

MALDIVES CORRECTIONAL SERVICE

Request for Proposal (RFP)

Design and Development of MCS Website

Key Document Information

Procuring Entity	Maldives Correctional Service (MCS)
Bid Reference	(IUL)167-PR/167/2026/23
Document Date	18 th June 2026
Contact Telephone	3026124
Submission Email	contracts@corrections.gov.mv

Procurement Section

Maldives Correctional Service



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1. INTRODUCTION

Maldives Correctional Service (MCS) invites qualified and experienced parties to redesign and redevelop the MCS website in accordance with the requirements outlined in this RFP and to provide technical support throughout the implementation and data migration process.

MCS requires the look, feel, and functionality of the new website to reflect a cleaner, minimal, and visually appealing design. The content management dashboard should be easy for content managers to use, including adding content, pages, and images, and maintaining galleries. The website should also be user-friendly and easy for visitors to navigate, minimizing the time required to find relevant information and downloads.

The new website must be designed in accordance with MCS branding guidelines and style guides, with improved typography and reduced page elements.

MCS requires the services of a company or individuals experienced in designing and developing web experiences for desktop and mobile users.

2. SCOPE OF WORK

Overview: Design and development of the MCS website as per the requirements stated in this RFP.

- Target audience: the general public and stakeholders seeking information.
- Inform the general public and relevant stakeholders about laws, regulations, policies, and procedures of MCS.
- Determine detailed user requirements for the MCS website based on the stated requirements.
- Incorporate changes deemed necessary by MCS during the testing stage.

3. RESPONSIBILITIES AND REQUIREMENTS

- Create a project management plan with details of milestones, tasks, and subtasks.
- Create requirements documentation with use cases and UML diagrams, including flowcharts, sequence diagrams, and ERD diagrams, based on business and technical requirements.
- Create a responsive layout using Next.js, with state management using Redux and APIs via the PHP/Laravel framework.
- Use test-driven development with abstracted code.
- Integrate data from various back-end services and databases.
- Maintain, expand, and scale the website; prepare and maintain product documentation.
- Cooperate with the media team to match the intended visual design.

4. MAINTENANCE PERIOD

- A minimum maintenance period of six (6) months from the date of deployment, including bug fixes, security updates, and minor enhancements.

5. REQUIREMENTS

- The existing site should be secured during the transition to the new platform while preserving all current content and functionality.
- The website should have a dynamic and user-friendly Content Management System (CMS).
- The website must support multiple languages: English and Dhivehi.
- The design should reflect the MCS colour palette of black, grey, and white.
- Use simple, cost-effective techniques to test designs with representative users before implementing major features such as restructuring the main navigation menu.
- Adopt Role-Based Access Control (RBAC) to authorize system resource allocation to users based on roles.
- Provide access to different features and pages, including edit/update permissions, based on user role and/or department.
- Maintain consistent aesthetics and user interface (UI) across the website.



- Ensure compatibility with all modern browsers, including Mozilla Firefox, Microsoft Edge, Google Chrome, and Safari.
- The website should run optimally, with page load time below five (5) seconds on a PC connected to a network with minimum bandwidth of 1 Mbps.
- Image and other content customization features should be built into the system to support standard content sizes, such as standard image sizes for easy uploading and processing.
- The website must have a fully responsive design; all content must be optimized for mobile and faster performance.
- Include featured products, featured posts, and featured banner functionality.
- Provide a dedicated page for News, with links to the latest four (4) news items incorporated into the home page banner.
- Enable upload of photos and document size of at least 5MB.
- Provide integrated dynamic mapping, including Google/GIS map functionality.
- Design and develop the navigation pack required for the site, including multi-level mega navigation, footer navigation, and breadcrumbs.
- Integrate Gazette and MyMCS job links.
- Integrate social media links of all official social media accounts of MCS. Social media feeds are not required to be integrated on the website.
- Provide Progressive Web App (PWA) functionality.
- All pages must be dynamic, with content loaded through API calls.
- Use global state management in the UI with Redux to reduce the number of API calls between pages and components.
- Expose internal APIs to populate and extract data from other systems.
- Provide the ability to add or create new information pages in the future.
- Provide streamlined search functionality with predictive search ability.
- UI, API, database, Redis, workers, schedulers, and any other components should run in Docker containers. Related Docker, Jenkins, and orchestration configuration files should be provided.

6. SECURITY REQUIREMENTS

- The software should provide audit trails and log mechanisms for content changes performed by all system users.
- Maintain time-series data so that information is not lost due to the passage of time or repeated updates.
- Handle session hijacking, session replay, and related session-based security threats.
- Apply input validation to prevent attacks such as buffer overflow, cross-site scripting, and SQL injection.
- The contracted web development company must have an automated testing system that checks for broken hyperlinks on the website.
- Provide a vulnerability testing report for the code and packages utilized.

7. DURATION

- The work shall commence within one (1) week of awarding the contract.
- The duration of the contract shall be 2.5 months.

8. OWNERSHIP OF SOURCE CODE

- Maldives Correctional Service shall be the sole owner of the source code, intellectual property, and patent rights.
- The contracted web development company or individual shall maintain a full backup of the website throughout the duration of the contract. The backup, code, and source files shall be delivered in full to MCS at the closing of the contract.



9. REPORTING ARRANGEMENTS

- The firm or individual will report directly to the Information Technology Division and the Media and Public Relations Section.
- The firm or individual shall conduct a detailed requirements assessment before commencing the work.
- The firm or individual shall conduct an initial meeting to commence the project and submit a work process and a schedule of meetings and discussions. The schedules should be submitted for approval before commencement of work.
- Wireframe/Layout Design Presentation: the firm or individual shall present a minimum of two (2) design concepts/directions.
- A detailed project plan with Gantt chart and requirements document shall be provided at the start of the project, indicating all project phases.
- The firm or individual shall meet the focal points of MCS every week to show and explain progress.
- Create detailed stories, tasks, and subtasks, with dependencies between different identified task types. Link these to the Gantt chart and populate them to Jira.
- Final submission: website and source code.

10. EVALUATION CRITERIA

Evaluation Criteria	Marks	Description
Experience, Portfolio, and Team Qualifications	40	Experience in the design and development of responsive, API-driven web applications, including similar bilingual (Dhivehi and English) CMS implementations. Demonstrated portfolio quality and qualifications/relevant experience of the proposed Project Manager, Developers, UI/UX Designers, and other technical personnel assigned to the project.
Understanding of Requirements	10	Demonstrated understanding of the TOR, project objectives, user requirements, and scope of work.
Technical Solution & Methodology	15	Proposed architecture, CMS, scalability, maintainability, interoperability, and development methodology. Should include UML sequence diagrams for each module.
Project Work Plan & Timeline	15	Detailed implementation plan covering stories, tasks, subtasks, descriptions, testing methodology, task dependencies, and duration for each item so it can be used in Jira; Gantt chart; resource allocation; and risk management.
Maintenance & Support	10	Support period, SLA, bug fixing process, training, documentation, and post-launch support.
Financial Proposal	10	Competitiveness and value for money of the proposed cost.

11. ANNEX A - PROPOSAL SUBMISSION CHECKLIST

#	Required Document / Information	Included
1	Signed Cover Letter with Company / Partnership / Sole Proprietorship / Individual letterhead	
2	Company / Partnership / Sole Proprietorship Registration Certificate	
3	Tax Clearance Certificate	
4	GST Registration Certificate, if registered	
5	Audited Financial Statement or Six-Month Bank Statement	



#	Required Document / Information	Included
6	Profile sheet provided by the Ministry of Economic Development	
7	Understanding of Project Requirements	
8	Proposed Approach, Methodology & Work Plan	
9	Proposed Technology Stack (with justification)	
10	Detailed implementation plan covering stories, tasks, subtasks, descriptions, testing methodology, task dependencies, and duration for each item so it can be used in Jira; Gantt chart; resource allocation; and risk management	
11	Portfolio of Relevant Past Projects	
12	Post-Warranty Support & Maintenance Approach	
13	Testing and Quality Assurance Plan	
14	Training and Knowledge Transfer Plan	
15	Detailed Cost Breakdown by Project	
16	Proposal Validity Period (minimum 90 days from submission deadline)	

Note to Bidders:

To ensure completeness and compliance, all bidders are required to complete and submit the Proposal Submission Checklist attached as **Annex A**.

Failure to submit a fully completed checklist or any of the listed documents shall result in disqualification of the proposal during the evaluation stage.

12. DETAILS OF RFP

Bid Reference	(IUL)167-PR/167/2026/23
Request for Proposal (RFP)	18 th June 2026
Proposal Submission (Online)	30 th June 2026, 13:00 Male Time
Bid Opening	30 th June 2026, 13:30 Male Time
Bid Submission	Bids should be submitted only to contracts@corrections.gov.mv . Bidders must clearly include the name, designation, and contact number of the authorized representative in the submission email.
Bid Opening Venue	Maldives Correctional Service Hulhumale Jail, Ground Floor Reethigas Magu Hulhumale, Republic of Maldives
Contact	Telephone: 3026124 Email: Procurement@corrections.gov.mv



13. SUBMISSION OF BIDS

The deadline for bid submission is **30th June 2026 at 13:00 Male Time**. Late submissions and incomplete bids will not be considered. Bidders must submit their proposals in PDF format to contracts@corrections.gov.mv with the subject line below:

RFP Submission - MCS Website - [Bidder Name]

Documents should be uploaded as a password-protected ZIP folder. Bidders will be asked to provide the password at the time of bid opening.

Bidders must clearly include the name, designation, and contact number of the authorized representative in the submission email.

14. BID OPENING PROCEDURE

On the date and time stated in the Details of RFP, the bid will be opened. The session will begin in the presence of the bidders who attend the bid opening session. Latecomers will not be allowed to join.

Bidders are advised to arrive at the bid opening venue at least ten (10) minutes before the scheduled time to facilitate accommodation of all attendees.

The bidders' list will be presented, and bidders will be called upon to provide the password to open their documents in the order in which submissions were received. The quotation documents will be opened in the presence of all attendees, and the total amounts will be noted. The session will end once all bids are opened.

