

Designing and Development of an “Online Travel Agency (OTA)”

Announcement No: MFMC-EU-03/2022

Date: 10.10.2022

Clarifications:

1. The request states that you would like to develop a mobile application (for iOS and Android), however in point 4 (deliverables) only the Website is mentioned. So is the concept about creating a web app or a mobile app or a website? Or more than one?

Ans: The concept is about creating both a mobile app (iOS and android) and a website.

2. If we are talking about a mobile app - would it be a native app or cross platform?

Ans: Cross-platform app

3. Are you open to technology recommendations or has the tech stack already been chosen?

Ans: Open to technology recommendations, preferably a widely used language

4. The TOR mentions the required team composition - Team Leader, UX/UI Specialist and Backend Specialist. Does this mean that a team is already in place in the other technologies (for mobile and/or frontend)? However, were these three people singled out as essential for some reason?

Ans: The three persons were singled out to evaluate the competencies of the firm

5. You mentioned "Prototype" in TOR - by this should we mean Proof of Concept (PoC) or Minimum Value Product (MVP)?

Ans: Minimum Value Product

6. Does the 130 calendar days for service delivery mentioned in the TOR refer to the time for the preparation of the product specifications and requirements themselves

(e.g. during a joint workshop) or to the development itself? Or should both be included in the time indicated?

Ans: 130 days are for the final delivery of the portal, which includes the preparation of the SRS and final delivery of the portal.

7. Do you plan to complete the SRS preparation stage within indicated 130 day term or you expect a vendor to deliver the fully functional solution (consisting of a web app and 2 mobile apps) within this deadline?

Ans: 130 days are for the final delivery of the portal, which includes the preparation of the SRS and final delivery of the portal.

8. Is there already a pre-defined (fixed) budget for the project? If yes, then my next question is what your budget expectations are? A range with min-max numbers will be ok.

Ans: As per our procurement policy, price negotiations will be held after evaluating the technical proposals

9. Is there a monthly payment option instead of fixed payments for each milestone (20% - 40% - 40%)?

Ans: Payment terms can be negotiated before contract signing

10. What the acceptance and success criteria for each milestone (*Inception Report, Prototype, Final Delivery*) are?

Ans: Best practice and industry standards will be considered as acceptance.

11. What is the expected term of SRS preparation works kick-off?

Ans: Upon signing the agreement, the SRS preparation will commence.

12. Are there any strict time limitation for the product launch that we should take into consideration?

Ans: The final delivery of the portal must be in 130 days.