# OPERATION INSTRUCTIONS

OMNICOMFORT+
WALL HUNG PAN
CODE: OM310







# OMNICOMFORT+ WALL HUNG PAN CODE: OM310

#### **EXPLANATION OF SYMBOLS**



Refers to a potentially dangerous situation that may cause serious injury or death .



Refers to a potentially dangerous situation that may cause injury or damage to property.



Do not touch or interfere.



Follow the instructions accordingly.



Gallaria shall not be liable for any loss arising from the failure to comply with the following:

- 1. This toilet is considered to be a Class I (1) electric appliance, and therefore must be 'grounded' by a qualified and licensed electrician to prevent damage, injury or death.
- 2. Please ensure the electrical components are not installed where it can easily be splashed with water.
- 3. Please ensure the toilet is installed in a bathroom with adequate ventilation, e.g. window ventilation or a bathroom exhaust fan(s).
- 4. If the supply cord is damaged, please ensure it is replaced by a qualified service agent or similarly qualified persons in order to prevent damage, injury or death.



# SAFETY ADVICE

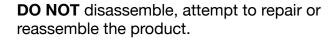
To avoid the risk of electric shock, shortcircuiting, fire, water leakage and damage to the product:



**DO NOT** Insert or remove power plug with wet hands.

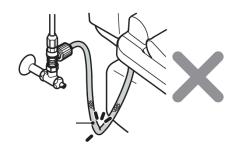


**DO NOT** damage the power cord and plug. Inspect both before installation to ensure all is intact.





**DO NOT** splash water, detergents or urine on the product and the power plug.

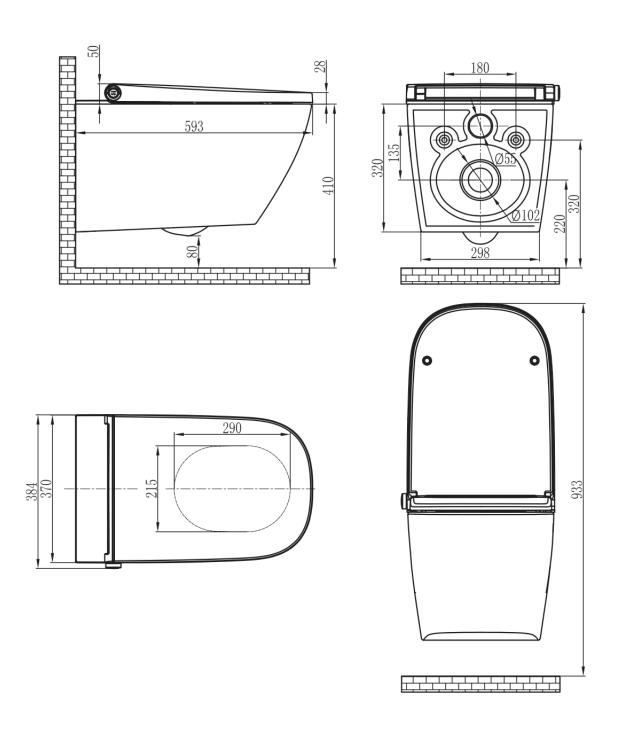


**DO NOT** bend or distort the inlet hose.

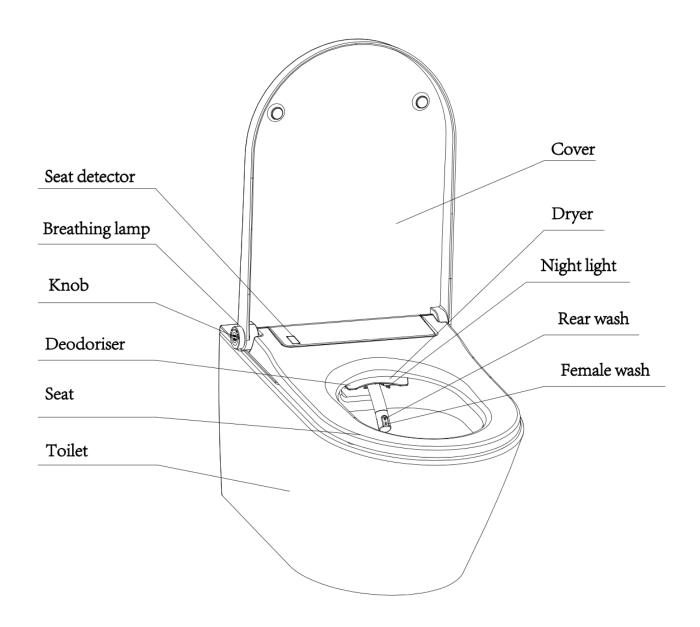
OMNICOMFORT+ (OM310)		Specifications
	Rear Wash	•
	Female Wash	•
	Oscillating Spray	•
W 1	Pulsating Spray	•
Wash	Oscillating and Pulsting Spray	•
	Adjustable Water Temperature	5 Steps (Default 3rd)
	Adjustable Flow Rate	5 Steps (Default 3rd)
	Adjustable Spray Position	5 Steps (Default 5th)
Warm Air	Air Drying	•
Warm Air	Adjustable Dryer Temperature	5 Steps (Default 3rd)
	Deodoriser	•
Hygiene	Nozzle Self Cleaning	•
	Nozzle Manually Cleaning	•
	User Mode	2 Users
	Night Light	•
	Ambient Light	•
	Soft Closing Seat And Cover	•
	Quick Release Seat And Cover	•
	Body Knob	•
	Romote Control	•
	Rimless Toilet	•
	W . C 1 C .	0.0/0
	Water Supply Connector	G 3/8 AC220-240V, 50/60HZ
	Rated Voltage Power	950W
	Length Of Power Cord	1. 8m
	Water Supply Pressure	0.07~0.75MPa(0.7~7.5Bar)
	Water Supply Temperature	4~35°C
	Ambient Temperature	4~40°C
	Waterproof Rating	IPX4
	Flow Rate	350~650mL/min
	Water Temperature	31~39℃
	Wash Cycle Time	3 Minutes
	Heating Mode	Tank
Wash Device	Maximum Heater Power	1260W
	Safety Device	Thermal Cutoff Fuses\Liquid Level Switch\Thermostat
	Backflow Prevention	Air Gap
	Maximum Speed Of Air	5m/S
	Maximum Dryer Power	280W
Dry Device	Dry Cycle Time	3 Minutes
	Warm Air Temperature	35~50℃
	Safety Device	Thermal Cutoff Fuses\Thermostat
Deodorization	Deodorization Mode	Carbon filtration
	Deodorization Cycle Time	15 Minutes
	Frequency Range	2460MHz
Remote Control	Maximum RF Output Power	-10dBm
Kemote Contitol	Type of batteries	1.5V LR03 AAA
	Number of batteries	Two pieces
	Other Safety Device	Residual Current Devices
	Net Weight	35Kg
	Dimension	593*370*460 mm



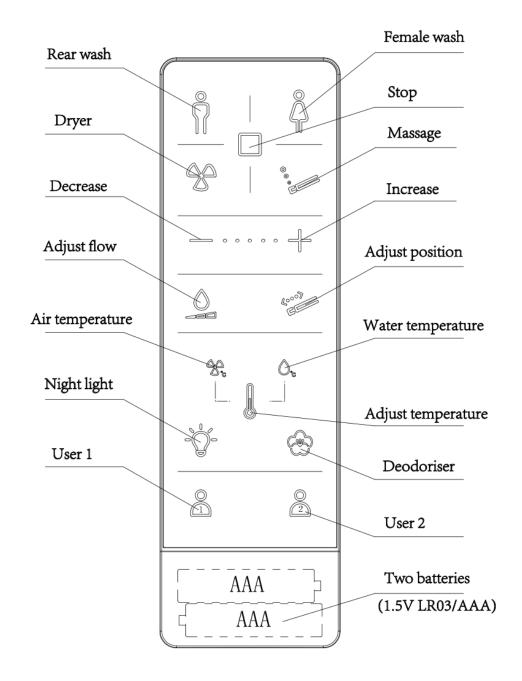
# TECHNICAL DRAWING OMNICOMFORT+ OM310



# **OVERVIEW**



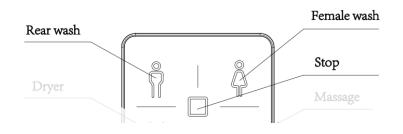
# REMOTE CONTROL



## Note:



- The remote control requires 2 x AAA batteries (type 1.5V LR3/AAA) which are not included.
- Software version: V1.0. Software updates will not be provided.



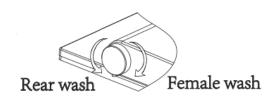
# Rear Wash Female Wash

#### **WASH MODES**

Press the 'Wash' button on the remote control or on the control knob. The bidet seat will commence washing.

Washing can be stopped by simply pressing the 'Stop' button on either the remote control on control knob.

Alternatively, the wash will automatically stop after 3 minutes.



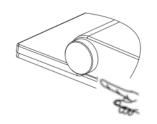
# Dryer

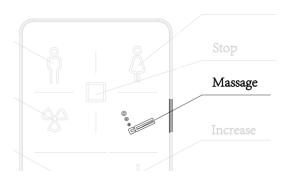
#### **DRY FUNCTION**

Press the "Dry" button on the remote control or centre button on the control knob to commence the drying process.

Drying can be stopped by pressing the 'Stop' button.

The drying function will automatically stop after 3 minutes.



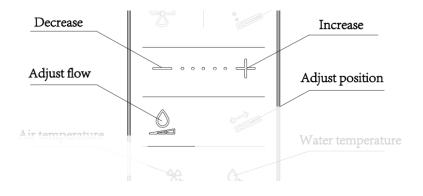


- Oscillating: indicated by one light
- + **Pulsating**: indicated by two lights
- + Oscillating & Pulsating: indicated by three lights

#### MASSAGE FUNCTION

Repeatedly press the 'Massage' button on the remote control your desired spray mode is chosen.



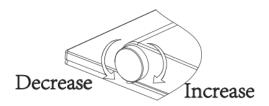


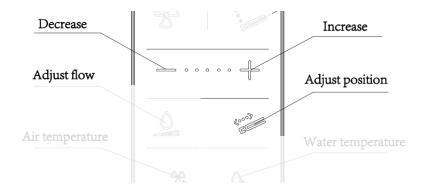
During the washing process, press the 'Adjust flow' button on the remote control to either decrease or increase the wash flow rate.

#### **WASH FLOW RATE**

Alternatively, the wash flow rate can be controlled via the control knob.

The flow rate will increase in the clockwise direction and decrease in the anticlockwise direction.

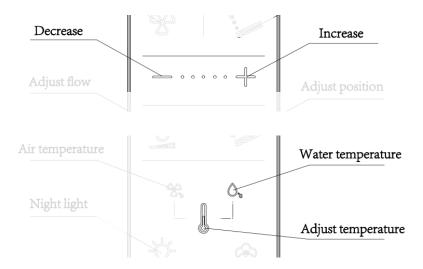




#### **NOZZLE POSITION**

During the washing process, press the 'Adjust position' button on the remote control.

Press the 'Increase' or 'Decrease' button to adjust the nozzle position forward or backward.

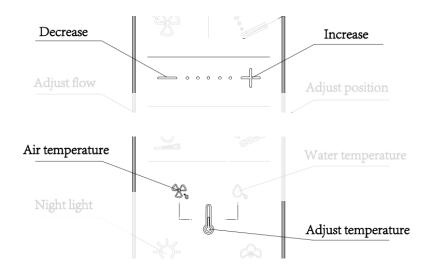


#### WATER TEMPERATURE

During the washing process, repeatedly press the 'Adjust temperature' button on the remote control until 'Water temperature' icon is highlighted, then press 'Increase' or 'Decrease' button to adjust the water temperature.

Alternatively press the control knob and rotate it clockwise direction to increase the temperature and anticlockwise to decrease the temperature.

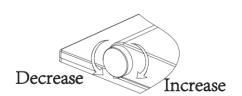




#### DRYING TEMPERATURE

During the drying process, repeatedly press the 'Adjust temperature' button on the remote control until 'Air temperature' icon is highlighted, then press 'Increase' or 'Decrease' button to adjust the air temperature.

Alternatively press the control knob and rotate it clockwise direction to increase the temperature and anticlockwise to decrease the temperature.





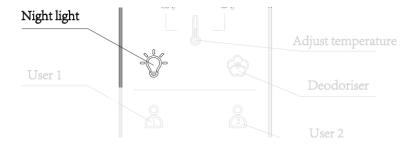
#### **DEODORISER**

Note: Smart deodorisation mode is set by default.

Deodorisation will automatically activate once the user is seated and will automatically shut off, 1 minute after the user leaves the unit.

Repeatedly press the 'Deodorisation' button on the remote control to switch on or turn off the deodorisation function.

<b>Dedorisation off:</b> indicated by 1 light	<u> </u>	+
Smart mode: indicated by 2 lights		+



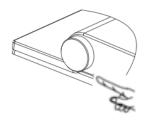
#### **NIGHT LIGHT**

Repeatly press the 'Night light' button on the remote control to select the desired mode.

Note: Smart night light mode is set by default. (Light will switch on in dark bathroom environments)

, ,	,	
Night light off: indicated by 1 light	<b>-</b> ·	+
Night light on: indicated by 2 lights	<b>-</b> ··	+
Smart mode: indicated by 3 lights	_ · · ·	+

Alternatively, lift open the cover and seat (without sitting down). Push the knob and rotate it in an anticlockwise direction to turn the night light off. Rotate it anticlockwise again to turn night light on.



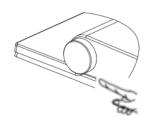


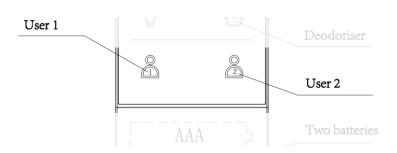
#### **SOUND/BEEP SETTINGS**

Open the cover and seat. Push control knob and turn:

- In a clockwise direction to turn on
- In an anticlockwise direction to turn off

Note: Sound is turned on by default.





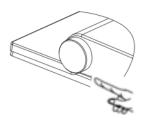
#### **USER SETTINGS**

#### To Save

Once all desired settings have been set, press and hold down either the 'User 1' or 'User 2' buttons for more than 3 seconds to save the current setting.

#### To Retrieve

Simply press the 'User 1' or 'User 2' button prior to washing and drying to engage the respective user setting.



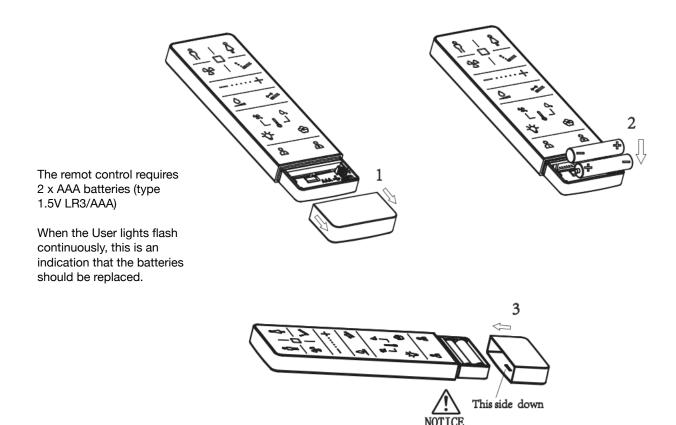
#### STANDBY MODE

To engage standby mode, press and hold the middle button of the control knob for more than 6 seconds.

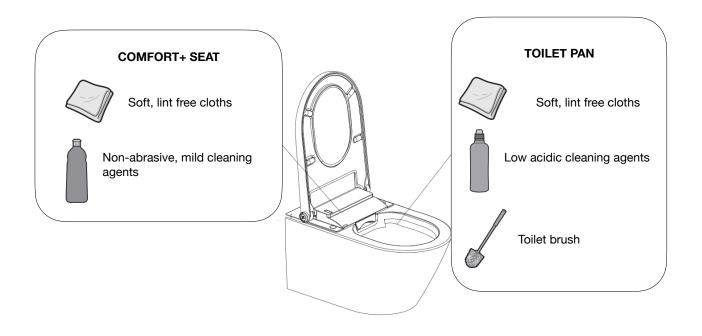
Press and hold the middle button again for more than 6 seconds to restart.



## BATTERY REPLACEMENT OF REMOTE CONTROL



#### **GENERAL CARE & CLEANING ADVICE**



SUGGESTED INTERVAL	SUGGESTED CLEANING ACTIVITY
Daily	Wipe down water droplets with a soft lint free cloth to avoid limescale stains.
Weekly	Throughly wipe down and clean all surfaces. Clean the spray nozzle if required (see Nozzle Cleaning).
Monthly	Clean the toilet pan with a low acidic cleaning agent.
Every 6 months	Replace the filter if required (see Replacing Filter').

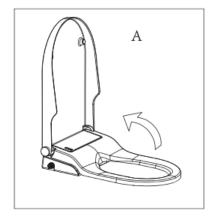


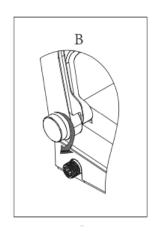
#### **AUTOMATIC SELF CLEANING**

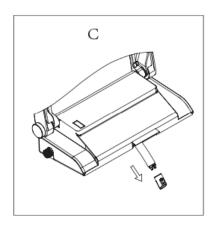
If the unit is not used for more than 72 hours, the self-cleaning will operate for approximately 3 minutes when the user operates the wash function. All buttons on the remote control become invalid during the self-cleaning function.

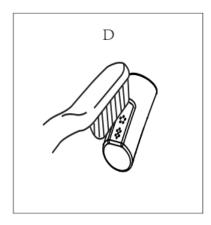


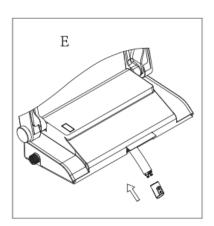
#### **NOZZLE CLEANING**











The nozzle will automatically clean itself before washing and after washing.

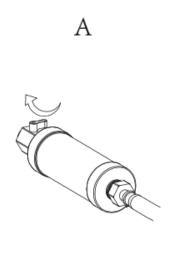
Should you wish to clean the nozzle manually, please do as follows:

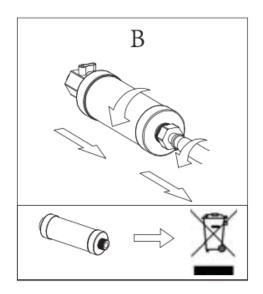
- A. Open the cover and seat
- B. Rotate the knob in a clockwise direction
- C. The nozzle will extend itself and commence a water cleansing process
- D. If required, manually use a soft bristled brush to clean the nozzle
- E. Press the 'Stop' button once finished (nozzle will automatically return after 5 minutes if left unattended

#### FILTER REPLACEMENT

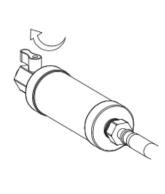
The filter has a service life of approximately 6 months. Naturally, this is dependent on the harshness of water the filter is subjected to.

If the filter is not replaced at the suggested interval of 6 months, then we recommend that it be replaced when the wash flow is noticeably reduced. A reduced wash flow would be an indication of a blocked filter.







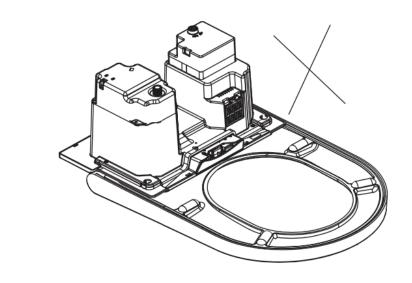


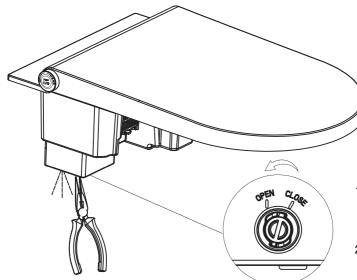
D

## DRAINING THE WATER TANK



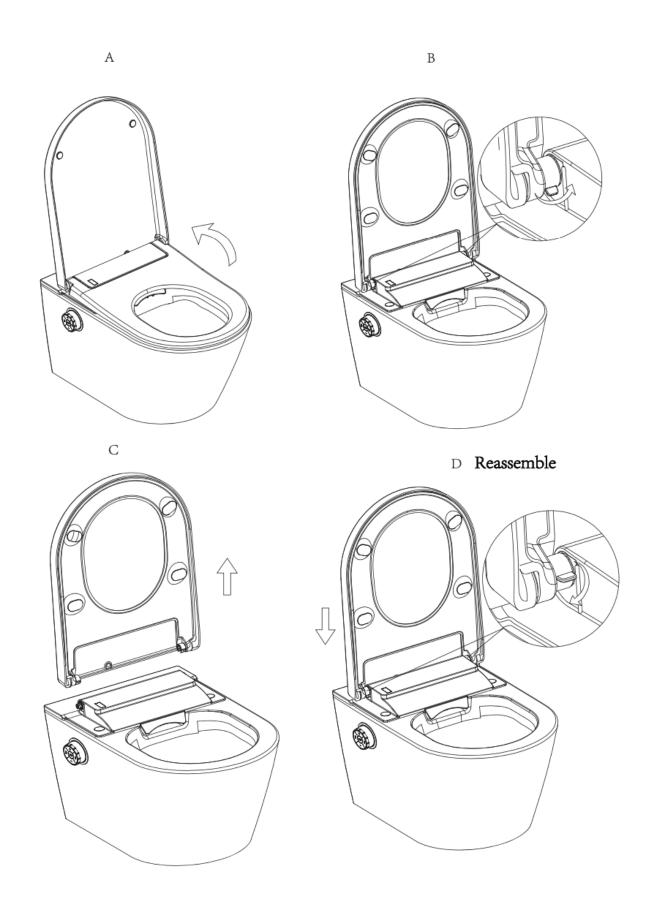
- 1. The water and power must be cut before you disassemble the Comfort+ Seat
- 2. Do not invert or tilt the Comfort+ Seat before you finish draining the water tank





- 1. Turn the plug to the "OPEN" position and pullout. The water will start to drain.
- 2. After the tank has drained, insert the plug and turn to the "CLOSE" position.

## RELEASING AND REASSEMBLING THE COVER AND SEAT



# TROUBLESHOOTING

1. The power supp 2. The water supp	nly may not be append	**
		Please turn on the power
Z. The water supp		Please open the inlet water valve,or check if there is a water outage
3. The filter may b		
The wash function is not		Please replace a new filter .It has a service life of approx. half a year
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3	Please sit on the seat and adjust sitting position
5.Maybe the cove	r is closed	Please open the cover and sit on the seat
	used for more than 72 hours	Not used for more than 72 hours ,when the user operates the washing ,it will open the self-cleaning for about 3 minutes. All the buttons are invalid during the self-cleaning and it will return to normal after the self-cleaning
	cle is 3mins. The nozzle will stop ins ,and then go back.	This is normal and please re-press the "wash" button to start washing again
The nozzle goes back suddenly	ome problems of water supply	Please check if there is a water outage
· · · · · · · · · · · · · · · · · · ·	ed sensor detects the user left the seat	Please adjust sitting position
4.Maybe the cove	r is closing	Do not put down the cover when it is washing
1.The water flow	rate may be set at low grades	Please increase the flow rate as per "adjusting water flow rate" of operating instructions
2.The water supp	ly pressure may be too low	Please check and ensure the water supply pressure is ≥ 0.07Mpa
Low water flow rate 3.The filter may be	e blocked	Please replace a new filter .lt has a service life of approx. half a year
4.The nozzle may	be blocked	Please replace a new nozzle
	erature may be set at low grades	Please set the water temperature at high grade as per "adjusting temperature" of
Low water temperature	erature may be set at low grades	operating instructions Please set the water temperature at high grade as per "adjusting temperature" of
,	perature of water supply is too low	operating instructions,or decrease the flow rate as per "adjusting water flow rate" of
	ng function,the nozzle will be self- oming out,and this will take some	This is normal
The water flows out but the nozzle also have this fea	hing function,the nozzle will be self- oming out .When the washing is over ature	This is normal
do not come out  2.Maybe it is not u	used for more than 72 hours	This is normal. Not used for more than 72 hours ,when the user operates the washing ,it will open the self-cleaning for about 3 minutes
1. The power sup	ply may not be opened	Please turn on the power
The drying function is not	e seating state	Please sit on the seat and adjust sitting position
working 3.Maybe the cove	r is closed	Please open the cover and sit on the seat
4.Maybe it is not t	used for more than 72 hours	Not used for more than 72 hours ,when the user operates the washing ,it will open the self-cleaning for about 3 minutes. All the buttons are invalid during the self-cleaning and it will return to normal after the self-cleaning
Low air temperature	ture may be set at low grades	Please set the air temperature at high grade as per "adjusting temperature"of operating instructions
· · ·	an not work normally	Please contact local distributor
1.Maybe in the bri	ight environment.	When the night light is set at smart mode, the night light will not work when in the bright environment.
2.The night light fi	unction may be closed.	Please open the night light function and adjust the night light mode as per "Light Setting" of operating instructions
1.Maybe in the da	rk environment.	When the night light is set at smart mode,the night light will be always on when in the dark environment
Night light is always on 2.Something may	be covered around the knob.	Recover the obstructions around the knob
3.The night light n	nay be set at always on mode	Please adjust the night light mode as per "Light Setting" of operating instructions
1.The nozzle goe	s back after washing 5 minutes.	This is normal
The nozzle goes back automaticlly 2.Maybe press the	e "stop" button	The manual cleaning will be stopped if press the knob or press the "stop" button on
when manual cleaning	ed sensor detects that the seat is	the remote control.  Please do not put down the seat during the manual cleaning
	e not batteries in the remote control	Please install the correct batteries in the remote control
The remote control is not 2 Maybe the batte	ery power is too low	When the battery power is too low the LED of grade will flash.Please replace the
functioning	of the bidet and remote control is not	hattery Please set the code of the remote control to the correct one .See "One-On-One Setting"
There are BEEP sounds when the long BEEP when	EEP when you are sitting down , and a you leave. Also there is a short BEEP is received commands.	This is normal. You can turn off the sound. See "Sound Setting"
The bidet can not work normally Maybe there is so	mething abnormal	Please shut off the power and turn on after one minute. If the bidet still cannot work, please contact local distributor
The light around the knob flash twice with constantly BEEP	temperature may be too high	Please shut off the power and water supply,stop using the product,and then contact local distributor
The light around the knob keep flashing There may be sor	nething wrong with the product	Please check if the electric power and water supply are normal,cut off the power and restart the product. If the bidet still cannot work,please contact local distributor





Do not dispose electrical appliances in general municipal waste. Use the appropriate separate collection facility provided by your local council.

Contact your local government for information regarding the collection and/or disposal options available.

Incorrect disposal of electrical appliances may cause hazardous substances to leak into groundwater and food chain supplies, damaging the health and well-being of natural environments.

When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposals at least free of charge.

For further information or help, please contact us:

(02) 8985 2619

Head Office: 27 Helles Avenue, Moorebank, NSW 2170

www.gallaria.com.au

