

Annex 1

Online Learning Management System

LMS365 Professional Care Plus: Minimum Requirements / Features	
Software/Item/Package	LMS365 - Learning Platform for Microsoft 365 and Teams
Compatibility	Cloud-based, Mobile application for iOS and Android
Quantity/User Count	200 Users
Subscription/License Option	LMS365 Professional Care Plus License (3-year subscription)
Product Features	Unlimited Course Catalogs
	Unlimited Course & Learning Modules
	Skill Manager
	Microsoft 365 and Teams Integration
	Other Third-party integrations (such as Microsoft Viva and Go1)
	Offline mobile synchronization
	Custom quiz builder and custom course creator
	Course options (not limited to): classroom courses, virtual instructor-led trainings, blended learning, webinars
Customer Care Plus Program Features	On-boarding Services with Installation & Setup
	Tracking & reporting (Access to Pre-built reports)
	Access to LMS365 Academy and Webinars
	Microsoft learning pathways
	Go1 course content
	Access to help center
	Access to on-demand support via answer bot
	Access to technical support ticket system
	Support response time commitment of 10 business hours
Add-ons/Extra Features	Learner External Certificate Uploader and Approval
	Power BI Starter Kit
	Provide trainings and development in LMS365 to users outside of our organization (as guest users)
Other required document/letter	A recently dated and valid "Referral Partner Agreement" copy (which would be given by the LMS365 subscription/license provider), must also be submitted along with the bid application/documents