

Case Study

ScreenMobile of Northern Virginia

Professional contractor grows business with a professional answering service.

The Challenges

Robert Hof came to us after meeting Karen Booze, our Franchise Director, looking for solutions to his problems. He kept running into the same issue repeatedly.

He would find himself getting distracted with phone calls while on a job, dividing his attention between the current project and a potential client.



Headquarters:
N. Virginia

Website
www.screenmobile.com

Industry:
Custom Contracting

The AnswerConnect Solution

AnswerConnect proposed a live answering service for Robert. With a simple script, his virtual receptionists can engage with callers, take messages and qualify new leads. If Robert is available, his virtual receptionist can put the customer through to him. With 24/7 coverage, Robert knows every call will be answered with a friendly voice, whether he's available or not.



"I have found this to be a great time saver for me, and my customers appreciate that I have the information regarding their project. This service does not increase my cost or require any more time for AnswerConnect to process the call." -**Robert Hof, Owner**

Call 800-584-0234 for a FREE demo today!

answerconnect



Always available.

Never miss an opportunity when clients call.



Capture every lead.

Be there for your prospective customers. Anywhere, anytime.



No voicemail, no bots.

Win more business with real people, not automated voices.

The Outcome

Right away, Robert noticed a change to his daily routine. AnswerConnect provided Robert with the time and resources to focus on his current client load without sacrificing lead capture capacity or customer service. He was also impressed with how easily he could listen to recorded calls, customize his call answer script, and business hours.

"I found that the calls were answered very efficiently."
-Robert Hof, Owner



About ScreenMobile

Screenmobile is a nationwide leader in screen doors, windows, porches, and screen repair. They provide their customers with a great experience, from the initial service call to the completion of the project.

About AnswerConnect

AnswerConnect is a 24/7/365 live answering service. We help you increase revenue and grow your business. Leave the calls to us and focus on what you know best-your business.

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