

Job Title:	Manager, Infrastructure Operations & Support	Work Location:	Greater Malé Region
Division:	Technology	Employment Type:	Full-time
Deadline:	9th June 2026, before 12:00 PM		

Key Responsibilities

- Lead the operation, maintenance, and support of the organization’s IT infrastructure, including servers, networks, data centres, cloud services, and end-user computing environments.
- Oversee the performance, availability, capacity, and continuity of IT infrastructure services to ensure stable and reliable business operations.
- Manage incident, problem, and service request resolution processes, ensuring timely response and restoration of services in line with agreed service levels.
- Coordinate with internal IT teams, business units, vendors, and service providers to deliver infrastructure support, maintenance activities, and upgrades.
- Implement and enforce infrastructure operational standards, including backup, disaster recovery, patch management, and security controls.
- Monitor infrastructure performance, service levels, and support activities, and prepare operational reports for management.
- Manage infrastructure vendor services and contracts, including service delivery monitoring, issue escalation, and resolution of critical operational incidents.
- Perform any other duties as may be assigned by the Management.

Minimum Qualifications and Experience

Master’s Degree (MQA Level 9) in Information Technology, Computer Science, Information Systems, Network Engineering, or a related discipline, with a minimum of one (1) to two (2) years of relevant professional experience;
OR

- Bachelor’s Degree (MQA Level 7 or 8) in Information Technology, Computer Science, Information Systems, Network Engineering, or a related discipline, with a minimum of three (3) to five (5) years of relevant professional experience.
- Demonstrated experience in managing IT infrastructure operations and support services, including oversight of system and network performance, service availability, incident management, vendor coordination, IT security controls, and business continuity support.

Salary & Benefits

- Remuneration between MVR 26,500 – MVR 28,500 based on qualifications and experience
- Other benefits governed by applicable laws and the Corporation’s policies

How to Apply: Interested candidates are invited to submit the following documents via email to hr@statepharma.mv

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| • Updated Curriculum Vitae (CV) | • MQA accredited and attested educational certificates |
| • Copy of National ID Card | • Experience letters and service records |
| • Recent passport-size photograph (soft copy) | |

Please use the subject line: **Application for Manager, Infrastructure Operations & Support**

Incomplete applications and applications received after the deadline will not be accepted.

For queries, please contact Human Resources at hr@statepharma.mv