206-8655
1938	Medicine Shoppe	Stephen Ledbetter, R.Ph.	101 E. Main Street	Ridgway	IL	62979-1210	(618) 272-3841
596	MLM Pharmacy, Inc.	Craig Morton	215 North Broadway	Salem	IL	62881-1558	(618) 548-0070
2127	** PRN Pharmacies, LTD	Stephen Ledbetter, R.Ph.	254 N. Lincoln Blvd. East	Shawneetown	IL	62984	(618) 269-6205
62	Woodward-CJS Pharmacy, Inc.	Jill Woodward, Pharm.D.	901 East Edwardsville	Wood River	IL	62095-1728	(618) 259-0085
1137	Katzer Pharmacy Inc.	Nick Galemore, R.Ph.	421 Main St., PO Box C	Chanute	KS	66720-1607	(620) 431-7193
1153	Saint-Mark Enterprises #1153 LLC	Mark Miller	1001 W 11Th	Coffeyville	KS	67337-4220	(620) 251-2150
45	Apotheshoppe LLC	Rick Stone, R.Ph.	1401 North Main	Hutchinson	KS	67501-4003	(620) 663-7681
1191	Guyll Pharmacy Inc.	Carl Guyll, R.Ph.	400 N Penn	Independence	KS	67301-3012	(620) 331-0036
188	Daniel Reif, Inc.	Daniel A. Reif, R.Ph.	6523 Parallel Parkway	Kansas City	KS	66102-1046	(913) 788-3344
2151	Gail Reif Inc.	Daniel A. Reif, R.Ph.	2040 Hutton RD	Kansas City	KS	66109	(913) 627-9200
2164	Moorehead Pharmacy Group	Jerry Barnette	12544 US Route 60	Ashland	KY	41102	(606) 929-5301
2069	Med-Save LLC	Jerry Barnette, Jr.	102 Prince Royal DR, Siute 2	Berea	KY	40403-0000	
2152	Campton Pharmacist Group LLC	David Ruth	797 KY 15 SOUTH	CAMPONT	KY	41301	(913) 627-9200
1503	Terradise Properties Inc.	Douglas A. Coyle	900 Hustonville Road, PO Box 191	Danville	KY	40422-1021	(859) 238-0002
2043	Henry Pharmacist Group, LLC	Jerry Barnette, Jr.	5551 S MAIN ST	EMINENCE	KY	40019-1126	(502) 518-9120
2068	Med-Save LLC	Jerry Barnette, Jr.	601 A Carol Malone Blvd	Grayson	KY	41143-0000	(606) 475-0232
1495	Scripts, Inc.	Ronnie Stewart	22044 Main Street, PO Box 455	Hyden	KY	41749-0455	(606) 672-8705
1311	Blacklog Apothecary, Inc.	Randy Chaffin, R.Ph.	62 Kirk Plaza	Inez	KY	41224	(606) 298-7774
2178	Oldham Pharmacist Group	Jerry Barnette, Jr.	100 Cherrywood Place, Suite 100	LaGrange	KY		
2111	Med Save IV LLC	Jerry Barnette, Jr.	208 Stanford Street	Lancaster	KY	40444	(859) 792-1697
2158	Medsave Legends Pharmacy Group	Jeff Fisher	208 Legends Lane	Lexington	KY	40505	(859) 402-0000
2070	Med-Save LLC	Jerry Barnette, Jr.	45 Stephens Branch RD, Suite 101	Martin	KY	41649	(606) 949-1349
2155	Nicholasville Pharmacist Group	JOHN McDANIEL	1025 N. Main St.	Nicholasville	KY	40356	(859) 858-2453
2044	Owen Pharmacist Group, LLC	Jerry Barnette	136 Jessica Lane, Suite E	Olive Hill	KY	41164	(606) 286-2029
654	Coyle Enterprises, Inc.	Douglas A. Coyle	238 East Main	Richmond	KY	40475-1628	(859) 623-8900
534	James R. Cherry		900 East Mount Vernon	Somerset	KY	42501-1246	(606) 679-9227
2154	Wilmore Pharmacist Group	Jerry Barnette, Jr.	201 E MAIN ST	WILMORE	KY	40390-1323	(859) 858-2453
1121	Southern Pharmacy Services LLC	Brandy Freed	704 N. Parkerson Ave.	Crowley	LA	70526-4355	(337) 783-9084
1030	Gem Drugs La Place Inc.	Andrew Gomila	932 Carrollwood Avenue	La Place	LA	70068-3304	(985) 652-1245
2137	New Iberia Medicine Shoppe Inc.	Gerard Ohare, Daniel Benamoz	308 N. Lewis Street	New Iberia	LA	70578	(337) 364-7671
1136	Turner Rexall 1136, LLC	Chris Turner	411 E Main St., PO Drawer 1003	Oak Grove	LA	71263-1003	(318) 428-4205
2139	Rayne Medicine Shoppe Inc.	Gerard Ohare, Daniel Benamoz	913 The Blvd	Rayne	LA	70578	(337) 334-3399
25	B & S Pharmacy, LLC	William Gomila, R.Ph.	999 Robert Blvd	Slidell	LA	70458-2009	(985) 643-7894
2173	* NFGM LLC	Nagy Wassef	145 Barnstable Road	Hyannis	MA	2601	(508) 775-9254
2005	Bedford Road Pharmacy, Inc.	Chad Corwell	1100 West Industrial Boulevard	Cumberland	MD	21502-4412	(301) 722-5100
2029	Bedford Road Pharmacy, Inc.	Chad Corwell	11306 Bedford Road N. E	Cumberland	MD	21502	(301) 777-1771
2031	Bedford Road Pharmacy, Inc.	Chad Corwell	64 Greene Street	Cumberland	MD	21502	(301) 724-1183
2032	Bedford Road Pharmacy, Inc.	Chad Corwell	12502 Willowbrook Road, S. E., Suite 203	Cumberland	MD	21502	(301) 759-0203
2030	Bedford Road Pharmacy, Inc.	Chad Corwell	11020 New Georges Creek Road SW	Frostburg	MD	21532	(301) 689-9961
658	Rizraf, LLC	Rizwan Shah, R.Ph.	103B-2 North Crain Highway	Glen Burnie	MD	21061-3060	(410) 760-2290
2014	Bedford Road Pharmacy, Inc.	Chad Corwell	19 Main Street	Lonaconing	MD	21539	(301) 463-5757
2098	GREGGS PHARMACY	Fred Gregg	20 N. 3rd ST.	Oakland	MD	21550	(301) 334-2197
1423	Bosons Pharmaceutical Corporation	Oluremi Erinle	12838 New Hampshire Ave	Silver Spring	MD	20904-3352	(301) 622-0744
1802	Maryland Pharmacies, Inc.	Sekar Venkatesh	10313 Georgia Avenue	Silver Spring	MD	20902-5006	(301) 681-5878
550	Apothecary Rx, Inc.	Lana Hoang, R.Ph.	373 Sabattus	Lewiston	ME	04240-5429	(207) 783-3539
1174	SAI Rx Mart, LLC	Umamaheswara Malladi	663 E Cedar	Gladwin	MI	48624-2020	(989) 426-4595
1675	ApotheCare, LLC	Michele Steffey, R.Ph.	500 N James	Grayling	MI	49738-1714	(989) 348-2000
1822	Freedom Apothecary Too, Inc.	ErikTjolsen, Pharm.D.	400 North Main, Suite C	Onsted	MI	49265-9204	(517) 467-7225
1408	Dura Corporation	Rawan Khader, R.Ph.	3979 17 Mile Road	Sterling Heights	MI	48310-1700	(586) 268-6266
2202	MS4, PLLC	Ross Wilhelm, R.Ph.	503 14TH ST S	BENSON	MN	56215	(320) 808-6157
108	Kozak, Inc.	John Gust, R.Ph.	1208 Cloquet Avenue	Cloquet	MN	55720-1622	(218) 879-4547

Store #	Franchisee	Owner Name	Address 1	City	State	Zip	Phone
1554	Kozak, Inc.	John Gust, R.Ph.	419 Skyline Blvd	Cloquet	MN	55720-1164	(218) 879-1501
2094	Hunt Silver Lake Drug	Phil Hommerding	1510 N. Broadway	Rochester	MN	55906	(507) 289-3901
2196	HEALTHY LIFE PHARMACY LLC	Laura Haynes	1013 CEDAR ST STE B	BISMARCK	MO	63624	(573) 734-8588
312	Bill Carman		864 North Kingshighway	Cape Girardeau	MO	63701-4316	(573) 334-4761
1965	Forum Rx, Inc.	Alex Vayman	106 #B Four Seasons Shopping Center	Chesterfield	MO	63017-3173	(314) 469-7171
1376	DeSoto Drug Company, Inc.	Charles Argana	100 Main	De Soto	MO	63020-1709	(636) 586-2202
2028	Elsberry Pharmacy	Jerry Callahan	106-A Broadway	Elsberry	MO	63343	(573) 898-2550
2103	LSL-Rx	Jennifer Carroll	149 Pond Fort Trail	Lake St. Louis	MO	63367	(636) 321-1001
626	MSLS, LLC	Gary Holst, R.Ph.	1405 NE Douglas Road	Lees Summit	MO	64086	(816) 524-8444
1111	Justbren Inc.	Brendan Webber	200 E. Jackson Street	Mexico	MO	65265-2821	(573) 581-7561
1696	MS MGC, Inc.	Jerry Callahan	635 S Sturgeon	Montgomery City	MO	63361-2707	(573) 564-1111
1717	Hercules Pharmacy, Inc.	Bryan Hercules, R.Ph.	2514 Woodson Road	Overland	MO	63114-5437	(314) 427-1818
2120	Pacific Rx, Inc.	Jerry Callahan	2290 W OSAGE ST	PACIFIC	MO	63069	(636) 257-9777
1985	Pevely Pharmacy, Inc.	Jason Wang	8640 Commercial Boulevard	Pevely	MO	63070	(636) 479-6100
564	Jemas, LLC	Justin Jemas	488 South Fifth Street	St Charles	MO	63301-2635	(636) 949-5593
961	Kiko Enterprise, LLC	Martin James Hinterlong, R.Ph.	920 Plaza Drive, Suite H	St. Clair	MO	63077	(636) 629-2022
128	Tomlyn, Inc.	Jason Wang	7922 MacKenzie	St. Louis	MO	63123-2721	(314) 638-3535
832	JPRX Inc.	Alex Vayman	11330 Gravois, Suite 202	St. Louis	MO	63126-3608	(314) 842-0910
1492	Valley Park Drug Inc.	Mike Hitschler, R.Ph.	16 Stonegate Ctr. PO Box 207	Valley Park	MO	63088-0207	(636) 225-5123
2206	Jana Rx	Fatmir Fejzullahu	805 GASTONIA HWY	BESSEMER CITY	NC	28016-2198	(704) 729-6171
230	B.S.E. Inc.	Rebecca Hester	102 S. Main Street, P.O. Box 508	Bladenboro	NC	28320	(910) 863-3949
79	Rx Central, Inc.	Sue Pham	807 Davidson Drive	Concord	NC	28025-4351	(704) 786-0135
1538	Pharmax	David Hester, R.Ph.	102 N Patterson	Maxton	NC	28364-1735	(910) 844-3100
445	Rowan Drug Inc.	Teresa Casmus	1357 W. Innes St.	Salisbury	NC	28144	(704) 637-6120
476	JKRX, Inc.	Jodi Gader	1304 East Boulevard Ave	Bismarck	ND	58501-4234	(701) 224-0175
541	Ollerman, Inc.	Michael Ollerman	1571 West Villard Street, Unit 1	Dickinson	ND	58601	(701) 227-8265
80	WW Inc.	Bob Wilhelm	1605 South University Drive	Fargo	ND	58103-4154	(701) 293-3060
1169	WW Inc.	Bob Wilhelm	2800 N Broadway	Fargo	ND	58102-1420	(701) 293-0221
2133	MS4, PLLC	Ross Wilhelm, R.Ph.	4476 31st Ave South, Suite 105	Fargo	ND	58104	(701) 639-6969
2194	MS4, PLLC	Ross Wilhelm, R.Ph.	8001 JACKS WAY	HORACE	ND	58047-9003	(701) 639-6969
545	J M F Inc.	Matthew Perkins	703 1ST AVENUE S	JAMESTOWN	ND	58401-4745	(701) 252-3002
977	KH Pharmacy, Inc.	Kenneth Haugen	116 2nd Avenue, NW	Mandan	ND	58554-3122	(701) 663-1151
2188	Salem Neighborhood Pharmacy, LLC	Edward Sheehan	32 Stiles Rd, Suite 102C	Salem	NH	3079	(603) 458-6944
1364	Amin Amireh		792 Pompton Avenue	Cedar Grove	NJ	07009-1229	(973) 239-3339
1437	Magic Rx Plus, Inc.	Wonyol Chang	2468 Lemoine Avenue	Fort Lee	NJ	07024-6206	(201) 944-1002
1207	Manchester Pharmacy, Inc.	Rupesh Patel, R.Ph.	3253 STATE ROUTE 35	Hazlet	NJ	07730-1544	(732) 888-7900
1710	Lambertville Pharmacy Corp.	Ankur Patel	1509 ROUTE 179	LAMBERTVILLE	NJ	8530	(609) 397-8889
1401	River Vale Pharmacy, Inc.	Edith Chiu, R.Ph.	653 Westwood Avenue	River Vale	NJ	07675-6238	(201) 664-5553
1416	Alhout, Inc.	Aatif Alhout, R.Ph.	487 Market Street	Saddle Brook	NJ	07663-0400	(201) 291-0844
2126	Pennington Pharmacy LLC	Mayur Patel	2108 Pennington Road	Trenton	NJ	8638	(609) 882-2404
1351	Vrajesh Desai		77 Lacey Road	Whiting	NJ	8759	(732) 350-4535
182	RYTEN Rx, LLC	Kristen Scarpa	458 Amboy Avenue, Suite 2	Woodbridge	NJ	7095	(732) 636-0011
2169	United Health Care Solutions, Inc.	Mariana Tadros	5801 W Craid RD, Suite 110	LAS VEGAS	NV	89130-2504	(725) 251-2253
1517	CL Cressler Inc	Daniel Brown	1179 Vestal Avenue, Suite 1	BINGHAMTON	NY	13903	(607) 723-7585
1518	* CL Cressler Inc	Daniel Brown	1179 Vestal Avenue, suite 2	Binghamton	NY	13903-1612	(607) 217-4845
2036	Raavi Corporation	Mohammad Asif	1109 CONEY ISLAND AVE	BROOKLYN	NY	11230-2305	(718) 434-4649
1248	Vinces Pharmacy of Camillus Inc.	Michael Machen	240 Township Boulevard, Suite 30	Camillus	NY	13031	(315) 487-5775
2004	NAP Pharmacy, Inc	Nancy Poore	1315 West Genesse Street	Chittenango	NY	13037	(315) 510-3141
2013	Fishkill Pharmacy, LLC	Mayur Patel	1004 Main Street	Fishkill	NY	12524-3509	(845) 897-0636
1772	Shivam-Sagar Corporation	Bhupen Patel, R.Ph.	30 Canal Street	Fort Plain	NY	13339-1101	(518) 993-3003
1576	DPR Equity	Mayur Patel	1987 State Route 52, Colonial Square	Liberty	NY	12754-8317	(845) 292-8200
463	Prescription Center of Medina, LLC	Richard Mufford	142 East Center	Medina	NY	14103-1621	(585) 798-1212
1457	James Poore, Nancy Poore		18 Kellogg Road	New Hartford	NY	13413-2825	(315) 735-7979
1978	* CRM - Canandaigua LLC	Jeff Hetrick	75 Victor Heights Parkway	Victor	NY	14564-8926	(585) 396-9970
2000	Medicine Shoppe 2000 LLC	Tamer Ibrahim	114 North Main Street	Baltimore	OH	43105-1210	(740) 862-4240
2162	Cheffy Drugs	Patrick Kovacs	148 East Main Street	Barnesville	OH	43713	(740) 425-1582
1155	Counsel Rx, Inc.	Bradley Smith	234 W. Main Street	Bellevue	OH	44811-1330	(419) 483-3784
1088	Medicine Shoppe 1088, LLC	Tamer Ibrahim	345 N. Sandusky	Bucyrus	OH	44820-1806	(419) 562-4222
2063	Larry C. Schieber	Larry Schieber, R.Ph.	212 Lancaster Pike	Circleville	OH	43113-1507	(740) 474-1971
432	JAH Pharmacies Inc.	Jeffrey Hogrefe	8101 Miller Farm Lane, Suite B	Dayton	OH	45458	(937) 773-1778
1018	Medicine Shoppe 1018 LLC	Tamer Ibrahim	900 E. Main St.	Lancaster	OH	43130-4048	(740) 653-7779
2190	Total Health Care Pharmacy, LLC	John Stanovich	825 S Cable RD, Suite A-1	LIMA	OH	45805-3467	(567) 289-6734
2198	Just Meds LLC	Kurt Smith	1103 S ZANE HWY	MARTINS FERRY	OH	43935	(740) 633-2676
2056	Dusini Drugs, Inc.	Scott Vinci	315 East High Avenue	New Philadelphia	OH	44663	(330) 364-5519
1065	Karant Pharmacy Services Inc.	Chetan Patel	3300 Greenwich Rd, Suite 14	norton	OH	44203	(330) 825-7676
2183	J H Lease Drug Co.	Jason Perkins	229 N ELLSWORTH AVE	SALEM	OH	44460-2898	(330) 337-8727
298	Hoyda Healthcare Solutions, LLC	Jeffrey Hoyda	465 West Perry Street	Tiffin	OH	44883-1958	(419) 447-0282
2165	Toronto Apothecary Inc.	Jason Perkins	1361 Franklin Street	Toronto	OH	43964	(740) 537-2600
1202	Secundem Artem Enterprises, Inc.	Bryan Thompson, R.Ph.	821 Scioto Street	Urbana	OH	43078-2223	(937) 653-3914
2172	Fields Family Enterprise	Ken Fields	415 South Main St	Waynesville	OH	45068	(513) 897-7076
2076	ACJJ Investments, LLC	John Bernabei	200 Luray Dr.	Wintersville	OH	43953	(740) 314-5321
736	Pharm Shawnee Acquisition, LLC	A. J. Asgari	1006 North Harrison	Shawnee	OK	74801-6419	(405) 273-7360
353	Gams, Inc.	Georgia Travlos	2665 BROADHEAD RD	ALIQUIPPA	PA	15001	(724) 375-5561

Store #	Franchisee	Owner Name	Address 1	City	State	Zip	Phone
269	Altoona Union Avenue Pharmacy, LLC	William Earnest	2411 Eighth Ave	Altoona	PA	16602-2105	(814) 944-2095
1995	Bentleyville Medicine Shoppe, Inc.	Gerry OHare	808 Main Street	Bentleyville	PA	15314	(724) 239-3600
2189	Berwick Community Pharmacy Inc.	Harshil Patel	500 FOWLER AVE STE 202	BERWICK	PA	18603-3326	(570) 520-4170
77	JTECS, INC.	Jennifer Seltzer	1000 MARKET STREET	BLOOMSBURG	PA	17815	(570) 784-9582
1348	Termed Of Berks County Inc.	Ed Hudon, R.Ph.	2 E Philadelphia Avenue	Boyertown	PA	19512-1125	(610) 369-3888
533	CL Cressler Inc	Daniel Brown	301 W. Main Street, Suite 3	Brookville	PA	15825	(814) 849-5218
1961	Brownsville Pharmacy, Inc.	Gerald OHare	27 Market Street	Brownsville	PA	15417	(724) 785-7095
645	D.B.O. Inc.	Robert Ocvirk, R.Ph.	125 Pillow Street	Butler	PA	16001-5671	(724) 282-8446
1982	* CL Cressler, Inc.	Daniel Brown	3913 Hartzdale Drive, Suite 1306	Camp Hill	PA	17011	(717) 695-9082
1962	Jeffreys Drug Store, Inc.	Gerry OHare	1 North Central Avenue	Canonsburg	PA	15317-1301	(724) 745-6480
727	Himraj Bros LLC	Raj Dobariya	645 Miller Avenue	Clairton	PA	15025-1438	(412) 233-3303
1204	John R Slagle		100 Liberty St	Clarion	PA	16214-1129	(814) 226-9310
1126	Rain, Inc.	Tony Raineri, R.Ph.	100 E. Grove St.	Clarks Summit	PA	18411-1774	(570) 586-1961
1213	Petrone & Associates Inc.	Steve Petrone, R.Ph.	960 Lancaster Ave, Columbia Plaza	Columbia	PA	17512-1857	(717) 684-5808
1251	Karwaski Pharmacy Inc.	Gary Karwaski, R.Ph.	26 Dallas Shopping Center, Memorial Highway	Dallas	PA	18612-1231	(570) 674-5577
1905	Next Generation Pharmacy, LLC	Mohammad Imran Farooqui	1169 Horseshoe Pike	Downington	PA	19335-1367	(610) 269-7368
891	CL Cressler Inc	Daniel Brown	30 W PARK AVENUE	DU BOIS	PA	15801	(814) 371-0800
362	Gary Clerici		102 East Atlantic Avenue	Franklin	PA	16323-2313	(814) 437-9115
2201	GIRARD PHARMACY	Brian Harvey	83 Main Street West	Girard	PA	16417	(814) 774-3700
419	Hermitage Apothecary, Inc.	Rhonda Yarzab, R.Ph.	1740 East State Street	Hermitage	PA	16148	(724) 983-8451
1284	CL Cressler Inc	Daniel Brown	730 WASHINGTON ST	HUNTINGDON	PA	16652	(814) 641-7442
1291	Wessel And Associates Inc.	David Wessel, R.Ph.	725 W Ingomar Road	Ingomar	PA	15127-0666	(412) 367-5778
430	Bay-Fy Inc.	James Beatty, R.Ph.	501 Harrison Avenue	Jeannette	PA	15644-1916	(724) 523-3550
2006	CL Cressler Inc	Daniel Brown	625 S. DUKE STREET	LANCASTER	PA	17602	(717) 208-3415
1435	Ashlex Inc.	Ron Ocvirk, R.Ph.	1770 Pine Hollow Road	McKees Rocks	PA	15136-1588	(412) 331-7080
952	GKF Inc.	George Fawber, R.Ph.	33 East Simpson St	Mechanicsburg	PA	17055-3865	(717) 697-0551
2009	CL Cressler Inc	Daniel Brown	5225 Wilson Lane	Mechanicsburg	PA	17055-6663	(717) 516-3103
1873	The Dickson Apothecary, LLC	Andrew Dickson	105 Wheatfield Dr., Suite 2, Prime Time Plaza	Milford	PA	18337-7809	(570) 296-5138
838	Low Pharm, Inc.	Jamie Wyels, R.Ph.	20 Bailey Avenue	Mt Washington	PA	15211-1702	(412) 481-2400
2055	Mikes Pharmacy, Inc.	Michael Zerbe	211 West Washington Avenue	Myerstown	PA	17067	(717) 866-7547
1549	Eric Lee Perry, Inc.	Eric Lee Perry, R.Ph.	1707 Wilmington Road	New Castle	PA	16105-2061	(724) 652-3366
1314	CL Cressler Inc	Daniel Brown	48 RED HILL COURT	NEWPORT	PA	17074	(717) 567-6367
1964	Joseph DiMatteo, Inc.	Joseph DiMatteo, R.Ph.	215 Allegheny Avenue	Oakmont	PA	15139-2059	(412) 826-9500
374	Joseph DiMatteo, Inc.	Joseph DiMatteo, Jr	12238 Frankstown Road	Penn Hills	PA	15235-3116	(412) 798-9800
2108	Comfort And Care RX LLC	Nafisa Patel	3025-3027 KENSINGTON AVE	PHILADELPHIA	PA	19134	(215) 426-0250
1440	Harcum Pharmacy, Inc.	Luke W. Lamertina	524 Brookline Blvd.	Pittsburgh	PA	15226-2002	(412) 561-3180
1846	* CL Cressler Inc	Daniel Brown	1101 Parkway View Drive	Pittsburgh	PA	15205	(412) 697-4880
1094	RBJ Enterprises, Inc.	Bradly Craig	132 W. Mahoning St.	Punxsutawney	PA	15767-2017	(814) 938-3077
2003	Punxsutawney Health Center Pharmacy, LLC	Bradly Craig	200 Brushnock Drive, Suite 2	Punxsutawney	PA	15767	(814) 618-5957
720	Medicine Man, Inc.	Robert Reiver, R.Ph.	Rockledge Plaza, 400 A Huntingdon Pike	Rockledge	PA	19046-4431	(215) 663-1755
874	Lepri-Ruane Inc.	UMESH PATEL	2239 PITTSTON AVE	SCRANTON	PA	18505	(570) 347-6575
2057	Mena LLC	Dipak Patel	101 West Lancaster Ave.	Shillington	PA	19607	(610) 777-2313
233	Vermilyas Pharmacies Inc.	Chris Vermilya, R.Ph.	400 Jefferson Avenue	Washington	PA	15301-4261	(724) 222-0900
381	PB Hillban, LLC	UMESH PATEL	100 HAZLE ST	WILKES BARRE	PA	18702	(570) 823-0511
434	Minnichs Pharmacy Inc.	DeronShultz and Scott Miller	1698 S Queen Street	York	PA	17403-3852	(717) 846-0500
1386	R Ph Now, LLC	John Baek	1061 N Fraser Street	Georgetown	SC	29440-2848	(843) 546-2880
461	CSRX, Inc.	Curtis Rising, PharmD.	1304 Mt Rushmore Road	Rapid City	SD	57701-3667	(605) 348-6305
1951	* CSRX, Inc.	Curtis Rising, PharmD.	5632 Fargo Lane, Units 4 & 5	Rapid City	SD	57701	(605) 348-2500
563	Apothecary Associates, Inc.	Katina Sykes	1500 Madison Street	Clarksville	TN	37040-3846	(931) 552-2552
1536	RX Professionals, Inc.	Beau Battles, R.Ph.	1756 Highway 48	Clarksville	TN	37040-9204	(931) 552-2558
1719	Medicine Shoppe	Sadayuki Endo, R.Ph.	2414 N Ocoee Street	Cleveland	TN	37311-3854	(423) 476-1919
344	Dennis Norris		730 North Hwy 51	Covington	TN	38019-0309	(901) 476-3245
2141	Roan Drug Company LLC	Matthew Epling	1301 North Roan Street	Johnson City	TN	37601-4605	(423) 928-2000
1306	Acme Pharmacy Inc.	Ashlie Epling	1238 East Jackson Boulevard	Jonesborough	TN	37659	(423) 753-2441
1072	GBB LLC	Angela Jacobs	4770 Knight Arnold Road	Memphis	TN	38118	(901) 363-0750
1994	Mosheim Drug, LLC	Matthew Epling	6766 West Andrew Johnson Highway, Suite 2	Mosheim	TN	37818	(423) 422-2829
306	Intune Solutions Corp.	Kristin Glezman	2810 W. Morton, Suite 102	Denison	TX	75020	(903) 463-3985
1247	Valentine Duru		3310 Fort Blvd	El Paso	TX	79930-4710	(915) 564-5451
1736	SMRX Inc.	Martha Mosher	2002 Grant Avenue	El Paso	TX	79930-1017	(915) 544-6605
2015	Aydil Rx Services, LLC	Vimal Bhakta	3001 Joe Ramsey Boulevard, E.	Greenville	TX	75401	(903) 455-7200
2210	Texas Pharmacy Management Group LLC	Gerry OHare	3716 22ND ST	LUBBOCK	TX	79410-1312	(806) 749-6133
937	Nacogdoches Acquisition LLC	A. J. Asgari	212 North Street	Nacogdoches	TX	75961-5260	(936) 569-6430
378	Garza Pharmacy Rx, LLC	Thomas Garza	205 W. HWY 77	San Benito	TX	78586	(956) 399-1411
708	Intune Solutions Corp.	Kristin Glezman	1624 N. Travis	Sherman	TX	75092-3762	(903) 892-9291
1500	Jeff Dalton, Inc.	Jeff Dalton, R.Ph.	1230 Main Street, PO Box 38	Altavista	VA	24517-1466	(434) 369-5257
1177	Middlesex Pharmacy, Inc.	Gary Throckmorton	9893 General Puller Hwy.	Hartfield	VA	23071-0067	(804) 776-9990
880	John E. Love Pharmacist LTD	John Love, R.Ph.	605 E Atlantic Street	South Hill	VA	23970-2709	(434) 447-2601

Store #	Franchisee	Owner Name	Address 1	City	State	Zip	Phone
1886	Leeward Island Apothecaries, LLC	Troy de Chabert-Schuster	4500 Sunny Isle Shopping Center, Suite 41	Christianstead	VI	00820-4423	(340) 719-6100
1956	Amdan, Inc.	Amy Durand	PO BOX 600180	St. Thomas	VI	801	(340) 776-1235
1788	Saint Mark Enterprises 1788 LLC	Rik St. Germain	11 E H Street, Suite A	Deer Park	WA	99006-3159	(509) 276-5081
292	Chriselda Gamino		1121 West Court Street	Pasco	WA	99301-4158	(509) 547-7537
106	Saint Mark Enterprises 106 LLC	Rik St. Germain	207 Professional Way	Shelton	WA	98584-4404	(360) 426-4272
112	Saint Mark Enterprises 112 LLC	Mark Miller	902 W. Indiana Avenue	Spokane	WA	99205	(509) 327-1504
666	CPI Ashland, LLC	Paul Winger	510 ELLIS AVE	ASHLAND	WI	54806-1632	(715) 682-2701
270	Chippewa Pharmacy, Inc.	Paul Winger	603 North Bridge Street	Chippewa Falls	WI	54729-2424	(715) 723-9192
1529	LCT Enterprises, Inc.	Steve Tumilty,	5700 U S Highway 51	Mc Farland	WI	53558-9319	(608) 838-5700
2065	CPI Menomonie LLC	Paul Winger	2021 Stout Road	Menomonie	WI	54751	(715) 309-4329
605	Eastside Pharmacy Associates, Ltd.	Eric Hewitt	4205 Monona Drive	Monona	WI	53716-1663	(608) 221-8151
2195	Port Family Pharmacy, Inc.	Michael J Vineburg	1021 North Wisconsin Street	Port Washington	WI	53074	(262) 261-3900
1798	Saint Mark Enterprises 1798 LLC	Rik St. Germain	300 Superior Avenue	Tomah	WI	54660-2000	(608) 372-2101
1564	Lakeshore Apothacare Inc.	Marvin Moore, Pharm.D.	1500 Washington Street	Two Rivers	WI	54241-3045	(920) 794-1225
2091	Loucas / Karnoupakis Ent. Inc.	James Karnoupakis	501 Carolina Ave	Chester	WV	26047	(304) 387-2731
2075	Follansbee Pharmacy	John Bernabei	1415 Main St	Follansbee	WV	26037	(304) 527-1004
2090	Hoods Pharmacy Inc	Melissa Benges	971 Main St	Follansbee	WV	26037	(304) 527-0150
1986	Bedford Road Pharmacy, Inc.	Chad Corwell	10100 Frankfort Highway	Fort Ashby	WV	26719	(304) 298-4557
290	T & J Enterprises Inc.	Angela S. Ronk	2402 Adams Avenue	Huntington	WV	25704-1322	(304) 429-6716
2092	Loucas / Karnoupakis Ent. Inc.	James Karnoupakis	900 RIDGE AVE - PO BOX 518	NEW CUMBERLAND	WV	26047	(304) 564-3272
2074	Follansbee Pharmacy	John Bernabei	651 Colliers Way	Weirton	WV	26062	(304) 723-6331
2085	Anile Pharmacy Inc	Jeff Anile	2413 Pennsylvania Avenue	Weirton	WV	26062	(304) 723-1818
2089	Paul Stakias		3159 Main St	Weirton	WV	26062	(304) 748-0505
2110	Loucas / Karnoupakis Ent. Inc.	James Karnoupakis	265 Penco Rd	Weirton	WV	26062	(304) 723-2656
2088	Hoods Pharmacy, Inc.	Melissa Benges	800 Charles st	Wellsburg	WV	26070	(304) 737-0383

FRANCHISE AGREEMENTS SIGNED BUT OUTLETS NOT OPEN
AS OF JUNE 30, 2023

* Asterisk denotes closed door pharmacies. Closed door pharmacies are not counted as separate franchised outlets in Item 20.

MSI Store #	closed door noted	Franchisee	Address	City	State	Zip	Phone
2207		Sphinx Pharmacy Corp	437 N. Euclid Avenue	Ontario	CA	91762	(951) 509-9277
2213		Luxor Pharmacy Corp	10465 Arlington Avenue	Riverside	CA	92505	(951) 509-9277
2205		Good Guys Pharma LLC	3002 17th Street	St. Cloud	FL	34769	(407) 556-3831
2212		R. Chaffin Drug Co. LLC	385 University Drive	Prestonsburg	KY	41653	(606) 534-0701
2204		Taylor Pharmacies LLC	1406 N. Kentucky Avenue, Suite 200	West Plains	MO	65775	(928) 380-3999
2203		Raavi Corporation	38 Brighton 5th CT	Brooklyn	NY	11235	(347) 972-4591

EXHIBIT DD

LIST OF FRANCHISEES WHOSE FRANCHISE WAS TRANSFERRED

07/01/22 – 06/30/23

If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

store #	Franchisee Name	City and State	Current or Last Known Business Phone
618	G & M Pharmacy Inc.	Jonesboro, AR	(870) 935-1340
299	Pyramids Pharmacy Corporation	Hemet, CA	(951) 652-5988
2143	Genesis Pharmacy Corporation	Lake Elsinore, CA	(951) 245-1373
2109	Glory Pharmacy Corporation	Montclair, CA	(951) 542-9424
454	Petra Pharmacy Corporation	San Jacinto, CA	(951) 654-2791
1508	Reddy Pharmacy, Inc.	Thousand Oaks, CA	(805) 497-6113
353	GAMS, Inc.	Aliquippa, PA	(724) 375-5561
874	Lepri-Ruane Inc.	Scranton, PA	(570) 347-6575
381	PB Hillban, LLC	Wilkes-Barre, PA	(570) 823-0511
708	Randy Bennett Enterprises, Inc.	Sherman, TX	(903) 892-9291
666	J & C Stock, S.C.	Ashland, WI	(715) 682-2701

LIST OF FRANCHISEES WHOSE FRANCHISE WAS TERMINATED, CANCELLED OR
NOT RENEWED OR WHO OTHERWISE VOLUNTARILY CEASED TO DO BUSINESS

07/01/22 – 06/30/23

*Asterisk denotes closed door pharmacies. Closed door pharmacies are not counted as separate franchised outlets in Item 20.

** Double asterisk denotes Telepharmacies. Telepharmacies are counted as separate franchised outlets in Item 20.

If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

store #	State	City	Franchisee Name	Current Business Phone
1436	AL	Huntsville	Phils Pills, Inc.	(256) 536-1910
2163	CA	Fresno	Proscript Pharmacy	(559) 753-8180
1461	CA	Newbury Park	Grace Meichi Wang	(805) 375-6650
1445	IL	Du Quoin	Town and Country Pharmacies Inc.	(618) 542-2575
1054	LA	Gonzales	Medicine Shoppe of Greater Baton Rouge, Inc.	(225) 644-3030
1776	MO	Florissant	JSB Group, LLC	(314) 921-7700
468	MO	Poplar Bluff	Keith Shelton	(573) 686-7216
1134	MO	St. Louis	SYB Group, LLC	(314) 367-3009
1216	MO	St. Louis	JSH Group, LLC	(314) 428-7676
1706	MO	St. Louis	Grand Medical Group LLC	(314) 865-1528
2002	MS	Brookhaven	LaRues Discount Drugs	(601) 833-7455
2145	MS	Clarksdale	3 Brothers Pharmacy LLC	(662) 621-2276
54	NC	Fayetteville	Cumberland Pharmacies Inc.	(910) 483-5117
523	ND	Minot	Apothecary Roughriders Inc.	(701) 852-1524
2058	NE	Ashland	Ashland Pharmacy	(402) 944-3303
1387	NM	Raton	Badger Health Corp.	(575) 445-0075
1579	NY	Iliion	Scripts Plus, Inc.	(315) 894-7283
1865	PA	Harrisburg	CL Cressler Inc.	(717) 236-7588
191	PA	Jeffersonville	Dave and Henny Cole	(610) 539-7282
146	PA	Latrobe	Schropp Pharmacy Inc.	(724) 539-4565
1958	PA	Pittsburgh	CL Cressler Inc.	(412) 442-1925
2016	PA	Titusville	Clyde E. Willey	(814) 827-1849
897	PA	Williamsport	Saved by Grace, Inc.	(570) 323-7733
2179	TX	Houston	Classico Enterprise LLC	(713) 367-1180
1294	TX	Lake Jackson	Legal Dealers, LLC	(979) 297-9503
2099	WV	Terra Alta	Greggs Pharmacy WV Inc.	(304) 789-2200

**FRANCHISEES WITH WHOM MSI HAS NOT COMMUNICATED WITHIN 10 WEEKS OF
THE ISSUANCE DATE OF THIS DISCLOSURE DOCUMENT**

None.

If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

State Effective Dates

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered or exempt from registration, as of the Effective Date stated below:

State	Effective Date
California	Pending
Hawaii	Pending
Illinois	Pending
Indiana	Pending
Maryland	Pending
Michigan	Pending
Minnesota	Pending
New York	Pending
North Dakota	Pending
Rhode Island	Pending
South Dakota	Pending
Virginia	Pending
Washington	Pending
Wisconsin	Pending

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

RECEIPT

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If MSI offers you a franchise, MSI must provide this disclosure document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale or grant (**or sooner if required by applicable state law**). New York requires that we give you this disclosure document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship. Michigan requires that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If MSI does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington D.C. 20580 and the appropriate state agency identified on Exhibit BB. MSI authorizes the respective parties identified on Exhibit BB to receive service of process for us in their state.

Issuance Date: September 20, 2023.

The name, principal business address and telephone number of the franchise seller(s) for this franchise is/are Cornelius (Con) Lane, 2850 Elm Point Industrial Drive, St. Charles, Missouri 63301, telephone: (800) 407-8055; _____.

I have received a disclosure document dated September 20, 2023. This disclosure document included the following exhibits:

- A. Franchise Agreement
 - A-1 Franchise Agreement
 - A-2 Guarantys
 - A-3 State Specific Addendum (if applicable)
 - A-4 Inventory Purchase Addendum
 - A-5 Co-Brand Addendum
- B. Medicine Shoppe InterNet® Enrollment Guide
- C. Business Associate Agreement
- D. Compliance and Marketshare Program Participation Agreement
- E. Reimbursement Consulting Services Agreement
- F. Reconciliation Service Agreement
- G. Collaborative Practice Program
- H. Cardinal Health Medical Billing and Reconciliation Service Agreement
- I. Point-of-Care Testing Program Enrollment Form
- J. Immunizations Specialized Care Center Enrollment Form
- K. Inventory Manager (CIM) Agreement
- L. Front-End Product Management Enrollment Form
- M. Cardinal Health Pharmacy Marketing Advantage Enrollment Forms
- N. Brand End Cap Enrollment Form
- O. Leader End Cap Enrollment Form
- P. POS Smart Reports Enrollment Form
- Q. Modern Payments Processing Enrollment Form
- R. Leader Vitamin Club
- S. Scheduling Service Agreement
- T. Order Express Advanced Reporting Enrollment Form

- U. [Reserved]
- V. [Reserved]
- W. Telepharmacy Master Cloud Services Agreement
- X. General Release
- Y. Table of Contents of Operations Manual
- Z. State Specific Addenda to Disclosure Document
- AA. Cardinal Health Financial Statements and Guarantee
- BB. List of State Agencies and Agents for Service of Process
- CC. List of Current Franchisees
- DD. List of Franchisees Who Left the System, Franchisees Who Transferred Their Franchises, and Franchisees with Whom Medicine Shoppe has not Communicated Within 10 Weeks of the Issuance Date of this Disclosure Document

Please return one signed copy of this Receipt to the attention of Administrative Assistant for Franchise Development, 2850 Elm Point Industrial Drive, St. Charles, Missouri 63301, facsimile (866) 626-6789.

Store #: _____
(if applicable)

Date Disclosure Document Received: _____

Date Receipt Signed: _____

Signature

Print Name

Signature

Print Name

Complete Address and Telephone Number:

(_____) _____

individually and/or as an officer or partner of

Print Company Name

a (corporation)
(partnership)
(limited liability company)

RECEIPT

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If MSI offers you a franchise, MSI must provide this disclosure document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale or grant (**or sooner if required by applicable state law**). New York requires that we give you this disclosure document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship. Michigan requires that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If MSI does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington D.C. 20580 and the appropriate state agency identified on Exhibit BB. MSI authorizes the respective parties identified on Exhibit BB to receive service of process for us in their state.

Issuance Date: September 20, 2023.

The name, principal business address and telephone number of the franchise seller(s) for this franchise is/are Cornelius (Con) Lane, 2850 Elm Point Industrial Drive, St. Charles, Missouri 63301, telephone: (800) 407-8055; _____.

I have received a disclosure document dated September 20, 2023. This disclosure document included the following exhibits:

- A. Franchise Agreement
 - A-1 Franchise Agreement
 - A-2 Guaranty
 - A-3 State Specific Addendum (if applicable)
 - A-4 Inventory Purchase Addendum
 - A-5 Co-Brand Addendum
- B. Medicine Shoppe InterNet® Enrollment Guide
- C. Business Associate Agreement
- D. Compliance and Marketshare Program Participation Agreement
- E. Reimbursement Consulting Services Agreement
- F. Reconciliation Service Agreement
- G. Collaborative Practice Program
- H. Cardinal Health Medical Billing and Reconciliation Service Agreement
- I. Point-of-Care Testing Program Enrollment Form
- J. Immunizations Specialized Care Center Enrollment Form
- K. Inventory Manager (CIM) Agreement
- L. Front-End Product Management Enrollment Form
- M. Cardinal Health Pharmacy Marketing Advantage Enrollment Forms
- N. Brand End Cap Enrollment Form
- O. Leader End Cap Enrollment Form
- P. POS Smart Reports Enrollment Form
- Q. Modern Payments Processing Enrollment Form
- R. Leader Vitamin Club
- S. Scheduling Service Agreement
- T. Order Express Advanced Reporting Enrollment Form

- U. [Reserved]
- V. [Reserved]
- W. Telepharmacy Master Cloud Services Agreement
- X. General Release
- Y. Table of Contents of Operations Manual
- Z. State Specific Addenda to Disclosure Document
- AA. Cardinal Health Financial Statements and Guarantee
- BB. List of State Agencies and Agents for Service of Process
- CC. List of Current Franchisees
- DD. List of Franchisees Who Left the System, Franchisees Who Transferred Their Franchises, and Franchisees with Whom Medicine Shoppe has not Communicated Within 10 Weeks of the Issuance Date of this Disclosure Document

Please return one signed copy of this Receipt to the attention of Administrative Assistant for Franchise Development, 2850 Elm Point Industrial Drive, St. Charles, Missouri 63301, facsimile (866) 626-6789.

Store #: _____
(if applicable)

Date Disclosure Document Received: _____

Date Receipt Signed: _____

Signature

Print Name

Signature

Print Name

Complete Address and Telephone Number:

(_____) _____

individually and/or as an officer or partner of

Print Company Name

a (_____ corporation)
(_____ partnership)
(_____ limited liability company)