



Reference Number: (IUL)196-C/1/2026/86

REQUEST FOR PROPOSALS

Request for Proposals:
Strategic AI Model Licensing, Sovereign Deployment and Consultancy Services

Prosecutor General's Office (PGO)

Three-Year AI Model Licensing and Three-Year AMC

On-Premises Bilingual AI Stack and Licensed AI Legal System
PGO-Owned Frontier LLM Provider Account, API Credits and AI Consultancy

PUBLICATION DATE 27 th July 2026	BID SUBMISSION DEADLINE 12 th August 2026, 11:00AM
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1. BACKGROUND AND OBJECTIVES

1.1 Introduction

The Prosecutor General's Office (hereinafter referred to as the "Client" or "PGO") seeks a qualified partner to provide three-year licences for specified on-premises artificial intelligence models and systems, develop and deploy a PGO-owned semantic search system using licensed embedding-generation and reranking model software, deploy the licensed on-premises stack within PGO infrastructure, nominate in its Bid exactly one frontier-model provider from Google, Anthropic or OpenAI, create and provide one PGO-owned provider account for the nominated provider, fund and load provider-consumable credits in three annual credit allocations of USD 12,000 each for Contract Years 1, 2 and 3, submit a mandatory Bid-Stage AI Infrastructure Plan and Design, validate and refine that plan after discovery, deliver maintenance and support under a fixed three-year AMC, perform AI consultancy and co-development during Months 1 - 24 covering discovery, roadmap implementation, co-developed MCP servers and PGO-specific agentic workflows and middleware development, and provide managed AI infrastructure operations, AI governance, runtime security, efficiency optimization and operational optimization during Months 1 - 36.

PGO handles highly sensitive prosecution files, legal opinions, court documentation, witness and victim information, internal communications, evidence-related records and institutional knowledge. Any AI capability introduced into this environment must therefore be designed around data sovereignty, confidentiality, integrity, auditability, human oversight and strict operational control.

This RFP adopts a thirty-six (36) month licensing and services model. The on-premises model and system licences shall remain valid for the full three-year term. The frontier LLM reasoning capability is not a vendor-licensed model or vendor service entitlement. Each Bidder shall nominate exactly one frontier-model provider from Google, Anthropic or OpenAI in its Bid. The nominated provider shall be evaluated as part of the Bid and, if the Bidder is awarded the Contract, shall become the contracted frontier-model provider for the full thirty-six (36) month term. The vendor shall create and provide one provider organization/account, register it in PGO's name and place it under PGO administrative ownership and control. The vendor shall fund and load one USD 12,000 provider-consumable API-credit allocation at the beginning of each of the three Contract Years. No annual credit allocation shall be divided among providers, and the contracted provider shall not be substituted except through a formal Contract variation approved by PGO where continuation with that provider becomes legally, technically or commercially impracticable. Annual Maintenance Contract (AMC) services shall cover the full thirty-six (36) month term and shall be quoted as one fixed three-year AMC price, not as separate Year 1, Year 2 and Year 3 prices. Recurring consultancy/co-development shall be separately priced monthly for Months 1 - 24, while managed AI infrastructure services shall be separately priced monthly for Months 1 - 36, with the committed personnel and capacity specified in Section 3.4.3.

The procurement shall be conducted in accordance with the Public Finance Act of the Maldives and applicable Procurement Regulations, and the engagement shall comply with the Maldives Personal Data Protection Act and any sectoral rules applicable to prosecutorial information.

1.2 Primary Objectives

- Deploy all licensed AI models, the PGO-owned semantic search system, model-serving components, embeddings, indexes, logs, administration tools and related data stores within PGO-owned or PGO-controlled on-premises infrastructure. The sole external-model exception is request-time processing through a PGO-owned frontier-model provider tenant and PGO-approved API endpoint.
- Provide production-ready on-premises bilingual Dhivehi - English speech-to-text (STT), text-to-speech (TTS), Dhivehi-to-English translation, embedding-generation and reranking models. The on-premises OCR/document AI capability shall additionally support Thaana, English and Arabic scripts and accurately extract Western Arabic numerals (0 - 9), Arabic-Indic digits, dates, amounts, percentages, identifiers and legal references. Dhivehi - English drafting, summarization, classification, extraction, rewriting and other generative language tasks shall be provided through a PGO-owned frontier-model provider tenant and approved API, not through a vendor-licensed LLM.
- Provide consultancy to identify and prioritize high-value AI use cases, submit the mandatory Bid-Stage AI Infrastructure Plan and Design, establish the initial roadmap, and validate and refine the bid-stage plan after award using confirmed discovery findings. Implement the approved roadmap, co-develop PGO-specific agentic workflows and secure on-premises MCP servers, and deliver reusable AI components and middleware. A dedicated Project Manager shall plan and coordinate implementation with PGO's development team while the vendor provides and manages the required AI infrastructure. The vendor shall maintain and patch the platform, enforce AI governance and runtime security, and continuously optimize performance, capacity and resource efficiency. Initial model/API documentation, model-use training and handover shall be completed as one-time implementation deliverables before implementation acceptance.
- Supply and deploy a separately licensed on-premises AI Legal system providing a Maldivian legal RAG capability grounded in an authorized corpus of the Constitution, legislation, regulations, case law, court judgments and other PGO-approved legal sources, with permission-aware retrieval, precise source citations, auditability and mandatory human legal review.
- Provide explicit three-year, non-exclusive, non-transferable and non-sublicensable organization-only licence terms for the AI models and systems, together with one separately itemized fixed three-year AMC price, renewal terms and all third-party dependencies. Every on-premises model and system licence shall provide unmetered use solely for PGO's internal official functions, without user, application, request, token, document, audio-minute, character, throughput or inference-volume licence restrictions; actual processing capacity shall be governed only by PGO's existing GPU/compute infrastructure, any PGO-approved additions and PGO-controlled operational safeguards. Unmetered use does not authorize redistribution, shared-government hosting or provision of a licensed component to another government agency or organization.
- Provide the LLM reasoning capability through the single Google, Anthropic or OpenAI provider nominated by the Bidder in its Bid. The vendor shall create and deliver the corresponding provider account in PGO's name, place it under PGO administrative ownership and control, and fund it directly. The proposed provider shall remain fixed for the Contract term subject only to an approved formal Contract variation under Section 3.10. The approved API shall perform request-time

processing without storing PGO data, prompts, retrieved context or outputs and shall not use such content for training, evaluation or service improvement.

1.3 Engagement Summary

Item	Description
Contract and Licence Term	Thirty-six (36) months from contract commencement or the accepted licence activation date stated in the Contract.
On-Premises Models	All non-reasoning models, the AI control plane and model-serving components, embeddings, indexes, logs and administration tools shall be hosted within PGO infrastructure. Vendor-owned components shall be licensed for three years on a non-exclusive, non-transferable and non-sublicensable organization-only basis, with unmetered use solely for PGO's internal official functions and no user, application, request, token or inference-volume restriction. PGO shall not redistribute or provide a licensed component or hosted inference capability to another government agency or organization. Processing capacity shall be determined by PGO's existing GPU/compute resources and any PGO-approved additions. These restrictions do not apply to PGO-owned data, embeddings, indexes, semantic-search code or custom deliverables.
PGO-Owned Semantic Search	The vendor shall develop and deploy a separate on-premises semantic search system for PGO using licensed embedding-generation and reranking model software. PGO owns the system, source code, configurations, every embedding/vector representation generated from PGO data, indexes and all other PGO-derived artefacts. Only the model software/weights/runtime are licensed; the vendor shall not claim rights in or reuse PGO data or generated embeddings.
AI Legal – Maldivian Legal RAG	Provide a separately licensed on-premises Maldivian AI Legal system meeting the RFP's corpus, bilingual query, permission-aware retrieval, source-and-provision citation, corpus-update, auditability, unsupported-statement safeguard and human legal-review requirements. All corpus content, retrieval data, embeddings, indexes and audit records shall remain inside PGO.
PGO-Owned Frontier LLM Provider Account	The frontier LLM is not vendor-licensed. The Bidder shall nominate exactly one provider from Google, Anthropic or OpenAI in its Bid. The nominated provider shall be evaluated as part of the Bid and remain the contracted provider for the full thirty-six (36) month term. The vendor shall create and provide one provider account in PGO's legal name and under PGO administrative ownership and control. The vendor shall fund and load one USD 12,000 provider-consumable credit allocation at the beginning of each of the three Contract Years. The annual credit allocations shall not be split across providers. PGO controls the organization/project, highest-level administrator roles, recovery contacts, credentials, API keys and billing visibility; vendor access is delegated and revocable. Each production credential or API key shall be dedicated to the PGO-controlled AI control plane, stored only in its PGO-controlled secrets-management facility and used only through that control plane. It shall not be issued to or used by any application, agent, MCP server, workflow, script, user device, backend system or vendor infrastructure. Drafting, summarization, classification, extraction, rewriting, question answering and other approved generative functions shall use the nominated provider account and API with transient processing, zero provider-side content retention and no training use. A vendor-owned/shared tenant or pass-through credit balance is not acceptable.
Commercial Model	Three-year unmetered on-premises AI model/system licences; fixed-price PGO semantic-search development/deployment; one fixed three-year AMC amount covering vendor product/model support and updates throughout the full term; PGO-owned frontier-model tenant/API integration plus three annual provider-credit allocations of USD 12,000 each for Contract Years 1, 2 and 3; fixed discovery, infrastructure design and deployment; monthly consultancy/co-development for 24 months; and monthly managed AI infrastructure services for 36 months. No optional-capacity line or resource rate card is required.
Monthly Services Team	Months 1 - 24: one named dedicated Project Manager, two named AI/ML and agentic integration engineers, at least one named AI / Agentic AI Security Engineer, at least one named Infrastructure Security Engineer and one named AI Infrastructure / MLOps Engineer (six named core personnel). Months 25 - 36: the three named managed AI infrastructure personnel continue. Each service is evaluated against agreed deliverables, service levels and outcomes.

Item	Description
Consultancy Outcome	Mandatory Bid-Stage AI Infrastructure Plan and Design; approved post-award validated/refined plan; managed, maintained, patched, governed, runtime-secured and efficiency-optimized AI infrastructure; monthly model-performance/configuration and GPU-utilization reviews; tested and approved model/runtime/configuration updates with rollback; coordinated implementation with PGO's development team; implemented AI roadmap; co-developed on-premises MCP servers and PGO-specific agentic workflows; reusable AI components, middleware, role-based technical and organizational AI training, operational optimization and annual QA.
Governing Law	Laws of the Republic of Maldives. Disputes subject to the exclusive jurisdiction of the courts of the Maldives.

2. INSTRUCTIONS TO BIDDERS

2.1 General Information

2.1.1 Project	Provision of three-year AI model and system licences, development and deployment of a PGO-owned semantic search system using licensed embedding-generation and reranking model software, on-premises deployment, a fixed three-year AMC, monthly managed AI infrastructure services for Months 1–36, PGO-owned frontier-model provider tenant/API integration with three vendor-funded annual credit allocations of USD 12,000 each for Contract Years 1, 2 and 3, a mandatory Bid-Stage AI Infrastructure Plan and Design with post-award validation/refinement, and consultancy/co-development for Months 1–24 covering discovery, roadmap implementation, AI governance, runtime security, efficiency optimization, dedicated project management, collaboration with PGO's development team, MCP servers, PGO-specific agentic workflows, middleware, role-based technical and organizational AI training and operational optimization for Prosecutor General's Office (PGO), covering the full scope in Section 3.
2.1.2 Proposal	Prospective Bidders are invited to submit one complete technical and financial proposal covering the full thirty-six (36) month engagement. Proposals shall be prepared solely on the basis of this RFP, its schedules and any formal addenda or clarifications issued to all Bidders. PGO will not provide, and Bidders shall not be entitled to request, access, inspect or rely upon, any non-public information concerning PGO's internal infrastructure, systems, network architecture, security controls, configurations, data, workloads, volumes, operational procedures or other internal environment before Bid submission or Contract award. Bidders shall state any necessary assumptions in their Technical Proposal, provided that such assumptions do not qualify, reduce or contradict a mandatory requirement or create an unpriced dependency. After Contract award, PGO may, at its sole discretion, enter a post-award discovery and validation engagement with the successful Bidder. Only after execution of a non-disclosure agreement and completion of PGO's applicable security and access formalities may PGO disclose to the successful Bidder the minimum information reasonably necessary to perform the Contract. The successful Bidder shall use such information solely for the Contract and shall not disclose it to any third party. Post-award disclosure shall be used to validate and refine the awarded design and implementation plan and shall not, by itself, entitle the successful Bidder to revise the awarded price, scope, delivery commitments or other commercial terms, except through a formal written Contract variation approved by PGO. Partial bids that omit the mandatory Bid-Stage AI Infrastructure Plan and Design or any required model, licence, AMC, post-award plan validation/refinement, managed infrastructure operations, maintenance, security patching, AI governance, runtime security, efficiency optimization, deployment, PGO-owned semantic search development and ownership handover, cloud privacy control, roadmap implementation, MCP server, agentic workflow, middleware or operational optimization component may be rejected as non-responsive. PGO is not bound to accept any proposal and may annul the selection process before award without liability.

2.1.3 Eligibility of Bidders	This bidding process is open only to Bidders registered in the Maldives as businesses with the Ministry of Economic Development under the Small and Medium Enterprises Act (Act No. 6/2013) and/or businesses falling within Sections 7 and 9 of the Business Registration Act (Act No. 18/2014) and classified as Small and Medium Enterprises (SMEs) in accordance with applicable Maldivian laws and regulations. Each Bidder shall submit valid SME registration and Business Registration certification with its Bid. Bidders must be legally eligible to provide AI licensing, on-premises deployment, secure cloud API integration, AI infrastructure planning, managed AI infrastructure operations, maintenance and security patching, AI governance, runtime security, efficiency optimization, software consultancy, MCP server and agentic workflow co-development, middleware development and support services in the Maldives or through an approved local delivery structure. Bidders must meet Section 3.3, demonstrate the ability to deploy and support AI models inside customer infrastructure, and provide evidence for the nominated Google, Anthropic or OpenAI provider, PGO tenant ownership and provider-side zero-retention controls. All personnel accessing PGO systems or data must be identified, approved and bound by confidentiality obligations.
2.1.4 Fraud and Corruption	Bidders must maintain the highest ethical standards during procurement and execution of the Contract. PGO may reject a proposal or terminate a contract if the Bidder is found to have engaged in corrupt, fraudulent, collusive, coercive, obstructive or conflicted conduct.
2.1.5 Subcontracting	The Bidder shall act as prime contractor for the engagement. Subcontracting, off-loading or use of third parties for sensitive data handling, model inference, fine-tuning, administration or support is prohibited unless explicitly approved in writing by PGO.

2.2 Bid Information Documents

2.2.1 Contents of Bidding Documents	Bidders are expected to examine all instructions, forms, terms and information in the bidding documents. Failure to furnish all required information may result in rejection of the bid. • Section 1: Background and Objectives. • Section 2: Instructions to Bidders. • Section 3: Terms of Reference. • Section 4: Bid Evaluation Methodology. • Section 5: Standard Proposal Forms and Compliance Sheets.
2.2.2 Bid Registration	The registration procedure shall be specified in the Bid Data Sheet. Only registered Bidders will receive clarifications, addenda or amendments issued by PGO.
2.2.3 Clarification of Bidding Documents	• Bidders may request clarification of any part of the Bidding Documents within the timeframe specified in the Bid Data Sheet. • All requests for clarification and PGO responses will be communicated in writing to all registered Bidders. • All requests for clarification shall be submitted to procurement@pgoffice.gov.mv
2.2.4 Amendment of Bidding Documents	• PGO may amend the Bidding Documents at any time prior to the deadline for submission of bids. • Any addenda issued will form an integral part of the Bidding Documents and will be communicated in writing to all registered Bidders. • PGO may extend the bid submission deadline, if necessary, to allow Bidders reasonable time to incorporate amendments.
2.2.5 Confidentiality of Bid Information	All documents and information supplied by PGO to Bidders in connection with this RFP shall be treated as confidential. Bidders shall not disclose such information to third parties or use it for purposes other than preparation of the proposal without prior written consent from PGO.

2.3 Preparation of Bids

2.3.1 Language	The proposal shall be written in English. Documents in Dhivehi or any other language shall be accompanied by an English translation or summary where requested by PGO.
2.3.2 Documents Comprising the Bid	- Bidders shall submit bid documents using the forms and formats provided in Section 5. - Proposals should preferably be typewritten or computer-generated. Hand-written alterations, corrections or overwriting may result in rejection. - Bids shall include all documents listed in the Submission Checklist in Section 5.9.
2.3.3 Bid Price	The bid price shall match the Financial Proposal and remain firm during the bid validity and Contract period, except for PGO-approved frontier-model API usage above the applicable annual USD 12,000 credit allocation or work expressly authorized through a written Change Request. Prices shall include all taxes and fees and shall separately identify: (a) three-year on-premises model/system licences, including the Dhivehi-to-English translation model and embedding-generation and reranking model software/weights/runtime but excluding PGO-owned generated embeddings; all on-premises licences shall provide unmetered PGO internal use without user, application, request, token or inference-volume restrictions; (b) fixed-price development and deployment of the PGO-owned semantic search system; (c) the separate AI Legal system licence; (d) PGO-owned frontier-model provider tenant/API integration and the three annual USD 12,000 provider-credit allocations for Contract Years 1, 2 and 3, with no vendor LLM licence; (e) one fixed three-year AMC amount covering the full thirty-six (36) month term; (f) post-award validation and detailed refinement of the bid-stage AI infrastructure plan; (g) deployment and acceptance; (h) monthly consultancy/co-development services for Months 1–24, including one dedicated Project Manager and two AI engineers; (i) monthly managed AI infrastructure services for Months 1–36, including one AI / Agentic AI Security Engineer, one Infrastructure Security Engineer and one AI Infrastructure / MLOps Engineer; and (j) training. Preparation and submission of the mandatory bid-stage plan shall be included in the Bid and shall not be separately priced. The two monthly prices shall include the minimum named personnel allocations in Section 3.4.3 for their applicable service periods and shall not be subject to a growth-linked uplift. All prices shall be quoted in MVR. For provider credits, Bidders shall quote a fixed all-inclusive MVR price for each Contract Year's annual USD 12,000 credit allocation and a three-year total. The MVR prices for all three Contract Years and their three-year total shall be submitted and included in the Total Evaluated Bid Price. Each Contract Year MVR price shall include the disclosed exchange rate, all foreign-exchange differences and fluctuation risk through payment, conversion spreads, bank/card/payment-processing charges, provider charges, taxes and all other costs. No additional exchange-rate adjustment or surcharge shall be payable by PGO. Any post-term annual USD 12,000 credit allocation shall be subject to PGO renewal and shall not exceed the submitted Contract Year 3 MVR price by more than twenty percent (20%).
2.3.4 Bid Validity Period	Bids shall remain valid for a minimum period of six (6) months after the deadline for bid submission unless a different period is stated in the Bid Data Sheet.
2.3.5 Bid Security	Each Bidder shall submit a bid security in the form and amount specified in the Bid Data Sheet (Ref 2.7.9). The bid security must be issued by an institution endorsed by the Government of the Maldives and shall be specifically issued for the purpose of this tender. Bids not accompanied by a valid bid security shall be rejected as non-responsive. The bid security of unsuccessful Bidders shall be released following contract signature with the successful Bidder. The bid security of the successful Bidder shall be released upon submission of the Bid securing Declaration. Where a Bid Securing Declaration is accepted in lieu of a bid security, such declaration shall be subject to the circumstances and conditions prescribed by the Government Procurement Policy Board (GPPB) in its applicable guidelines and issuances. If a bidder withdraws after the opening of bids, or if the awarded bidder fails to sign the contract despite receiving confirmation, the bid security will be forfeited.
2.3.6 performance guarantee	For contracts exceeding MVR 500,000.00 , a performance guarantee equivalent to 5% of the contract value must be submitted by the successful bidder. This guarantee must be from a government-recognized bank or financial institution.

2.4 Submission of Bids

2.4.1 Submission	Bids must be submitted and will be opened on 12th August 2026 at 11:00 AM at Prosecutor General's Office Velaana Building 12th Floor, Ameeru Ahmed Magu, Malé.
2.4.2 Late Bids	Late submissions will not be considered. Bids will be opened in the presence of all bidders. Once submitted, bid prices cannot be changed. It is the bidder's responsibility to verify the date, time, and location of the bid opening.

2.5 Bid Evaluation

2.5.1 Clarification of Bids	During evaluation, PGO may request clarification from Bidders. Requests and responses shall be in writing, and no change in bid price or substantial change in technical content shall be permitted unless requested by PGO for clarification or correction of minor nonconformities.
2.5.2 Preliminary Examination of Bids	- PGO will examine bids to determine whether they are complete, properly signed and substantially responsive. - PGO may correct purely arithmetical errors. If the Bidder does not accept the correction, its bid may be rejected. - PGO may waive minor nonconformities provided such waiver does not prejudice or affect the ranking of any Bidder. - Bids that fail to meet the mandatory qualification criteria in Section 3.3 shall be rejected and will not proceed to Technical Evaluation.
2.5.3 Evaluation and Comparison of Bids	PGO shall evaluate and compare substantially responsive bids in accordance with Section 4 - Bid Evaluation Methodology. PGO is not required to accept the lowest-priced bid and may consider overall value, quality, risk and responsiveness.
2.5.4 Contacting PGO	Bidders shall not contact PGO on matters relating to their bid during the evaluation process except in response to PGO requests for clarification. Any attempt to influence PGO's decision may result in rejection of the bid.
2.5.5 Rejection of Bids	PGO reserves the right to accept or reject any or all bids, and to annul the bidding process, without thereby incurring liability to affected Bidder(s).

2.6 Award of Contract

2.6.1 Award Criteria	Subject to the stated evaluation methodology and applicable approvals, PGO shall award the Contract to the substantially responsive Bidder achieving the highest combined Technical and Financial score, unless PGO records in writing material reasons for an alternative outcome consistent with the public interest.
2.6.2 Notification of Award	Prior to expiry of the bid validity period, PGO shall notify the successful Bidder in writing that its bid has been accepted, subject to contract negotiations and applicable approvals. PGO shall notify other Bidders of the outcome in accordance with applicable procedures.

2.6.3 Negotiations and Award	Negotiations may cover licence scope and term, AMC, the Bidder's nominated Google, Anthropic or OpenAI provider, PGO ownership of the provider tenant, the annual USD 12,000 credit requirement and renewal cap and zero-retention controls, the submitted bid-stage AI infrastructure plan and its post-award validation/refinement, deployment and acceptance, monthly consultancy and managed infrastructure services, committed personnel and capacity, maintenance and security patching, AI governance, runtime security, efficiency optimization, roadmap implementation, PGO semantic-search ownership and source-code handover, MCP server and agentic workflow deliverables, operational optimization, middleware rights, milestones, data sovereignty, special conditions and contract terms. Negotiations shall not reduce a mandatory Bid commitment except through a PGO-approved variation. If negotiations fail, PGO may invite the next-ranked Bidder.
2.6.4 Signing of Contract	PGO shall send the final Contract to the successful Bidder after notification of award. The Contract shall be signed within the period specified by PGO. The performance bond required under Ref 2.7.10 shall be submitted prior to or concurrent with contract signature.

2.7 Bid Data Sheet

Ref	Item	Description
2.7.1	Publication Date	27 th July 2026
2.7.2	Registration Deadline	11 th August 2026, before 15:00hrs Bid Registration via the given link https://forms.cloud.microsoft/r/WiB1zMWUJf
2.7.3	Clarification Deadline	11 th August 2026, before 13:00hrs
2.7.4	Clarification Responses	11 th August 2026, before 15:00hrs, by which PGO will issue written responses to all clarifications.
2.7.5	Bid Submission Deadline	12 th August 2026, 11:00AM.
2.7.6	Single Bid Submission	Submit one complete bid containing the Technical Proposal and Financial Proposal for the entire thirty-six (36) month contract scope.
2.7.7	Bid Validity	Minimum six (6) months unless otherwise specified.
2.7.8	Currency	Maldivian Rufiyaa (MVR). Bidders may disclose FX assumptions for items priced in foreign currency.
2.7.9	Bid Security	1% of estimated contract value, in the form of a bank guarantee issued by an institution endorsed by the Government of the Maldives and must be specifically issued for the purpose of this tender. valid for the bid validity period plus 30 days.
2.7.10	Performance Guarantee	5% of contract value, to be provided by the successful Bidder before contract signature and maintained throughout the engagement. This guarantee must be from a government-recognized bank or financial institution.
2.7.11	Relative" or "Close Associate	If a bidder is related to an employee of this office, as defined in Clause 1.02(a) of the Financial Regulations ("Relative" or "Close Associate"), a signed declaration must be submitted disclosing this relationship.

3. TERMS OF REFERENCE (ToR)

3.1 Introduction

PGO invites proposals from qualified Bidders to provide three-year on-premises AI model and system licences, develop and deploy a PGO-owned semantic search system using licensed embedding-generation and reranking model software, provide on-premises deployment and fixed three-year AMC, nominate exactly one frontier-model provider from Google, Anthropic or OpenAI in the Bid, create and provide the corresponding PGO-owned provider account, fund and load one annual USD 12,000 credit allocation into that account at the beginning of each of the three Contract Years, submit a mandatory Bid-Stage AI Infrastructure Plan and Design, validate and refine it after discovery, deliver consultancy/co-development during Months 1 - 24 covering discovery, roadmap implementation, co-developed MCP servers, PGO-specific agentic workflows and middleware, and provide managed AI infrastructure operations, AI governance, runtime security, efficiency optimization and operational optimization during Months 1 - 36. The selected partner shall configure, integrate, secure, manage, maintain, optimize, support and document the solution for the overall thirty-six (36) month engagement.

3.2 Objectives

- Supply three-year licences for the specified AI models and systems and, during the initial implementation phase, deploy and commission them within PGO infrastructure. The Bidder shall supply and configure, as part of each licensed AI system, the authenticated and documented APIs required to invoke and integrate every licensed on-premises model and the AI Legal system. The APIs shall be deployed within PGO infrastructure and integrated with PGO-controlled identity, credential, network-security and access-policy controls. PGO shall not be required to develop an API for any vendor product. The Bidder shall complete the required documentation, training and handover before implementation acceptance. The commissioned APIs shall remain available to PGO throughout the applicable licence term, subject only to PGO-controlled technical capacity and security safeguards.
- Provide a bilingual Dhivehi–English on-premises AI stack with STT, TTS, a Dhivehi-to-English translation model, embedding-generation and reranking, together with on-premises OCR/document AI supporting Thaana, English and Arabic scripts and structured numeric content. Provide drafting, summarization, classification, extraction, rewriting and other generative language functions through the PGO-owned frontier-model provider tenant and approved API.
- Deploy the separately licensed AI Legal system on-premises and keep its authorized legal corpus, indexes, embeddings, access controls and audit records inside PGO infrastructure.
- Enable the frontier LLM reasoning capability only through the PGO-owned provider tenant and the PGO-controlled on-premises AI control plane operating as a mandatory inline proxy. Every request to and response from the external reasoning model shall traverse the control plane. Before transmission, it shall apply PGO-configurable data-minimization, classification, redaction and reversible tokenization/pseudonymization policies so that raw personally identifiable information, case identifiers and other PGO-classified protected fields do not reach the external model. After the response returns, the control plane shall validate it and restore original values only within the PGO trust boundary and only for the authorized internal application or backend. Frontier-model

credentials and API keys shall be stored and used only by the control plane. Processing shall remain transient, with zero provider-side content retention, no training use, encrypted transmission and PGO-approved data routing. The vendor shall not license, resell or retain administrative ownership of the frontier model or tenant.

- Provide AMC coverage for the licensed vendor products and models throughout the full thirty-six (36) month term under one fixed three-year AMC price, and separately provide monthly managed AI infrastructure services covering operational administration, monitoring, implementation of tested updates and security patches, vulnerability remediation, backup and recovery, incident support, runtime-security operations, governance reporting and efficiency optimization.
- Deliver consultancy, use-case discovery, a mandatory Bid-Stage AI Infrastructure Plan and Design, post-award validation and refinement of that plan, roadmap implementation, managed infrastructure operations, AI governance, runtime security, efficiency optimization, reusable AI components, on-premises MCP servers, PGO-specific agentic workflows, middleware and integration specifications. Provide a dedicated Project Manager to plan implementation and coordinate with PGO's development team. During the initial implementation phase, provide the model/API documentation, practical training and handover required for PGO developers, administrators and nominated users to integrate, administer and use the licensed models and AI Legal system.

3.3 Mandatory Qualification Criteria (Pass/Fail)

Bidders failing to meet any of the following mandatory criteria will be disqualified without further evaluation:

Ref	Criterion	Requirement
M1	On-Premises AI Deployment Experience	Demonstrate at least five (5) successful AI deployments in customer-controlled on-premises or private-cloud environments, including at least one government, legal, justice or comparably sensitive-data implementation.
M2	Language and OCR Capability	Demonstrate production-ready, or production-ready within six (6) months, on-premises bilingual Dhivehi–English STT and TTS; a licensed on-premises Dhivehi-to-English translation model; OCR/document AI supporting Thaana, English and Arabic scripts, Western Arabic numerals (0–9), Arabic-Indic digits and structured numeric content; and frontier-LLM support for Dhivehi–English drafting, summarization, classification, extraction and rewriting through a PGO-owned provider tenant.
M3	Data Privacy, Ownership and Sovereignty	Provide a formal guarantee covering on-premises deployment of all non-reasoning models, the PGO-owned semantic search system and AI Legal system; PGO ownership and vendor non-use of all PGO data and semantic-search artefacts, expressly including every embedding/vector representation generated from PGO data; PGO ownership and administrative control of the frontier-model provider tenant, credentials and billing; and evidence that each proposed external API provides transient processing, zero content storage/retention and no training use.

Ref	Criterion	Requirement
M4	Licensing, Frontier Account, Credits and Support	Provide model provenance and dependencies, fixed three-year, non-exclusive, non-transferable and non-sublicensable organization-only licence terms for all required on-premises models and systems including the separately licensed AI Legal system, and one fixed three-year AMC price covering the full thirty-six (36) month term. Confirm that the frontier LLM is not vendor-licensed. Nominate exactly one provider from Google, Anthropic or OpenAI in the Bid and disclose the proposed account type, processing region(s), frontier model(s), provider pricing and zero-retention mechanism. Accept that the nominated provider will be evaluated as part of the Bid and remain the contracted provider for the full term. Commit to create and provide one PGO-owned provider account and fund and load one annual USD 12,000 credit allocation into that account at the beginning of each of the three Contract Years, without splitting credits across providers; vendor-owned/shared tenants and pass-through balances are not acceptable. Every on-premises licence shall provide unmetered use solely for PGO's internal official functions without user, application, request, token, document, audio-minute, character, throughput or inference-volume restrictions, while prohibiting redistribution, shared-government hosting or provision to another government agency or organization. The embedding licence shall cover only the embedding-generation model software/weights/runtime and shall exclude PGO-owned generated embeddings. Accept the licence-breach process and safeguards in Section 3.13.3.
M5	Bid-Stage AI Infrastructure Plan and Managed Operations	Submit as part of the Technical Proposal a substantive Bid-Stage AI Infrastructure Plan and Design. At minimum, it shall state current-state assumptions; target and transition architectures; workload and capacity assumptions; sizing methodology; compute/GPU, storage and network sizing; indicative bill of materials; environment separation; the boundary between PGO on-premises components and the PGO-owned frontier-provider tenant/API; model serving and MLOps; the PGO-owned semantic search system; AI Legal; the AI control plane; the design for translating PGO-approved AI governance policies into enforceable runtime controls; centralized governance observability and analytics across all in-scope AI platforms; MCP and agent runtimes; IAM; security zones and hardening; observability; high availability and disaster recovery; backup/recovery; patching and vulnerability management; operating model; implementation schedule; risks, dependencies and acceptance criteria. Confirmed facts shall be distinguished from assumptions. Failure to submit a materially complete plan shall make the Bid non-responsive. After award and discovery, the selected Bidder shall validate and refine the bid-stage plan for PGO approval without reducing any Bid commitment unless PGO approves a formal variation. The Bidder shall also provide managed infrastructure operations, monthly model-performance/configuration and GPU-utilization reviews, PGO-approved model/runtime/configuration updates, maintenance and security patching, regression testing and rollback, AI governance, runtime security and efficiency optimization for the applicable Contract period.
M6	Enterprise AI Infrastructure Deployment and Managed Services Experience	Demonstrate at least two (2) successfully completed production assignments within the previous five (5) years involving the architecture and deployment of enterprise AI infrastructure in a customer-controlled on-premises or private-cloud environment. The submitted evidence shall collectively cover GPU/compute sizing, model serving or MLOps, storage and network design, environment separation, observability, high availability or disaster recovery, backup/recovery, capacity and performance management and hardening. At least one (1) of the references shall additionally demonstrate that the Bidder provided ongoing production managed services for the AI infrastructure for a continuous period of at least twelve (12) months, including monitoring, incident handling, maintenance and approved update deployment, vulnerability management and security patching, backup/recovery, capacity/performance optimization, service reporting and SLA or service-level management. Provide client references, completion/acceptance or service-performance evidence, service dates, scope and a clear description of the Bidder's role. A design-only or equipment-supply reference shall not satisfy the managed-services requirement.

Ref	Criterion	Requirement
M7	Agentic AI Cybersecurity Experience	Demonstrate at least one (1) production assignment securing LLM, agentic-AI or MCP/tool-integrated workflows. The assignment shall include threat modelling and implemented controls for prompt injection, data leakage, excessive agency, MCP/tool authorization, identity and secrets, human approval gates, runtime monitoring and audit, and incident response. Nominate separately at least one (1) AI / Agentic AI Security Engineer and at least one (1) Infrastructure Security Engineer for the monthly managed service under Section 3.4.3. The AI / Agentic AI Security Engineer shall have at least three (3) years of cybersecurity experience and a documented hands-on role in at least one LLM, agentic-AI or MCP security assignment. The Infrastructure Security Engineer shall have at least three (3) years of infrastructure or cloud/on-premises security experience and a documented hands-on role securing a production enterprise infrastructure environment, including hardening, vulnerability management, patching, monitoring and incident response. General cybersecurity experience without the relevant role-specific evidence shall not comply.
M8	AI/ML Engineering Experience	Demonstrate at least two (2) successfully completed production AI/ML engineering assignments involving model development or adaptation, evaluation, deployment, integration, optimization and operationalization. At least one assignment shall include NLP/LLM, RAG, embedding/reranking or low-resource-language AI. Nominate the two AI/ML and Agentic Integration Engineers required under Section 3.4.3; each shall have at least three (3) years of AI/ML engineering experience and a documented hands-on role in at least one production model deployment. Provide CVs, project responsibilities, outcomes and verifiable client evidence.
M9	Legal Systems Development Experience	Demonstrate successful development and production deployment of at least one (1) legal, justice, prosecutorial, court, case-management, legal-research or legal-document intelligence system. The reference shall demonstrate, as applicable, structured legal corpus or case data, source/provision traceability or citations, identity-aware access, auditability, human legal review and maintainable legal-content update workflows. Provide a client reference, completion/acceptance evidence and a clear explanation of the Bidder's development and integration role. A product-resale reference without substantive development or integration responsibility shall not comply.
M10	Post-Term Annual Cost Cap	Provide an unconditional undertaking accepting that, if PGO elects, after the initial thirty-six (36) month term, to renew or procure a further period of any of the following three Financial Proposal items: (a) On-Premises AI Model Licences; (b) AI Legal System Licence; and/or (c) Monthly AI Consultancy and Co-Development Services, the aggregate annual price for the renewed covered items shall not exceed twenty percent (20%) of the original Total Evaluated Bid Price stated in the awarded Contract. This cap applies collectively and only to those three covered items. It shall not apply to the AI Control Plane and Model-Serving Platform Licence, PGO-Owned Frontier LLM Provider Account/API Integration, Three-Year AMC, infrastructure-plan validation and design, deployment and acceptance, discovery and roadmap, Monthly Managed AI Infrastructure Services, training, or any other Financial Proposal line item. Within the three covered items, the cap applies to like-for-like continuation of the existing contracted scope and excludes genuinely new models, materially expanded consultancy/co-development scope and statutory taxes or duties. Inflation, foreign-exchange movement, rebranding, version changes, packaging changes, list-price changes or replacement by a substantially equivalent successor shall not circumvent the cap. Separately, Bidders shall quote fixed all-inclusive MVR prices for the three annual USD 12,000 allocations of Frontier-Model Provider API Credits and a three-year total. If PGO elects, after the initial thirty-six (36) month term, to procure a post-term annual USD 12,000 credit allocation, its all-inclusive MVR price shall not exceed the submitted Contract Year 3 MVR price by more than twenty percent (20%). This separate API-credit cap shall not be combined with or reduce the aggregate cap applicable to the three covered items. The undertaking shall not oblige PGO to renew.

3.4 Scope of Licenses and Services

3.4.1 Licensed AI Models and Systems (Three-Year Term)

- **Licence Grant:** Provide a thirty-six (36) month, non-exclusive, non-transferable and non-sublicensable licence for each vendor-owned model and system listed in Section 3.5, including all runtime components required for PGO's internal official functions. Each on-premises licence shall permit unlimited use during the licence term by PGO personnel, PGO applications, APIs, workflows and authorized service providers acting solely for PGO. PGO shall not redistribute, resell, sublicense, transfer or provide the licensed model/system, its weights, runtime, licence key, administrative access or hosted inference capability to another government agency or other organization. No per-user, per-seat, per-device, per-application, per-endpoint, per-request, per-token, per-character, per-page, per-document, per-audio-minute, throughput, inference-volume, consumption fee, quota, metering charge or usage-based true-up shall apply within the authorized PGO scope. Practical processing capacity shall be limited only by PGO's existing GPU, compute, storage and network resources, any PGO-approved additions and PGO-controlled technical safeguards; an operational safeguard shall not create a commercial licence restriction. Section 3.13.3 governs restrictions and breach consequences.
- **On-Premises Deployment, Vendor-Provided APIs and PGO-Owned Semantic Search:** During the initial implementation phase, install all non-reasoning AI models, the AI Legal system, model-serving components, management tools, generated vector embeddings, indexes and related data stores within PGO infrastructure. The Bidder shall provide and configure the native or compatible, authenticated and versioned APIs supplied with the licensed model-serving platform and AI systems so that PGO applications and approved workflows can invoke every licensed on-premises model and the AI Legal system. The APIs shall operate within PGO infrastructure and integrate with PGO-controlled identity and access management, credentials/secrets management, network exposure, approved-consumer allowlisting, logging and access policies. PGO shall control API credentials and access authorization, but this shall not transfer ownership of the Bidder's or product owner's pre-existing API software, runtime or documentation to PGO. The right to use the API capability shall be included in the applicable system licence. The APIs shall support PGO applications and approved workflows without per-request, per-token, per-application or inference-volume charges and shall remain operational throughout the applicable licence term. Develop and deploy a separate semantic search system for PGO using licensed embedding-generation and reranking model software. The semantic search application, source code, configurations, schemas, connectors, index definitions, all vector embeddings and representations generated from PGO data, PGO-created indexes, search logs and other PGO-specific or data-derived artefacts shall be owned exclusively by PGO. The three-year licence applies only to the vendor's disclosed pre-existing embedding-generation/reranking model software, weights, runtime and dependencies; it does not apply to or confer vendor rights in the generated embeddings, which are PGO data.
- **AI Legal – Maldivian Legal RAG:** Supply a Maldivian AI Legal system under a fixed thirty-six (36) month, non-exclusive, non-transferable and non-sublicensable licence solely for PGO's internal official functions, and deploy it as a distinct on-premises system. The system shall be trained, domain-adapted and/or retrieval-grounded using an authorized, maintainable corpus that includes the Constitution of the Republic of Maldives, legislation, regulations, subordinate legislation,

applicable case law and court judgments, and other PGO-approved legal sources. It shall support Dhivehi and English legal queries, permission-aware retrieval, precise citations to the source document and relevant provision or passage, corpus versioning and updates, legal-source administration, reranking, audit trails, safeguards against unsupported legal statements, and mandatory human legal review. The licence shall include the production runtime, ingestion, indexing, embedding-generation components, administration and all dependencies required for the accepted scope. It shall not authorize PGO to redistribute or operate the licensed product for another government agency or organization. Maintenance, corpus-update mechanisms, compatible updates and security fixes shall be covered by the fixed three-year AMC.

- **PGO-Owned Frontier LLM Provider Account and Credits:** The Bidder shall nominate exactly one provider from Google, Anthropic or OpenAI in its Bid and identify the proposed account type, processing region(s), frontier model(s), applicable provider pricing and mechanism for meeting the zero-retention requirement. The nominated provider shall be evaluated as part of the Bid and shall remain the contracted provider for the full thirty-six (36) month term. The vendor shall create and provide one provider organization/account in PGO's legal name using PGO-controlled organizational contact details. PGO-designated administrators shall hold the owner, organization-administrator or equivalent highest available role; vendor access shall be delegated and revocable. Production credentials and API keys shall be dedicated to, stored by and used only through the PGO-controlled AI control plane, with PGO-controlled secrets management, rotation, revocation, use-audit and bypass-prevention controls. They shall not be distributed to or used by applications, agents, MCP servers, workflows, scripts, user devices, backend systems or vendor infrastructure. The vendor shall integrate the nominated provider through the PGO-controlled AI control plane and fund and load one USD 12,000 provider-consumable API-credit allocation at the beginning of each of the three Contract Years. No annual credit allocation shall be split across providers. The nominated provider shall not be substituted except through a formal Contract variation approved by PGO where continuation becomes legally, technically or commercially impracticable. A vendor-owned/shared tenant, reseller wallet, pass-through balance or reimbursement arrangement does not satisfy this requirement. Credits shall be separate from vendor fees, visible to PGO in the applicable provider billing console and usable at the provider's published or PGO-contracted API rates. Funding and payment shall follow the annual credit allocation requirements in Section 3.10, and no future annual credit allocation shall be payable in advance. No PGO data, prompts, retrieved context, outputs or content-bearing logs may be persisted, cached, used for training or made available for provider human review.
- **Implementation Acceptance:** Establish Dhivehi–English bilingual quality baselines for the applicable models, Arabic-script and numeric-content quality baselines for OCR/document AI, security and privacy evidence, load/performance tests, deployment verification and UAT criteria. Acceptance shall also require successful authenticated API invocation of every licensed on-premises model and the AI Legal system from a PGO-controlled test application; delivery and PGO approval of API specifications, OpenAPI/Swagger definitions where applicable, authentication and authorization instructions, endpoint and model identifiers, request/response schemas, sample requests and code, error handling, deployment, administration, integration and troubleshooting documentation; and completion of practical training and handover for PGO developers, administrators and nominated users.

3.4.2 AI Consultancy, Roadmap Implementation and Operational Optimization

- **Discovery, Roadmap and Infrastructure Plan Validation:** Submit the mandatory Bid-Stage AI Infrastructure Plan and Design with the Technical Proposal. After award, co-lead discovery workshops; assess process, data and infrastructure readiness; identify and prioritize AI use cases; define business cases and a phased implementation roadmap; and validate and refine the bid-stage plan using confirmed PGO workloads, constraints and infrastructure. The refined plan shall cover compute/GPU, storage, network, security zones, identity, model serving, orchestration, semantic search, AI Legal, the AI control plane, MCP and agent runtimes, development/test/production environments, observability, high availability, backup/recovery, capacity, scalability and integration architecture. Deliver the validated target and transition architectures, implementation plan, bill of materials, capacity model, security design and efficiency baseline for PGO approval before infrastructure procurement or commissioning.
- **Roadmap Implementation, Project Management and Agentic Workflow Co-Development:** During Months 1–24, through the monthly consultancy service, the vendor shall assign one dedicated Project Manager / Delivery Lead and two AI/ML and agentic integration engineers at the capacity specified in Section 3.4.3. The team shall maintain the implementation plan and Monthly Services Plan and work alongside PGO's development team to co-design, build, test, pilot, integrate and productionize prioritized roadmap use cases, reusable AI components and PGO-specific agentic workflows. Work shall include model configuration or fine-tuning where approved, prompt and workflow design, retrieval configuration, MCP/tool integration, human approval gates, audit trails, exception handling and safeguards against autonomous legal or prosecutorial decision-making.
- **MCP Servers and Middleware:** Co-develop secure, documented and on-premises Model Context Protocol (MCP) servers, APIs, microservices, SDKs, connectors, orchestration components and reference implementations. MCP servers shall expose only PGO-approved tools and data sources and shall enforce authentication, authorization, least privilege, schema validation, policy controls, audit logging, rate limits and revocation. Deliverables shall enable PGO to build internal applications without embedding vendor-specific logic in each application.
- **Testing, UAT, Deployment, Implementation Training and Handover:** Integrate the co-developed components, MCP servers and agentic workflows into approved case, document, knowledge and administrative workflows; establish functional, security, performance and bilingual/OCR baselines; support UAT and production deployment; and deliver source/deployment artefacts and runbooks. During the initial implementation phase only, provide practical role-based training for PGO technical personnel, developers, administrators and nominated operational users on invoking, integrating, administering and safely using the deployed models, model APIs and AI Legal system. Training shall cover authentication, endpoint and model selection, request/response handling, sample integrations, administration, security, human oversight, troubleshooting and support escalation and shall include curricula, materials, practical sessions, assessments and handover. These initial model/API documentation and training obligations shall be completed before implementation acceptance and shall not be recurring monthly consultancy or managed-service obligations. Any additional or refresher training after implementation acceptance requires PGO's prior written approval through the applicable Change Request process.

- **Managed AI Infrastructure, Runtime Security, Governance and Operational Optimization:** PGO shall develop, own and approve its organization-wide AI governance framework, policies, risk appetite, prohibited-use rules, approval requirements and exceptions. The vendor shall not define or change PGO policy unilaterally. The vendor shall implement and operate an AI control plane and agent/MCP enforcement layer capable of translating PGO-approved organizational policies into machine-enforceable runtime controls. These controls shall include, as applicable, model/provider/endpoint/tool allowlisting; identity-, role- and data-classification-based access; least privilege; request minimization; prompt/input and response/output controls; DLP and approved content filtering; human approval gates; agent action, delegation and transaction limits; context, memory and retention rules; secrets handling; logging and audit; exception expiry; revocation; and emergency disablement. The vendor shall maintain a PGO-approved policy-to-control traceability matrix, versioned configurations, test evidence, audit records, dashboards and rollback procedures, and shall implement approved policy changes through PGO change control as part of the monthly managed service. The control plane shall provide centralized, role-based AI governance observability and analytics across every in-scope platform implemented or integrated for PGO, including on-premises models, semantic search, AI Legal, agentic workflows, MCP servers/tools and the frontier-provider connector. Dashboards, alerts and reports shall cover inventories, risk classifications, model/tool activity, policy compliance and violations, human approvals, exceptions and expiry, incidents, control effectiveness, change history and governance KPIs, with drill-down and export to PGO-approved audit, SIEM or reporting systems. Governance telemetry shall be non-content by default; prompt, response, attachment or retrieved content shall be collected only where PGO expressly approves an on-premises configuration and retention rule. Before infrastructure acceptance, the team shall support architecture review, security design, deployment, hardening, testing and commissioning. After acceptance, it shall manage and monitor the PGO AI infrastructure, maintain secure configurations, implement approved maintenance updates and security patches, remediate vulnerabilities, administer model serving, orchestration, AI Legal, MCP and agent runtimes, maintain rollback plans, manage backup/recovery, capacity and incidents, and report infrastructure health. It shall formally review model performance, serving configuration and GPU utilization every month and deploy PGO-approved optimizations through controlled maintenance windows with documented regression/security testing, change approval and rollback. For each proposed configuration update capable of affecting generated output, including a model or version, runtime or serving profile, system prompt or prompt template, retrieval/RAG configuration, corpus or index, embedding or reranker, routing rule, guardrail, decoding parameter, tool/MCP integration, workflow or orchestration change, the vendor shall, before production deployment, execute a PGO-approved hallucination and output-quality regression benchmark suite against the last accepted production baseline. The suite shall measure, as applicable, factuality, groundedness, unsupported-claim or hallucination rate, citation and source/provision accuracy, answer completeness, refusal and abstention behavior, Dhivehi–English quality and safety of legal or other high-risk outputs. The vendor shall provide versioned test inputs, expected results, metrics, thresholds, results, variances and mitigation actions. A change shall not be promoted if it fails an agreed threshold or materially degrades the accepted baseline; the vendor shall correct and retest it, or roll it back, and obtain PGO approval before production deployment. Mitigation measures shall include, as applicable, retrieval grounding, citation enforcement, confidence or groundedness

thresholds, abstention where evidence is insufficient, output validation, mandatory human review for legal or other high-risk use cases, and routing to an approved on-premises model or human workflow. After deployment, the vendor shall monitor for hallucination drift, conduct PGO-approved sample reviews and initiate corrective action or rollback when an agreed threshold is breached.

3.4.3 Monthly Consultancy and Co-Development (Months 1 - 24) and Managed Services (Months 1 - 36)

CS1–CS3 and CS7 shall be separately priced fixed implementation deliverables. CS4 - CS6 and the consultancy/co-development elements of CS8 shall be delivered through the separately priced monthly consultancy/co-development service during Months 1 - 24. The monthly managed AI infrastructure service, including its applicable CS8 operational-optimization obligations, shall continue during Months 1–36. Initial licensed-model and AI Legal system deployment, API enablement, API documentation, model-use training and handover are fixed implementation obligations and shall not be charged to either monthly service. Each service shall use the minimum personnel capacity specified below for its applicable service period. The approved roadmap does not create an unlimited development obligation: PGO shall prioritize activities through the rolling Monthly Services Plan and backlog described in Section 3.4.4.

Ref	Included Activities	Mandatory Deliverables	Acceptance Basis
CS1	Discovery and readiness assessment: stakeholder workshops; current-process mapping; application, API, MCP, data-source and integration inventory; data-quality and availability assessment; legal, privacy, security and organizational-readiness review; pain-point and opportunity analysis.	Discovery Report; current-state process and system inventory; data-readiness matrix; stakeholder map; constraints, assumptions and dependency register; initial risk and governance findings.	Required workshops completed; findings traceable to evidence; PGO comments resolved; assumptions and unavailable inputs clearly recorded; written approval by PGO.
CS2	Use-case prioritization and roadmap: define candidate use cases; score strategic value, feasibility, data readiness, legal risk, security, effort and expected benefit; define owners, dependencies and target outcomes; sequence implementation.	Prioritized Use-Case Register; business case for each shortlisted use case; benefit and KPI baseline; complexity classification; dependency map; governance gates; phased twenty-four (24) month implementation roadmap and twelve (12) month optimization plan.	Scoring method and priorities validated with PGO; each shortlisted use case has an owner, business outcome, data sources, risk rating, dependencies, indicative effort and measurable success criteria; roadmap approved by PGO.
CS3	Bid-stage infrastructure design and post-award validation/refinement: submit the mandatory plan with the Technical Proposal, then use discovery and the approved roadmap to validate and refine the target architecture, capacity and implementation plan for on-premises models, semantic search, AI Legal, the PGO-controlled AI control plane, MCP/agent runtimes and the integrated secure provider connector to the PGO-owned frontier-model provider tenant and API.	Bid-stage and post-award validated/refined target and transition architectures; assumptions and sizing methodology; compute/GPU, storage and network sizing; bill of materials; environment and security-zone design; identity, model-serving, orchestration, observability, resilience, backup/recovery, capacity and efficiency design; deployment plan, operating model, risks, dependencies and acceptance test plan.	A materially complete plan is submitted with the Bid; confirmed facts are distinguished from assumptions; each proposed use case is mapped to infrastructure and integration requirements; after award, discovery inputs are incorporated, architecture, security, operational and capacity reviews are completed, no critical design issue remains unresolved, and PGO gives written approval before procurement or commissioning.

Ref	Included Activities	Mandatory Deliverables	Acceptance Basis
CS4	Programme management and delivery governance: dedicated Project Manager; integrated implementation plan; scheduling, resource and dependency management; PGO development-team coordination; steering and technical meetings; risk, issue, decision, change, quality and acceptance management.	Programme Management Plan; RACI; baseline schedule; resource plan; RAID, decision, change, dependency, deliverable and acceptance registers; meeting records; fortnightly status reports and monthly steering reports; updated implementation forecast.	Registers and schedule remain current; reports delivered on time; decisions, actions and dependencies have owners and due dates; variances and recovery actions are documented; PGO accepts periodic governance reports.
CS5	Approved AI use-case co-development: requirements and solution design; model, prompt, RAG or workflow configuration; reusable AI components and middleware; support to PGO developers for application integration; test data preparation; functional, security, performance and language/OCR testing; UAT, production release and thirty (30) days of hypercare.	For each authorized use case: requirements specification; solution and data-flow design; configured AI components; source and deployment artefacts for PGO-funded custom work; API contracts; test plan and results; security/privacy assessment; UAT pack; release notes; runbook, administrator guide and handover record.	Acceptance criteria stated in the Monthly Services Plan are met; no unresolved critical or high-severity defect; security and privacy checks passed; UAT signed by PGO; production deployment and hypercare completed.
CS6	MCP servers, agentic workflows, middleware and policy enforcement: co-design and implement only PGO-approved tools, resources and actions. Translate PGO-owned and PGO-approved AI governance policies into machine-enforceable runtime controls across the AI control plane, agents, MCP servers and tools, including authentication, authorization, least privilege, model/provider/tool allowlisting, data handling, schema validation, human approval gates, agent authority and transaction limits, retention, logging, exception expiry, revocation and emergency disablement.	Threat model; tool and resource catalogue; MCP/tool schemas; agentic workflow definitions; PGO policy-to-runtime-control traceability matrix; policy and approval matrices; versioned enforcement configurations; source code; build and deployment artefacts; API/SDK documentation; audit-event specification; policy-enforcement, security and failure-mode test evidence; operational runbooks and rollback procedures; centralized role-based governance dashboards, alerts, KPI definitions, scheduled reports and PGO-approved audit/SIEM export configuration covering all in-scope AI platforms.	Every applicable PGO policy is mapped to an enforceable or monitored control with an identified owner; allowlisting, authorization, approval, agent-limit, retention, exception, revocation, emergency-disablement, logging and failure-mode tests pass; prompt-injection, data-leakage and tool-abuse tests meet the agreed threshold; dashboards reconcile with source governance events, alerts and scheduled reports operate correctly, audit/SIEM exports are validated, non-content telemetry defaults are verified, and audit evidence demonstrates enforcement; PGO security review and UAT are completed.
CS7	One-time implementation model/API documentation, training and handover: role-based practical training for PGO developers, infrastructure/security administrators and nominated operational users on each licensed on-premises model, the AI Legal system and the vendor-provided API endpoints deployed within PGO infrastructure and integrated with PGO-controlled identity, credentials and access policies; train-the-trainer; safe use, governance, human oversight, administration, integration, troubleshooting and support-escalation guidance. This obligation ends upon implementation acceptance.	Implementation training-needs analysis; audience and cohort plan; curricula; technical labs; API specifications and OpenAPI/Swagger definitions where applicable; authentication, endpoint/model, request/response, sample-code and error-handling documentation; user, administrator, developer, integration, deployment and troubleshooting guides; participant completion records; assessments; and final handover record.	PGO-approved API documentation, guides, curricula and materials delivered before implementation acceptance; every licensed on-premises model and the AI Legal system successfully invoked through a PGO-controlled test application; practical exercises completed; assessment results meet the PGO-agreed threshold; and completion, feedback and handover records submitted. No recurring or refresher training is required after implementation acceptance unless separately approved by PGO.

Ref	Included Activities	Mandatory Deliverables	Acceptance Basis
CS8	Operational optimization, update regression assurance, annual QA and transition: evaluate adoption, benefit realization, accuracy, drift, hallucination risk, language/OCR quality, latency, throughput, capacity, resource efficiency, runtime security and governance; conduct a formal monthly review of on-premises model performance and GPU utilization; before each behavior-affecting model, prompt, RAG/retrieval, routing, guardrail, tool/MCP, workflow, runtime or serving-configuration update, execute the PGO-approved hallucination and output-quality regression benchmark suite against the last accepted baseline; block production promotion where an agreed threshold is not met or a material degradation is detected; correct and retest or roll back the change; monitor post-deployment hallucination drift; and prepare PGO for sustainable ownership.	Quarterly optimization report and backlog; KPI and benefit-realization report; annual QA report; monthly model-performance and GPU-utilization review record; model, runtime, serving-profile and workflow change records; regression/security test and rollback evidence; performance and efficiency evidence; updated risk registers and runbooks; final asset inventory; knowledge-transfer and exit/transition plan.	QA and optimization tests completed against agreed baselines; approved corrective actions and beneficial configuration updates deployed through PGO change control; no accepted model update degrades agreed language, accuracy, security or functional baselines; documentation and asset inventory current; final transition review and PGO sign-off completed.

Minimum Monthly Personnel Allocation

During Months 1 - 24, the two monthly prices shall collectively include the following six named and committed core personnel: three assigned to consultancy/co-development and three assigned to managed AI infrastructure services. During Months 25 - 36, the three managed AI infrastructure roles shall remain continuously allocated; the consultancy/co-development roles shall not be required or priced. Each mandatory role shall be separately identified and continuously allocated to its applicable monthly service and service period. The same individual shall not be counted in more than one mandatory role. The vendor shall maintain continuity and provide a PGO-approved replacement of equal or higher qualifications when a named resource becomes unavailable. Service acceptance shall be based on agreed deliverables, service levels and outcomes.

Role	Minimum Quantity	Minimum Included Monthly Allocation	Included Responsibilities
Dedicated Project Manager / Delivery Lead	1	One named dedicated monthly resource (Months 1–24)	Implementation planning; monthly work planning and backlog control; schedule, resource, dependency, risk, issue, change, quality and acceptance management; coordination with PGO's development team; steering and technical meetings; reporting and delivery governance.
AI/ML and Agentic Integration Engineers	2	Two named monthly resources (Months 1–24)	AI use-case co-development; model, prompt, RAG and workflow configuration; semantic-search integration; reusable middleware, APIs, MCP servers and PGO-specific agentic workflows; testing, deployment, documentation, hypercare and knowledge transfer. At least one shall be a senior/lead engineer.
AI / Agentic AI Security Engineer	1	One named monthly resource (Months 1–36)	AI governance and LLM/agentic runtime-security operations; threat modelling; prompt-injection and data-leakage controls; identity and access controls; MCP/tool authorization; excessive-agency controls; human approval gates; privacy controls; runtime monitoring, audit evidence and AI-security incident support.

Role	Minimum Quantity	Minimum Included Monthly Allocation	Included Responsibilities
Infrastructure Security Engineer	1	One named monthly resource (Months 1–36)	On-premises infrastructure and platform security; network and security-zone hardening; IAM and secrets; vulnerability management; security monitoring; maintenance and security-patch coordination; backup/recovery security; incident response; audit evidence and security reporting.
AI Infrastructure / MLOps Engineer	1	One named monthly resource (Months 1–36)	On-premises AI platform and model-serving operations; observability; deployment automation; tested maintenance updates and security-patch implementation; backup/recovery; capacity, GPU/compute, storage, latency and throughput management; performance and resource-efficiency optimization; monthly model/configuration review; PGO-approved runtime, serving-profile, batching, quantization and other configuration updates; regression testing, rollback and operational runbooks.
Total Core Team	6 (Months 1–24); 3 (Months 25–36)	Six named core personnel during Months 1–24; three named managed-services personnel during Months 25–36	Minimum named personnel included in the evaluated monthly prices for the applicable service periods. Acceptance is based on agreed deliverables, service levels and outcomes.

3.4.4 Monthly Capacity, Work Planning, Acceptance and Change Control

- During Months 1–24, the dedicated Project Manager shall maintain a rolling three-month delivery forecast, a detailed Monthly Services Plan and a prioritized backlog. During Months 25–36, the vendor's named managed-services lead shall maintain the monthly operational plan, service backlog and reporting for the managed AI infrastructure service. Each applicable plan shall identify the month's objectives, prioritized use cases or target systems, planned activities and deliverables, responsible personnel, dependencies, security/privacy controls, acceptance criteria and expected completion dates. Activities that fall within Sections 3.4.2–3.4.3 and the committed monthly capacity shall not require separate pricing or a separate Work Package Order.
- PGO may reprioritize the backlog and included monthly capacity. The vendor shall not charge separately for requirements, design, development, MCP or agentic workflow work, testing, documentation, coordination, deployment or hypercare performed within the committed capacity. Unused capacity shall not be converted into an additional fee or substituted with unrelated work.
- PGO shall have ten (10) business days to review a submitted deliverable. Where PGO identifies a material non-conformity, the vendor shall correct and resubmit it within ten (10) business days or another period approved by PGO. Silence or operational use shall not constitute deemed acceptance; acceptance requires written PGO sign-off.
- Only work demonstrably outside the stated consultancy or managed-services scope may be proposed through a written Change Request. The Change Request shall state the reason, scope, deliverables, required resources, security/privacy impact, schedule, assumptions and a substantiated fixed quotation. No extra charge, additional resource commitment or extension applies without PGO's prior written approval.
- Monthly payment shall be subject to PGO's acceptance of the monthly progress report, named-resource allocation and delivered-capacity record, updated backlog, completed deliverables and service/SLA report. The vendor shall identify any capacity not delivered and provide replacement capacity or an equivalent service credit approved by PGO.

3.4.5 Responsibilities, Boundaries and Exclusions

The following allocation applies unless the Contract or a PGO-approved Change Request expressly states otherwise:

- PGO responsibilities: nominate business and technical owners; provide timely access to subject matter experts, approved data, documented APIs, development/test environments and existing technical documentation; provide or procure the approved on-premises hardware; make policy, security, architecture and UAT decisions; and operate the PGO application user interfaces and business processes.
- Vendor responsibilities: provide the dedicated Project Manager and specialist team; manage the AI infrastructure and consultancy delivery; produce all contracted designs and artefacts; co-develop reusable AI middleware, MCP servers and agentic workflows; support PGO developers; test, document, train, report and remedy defects within the agreed scope.
- AI Legal licensing boundary: the Maldivian AI Legal system shall be supplied under a separate three-year system licence with AMC coverage for the full thirty-six (36) months and deployed on-premises. Bidders may propose any solution that meets the functional, security, deployment and acceptance requirements in this RFP and shall disclose the product, version, intellectual-property owner and all dependencies. Standard production runtime and administration functions are licence deliverables. PGO-specific configuration, authorized corpus onboarding, connectors, workflow integration and approved extensions shall be included in the monthly consultancy capacity or separately priced only where they are outside that capacity and approved through a Change Request.
- Semantic search ownership boundary: the vendor shall develop the semantic search application specifically for PGO using the separately licensed embedding-generation and reranking model software. PGO shall own the semantic search source code, configurations, schemas, connectors, index definitions, all vector embeddings and representations generated from PGO data, PGO-created indexes, search logs, documentation and PGO-specific enhancements. The model licence applies only to the disclosed model software, weights, runtime and dependencies and does not confer vendor ownership, licence rights or royalties over generated embeddings or other PGO-derived data. The vendor retains only its disclosed pre-existing model IP and shall not copy, retain, reuse or otherwise use PGO data or PGO-derived semantic-search artefacts outside performance of the Contract.
- Excluded unless separately authorized and priced: replacement or full development of PGO core business applications; large-scale data cleansing, migration, digitization or back-file scanning; changes to third-party products without supported interfaces; general-purpose UI/mobile development beyond agreed reference components; hardware procurement; third-party licences and frontier-model API usage beyond the applicable annual USD 12,000 credit allocation; twenty-four-by-seven on-site staffing; and new languages, models, data sources, connectors or workflows outside the RFP scope and approved Monthly Services Plan.
- The vendor shall not make prosecutorial, legal, administrative or employment decisions for PGO, and no consultancy deliverable may remove the required human review and approval controls.
- All professional-service assumptions, travel, accommodation, remote/on-site delivery mix, taxes and third-party dependencies shall be disclosed in the bid. Undisclosed personnel, tools or activities necessary to deliver the monthly included services shall be treated as included in the applicable monthly price.

3.5 Core Technical Requirements: Licensed Models and Deployment

The Bidder shall provide on-premises bilingual Dhivehi–English STT and TTS, a Dhivehi-to-English translation model, and Dhivehi–English embedding-generation and reranking models. OCR/document AI shall additionally support Thaana, English and Arabic scripts and the extraction of Western Arabic numerals (0–9), Arabic-Indic digits, dates, amounts, percentages, identifiers and legal references. Dhivehi–English drafting, summarization, classification, extraction, rewriting and other generative language functions shall be delivered through the single frontier-model provider nominated by the Bidder and accessed from a PGO-owned provider tenant. The frontier model is not licensed by the vendor.

Model / System	Deployment	Licence and Support	Minimum Technical Standard
AI Control Plane and Model-Serving Platform	PGO on-premises	Three-year unmetered, non-transferable, non-sublicensable PGO-organization-only platform licence + three-year AMC	PGO-controlled policy, identity, routing, runtime security, audit and non-content observability for on-premises models, plus a secure connector to the PGO-owned tenant of the Google, Anthropic or OpenAI provider nominated in the Bid. The platform shall translate PGO-owned and PGO-approved AI governance policies into versioned, testable and auditable runtime controls for models, agents, MCP servers and tools, including allowlisting, role/data-based access, least privilege, human approvals, agent authority limits, data-handling/retention rules, logging, exceptions, revocation and emergency disablement. It shall provide centralized role-based governance dashboards, alerts, trends, KPI reporting and audit/SIEM export across all in-scope PGO AI platforms, covering inventories, risks, activity, policy compliance/violations, approvals, exceptions, incidents and change history using non-content telemetry by default. Usage/token/credit/cost governance applies only to the external API. Operational safeguards shall not meter or commercially restrict on-premises inference. The platform shall not be redistributed or used to serve another organization. A pass-through gateway alone is insufficient.
Bilingual Speech-to-Text (STT)	PGO on-premises	Three-year unmetered, non-transferable, non-sublicensable PGO-organization-only model licence + three-year AMC	High-accuracy Dhivehi and English transcription with legal terminology, speaker/context handling and suitable production controls.
Bilingual Text-to-Speech (TTS)	PGO on-premises	Three-year unmetered, non-transferable, non-sublicensable PGO-organization-only model licence + three-year AMC	Natural Dhivehi and English synthesis for approved voices, scripts and use cases, with suitable pronunciation and terminology controls.
Dhivehi-to-English Translation Model	PGO on-premises	Three-year unmetered, non-transferable, non-sublicensable PGO-organization-only model licence + three-year AMC	High-quality translation of Dhivehi/Thaana source text into English for approved legal and administrative use. Preserve names, dates, amounts, identifiers, citations, statutory references, paragraph structure and legal terminology; provide suitable quality evaluation and human-review controls; and operate without any external inference dependency.

Model / System	Deployment	Licence and Support	Minimum Technical Standard
Multiscript OCR and Document AI	PGO on-premises	Three-year unmetered, non-transferable, non-sublicensable PGO-organization-only model licence + three-year AMC	OCR and layout/document understanding for Thaana, English/Latin and Arabic scripts, varied fonts and degraded scans; accurate extraction of Western Arabic numerals (0–9), Arabic-Indic digits and structured numeric fields.
Embedding-Generation and Reranking Models	PGO on-premises	Three-year unmetered, non-transferable, non-sublicensable PGO-organization-only licence for model software/weights/runtime + three-year AMC	Dhivehi–English embedding generation and reranking suitable for confidential repositories and the AI Legal system, with no external inference dependency. The licence applies only to model software, weights, runtime and dependencies; all embeddings/vector representations generated from PGO data are exclusively owned by PGO.
PGO-Owned Semantic Search System	PGO on-premises	PGO-owned custom system; licensed embedding-generation/reranking model software + three-year AMC	Vendor-developed semantic search over PGO-approved repositories using licensed embedding-generation and reranking model software, with identity-aware access, metadata filters, relevance controls, auditability and administration. PGO owns the source code, configurations, schemas, connectors, index definitions, every embedding/vector representation generated from PGO data, PGO-created indexes, logs and PGO-specific enhancements. Generated embeddings are PGO data and are not licensed vendor artefacts.
AI Legal – Maldivian Legal RAG	Separate PGO on-premises system	Three-year unmetered, non-transferable, non-sublicensable PGO-organization-only system licence + three-year AMC	Maldivian AI Legal RAG trained, domain-adapted and/or retrieval-grounded using an authorized, maintainable corpus covering the Constitution, legislation, regulations, subordinate legislation, applicable case law and court judgments, and other PGO-approved legal sources. Support Dhivehi and English legal queries, permission-aware retrieval, source-and-provision citations, corpus versioning and updates, reranking, audit trails, unsupported-statement safeguards and mandatory human legal review. All corpus, retrieval data, embeddings and indexes shall remain inside PGO. The licensed product shall not be provided to or operated for another organization.

Model / System	Deployment	Licence and Support	Minimum Technical Standard
Frontier LLM Reasoning Capability	One PGO-owned provider account / approved external API	No vendor model licence; Bidder nominates one provider; three annual credit allocations of USD 12,000 each for Contract Years 1, 2 and 3	Nominate exactly one provider from Google, Anthropic or OpenAI in the Bid and disclose the proposed account type, processing region(s), frontier model(s), provider pricing and zero-retention mechanism. Create and provide one provider account in PGO's legal name and under PGO administrative ownership and control. Fund and load one USD 12,000 credit allocation into that account at the beginning of each of the three Contract Years. The nominated provider remains fixed for the Contract term and credits shall not be split across providers. PGO controls the highest-level administrator role, recovery contacts, credentials and billing visibility. Vendor-owned/shared tenants, reseller wallets and pass-through credit balances are not acceptable. Provide drafting, summarization, classification, extraction, rewriting, question answering and other approved generative language functions through the nominated provider's request-time endpoint. No PGO prompt, retrieved context, attachment, output or content-bearing log may be stored, cached, retained, used for training or exposed for provider human review.

3.6 Additional Technical and Integration Requirements

- Following approval of the discovery report and initial roadmap, produce the detailed target AI infrastructure architecture and implementation plan for PGO approval. The design shall cover compute/GPU, storage, networking, security segmentation, identity and access, development/test/production separation, model serving and orchestration, the PGO-owned semantic search system, AI Legal, MCP and agent runtimes, logging and observability, high availability, backup and recovery, capacity, scalability, integration dependencies, bill of materials and an initial performance and efficiency baseline.
- Provide a PGO-controlled, on-premises AI control plane operating as the mandatory inline proxy and secure connector for the PGO-owned tenant of the Google, Anthropic or OpenAI provider nominated in the Bid. Every production request to and response from the frontier-model API shall traverse this control plane. PGO applications, agents, MCP servers, workflows, scripts, user devices and backend systems shall call the control-plane endpoint and shall not possess or use the frontier-provider credentials or API keys. Those credentials shall be generated solely for the control-plane integration, stored only in a PGO-controlled secrets-management facility available to the control plane, restricted to PGO-designated privileged administrators, and subject to rotation, revocation and use-audit. The Bidder shall enforce network-egress allowlisting so that only the control plane can reach the approved provider endpoint and shall apply provider-side source, workload, project or service-account restrictions where supported.

Before any outbound transmission, the control plane shall inspect structured fields and unstructured content using a hybrid of deterministic schema and field/path rules, regular expressions, dictionaries and PGO-hosted specialized data-classification or named-entity-recognition models appropriate to the approved use case. PGO administrators shall be able to configure and version policies without application-code changes by use case, source application, API endpoint, user or role, destination

model/provider, data classification, field name/path, pattern and action. Supported actions shall include reversible tokenization/pseudonymization, redaction, generalization, blocking and explicit allowance of non-sensitive content. No raw PII, case identifier or other data classified by PGO as protected shall be transmitted to the frontier model. Where reversible protection is required, the control plane shall substitute opaque synthetic tokens, preserve referential consistency for the authorized transaction or workflow, and keep the token map, original values, cryptographic keys and re-identification service encrypted inside PGO infrastructure. None of those mapping artefacts shall be transmitted to or accessible by the provider or vendor.

On the inbound path, the control plane shall inspect the response, validate token integrity and restore the correct canonical values only for tokens previously issued for that authorized transaction, after identity, authorization and policy checks, and before returning the result to the approved PGO internal system. Altered, fabricated, expired or out-of-scope tokens shall not trigger re-identification, and the re-identified response shall never be sent back to the external provider. If protected data cannot be safely transformed while preserving the approved purpose, or if detection, tokenization, policy evaluation or secure credential controls are unavailable or indeterminate, the control plane shall fail closed and block the external call or route it to an approved on-premises model or human workflow. Raw protected values and token mappings shall not appear in provider-side or non-content operational logs.

The control plane shall additionally enforce identity and access control, provider/model/endpoint/tool allowlisting, policy-based routing, encryption in transit, request minimization, approved content filtering and DLP, runtime-security controls, audit logging and non-content operational observability. Usage, token, credit and cost governance shall apply only to the external frontier-model API and shall not meter or commercially restrict any on-premises model. Requests and responses shall be returned immediately after processing, with zero provider-side content retention. PGO shall control the permitted model and endpoint selection. A standalone pass-through API gateway or a design that allows direct provider access shall not satisfy this requirement.

- Expose secure on-premises MCP servers, documented middleware APIs, SDKs and connectors for PGO-approved identity providers, document repositories, case systems, collaboration platforms and workflow tools. MCP and agentic tool access shall be allowlisted, least-privileged, revocable and fully auditable.
- Implement and operate role-based access control, administrative segregation, audit logging, encryption in transit and at rest, PGO-controlled key management, workload isolation, backup and recovery, vulnerability management, secure configuration baselines and change control across the AI infrastructure.
- Provide and administer AI governance features, including infrastructure, model, dataset, prompt, MCP server, agent, tool and licence inventories; version and configuration control; risk classification; approval workflows; acceptable-use and human-oversight controls; Dhivehi–English evaluation datasets; OCR Arabic-script and numeric-content tests; rollback; exception management; and governance, performance and compliance reporting.

- Provide continuous AI runtime-security monitoring and safeguards against data leakage, unauthorized model training, prompt injection, tool poisoning, excessive agency, unauthorized MCP or tool invocation, hallucination, unsafe legal advice, inappropriate disclosure and misuse of sensitive information. Hallucination safeguards shall include, as applicable, retrieval grounding, source and legal-provision citation controls, confidence or groundedness thresholds, abstention when evidence is insufficient, output validation, human review for legal or other high-risk outputs, and routing to an approved on-premises model or human workflow. For the frontier-model path, monitoring shall cover pre-transmission classification and transformation, token issuance and vault access, response inspection, authorized re-identification, blocked or failed-closed requests, direct-access attempts and API-key use. Controls shall be enforced through the PGO-controlled inline AI control plane and its connector to the PGO-owned frontier-model provider tenant. Runtime alerts, policy decisions, violations, approvals and response actions shall be logged using non-content records and integrated with PGO-approved security monitoring where available.
- No production component may make an external model call except through the PGO-owned provider tenant, the PGO-controlled AI control plane and an expressly approved frontier-model API endpoint. All outbound requests and inbound responses shall traverse the inline control plane. The provider API keys shall not be issued to, stored in or used by applications, agents, MCP servers, workflows, scripts, user devices, backend systems or vendor infrastructure. Direct network egress to the provider shall be blocked for all other components. All other models, including the licensed embedding-generation and reranking model software used by the PGO-owned semantic search system and AI Legal system, shall execute entirely within PGO infrastructure.

3.7 Deliverables and Tasks

- Three-year licence schedule identifying the AI control plane and model-serving platform, every model/system, licence metric, permitted use, dependencies, restrictions, renewal terms and expiry date.
- Bid-Stage AI Infrastructure Plan and Design submitted with the Bid, followed after award by a validated and refined plan based on discovery and confirmed PGO requirements. It shall include target and transition architectures, environment separation, compute/GPU, storage and network sizing, bill of materials, model-serving/MLOps design, the PGO-owned semantic search system, AI Legal, the AI control plane, MCP and agent runtimes, security zones, identity, observability, high availability, disaster recovery, backup/recovery, capacity model, efficiency baseline, implementation schedule, risks, dependencies and acceptance criteria. It shall clearly separate PGO on-premises components from the PGO-owned tenant of the Bidder-nominated frontier-model provider and its external API processing.
- Configured and operational on-premises bilingual Dhivehi–English STT and TTS, Dhivehi-to-English translation, and Dhivehi–English embedding-generation and reranking models, together with OCR/document AI tested for Thaana, English, Arabic-script and numeric-content extraction, and an accepted PGO-owned frontier-model provider tenant/API integration for bilingual generative language functions.
- Separate licensed on-premises AI Legal system with an authorized Maldivian legal corpus, ingestion controls, permission-aware retrieval, source-and-provision citations, corpus-update

controls, audit trails, human legal review and UAT sign-off; and a separately developed PGO-owned semantic search system with source code, configurations, schemas, connectors, index definitions, administration documentation, security/performance tests and UAT sign-off.

- PGO-controlled on-premises AI control plane operating as the mandatory inline proxy, with a secure integration to the PGO-owned tenant of the Google, Anthropic or OpenAI provider nominated in the Bid; policy and routing configuration; identity and access controls; provider-credential isolation; egress allowlisting; runtime-security controls; external-API usage/token/credit/cost controls; non-content observability; zero-retention evidence; data-flow documentation; capacity assumptions and service acceptance results. Deliver the configurable data-protection policy schema and field catalogue, detector/model inventory, token-vault and key-management design, re-identification authorization rules, fail-closed and bypass-prevention controls, runbooks and test evidence. Acceptance shall demonstrate with PGO-approved synthetic or non-sensitive test data that: (a) configured case IDs, personal identifiers and protected fields are replaced before transmission and are absent from the captured outbound request; (b) opaque tokens remain usable by the frontier model; (c) the valid returned tokens are restored to the exact canonical values only inside PGO and delivered to the authorized backend; (d) altered or unrecognized tokens are not re-identified; (e) direct provider access and use of the provider API keys outside the control plane are blocked; and (f) the integration fails closed when an applicable control is unavailable. On-premises models shall remain unmetered for licence purposes.
- Use-case discovery report, prioritized roadmap, business cases, target architecture, governance design, phased release plan, implemented roadmap outputs and accepted monthly consultancy deliverables.
- Reusable AI components, on-premises MCP servers, PGO-specific agentic workflow definitions and orchestrations, middleware, source code or agreed source access, deployment artefacts, APIs, SDKs, connectors, reference implementations and technical documentation.
- Model cards, Dhivehi–English bilingual evaluation reports, OCR Arabic-script and numeric-content evaluation reports, accuracy baselines, versioned hallucination and output-quality regression benchmark reports for each behavior-affecting configuration update, mitigation and retest evidence, post-deployment drift and sample-review reports, security/privacy and runtime-security testing, annual QA outputs, infrastructure health reports, patch and vulnerability-remediation records, capacity and utilization reports, efficiency-optimization reports and licence/AMC service reports.
- AI governance and runtime-security framework covering inventories, risk classification, access, approvals, human oversight, acceptable use, model/MCP/agent/tool controls, runtime monitoring, incident handling, audit and exceptions, together with infrastructure operations, maintenance, patching, backup, recovery, change, rollback, capacity and efficiency-optimization runbooks. During the initial implementation phase, deliver the one-time model/API documentation, practical training and handover required by Section 3.4.2 for PGO developers, administrators and nominated operational users, including curricula, training materials, practical sessions, assessments, participant completion records and administrator/developer guides.
- Monthly reports from the dedicated Project Manager covering named-resource allocation, delivered capacity and continuity, implementation-plan and Monthly Services Plan status, backlog, milestones, dependencies, risks, PGO development-team coordination and deliverable

acceptance, together with licence/AMC status, AI infrastructure health and availability, maintenance and security patch compliance, vulnerabilities, backups, capacity, GPU/compute utilization, latency, throughput, efficiency savings, runtime-security events, governance exceptions, roadmap implementation, MCP servers, agentic workflows, annual QA, incidents, model performance, frontier-provider API credit consumption and improvement actions. Completion of the one-time implementation documentation, training and handover shall be reported only until implementation acceptance.

- Documented exit and transition plan, including return of PGO data in usable, non-proprietary formats, operating documentation, runbooks and ninety (90) days of mandatory transition assistance to PGO or its nominated successor. Treatment of intellectual property at exit shall be as set out in the IP and license terms proposed by the Bidder and accepted by PGO under Section 3.13.2.

3.8 Service Levels

Bidders shall meet or exceed the following minimum service levels. Bidders may propose more stringent commitments, but proposed levels shall not fall below these minimums. Service credits, measurement methodology and reporting cadence shall be defined in the Contract.

Priority	Definition	Response (max)	Resolution (target)
P1 – Critical	Production service unavailable, security/retention control failure, or data integrity at risk.	1 hour	4 hours
P2 – High	Major function impaired; no acceptable workaround.	4 hours	24 hours
P3 – Medium	Minor function impaired; workaround available.	1 business day	5 business days
P4 – Low	Cosmetic, documentation or informational issue.	3 business days	Next planned release
On-Premises Availability	Availability of production model, PGO semantic search and AI Legal services under AMC, excluding approved maintenance.	Monthly measurement	≥ 99.5%
Frontier API Integration Availability	Availability of the PGO control-plane connector, routing and credential integration to the contracted frontier-model provider tenant, excluding approved maintenance and documented provider-wide outages.	Monthly measurement	≥ 99.9%
Zero-Retention Incident	Any suspected persistence, logging, caching or unauthorized use of PGO content by an external frontier-model provider or API integration.	Immediate notification and service suspension	Containment within 1 hour; investigation and evidence per PGO direction
Critical Security Patch	Vendor or authoritative supplier identifies a critical exploitable vulnerability affecting the AI infrastructure.	Notify PGO within 4 hours	Patch within 72 hours, or apply a PGO-approved compensating control and remediation plan

3.9 Engagement Period

- The overall engagement period shall be thirty-six (36) months from contract commencement unless otherwise specified in the final Contract.

- The licence term for each on-premises AI model and system shall be thirty-six (36) months from the agreed commencement or acceptance date stated in the Contract. No vendor licence shall apply to the frontier LLM. The vendor's API-credit funding obligation shall comprise one annual USD 12,000 credit allocation at the beginning of each of the three Contract Years.
- AMC shall be contracted for the full thirty-six (36) month term and priced as one fixed three-year amount covering vendor product/model support, compatible model/runtime releases, configuration updates, optimizations, fixes and security-patch entitlement throughout the term. The Financial Proposal shall not request or provide separate Year 1, Year 2 and Year 3 AMC prices. Monthly managed AI infrastructure services shall be separately contracted and priced for the required service period and shall provide at least one named AI / Agentic AI Security Engineer, at least one named Infrastructure Security Engineer and one named AI Infrastructure / MLOps Engineer for operations, patch and approved update implementation, monthly model/configuration review, vulnerability management, AI governance, runtime security, incident support, regression testing, rollback and performance, capacity and efficiency optimization.
- The Bidder shall submit the mandatory Bid-Stage AI Infrastructure Plan and Design with its Technical Proposal. After award, the selected Bidder shall complete discovery and the initial roadmap, then validate and refine the bid-stage plan for PGO approval before procurement or commissioning. The post-award refinement shall not reduce any Bid commitment unless PGO approves a formal variation. Roadmap implementation and the monthly consultancy/co-development service shall run during Months 1–24. The monthly managed AI infrastructure service shall run during Months 1–36, with operational optimization, sustainability and transition continuing during Months 25–36. The three-person consultancy/co-development team and the three-person managed-services team shall provide the capacity stated in Section 3.4.3 during Months 1–24; only the three-person managed-services team shall continue during Months 25–36. Activities within the applicable capacity shall be governed by the rolling Monthly Services Plan or managed-services operational plan, deliverables and acceptance requirements in Section 3.4.4.

3.10 Commercial Model: Three-Year Licensing and AMC, Two-Year Consultancy and Three-Year Managed Services

- Three-Year Model and System Licences: Bidders shall price each licensed on-premises model, including the Dhivehi-to-English translation model, the embedding-generation and reranking model software used by the PGO-owned semantic search system, the separately licensed AI Legal system and all required runtime/platform components for a fixed thirty-six (36) month term. Every on-premises licence shall be non-exclusive, non-transferable and non-sublicensable and shall provide unmetered use solely for PGO's internal official functions, with no user, application, request, token, document, page, audio-minute, character, throughput, inference-volume, consumption or usage-based licence restriction. PGO shall not redistribute, resell, sublicense, transfer, host or provide the licensed component or its inference capability for another government agency or organization; operation shall scale within PGO's existing GPU/compute resources and any PGO-approved additions. The translation-model licence shall be separately identified. No licence fee, royalty or vendor right shall attach to vector embeddings or representations generated from PGO data. The AI Legal system and model licences shall be separately identified from the PGO-owned semantic

search development and other consultancy or deployment services. Section 3.13.3 governs permitted use, breach handling and consequences.

- **Post-Term Annual Cost Cap:** If PGO elects, after the initial thirty-six (36) month term, to renew or procure a further period of any of the following three Financial Proposal items: (a) On-Premises AI Model Licences; (b) AI Legal System Licence; and/or (c) Monthly AI Consultancy and Co-Development Services, the aggregate annual price for the renewed covered items shall not exceed twenty percent (20%) of the original Total Evaluated Bid Price stated in the awarded Contract. This cap applies collectively and only to those three covered items. It shall not apply to the AI Control Plane and Model-Serving Platform Licence, PGO-Owned Frontier LLM Provider Account/API Integration, Three-Year AMC, infrastructure-plan validation and design, deployment and acceptance, discovery and roadmap, Monthly Managed AI Infrastructure Services, training, or any other Financial Proposal line item. Within the three covered items, the cap applies to like-for-like continuation of the existing contracted scope and excludes genuinely new models, materially expanded consultancy/co-development scope and statutory taxes or duties. Inflation, foreign-exchange movement, rebranding, version changes, packaging changes, list-price changes or replacement by a substantially equivalent successor shall not circumvent the cap. Separately, Bidders shall quote fixed all-inclusive MVR prices for the three annual USD 12,000 allocations of Frontier-Model Provider API Credits and a three-year total. If PGO elects, after the initial thirty-six (36) month term, to procure a post-term annual USD 12,000 credit allocation, its all-inclusive MVR price shall not exceed the submitted Contract Year 3 MVR price by more than twenty percent (20%). This separate API-credit cap shall not be combined with or reduce the aggregate cap applicable to the three covered items. PGO shall have no obligation to renew.
- **Frontier LLM Provider Account and API Credits:** The frontier LLM reasoning model shall not be licensed by the vendor. The Bidder shall nominate exactly one provider from Google, Anthropic or OpenAI in its Bid and disclose the proposed account type, processing region(s), frontier model(s), provider pricing and zero-retention mechanism. The nominated provider shall be evaluated as part of the Bid and shall remain the contracted provider for the full thirty-six (36) month term. The vendor shall create and provide one provider organization/account registered in PGO's legal name and under PGO administrative ownership and control. PGO shall control the organization/project, highest-level administrator roles, recovery contacts, credentials, API keys, access policies and billing visibility; vendor access shall be delegated and revocable. Each production credential or API key shall be created solely for the AI control-plane integration, stored only in the PGO-controlled secrets-management facility used by that control plane, and prohibited from use by any application, agent, MCP server, workflow, script, user device, backend system or vendor infrastructure. Credential use shall be logged, rotated and revocable, and direct provider access shall be prevented through network-egress and available provider-side restrictions. The vendor shall integrate the nominated provider through the PGO-controlled AI control plane and fund and load one USD 12,000 provider-consumable API-credit allocation at the beginning of each of the three Contract Years. No annual credit allocation shall be split across providers. The nominated provider shall not be substituted except through a formal Contract variation approved by PGO where continuation becomes legally, technically or commercially impracticable. A vendor-owned/shared tenant, reseller wallet, pass-through credit balance or reimbursement arrangement is not acceptable. Credits shall be exclusive of vendor fees, visible to PGO in the applicable provider

billing console and usable at the provider's published or PGO-contracted API rates. The Contract Year 2 and Contract Year 3 credit allocations shall not be loaded or invoiced at Contract commencement. Each annual credit allocation shall be funded and loaded only at the beginning of the applicable Contract Year. PGO shall pay annually in accordance with the payment schedule for the applicable Contract Year; no payment for a future annual credit allocation shall be due in advance. The Bidder shall quote a fixed all-inclusive MVR price for each Contract Year's annual USD 12,000 credit allocation and a three-year total. The MVR prices for all three Contract Years and their three-year total shall be submitted and included in the Total Evaluated Bid Price. Each Contract Year MVR price shall include the Bidder's exchange rate, all foreign-exchange differences and fluctuation risk through the applicable annual payment date, conversion spreads, bank/card/payment-processing charges, provider charges, taxes and all other costs. If PGO elects, after the initial thirty-six (36) month term, to procure a post-term annual USD 12,000 credit allocation, its all-inclusive MVR price shall not exceed the submitted Contract Year 3 MVR price by more than twenty percent (20%). No additional exchange-rate adjustment or surcharge shall be payable by PGO. Usage beyond the funded credits requires PGO's prior written approval and may be purchased directly by PGO from the contracted provider. External processing shall comply with Section 3.13.1.

- **Three-Year AMC:** AMC for the licensed on-premises models, model platform, embedding-generation/reranking model software and AI Legal system shall cover the full thirty-six (36) month term and be quoted as one fixed three-year price in the Financial Proposal. Bidders shall not submit separate AMC prices for Years 1, 2 and 3. The AMC shall provide continuous entitlement throughout the term to vendor product support, corrective maintenance, compatible versions, model/runtime and configuration updates, vendor-supported optimizations, bug fixes, security fixes and patches. The separately priced monthly managed AI infrastructure team shall test and deploy PGO-approved updates and optimizations through change-controlled maintenance windows, with regression evidence and rollback. AMC shall not be used to replace or duplicate the separately priced monthly personnel required for consultancy/co-development or managed AI infrastructure operations.
- **Consultancy and Managed Services:** Preparation and submission of the mandatory Bid-Stage AI Infrastructure Plan and Design shall be included in the Bid and shall not be separately payable. Development and deployment of the PGO-owned semantic search system, discovery/initial roadmap, post-award validation and detailed refinement of the bid-stage infrastructure plan, initial deployment and API enablement of the licensed on-premises models and AI Legal system, and the related API documentation, model-use training and handover shall remain separately priced fixed implementation deliverables. During Months 1–24, ongoing roadmap implementation, AI use-case co-development, on-premises MCP servers, PGO-specific agentic workflows, reusable AI components, middleware, workflow integration, project management, use-case testing, custom-deliverable documentation, hypercare, optimization and annual QA shall be included in the monthly consultancy/co-development fee. The monthly consultancy fee shall not include or duplicate the initial licensed-model deployment, API enablement, API documentation or model-use training. During Months 1–36, ongoing infrastructure operations, governance, runtime security, vulnerability management, patch implementation and performance/capacity/efficiency optimization shall be included in the monthly managed AI infrastructure fee.

- **Pricing Transparency:** Bidders shall separately price three-year on-premises licences, one fixed three-year AMC amount, the three annual USD 12,000 frontier-model API credit allocations for Contract Years 1, 2 and 3 without characterizing the frontier model as a vendor licence, fixed discovery/roadmap, fixed infrastructure design and deployment, the one-time implementation model/API documentation and training, the monthly consultancy/co-development service for 24 months, the monthly managed AI infrastructure service for 36 months and the full evaluated price, including all three annual frontier-model API-credit allocations. No optional-capacity rate card is required.
- **Firm Monthly Prices and No Unapproved Charges:** The evaluated monthly consultancy/co-development price shall remain firm for Months 1–24, and the evaluated monthly managed AI infrastructure price shall remain firm for Months 1–36. Each price shall include the mandatory personnel and capacity in Section 3.4.3 for its applicable service period. No growth-linked uplift, undisclosed third-party charge or separate charge for activities delivered within that capacity shall be accepted. Hardware, GPU capacity, on-premises licences, the three annual USD 12,000 frontier-model credit allocations, any PGO-approved usage beyond the applicable annual credit allocation and optional services shall be explicitly identified and priced.

3.11 Hardware Provision and Ownership

- The Bidder shall submit a substantive Bid-Stage AI Infrastructure Plan and Design with its Technical Proposal. Following award, discovery and PGO approval of the initial roadmap, the selected Bidder shall validate and refine that plan using confirmed workloads, constraints and infrastructure. The refined plan shall include architecture, sizing, bill of materials, security and network design, environment separation, model-serving and orchestration topology, semantic search, AI Legal, the AI control plane, MCP and agent runtimes, observability, high availability, backup/recovery, capacity, efficiency baseline, implementation schedule and acceptance criteria. PGO shall procure or provide the required on-premises servers, GPUs, storage, networking and supporting infrastructure based on the approved refined specification.
- All such hardware shall be owned or controlled by PGO and located in PGO-approved facilities. All non-reasoning models, embeddings, indexes, content stores, logs and administration components shall remain on this infrastructure.
- The partner shall configure, deploy, harden, commission and document the AI infrastructure and shall operate it through the separately priced monthly managed AI infrastructure service. Responsibilities include administration, health and capacity monitoring, maintenance windows, implementation of tested model/runtime/configuration updates and security patches supplied under AMC or other approved sources, monthly review of model performance and GPU utilization, vulnerability remediation, backup and recovery checks, secure configuration and change control, runtime-security operations, AI governance administration, incident response support, regression testing, rollback readiness and continuous performance and resource-efficiency optimization.
- The PGO-owned tenant and approved API endpoints of the Google, Anthropic or OpenAI provider nominated in the Bid are the only permitted external model services. Each proposed model, processing region, sub-processor, security control and zero-retention configuration requires PGO's

approval during evaluation and prior to activation. No additional provider may be activated during the Contract term except through a formal Contract variation under Section 3.10.

3.12 Team Composition

The partner shall provide the named personnel required to validate and refine the bid-stage AI infrastructure plan, deploy the solution, deliver consultancy/co-development and operate the managed AI infrastructure. During Months 1–24, the recurring monthly services shall include, at minimum, one dedicated Project Manager / Delivery Lead, two AI/ML and agentic integration engineers, one AI / Agentic AI Security Engineer, one Infrastructure Security Engineer and one AI Infrastructure / MLOps Engineer. During Months 25–36, only the three managed AI infrastructure roles shall remain mandatory. All personnel shall be named and allocated to the applicable monthly service under Section 3.4.3. Any specialist roles required to complete the fixed deliverables shall also be identified and included in the applicable fixed price. The proposed team shall include, at minimum, the following roles:

Role	Minimum Responsibility
Lead AI Architect(s)	Bid-stage AI infrastructure planning and design; post-award validation and refinement; on-premises model serving; integration of the Bidder-nominated Google, Anthropic or OpenAI provider through a PGO-owned tenant; semantic search; AI Legal; MCP server and agentic workflow architecture; AI governance; runtime security; model lifecycle; resilience, capacity and enterprise integration.
AI / Agentic AI Security Engineer	At least one named monthly managed-services resource for Months 1–36 covering AI governance, LLM/agentic runtime security, threat modelling, prompt injection, data leakage, MCP/tool authorization, excessive agency, human approval gates, identity/access, monitoring, audit evidence, privacy and AI-security incident support.
Infrastructure Security Engineer	At least one named monthly managed-services resource for Months 1–36 covering on-premises infrastructure and platform security, network/security-zone hardening, IAM and secrets, vulnerability management, security monitoring, patch coordination, backup/recovery security, incident response, audit evidence and security reporting.
Dhivehi Language and Arabic OCR Specialists	Dhivehi–English bilingual output fidelity and terminology, plus Arabic-script and numeric-content OCR evaluation, datasets and quality review.
One AI Infrastructure / MLOps Engineer	One named monthly managed-services resource for Months 1–36 covering on-premises model-serving operations, observability, deployment automation, update/patch implementation, backup/recovery, capacity planning, GPU/compute, latency, throughput and resource-efficiency optimization.
Two AI/ML and Agentic Integration Engineers	Two named monthly consultancy resources for Months 1–24 covering PGO-owned semantic-search and AI Legal integration, MCP servers, agentic workflows, APIs, middleware, testing, deployment, source/deployment artefacts and direct co-development with PGO's development team.
Dedicated Project Manager / Delivery Lead	One named dedicated monthly consultancy resource for Months 1–24; owns the implementation plan, Monthly Services Plan, backlog, schedule, dependencies, resources, risks, reporting, stakeholder coordination, PGO development-team collaboration, acceptance and delivery quality.

3.13 Data Sovereignty, Confidentiality and Intellectual Property

This section sets out (a) the non-negotiable data-sovereignty and zero-retention requirements and (b) the mandatory three-year licence, fixed three-year AMC and intellectual property terms that Bidders must address.

3.13.1 Non-Negotiable Data Requirements

- **Data Residency and Processing:** All storage, retrieval, embeddings, indexes, logs, administration and non-reasoning model inference shall occur within PGO infrastructure. The only exception is transient request-time processing through the PGO-owned tenant and approved API endpoint of the Google, Anthropic or OpenAI provider nominated in the Bid.
- **Zero Provider-Side Content Retention:** The contracted frontier-model provider and PGO-owned tenant configuration shall ensure that no PGO data, prompt, attachment, retrieved context, output, embedding or content-bearing telemetry is persisted, cached, logged or retained. Processing shall occur only for the duration required to return the response, after which content shall be irreversibly removed from provider systems and memory. PGO content shall not be used for model training, evaluation, service improvement or provider human review.
- **Ownership and Restricted Use:** All PGO data, prompts, retrieved context, outputs, transcripts, semantic-search content, metadata, indexes, embeddings derived from PGO data, query/search logs and audit records remain the exclusive property of PGO. The vendor may process such data only inside PGO infrastructure and only to perform the Contract. Neither the vendor nor any cloud provider may copy, extract, retain, reuse, disclose, commercialize or use PGO data or PGO-derived artefacts for training, evaluation, benchmarking, fine-tuning, product improvement, service improvement or delivery to any other customer.
- **No Other External AI Services:** PGO data shall not be transferred to any public AI service, cloud model API, offshore processor or third-party model provider other than a specifically approved frontier-model endpoint operating through the PGO-owned tenant of the Google, Anthropic or OpenAI provider nominated in the Bid and only under the controls in this RFP.
- **Statutory and Security Compliance:** The partner and contracted frontier-model provider shall comply with applicable Maldives law, PGO security policies, access rules, confidentiality obligations, audit requirements, breach notification duties and incident response procedures.
- **Audit Rights:** PGO may request evidence of on-premises deployment, cloud processing topology, zero-retention configuration, deletion controls, sub-processors, access controls, audit records, licences, AMC performance and security controls at any time.

3.13.2 Three-Year Licence, AMC and Intellectual Property Terms

Bidders shall provide complete licence, AMC, frontier-model provider-account/credit and intellectual property terms consistent with Section 3.13.1. The frontier LLM shall not be presented as a vendor-licensed model or vendor-owned account or tenant. At a minimum, the proposal shall address:

- A fixed thirty-six (36) month, non-exclusive, non-transferable and non-sublicensable organization-only internal-use licence for the PGO-controlled AI control plane and model-serving platform, every AI model, the proposed AI Legal system and each required runtime/platform dependency. The proposal shall identify the product names, versions and IP owners and state the on-premises production deployment rights, authorized environments, renewal terms and rights upon AMC or licence expiry. All on-premises licences shall be unmetered and shall not impose per-user, per-seat, per-device, per-application, per-endpoint, per-request, per-token, per-character, per-page, per-document, per-audio-minute, throughput, inference-volume, consumption fee, quota, telemetry-enforced limit or usage-based true-up within PGO. Unmetered use shall not authorize redistribution, resale, sublicensing, transfer, shared-government hosting, bureau service or provision to another government agency or organization. Processing may scale to the capacity of PGO's existing GPU/compute infrastructure and any PGO-approved additions. The proposal shall expressly accept the breach process, proportionate remedies and PGO-data continuity safeguards in Section 3.13.3.
- A binding post-term annual-cost undertaking accepting Mandatory Criterion M10. The proposal shall state the original Total Evaluated Bid Price and the maximum aggregate annual post-term price, equal to twenty percent (20%) of that amount, applicable only to the On-Premises AI Model Licences, AI Legal System Licence and Monthly AI Consultancy and Co-Development Services. The proposal shall confirm that no other Financial Proposal line item is subject to this aggregate cap. Separately, the proposal shall state the submitted MVR prices for the three annual USD 12,000 allocations of Frontier-Model Provider API Credits and their three-year total, and confirm that any post-term annual USD 12,000 credit allocation shall not exceed the submitted Contract Year 3 MVR price by more than twenty percent (20%). Any genuinely new model or materially expanded consultancy/co-development scope shall be identified and priced separately, and the Bidder shall confirm that product renaming, successor versions, altered packaging, list-price changes, inflation or foreign-exchange movements will not be used to avoid the cap.
- One fixed three-year AMC price covering the complete thirty-six (36) month term, together with the AMC scope, covered versions, patches, security fixes, upgrades, model/runtime/configuration updates, vendor-supported optimizations, support channels, service levels, exclusions and the effect of AMC expiry. Separate Year 1, Year 2 and Year 3 AMC prices shall not be requested or evaluated. AMC or update delivery shall not introduce a consumption-based restriction into an on-premises licence. Separately, the proposal shall nominate exactly one provider from Google, Anthropic or OpenAI; identify the proposed account type, processing region(s), frontier model(s), provider pricing and zero-retention mechanism; describe how the vendor will create and provide one account in PGO's legal name and fund and load one USD 12,000 annual credit allocation at the beginning of each of the three Contract Years; accept that the nominated provider will be evaluated as part of the Bid and remain fixed for the Contract term subject only to an approved formal Contract variation under Section 3.10; and confirm that the organization/project, highest-level administrator roles, recovery contacts, credentials, API keys, billing visibility and administrative

control belong to PGO. The proposal shall also confirm that production provider credentials and API keys will be generated solely for and stored and used only by the PGO-controlled AI control plane, with no distribution to or use by applications, agents, MCP servers, workflows, scripts, user devices, backend systems or vendor infrastructure, and with auditable rotation, revocation and bypass-prevention controls. Vendor access shall be delegated and revocable.

- Intellectual property in the licensed embedding-generation and reranking model software, weights, runtime and dependencies, and in the proposed AI Legal system, shall remain with the intellectual-property owner disclosed in the bid and shall be subject to the three-year licence terms. All vector embeddings and representations generated from PGO data are PGO data, are owned exclusively by PGO from creation, and shall not be treated as licensed vendor artefacts or be subject to a vendor licence fee, royalty, usage restriction or ownership claim. The semantic search system developed specifically for PGO, including its application source code, configurations, schemas, connectors, index definitions, administration components, documentation, tests and PGO-specific enhancements, shall be owned exclusively by PGO upon payment and acceptance.
- For the PGO semantic search system, custom middleware, MCP servers and PGO-specific agentic workflows funded by PGO, the vendor shall deliver source code, configurations, schemas, index definitions, workflow definitions, tool schemas, build/deployment artefacts, tests and documentation. Ownership of the PGO semantic search system shall vest in PGO; PGO shall also receive a perpetual, irrevocable, royalty-free right to use, maintain, modify and integrate the other custom deliverables for its internal functions, subject only to disclosed pre-existing components.
- All embedded third-party licences, embedding-generation/reranking model terms, MCP and agent framework dependencies, the nominated Google, Anthropic or OpenAI provider's API terms, credit expiry and usage conditions, exit/transition arrangements, data return or deletion procedures, and PGO's rights to retain and continue using its semantic search system, generated embeddings, data, indexes, custom MCP servers, agentic workflows, middleware and documentation after licence expiry. No embedded third-party term may impose a usage, token, user or inference-volume restriction on an on-premises model or system. Provider API terms shall not convert the frontier LLM into a vendor-licensed product.

PGO will evaluate the completeness, operational suitability and value of the licence, AMC, cloud API and intellectual property terms under Section 4.3 and may negotiate adjustments before award.

3.13.3 Organization-Only Use, Restrictions and Licence Breach

Organization-Only Licence Grant. Each vendor-owned on-premises model, model weight, runtime, licence key, AI control-plane or model-serving component, AI Legal system and disclosed pre-existing dependency is licensed to PGO on a non-exclusive, non-transferable and non-sublicensable basis solely for PGO's internal official functions during the thirty-six (36) month licence term. The unmetered usage rights in this RFP remove consumption limits but do not expand the licence beyond PGO as the licensed organization.

Authorized Use. PGO personnel, PGO-controlled applications and contractors or managed-service providers approved by PGO may access a licensed component only while acting solely for PGO, under confidentiality and security obligations, and without acquiring an independent right to use or retain the component. PGO may maintain production, development, testing, backup and disaster-recovery copies within PGO-owned or PGO-controlled environments for PGO use.

Prohibited Redistribution and Agency Use. PGO shall not sell, resell, rent, lease, loan, publish, export, distribute, transfer, sublicense or provide any vendor-owned model, weights, binaries, runtime, licence key, administrative access or hosted inference service to another ministry, government agency, state-owned enterprise, independent institution, commercial entity or other third party. PGO shall not operate a bureau, shared-government or multi-agency service using a licensed component for the benefit of another organization. Any such organization requires a separate written licence from the intellectual-property owner or a written Contract amendment expressly identifying the additional licensed organization and applicable fees.

PGO-Owned Artefacts Preserved. These restrictions do not transfer ownership of or impose a vendor licence on PGO data, prompts, outputs, transcripts, embeddings, indexes, the PGO-owned semantic search system, PGO-funded custom source code, PGO-specific MCP servers, agentic workflows, middleware, configurations, schemas, connectors, documentation or other PGO-owned or PGO-derived artefacts. PGO may use and share its own records and outputs as permitted by law, provided that no vendor-owned model, weight, runtime, licence key or other protected component is disclosed or made available.

Notice and Cure. A party that becomes aware of suspected unauthorized access, copying, redistribution or multi-agency use shall notify the other party without undue delay and, where reasonably practicable, within two (2) business days. The vendor's notice shall identify the affected component, evidence and alleged breach. PGO shall promptly stop the disputed use, revoke unauthorized access, preserve relevant evidence and recover or securely delete unauthorized copies. PGO shall have fifteen (15) business days after written notice to cure the breach. Where cure cannot reasonably be completed within that period, PGO may receive up to thirty (30) calendar days if it has stopped the unauthorized use and follows a written remediation plan accepted by the vendor.

Consequences of Material or Repeated Breach. If a material breach is not cured within the applicable period, or if substantially similar intentional redistribution recurs, the vendor may, after at least ten (10) business days' further written notice, suspend support and licence rights only for the affected vendor-owned component, require removal of unauthorized copies, require a separate licence to regularize any continued additional-agency use, and terminate the affected licence for cause. Any claim for additional licence fees, reasonable verification costs or documented direct loss shall be subject to the Contract, applicable law and agreed liability limits; no automatic penalty, punitive charge, speculative damage, retroactive consumption charge or unagreed liquidated damage shall apply.

Operational and Data Safeguards. The vendor shall not use a backdoor, kill switch, undisclosed telemetry or remote self-help to disable PGO systems, access PGO content, delete or withhold PGO data, or impair the PGO-owned semantic search system or other PGO-owned deliverables. Any permitted suspension shall be proportionate, limited to the affected licensed component and coordinated to protect evidentiary integrity and service continuity. Termination of a vendor licence does not affect PGO ownership of its data, embeddings, indexes, source code or custom deliverables. PGO shall retain access to export its data and shall remove the terminated vendor-owned component within thirty (30) days or another agreed transition period.

Licence Verification. The vendor may request reasonable evidence of compliance no more than once annually, or following credible evidence of a material breach, on at least ten (10) business days' notice. Verification shall be limited to deployment locations, authorized organizations, users, copies and licence configuration; shall not expose PGO case content, prompts, records or privileged material; and shall comply with PGO security requirements. The vendor bears routine verification costs. PGO may be required to reimburse reasonable verification costs only where a material breach is established.

4. BID EVALUATION METHODOLOGY

4.1 Overview

Proposals will be evaluated in two stages:

- Technical Evaluation – maximum 70 marks.
- Financial (Price) Evaluation – maximum 30 marks.

Only Bidders achieving at least 49 marks out of 70 (70% of Technical marks) in the Technical Evaluation will proceed to Financial Evaluation. The Technical and Financial evaluation will be conducted on the complete proposal for the three-year licensing and services engagement.

4.2 Compliance Evaluation

PGO will first verify that:

- All required forms and documents listed in the Submission Checklist are provided.
- Bid Submission Form, Bid Declaration Form, Litigation History and Financial Proposal are completed.
- Legal and registration documents, including valid SME registration or certification evidence, tax clearance documents and required authorization documents are provided.
- A valid bid security is provided in the form and amount specified in the Bid Data Sheet.
- Mandatory Qualification Criteria M1–M10 are fully satisfied.
- The bid includes complete technical and financial proposals for the three-year on-premises licences, one fixed three-year AMC, PGO-owned frontier-model provider tenant/API integration and the three annual USD 12,000 provider-credit allocations, deployment, roadmap implementation, MCP server and PGO-specific agentic workflow co-development, middleware, operational optimization and annual QA.
- Required on-premises deployment, PGO-owned frontier-model tenant, provider-side zero-retention, confidentiality, licensing, AMC and intellectual property guarantees are provided.

Bidders satisfying these requirements will be considered for Technical Evaluation.

4.3 Technical Evaluation (70 Marks)

4.3.1 Technical Passing Mark

- Maximum Technical Score: 70 marks.
- Minimum passing score: 49 marks (70% of 70).
- Only Bidders scoring 49/70 or above are considered for Financial Evaluation.
- Failure to meet mandatory requirements may result in disqualification regardless of the technical score.

4.3.2 Technical Evaluation Matrix

Category	Sub-Criteria	Max Marks
A. Technical Requirements Coverage and Compliance	A1. On-premises licence/model coverage, PGO-owned semantic search, infrastructure design and operations, Dhivehi–English STT/TTS and Dhivehi-to-English translation, Arabic/numeric OCR, deployment, Maldivian AI Legal, Bidder-nominated Google, Anthropic or OpenAI provider, PGO-owned frontier-model tenant, annual USD 12,000 API credits and renewal terms, provider privacy, AMC, governance, runtime security, efficiency and consultancy compliance	35
	A2. Submitted Bid-Stage AI Infrastructure Plan and Design, assumptions and sizing methodology, post-award validation/refinement method, semantic-search ownership/architecture, on-premises/frontier-provider separation, secure integration of the Bidder-nominated provider and proposed model(s), observability/resilience, MCP servers, agentic workflows, middleware/integration, runtime security, governance, efficiency and alignment with the Terms of Reference.	5
B. Firm Experience and References	B1. On-premises AI, semantic search, MCP/tool integration, agentic workflows, secure cloud API, AI Legal or comparable legal-domain RAG and sensitive-sector experience	10
	B2. Client references and proof of successful delivery	5
C. Technical Team Qualifications and Experience	C1. AI infrastructure architecture/operations, semantic-search development, MLOps, cybersecurity/runtime security, governance, efficiency, AI Legal, MCP server and agentic workflow capability	10
	C2. Dhivehi–English speech and translation, Dhivehi/Arabic OCR and legal-domain expertise, MCP/agentic consultancy, dedicated project management, PGO development-team collaboration, and technical/organizational AI training and adoption capability	5
TOTAL TECHNICAL		70

4.3.3 Category A – Technical Requirements Coverage and Compliance (40 marks)

- A1 – Functional Compliance (35 marks): Assessment will consider the three-year on-premises licence coverage, development and PGO ownership of the semantic search system, bilingual Dhivehi–English capabilities, Arabic-script and numeric OCR/document AI capabilities, on-premises model deployment, the separate Maldivian AI Legal system, the Bidder's nominated Google, Anthropic or OpenAI provider and proposed frontier model(s), PGO ownership/control of the provider tenant, zero provider-side content retention, annual USD 12,000 API-credit and renewal requirements, the submitted Bid-Stage AI Infrastructure Plan and Design, post-award plan validation/refinement, fixed three-year AMC and managed infrastructure operations, AI governance, runtime security, maintenance and patching, efficiency optimization, roadmap implementation, co-developed MCP servers and agentic workflows, middleware, operational optimization and annual QA.
- A2 – Solution Design, Integration and Alignment (5 marks): Assessment of the submitted Bid-Stage AI Infrastructure Plan and Design, its assumptions and sizing methodology, and the method for post-award validation/refinement; architecture and ownership handover for the PGO semantic search system; separation between on-premises components and the PGO-owned tenant of the Bidder-nominated frontier-model provider; secure integration of that provider and its proposed model(s); compute, storage, network, model-serving, orchestration, observability, high-availability

and recovery design; AI governance and runtime security; MCP server and agentic workflow architecture; tool authorization; middleware/integration; scalability, resilience, efficiency and alignment with the Terms of Reference.

4.3.4 Category B – Firm Experience and References (15 marks)

- B1 – Experience in Similar Projects (10 marks): Evidence of on-premises AI model deployment, semantic search development and source-code handover, bilingual or low-resource language AI, MCP server or tool-integration development, agentic workflow implementation, secure cloud API integration, AI Legal or comparable legal-domain RAG, government/legal implementations, licensing/AMC delivery and sensitive-data environments.
- B2 – Client References (5 marks): Strength and relevance of reference letters, completion certificates and proof of successful delivery for on-premises AI, secure cloud integration, AI Legal or comparable legal-domain RAG, licensing/AMC and sensitive-data environments.

4.3.5 Category C – Technical Team Qualifications and Experience (15 marks)

- C1 – AI, Cybersecurity and MLOps Team (10 marks): Qualifications, certifications and experience of Lead AI Architects, AI/ML Engineers, MLOps Engineers, Data Engineers, the AI / Agentic AI Security Engineer and the Infrastructure Security Engineer assigned to the project.
- C2 – Language, OCR and Legal-Domain Expertise (5 marks): Strength of Dhivehi linguistic expertise, English-language capability, Arabic OCR/document expertise, legal-domain specialists, MCP server and agentic workflow capability, middleware/integration capability, the dedicated Project Manager and implementation-management approach, technical and organizational AI training resources, change/adoption capability and overall delivery experience.

4.4 Financial (Price) Evaluation (30 Marks)

4.4.1 Eligibility for Financial Evaluation

Only Bidders that achieve a minimum Technical score of 49/70 and pass the mandatory compliance evaluation are considered for Financial Evaluation.

4.4.2 Price Scoring

- Maximum Financial Score: 30 marks.
- The lowest evaluated price among technically qualified Bidders will receive 30 marks.
- Other technically qualified Bidders receive a score in proportion to their price using the formula: Financial Score = (Lowest Evaluated Price / Bidder Evaluated Price) × 30.
- The evaluated price shall comprise the grand total for all evaluated three-year items and services, including on-premises model/system licences, development and deployment of the PGO-owned semantic search system, the three annual USD 12,000 frontier-model provider-credit allocations, PGO-owned tenant/API integration, post-award validation and detailed refinement of the bid-stage AI infrastructure plan, fixed implementation deployment/API enablement, one-time implementation model/API documentation and training, one fixed three-year AMC amount, monthly consultancy/co-development for 24 months, monthly managed AI infrastructure services for 36 months, roadmap implementation, MCP servers, agentic workflows, middleware development, operational

optimization, annual QA, integration, testing and applicable taxes. Preparation of the mandatory bid-stage plan is included in the Bid and is not a separately payable Contract item.

- Bidders shall separately price the three-year on-premises licences, fixed-price development and deployment of the PGO-owned semantic search system, one fixed three-year AMC amount covering the full thirty-six (36) month term, the three annual USD 12,000 frontier-model provider-credit allocations and PGO-owned tenant/API integration, post-award validation and detailed refinement of the bid-stage AI infrastructure plan, fixed implementation deployment/API enablement, one-time implementation model/API documentation and training, monthly consultancy/co-development services for 24 months and monthly managed AI infrastructure services for 36 months. Preparation of the mandatory bid-stage plan shall be included in the Bid and shall not be separately priced. Separate Year 1, Year 2 and Year 3 AMC prices shall not be requested, and no optional-capacity line or rate card shall be included in the evaluated Financial Proposal. The frontier LLM shall not be priced as a vendor licence. The monthly prices shall include the mandatory named personnel allocations in Section 3.4.3 for the applicable service periods and shall not be subject to a growth-linked uplift.

4.5 Final Ranking and Award

Final Score = Technical Score + Financial Score. Subject to Section 2.6, PGO shall award the Contract to the substantially responsive Bidder achieving the highest combined score, subject to negotiations, approvals and due diligence.

5. STANDARD PROPOSAL FORMS & COMPLIANCE SHEETS

5.1 Bid Submission Form

The Bidder shall complete and sign this form without altering its substantive wording. Amounts shall agree with the Financial Proposal in Section 5.4.

Bid Particular	Bidder Response
RFP Reference Number	_____
RFP Title	Strategic AI Model Licensing, Sovereign Deployment and Consultancy Services
Date of Submission	_____
Legal Name of Bidder	_____
Company Registration Number / Country	_____
Registered Address	_____
Primary Contact Person / Title	_____
Telephone / Email	_____
Addenda Acknowledged	Addendum No(s): _____
Name registered with MIRA	_____

Bid Particular	Bidder Response
Taxpayer Identification Number	
Outstanding payments due to the State: [Yes / No]	

To: Prosecutor General's Office (PGO)

We, the undersigned, submit this single bid for the complete scope of the RFP. Having examined the RFP, Bid Data Sheet, issued addenda and all referenced requirements, we offer to provide the three-year licences, systems, deployment, fixed three-year AMC, managed AI infrastructure and consultancy services in conformity with our Technical and Financial Proposals.

Item	Bidder Confirmation / Amount
Total Three-Year Evaluated Bid Price (MVR, figures) with Tax.	MVR _____
Total Three-Year Evaluated Bid Price (MVR, words)	_____ _____
Bid Validity	This bid remains valid for at least six (6) months from the bid submission deadline, or any longer period stated here: _____
Bid Security	Issuer: _____ Reference: _____ Amount: MVR _____ Expiry: _____
Performance Security	If awarded, we undertake to provide the required performance security within the period stated in the RFP.
Complete Bid	We confirm that the bid covers the complete contract scope and is not a partial submission.
Authority and Acceptance	We confirm that the signatory is authorized to bind the Bidder and that, if accepted, this bid and the written award/Contract will create binding obligations.

Authorized Signatory	Bidder to Complete
Name	_____
Designation	_____
Signature	_____
Date	_____
Company Seal / Stamp	_____

5.2 Bid Declaration Form

The authorized signatory shall confirm each declaration. Any qualification or exception shall be disclosed in the Remarks / Proposal Reference column; an undisclosed qualification may render the bid non-responsive.

Ref	Declaration	Confirmation	Remarks / Proposal Reference
D1	All information, statements, certificates and supporting documents submitted with the bid are true, complete, current and not misleading.	☐ Confirmed	
D2	The Bidder is legally registered, eligible and authorized to submit the bid and perform the proposed Contract.	☐ Confirmed	
D3	The signatory has full authority to submit the bid, make these declarations and bind the Bidder.	☐ Confirmed	
D4	The Bidder has examined and accepts the RFP, Bid Data Sheet and all acknowledged addenda, subject only to exceptions expressly disclosed in the proposal.	☐ Confirmed	
D5	The Bidder has disclosed all actual, potential or perceived conflicts of interest involving PGO, its personnel, advisers or the procurement process.	☐ Confirmed	
D6	The bid has been prepared independently and without collusion, price fixing, bid rotation or improper coordination with another bidder.	☐ Confirmed	
D7	Neither the Bidder nor anyone acting on its behalf has offered, promised, requested or accepted any bribe, inducement, gift or improper advantage relating to this procurement.	☐ Confirmed	
D8	The Bidder and its directors have disclosed any debarment, suspension, fraud, corruption, criminal conviction or regulatory restriction relevant to eligibility or contract performance.	☐ Confirmed	
D9	All litigation, arbitration, regulatory action, contract termination, material default and data-breach findings required by Section 5.3 have been fully disclosed.	☐ Confirmed	
D10	The Bidder has the lawful rights and licences required to supply every proposed model, AI Legal system, platform, runtime and dependency and has accurately disclosed the relevant intellectual-property owner and licence terms.	☐ Confirmed	
D11	The Bidder accepts PGO ownership of the PGO-developed semantic-search system, every embedding/vector representation generated from PGO data and all other PGO data/derived artefacts, and will not claim licence rights in, retain, reuse, train on, commercialize or otherwise use them except to perform the Contract inside PGO infrastructure.	☐ Confirmed	
D12	The Bidder has nominated exactly one provider from Google, Anthropic or OpenAI in its Bid and accepts that the nominated provider will be evaluated as part of the Bid and remain the contracted provider for the full thirty-six (36) month term. If awarded, the Bidder shall create and provide one PGO-owned account for that provider, fund and load one annual USD 12,000 credit allocation into the account at the beginning of each of the three Contract Years, without splitting any annual credit allocation across providers, and meet the zero-retention, no-training, confidentiality, security, audit and human-review requirements in Sections 3.5, 3.6, 3.10 and 3.13.	☐ Confirmed	
D13	The Bidder accepts that each vendor-owned on-premises model, platform and AI Legal licence is non-exclusive, non-transferable and non-sublicensable and authorizes unmetered use solely for PGO's internal official functions; the Bidder also accepts the prohibited redistribution and other-agency use, notice and cure, proportionate remedies, verification limits, no-remote-self-help and PGO-data/custom-deliverable continuity terms in Section 3.13.3.	☐ Confirmed	
D14	All proposed subcontractors, cloud providers, licensors and material third-party dependencies are disclosed and no prohibited subcontracting or undisclosed external AI service will be used.	☐ Confirmed	

Ref	Declaration	Confirmation	Remarks / Proposal Reference
D15	The Bidder accepts that, if PGO elects after the initial thirty-six (36) month term to renew or procure a further period of the On-Premises AI Model Licences, AI Legal System Licence and/or Monthly AI Consultancy and Co-Development Services, the aggregate annual post-term price for the renewed covered items shall not exceed 20% of the original Total Evaluated Bid Price, subject only to the exclusions expressly stated in Mandatory Criterion M10. The Bidder accepts that the aggregate cap applies only to those three Financial Proposal items and not to any other line item, will not use rebranding, successor versions, packaging, list-price, inflation or foreign-exchange adjustments to circumvent the cap, and acknowledges that PGO is not obliged to renew. Separately, the Bidder accepts that the MVR prices for all three annual USD 12,000 allocations of Frontier-Model Provider API Credits and their three-year total shall be submitted and included in the Total Evaluated Bid Price, and that any post-term annual USD 12,000 credit allocation shall not exceed the submitted Contract Year 3 MVR price by more than twenty percent (20%).	☐ Confirmed	
D16	The Bidder understands that a false or misleading declaration may result in rejection, termination, forfeiture of security, debarment or other action available under the RFP, Contract or applicable law.	☐ Confirmed	

Declaration Signature	Bidder to Complete
Legal Name of Bidder	_____
Authorized Signatory / Designation	_____
Signature / Date	_____
Company Seal / Stamp	_____

5.3 Litigation History

Disclose all pending or concluded litigation, arbitration, administrative or regulatory proceedings, material contract disputes/defaults or terminations, professional-negligence claims, data-breach or privacy findings, fraud/corruption findings and material penalties during the last five (5) years. Use additional sheets where required.

Litigation Status Declaration	Bidder Selection
Applicable Status	☐ No matters to disclose ☐ Matters are disclosed in the table below and attached continuation sheets

Ref	Type / Year	Parties and Forum / Case Reference	Subject and Amount in Dispute	Status / Outcome and Any Adverse Finding	Supporting Document Reference
L1					
L2					
L3					

Ref	Type / Year	Parties and Forum / Case Reference	Subject and Amount in Dispute	Status / Outcome and Any Adverse Finding	Supporting Document Reference
L4					
L5					

Litigation Declaration Signature	Bidder to Complete
Legal Name of Bidder	_____
Authorized Signatory / Designation	_____
Signature / Date	_____

5.4 Financial Proposal Form

Instructions to Bidders: Provide an itemized cost breakdown and the Total Evaluated Bid Price. Clearly separate three-year on-premises model/system licences, fixed-price development/deployment of the PGO-owned semantic search system, one fixed three-year AMC amount covering all thirty-six (36) months, the PGO-owned frontier-model tenant/API integration, the three annual USD 12,000 provider-credit allocations for Contract Years 1, 2 and 3, post-award validation and detailed refinement of the bid-stage AI infrastructure plan, deployment, the monthly consultancy/co-development service for 24 months, the monthly managed AI infrastructure service for 36 months and training. Preparation of the mandatory bid-stage plan is included in the Bid and shall not be separately priced. Do not provide separate AMC prices for Years 1, 2 and 3, an optional-capacity line or a resource rate card. Do not price the frontier LLM as a vendor licence. For Months 1–24, the monthly consultancy price shall include one dedicated Project Manager and two AI engineers; for Months 1–36, the monthly managed-services price shall include at least one AI / Agentic AI Security Engineer, at least one Infrastructure Security Engineer and one AI Infrastructure / MLOps Engineer, all as named resources under Section 3.4.3. Prices shall be in MVR and inclusive of applicable taxes and fees. For provider credits, show a fixed all-inclusive MVR price for each Contract Year's annual USD 12,000 credit allocation and a three-year total. Submit the MVR price for each of the three Contract Years and the three-year total for this line item. Each Contract Year MVR price shall include the disclosed exchange rate, all foreign-exchange differences and fluctuation risk through payment, conversion spreads, bank/card/payment-processing charges, provider charges, taxes and all other costs. Any post-term annual USD 12,000 credit allocation shall be subject to PGO renewal and shall not exceed the submitted Contract Year 3 MVR price by more than twenty percent (20%), with no additional exchange-rate adjustment or surcharge payable by PGO.

Cost Item	Description	Pricing Basis	Unit / Monthly / Fixed Cost (MVR unless stated)	3-Year Total (MVR unless stated)
AI Control Plane and Model-Serving Platform Licence	PGO-controlled on-premises control plane and model-serving platform operating as the mandatory inline proxy for the nominated frontier-model provider, including policy/routing enforcement, runtime security, audit and non-content observability. All frontier-model requests and responses shall traverse the control plane. Provider credentials and API keys shall be generated solely for, stored by and used only through the control plane; all other workloads shall be denied direct credentials and provider egress. The platform shall provide PGO-configurable, versioned policies for structured fields and unstructured content using deterministic rules and PGO-hosted specialized detection/classification models; perform pre-transmission redaction, blocking and reversible tokenization/pseudonymization; retain all token mappings and re-identification keys inside PGO; validate returned tokens; and restore canonical values only inside PGO for authorized internal systems. It shall fail closed where required protection or policy enforcement is unavailable. It shall translate PGO-approved organizational AI governance policies into testable and auditable runtime controls for models, agents, MCP servers and tools, including allowlisting, identity/role/data-based access, human approvals, agent authority limits, data handling/retention, logging, exceptions, revocation and emergency disablement. It shall provide centralized role-based governance dashboards, alerts, trends, KPI reporting and audit/SIEM export across the in-scope on-premises models, semantic search, AI Legal, agents, MCP servers/tools and frontier-provider connector, using non-content telemetry by default. The platform licence is non-exclusive, non-transferable, non-sublicensable and unmetered solely for PGO's internal official functions; it shall not be redistributed or used to serve another government agency or organization. Usage/token/credit/cost governance applies only to the external API.	Three-year unmetered PGO-organization-only platform licence	—	—

Cost Item	Description	Pricing Basis	Unit / Monthly / Fixed Cost (MVR unless stated)	3-Year Total (MVR unless stated)
On-Premises AI Model Licences	STT, TTS, Dhivehi-to-English translation, OCR/document AI, embedding-generation and reranking model software/weights/runtime and dependencies; fixed 36-month, non-exclusive, non-transferable and non-sublicensable PGO-organization-only term with no user, application, request, token, document, page, audio-minute, character, throughput or inference-volume licence restriction within PGO. PGO shall not redistribute, sublicense, transfer, host or provide the licensed models or inference capability for another government agency or organization. Practical capacity is determined by PGO's existing GPU/compute resources and any PGO-approved additions. The Bidder shall separately identify the translation-model licence component. Generated embeddings are excluded from the licence and remain PGO-owned data.	Three-year unmetered PGO-organization-only term licence	_____	_____
PGO-Owned Semantic Search System	Fixed-price design, development, testing and on-premises deployment of the PGO-owned semantic search application using licensed embedding-generation/reranking model software; includes source code, configurations, schemas, connectors, index definitions, PGO-owned generated embeddings/vector representations, administration tools, documentation, security/performance tests, UAT and handover.	Fixed development and deployment fee	_____	_____
AI Legal System Licence	Separately licensed on-premises Maldivian AI Legal RAG system, including production runtime, authorized legal-corpus ingestion and administration, indexing, vector store, reranking, permission-aware retrieval, source-and-provision citations, corpus updates, auditability, human-review controls and required dependencies. The licence shall be non-exclusive, non-transferable, non-sublicensable and unmetered solely for PGO's internal official functions; PGO shall not redistribute or operate the licensed product for another government agency or organization. Practical capacity is determined by PGO's existing GPU/compute resources and any PGO-approved additions. Bidder shall identify the proposed system, version and IP owner.	Three-year unmetered PGO-organization-only term licence	_____	_____

Cost Item	Description	Pricing Basis	Unit / Monthly / Fixed Cost (MVR unless stated)	3-Year Total (MVR unless stated)
PGO-Owned Frontier LLM Provider Account/API Integration	Nominate exactly one provider from Google, Anthropic or OpenAI in the Bid. Create and provide one provider account in PGO's legal name and under PGO administrative ownership and control. Configure PGO as the highest-level administrator, establish PGO-controlled recovery contacts, credentials, API keys and billing visibility, and retain only revocable delegated vendor access. Dedicate each production provider credential or API key to the PGO-controlled AI control plane and store and use it only through that control plane; do not issue it to or permit its use by applications, agents, MCP servers, workflows, scripts, user devices, backend systems or vendor infrastructure. Integrate the nominated provider through the PGO control plane with endpoint allowlisting, zero-retention, security and monitoring controls. The provider remains fixed for the Contract term subject only to an approved formal Contract variation under Section 3.10. No vendor LLM licence, vendor-owned/shared tenant, reseller wallet or pass-through account.	Fixed account provisioning and integration fee	_____	_____
Frontier-Model Provider API Credits	Provider-consumable credits loaded directly by the vendor into the single PGO-owned account for the Google, Anthropic or OpenAI provider nominated in the Bid. The Financial Proposal shall include three annual USD 12,000 credit allocations for Contract Years 1, 2 and 3, with a fixed all-inclusive MVR price for each Contract Year and a three-year total. No annual credit allocation shall be split across providers. Credits shall be visible to PGO in the provider billing console, exclusive of vendor fees and usable at the provider's published or PGO-contracted API rates. Vendor reimbursement, a vendor-owned/shared tenant, reseller wallet or pass-through balance is not acceptable. The MVR prices for all three Contract Years and their three-year total shall be submitted for this line item and included in the Total Evaluated Bid Price. If PGO elects, after the initial thirty-six (36) month term, to procure a post-term annual USD 12,000 credit allocation, its all-inclusive MVR price shall not exceed the submitted Contract Year 3 MVR price by more than twenty percent (20%).	Years 1-3: USD 12,000 per year; USD 36,000 total	MVR Year 1: _____ Year 2: _____ Year 3: _____	MVR _____

Cost Item	Description	Pricing Basis	Unit / Monthly / Fixed Cost (MVR unless stated)	3-Year Total (MVR unless stated)
Three-Year AMC	One fixed AMC price covering the licensed AI control plane/model-serving platform, on-premises models, embedding-generation/reranking model software and AI Legal system for the complete thirty-six (36) month term. Includes continuous vendor product/model support entitlement, corrective maintenance, compatible versions, model/runtime/configuration updates, vendor-supported optimizations, bug fixes, security fixes and patches throughout the term. Excludes the separately priced monthly engineering teams that review, test and deploy approved updates. Do not provide separate Year 1, Year 2 or Year 3 AMC prices.	Fixed AMC price for 36 months	_____	_____
Post-Award Infrastructure Plan Validation and Detailed Design	After discovery and approval of the initial roadmap, validate and refine the mandatory bid-stage plan using confirmed PGO workloads, constraints and infrastructure; provide detailed target/transition architecture, compute/GPU, storage and network sizing, bill of materials, environment separation, model serving/orchestration, semantic search, AI Legal, MCP/agent runtimes, security, identity, observability, high availability, disaster recovery, backup/recovery, capacity, efficiency baseline, implementation plan and acceptance criteria. Bid-stage plan preparation is not separately payable.	Fixed post-award validation and design fee	_____	_____
Deployment and Acceptance	One-time implementation, installation, configuration, hardening and commissioning against the approved infrastructure design; deployment of every licensed on-premises model and the AI Legal system; supply and configuration of the vendor-provided authenticated and versioned APIs for each licensed system within PGO infrastructure; integration with PGO-controlled identity, credentials, network-security and access-policy controls; API invocation tests, benchmarks, runtime-security and privacy testing, backup/recovery validation, UAT, implementation acceptance and go-live. The API endpoints shall remain available throughout the applicable licence term.	Fixed one-time fee	_____	_____
Discovery, Readiness and Initial Roadmap	CS1–CS2: stakeholder workshops, current-state/process/data readiness, prioritized use-case register, business cases, KPI baselines, complexity classification, governance gates and phased implementation/optimization roadmap.	Fixed milestone fee	_____	_____

Cost Item	Description	Pricing Basis	Unit / Monthly / Fixed Cost (MVR unless stated)	3-Year Total (MVR unless stated)
Monthly AI Consultancy and Co-Development Services	CS4–CS6 and the consultancy/co-development elements of CS8, delivered during Months 1–24 by one named dedicated Project Manager / Delivery Lead and two named AI/ML and agentic integration engineers. Includes project governance, roadmap implementation, AI use-case co-development, semantic-search integration, reusable components, use-case APIs, MCP servers, PGO-specific agentic workflows, middleware, testing, deployment, documentation, hypercare, optimization and annual QA. Initial licensed-model and AI Legal deployment, API enablement, model/API documentation and model-use training are excluded from this monthly fee and included under the fixed implementation items. The fee is evaluated against agreed deliverables and acceptance criteria.	Monthly fee × 24 months	_____	_____
Monthly Managed AI Infrastructure Services	Monthly managed-services team comprising at least one named AI / Agentic AI Security Engineer, at least one named Infrastructure Security Engineer and one named AI Infrastructure / MLOps Engineer. Includes operations, observability, monthly model-performance/configuration and GPU-utilization review, PGO-approved model/runtime/configuration update and security-patch implementation, regression testing, rollback, hardening, vulnerability management, AI governance, runtime security, incident support, backup/recovery, capacity, performance and resource-efficiency optimization. The fee is evaluated against agreed deliverables, service levels and outcomes.	Monthly fee × 36 months	_____	_____
Implementation Model/API Documentation and Training	One-time implementation documentation, practical training and handover for PGO developers, administrators and nominated operational users covering every licensed on-premises model, the AI Legal system and the vendor-provided API endpoints deployed within PGO infrastructure and integrated with PGO-controlled identity, credentials and access policies. Includes API specifications and OpenAPI/Swagger definitions where applicable, authentication, endpoints/model identifiers, request/response schemas, examples and sample code, errors, administration, deployment, integration and troubleshooting guides, curricula, materials, practical sessions, assessments and handover. Must be completed before implementation acceptance; no recurring or refresher training is included after acceptance unless separately approved by PGO.	Fixed one-time implementation fee	_____	_____
GRAND TOTAL (Total Evaluated Bid Price)				_____

5.5 Company / Bidder Information

Complete all fields and attach the registration, tax, authorization and ownership evidence identified below.

Company Information	Bidder Response
Full Legal Name	_____
Trading Name (if different)	_____
Legal Form / Country of Incorporation	_____
Registration Number / Registration Date	_____
SME Registration / Certification	Registration / certificate no.: _____
Tax Identification / GST Registration	_____
Registered Address	_____
Operational Address	_____
Telephone / General Email / Website	_____
Authorized Representative / Designation	_____
Bid Contact Person / Designation / Contact Details	_____
Parent Company, Subsidiaries and Relevant Affiliates	_____
Shareholders Holding 10% or More	Name / nationality / percentage: _____
Ultimate Beneficial Owner(s)	Name / nationality / percentage: _____
Directors and Senior Management	_____
Maldives Presence and Delivery Structure	Office, staff, registration and support arrangements: _____
Proposed Products, Models and Principal Licensors	_____
Manufacturer / Product / Partner Authorizations	Document reference(s): _____
Proposed Subcontractors and Cloud Providers	Name, role, location and proposal reference: _____
Conflict-of-Interest Disclosure	☐ None ☐ Disclosed in attachment reference: _____

Required Attachment	Included	Proposal Reference
Certificate of Incorporation / Registration	☐	
SME Registration / Certification Evidence	☐	
Current Tax / GST Registration and Clearance Evidence	☐	

Required Attachment	Included	Proposal Reference
Ownership / Shareholding and Beneficial-Ownership Evidence	☐	
Board Resolution, Power of Attorney or Signatory Authorization	☐	
Product, Model, Manufacturer or Partner Authorization Letters	☐	
Relevant Operating Licences / Local Registration, if applicable	☐	
Subcontractor / Cloud Provider Disclosures, if applicable	☐	

Certification	Bidder to Complete
Authorized Signatory / Designation	_____
Signature / Date / Company Seal	_____

5.6 Details of Completed/Ongoing Contracts of Similar Nature

Provide at least five (5) qualifying deployments supporting Mandatory Criterion M1 and separately map verifiable evidence to M6–M9. The same project may support more than one criterion only where the applicable scope, the Bidder's role and the evidence for each criterion are clearly identified. Each entry shall be supported by a reference letter, completion/acceptance certificate or other verifiable evidence. PGO may contact the named client representative.

Ref	Client / Country / Contact	Project and AI Scope	Deployment / Data Sensitivity	Contract Value / Dates / Status	Bidder Role	Evidence Reference
P1						
P2						
P3						
P4						
P5						
P6						

For each project, describe the models/systems delivered, on-premises or private-cloud deployment, semantic search or legal-domain RAG where relevant, bilingual or low-resource language capability, MCP/agent workflow integration, licensing/AMC scope, implementation dates, current operational status and the Bidder's contractual responsibility.

5.7 CVs of Key Experts

Submit one completed CV form for every proposed key expert, with copies of relevant qualifications and certifications. Required roles include Lead AI Architect(s), AI/ML and MLOps Engineers, MCP/Agentic Workflow/AI Legal Integration Engineers, the AI / Agentic AI Security Engineer, the Infrastructure Security Engineer, Dhivehi Language and Arabic OCR/Document Specialists, Legal Domain Specialists, the dedicated Project Manager / Delivery Lead and Training / Change Lead. For Mandatory Criteria M7 and M8, the CVs shall identify the specific LLM/agentic-AI/MCP security and production AI/ML assignments, responsibilities, dates, outcomes and client references used to meet the minimum experience requirements.

Expert Information	Bidder Response
Proposed Role	_____
Full Name / Nationality	_____
Current Employer / Employment Status	_____
Current Position	_____
Years of Professional Experience / Relevant Experience	_____
Education (Institution, Qualification, Year)	_____
Professional Certifications (Issuer, ID)	_____
Languages and Proficiency	_____
Relevant Technical / Legal-Domain Skills	_____
Proposed Responsibilities for PGO	_____
Availability / Expected Level of Effort / Work Location	_____

Dates	Employer / Client and Position	Relevant Assignment, Responsibilities and Results	Reference / Evidence

Expert and Bidder Certification	Confirmation
Expert Declaration	I certify that this CV accurately describes my qualifications and experience, and I consent to verification by PGO. Expert Signature: _____ Date: _____

Expert and Bidder Certification	Confirmation
Bidder Declaration	We confirm that the expert is available for the proposed role and that the employment/engagement arrangement has been accurately disclosed. Authorized Signatory: _____ Date: _____

5.8 Technical Proposal Format

Suggested structure:

- Executive Summary.
- Understanding of PGO's objectives, legal/prosecutorial context and data sensitivity.
- Proposed architecture clearly separating PGO on-premises models, the PGO-owned semantic search system, the separately licensed on-premises AI Legal system and the PGO-owned tenant/API of the Google, Anthropic or OpenAI provider nominated in the Bid.
- Bilingual Dhivehi–English AI stack, licensed on-premises Dhivehi-to-English translation model, Arabic-script and numeric OCR/document AI support, demonstration approach, benchmarks and evidence of production readiness.
- Three-year model/system licence schedule, fixed three-year AMC price and scope, version/update policy, renewal/exit terms and express acceptance of the aggregate annual post-term cost cap in Mandatory Criterion M10.
- Complete model disclosure, including provenance, unmetered on-premises licensing, weights availability, deployment location, dependencies, model/runtime/configuration update and optimization strategy, regression/rollback controls and data-use restrictions.
- Nomination of exactly one provider from Google, Anthropic or OpenAI; the proposed frontier model(s), account type, processing region and provider pricing; PGO-owned tenant and API integration design; zero-retention evidence; sub-processors; credential and billing control; USD 12,000 annual credit-loading and payment approach; security controls; and PGO data-protection approach (per Section 3.13.1).
- Proposed licence, AMC and intellectual property terms (per Sections 3.13.2–3.13.3), including the non-exclusive, non-transferable and non-sublicensable three-year PGO-organization-only scope; prohibited redistribution or other-agency use; notice, cure, verification, proportionate suspension and termination terms; the disclosed ownership and licensing of embedding-generation/reranking model software and the AI Legal system; PGO ownership of all generated embeddings and the semantic search system; custom MCP server, agentic workflow and middleware rights; fine-tuned artefacts; exit arrangements; and embedded third-party licences.
- Security architecture, access control, audit logging, incident response and resilience approach.
- Model governance, evaluation, annual QA and model lifecycle framework.
- Mandatory Bid-Stage AI Infrastructure Plan and Design meeting M5, including assumptions, sizing methodology, target and transition architectures, security and operating model, implementation schedule, risks, dependencies and acceptance criteria. Also provide the consultancy method for discovery and initial roadmap approval, post-award validation and refinement of the bid-stage plan, and roadmap implementation during Months 1–24. Explain how the managed AI infrastructure service will sustain operations, optimization and transition during Months 1–36, including Months 25–36 after consultancy/co-development ends. Identify the dedicated Project Manager and two AI engineers for Months 1–24 and the three managed-services personnel for Months 1–36, and explain how planning, backlog, capacity, dependencies, risks, acceptance and collaboration with PGO's development team will be managed.

- Managed AI infrastructure approach covering operating model, monitoring and observability, monthly model-performance/configuration and GPU-utilization review, maintenance windows, tested model/runtime/configuration updates, security patch and vulnerability-remediation timelines, regression testing, backup/recovery, secure configuration, change and rollback management, incident response, AI governance, runtime-security controls, capacity planning, performance and resource-efficiency optimization, reporting, SLAs and knowledge transfer. Also provide the approach for co-developing secure on-premises MCP servers, PGO-specific agentic workflows, reusable APIs/components and workflow integrations, including tool authorization, human approval gates, auditability, source-code handover, documentation and acceptance.
- Commercial proposal separating three-year on-premises licences, one fixed three-year AMC price, the three annual USD 12,000 frontier-model API credit allocations and tenant/API integration, fixed discovery/roadmap, fixed post-award validation and detailed refinement of the bid-stage AI infrastructure plan, deployment, monthly consultancy/co-development for 24 months, monthly managed AI infrastructure services for 36 months and technical and organizational AI training (per Section 3.10). Preparation and submission of the mandatory bid-stage plan shall be included in the Bid and shall not be separately priced. No optional-capacity line or resource rate card is required.
- Team composition, CVs, staffing plan and knowledge transfer plan, including an evidence matrix mapping the proposed infrastructure, agentic-AI security, AI/ML engineering and legal-systems experience to Mandatory Criteria M6–M9.
- Exit and transition plan.
- Risk management and mitigation plan.
- Completed compliance sheets.

5.9 Submission Checklist

- ☐ Bid Submission Form (5.1)
- ☐ Bid Declaration Form (5.2)
- ☐ Litigation History (5.3)
- ☐ Financial Proposal (5.4)
- ☐ Company / Bidder Information (5.5), including SME registration or certification evidence
- ☐ Details of Similar Contracts (5.6) and reference letters/completion certificates
- ☐ CVs and certifications of Key Experts (5.7)
- ☐ Technical Proposal (5.8)
- ☐ Mandatory Bid-Stage AI Infrastructure Plan and Design satisfying Mandatory Criterion M5
- ☐ Completed Mandatory Qualification Compliance Sheet (5.10.1)
- ☐ Completed Technical Requirements Compliance Sheets (5.10.2 to 5.10.5)
- ☐ Formal On-Premises Deployment, PGO Data and Semantic Search Ownership, Vendor Non-Use and Data Sovereignty Guarantee Letter

- ☐ Nominated Google, Anthropic or OpenAI Provider, PGO-Owned Tenant, Credits, Zero-Retention, No-Training and Processing-Region Evidence
- ☐ Evidence of at least five customer-controlled on-premises/private-cloud AI deployments, including a government, legal, justice or comparably sensitive-data implementation
- ☐ Mandatory Experience Evidence Matrix for M6–M9, including project descriptions, the Bidder's role, client references, completion/acceptance evidence, the M6 production managed-services reference with service dates and service-performance/SLA evidence, and named key-expert CV cross-references
- ☐ Model, Licence, Dependency, AMC, Frontier-Provider Tenant and API Credit Disclosure Statement
- ☐ Signed Annual Cost Cap Undertaking accepting the aggregate annual ceiling for the three covered items and the separate maximum 20% increase over the submitted Contract Year 3 MVR price for any post-term annual USD 12,000 allocation of Frontier-Model Provider API Credits under Mandatory Criterion M10
- ☐ Bid Security (1% of estimated contract value)
- ☐ Company Registration Certificate(s)
- ☐ Tax Clearance / GST Registration / other required statutory documents
- ☐ Vendor, product or partner authorization letters, where applicable

5.10 Technical Requirements Compliance Sheets

Instructions to Bidders: For each requirement, tick one option only: Compliant, Partially Compliant or Not Compliant. If Partially Compliant or Not Compliant is selected, provide explanation and reference to the Technical Proposal. PGO may require demonstrations, supporting documentation or reference checks to validate compliance.

5.10.1 Mandatory Qualification Criteria Compliance Sheet

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
M1	Evidence of at least five successful customer-controlled on-premises/private-cloud AI deployments, including a government, legal, justice or comparably sensitive-data implementation.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
M2	Production-ready on-premises bilingual Dhivehi–English STT and TTS; a licensed on-premises Dhivehi-to-English translation model; OCR/document AI with tested support for Thaana, English and Arabic scripts, Western Arabic numerals (0–9), Arabic-Indic digits and structured numeric content; and frontier-LLM support for Dhivehi–English drafting, summarization, classification, extraction and rewriting through a PGO-owned provider tenant.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
M3	Formal guarantee of on-premises deployment for all non-reasoning models, the PGO-owned semantic search system and AI Legal system; PGO ownership and vendor non-use of all PGO data and semantic-search artefacts, expressly including every embedding/vector representation generated from PGO data; PGO ownership/control of the contracted frontier-model provider tenant, credentials and billing; and zero storage/retention/no-training controls for the approved external API.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
M4	Complete three-year, non-exclusive, non-transferable and non-sublicensable PGO-organization-only licence terms for all on-premises models/systems, including a separately identified AI Legal system licence; one fixed three-year AMC price covering the complete thirty-six (36) month term; model provenance/dependencies; and confirmation that the frontier LLM is not vendor-licensed. Nominate exactly one provider from Google, Anthropic or OpenAI in the Bid and disclose the account type, processing region(s), frontier model(s), provider pricing and zero-retention mechanism. Accept that the nominated provider will be evaluated as part of the Bid and remain the contracted provider for the full term. Create and provide one PGO-owned provider account and fund and load one annual USD 12,000 credit allocation into that account at the beginning of each of the three Contract Years, without splitting credits across providers; vendor-owned/shared tenants and pass-through balances are not acceptable. Confirm that every on-premises licence is unmetered solely for PGO's internal official functions without user, application, request, token, document, audio-minute, character, throughput or inference-volume restrictions, but prohibits redistribution, shared-government hosting or provision to another government agency or organization. Confirm that the embedding licence covers only model software/weights/runtime and excludes PGO-owned generated embeddings, and accept Section 3.13.3.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
M5	Submit as part of the Technical Proposal a substantive Bid-Stage AI Infrastructure Plan and Design. At minimum, it shall state current-state assumptions; target and transition architectures; workload and capacity assumptions; sizing methodology; compute/GPU, storage and network sizing; indicative bill of materials; environment separation; the boundary between PGO on-premises components and the PGO-owned frontier-provider tenant/API; model serving and MLOps; the PGO-owned semantic search system; AI Legal; the AI control plane; the design for translating PGO-approved AI governance policies into enforceable runtime controls; centralized governance observability and analytics across all in-scope AI platforms; MCP and agent runtimes; IAM; security zones and hardening; observability; high availability and disaster recovery; backup/recovery; patching and vulnerability management; operating model; implementation schedule; risks, dependencies and acceptance criteria. Confirmed facts shall be distinguished from assumptions. Failure to submit a materially complete plan shall make the Bid non-responsive. After award and discovery, the selected Bidder shall validate and refine the bid-stage plan for PGO approval without reducing any Bid commitment unless PGO approves a formal variation. The Bidder shall also provide managed infrastructure operations, monthly model-performance/configuration and GPU-utilization reviews, PGO-approved model/runtime/configuration updates, maintenance and security patching, regression testing and rollback, AI governance, runtime security and efficiency optimization for the applicable Contract period.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
M6	Demonstrate at least two (2) successfully completed production assignments within the previous five (5) years involving the architecture and deployment of enterprise AI infrastructure in a customer-controlled on-premises or private-cloud environment. The submitted evidence shall collectively cover GPU/compute sizing, model serving or MLOps, storage and network design, environment separation, observability, high availability or disaster recovery, backup/recovery, capacity and performance management and hardening. At least one (1) of the references shall additionally demonstrate that the Bidder provided ongoing production managed services for the AI infrastructure for a continuous period of at least twelve (12) months, including monitoring, incident handling, maintenance and approved update deployment, vulnerability management and security patching, backup/recovery, capacity/performance optimization, service reporting and SLA or service-level management. Provide client references, completion/acceptance or service-performance evidence, service dates, scope and a clear description of the Bidder's role. A design-only or equipment-supply reference shall not satisfy the managed-services requirement.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
M7	Demonstrate at least one (1) production assignment securing LLM, agentic-AI or MCP/tool-integrated workflows. The assignment shall include threat modelling and implemented controls for prompt injection, data leakage, excessive agency, MCP/tool authorization, identity and secrets, human approval gates, runtime monitoring and audit, and incident response. Nominate separately at least one (1) AI / Agentic AI Security Engineer and at least one (1) Infrastructure Security Engineer for the monthly managed service under Section 3.4.3. The AI / Agentic AI Security Engineer shall have at least three (3) years of cybersecurity experience and a documented hands-on role in at least one LLM, agentic-AI or MCP security assignment. The Infrastructure Security Engineer shall have at least three (3) years of infrastructure or cloud/on-premises security experience and a documented hands-on role securing a production enterprise infrastructure environment, including hardening, vulnerability management, patching, monitoring and incident response. General cybersecurity experience without the relevant role-specific evidence shall not comply.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
M8	Demonstrate at least two (2) successfully completed production AI/ML engineering assignments involving model development or adaptation, evaluation, deployment, integration, optimization and operationalization. At least one assignment shall include NLP/LLM, RAG, embedding/reranking or low-resource-language AI. Nominate the two AI/ML and Agentic Integration Engineers required under Section 3.4.3; each shall have at least three (3) years of AI/ML engineering experience and a documented hands-on role in at least one production model deployment. Provide CVs, project responsibilities, outcomes and verifiable client evidence.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
M9	Demonstrate successful development and production deployment of at least one (1) legal, justice, prosecutorial, court, case-management, legal-research or legal-document intelligence system. The reference shall demonstrate, as applicable, structured legal corpus or case data, source/provision traceability or citations, identity-aware access, auditability, human legal review and maintainable legal-content update workflows. Provide a client reference, completion/acceptance evidence and a clear explanation of the Bidder's development and integration role. A product-resale reference without substantive development or integration responsibility shall not comply.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
M10	Provide an unconditional undertaking accepting that, if PGO elects, after the initial thirty-six (36) month term, to renew or procure a further period of any of the following three Financial Proposal items: (a) On-Premises AI Model Licences; (b) AI Legal System Licence; and/or (c) Monthly AI Consultancy and Co-Development Services, the aggregate annual price for the renewed covered items shall not exceed twenty percent (20%) of the original Total Evaluated Bid Price stated in the awarded Contract. This cap applies collectively and only to those three covered items. It shall not apply to the AI Control Plane and Model-Serving Platform Licence, PGO-Owned Frontier LLM Provider Account/API Integration, Three-Year AMC, infrastructure-plan validation and design, deployment and acceptance, discovery and roadmap, Monthly Managed AI Infrastructure Services, training, or any other Financial Proposal line item. Within the three covered items, the cap applies to like-for-like continuation of the existing contracted scope and excludes genuinely new models, materially expanded consultancy/co-development scope and statutory taxes or duties. Inflation, foreign-exchange movement, rebranding, version changes, packaging changes, list-price changes or replacement by a substantially equivalent successor shall not circumvent the cap. Separately, Bidders shall quote fixed all-inclusive MVR prices for the three annual USD 12,000 allocations of Frontier-Model Provider API Credits and a three-year total. If PGO elects, after the initial thirty-six (36) month term, to procure a post-term annual USD 12,000 credit allocation, its all-inclusive MVR price shall not exceed the submitted Contract Year 3 MVR price by more than twenty percent (20%). This separate API-credit cap shall not be combined with or reduce the aggregate cap applicable to the three covered items. The undertaking shall not oblige PGO to renew.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

5.10.2 Core AI Stack Compliance Sheet

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
A11	Provide the licensed PGO-controlled AI control plane and model-serving platform and, during the initial implementation phase, deploy them together with every licensed non-reasoning model and the AI Legal system entirely within PGO infrastructure. Before implementation acceptance, supply and configure the authenticated and versioned APIs provided with each licensed system; deploy those API endpoints within PGO infrastructure; integrate them with PGO-controlled identity, credentials, network-security and access-policy controls; successfully demonstrate invocation from a PGO-controlled test application; deliver complete API, developer, administrator, deployment, integration and troubleshooting documentation; and complete practical training and handover for PGO developers, administrators and nominated users. PGO shall not be required to develop APIs for the Bidder's products. These are fixed implementation obligations and not recurring consultancy or managed-service obligations. The on-premises platform and model licences shall be unmetered for PGO internal use; practical processing capacity shall be determined by PGO's existing GPU/compute resources and any PGO-approved additions. The accepted API endpoints shall remain available throughout the applicable licence term.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
AI2	Provide on-premises bilingual Dhivehi–English STT with legal terminology and production-quality transcription.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
AI3	Provide on-premises bilingual Dhivehi–English TTS with natural speech and suitable pronunciation and terminology controls.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
AI4	Provide on-premises OCR/document AI for Thaana, English and Arabic scripts, degraded scans, Western Arabic numerals (0–9), Arabic-Indic digits and structured numeric fields.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
AI5	Provide a separately identified, licensed on-premises Dhivehi-to-English translation model with no external inference dependency. It shall preserve names, dates, amounts, identifiers, citations, statutory references, paragraph structure and legal terminology and support quality evaluation and human review.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
AI6	Provide on-premises Dhivehi–English embedding-generation and reranking model software with no external inference dependency. Licence only the model software, weights, runtime and dependencies; acknowledge that all embeddings/vector representations generated from PGO data are exclusively owned by PGO and are not licensed vendor artefacts.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
AI7	Develop and deploy a separate on-premises semantic search system for PGO using licensed embedding-generation/reranking model software. Assign to PGO ownership of its source code, configurations, schemas, connectors, index definitions, every embedding/vector representation generated from PGO data, PGO-created indexes, logs, documentation and PGO-specific enhancements, and provide complete build/deployment artefacts and handover.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
AI8	Supply a separately licensed, on-premises Maldivian AI Legal RAG system meeting Section 3.5. It shall use an authorized, maintainable corpus covering the Constitution, legislation, regulations, case law, judgments and other PGO-approved legal sources; support Dhivehi and English queries, permission-aware retrieval, source-and-provision citations, corpus updates, audit trails, unsupported-statement safeguards and mandatory human legal review. Disclose the proposed system, version, IP owner, licence metric and deployment rights.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
AI9	Nominate exactly one provider from Google, Anthropic or OpenAI in the Bid and disclose the account type, processing region(s), frontier model(s), provider pricing and zero-retention mechanism. Create and provide one PGO-owned provider account and fund and load one USD 12,000 annual credit allocation into that account for each of the three Contract Years. Accept that the nominated provider will be evaluated as part of the Bid and remain fixed for the thirty-six (36) month term, with no split allocation. Provide Dhivehi-English drafting, summarization, classification, extraction, rewriting, question answering and other approved generative functions through the nominated provider. The vendor shall not license the frontier LLM or use a vendor-owned/shared tenant or pass-through balance. The integration shall enforce transient processing, zero provider-side content retention, no training use and no provider human review of PGO content.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
AI10	Provide a PGO-controlled on-premises AI control plane operating as the mandatory inline proxy and secure connector for the PGO-owned frontier-model provider tenant. Every frontier-model request and response shall traverse the control plane, and direct provider access shall be blocked. Provider credentials and API keys shall be generated solely for, stored by and used only through the control plane; they shall not be issued to or used by applications, agents, MCP servers, workflows, scripts, user devices, backend systems or vendor infrastructure. Enforce PGO-controlled secrets management, credential rotation and revocation, use-audit, network-egress allowlisting and available provider-side source or workload restrictions. Before outbound transmission, inspect structured fields and unstructured content using deterministic schema/field/path rules and PGO-hosted specialized detection/classification models appropriate to the approved use case. Allow PGO to configure and version policies without application-code changes by use case, source, role, endpoint, model, data class, field/path, pattern and action. Actions shall include reversible tokenization/pseudonymization, redaction, generalization, blocking and allowance of non-sensitive content. Keep every original value, token map and re-identification key encrypted within PGO. Inspect the response and restore the correct canonical value only for a valid token issued for the authorized transaction and only before delivery to the approved PGO internal system; altered or unrecognized tokens shall not be re-identified. Fail closed if required detection, transformation, policy enforcement or credential controls are unavailable. Also enforce identity/access, provider/model/endpoint/tool allowlisting, policy-based routing, encryption, request minimization, DLP, non-content observability and runtime security. Translate PGO-approved AI governance policies into versioned, testable and auditable runtime controls for models, agents, MCP servers and tools, with role/data-based access, least privilege, human approvals, agent authority limits, data handling/retention, logging, exceptions, revocation and emergency disablement. Provide centralized role-based governance dashboards, alerts, trends, KPI reporting, drill-down and audit/SIEM export across all in-scope PGO AI platforms. Usage/token/credit/cost governance shall apply only to the external API and shall not meter or commercially restrict on-premises inference. A pass-through gateway alone is not compliant.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
AI11	Co-develop secure on-premises MCP servers, PGO-specific agentic workflows, middleware APIs, microservices, SDKs and connectors with least privilege, tool authorization, human approval gates, auditability and revocation controls.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
AI12	PGO shall develop, own and approve its AI governance framework and organizational policies. The vendor shall implement and operate the technical enforcement layer and shall not define or change PGO policy unilaterally. Provide policy-to-runtime-control translation for infrastructure, models, datasets, prompts, MCP servers, agents and tools; maintain inventories, risk classification, access and approvals, human oversight, version/configuration control, evaluation, exception management, revocation, rollback, monitoring and annual QA; and provide a PGO-approved policy-to-control traceability matrix, test evidence and auditable enforcement records. Provide centralized governance observability and analytics across the implemented on-premises models, semantic search, AI Legal, agents, MCP servers/tools and frontier-provider connector, with role-based dashboards, alerts, trend/KPI reports, drill-down and PGO-approved audit/SIEM export using non-content telemetry by default. Approved policy changes shall be implemented through PGO change control as part of the monthly managed service.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
AI13	Provide fixed three-year, non-exclusive, non-transferable and non-sublicensable PGO-organization-only licences for all listed on-premises models/systems, including the Dhivehi-to-English translation model. Each licence shall provide unmetered use solely for PGO's internal official functions without user, application, endpoint, request, token, document, page, audio-minute, character, throughput, inference-volume, consumption fee, quota or usage-based true-up. PGO shall not redistribute, sublicense, transfer, host or provide the licensed component or inference capability for another government agency or organization. Separately nominate exactly one provider from Google, Anthropic or OpenAI in the Bid, create and provide one PGO-owned account for the nominated provider, fund and load one annual USD 12,000 credit allocation into that account at the beginning of each of the three Contract Years, and provide one fixed three-year AMC price covering the full term. The provider remains fixed and credits shall not be split across providers. Do not characterize the frontier LLM or provider account as a vendor licence or use a vendor-owned/shared tenant or pass-through balance. Accept the breach and continuity provisions in Section 3.13.3.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
AI14	Submit with the Bid the mandatory Bid-Stage AI Infrastructure Plan and Design required by M5, clearly distinguishing confirmed facts from assumptions and stating the sizing methodology. After award and discovery, validate and refine it into detailed architecture, capacity, security, operating, implementation and acceptance designs for PGO approval without reducing any Bid commitment unless PGO approves a formal variation.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
AI15	Through the monthly managed AI infrastructure service, review each on-premises model's performance, serving configuration and GPU utilization every month. For every proposed behavior-affecting model, prompt, RAG/retrieval, routing, guardrail, tool/MCP, workflow, runtime or serving-configuration update, execute the PGO-approved hallucination and output-quality regression benchmark suite against the last accepted production baseline before deployment; document versioned test inputs, expected results, metrics, thresholds, results, variances, mitigation, retest, approval and rollback evidence; block promotion where an agreed threshold is missed or a material degradation occurs; correct and retest or roll back the change; monitor post-deployment hallucination drift; and ensure updates do not introduce consumption-based licence restrictions.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

5.10.3 Data Sovereignty, Security and IP Compliance Sheet

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
DS1	All storage, retrieval, embeddings, indexes, logs, administration and non-reasoning inference remain within PGO infrastructure.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
DS2	The nominated Google, Anthropic or OpenAI frontier-model API performs request-time processing through the PGO-owned tenant only and stores, caches or retains no PGO prompt, context, attachment, output, embedding or content-bearing telemetry.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
DS3	Neither Bidder nor cloud provider may copy, extract, retain, reuse, disclose or use PGO data, semantic-search content, indexes, derived embeddings, metadata or logs for training, evaluation, benchmarking, fine-tuning, product/service improvement, human review or delivery to another customer.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
DS4	No external model/API call is permitted except a specifically approved endpoint of the Bidder-nominated Google, Anthropic or OpenAI provider, accessed through the PGO-owned provider tenant and PGO-controlled AI control plane operating as the mandatory inline proxy. All outbound requests and inbound responses shall traverse that control plane. Provider credentials and API keys shall be stored and used only by the control plane, and direct provider egress or credential use by any other PGO or vendor component shall be blocked. Before transmission, PGO-configured policies shall identify and transform protected structured fields and unstructured content; reversible token mappings and re-identification keys shall remain encrypted within PGO; and canonical values shall be restored only after response inspection and authorization inside the PGO trust boundary. The external call shall fail closed if an applicable protection cannot be enforced.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
DS5	Role-based access, administrative segregation, SSO/MFA integration and privileged-access controls are supported.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
DS6	Encryption in transit and at rest with PGO-approved key management is supported.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
DS7	Audit logging covers users, prompts/outputs on PGO systems, AI control-plane policy and routing decisions, MCP tool invocations, agentic workflow actions, approvals, data access, model changes, licences and administrator actions without creating cloud-side content logs.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
DS8	Continuous runtime-security monitoring and safeguards address prompt injection, tool poisoning, excessive agency, unauthorized MCP/tool invocation, data leakage, unauthorized disclosure, hallucination and unsafe legal output; runtime alerts, policy violations, approvals and response actions are logged.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
DS9	Incident response, vulnerability management, backup/recovery, zero-retention incident handling, secure configuration and change control are provided; critical exploitable vulnerabilities are notified within four (4) hours and patched within seventy-two (72) hours or protected by a PGO-approved compensating control and remediation plan.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
DS10	Three-year, non-exclusive, non-transferable and non-sublicensable organization-only licences for the AI control plane/model-serving platform, on-premises AI models and AI Legal system, with no redistribution or other-agency hosting/use; no vendor licence for the frontier LLM; PGO ownership/control of the provider tenant, credentials and billing for the Bidder-nominated provider; PGO ownership of the semantic search system, embeddings and data; one fixed three-year AMC price; custom MCP server, agentic workflow and middleware rights; and third-party terms comply with Sections 3.13.2–3.13.3.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
DS11	Exit plan includes PGO semantic-search source code, schemas, connectors, index definitions, data and logs; data deletion/return; configurations, workflow definitions, tool schemas and deployment artefacts for custom MCP servers, agentic workflows and middleware; documentation; and ninety (90) days of transition assistance.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
DS12	Solution and operating practices comply with applicable Maldives law and PGO rules.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

5.10.4 Implementation and Service Requirements Compliance Sheet

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
IS1	Provide a complete three-year licence schedule for every model and system, including the embedding-generation/reranking model software used by the PGO-owned semantic search system, the separately licensed AI Legal system and each required runtime dependency. Each vendor-owned licence shall be non-exclusive, non-transferable and non-sublicensable, permit unmetered use solely for PGO's internal official functions, prohibit redistribution/shared-government hosting/other-agency use, and accept Section 3.13.3. Generated embeddings shall be excluded from the licence and recognized as PGO-owned data.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS2	Develop and deploy the PGO-owned semantic search system and deploy, configure, harden, benchmark and obtain acceptance for the licensed on-premises stack and separate AI Legal system against the PGO-approved AI infrastructure design.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS3	Provide one fixed three-year AMC price covering vendor product/model support, corrective maintenance, compatible versions, model/runtime updates, bug fixes, security fixes and patches continuously throughout the complete thirty-six (36) month term, separately from the monthly engineering teams. Do not provide separate Year 1, Year 2 and Year 3 AMC prices.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS4	Co-lead initial discovery, process/data readiness assessment, use-case prioritization, business cases, governance foundations and a phased implementation roadmap for PGO approval.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
IS5	Submit as part of the Technical Proposal a substantive Bid-Stage AI Infrastructure Plan and Design. At minimum, it shall state current-state assumptions; target and transition architectures; workload and capacity assumptions; sizing methodology; compute/GPU, storage and network sizing; indicative bill of materials; environment separation; the boundary between PGO on-premises components and the PGO-owned frontier-provider tenant/API; model serving and MLOps; the PGO-owned semantic search system; AI Legal; the AI control plane; the design for translating PGO-approved AI governance policies into enforceable runtime controls; centralized governance observability and analytics across all in-scope AI platforms; MCP and agent runtimes; IAM; security zones and hardening; observability; high availability and disaster recovery; backup/recovery; patching and vulnerability management; operating model; implementation schedule; risks, dependencies and acceptance criteria. Confirmed facts shall be distinguished from assumptions. Failure to submit a materially complete plan shall make the Bid non-responsive. After award and discovery, the selected Bidder shall validate and refine the bid-stage plan for PGO approval without reducing any Bid commitment unless PGO approves a formal variation. The Bidder shall also provide managed infrastructure operations, monthly model-performance/configuration and GPU-utilization reviews, PGO-approved model/runtime/configuration updates, maintenance and security patching, regression testing and rollback, AI governance, runtime security and efficiency optimization for the applicable Contract period.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS6	Provide during Months 1–24 the monthly consultancy/co-development team comprising one named dedicated Project Manager and two named AI/ML and agentic integration engineers to work alongside PGO's development team on approved roadmap use cases, reusable AI components, MCP servers and PGO-specific agentic workflows. Acceptance shall be based on agreed deliverables and acceptance criteria.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS7	Co-develop secure on-premises MCP servers and middleware with authentication, authorization, least privilege, approved tool/data exposure, schema validation, policy enforcement, audit logging, rate limits and revocation.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS8	Provide the monthly managed AI infrastructure team comprising at least one named AI / Agentic AI Security Engineer, at least one named Infrastructure Security Engineer and one named AI Infrastructure / MLOps Engineer for operations, monthly model-performance/configuration and GPU-utilization review, PGO-approved model/runtime/configuration update and patch implementation, regression testing, rollback, hardening, vulnerability management, AI governance, runtime security, incident support, backup/recovery, capacity, performance and resource-efficiency optimization. Acceptance shall be based on agreed deliverables, service levels and outcomes.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS9	During Months 25–36, through the monthly managed AI infrastructure service, continue operational optimization, scaling, annual QA, release/model lifecycle management, monitoring, tuning, governance, sustainability and transition activities in addition to recurring monthly model/configuration reviews and managed-infrastructure obligations.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
IS10	Provide semantic-search source code/build artefacts and documentation, workflow integration, functional/security/runtime-security/performance testing, UAT, deployment, source/deployment artefacts, MCP/API and agentic workflow documentation, and infrastructure and governance runbooks.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS11	Meet the SLAs in Section 3.8 for on-premises services, annual AMC, monthly managed AI infrastructure services, patching and PGO-owned frontier-model tenant/API integration, including zero-retention and runtime-security incident handling.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS12	Price on-premises licences, fixed-price PGO semantic-search development/deployment, one fixed three-year AMC amount, PGO-owned frontier-model tenant/API integration, the three annual USD 12,000 provider-credit allocations and the post-term renewal cap, post-award validation and detailed refinement of the bid-stage AI infrastructure plan, fixed implementation deployment/API enablement, one-time implementation model/API documentation and training, monthly consultancy/co-development for 24 months and monthly managed AI infrastructure services for 36 months separately. Preparation and submission of the mandatory bid-stage plan is included in the Bid and is not separately payable; there shall be no vendor LLM licence, separate annual AMC pricing, optional-capacity line, resource rate card or growth-linked uplift.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS13	Assign one named dedicated Project Manager / Delivery Lead to the monthly consultancy service during Months 1–24 to control the implementation plan, Monthly Services Plan, backlog, schedule, resources, dependencies, risks, stakeholder coordination, reporting and acceptance.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS14	During the initial implementation phase, provide one-time practical model/API training and handover for PGO developers, administrators and nominated operational users covering every licensed on-premises model, the AI Legal system and the vendor-provided API endpoints deployed within PGO infrastructure and integrated with PGO-controlled identity, credentials and access policies. Provide complete API, developer, administrator, deployment, integration and troubleshooting documentation, curricula, materials, practical sessions, assessments and completion records before implementation acceptance. No recurring or refresher training is required after implementation acceptance unless separately approved by PGO.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS15	Maintain bid security and performance bond as required by Section 2.3.5 and the Bid Data Sheet.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS16	Accept the monthly consultancy and managed-services scope in Sections 3.4.3–3.4.5, including six named core personnel during Months 1–24 and three named managed-services personnel during Months 25–36, together with the applicable Monthly Services Plan or managed-services operational plan, service levels, reporting, written acceptance, hypercare, scope boundaries and formal Change Requests for work demonstrably outside the contracted scope.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
IS17	Provide separate firm monthly prices for consultancy/co-development for 24 months and managed AI infrastructure services for 36 months, and identify the named personnel and monthly capacity included in each, without duplicating charges included in the fixed three-year AMC. No optional-capacity line or resource rate card is required.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
IS18	Accept PGO's exclusive ownership of the developed semantic search system, all embeddings/vector representations generated from PGO data and all other PGO data/derived artefacts, while retaining only disclosed pre-existing embedding-generation/reranking model software, weights, runtime and dependency IP under the three-year licence; prohibit vendor reuse or ownership claims over PGO data or semantic-search artefacts.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

5.10.5 Team Composition Compliance Sheet

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
TC1	Lead AI Architect(s) with AI infrastructure planning/design, PGO-owned semantic search architecture, on-premises model serving, integration of the Bidder-nominated Google, Anthropic or OpenAI frontier-model provider through a PGO-owned tenant/API, AI Legal, MCP server and agentic workflow architecture, governance, runtime security, resilience and capacity experience.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
TC2	At least one named AI / Agentic AI Security Engineer allocated to the monthly managed AI infrastructure service, with at least three (3) years of cybersecurity experience and a documented hands-on role in an LLM, agentic-AI or MCP security assignment. The engineer shall cover AI governance, runtime security, threat modelling, prompt injection, data leakage, identity/access, MCP/tool authorization, excessive agency, human approval gates, monitoring, audit evidence, privacy controls and AI-security incident support.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
TC3	At least one named Infrastructure Security Engineer allocated to the monthly managed AI infrastructure service, with at least three (3) years of infrastructure or cloud/on-premises security experience and a documented hands-on role securing a production enterprise infrastructure environment. The engineer shall cover network/security-zone hardening, IAM and secrets, vulnerability management, security monitoring, patch coordination, backup/recovery security, incident response, audit evidence and security reporting.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
TC4	Dhivehi Language and Arabic OCR/Document Specialists responsible for Dhivehi-English bilingual fidelity and Arabic-script/numeric OCR quality.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
TC5	One named AI Infrastructure / MLOps Engineer allocated to the monthly managed AI infrastructure service for on-premises platform/model-serving operations, observability, deployment automation, monthly model-performance/configuration and GPU-utilization review, PGO-approved model/runtime/configuration update and patch implementation, regression testing, rollback, backup/recovery, capacity, inference performance and resource-efficiency optimization.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	

Ref	Requirement	Required (Y/N)	Bidder Compliance	Remarks / Proposal Reference
TC6	Two named AI/ML and Agentic Integration Engineers allocated to the monthly consultancy/co-development service during Months 1–24. At least one shall be senior/lead, and the team shall cover PGO-owned semantic search integration, AI Legal integration, MCP servers, agentic workflows, APIs, middleware, testing, deployment, source/deployment artefacts and direct co-development with PGO's development team.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
TC7	One named dedicated Project Manager / Delivery Lead allocated to the monthly consultancy service during Months 1–24 for implementation planning, Monthly Services Plan and backlog control, schedule, resources, dependencies, risks, reporting, PGO coordination, training/adoption coordination, acceptance and delivery quality.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
TC8	Implementation training resources capable of delivering the one-time practical model/API training and handover required by Section 3.4.2 to PGO developers, administrators and nominated operational users before implementation acceptance, including technical labs, practical sessions, assessments and knowledge transfer.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	
TC9	All personnel with access to PGO systems/data are identified, approved, bound by confidentiality obligations and subject to PGO access controls.	Y	☐ Compliant ☐ Partially Compliant ☐ Not Compliant	