

# Join the **Leading Insurer** of the Maldives.

## MANAGER – CUSTOMER SERVICE

### REQUIREMENTS

- Master's degree in Sales, Marketing, Management or any other relevant field
- Proven 3-5 years' of work experience in Customer Service with a similar work scope
- Outstanding communication and interpersonal skills, including the ability to engage good working relationships within the team and others
- Advanced computer skills, including proficiency in Office applications

### MAIN RESPONSIBILITIES

- Manage and monitor Customer Service teams and provide guidance to the team
- Manage and oversee Addu branch operation and enhance branch functionality
- Improve customer service experience, create engaged customers and facilitate organic growth
- Manage bancassurance operation's servicing component
- Improve quality of customer service being provided
- Support and coordinate with other departments for effective cross-departmental communication and efficiency
- Ensure operational effectiveness and performance

### REMUNERATION & BENEFITS

- Attractive salary based on qualification and experience
- Annual Bonus
- Flexible Leave Arrangement
- Sales Incentive
- Health & Life Insurance Plan
- Third Party Credit Schemes
- Staff Loan Scheme
- Learning & Development

Interested candidates please apply in writing along with Job Application Form, Job Letter, ID card copy, CV, and copies of relevant certificates to:

Allied Insurance Company of the Maldives Pvt. Ltd.  
Allied Building, 3rd Floor, Chaandhanee Magu,  
Male', 20156,  
Maldives

1600  
332 5035  
jobs@allied.mv  
www.allied.mv

- Application form is available at our website
- Applications with:
  - inaccurate information,
  - incomplete application form
  - missing other required documents such as CV, letters will be disqualified

**Please apply on or before 11 October 2023 — 15:30 hrs.**

Only shortlisted candidates will be called for interview and for more information [Call us at 1600](tel:1600)  
(All prospective employees must pass a background check)



Allied Insurance Company



Professional Development



Trainee Development - Platinum