INVITATION TO BID (ITB)
BID DOCUMENT

BID REFERENCE NUMBER: PRC-MPL/IUL/2026/130

Date: 10 November, 2026

Maldives Post Limited
Boduthakurufaanu Magu,
Male' 20026
Republic of Maldives

Maldives Post Limited hereby invites interested and eligible bidders to submit their proposals for the following requirement:

Maldives Post Limited, located at 26, Boduthakurufaanu Magu, Malé 20026, Republic of Maldives, invites interested bidders to participate in the procurement of the following:

Subject: Supply of Semi-Rugged Handheld Devices and Bluetooth Label Printers

1. SCHEDULE:

1.1 Bid Clarification Requests

Interested bidders may submit any inquiries or requests for clarification regarding this tender by email to tenders@maldivespost.com **no later than 16th November 2026 at 14:00** hours (Maldives Time). Clarification requests received after the stated deadline may not be considered.

1.1.1 Bid Registration;

Prospective bidders are requested to complete and submit the Bid Registration Form (attached to the Tender Document) via email to tenders@maldivespost.com. **no later than 22th November 2026 at 14:00** hours (Maldives Time).

Submission of the Bid Registration Form will enable Maldives Post Limited to provide registered bidders with clarifications, addenda, and other information pertaining to this tender.

Registration will enable Maldives Post Limited to communicate any clarifications, addenda or other tender-related information to interested bidders. Bidders are responsible for ensuring that the contact details provided are accurate and monitored throughout the tender period.

1.2 Bid Submission;

Bidders are kindly requested to submit their proposals electronically in accordance with the requirements set out below:

1.2.1 All bids shall be submitted electronically to tenders@maldivespost.com **no later than 26 November 2026 at 13:30 hours (Maldives Time).**

1.2.2 Bidders shall submit their bid documents as a single PDF file in encrypted/password-protected format. The email subject line must clearly indicate the relevant Tender Reference Number. The password for the encrypted PDF file shall be submitted separately by email, in accordance with the instructions specified in the Tender Documents.

1.2.3 **The password** required to access the submitted bid documents shall be emailed separately to tenders@maldivespost.com **between 14:00 hours and 14:15 hours (Maldives Time) on 26th November 2026.**

1.2.4 The Electronic bids and passwords received after the respective deadlines stated above will not be considered.

1.3 Bid Opening;

1.3.1 Bidders may attend the bid opening session via online video call. The link for the bid opening session will be provided to registered bidders approximately 15 minutes prior to the scheduled opening time.

1.3.2 Bidders wishing to attend the online bid opening session shall join the session at 14:00 hours (Maldives Time) with their camera switched on throughout the session.

1.3.3 Maldives Post Limited shall not be responsible for any delay, failure, corruption or non-receipt of electronically submitted bids arising from the bidder's email service, internet connection, file size limitations, encryption issues, or any other technical issue beyond the control of Maldives Post Limited.

2 Description:

Maldives Post Limited is seeking to procure 70 semi-rugged handheld delivery devices (comprising 40 semi-rugged handheld devices (PDA's)and 30 semi-rugged tablets) and 35 Bluetooth label printers, along with associated accessories (charging docks, rugged cases/straps, spare batteries/protectors), to enhance counter delivery operations and customs-held item processing at the Maldives Post.

3 Guarantee:

The bidder shall undertake to provide all guarantees of reliability and solvency by submitting with its bid all necessary references and documents as proof of such guarantees (main activity, number of associates, references of products or services already on the market, etc.).

4 Requirement:

DETAILS OF REQUIRED ITEMS

Item	Description	Quantity
1	Semi-rugged handheld devices (PDA's)	40
2	Semi-rugged Tablets	30
3	Bluetooth label printers	35
4	Accessories	As below

Item 4. Accessories		QTY
Charging Dock	Compatible with PDA (Refer Item1)	40
Charging Dock	Compatible with Tablet (Refer Item2)	30
Rugged cases with strap	Compatible with PDA & Tablet (Refer Item1 & 2)	70
Spare batteries	Compatible with PDA (Refer Item 1)	70
Screen Protectors	Compatible with PDA (Refer Item1)	40
Screen Protectors	Compatible with Tablet (Refer Item 2)	30

Features and specifications:

Item 1 — Semi-rugged handheld devices (PDA's) (Qty: 40 units)

Feature	Specification
Brand / Model	TERA Android 13 Scanner PDA P162GC or equivalent
Processor	Qualcomm Snapdragon 662 Octa-Core, 2.0GHz
Operating System	Android 13
RAM + Storage	4GB RAM + 64GB ROM
2D Imager / Scanner	Zebra SE4750MR
Display	4-inch HD display, 800×480 resolution
Battery	6700 mAh removable main battery + 100mAh built-in backup (Hot-Swap)
Sealing Rating	IP65 per IEC sealing specifications
Drop Specification	Min. 5.9 ft / 1.8 m drops (at least 20 times)
Operating Temperature	-20°C to 50°C (-4°F to 122°F)
Storage Temperature	-40°C to 70°C (-40°F to 158°F)
Humidity	5% RH to 95% RH (non-condensing)
Notification	Sound, LED indicator, vibrator
1D Symbologies	UPC/EAN, Code128, Code39, Code93, Code11, Interleaved 2 of 5, Codabar, MSI, RSS, etc.
2D Symbologies	PDF417, MicroPDF417, QR Code, Micro QR Code, Datamatrix, Aztec, MaxiCode, Postal Codes, etc.
SDK Development	Android SDK (Java); Android Studio / Eclipse

Item 2 — Semi-rugged Tablets (Qty: 30 units)

Feature	Specification
Brand / Model	TERA Android 12 Industrial Rugged Tablet T01A or equivalent
Operating System	Android 12 GMS
CPU	MT6789 2×A76 @ 2.2GHz + 6×A55 @ 2.0GHz
GPU	ARM G57 MC2
RAM	8GB LPDDR4

Storage	128GB SSD
Display	8-inch, 700 nits brightness, 1280×800 resolution, 16:10 aspect ratio
Touch Panel	10-point capacitive, G+G, 7H+ Gorilla Glass, scratch-resistant, supports handwriting
Camera	Rear: 13 MP with Flash; Front: 5 MP
Scan Engine	Zebra SE4710
Battery	8500 mAh / 3.7V
Sealing Rating	IP67
Wi-Fi	802.11 a/b/g/n/ac Dual-band (2.4GHz + 5GHz)
Bluetooth	5.2 (BLE) Class 1, range: 10 m
GPS	GPS, GLONASS, BeiDou
Speaker	Built-in 8Ω/1W waterproof speaker

Item 3 — Bluetooth label printers (Qty: 35 units)

Feature	Specification
Brand / Model	iDPRT HM-T300 Pro Mobile Printer or equivalent
Printing Method	Direct Thermal
Resolution	203 dpi
Max. Print Speed	80 mm/s
Max. Print Width	72 mm
Max. Print Length	300 mm (11.8")
Physical Dimensions (W×H×D)	120 mm × 70 mm × 150 mm (4.72" × 2.75" × 5.9")
Weight (incl. battery)	0.63 kg (1.39 lb)
IP Rating	IP42 (IP54 with case)
Drop Specification	1.2 m (3.94 ft)
Processor	32-bit RISC CPU
Memory	256MB Flash / 32MB RAM
Interface	Micro USB, Bluetooth 5.2/LE; Optional: Wi-Fi 802.11 a/b/g/n

Battery	7.4V DC, 1800mAh Li-ion rechargeable
User Interface	2 operation buttons (mode, feed); 2-colour LEDs; 1.3" OLED display
Printer Language	ZPL-II, CPCL
1D Barcodes	UPC-A/E, EAN-8/13, Code128, Code39, Code93, Codabar, ITF14, GS1 DataBar, etc.
2D Barcodes	PDF417, Data Matrix, MaxiCode, QR Code, MicroPDF417, Aztec
Media Type	Continuous, die-cut, black mark, fan-fold, notch
Media Width	39 mm (min) to 80 mm (max)
Operating Temperature	5°C to 50°C
Safety Certification	CCC, FCC ID, CE-RED, CB, SRRC
Environmental	RoHS, WEEE compliant

5 Additional information:

1. All devices must be compatible with Android-based Logistics Management System
2. User manuals of the products to be included
3. A minimum warranty period of **one (1) year** shall be provided for all items.

6 Language:

The bid must be drafted in English

7 Price: All prices shall be submitted in **United States Dollars (USD)** and shall be inclusive of all applicable costs.

Bidders are required to provide the following:

a. Unit price and total price for each item (each item must be quoted separately).
b. Total bid price for all items.
c. The Bidder shall be fully responsible for all costs, charges, and risks associated with the delivery of the items.

8 Packing and delivery

8.1 The Bidder shall be fully responsible for the safe delivery of all items to Maldives Post Limited, Malé, Maldives, including all costs related to transportation, freight, insurance, loading, unloading, and any other logistical arrangements required for delivery.

8.2 Delivery shall be completed within the timeframe specified in the contract. Any anticipated delays must be communicated to Maldives Post Limited in writing without delay.

8.3 Partial deliveries shall not be made unless prior written approval is obtained from Maldives Post Limited.

Risk of loss or damage to the goods shall remain with the Supplier until formal acceptance of the delivered items by Maldives Post Limited.

9 Validity:

Bids shall be valid for at least **four months** after the closing date of the call for tenders.

10 BID CRITERIA:

CRITERIA	MARKS
Price	40%
Product features	25%
Delivery Period	15%
Experience	10%
Maintenance and support	10%

10.1 Price (40%)

Bids will be evaluated based on the total proposed cost of the project. Competitive pricing is essential to ensure value for money.

10.2 Product Features (25%)

Full marks will be awarded to bidders whose proposed items fully meet the required technical specifications.

10.3 Delivery Period (15%)

Evaluation will be based on the proposed delivery timeline. Shorter delivery periods will receive higher scores relative to other bids.

10.4 Experience (10%)

Bidders must submit a minimum of three (3) project reference letters from organizations confirming successful completion of similar projects, including relevant contact details.

10.5 Maintenance & Support (10%)

Full marks will be awarded to bidders who provide comprehensive after-sales service, including maintenance and technical support.

11. Mandatory Documents to submitted

- Company profile and registration certificate
- GST Registration Certificate
- Proposal quotation
- Last 2 years financial statements
- Reference letters from previous project clients, including relevant referees and contact details.
- Parties who are submitting combined bids/proposals shall submit details of third party.
- Declaration on ethical conduct and fraud and corruption agreement (attached with email)
- MIRA tax clearance letter dated not longer than 3 months from date of bid submission

12. Bid Rejection;

Bids may be rejected for the following reasons:

- Submitting false information or documents.
- Quoting excessively high prices.
- Failure to submit any of the mandatory documents listed under bid submission requirements.

- Submitting low-quality or incomplete proposals.
- Failing to meet the defined technical or project requirements.
- Failing to submit a declaration on ethical conduct and the fraud and corruption agreement.

IMPORTANT:

- Any bids that do not comply with the above conditions will not be considered.
- No advance payment shall be made for this project.
- Payment shall be made upon successful delivery of the product and its subsequent inspection and acceptance by the Client.
