

Join our team

Shape the Future with Us



Ref: 116-K2/IL/2021/148

Vacancy
02

Assistant Technician

Information Technology Department/ Call Center

Maldives Airports Company Limited is seeking to recruit talented and qualified individual to the position of Assistant Technician at our Information Technology Department. The successful candidates will be accountable to provide support and enhance end-user support for the IT infrastructure and applications of the company driven by business needs and market advantages.



Key
Responsibilities

- Log and assign all the incoming mails and calls to Helpdesk accordingly.
- Assist in providing L1 and L2 technical support for daily end user support tickets.
- Troubleshoot software and hardware issues relating to end user support tickets remotely and on-site.
- Follow the escalation matrix set out by the supervisor where higher level decisions are required to be taken and followed.
- Provide first point contact for all IT faults and support to end users.



Qualification &
Experience

Essential

- GCE A' Level standard.

Preferred

- Advance Certificate or above qualification in a related field.



Benefits

- Competitive Salary
- Free motorcycle parking
- Study loan scheme for children
- Health Insurance
- Staff Gym Facilities
- Staff Development Scheme
- Free Transportation
- Staff Loan Scheme

Interested Candidates, please complete the online Job Application Form and upload CV & all relevant documents along with Police Report (3 months valid) via <https://www.macl.aero/corporate/about/jobs>

Deadline 1500hrs, 30 November 2021

Note: Only short listed candidates will be notified for interview.

For further information please do not hesitate to contact us +960 3325511

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