بسم الله الرحمن الرحيم

Maldives Transport Authority

Republic of Maldives

މޯލްޑިވްސް ޓްރާންސްޕޯޓް އޮތޯރިޓީ
މާލެ، ދިވެހިރާއްޖެ

TERMS OF REFERENC OF IT CONSULTANT

Key tasks and responsibilities

- Gather system requirements for the unsolved problems and existing information systems to better automate and standardize business functions by conferring with users; studying systems flow, data usage, and work processes; investigating problem areas; following the software development lifecycle.

- Investigate, analyze and make recommendations to management regarding technology improvements, upgrades, and modifications.

- Determine operational feasibility by evaluating analysis, problem definition, requirements, solution development, and proposed solutions.

- Development of software application systems as per the management requirements.

- Work with end-users and internal staff to provide proactive support to resolve issues effectively and efficiently.

- Write, revise and maintain software program documentation, operation manuals, and user guides.

- Develop a mobile application for the online services to ease the user experience for its users.

- Improve operations by conducting systems analysis; recommending changes in policies and procedures.

- Provide information by collecting, analyzing, and summarizing development and service issues.