



Ministry of Home Affairs

Republic of Maldives

TERMS OF REFERENCE (TOR)

FOR ACQUIRING OF SOFTWARE LICENSE AND TRAINING

Invitation for a bid

Project title: Interoperable Criminal Justice Data Management System

Statement of work: Procurement of Milestone Products

Project summary

Lack of accurate crime data is a long pending problem of the Criminal Justice System in the Maldives. Over the years several discussions have been held to overcome this with little success. A major reason why no substantial improvement in crime data collection and dissemination has been materialized include the fact that there is no leading agency responsible for crime data as crime records involve several government and state agencies. The various stakeholders of the criminal justice system, such as the Police, Prosecutor General, Judiciary and Prisons as well as social services institutions have different mandates and requirements that needs to be catered for. Because many of these stakeholders have already developed their own systems in isolation, merging these or bringing changes to make an interoperable system has remained an unachieved vision.

Yet, the need for such a system is undisputed. Both the government of the Maldives and international donor agencies are invested in improving the quality of available crime and justice data and agree that a more interoperable system is the solution. Different key works are already in motion for the implementation of this system. One of the key components among the system implementation is acquiring software licensing and training required for the system.

Product details.

No.	Technical specification and Requirements	
	Minimum requirement	QTY
1	Milestone XProtect Corporate Base License	1
2	Milestone XProtect Corporate Device License	150
3	Three Year Care Plus Milestone XProtect Corporate Base License	1
4	Three Year Care Plus for XProtect Corporate Device License	150
5	Instructor Led Trainings with Exam: - • Milestone Technical Configuration 1 (TC1) • Milestone Technical Configuration 2 (TC2) • Milestone Solution Design + MCDE Assessment Training	1

Note to bidders

- Training mentioned in Item 5 above should be carried out for 1 staff with all trainings being carried out at and by a Milestone authorized Instructor Led Training center with exam (when applicable). Same staff will be doing all 3 trainings.
- Training element must include Air Tickets, Training Fees, Accommodation and Food for 1 staff.
- Bidder must be a Milestone authorized distributor/partner or should provide an authorized letter from Milestone or a Milestone partner approving the sale of this tender

Criteria

Criteria	Weight
• Demonstrated experience in product licensing	25
• Pricing	40
• Deliverable time period	35
Total	100

Note

- Please note that the product mentioned requires a minimum of 1-year subscription.
- For work experience demonstration, please note that Ministry requires documents claiming the credibility of experience from past 5 years.

Currencies for bid

All financial quotes should be in MVR only.

Project awarding

- Note that the party awarded for the product licensing should deliver the product within 20 days of awarding the responsibility.
- No advance would be provided prior to the product deliverables. Please note that product sum would be awarded in full and only after delivery.