

د دفاع وزارت سرچشمه 17 (IUL)14-PR/1/2019/64 تر 2019 د واکمنۍ په مهال د دفاع وزارت سرچشمه

د دفاع وزارت سرچشمه د واکمنۍ په مهال

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#	Description	Qty / Comply
	Technical requirement for 1 Year Subscription and Technical Support Renewals	
1	Cisco ASA 5545-X with FirePOWER for 1 Year Subscription and Technical Support Renewals	
	<u>Bundle solution includes:</u>	
	Cisco ASA 5545-X with FirePOWER Bundle – Primary	
1.1	Cisco ASA5545-X with FirePower Threat Defense Threat Protection License	1 Nos
1.2	Cisco ASA5545-X with FirePower Threat Defense Threat Protection 1Y Subs	1 Nos
1.3	Cisco ASA5545-X with FirePower URL Filtering License	1 Nos
1.4	Cisco ASA5545-X with FirePower URL Filtering 1Y Subs	1 Nos
1.5	Cisco ASA5545-X with FirePower Advanced Malware Protection License	1 Nos
1.6	Cisco ASA5545-X with FirePower Advanced Malware Protection 1Y Subs	1 Nos
1.7	1-Year 24x7 On-sit Technical Support Services and Labour	1 Nos
	Cisco ASA 5545-X with FirePOWER Bundle – High Availability	
1.8	Cisco ASA5545-X with FirePower Threat Defense Threat Protection License	1 Nos
1.9	Cisco ASA5545-X with FirePower Threat Defense Threat Protection 1Y Subs	1 Nos
1.10	Cisco ASA5545-X with FirePower URL Filtering License	1 Nos
1.11	Cisco ASA5545-X with FirePower URL Filtering 1Y Subs	1 Nos
1.12	Cisco ASA5545-X with FirePower Advanced Malware Protection License	1 Nos
1.13	Cisco ASA5545-X with FirePower Advanced Malware Protection 1Y Subs	1 Nos
1.14	1-Year 24x7 On-sit Technical Support Services and Labour	1 Nos
2	Cisco Firepower Management Center for 1 Year Technical Support Renewals	
	<u>Bundle solution includes:</u>	
2.1	SWSS UPGRADES Cisco Firepower Management Center,(VMWare) for	1 Nos

3	3CX, PRTG, ADAudit Plus and Cloudflare Subscription for 1 Year Subscription and Technical Support Renewals	
	<i><u>Bundle solution includes:</u></i>	
3.1	3CX Enterprise Maintenance Support for 1 Year renewals	1 Nos
3.2	PRTG XL1/5/Unlimited Sensors Maintenance Support for 1 Year renewals	1 Nos
3.3	Cloudflare Pro / Business Plan for 1 Year renewals	1 Nos
3.4	ADAudit Plus Professional Edition 1 Year Annual Subscription with AMS <ul style="list-style-type: none"> • ADAudit Plus Professional Edition - Domain Controllers 1 Year Annual Subscription • ADAudit Plus File Servers 1 Year Annual Subscription • ADAudit Plus Member Servers 1 Year Annual Subscription • ADAudit Plus Workstations 1 Year Annual Subscription • ADAudit Plus 1 Year support and software updates 	1Nos
3.5	Install, Configuration and 1-Year 24x7 On-sit Technical Support Services	1 Nos
4	Subscription and Technical Support	
4.1	<p>The Successful Bidder must provide a subscription licenses and technical support under the contract will comply strictly with the contract.</p> <ul style="list-style-type: none"> • Cisco Subscriptions: One (1) Year Subscription and 24 x 7 Supports • 3CX: One (1) Year Subscription and 24 x 7 Supports • PRTG: One (1) Year Subscription and 24 x 7 Supports • Cloudflare: One (1) Year Subscription and 24 x 7 Supports • ADAudit Plus Pro: One (1) Year Subscription and 24 x 7 Supports • Local Support: 1 Year Technical Support – should performed by Certified Engineers <p>The subscription and technical support period, shall be as given in the bid proposal and/or otherwise agreed in conditions of contract between Maldives Customs Service and the successful bidder. Additionally, the successful bidder further warrants that all Subscription and Technical Support provided are backed by manufacture/authorized channels. Maldives Customs Service reserves the right to reject the subscription and technical Support, if it is identified as grey market subscription license or service.</p>	
5	Service Level Expectations for existing equipment	
5.1	<p>The Bidder will offer warranty for the hardware against defects arising out of faulty design, materials and workmanship for a period of: One (1) years.</p> <p>a) System Maintenance & Support services will include the following activities.</p> <ul style="list-style-type: none"> • 24 x 7 online support • Patch updating and major / minor software version upgrading support. • Issue resolution / Onsite Visits within 2 hrs. • Phone/Email TAC support must be provided directly from Cisco. • Local TAC support plan must be maintained by the Bidder for a period 1 Year. 	

6	Minimum Bidder's Qualification Requirements:	
6.1	<p>a. Experience:</p> <p>The Proposer should provide approach and reference of successful implementation of similar system and should include descriptions of system implementations they have completed. The mentioned project references must include names and contact information of the respective clients so that MCS can contact and verify the project summaries.</p> <p>MCS shall confirm that the following legal documents and information have been provide in the Bid. If any of these documents or information is missing, the offer shall be reject:</p> <ul style="list-style-type: none"> ○ Company Registration Certificate ○ GST Registration Certificate ○ Last 1 Year Financial Statements 	
	<p>b. Manufacturer's Authorization Letter: <u>MAF must be referred to the tender advertisement.</u></p> <p>Bidder that does not manufacture or produce the Goods it offers to supply shall submit the <u>Manufacturer's Authorization Letter</u>, to demonstrate that it has been duly authorized by the manufacturer or producer of the Goods/Services to supply these Goods/Services in the Maldives.</p> <p>c. Team Composition for Technical Support:</p> <p>It is mandatory that the proposer will maintain the required technical team as deemed as suited based on the requirements and milestones. However, MCS expects that the proposer would have allocated the following more team compositions having specific skill sets and professional experience. Importantly it is expected that the Proposer will maintain necessary resources on-site technical support during contract period. The proposer MUST have full time Vendor Certified Professional/Engineer under its payroll. <u>The proposer shall submit the following documents.</u></p> <ul style="list-style-type: none"> • Certification copy of the relevant training • Letter from organization that the engineer is employed at that organization • ID card OR Passport Copy of the engineer • Contact information of the staff and his/her supervisor in that organization 	
7	Scope of Work for Security Infrastructure Upgrade	
7.1	<p><u>Installation of all cisco License</u></p> <ul style="list-style-type: none"> • Deliver, install and configure all license subscription on Cisco ASA 5545-X with FirePOWER primary and HA device. <p><u>Installation of PRTG maintenance License</u></p> <ul style="list-style-type: none"> • Deliver, install and configure subscription on PRTG server <p><u>Installation of 3CX maintenance License</u></p> <ul style="list-style-type: none"> • Deliver and install configure subscription on 3CX server <p><u>Installation of CloudFlare business\enterprise License</u></p> <ul style="list-style-type: none"> • Deliver and configure Web Application Firewall <p><u>ADAudit Plus Professional License</u></p> <ul style="list-style-type: none"> • Deliver and configure ADAudit Plus Subscription on Log management server <ul style="list-style-type: none"> • Domain Controller log management configuration • File Server log Management configuration • Other Servers log Management configuration • Workstation log Management configuration 	

[illegible]

3. ހަދާވާރުގެ ދަށުން:

3.1. ހަދާވާރުގެ ދަށުން 24 ޖުލައި 2019 ވަނަ ދުވަހުގެ ފަތުރުތަކުގެ 13:00 ގައި.

3.2. ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

3.3. ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

3.4. ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

4. ހަދާވާރުގެ ދަށުން:

4.1. ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

4.2. ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

4.3. ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

4.4. ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

4.5. ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

4.6. ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން ހަދާވާރުގެ ދަށުން.

ހަދާވާރުގެ ދަށުން:

Evaluation of the bid shall have been based on the following marking criteria.

Criteria	Marks
Price	60%
Delivery and Installation	20%
Technical	20%
Total	100%

Technical Criteria Detail	Marks
Trained/Qualified staff (Team Composition)	5%
Manufactures Authorization Letter/Certificate and Proposed Technical Solution & Compliance Form	5%
Technical Support and maintenance	10%
Total	20%

Technical:**a) Trained/Qualified staff (Team Composition):**

5 Points for Trained Qualified Engineers with the bidder organization under its payroll. (Certification copy, letter from organization that staff is employ at that organization and ID card / Passport Copy should be submit of the staff.)

01 point for each following Certification of the Engineer(s) who are involved in installation and configuration.

Number of Trained Staff	Marks
Minimum 01 Trained Qualified Engineer with below certification. points for each Qualification/Certificate	
<ul style="list-style-type: none"> Cisco CCNA Routing and Switching (1 points) Cisco CCNA Security (2 points) Implementing Advanced Cisco ASA Security (1 points) Cisco CCNP Security (1 points) 	5%
Total	5%

b) Manufactures Authorization Letter/Certificate and Proposed Technical Solution & Compliance Form 5 points for Manufacturer's Authorization Letter or Supporting Document for Cisco, to demonstrate that it has been duly authorize by the manufacturer or producer of the goods to supply these goods in the Republic of Maldives

Manufactures Authorization Letter/Certificate and Proposed Technical Solution	Marks
<ul style="list-style-type: none"> Manufacture's Authorization letter or Supporting Document for Cisco Proposed Technical Solution and Compliance Form <ul style="list-style-type: none"> Overview of Proposed Solution Bill of Material with Manufacture's Partner Number Technical Literature 	5%
Total	5%

a) Subscription and Technical Support

10 points for Warranty support and Subscription for the proposed solution.

Warranty Support and Subscriptions	Marks
<ul style="list-style-type: none"> Cisco Subscription: One (1) Year Subscription and 24 x 7 Supports (2 points) 3CX: One (1) Year Subscription and 24 x 7 Supports (2 points) PRTG: One (1) Year Subscription and 24 x 7 Supports (2 points) Cloudflare: One (1) Year Subscription and 24 x 7 Supports (1 points) ADAudit Plus Pro: One (1) Year Subscription and 24 x 7 Supports (2 points) Local Support: 1 Year Technical Support – should performed by Certified Engineer (1 points) 	10%
Total	10%

ދިވެހިސަރުކާރުގެ ގެޒެޓްގައި ބަޔާންކުރި ގޮތެއްގައި:

• ގުޅިގެން ސަރުކާރު (7946663)

17 ނަންބަރު 2019