

2018-2019 FAN GUIDE BASKETBALL



GAMECOCK FANS CODE OF CONDUCT

Gamecock fans are encouraged to wear garnet and black to the games and enthusiastically support the team. Our goal is to create a championship experience with integrity, while exhibiting good sportsmanship and maintaining a safe and respectful atmosphere for our teams and fans to enjoy. The Gamecock image is not only shaped by our student-athletes, coaches, students, and faculty, but by our great fans.

In the spirit of sportsmanship, Gamecock fans shall:

- Conduct themselves in a manner that represents their University, the Southeastern Conference, and the NCAA with honor, dignity, and respect
- Not use vulgar, abusive, racist, sexist, demeaning, or intimidating language at any time
- Support the players, coaches, and officials in a positive manner
- Treat the visiting team, coaches, and fans with courtesy and respect at all times
- Demonstrate the qualities of civility and sportsmanship at all times
- Not engage in cheers that are vulgar, crass, or demeaning
- Refrain from throwing objects onto the court for any reason
- Not become inebriated or belligerent
- Refrain from entering the playing court at any time, including after the game
- Be a positive role model for those around them by treating others with courtesy and respect

Noncompliance with the code will result in the fan receiving a Code of Conduct Violation card from Event Management. Individuals issued a second card during the same game will be ejected.

GUEST CONDUCT RESPONSE

The Colonial Life Arena strives to provide its guests with a safe, comfortable, and enjoyable atmosphere. Therefore, the Colonial Life Arena has established the following guidelines:

- Guests interfering with other guests' ability to enjoy the event may be subject to ejection
- Guests using foul or abusive language or inappropriate or unacceptable gestures may be ejected from the Colonial Life Arena
- Guests appearing impaired may be ejected and turned over to the authorities
- If you enter the facility and then leave, you must have an unused ticket to re-enter the arena

FAN HELP TEXT LINE/GAME ENHANCEMENT LINE

If you see something, say something. Report arena issues, unruly behavior, or requests for help by texting: "USC" <space> issue and location to 69050. Assistance is available one hour before tipoff through one half hour after the game. (Standard SMS rates apply)

For non-emergency post game concerns please call (803) 777-1841 and leave a voice message along with your name and phone number to voice any complaints, issues or suggestions in regards to the game day environment.

ARTIFICIAL NOISEMAKERS

Artificial noisemakers are not permitted in Colonial Life Arena and will be confiscated by security.

FEATURES FOR PATRONS WITH DISABILITIES

In addition to the main entrance, College and Greene Street are also wheelchair accessible. Once inside the Colonial Life Arena, elevators are available to provide access between levels.

HANDICAP SEATING

Handicap accessible seating is available at various locations throughout the Colonial Life Arena. On the seating charts, they are indicated with the accessible symbol. Handicap seating is available to the patron with the disability and one guest. Handicap accessible seating is sold on a first-come, first-serve basis by calling (803) 777-4274 Monday - Friday 8:30 AM - 5:00 PM. Tickets may be exchanged for handicap seating on the day of the game at the box office if such seating is still available.

ASSISTED LISTENING DEVICE

Assisted listening devices are available to hearing-impaired guests at no cost. The assisted listening device is a headset that broadcasts the Colonial Life Arena's Sound System on an FM frequency. Any patron checking out an assisted listening device must leave a driver's license or a valid form of identification to receive the headset. They are available at the Guest Services kiosk located on the main concourse behind section 118. Please contact (803) 576-9065 within five business days of the event to make arrangements.

INTERPRETATION SERVICES

Interpretation services for those with a hearing disability are available. Please contact the Colonial Life Arena at (803) 576-9062 within five business days of the event to make arrangements. If you need assistance while at the Colonial Life Arena, please contact an usher or staff member. In addition, the Guest Services Center is located in the front atrium inside the main entry doors or the Guest Services Kiosk on the main concourse behind section 118. Any Guest Services Representative will be happy to answer questions you may have.



GUIDE DOGS/ SERVICE ANIMALS

Trained guide dogs and service animals are permitted/allowed to assist guests inside the arena. Please notify the arena at the time of ticket purchase if special accommodations are required for the service animal. All other animals are prohibited. If you need assistance while at the Colonial Life Arena, please contact an usher or staff member.

PARKING

With a high level of interest and excitement surrounding both the University of South Carolina men's and women's basketball programs, along with new construction projects around the Colonial Life Arena, the Carolina Coliseum and the Koger Center, fans attending a Gamecock basketball game should plan accordingly to ensure you do not miss any of the action:

1. Fans are encouraged to arrive at least one hour prior to tipoff in anticipation of traffic congestion around the arena and longer lines at both the ticket windows and scanning lines.
2. Parking lots C and D near the Darla Moore School of Business and the Carolina Coliseum have been converted into student apartment complexes and are no longer available for parking.
3. For both Men's and Women's basketball games, parking in Lot A, Lot B 650 Lincoln garage and 650 Greene garage are restricted to Gamecock Club members with the appropriate parking hang tag. Parking Lot B and the Convention Center parking lots are available for \$10 per vehicle to the general public.
4. City Garage parking, located near Pendleton, Park and Lincoln streets, is available for \$10 for both the men's and women's basketball games. Depending on schedules there may be parking available in the Convention Center parking lot for \$10.

Most parking lots open two hours prior to tipoff.

Parking information is subject to change. Please see gamecocksonline.com for the most up to date parking information.

HANDICAP PARKING SERVICES

For your convenience, there are several available parking lots within walking distance of the Colonial Life Arena. Price for the lots are \$10. Accessible parking is available in most, if not all, of these lots. In order to park in the spaces reserved for disabled guests, the vehicle must have a state issued handicapped window pass, sticker, or license plate. Any vehicle may drop off a disabled patron at the front of the Colonial Life Arena, park their car in one of the lots, and meet that person inside.

FIRST AID

If medical assistance is needed, contact the nearest usher for directions to the closest first aid facility. There is a first aid room equipped and staffed as a limited treatment station located on the concourse level at the top of section 112 near the College Street entrance.

LOST AND FOUND

Any items that have been lost or found should be reported to the Guest Services Kiosk in the main lobby across from the main entry doors. Guests may call (803) 576-9062 during normal business hours to inquire about lost and found items.

LOST PATRONS

Lost patrons and persons looking for lost patrons should proceed immediately to the Guest Services Kiosk located on the main concourse behind section 118. Notify an arena staff member as quickly as possible.

PROHIBITED ITEMS

- Purses larger than a clutch bag (4.5" x 6.5"), briefcases, backpacks, and cinch bags of any kind, fanny packs, luggage of any kind, computer bags/cases, camera bags/cases, binocular bags/cases or any bag larger than the permissible size (12" x 6" x 12") **[Please see Clear Bag Policy]**
- Coolers, thermoses, cups, bottles, cans, flasks
- Food or Drink of any kind. Exception: 1 sealed bottle of water
- Video cameras, tripods, recording devices and detachable camera lenses over 6", selfie sticks
- Weapons/concealed weapons
- Alcoholic beverages
- Containers of any kind
- Aerosol and spray cans
- Umbrellas
- Mace/pepper spray
- Animals (except service animals)
- Laser lights, strobe lights and pointers
- Irritants such as artificial noisemakers
- Fireworks/explosives
- Inflatables (beach balls, etc.)
- Flags and flagpoles, unauthorized banners, posters, props, pom poms, etc.
- Strollers
- Illegal drugs
- Personal seatbacks with armrests
- Unauthorized masks of any kind
- Drones
- Diaper Bags



CLEAR BAG POLICY

- Fans are encouraged not to bring any type of bags inside of Colonial Life Arena during basketball games; however, the following outlines bags that are permitted:
 - One bag that is clear plastic, vinyl or PVC and does not exceed 12" x 6" x 12" OR
 - One-gallon clear plastic freezer bag (Ziploc bag or similar) AND
 - Small clutch bags, with or without a handle or strap, that do not exceed 4.5" x 6.5" (approximately the size of a hand)
 - An exception may be made for medically necessary items after proper inspection

ARENA ENTRANCES

The main entrance for Colonial Life Arena is located on the corner of Greene and Lincoln Street. There are also secondary entrances located on Greene Street, Lincoln Street, and College Street. Doors will open one hour prior to tipoff for non-conference men's/women's games and one-and-a-half hours prior to tipoff for conference men's/women's games. (subject to change)

ARENA TICKETS, REFUNDS/RESALE

The box office is conveniently located in the main entrance to Colonial Life Arena. Tickets cannot be resold inside or outside Colonial Life Arena, in parking lots, or on the plaza. Lost or stolen tickets are not the responsibility of management, and additional tickets can be purchased through the ticket office if available. There is a NO cash refund policy in effect on all tickets. Management reserves the right to refuse admission. Every person, regardless of age, must have a ticket to the event and facility. Holder must present ticket upon request. It is the responsibility of the ticket holder to be familiar with all ticket usage rules and regulations, which can be found on the back of all tickets.

MEN'S BASKETBALL SEATING

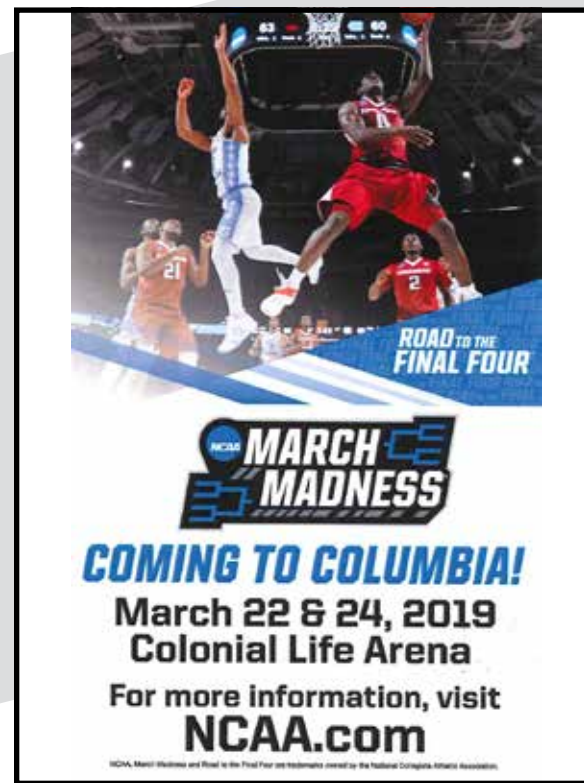
All seating during men's games is assigned and designated with a section, row, and seat number on the ticket. Fans must remain in their designated seat numbers.

WOMEN'S BASKETBALL SEATING

Seating during women's games is reserved with the exception of the upper level general admission seating. General admission seats are filled on a first-come, first-served basis.

TICKET PURCHASE

To order tickets, call (803) 777-4274, go to www.ticketmaster.com, or visit the box office at the Colonial Life Arena Monday-Friday 9:00 AM- 5:00 PM



WILL CALL

The Colonial Life Arena Box Office WILL CALL opens TWO HOURS prior to game time and is located at Windows 1 & 2 of the box office, located at the main entrance of Colonial Life Arena. Please have a valid form of picture ID and the credit card that was used to purchase when picking up tickets left at WILL CALL. Please be advised WILL CALL lines may be longer on game day and we recommend picking up tickets ahead of time.

BEVERAGE POLICY (ALCOHOL)

The possession or consumption of alcohol in Colonial Life Arena is expressly prohibited by University policy. In an effort to encourage an enjoyable experience for all fans, persons who are obviously intoxicated will be denied entry into the arena regardless of ticket possession.

SMOKING/TOBACCO POLICY

Colonial Life Arena is a tobacco-free facility. The University prohibits the use of tobacco products within 25 feet of University buildings, inside University vehicles, and in designated outdoor areas, including the Colonial Life Arena plaza. E-Cigarettes are also prohibited and subject to the same rules as tobacco products.

GUEST SERVICES

For any guest service needs, please visit the Guest Services kiosk on the concourse behind section 118 or the Guest Services Center located in the main entrance atrium at the front of Colonial Life Arena.

POLITICAL MATERIALS & SOLICITATIONS

Distribution of political stickers, brochures, promotional items, or other solicitations is strictly forbidden on properties owned or being leased by the University, including Colonial Life Arena. Vending of any goods or services is strictly prohibited in the lots owned or leased by the Athletics Department on game day.

RESTROOMS

Arena restrooms are located throughout the main arena concourse for your convenience. For family restrooms, contact the Guest Services kiosk located on the concourse behind section 118.

SECURITY

The University of South Carolina makes every attempt to ensure that all fans are able to enjoy attending the game. In the unfortunate event that threatening or illegal behavior is observed, guests may contact uniformed security located throughout the arena. Officers from various law enforcement agencies are also stationed throughout the arena. Please do not hesitate to report suspicious behavior or unruly fans. Game day law enforcement personnel are coordinated by the USC Division of Law Enforcement and Safety at (803) 777-8400.

RECYCLING/TRASH REMOVAL

The University conveniently places receptacles for the disposal of trash and recyclables throughout the arena and parking areas. Please help us keep the area enjoyable by disposing all bagged trash into these receptacles. Fans are encouraged to utilize recycling containers with appropriate items.

FLASH PHOTOGRAPHY

Cameras that elicit a flash are not allowed once the contest begins. Flashes are a distraction to the student-athletes and could potentially present a safety issue.

AUTOGRAPHS

Fans should not ask student-athletes to sign items other than promotional items created by South Carolina Athletics such as posters, schedules, programs, etc. Asking a student-athlete to sign a non-USC produced item could potentially cause a NCAA eligibility issue for that student-athlete. Thank you for helping us protect the eligibility of our Gamecock student-athletes!

2017-2018 HOME SCHEDULES

MEN'S BASKETBALL

Fri, Oct 26*	vs Augusta University	6:00 PM
Tue, Nov 6	vs USC Upstate	7:00 PM
Fri, Nov 9	vs Stony Brook	7:00 PM
Tue, Nov 13	vs Norfolk State	7:00 PM
Sat, Nov 17	@ Providence	2:30 PM
Mon, Nov 26	vs Wofford	7:00 PM
Fri, Nov 30	vs Coastal Carolina	7:00 PM
Wed, Dec 5	@ Wyoming	9:00 PM
Sat, Dec 8	@ Michigan	12:00 PM
Wed, Dec 19	vs UVA	7:00 PM
Sat, Dec 22	vs Clemson	2:00 PM
Mon, Dec 31	vs N Greenville	2:00 PM
Sat, Jan 5	@ Florida #	7:00 PM
Tue, Jan 8	vs Miss St #	9:00 PM
Sat, Jan 12	vs Missouri #	1:00 PM
Wed, Jan 16	@ Vanderbilt #	7:00 PM
Sat, Jan 19	@ LSU #	6:00 PM
Tue, Jan 22	vs Auburn #	6:30 PM
Sat, Jan 26	@ Oklahoma State	2:00 PM
Tue, Jan 29	vs Tennessee #	6:30 PM
Sat, Feb 2	@ Georgia #	1:00 PM
Tue, Feb 5	@ Kentucky #	7:00 PM
Sat, Feb 9	vs Arkansas #	3:30 PM
Wed, Feb 13	@ Tennessee #	6:30 PM
Sat, Feb 16	vs Texas A&M #	1:00 PM
Tue, Feb 19	vs Ole Miss #	7:00 PM
Sat, Feb 23	@ Miss St #	6:00 PM
Tue, Feb 26	vs Alabama #	7:00 PM
Sat, Mar 2	@ Missouri #	3:30 PM
Tue, Mar 5	@ Texas A&M #	7:00 PM
Sat, Mar 9	vs Georgia #	1:00 PM

Indicates SEC Contest *Indicates Exhibition
Dates and times are subject to change



FOREVER FAITHFUL

FOREVER TO THEE

WOMEN'S BASKETBALL

Fri, Nov 2*	vs Lander	7:00 PM
Sun, Nov 11	@ Alabama St	4:00 PM
Thu, Nov 15	vs Clemson	6:30 PM
Sun, Nov 18	vs Maryland	5:30 PM
Thu, Nov 22	vs East Tennessee St	9:00 PM
Fri, Nov 23	TBD @ Vancouver	TBA
Sat, Nov 24	TBD @ Vancouver	TBA
Wed, Nov 28	vs Dayton	7:00 PM
Sun, Dec 2	vs Baylor	7:00 PM
Wed, Dec 5	vs Appalachian St	7:00 PM
Sun, Dec 9	@ Duke	2:00 PM
Sun, Dec 16	@ Purdue	2:00 PM
Fri, Dec 21	vs Temple	7:00 PM
Sun, Dec 30	vs Furman	2:00 PM
Thu, Jan 3	@ Texas A&M #	9:00 PM
Sun, Jan 6	vs Alabama #	12:00 PM
Thu, Jan 10	vs Florida #	7:00 PM
Sun, Jan 13	@ LSU #	5:00 PM ET
Thu, Jan 17	@ Mississippi State #	7:00 PM
Mon, Jan 21	vs Missouri #	7:00 PM
Mon, Jan 28	vs Vanderbilt #	7:00 PM
Thu, Jan 31	@ Kentucky #	6:30 PM
Sun, Feb 3	@ Arkansas #	5:00 PM
Thu, Feb 7	vs Ole Miss #	7:00 PM
Mon, Feb 11	@ UConn	7:00 PM
Thu, Feb 14	vs Georgia #	7:00 PM
Sun, Feb 17	@ Florida #	2:00 PM
Thu, Feb 21	vs Kentucky #	7:00 PM
Sun, Feb 24	@ Tennessee #	4:00 PM ET
Thu, Feb 28	@ Auburn #	7:00 PM
Sun, Mar 3	vs Mississippi State #	2:00 PM

SEC TOURNAMENT		
03/06/19	First Round	TBA
03/07/19	Second Round	TBA
03/08/19	Quarterfinals	TBA
03/09/19	Semifinals	TBA
03/10/19	Final	TBA

Indicates SEC Contest *Indicates Exhibition
Dates and times are subject to change

