

Job Title:	Senior Operational Quality Officer	Work Location:	Greater Malé Region
Division:	Commercial	Employment Type:	Full-time
Deadline:	6th September 2026, before 12:00 PM		

Key Responsibilities

- Support the implementation of approved operational and quality standards across warehouse and pharmacy operations.
- Carry out routine monitoring of compliance with Quality Assurance-approved policies, Standard Operating Procedures (SOPs), Good Distribution Practice (GDP), Good Storage Practice (GSP), ISO management systems, and other applicable regulatory requirements.
- Assist with compliance reviews, audits, and performance assessments, and maintain records of corrective and preventive actions (CAPAs) and their progress.
- Assist in preparing relevant records and documentation for regulatory inspections, Quality Assurance audits, ISO audits, and other external assessments.
- Maintain operational procedures, quality documentation, and ISO-controlled documents in accordance with approved document-control requirements.
- Carry out routine checks relating to cold chain management, inventory quality controls, batch and lot traceability, FEFO compliance, product recalls, and non-conforming products, and report identified issues.
- Compile operational quality and performance information and assist in preparing routine reports.

Minimum Qualifications and Experience

- Bachelor's Degree (MQA Level 7 or 8) in Pharmacy, Health Sciences, Quality Management, Business or Operations Management, or a related discipline, with a minimum of two (2) to three (3) years of relevant experience
OR
- Diploma (MQA Level 5 or 6) Pharmacy, Health Sciences, Quality Management, Business or Operations Management, with a minimum of four (4) to five (5) years of relevant professional experience.
- Demonstrated experience in pharmacy network operations, controlled products, cold chain, ERP inventory or compliance monitoring.

Salary & Benefits

- Remuneration of MVR 19,000
- Other benefits governed by applicable laws and the Corporation's policies

How to Apply: Interested candidates are invited to submit the following documents via email to careers@statepharma.mv

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| • Updated Curriculum Vitae (CV) | • MQA accredited and attested educational certificates |
| • Copy of National ID Card | • Experience letters and service records |
| • Recent passport-size photograph (soft copy) | |

Please use the subject line: **Application for Senior Operational Quality Officer**

Incomplete applications and applications received after the deadline will not be accepted.

For queries, please contact Human Resources at careers@statepharma.mv