



JOB OPPORTUNITY

Reference Number

MND/PO/J/26/29

Date

17 September 2026

Maldives Innovation
and Digital Company

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info@mindco.mv

G. Niusha, 5th Floor
Lily Magu, Malé 20130
Republic of Maldives

Post Technical Support Engineer

No of Positions 01

Employment Type Contractual | Full-Time

Terms of Employment This is a one-year assignment from the commencement of work. Contract renewal eligibility requires both the successful completion of probation and a satisfactory annual performance review

Location Head Office / Male'

Remuneration Based on qualifications and experience

BACKGROUND

We are looking for technically skilled candidates with excellent interpersonal skills for the technical Support Engineer position.

As a Technical Support Engineer you will manage, maintain, and repair IT systems. Your responsibilities include diagnosing and repairing faults, resolving network issues, and installing and configuring hardware and software.

SCOPE OF WORK

As a Technical Support Engineer, you must be well-versed in computer systems and network functions. You will be able to work diligently and accurately and will possess a great problem-solving ability in order to fix issues and ensure functionality.

Also, you should enhance systems efficiency, monitor and improve network security, provide timely technical support, and introduce new technology to the organization.

KEY RESPONSIBILITIES

- Identifying hardware and software solutions.
- Troubleshooting technical issues.
- Diagnosing and repairing faults.
- Resolving network issues.
- Installing and configuring hardware and software.
- Following up with employees to ensure the problems are resolved in a timely manner.
- Replacing or repairing the necessary hardware components of company electronic equipment if required.

- Supporting the roll-out of new applications.
- Providing support in the form of procedural documentation.
- Testing and keeping up with new technologies.

REQUIREMENTS

- Prior experience in tech support, or a similar role.
- Proficiency in Windows/Mac OS.
- Experience with remote desktop applications and help desk software.
- Attention to detail and good problem solving skills.
- Excellent interpersonal skills.
- Good written and verbal communication.

APPLICATION SUBMISSION

Interested candidates are invited to submit their completed job application form together with an up-to-date CV to talent@mindco.mv no later than 16:00 hrs on 27st September 2026.

ADDITIONAL DOCUMENTS FOR SHORTLISTED CANDIDATES

Please be informed that applicants who are shortlisted will be contacted for an interview and will be required to provide the following documents via email to talent@mindco.mv upon notification:

- A recent passport-size photograph (digital copy)
- A scanned copy of the National ID card
- Scanned copies of educational certificates
- Employment reference letters from previous employers
- Valid police report

OUR COMMITMENT TO DIVERSITY & INCLUSION:

At MINDCo, we champion an inclusive and respectful workplace where everyone has equal opportunities to thrive. We welcome applications from all qualified individuals, and we strongly encourage women to apply.