

RADIO EQUIPMENT DIRECTIVE STATEMENT OF COMPLIANCE

Hereby, Everyone TV Devices Limited, declares that this TV Box is in compliance with Directive 2014/53/EU and the relevant statutory requirements. For a copy of the full text of the UK and EU declarations of conformity please access the following URL: freesat.co.uk/productcompliance.

The following table shows the maximum radio frequency output power for this TV Box's wireless capability for the frequency bands in which the TV Box can operate:

Frequency Band (GHz)	Maximum RF Power
2.41- 2.48	+20 dBm
5.150-5.350	+23 dBm (indoor use only BE, BG, CZ, DK, DE, EE, IE, EL, ES, FR, HR, IT, CY, LV, LT, LU, HU, MT, NL, AT, PL, PT, RO, SI, SK, FI, SE, & UK(NI))
5.470-5.725	+30 dBm

RESTRICTIONS: 5,150-5,350MHz for Indoor Use Only in the United Kingdom

UK CYBER SECURITY STATEMENT OF COMPLIANCE

This Statement of Compliance is issued under the sole responsibility of the manufacturer: ARRIS Global Limited, Victoria Road, Saltaire, West Yorkshire, BD18 3LF, United Kingdom.

Object of declaration

ARRIS FREESAT UHD-X, UHD-4X-500, UHD-4X-1000, UHD-4X-2000

Type(s)

F1908H41200, F1898H41300, F1998H41600, F2138H42200

Description

UHD Satellite Zapper & PVR sold as the Freesat 4K TV Box and Freesat Recordable 4K TV Box

The object of the declaration described above is compliant with Part 1 of Product Security and Telecommunications Infrastructure Act 2022 and Schedule 1 of The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023.

Security updates for the object of the declaration described above will be supported until at least 31st March 2025.

Signed for and on behalf of ARRIS Global Limited

Lars Ihlen

Lars Ihlen, Group Chief Financial Officer

Date: 20th March 2024, Issue 1

For any security queries, questions or reports please contact us as described in the Consumer Connectable Product Security page of the Freesat website at <https://www.freesat.co.uk/security>



SAFETY NOTICE

IMPORTANT SAFETY INFORMATION

FREESAT.CO.UK

Customer Service

0345 313 0051

customerteam@freesat.co.uk

Please read the following safety information carefully before using the TV Box and follow any instructions. Please keep this notice for your and others' future reference.

GENERAL SAFETY NOTICES

- Check the TV Box after removing it from the packaging. If it has suffered any externally visible damage in transport, do not connect the TV Box to the power supply. Contact Freesat customer services.
- Do not use the TV Box if it or any of its accessories appear not to be working correctly or are damaged in any way (e.g. power supply unit or power cable are damaged), there has been exposure to liquid of any kind or it has been dropped.
- Failure to follow the instructions, or use of the TV Box or any of its accessories when defective, could lead to damage or injury to property or person and may void the manufacturer's warranty. Contact Freesat customer services or your retailer for support.

BATTERY USE

The TV Box is supplied with a remote control which uses batteries. Please follow these instructions with regards to battery use:

- Batteries should be replaced correctly.
- Replace the batteries only with the type supplied.
- Do not mix old and new batteries or different types of batteries at the same time.
- Do not heat or expose batteries or the TV Box to flame.
- Do not leave the batteries exposed to heat or direct sunlight for a long period of time.
- Store the batteries in a cool, dark place.
- Remove the batteries if you do not intend to use the remote control for a long period of time.
- Do not take the batteries apart.

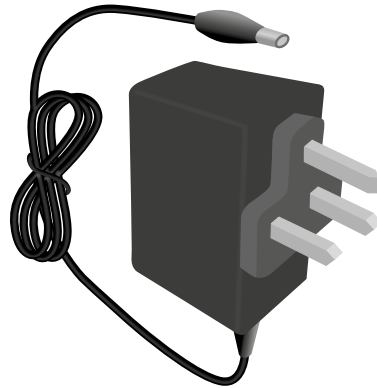
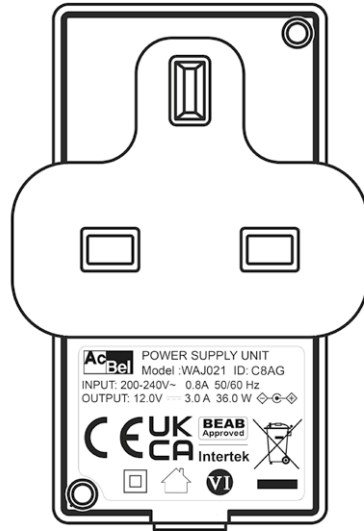


Manufactured by ARRIS Global Limited, Victoria Road, Saltaire, West Yorkshire, BD18 3LF, on behalf of Everyone TV Platforms Limited, 23-24 Newman Street, London, W1T 1PJ.

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CONNECTING POWER

- Only use the 12V, 3A power supply unit supplied with the TV Box.
- First connect the power supply unit to the TV Box, before connecting to the UK mains socket.
- Only connect the power supply unit to a UK 3-pin mains socket supplying 220 - 240V AC, 50 Hz. Do not connect to any other electrical supply.
- The power supply unit is a safety disconnection device. Therefore, ensure that the mains socket is always accessible so that the TV Box can be disconnected from the electricity supply if necessary.
- Where possible, put the TV Box into standby 5 minutes before disconnecting from the mains socket.
- When disconnecting the TV Box, first remove the power supply unit from the mains socket before removing the power cable from the TV Box.
- Disconnect the TV Box from the mains socket before you move or relocate it.
- Do not overload the mains socket, extension cord or use a mains adapter as this may result in an electrical fire or shock.
- Unplug the TV Box from the mains socket when left unused for long periods of time.
- Never attempt to open the power supply unit, as there are high-voltage live parts inside.
- There are no user-serviceable parts inside the TV Box.
- There are no user-serviceable parts inside the power supply unit.
- Do not modify the power supply unit or power cable.
- Do not damage the power cable. If it does become damaged, replace the complete power supply unit. Contact Freesat for support.
- Do not bend, pinch, twist, or walk on the power cable.
- Keep heat sources, such as heating appliances, away from the TV Box, power supply unit, power cable and other accessories.
- Do not place heavy items on the power cable.
- Do not use a damaged mains socket outlet.
- Do not touch the TV Box, power cable, power supply unit or other accessories with wet hands.



POWER SUPPLY

INFORMATION PUBLISHED	VALUE AND PRECISION	UNIT
Manufacturer's name or trade mark, commercial registration number and address	Acbel Polytech Inc. No. 159, Sec.3, Danjin Road., Danshui Dist., New Taipei City, 25144 R.O.C.	
Model identifier	WAJ021	-
Input voltage	200-240	V
Input AC frequency	50/60	Hz
Output voltage	12.0	V
Output current	3.0	A
Output power	36.0	W
Average active efficiency	89.3	%
Efficiency at low load (10 %)	83.3	%
No-load power consumption	0.05	W

GENERAL USE, POSITIONING AND MAINTENANCE

- The TV Box and its accessories should not be exposed to rain, moisture or other liquid of any kind.
- No objects filled with liquid should be placed on or near to the TV Box.
- Do not use the TV Box outside; or position the TV Box in an area where condensation occurs.
- Disconnect the TV Box from the mains socket before cleaning it. Use a light dry cloth (no solvents) to dust the TV Box.
- Do not cover the ventilation slots.
- The ventilation slots in the TV Box must be left uncovered to allow proper airflow into the unit. Do not place your TV Box in an unventilated cabinet.
- Keep 10cm of space around the unit to ensure the correct air flow into and out of the ventilation holes.
- Place the TV Box on a flat surface away from vibration.
- Do not stand the TV Box on soft furnishings or carpets or on other surfaces which could block the ventilation slots.
- Do not stack electronic equipment (e.g. TV, DVD Player etc.) on top of the TV Box or vice versa.
- Do not insert anything through the openings in the TV Box.

RECYCLING: PRODUCT AND BATTERIES



Recycling – Do not dispose of this product or the batteries used with the remote control with your domestic waste.

At the end of their useful lives, the product and batteries contain materials that, when processed correctly, can be recovered and recycled.

By participating in the responsible recycling of the product and batteries, you will be reducing the requirement for new raw materials and reducing the amount of material that would otherwise end up in landfill. Please use your local community recycling centre, or contact your local authority, retailer or Freesat customer services for more information.