

KASSTONE

PRODUCT CARE
PRODUCT TRANSPORTATION
PRODUCT MAINTENANCE
RECOMMENDATIONS

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PART 1 GENERAL INFORMATION

WARNING: This bathtub/basin is made of an Aluminium powder and resin. The bathtub's weight may vary between 140 and 200 kg. We recommend that the installation to be done by a minimum of 2 people as a security precaution. Also make sure to adopt the proper posture when lifting the tub.

This recommendation contains important product information, recommendations for storage, transportation and installation. Read all operating and safety recommendations carefully in order to avoid installation mistakes and hazards.

All information is based on the latest products available at the time of publication. We reserve the right to make any changes in product information and any other recommendations at any time without notice.

Remove the unit from its packaging. Before disposing of it, inspect the unit to make sure it is in good shape. Should inspection reveal any damage or defects in the finish, contact your distributor immediately.

The warranty **does not** cover damage or defects in the finish once it has been installed.

Make sure the bathroom floor is level and strong enough to support the weight of the water filled bathtub.

If you are renovating, bring down the walls to install framing and plumbing. Make sure the walls are properly insulated and comply with the appropriate building code.

Verify all dimensions on the plan at the same as the ones of the unit.

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PART 2 TRANSPORTATION & STORAGE REQUIREMENTS

To avoid excess weight on edges, position the product according to the direction noted on the packaging and handling with care label.

Do not pry, throw or rock the product during transportation.

To avoid damage by weather do not in exposed/open areas.

Do you not stack products or place excess weight on top of the product to avoid damage such as cracking or dents.

The product should be stored in a dry location with good ventilation.

PART 3 PREPARATION BEFORE INSTALLATION

Avoid standing in the bath tub during installation. It is recommended to place padded material on the floor and on the top of the product for protection. The surface between the protective material and products should be kept clean.

Incorrect installation can cause irreparable product damage.

Prevent scratching on product surface, avoid direct contact of construction rubbish, mortar or any other viscous materials.

Do not soak ceramic tiles, floor tiles, washing tools or any other objects inside the bar.

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PART 4 INSTALLATION REQUIREMENTS

ACCESSORIES

1. Install accessories before bathtub or basin installation. Please refer to manufacturers accessory installation instructions for accurate/correct installation procedures

BATHTUB or BASIN

1. Set the bathtub or basin into the installation position.
2. Construction mortar, cement or construction putty is not recommended once the bathtub or basin has been set into position. If adhesion is required, we recommend using a tile adhesive.

POST-INSTALLATION

1. Stains on the surface of the bathtub or basin can be removed according to the recommendations detailed in Part V of this document, 'Product Maintenance'.
2. Do not use metal scrapers, wire brushes, or other metal tools for cleaning.
3. The bathtub or basin should be tested before installation is complete. Fill the unit to and inspect.
4. Apply a silicon joint pressure seal between the base of the bathtub/basin to the counter top or on the floor. The ceiling is penetrate thoroughly beneath the rim of the product. This will ensure that no water seeps underneath the product.

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PART 5 PRODUCT MAINTENANCE

KASSTONE is easy to clean. It's fresh, hygienic appearance can be maintained by using soapy water or ordinary detergents to remove most stains and dirt that I deposited on the surface.

Avoid exposing KASSTONE to strong and highly concentrated chemicals, such as paint removers, oven cleaners, acetone, acid drain cleaners or any cleaner containing methylene chloride. Surface is exposed to these chemicals should be promptly flushed with water; contact may cause spots that may require extensive repairs.

The product surface should be kept clean; red wine and coffee stains should be removed immediately. Staining may occur if substances - such as those mentioned - are left in prolonged contact with the surface.

Do not directly cut on the KASSTONE surface.

We do not recommend exceeding a maximum hot water temperature of 120°C. Exceeding this temperature could result in damage to the bath tub or basin.

For standard cleaning of the product surface, we recommend using widely available domestic cleaning products such as JIF.

To remove minor stains, use one of the following cleaning methods below:

1. First, tried to remove the stain using a soft cloth with water.
2. If the stain cannot be removed completely, use of a multipurpose cleaner and a mild abrasive cleaner (such as JIF or Gumption) with a soft cotton cloth is recommended.
3. If stains still remain, use a soft sponge and scrub it together with the cleaning products (mentioned above) gently with water in a circular motion. Scrub the surface until the stains have been completely removed, then rinse with fresh clean water and dry with a soft cloth.
4. If the above method still cannot remove the stain, you are suggested to perform a slight polish with 600 green/1000 grain sandpaper with water until a smooth surface is gained.

The methods mentioned in points 3 & 4 are also suitable for repairing minor scratches or burns in the surface.

10 YEAR LIMITED WARRANTY

1. The Warranty

Gallaria gives the following Warranty in respect to the Product, subject to the terms and conditions set out below.

2. 10 Year Product Warranty

The Supplier warrants for a period of ten (10) years from the date of initial purchase to, at its sole option repair or replace with an equivalent Product free of charge, any Product that is found after inspection by a representative of Gallaria, to be defective in construction or material.

All replacement Products will be available for collection without charge to the customer from Gallaria's warehouse at 27 Helles Ave. Moorebank NSW 2175, or the showroom from which the Product was purchased.

The labour for the replacement of the Products to which this Warranty applies, will be provided by the Supplier using a licensed plumber or tradesperson engaged by the Supplier within one (1) year from the purchase date. Labour will not be provided for any claim after installation of the Product, if that claim is for wrong delivery, damage or any other defect or fault that should have been reasonably detected before or during installation.

3. Warranty Not Transferable

This Warranty is valid only to the original owner of the property in which the Products were initially installed or delivered and is not transferable to subsequent owners. Upon transfer of title by the original owner to any third party this Warranty shall be void and shall cease to have effect.

4. Claims

All claims under this Warranty must be made by notice in writing issued to Gallaria and include proof of purchase (showing the date of purchase), within 28 days after the occurrence of any event which gives rise to a claim pursuant to this Warranty.

5. Not Covered by this Warranty

This Warranty does not cover damage or defect arising out of:

- (a) Fair wear and tear;
- (b) Misuse, abuse or mishap;
- (c) Failure to clean or maintain the Products in accordance with Gallaria's instructions;
- (d) Exposure to excessive heat, direct flames, ultraviolet radiation or harsh chemicals;
- (e) Use of abrasive cleaners, steel-wool, metal implements or objects with sharp edges on the surface of the Products;
- (f) Incorrect installation, installation not in accordance with the Supplier's instructions or installation by any person other than a licensed plumber; and or
- (g) Any occurrence that is not due to a defect or fault in the manufacture of Products.

6. Statutory Rights

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

7. Supplier's Liability

- (i) To the fullest extent permitted by law, Gallaria excludes all liability for damage or injury to any person, damage to any property, and any indirect, consequential or other loss or damage.
- (i) Gallaria's liability for a breach of any expressed term or condition under this Warranty or any non-excludable, implied term or warranty is limited at the option of Gallaria to:
 - (a) repair of the Products; or
 - (b) replacement of the Products, that breached this Warranty.

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