



රාජ්‍ය සේවා කොමිෂන් කොමිෂන්

ස. සේවා, පුහුණුව, සහ සේවා

සේවා සම්පූර්ණ කිරීමේ කොමිෂන්

ස. සේවා, පුහුණුව, සහ සේවා කොමිෂන් සභාවේ සේවා සම්පූර්ණ කිරීමේ කොමිෂන්

සේවා සම්පූර්ණ කිරීමේ කොමිෂන්

(IUL)401-E/401/2026/25

සේවා සම්පූර්ණ කිරීමේ කොමිෂන්

09 ජූනි 2026 (සේවා සම්පූර්ණ කිරීමේ කොමිෂන්)

සේවා සම්පූර්ණ කිරීමේ කොමිෂන්

13:00 19 ජූනි 2026 (සේවා සම්පූර්ණ කිරීමේ කොමිෂන්)

සේවා සම්පූර්ණ කිරීමේ කොමිෂන්

13:30 29 ජූනි 2026 (සේවා සම්පූර්ණ කිරීමේ කොමිෂන්)

සේවා සම්පූර්ණ කිරීමේ කොමිෂන්

<https://forms.gle/7RMch6CQqG9W6xjh9>

සේවා සම්පූර්ණ කිරීමේ කොමිෂන්

රාජ්‍ය සේවා කොමිෂන් කොමිෂන් සභාව, සේවා, පුහුණුව, සහ සේවා කොමිෂන් සභාව, 15080, සේවා සම්පූර්ණ කිරීමේ කොමිෂන්

සේවා සම්පූර්ණ කිරීමේ කොමිෂන්: (+960)7970214 | ෆැක්ස්: (+960)6800082 | www.fonadhoo.gov.mv | info@fonadhoo.gov.mv | සේවා සම්පූර්ණ කිරීමේ කොමිෂන්

- | | | |
|----|-----|---|
| 3 | 1. | مَوَدَّوْ |
| 3 | 2. | مَوَدَّوْ دَوَدَّوْ |
| 4 | 3. | نَمَرَوْدَّوْ دَسَوْدَّوْ رَمَرَوْدَّوْ دَسَوْدَّوْ |
| 6 | 4. | مَوَدَّوْ مَوَدَّوْ دَسَوْدَّوْ |
| 7 | 5. | مَوَدَّوْ مَوَدَّوْ دَسَوْدَّوْ |
| 7 | 6. | دَسَوْدَّوْ دَسَوْدَّوْ |
| 7 | 7. | دَسَوْدَّوْ دَسَوْدَّوْ |
| 7 | 8. | دَسَوْدَّوْ دَسَوْدَّوْ |
| 7 | 9. | مَوَدَّوْ دَسَوْدَّوْ |
| 8 | 10. | مَوَدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 8 | 11. | دَسَوْدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 8 | 12. | دَسَوْدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 8 | 13. | دَسَوْدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 8 | 14. | مَوَدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 8 | 15. | مَوَدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 9 | 16. | مَوَدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 9 | 17. | مَوَدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 9 | 18. | مَوَدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 10 | 19. | مَوَدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 11 | 20. | دَسَوْدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 11 | 21. | مَوَدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 12 | 22. | دَسَوْدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 12 | 23. | دَسَوْدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 12 | | دَسَوْدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 31 | | 3 - مَوَدَّوْ |
| 31 | | دَسَوْدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 32 | | دَسَوْدَّوْ دَسَوْدَّوْ دَسَوْدَّوْ |
| 34 | | 3 - مَوَدَّوْ دَسَوْدَّوْ |
| 35 | | 4 - مَوَدَّوْ دَسَوْدَّوْ |
| 36 | | 5 - مَوَدَّوْ دَسَوْدَّوْ |

ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු

1. අරමුණු

- 1.1. එ. ශ්‍රී ලංකා ප්‍රජාතාන්ත්‍රික සමාජවාදී ජනරජයේ මහජන මණ්ඩලයේ සේවා ක්‍රියාත්මක කිරීමේ ප්‍රතිපත්ති සහ අරමුණු (2026) (09 ජනවාරි 2026) (IUL)401-E/401/2026/25 (ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු) හි
නිවැරදි කර ඇති අරමුණු සහ අරමුණු පිළිබඳව ප්‍රවර්ධනය කිරීම.
- 1.2. ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු, ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු (18/2014) හි නිර්දේශිත ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු පිළිබඳව ප්‍රවර්ධනය කිරීම.
- 1.3. ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු, ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු (18/2014) හි නිර්දේශිත ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු පිළිබඳව ප්‍රවර්ධනය කිරීම.

2. ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු

- 2.1. ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු, ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු (18/2014) හි නිර්දේශිත ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු පිළිබඳව ප්‍රවර්ධනය කිරීම.
 - 2.2. ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු, ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු (18/2014) හි නිර්දේශිත ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු පිළිබඳව ප්‍රවර්ධනය කිරීම.
 - 2.3. ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු, ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු (18/2014) හි නිර්දේශිත ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු පිළිබඳව ප්‍රවර්ධනය කිරීම.
- ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු, ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු (18/2014) හි නිර්දේශිත ප්‍රවර්ධනයේ දැක්ම සහ අරමුණු පිළිබඳව ප්‍රවර්ධනය කිරීම.

• مۆھرىم: دىئىتېرىيەسىمىز ئىشلىتىش 29 ئىيۇن 2026 (ھەم) قىرغىنى 13:30 نۇر.

• دىئىتېرىيەسىمىز ئىشلىتىش 29 ئىيۇن 2026 (ھەم) قىرغىنى 13:30 نۇر.

2.4 - مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ

• مۆھرىم: 19 ئىيۇن 2026 (دەرىجىسى) قىرغىنى 13:00

2.5 - مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ (ھەم) ئۆزلىكى ئۆزى قىلىدۇ.

مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

ئۆزلىكى ئۆزى قىلىدۇ.

مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ: <https://forms.gle/7RMch6CQqG9W6xjh9>

2.6 - قەيىم قىلىش ھۆججەتى:

مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

سەھىپىسى: 7707700292001

سەھىپىسى: 1452 نۇسخىسى 1

2.7 - مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

2.8 - مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

3. ئۆزلىكى ئۆزى قىلىدۇ / ئۆزلىكى ئۆزى قىلىدۇ

3.1 - ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

3.1.2 - مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

3.2.2 - مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

3.2.2 - مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

(ھەم) ئۆزلىكى ئۆزى قىلىدۇ.

3.2.3 - مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

3.2.4 - مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ، مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

مەزكۇر مەبلەغىنى ئۆزلىكى ئۆزى قىلىدۇ.

[illegible][illegible]

3.6.1- ۋەسەلەت ۋە ۋەسەلەت سەۋەبى، ۋەسەلەت سەۋەبى ۋە ۋەسەلەت سەۋەبى.

3.6.2- ۋەسەلەت ۋە ۋەسەلەت سەۋەبى، ۋەسەلەت سەۋەبى ۋە ۋەسەلەت سەۋەبى.

3.6.3- ۋەسەلەت ۋە ۋەسەلەت سەۋەبى، ۋەسەلەت سەۋەبى ۋە ۋەسەلەت سەۋەبى. 6 (ۋەسەلەت) ۋەسەلەت سەۋەبى ۋە ۋەسەلەت سەۋەبى.

3.6.4- ۋەسەلەت ۋە ۋەسەلەت سەۋەبى، ۋەسەلەت سەۋەبى ۋە ۋەسەلەت سەۋەبى. ۋەسەلەت سەۋەبى ۋە ۋەسەلەت سەۋەبى.

ۋەسەلەت سەۋەبى ۋە ۋەسەلەت سەۋەبى، ۋەسەلەت سەۋەبى ۋە ۋەسەلەت سەۋەبى.

4. $\frac{1}{2} \sin 2\theta + \frac{1}{2} \cos 2\theta$

اَوَّلُ مَا جَاءَ النَّبِيَّ ﷺ مِنْ رُؤْيَا بَدِئَتْ بِرُؤْيَا لَيْلٍ

$\frac{x}{x} \cdot \frac{y}{y} = \frac{xy}{xy}$

تَعْرِيفٌ بِمَعْرِفَةٍ

4.1- 75

4.2- دڙو ڏيکاري 15

[illegible][illegible]

دوسرا نامور گزشتہ سال کے پختہ پور میں 02 جولائی کو امرتسر میں سرحدوں اور سرحدوں کے درمیان

[illegible][illegible][illegible][illegible][illegible]

[illegible]

10. $\frac{d}{dt} \left(\frac{1}{t^2} \right) = -\frac{2}{t^3}$

[illegible]

11. زُرَّاعٌ رَسُوْرٌ رَسُوْدٌ رَسُوْدٌ رَسُوْدٌ

[illegible]

12. رَسْمُ تَرْسُورِ سَوَّوْءِ فَوْجِ

12:1 جَعَلُوا لَكَ مِثْلَهُنَّ لِيَلْبِسُوا وُجُوهَهُمْ فِي النَّارِ (سُورَةُ اِنشَاء) 90

13. မိုးလေဝသနှင့် သစ်တောရေးရာ ဝန်ကြီးဌာန

13.1 - $\frac{d}{dt} \left(\frac{1}{2} m v^2 \right) = \frac{1}{2} m \frac{d}{dt} (v^2) = m v \frac{dv}{dt} = m v a$

14. $\frac{1}{2} \frac{d}{dt} \left(\frac{1}{2} m v^2 \right) = \frac{1}{2} m v \frac{dv}{dt} = \frac{1}{2} m v \frac{dv}{dx} \frac{dx}{dt} = \frac{1}{2} m v^2 \frac{dv}{dx}$

[illegible][illegible]

15. $\frac{1}{2} \sqrt{2} \sqrt{2} \sqrt{2} \sqrt{2} \sqrt{2} \sqrt{2}$

[illegible]

-15.2

-15:3 וְהָיָה כִּשְׁמַעְתֶּם אֶת הַקוֹל הַזֶּה וְנִסְתַּחֲרַתְמוּ מֵעַל הָאָדָמָה הַזֹּאת וְנִסְתַּחֲרַתְמוּ מֵעַל הָאָדָמָה הַזֹּאת

-15.4- $\frac{d}{dt} \left(\frac{1}{r^2} \right) = -\frac{2}{r^3} \frac{dr}{dt}$

[illegible]

15.6- **هَوِّنْ رُسْرَا** فَرَحْمُونِ نَاسِرْ اِيْ خَرَقُو يَزْ رَسْرُ سَوَحْمُو سَوَسْرُو.

15.7 - ھۆسەر زىرائەتلىرى ئىچىدىكى ئۆسۈملۈكلەرنىڭ ئۆسۈش ۋە يىغىلىش ۋاقتىنىڭ ئۆزگىرىشىنى كۆرسىتىدىغان گرافىك.

[illegible]

-15.9

[illegible][illegible]

-16.1- دھڙدڙ نڪرڻو، پٺو ڏي وڃڻو، پٺو ڏي هٽجڻو، پٺو ڏي ڇڏڻو، پٺو ڏي ڦيرائڻو، پٺو ڏي ڇڏڻو، پٺو ڏي ڇڏڻو.

[illegible]

17. $\frac{1}{2} \times \frac{3}{4} = \frac{3}{8}$

[illegible]

ᲙᲗ Მ᲏ ᲕᲓ Სᲃ ᲧᲟ Მ᲏ ᲕᲓ Სᲃ ᲧᲟ Მ᲏ ᲕᲓ Სᲃ ᲧᲟ Მ᲏ ᲕᲓ Სᲃ ᲧᲟ Მ᲏ ᲕᲓ Სᲃ ᲧᲟ

18. $\frac{1}{2} \log \frac{1}{2}$ $\frac{1}{2} \log \frac{1}{2}$ $\frac{1}{2} \log \frac{1}{2}$ $\frac{1}{2} \log \frac{1}{2}$

۞ وَتُحِبُّونَ النَّاسَ ۚ وَلَوْ كَرِهَ الْغَافِلُونَ ۝
 ۞ أَفَلَا تَتَذَكَّرُونَ ۝
 ۞ وَاللَّهُ يَخْتَارُ ۚ يُخْتَارُ الْمُحْسِنُونَ ۖ وَهَلْ يُجْزَىٰ الْإِنْسَانُ أَنْ يَكُونَ خَيْرًا مِّمَّا كَسَبَ ۗ وَاللَّهُ يَخْتَارُ ۚ
 ۞ وَاللَّهُ يَهْدِي مَن يَشَاءُ ۚ وَاللَّهُ وَاسِعٌ عَلِيمٌ ۝

-18.1 ھۆججەت ۱۸.۱ سۈرۈش ۋە تەكشۈرۈش

18:2 - *أَسْمِعْ تَسْمِيعُكَ لِمَنْ يَشَاءُ مِنْ عِبَادِكَ* (حَبِّبْ تَحْبِيبُكَ لِمَنْ تَشَاءُ مِنْ عِبَادِكَ) *أَسْمِعْ تَسْمِيعُكَ لِمَنْ يَشَاءُ مِنْ عِبَادِكَ*

[illegible][illegible][illegible][illegible][illegible]

-18.6 $\frac{d}{dt} \left(\frac{1}{2} m v^2 \right) = \vec{F} \cdot \vec{v}$

[illegible]

20. *رَبِّكَ يَرْفَعُكَ سُبْحَانَ رَبِّكَ عَمَّا يُشْرِكُونَ، إِنَّكَ قَائِمٌ عَلَى كُلِّ شَيْءٍ حَافِظٌ*

سورۃ النور -20.1

20.1.1- ٢٠١١-٢٠١٢ ٢٠١٣-٢٠١٤ ٢٠١٥-٢٠١٦ ٢٠١٧-٢٠١٨ ٢٠١٩-٢٠٢٠ ٢٠٢١-٢٠٢٢ ٢٠٢٣-٢٠٢٤ ٢٠٢٥-٢٠٢٦ ٢٠٢٧-٢٠٢٨ ٢٠٢٩-٢٠٣٠ ٢٠٣١-٢٠٣٢ ٢٠٣٣-٢٠٣٤ ٢٠٣٥-٢٠٣٦ ٢٠٣٧-٢٠٣٨ ٢٠٣٩-٢٠٤٠ ٢٠٤١-٢٠٤٢ ٢٠٤٣-٢٠٤٤ ٢٠٤٥-٢٠٤٦ ٢٠٤٧-٢٠٤٨ ٢٠٤٩-٢٠٥٠ ٢٠٥١-٢٠٥٢ ٢٠٥٣-٢٠٥٤ ٢٠٥٥-٢٠٥٦ ٢٠٥٧-٢٠٥٨ ٢٠٥٩-٢٠٦٠ ٢٠٦١-٢٠٦٢ ٢٠٦٣-٢٠٦٤ ٢٠٦٥-٢٠٦٦ ٢٠٦٧-٢٠٦٨ ٢٠٦٩-٢٠٧٠ ٢٠٧١-٢٠٧٢ ٢٠٧٣-٢٠٧٤ ٢٠٧٥-٢٠٧٦ ٢٠٧٧-٢٠٧٨ ٢٠٧٩-٢٠٨٠ ٢٠٨١-٢٠٨٢ ٢٠٨٣-٢٠٨٤ ٢٠٨٥-٢٠٨٦ ٢٠٨٧-٢٠٨٨ ٢٠٨٩-٢٠٩٠ ٢٠٩١-٢٠٩٢ ٢٠٩٣-٢٠٩٤ ٢٠٩٥-٢٠٩٦ ٢٠٩٧-٢٠٩٨ ٢٠٩٩-٢١٠٠ ٢١٠١-٢١٠٢ ٢١٠٣-٢١٠٤ ٢١٠٥-٢١٠٦ ٢١٠٧-٢١٠٨ ٢١٠٩-٢١١٠ ٢١١١-٢١١٢ ٢١١٣-٢١١٤ ٢١١٥-٢١١٦ ٢١١٧-٢١١٨ ٢١١٩-٢١٢٠ ٢١٢١-٢١٢٢ ٢١٢٣-٢١٢٤ ٢١٢٥-٢١٢٦ ٢١٢٧-٢١٢٨ ٢١٢٩-٢١٣٠ ٢١٣١-٢١٣٢ ٢١٣٣-٢١٣٤ ٢١٣٥-٢١٣٦ ٢١٣٧-٢١٣٨ ٢١٣٩-٢١٤٠ ٢١٤١-٢١٤٢ ٢١٤٣-٢١٤٤ ٢١٤٥-٢١٤٦ ٢١٤٧-٢١٤٨ ٢١٤٩-٢١٥٠ ٢١٥١-٢١٥٢ ٢١٥٣-٢١٥٤ ٢١٥٥-٢١٥٦ ٢١٥٧-٢١٥٨ ٢١٥٩-٢١٦٠ ٢١٦١-٢١٦٢ ٢١٦٣-٢١٦٤ ٢١٦٥-٢١٦٦ ٢١٦٧-٢١٦٨ ٢١٦٩-٢١٧٠ ٢١٧١-٢١٧٢ ٢١٧٣-٢١٧٤ ٢١٧٥-٢١٧٦ ٢١٧٧-٢١٧٨ ٢١٧٩-٢١٨٠ ٢١٨١-٢١٨٢ ٢١٨٣-٢١٨٤ ٢١٨٥-٢١٨٦ ٢١٨٧-٢١٨٨ ٢١٨٩-٢١٩٠ ٢١٩١-٢١٩٢ ٢١٩٣-٢١٩٤ ٢١٩٥-٢١٩٦ ٢١٩٧-٢١٩٨ ٢١٩٩-٢٢٠٠ ٢٢٠١-٢٢٠٢ ٢٢٠٣-٢٢٠٤ ٢٢٠٥-٢٢٠٦ ٢٢٠٧-٢٢٠٨ ٢٢٠٩-٢٢١٠ ٢٢١١-٢٢١٢ ٢٢١٣-٢٢١٤ ٢٢١٥-٢٢١٦ ٢٢١٧-٢٢١٨ ٢٢١٩-٢٢٢٠ ٢٢٢١-٢٢٢٢ ٢٢٢٣-٢٢٢٤ ٢٢٢٥-٢٢٢٦ ٢٢٢٧-٢٢٢٨ ٢٢٢٩-٢٢٣٠ ٢٢٣١-٢٢٣٢ ٢٢٣٣-٢٢٣٤ ٢٢٣٥-٢٢٣٦ ٢٢٣٧-٢٢٣٨ ٢٢٣٩-٢٢٤٠ ٢٢٤١-٢٢٤٢ ٢٢٤٣-٢٢٤٤ ٢٢٤٥-٢٢٤٦ ٢٢٤٧-٢٢٤٨ ٢٢٤٩-٢٢٥٠ ٢٢٥١-٢٢٥٢ ٢٢٥٣-٢٢٥٤ ٢٢٥٥-٢٢٥٦ ٢٢٥٧-٢٢٥٨ ٢٢٥٩-٢٢٦٠ ٢٢٦١-٢٢٦٢ ٢٢٦٣-٢٢٦٤ ٢٢٦٥-٢٢٦٦ ٢٢٦٧-٢٢٦٨ ٢٢٦٩-٢٢٧٠ ٢٢٧١-٢٢٧٢ ٢٢٧٣-٢٢٧٤ ٢٢٧٥-٢٢٧٦ ٢٢٧٧-٢٢٧٨ ٢٢٧٩-٢٢٨٠ ٢٢٨١-٢٢٨٢ ٢٢٨٣-٢٢٨٤ ٢٢٨٥-٢٢٨٦ ٢٢٨٧-٢٢٨٨ ٢٢٨٩-٢٢٩٠ ٢٢٩١-٢٢٩٢ ٢٢٩٣-٢٢٩٤ ٢٢٩٥-٢٢٩٦ ٢٢٩٧-٢٢٩٨ ٢٢٩٩-٢٣٠٠ ٢٣٠١-٢٣٠٢ ٢٣٠٣-٢٣٠٤ ٢٣٠٥-٢٣٠٦ ٢٣٠٧-٢٣٠٨ ٢٣٠٩-٢٣١٠ ٢٣١١-٢٣١٢ ٢٣١٣-٢٣١٤ ٢٣١٥-٢٣١٦ ٢٣١٧-٢٣١٨ ٢٣١٩-٢٣٢٠ ٢٣٢١-٢٣٢٢ ٢٣٢٣-٢٣٢٤ ٢٣٢٥-٢٣٢٦ ٢٣٢٧-٢٣٢٨ ٢٣٢٩-٢٣٣٠ ٢٣٣١-٢٣٣٢ ٢٣٣٣-٢٣٣٤ ٢٣٣٥-٢٣٣٦ ٢٣٣٧-٢٣٣٨ ٢٣٣٩-٢٣٤٠ ٢٣٤١-٢٣٤٢ ٢٣٤٣-٢٣٤٤ ٢٣٤٥-٢٣٤٦ ٢٣٤٧-٢٣٤٨ ٢٣٤٩-٢٣٥٠ ٢٣٥١-٢٣٥٢ ٢٣٥٣-٢٣٥٤ ٢٣٥٥-٢٣٥٦ ٢٣٥٧-٢٣٥٨ ٢٣٥٩-٢٣٦٠ ٢٣٦١-٢٣٦٢ ٢٣٦٣-٢٣٦٤ ٢٣٦٥-٢٣٦٦ ٢٣٦٧-٢٣٦٨ ٢٣٦٩-٢٣٧٠ ٢٣٧١-٢٣٧٢ ٢٣٧٣-٢٣٧٤ ٢٣٧٥-٢٣٧٦ ٢٣٧٧-٢٣٧٨ ٢٣٧٩-٢٣٨٠ ٢٣٨١-٢٣٨٢ ٢٣٨٣-٢٣٨٤ ٢٣٨٥-٢٣٨٦ ٢٣٨٧-٢٣٨٨ ٢٣٨٩-٢٣٩٠ ٢٣٩١-٢٣٩٢ ٢٣٩٣-٢٣٩٤ ٢٣٩٥-٢٣٩٦ ٢٣٩٧-٢٣٩٨ ٢٣٩٩-٢٤٠٠ ٢٤٠١-٢٤٠٢ ٢٤٠٣-٢٤٠٤ ٢٤٠٥-٢٤٠٦ ٢٤٠٧-٢٤٠٨ ٢٤٠٩-٢٤١٠ ٢٤١١-٢٤١٢ ٢٤١٣-٢٤١٤ ٢٤١٥-٢٤١٦ ٢٤١٧-٢٤١٨ ٢٤١٩-٢٤٢٠ ٢٤٢١-٢٤٢٢ ٢٤٢٣-٢٤٢٤ ٢٤٢٥-٢٤٢٦ ٢٤٢٧-٢٤٢٨ ٢٤٢٩-٢٤٣٠ ٢٤٣١-٢٤٣٢ ٢٤٣٣-٢٤٣٤ ٢٤٣٥-٢٤٣٦ ٢٤٣٧-٢٤٣٨ ٢٤٣٩-٢٤٤٠ ٢٤٤١-٢٤٤٢ ٢٤٤٣-٢٤٤٤ ٢٤٤٥-٢٤٤٦ ٢٤٤٧-٢٤٤٨ ٢٤٤٩-٢٤٥٠ ٢٤٥١-٢٤٥٢ ٢٤٥٣-٢٤٥٤ ٢٤٥٥-٢٤٥٦ ٢٤٥٧-٢٤٥٨ ٢٤٥٩-٢٤٦٠ ٢٤٦١-٢٤٦٢ ٢٤٦٣-٢٤٦٤

0.50% (سود) بر مبنای قیمت خرید، سود نقدی، سود سرمایه، سود عملیاتی، سود خالص، سود قبل از مالیات و سود ناخالص

١٠ ١١ ١٢ ١٣ ١٤ ١٥ ١٦ ١٧ ١٨ ١٩ ٢٠ ٢١ ٢٢ ٢٣ ٢٤ ٢٥ ٢٦ ٢٧ ٢٨ ٢٩ ٣٠ ٣١ ٣٢ ٣٣ ٣٤ ٣٥ ٣٦ ٣٧ ٣٨ ٣٩ ٤٠ ٤١ ٤٢ ٤٣ ٤٤ ٤٥ ٤٦ ٤٧ ٤٨ ٤٩ ٥٠ ٥١ ٥٢ ٥٣ ٥٤ ٥٥ ٥٦ ٥٧ ٥٨ ٥٩ ٦٠ ٦١ ٦٢ ٦٣ ٦٤ ٦٥ ٦٦ ٦٧ ٦٨ ٦٩ ٧٠ ٧١ ٧٢ ٧٣ ٧٤ ٧٥ ٧٦ ٧٧ ٧٨ ٧٩ ٨٠ ٨١ ٨٢ ٨٣ ٨٤ ٨٥ ٨٦ ٨٧ ٨٨ ٨٩ ٩٠ ٩١ ٩٢ ٩٣ ٩٤ ٩٥ ٩٦ ٩٧ ٩٨ ٩٩ ١٠٠

(Handwritten musical notation)

20.2. بِرَّكَ دَسَرَسُو ۽ مُسَرِّع

[illegible][illegible]

قُرْبُو، سَمْعَانِمْ كُتْمَ دَامَر هَوْنَدَسَرْ سَرُو قِرْوَحْرَهْ اِي كُنْدَر نَجْمُو قِرْوَقِرْ قِرْمُسْ مَعُو اِسْتَوْجِعِدْ مَسُونْدَسَرْ ج

[illegible][illegible]

مجموعہ 30 قروڑی قرضی مجموعہ 30 قروڑی

[illegible]

جرحه صخره قمرانه و جرحه صخره قمرانه

[illegible]

دسره نامو بروځو نامزدانو سرپرست قزاقو سرپرستونو هېڅو نامزدان نلري، اړيکونه يې د سترگه زغرو ښکارندويي کوي.

(سِرِّرُ عَزَّ وَجَلَّ سَدَّ) حَرِّ حَرَمٍ سِرِّرُ سِرِّرُ.

20.3. $\frac{1}{2} \log \frac{1}{2}$

20.3.1- جَعَلْتُكُمْ اُمَّةً مِّنْكُمْ يَكْفُرُ بِالْغَيْبِ وَيَخْتَلِفُ فِي شَعَائِرِ الْاَدْنَىٰ سُبُوْحًا

20.4. **مَرْفَعٌ مَرْفَعٌ**

.21

10:65 **يَا أَيُّهَا الَّذِينَ آمَنُوا لَا تَقْرَبُوا أَمْوَالَكُمْ الَّتِي رَكِبْتُمُوهَا وَلَا تَكُونُوا سَوَاقِيمَ**

جِسْمِ مَعْنَوِي. اَرْجُو مَعْنَوِيَّ رَاجِعَ سَرِّ اَرْغَمَ مَعْنَوِيَّ دَسُو مَعْنَوِيَّ وَنَدَمَ مَعْنَوِيَّ

22. **وَسَوَاءٌ لَّهُمْ سِرُّهُمْ أَمْ لَا** **يَكُونُ لَهُمْ قُرْآنٌ**

-22.1- דַּסְרִינָא דְּדִירָא, נֶחֱבֵה דְּסוֹרִינָא | סִימָן מַלְכִּי נִתְּקֵה לְעֻזְךָ וְלִפְתָּחֵה לְעֵצְךָ, כִּי אֲתִתְּקֵה בְּיַדְךָ וְשִׁבְחֵה אֱלֹהֵי הָאָרֶץ וְדַסְרִינָא

[illegible]

23. دُرسدُ ارسدُ سر / دُجُجُ دُجُ

-23.1

فَمَنْ يَكْفُرْ يَكْفُرْ عَلَىٰ نَفْسِهِ لَا يَكُونُ فِي اللَّهِ حِزْبٌ لِّمَنْ كَفَرَ ۚ سَاءَ لَهُمْ يَوْمَ الْقِيَامَةِ بُعْدًا

23:2 - اَسْمٰوَتِهِۦمۡ سَبْعٌ مِّثْلَ قَوۡسٍ مَّجۡدٰى ۚ ذٰلِكَ عِلۡمُ ذٰلِكَ الَّهِ الۡعَلِيِّ ۚ ذٰلِكَ اَللّٰهُ الۡعَلِيُّ الۡاَكۡبَرُ ۚ

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ الْحَمْدُ لِلَّهِ الَّذِي بَارَأَ الْإِنْسَانَ مِنْ عَلَقٍ وَإِنَّا إِلَى اللَّهِ لَارْجِعُونَ

23:4 - قَدْ خَلَقْنَاكُمْ وَإِنَّا لِلْخَلْقِ عَلِيمُونَ 17:09 يَا هَٰئِلَعَلَّامُ الْغُيُوبِ قَدْ خَلَقْنَاكُمْ وَإِنَّا لِلْخَلْقِ عَلِيمُونَ قَدْ خَلَقْنَاكُمْ وَإِنَّا لِلْخَلْقِ عَلِيمُونَ

دستور - 1: نمرس خا دسور ناخو / سرس خا موناخو موناخو

وَمِنْهُمْ مَّنْ يَّسْتَفِيزُ بِاللَّغْوِ الْكَاسِرِ ۚ

رَقْرَقُوْا فَرَجَمُوْهُ سَجِسْجِرًا سَاقِيًا.

- ۱۰۰ -

- قوس ارجی د سکر خوار ارجی مورت زج ارسا سار نار سوسو ارجی ارجی مورتو قوس سوسو سارو.

2.2- مَحْرُوسٌ (مَحْرُوسٌ مَحْرُوسٌ مَحْرُوسٌ مَحْرُوسٌ مَحْرُوسٌ)

2.5- عَمَّوْنُ (عَمَّوْنُ دَابَّوْنُ رَسْرَسُ تَارِجُ رَسْرَسُ)

2.5.1 - اَرْحَمَ رَحْمَةً

2.5.2- رَئِيسُكُمْ (رَئِيسُكُمْ لَا تَرْسُوهُمُ مَرَّةً وَاحِدَةً)

2.5.3- سیرتو سیرتو

2.5.4 - سُبْحَتِ

3.2- دۇدەتسۇر (ئىسلاھاتچىلىق مەركىزى ئارقىلىق دىئالوگ ئارقىلىق ئىسلاھاتچىلىق مەركىزى دۇدەتسۇر ۋە ئىسلاھاتچىلىق مەركىزى)

3.5.1 - اَرْحَمَ عَرَفَ

3.5.2- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي)

3.5.3- سَئِيسِي

3.5.4- رَئِيسِي

4- رَئِيسِي

4.1- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي)

4.2- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي)

4.3- رَئِيسِي

4.4- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي)

رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي)

4.5- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي)

4.6- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي)

4.7- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي)

4.8- رَئِيسِي

5- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي)

5.1- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي)

رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي)

رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي دَؤُورِي)

- رَئِيسِي

- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي)

- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي)

- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي)

- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي)

- رَئِيسِي (رَئِيسِي دَؤُورِي دَؤُورِي)

- رَئِيسِي

Terms of Reference (TOR)

Development of council public service portal platform

1- Introduction

The council seeks qualified software development firms to design, develop, and implement a **public service portal platform** that enables residents to access council services online. The platform should modernize public service delivery, automate workflows, and facilitate communication between residents and council departments through a secure and user-friendly digital interface.

2- Objectives

- To provide residents with a centralized online platform to submit service requests, track progress, and make payments.
- To streamline administrative workflows and improve transparency in council operations.
- To enhance efficiency and accessibility for both residents and council staff through digital transformation.

3- Scope of Work

The scope includes **design, development, hosting, maintenance, and support** for the entire system.

The platform will consist of

1. Admin Portal – For Council operations, staff and process management.
2. Customer Area – for citizens to access services, track applications, and manage documents.
3. Supporting modules - such as billing, payments, subscription, rentals and document generation.

4- Technical Stack

Layer	Technology
Backend	Laravel
Frontend	React / AlpineJS
Database	MySQL
Document storage	Amazon AWS

5- Hosting and infrastructure

not equal to, greater than greater than or equal to, less than, less than or equal to, empty, not empty, contains, and does not contain.

- **Option fields data source:**

- Select, radio, and checkbox fields should have the ability to link to a dynamic data source. This allows administrators to populate options automatically from predefined lists or external datasets, ensuring consistency and reducing manual updates.

- **Page content:**

- Rich text editor with visual tabs builder (English/Dhivehi)

- **Stages management:**

- Administrators should be able to create, edit, and reorder service stages with ease. Each stage must include a rich text field for admin instructions, allowing detailed guidance or notes for users processing the stage.

- Stage properties should include bilingual titles (English and Dhivehi), stage type, and content fields.

- Admins must be able to search for and assign specific users to each stage, ensuring that only authorized personnel can process tasks within that stage.

- Assigned users should visually represented as icons both within the stage modal and on the stage card for clear identification.

- The system should support auto-population of predefined service stage templates. Enabling rapid setup of commonly used workflows.

- Supported stage types must include: general, evaluation, verification, payment, approval, and completed, covering the full lifecycles of service processing.

- **Billing & Payments**

- Administrators should be able to attach products to a service, configure quantities, and adjust product pricing. The system must automatically generate an invoice for the service when the service request reaches the payment stage, based on the configured products.

- Admins should have the ability to link one or more bank accounts to the service for seamless payment processing.

- The system must follow selection of predefined payment terms so that invoices are generated according to the chosen payment schedule.

- **Generative Documents**

- The platform should provide the ability to create dynamic document templates that automatically generate permits or official documents once a service request is approved.

- Each subtask can include a mini form builder for admins to define required fields.
- Customers submit responses, which are locked for editing after submission.
- Admins can approve or reject subtasks; only approved subtasks allow the main stage task to be completed.
- **Stage completion**
 - The main stage task cannot be marked complete until all subtasks are approved and published.
 - Completion triggers the next stage to populate in the required action tab.
- **Payment stage**
 - Displays generated invoices with full details: invoice number, payment status, and date.
 - Online payments through BML/MIB are auto processed and stage is completed upon confirmation.
 - Manual or bank transfer payments are marked “processing” until verified by finance staff, after which the stage progress automatically.
- Complete stage:
 - Automatically generates and publishes configured documents or permits once the service request is finalized.
- **Charges and Payment**
 - Displays expected charges for the service request before invoice generation.
 - Shows all generated invoices associated with the service request.
- **View Form**
 - Renders the full application form submitted by the customer, including all subtasks and approved sub-requests with responses.
 - Provides a “Download PDF” button for admins to download the complete application form.
- **Documents**
 - Lists all documents generated for the service request.
- **Sub requests**
 - Displays all customer-submitted sub-requests in a card-style layout, including all fields and customer responses.
 - Admins can approve or reject each sub-request, with a reason filed to provide feedback visible to the customer.
 - Approved or rejected requests display their status and hide action buttons automatically.
- **Notifications**
 - One service request is approved, notifications are automatically sent to all relevant authorities configured by the council, ensuring proper communication and workflow transparency.

6.1.3 Invoices & Finance Modules

Invoices

The system should provide a comprehensive, ERP-style invoice management module with following features:

- **Invoice Index**

- Displays all essential invoice details in a clear, organized table: invoice number, customer name, amount, tax, total, date, due date, status, payment status, viya status, and available actions.

- **Invoice Creation**

- Admins can create new invoices with fields including:

- Customer selection
- Invoice date
- Payment term selection
- Viya reference number
- Viya invoice upload

- **Order lines**

- ERO-style product addition interface including: product selection, description, quantity, UOM selection, unit price, tax code, tax amount, line total, and a delete option.
- “Add line” button allows dynamic addition of multiple products or services.

• Term and Conditions

- Rich text editor to define invoice-specific terms and conditions, which will be reflected in the generated invoice.

• Invoice Totals

- Automatically displays subtotal, tax, discounts, total, paid amounts, and remaining balance.

- **Related Payments section**

- Displays all payments linked to the invoice, including payment method, reference number, amount, status, and payment date.

- **Invoice Update**

- Include all features from the invoice creation page.

- **Payment Registration**

- Opens a modal to register payments, including amount, status, payment method, date and notes.
- Cash payments at counters can also be recorded manually by admin or finance staff.

6.1.4 Data Sources

- Enables admins to add and manage data sources, such as service options, charges, or other relevant data.
- Admins can add unlimited data sources, with each source supporting multiple data lines in English and Dhivehi.
- Supports linking products to individual data lines for automatic charge calculation.

6.1.5 Products

The system should support ERP-style product management with following key fields:

- Name (English & Dhivehi)
- Type (service, product, rental, subscription)
- UOM (Unit of measurement)
- Tax

- SKU
- Price
- Stock quantity
- Category
- Description (English & Dhivehi)
- Image

Products categories are dynamic, allowing admins to add, edit, or configure types as needed.

6.1.6 Units of Measurement (UOM)

- Interface to add and manage units of measurement for products, enabling accurate inventory and billing calculations.

6.1.7 Taxes

- Admins can define unlimited tax options with:
 - Title (English & Dhivehi)
 - Percentage or fixed amount
- Fully configurable for different service types or products

6.1.8 Payment Terms

Admins can create or delete payment terms, including:

- Title (English & Dhivehi)
- Number of days
- Description (English & Dhivehi)

6.1.9 Payments

- Displays all registered payments for invoices, including
 - Number, Customer, Amount, Payment Method, Payment Date, status
- Payment Update Page
 - Shows payment details plus uploaded receipts for bank transfers.
 - For BML Payment gateway, displays response data: Invoice ID, Payment Method ID, Transection ID, State, and signature.
 - Admin can approve payments or revert approved payments to pending.

6.1.10 Payment Methods

- Admins can configure payment methods. Default methods include: Cash, and Bank transfer.
- Support adding new payment methods in the future.

6.1.11 Bank Accounts

- Admins can manage all bank accounts linked to the system.
- Field include: Account Name, Account Number, Bank Name, Branch Name, Currency, Balance, Chart of accounts selection, Active status, Default account designation.

6.1.12 Charts of Accounts

- Provide a general accounting framework with the ability to add, edit, or remove accounts.
- Fields include: Title, Code, Type, and Active Status.

6.1.13 Subscriptions

The subscriptions module enables admins to manage recurring charges such as monthly rentals, Monthly fees, Yearly fees, rental agreements, and garbage disposal fees collected from customers. Only admins can create subscription and customers cannot.

Key Features:

- **Subscription Index View**
 - Displays a comprehensive list of subscriptions with the following fields:
 - Subscription Number
 - Customer Name
 - Amount
 - Tax
 - Total
 - Start Date
 - End date
 - Status
 - Next Invoice Date
- **Subscription Update Page**
 - **Details tab**
 - Customer Name
 - Start Date & End Date
 - Payment Term Selection
 - Billing Cycle
 - Invoice Timing & Billing Alignment
 - Billing address selection
 - Option to attach multiple customers to a single subscription so that all linked customers can view and manage invoices and payments.
 - Fines management configuration panel where admins can setup late fees, penalties and fines based on different types such as percentage or fixed fine after invoice deadline.
- **Agreement Details**
 - Agreement Number
 - Agreement starts date & End date
 - Upload Agreement PDF
 - Multi-upload option for additional related documents
- **Order Lines**
 - Admins can add subscription products so the system can auto-generate recurring invoices based on the defined billing cycle
- **Terms and Conditions**
 - Rich-text editor for defining terms and conditions for the subscription: these terms will be applied to all future invoices based on the defined billing cycle
- **Invoices Tab**
 - Displays all invoices related to the subscription in a card-style layout, showing:
 - Invoice Number
 - Invoice Date
 - Due Date

- Total Amount
- Payment Status Badge
- **Recent Invoice Summary**
 - The top-right corner of the subscription update page displays the most recently generated invoice, including its status, invoice number, and total amount

6.1.14 Addresses, Atolls & Islands

Addresses

- Admins can add and manage all island addresses within the system for use across modules such as Subscriptions and services.

Atoll & islands

- A separate table will maintain Atolls and islands. When adding an address, admins can select the relevant Atoll and Island from a dropdown list.

6.1.15 Rental Booking Inbox

- This module is for managing customer rental requests.
- Admins can review, approve, or reject rental requests efficiently

6.1.16 Rental Booking Calendar

- Provides a calendar view of all confirmed rental bookings for equipment and venues.
- Calendar views include weekly, Monthly, and 6 months views.
- Each booked slot displays:
 - Booking Request Number
 - Products
 - Customer Name

6.1.17 Documents

- Stores all generated documents from service requests.
- Admins can create custom documents for customers and publish them to the customer's document locker.
- A **Document types** table allows admins to add or remove types (eg; Permit, Certificate, etc)

6.1.18 Users

- Displays all registered portal users.
- Admins can view, update and assign permissions to users.
- When a user logs in via Efaas, the system automatically creates a new user with the 'Customer' role.
- Admins can assign roles such as administrator, service editor, Rental user, etc. and the system sends notification to users about their assigned roles.

6.1.19 Permissions

- Each CRUD Operation and page in the application has dynamically generated **Create, Update, Delete, and View** permissions.
- Permissions can be assigned to users or roles.

6.1.20 Roles

- Admins can create, update, or delete roles.

- The role edit page includes a searchable list of permissions that can be assigned via multi-select or checkboxes.

6.1.21 Settings

The setting page allows configuration of core application parameters, including:

- Application Logo Upload
- Application Name
- Service Request Reference Number Format
- Organization Logo Upload
- Invoice Reference Number Format
- Payment Reference Number Format
- Default Invoice Terms & Condition (rich-text editor)
- Document Reference Number Format
- Subscription Reference Number Format
- Booking Reference Number Format
- Add More parameters wherever needed

6.1.22 Environment Variables

Admins can configure the following:

- Amazon AWS credentials
- Database Configuration
- File Upload Settings
- BML Payment Gateway credentials
- Efaas credentials
- Web Socket Service Credentials
- Dhiraagu & Oreedoo SMS Gateway credentials
- SMTP Email Configuration

6.1.23 Navigation Menu

- Admins can add, edit, or remove customer portal navigation menu items.
- The menu supports drag-and-drop ordering, multi-level structure, and English/Dhivehi language support.

6.1.24 Custom CSS

- Admins have access to a custom CSS panel with a web-based code editor.
- CSS changes are applied globally across the application interface.

6.1.25 Dynamic Home Page

- The customer portal home page is fully dynamic with a page builder.
- Admins can add or remove content blocks to display services, rentals and other key information in English and Dhivehi.

6.1.26 Application Footer

Admins can add, update, or remove footer widgets and content across the portal.

6.1.27 Dynamic Pages

- The system should include a dynamic page builder to create, update, and delete pages.
- The page builder features a block editor for easy content management.

6.2 Customer Area

6.2.1 Header

- Includes a language switcher to toggle between English and Dhivehi.
- Dark mode / Light mode toggle.
- Displays the application logo prominently.
- Notification badge and user profile dropdown are included.
- Notification dropdown lists all user notifications with an option to mark items as read

6.2.2 Home Page

- Displays of all published services and rentals.
- Dynamic content created by admins using the page builder is also visible

6.2.3 services archive pages

- Lists all available services for the customer to browse.

6.2.4 Service single page

- Displays service title, “Apply Now” button, processing time, submission time, and additional information tabs configured by admins.
- If the customer is not logged in, the “Apply Now” button is hidden and replaced with a **login** button.
- Clicking the login button redirects the user to the Efaas login page; after successful login, the user is returned to the same page.

6.2.5 Service Request submission Form

- Activated when a customer clicks “Apply Now.”
- Displays all fields and sections from the service form builder.
- Upon submission, a success message is displayed and the form is hidden.

6.2.6 Rentals Page

- Display all rental categories.
- Selecting a category shows all available rentals with price, options, photo, and title.
- Customers can select multiple items from a category in a simple rental request.
- Selected items open a rental form modal/sidebar showing all options and a grand total.
- Submitting the rental request triggers a success message and redirects the customer to the **Rental Requests** Page.
- Approved rentals generate notifications and digital booking approval, available in the **Customer Locker**.

6.2.7 Requests

- Displays all requests submitted by the customer as cards showing:
 - Service title
 - Date submitted
 - Request Number
 - Status
 - List of stages with completed stages highlighted in green

6.2.8 Single Service Request

- Displays request status, last updated date, and the following tabs:
 - **Request Information:** Timeline of all updates, with each entry showing title, date, and time.
 - **Application Form:** Render of the submitted application form.

- **Tasks:** Subtasks assigned by admins, with an option for customers to respond.
- **Payments:** Displays invoices generated for the request. Customers can pay without leaving the page.
- **Documents:** All related documents, with title, QR code, download, and view buttons. QR codes are auto generated and validate the document upon scanning.
- **Additional Requests:** Allows customers to submit sub requests after application processing (e.g.: deadline extensions). Only admin-approved sub requests types are displayed.

6.2.9 Subscriptions

- Display all subscriptions assigned to the logged-in user.
- Admins can create subscriptions and assign users.
- Each subscription card shows:
 - Number
 - Products billed
 - Status
 - Start and end dates
 - Next billing date
 - Billing schedule (monthly, yearly, etc.)

6.2.10 Single Subscription Page

- Displays complete subscription details:
 - Billing address
 - Start and end dates
 - Next billing date
 - Billing schedule
 - Service being billed
 - Total amount
 - Agreement details (number, start/end dates, PDF)
 - Additional attachments
 - Generated invoices in card style with number, date, due date, total, and status.

6.2.11 customer dashboard

- Metrics displayed
 - Total service requests
 - Ongoing requests
 - Completed requests
 - Uncompleted requests
 - Total pending balance
 - Rental requests
 - Subscriptions
- Quick links to requests and pending tasks.

6.2.12 customer invoices page

- Card-style displays of invoices with number, status, date, due date, total, and related service request number.

6.2.13 Single invoice page

- Displays full invoice details:
 - Header with app logo and organization details
 - Billing and customer information
 - Invoice date, due date, source (service request, subscription, or rental)
 - Payment terms
 - Order lines (item, quantity, unit price, tax, total)
 - Summary section: subtotal, tax, total, registered payments, balance
- Displays all submitted payments in card format.
- Floating window at the top shows total amount, pay button, and download button.
 - **Pay Button:** Opens a payment modal
 - Card payments redirect to BML gateway.
 - Card payments redirect to MIB
 - Bank transfers display account details, with receipt upload and validation rules.
 - **Download Button:** Downloads PDF version of the invoice.

6.2.14 Locker

- Displays all documents, permits, and booking approvals.
- Default filter shows active items; expired items can also be filtered.
- Each document is displayed as a card with:
 - Type, title, number, issue date, expiry date, QR Code, download, and details button.
- QR codes validate documents via a link with an access ID.
- Download button saves an image of the document card for offline use.

6.2.15 Document View Page

- Documents are displayed in both English and Dhivehi.
- Fields include Thaana titles, and bilingual data.
- Key fields: Type, Reference Number, Issue date, Issue to, Service Request Number, Expiry Date, Validity.

6.2.16 Footer

- Dynamic Content added by admins (e.g., important links, contact info).

6.2.17 Notifications

- All relevant actions trigger notifications.
- Customers receive notifications via SMS and email.
- Admins receive notifications if added to service stages or rental processing teams.
- Finance department receives email notifications for payments requiring action.

7. Integrations

- eFaas login (authentication)
- MIB
- BML Payment Gateway
- Dhiraagu/Ooredoo SMS Gateway (admin selectable)
- Amazon AWS for document storage
- Microsoft 365 Email for notifications

8. Deliverables

1. Admin Portal

6		መግቢያ ስርዓት ለማሳካት የሚያስፈልጉትን ሰነዶች ማቅረብ / ለመግቢያ ስርዓት ማሳካት
7		ወጪዎች / ለመግቢያ ስርዓት ማሳካት (ክፍያ) ለማሳካት የሚያስፈልጉትን ሰነዶች ማቅረብ
8		ተገቢዎች ለመግቢያ ስርዓት ማሳካት የሚያስፈልጉትን ሰነዶች ማቅረብ (ክፍያ) (አገልግሎት ለመስጠት) የሚያስፈልጉትን ሰነዶች ማቅረብ (ክፍያ) ተገቢዎች ለመግቢያ ስርዓት ማሳካት የሚያስፈልጉትን ሰነዶች ማቅረብ ለመግቢያ ስርዓት ማሳካት የሚያስፈልጉትን ሰነዶች ማቅረብ
9		ወጪ ስርዓት ለመግቢያ ስርዓት (20.1.1 ንድፍ ለመግቢያ ስርዓት)

መግቢያ ስርዓት:

- መግቢያ ስርዓት ለመግቢያ ስርዓት ማሳካት የሚያስፈልጉትን ሰነዶች ማቅረብ
- መግቢያ ስርዓት ለመግቢያ ስርዓት ማሳካት የሚያስፈልጉትን ሰነዶች ማቅረብ
- መግቢያ ስርዓት ለመግቢያ ስርዓት ማሳካት የሚያስፈልጉትን ሰነዶች ማቅረብ
- መግቢያ ስርዓት ለመግቢያ ስርዓት ማሳካት የሚያስፈልጉትን ሰነዶች ማቅረብ
- መግቢያ ስርዓት ለመግቢያ ስርዓት ማሳካት የሚያስፈልጉትን ሰነዶች ማቅረብ

የመግቢያ ስርዓት ስርዓት	የመግቢያ ስርዓት ስርዓት
ስርዓት:	ስርዓት:
ወጪ:	ወጪ:
ሰነድ:	ሰነድ:
ሰነድ:	ሰነድ:
ሰነድ:	ሰነድ:

Form of Performance Bank Guarantee (Unconditional)

To:

[name & address of Purchaser]

.....

WHEREAS [name and address of Supplier] (hereinafter called "the Supplier") has undertaken, in pursuance of Contract No. dated to execute [name of Contract and brief description of Works] (hereinafter called "the Contract");

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with his obligations in accordance with the Contract;

AND WHEREAS we have agreed to give the Supplier such a Bank Guarantee;

NOW THEREFORE we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Supplier, up to a total of *..... [amount of Guarantee] [amount in words], such sum being payable in the types and proportions of currencies in which the Contract Price is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of [amount of Guarantee] as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

*An amount is to be inserted by the Guarantor, representing the percentage of the Contract Price specified in the Contract, in Maldivian Rufiyaa.

We hereby waive the necessity of your demanding the said debt from the Supplier before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the Contract or of the Works to be performed there under or of any of the Contract documents which may be made between you and the Supplier shall in any way release us from any liability under this Guarantee, and we hereby waive notice of any such change, addition, or modification.

This Guarantee shall be valid until the date of issue of the Defects Correction Certificate.

SIGNATURE AND SEAL OF THE GUARANTOR

Name of Bank

Address

.....

.....

Date

Form of Bid Security (Bank Guarantee)

WHEREAS,[*name of Bidder*] (hereinafter called "the Bidder") has submitted his Bid for the Project no.....issued by the Ministry of Finance and Treasury onfor construction of[*name of Contract*] (hereinafter called "the Bid").

KNOW ALL PEOPLE by these presents that We [*name of Bank*] of [*name of country*] having our registered office at (hereinafter called "the Bank") are bound unto [*name of Purchaser*] (hereinafter called "the Purchaser") in the sum of * for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors, and assigns by these presents.

SEALED with the Common Seal of the said Bank thisday of20.....

THE CONDITIONS of this obligation are:

- (1) If, after Bid opening, the Bidder withdraws his Bid during the period of Bid validity specified in the Form of Bid;
- or
- (2) If the Bidder having been notified of the acceptance of his Bid by the Purchaser during the period of Bid validity:
 - (a) fails or refuses to execute the Form of Agreement in accordance with the Instructions to Bidders, if required; or
 - (b) fails or refuses to furnish the Performance Security, in accordance with the Instruction to Bidders; or
 - (c) does not accept the correction of the Bid Price pursuant to Clause 27,

* The Bidder should insert the amount of the Guarantee in words and figures denominated in Maldivian Rufiyaa. This figure should be the same as shown in Clause 16.1.7 of the Instructions to Bidders.

we undertake to pay to the Purchaser up to the above amount upon receipt of his first written demand, without the Purchaser's having to substantiate his demand, provided that in his demand the Purchaser will note that the amount claimed by him is due to him owing to the occurrence of one or any of the three conditions, specifying the occurred condition or conditions.

This Guarantee will remain in force up to and including the date days after the deadline for submission of bids as such deadline is stated in the Instructions to Bidders or as it may be extended by the Purchaser, notice of which extension(s) to the Bank is hereby waived. Any demand in respect of this Guarantee should reach the Bank not later than the above date.

DATE..... SIGNATURE OF THE BANK
WITNESS SEAL

[signature, name, and address]

Form of Bank Guarantee for Advance Payment

To:
[name & address of Purchaser]

.....
.....

[name of Contract]

Gentlemen:

In accordance with the provisions of the Conditions of Contract, of the above-mentioned Contract,
.....[name and address of Supplier] (hereinafter called "the Supplier") shall deposit with [name of Purchaser] a Bank Guarantee to guarantee his proper and faithful performance under the said Clause of the Contract in an amount of[amount of Guarantee][amount in words].

We, the
[Bank or Financial Institution], as instructed by the Supplier, agree unconditionally and irrevocably to guarantee as primary obligator and not as Surety merely, the payment to
[name of Purchaser] on his first demand without whatsoever right of objection on our part and without his first claim to the Supplier, in the amount not exceeding *..... [amount of Guarantee]..... [amount in words].

We further agree that no change or addition to or other modification of the terms of the Contract or of Works to be performed there under or of any of the Contract documents which may be made between
[name of Purchaser] and the Supplier, shall in any way release us from any liability under this Guarantee, and we hereby waive notice of any such change, addition, or modification.

* An amount is to be inserted by the Bank or Financial Institution representing the amount of the Advance Payment, in Maldivian Rufiyaa.

This Guarantee shall remain valid and in full effect from the date of the advance payment under the Contract until[name of Purchaser] receives full repayment of the same amount from the Supplier.

Yours truly,

SIGNATURE AND SEAL:

NAME & ADDRESS OF BANK/INSTITUTION