TRADENET
MALDIVES CORPORATION LIMITED

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Consultant
Business Systems Analyst

Post	UI UX Designer	Reference	TradeNet-CS/J/2021/38
Employment Type	Consultant		
Term of Employment	Duration of the assignment is 6 (six) months from the commencement of the work. Contract extension based on performance and need.		
No of positions	04		
Remuneration	Based on qualification and experience		
Introduction	To strengthen the overall mechanisms to manage the services provided to the public from the Government, TradeNet is working to enhance the existing government systems. Initial assessments of the existing systems reveal that a number of processes can be further streamlined while minimizing the use of physical documents and improving the service delivery, and new systems are required to further enhance additional service delivery. Additionally, to migrate to and implement revised policies, substantial changes need to be made to the existing systems. Furthermore, some of the modules of the existing systems are not fully online, requiring manual data entry by staff leading to in-efficiencies in services delivery while lack of in-built smart features within the system neither empower user to monitor compliance level nor does it notify users of outstanding obligations in relation to their requests. Feedback received from both internal and external users indicate that the systems require changes to make it smarter and more user-friendly.		
Scope of Work	With the overall guidance and direction from the Ministry of Economic Development, The Business Systems Analyst should work closely with the business and technical teams and should be a major contributor to the requirements specification deliverable, writes the business and functional requirements. The Business Systems Analyst should understand the business and ensures that there is integration between business and technology. The Business Systems Analyst should work with the project management team to prioritize deliverables and negotiate on product functionalities. The Business Systems Analyst must also understand the development processes – SDLC – and must be very analytical with problem solving and conflict resolution skills to help identify, communicate and resolve issues. The Business Systems Analyst should be responsible for creating, maintaining and prioritizing the product backlog, and for ensuring that both the development team and the stakeholders are well informed as to priorities and progress of the sprint. The Business Systems Analyst will need to be proactive, should be able to communicate with both business and technical stakeholders, and must be able to solve problems while under pressure. In developing and enhancing the systems, the consultant shall give due consideration to the following major functions. • Work with business systems owners to elicit requirements and capture business objectives and goals. • Clearly articulates and documents business processes and User requirements • Obtain key inputs from architecture and technical teams to identify solution interdependencies • Document solution design including data analysis and wireframes		

	• Analyzing and communicating stakeholder needs by translating business requirements to the technical team using an agile methodology • Develop stories to hand over to the development team by taking on project management roles in multiple systems projects. • Manage the backlog and priorities across multiple projects • Manage iterative system reviews and feedback with the system owners • Support with test cases and testing • Manage the UAT process • Assist with Training and User documentation and system implementation • Assist with system support • Liaise with stakeholders depending on each product and assist with business analysis and project management where necessary • Proactively build and maintain good relationships with stakeholders • Proactively resolve customer satisfaction issues • Consulting with management to determine the needs of the system. • Analyzing the business processes and operating principles for inefficiencies and inadequacies. Making recommendations and approvals for solutions or improvements that can be achieved. • Act as liaison between business stakeholders, such as management and software development or technical team.
Experience / Skills / Qualification Requirements	The Business Systems Analyst should have a degree in Software Engineering or related filed with minimum of 3 years of system analysis experience and should be fluent in UML and its tools.

Interested applicants are requested to email us your applications with the following documents before 1600hrs on 4th November 2021 to careers@tradenet.com.mv

- Completed Job Application Form (https://tradenet.com.mv/applicationform)
- CV
- Scan of National ID card
- Scans of educational certificates
- Employment reference letters
- Police Report