

IT Consultants

Deliverables August 2026 – January 2027

1. System & Platform Enhancements

- Admission Portal: Implement scheduled modifications and feature updates.
- Access Management: Finalize user roles, permissions, and access controls across MNU_Auth, Moodle, and MyMNU.
- COMSATS Project: Analyze, document, and map core technical and functional requirements and working with project team.
- SIP Portal: Execute designated system updates and portal optimizations.
- Exam Portal: Execute designated updates, process changes, and functional enhancements.

2. Payment Portal: Functional Enhancements

- Receipts & Notifications: Streamline automated transaction receipts and client-facing alerts.
- Dispute Handling & Overrides: Establish workflows for managing transaction disputes and manual administrative overrides.
- Bank Reconciliation: Develop automated or structured workflows for ledger and bank statement balancing.
- Refunds & Reversals: Implement secure protocols for processing transactional refunds and charge reversals.
- Reporting Module: Build comprehensive financial analytics and data reporting tools.
- Internal Notification Reliability: Optimize system architecture to guarantee dependable internal system alerts and logs.
- Expiry & Cleanup: Configure automated routines for session expiration and legacy data cleanup.
- Partial Payments: Introduce support for structured, incremental, or split-payment functionalities.

3. Payment Portal: Testing & Deployment

- User Acceptance Testing (UAT): Coordinate with stakeholders to conduct comprehensive UAT and gather signoffs.
- Production Deployment: Manage the final rollout strategy to transition the portal to the live production environment.
- Post-Go-Live Support: Provide support, monitor system performance, and address any immediate post-launch stability issues.