

Join the **Leading Insurer** of the Maldives.

MANAGER – CUSTOMER SERVICE

REQUIREMENTS

- Master's degree in Sales, Marketing, Management or any other relevant field
- Proven 3-5 years' of work experience in Customer Service with a similar work scope
- Outstanding communication and interpersonal skills, including the ability to engage good working relationships within the team and others
- Advanced computer skills, including proficiency in Office applications

MAIN RESPONSIBILITIES

- Manage and monitor Customer Service teams and provide guidance to the team
- Manage and oversee Addu branch operation and enhance branch functionality
- Improve customer service experience, create engaged customers and facilitate organic growth
- Manage bancassurance operation's servicing component
- Improve quality of customer service being provided
- Support and coordinate with other departments for effective cross-departmental communication and efficiency
- Ensure operational effectiveness and performance

REMUNERATION & BENEFITS

- Attractive salary based on qualification and experience
- Annual Bonus
- Flexible Leave Arrangement
- Sales Incentive
- Health & Life Insurance Plan
- Third Party Credit Schemes
- Staff Loan Scheme
- Learning & Development

Interested candidates please apply in writing along with Job Application Form, Job Letter, ID card copy, CV, and copies of relevant certificates to:

Allied Insurance Company of the Maldives Pvt. Ltd.
Allied Building, 3rd Floor, Chaandhane Magu,
Male', 20156,
Maldives

☎ 1600
☎ 332 5035
✉ jobs@allied.mv
🌐 www.allied.mv

- Application form is available at our website
- Applications with:
 - inaccurate information,
 - incomplete application form
 - missing other required documents such as CV, letters will be disqualified

Please apply on or before **05 September 2023** — 15:30 hrs.

Only shortlisted candidates will be called for interview and for more information [Call us at 1600](tel:1600)
(All prospective employees must pass a background check)