

Renewal of Fortinet FortiGate 201F Unified Threat Protection (UTP) License Subscription

The Ministry currently operates a **Fortinet FortiGate 201F** Next Generation Firewall. The existing Unified Threat Protection (UTP) subscription is due for renewal.

1. Minimum Technical Requirements (License Only)

1 × Fortinet FortiGuard **Unified Threat Protection (UTP) Bundle Renewal** for the existing FortiGate 201F appliance, including:

- Intrusion Prevention System (IPS)
- Advanced Malware Protection (Antivirus + Sandboxing)
- Application Control
- URL, DNS & Video Filtering
- Antispam Service
- FortiCare **Premium** 24×7 Support

2. Scope of Work

The successful vendor shall perform the following tasks:

1. Supply the official Fortinet UTP renewal license(s)
2. Perform seamless license renewal and activation on the FortiGate 201F (remote or on-site as required) to ensure **zero downtime** and immediate activation of all FortiGuard services.
3. Conduct a **post-renewal health check** of the firewall, verifying:
 - a. All UTP services are active and up-to-date
 - b. IPS, Antivirus, Application Control, Web/DNS Filtering, and Antispam policies
 - c. FortiGate Cloud connectivity and log retention
4. Review and update existing security policies, traffic shaping, WAN load balancing, remote access, and logging/alerting configurations (if required).
5. **Configure and integrate VPN with Active Directory (AD) / LDAP authentication** for secure remote access using local AD user credentials.
6. Provide detailed documentation of the VPN integration and any configuration changes made.
7. Deliver comprehensive training.

3. Vendor Eligibility & Authorization Requirements

- The vendor **must be a Fortinet Authorized Partner/Reseller**.
- All license activation, configuration, VPN integration must be performed by a **Fortinet Certified Engineer**.
- All licenses will be registered directly to the existing FortiGate 201F serial number (serial number will be provided to the successful vendor upon award).

4. Training Requirements

- The successful vendor shall provide comprehensive hands-on training for two (2) IT staff to enable them to effectively use, manage, and monitor the FortiGate 201F firewall.
 - Basic overview of the firewall and its role in protecting the organization.
 - Explanation of key features: Web Filtering, Antivirus, Application Control, and Antispam.
 - How to check basic firewall status and view logs through the web-based Graphical User Interface (GUI).
 - Understanding security alerts and the appropriate actions to take.
 - Safe internet usage best practices.
 - FortiGate Cloud usage and monitoring.
 - Advanced troubleshooting and real-time issue resolution.

5. Warranty & Support

- The renewed UTP bundle includes **FortiCare Premium 24×7 support** for the full contract duration.
- Vendor must provide ongoing technical support and guidance for the entire license period.