

Ref no: (IUL) 164-H/1/2019/26
Date: 14th May 2019

TECHNICIAN

INTRODUCTION

The National Centre for Information Technology (NCIT) wishes to hire One (1) energetic, self-motivated, organized and enthusiastic Technician for National Computer Network.

OBJECTIVES

The objective of the technicians is to work as team under NCIT's guidance to provide technical assistance for the rollout of the Government Network of Maldives to all inhabited islands as part of the GNM Expansion Project.

DURATION

1 year (Renewable based on performance)

KEY TASKS AND RESPONSIBILITIES

1. Attend to technical issues reported to the NCIT Helpdesk from other Government Agencies and resolve the issues in a timely manner
2. Provide technical assistance in the rollout of Government Network of Maldives (GNM) to the islands
3. Assist NCIT Team to rollout online services in the islands
4. Work with end users and internal staff for timely resolution of network related issues.
5. Manage technical issues reported to the NCIT Service Desk and attend to these issues in a timely manner
6. When required, provide e-government service related trainings.
7. Ensure backups for e-government applications are working.
8. Ensure integrity of backups of GEMS
9. Ensure operations of PISCES border control system

MANDATORY REQUIREMENT

- Should have level 2 certificate with 4 years Experience "or"
- Should have level 3 certificate with 2 years Experience "or"
- Skills in basic computer troubleshooting including ability detect and solve computer and printer issues
- Familiar with IP(v4) addressing and basic fault finding techniques
- Experience in setting up computer networks, network cabling, etc
- Ability to travel and spend long periods of time in the islands

ADDED ADVANTAGE

- Cisco Certified Network Associate (CCNA) Certification
- CompTIA Network+ Certification
- Diploma or Degree in Computer Networking/IT or related field.
- Previous experience in supporting end users trouble network related issues
- Basic knowledge in Windows/Linux Systems Administration (setting up DNS services, domain controllers, mail servers, etc)
- Strong knowledge and skills in setting up and managing LAN/MAN

PERSONAL SKILLS & COMPETENCIES

- Strong commitment and willing to work outside normal working hours when required
- Strong interpersonal skills.
- Ability to asses and communicate issues clearly.
- Strong problem-solving skills.
- Attention to detail.

EVALUATION CRITERIA

The applications will be evaluated based on the following criteria:

- Experience/Technical Ability – 70%
- Academic Qualification – 30%

REMUNERATION

MRF 15,000/-

CONTENTS OF JOB APPLICATION

The job applications should comprise the following documentation and late submission of any of the documents will not be accepted:

1. Letter requesting for the job,
2. Copy of Identification Card,
3. Copies of academic certificates (Accredited and attested)
4. CV (with contact number)
5. Copies of reference produced by previous employers

FURTHER INFORMATION

Further information will be provided upon request through email to hr@ncit.gov.mv

In this context, the National Centre for Information Technology invites interested candidates to send applications, along with relevant documents to:

National Centre for Information Technology
64, Kalaafaanu Hin'gun,
Male', Republic of Maldives
Phone: + (960) 334 4000/ Fax: (960) 334 4004

OR email to: hr@ncit.gov.mv

Deadline: 23rd May 2019 (Thursday), before 12:30hrs