Job Opportunity

Post	Technical Support Engineer	Reference	TradeNet-HR/J/2022/06
Employment Type	Project Based		
No of positions	01		
Term of Employment	Duration of the assignment is 1 (one) year from the commencement of work. Contract extension based on performance and need.		
Remuneration	Based on qualification and experience		
Scope of Work	• As a Technical Support Engineer, you must be well-versed in computer systems and network functions. You will be able to work diligently and accurately and will possess a great problem-solving ability in order to fix issues and ensure functionality. • Also, you should enhance systems efficiency, monitor and improve network security, provide timely technical support, and introduce new technology to our organization.		
Qualification & Experience	• Diploma or professional certification in a related field or 2+ years relevant experience. • Excellent personal skills such as teamwork, initiative and attention to details • Ability to respond quickly and manage time effectively in a fast-paced, dynamic environment. • Experience in cloud computing will be an added advantage. (Note: Applicants are required to have the above minimum qualification & experience. During the interview process, applicants will be tested and measured on their ability to think logically, planning, managing skills and various problem-solving skills.)		
Responsibilities	• Setting up hardware, installing and configure software and drivers. • Maintaining and repairing technological equipment (e.g., routers) or peripheral devices. • Installing well-functioning LAN/WAN and other networks and manage components (servers, IPs etc.); • Manage security options and software in computers/servers and networks to maintain privacy and protection from attacks. • Perform regular upgrades to ensure systems remain updated. • Troubleshoot system failures or bugs and provide solutions to restore functionality. • Arrange maintenance sessions to discover and mend inefficiencies. • Work with technology vendors. • Current on most technological developments and applications and help to evaluate vendor products to make recommendations for purchase. • Assemble, install, and adjust mounting hardware with Cameras, Wireless Access Points and Door lock systems. • Researches and assists in writing technical and user manuals to support trainings;		

Other Competencies	• Ability to work in teams, and individually with minimum supervision. • Exercises initiative and creativity to complete projects within the project scope. • Good interpersonal skills and proven ability to work in a highly team-oriented environment. • Proven ability to function in a fast-paced, project-based, environment. • A demonstrated passion for learning new technologies. • A demonstrated passion for learning new Exhibits proficient written and verbal

Interested applicants are requested to email us your applications with the following documents before 1600 hrs on 03rd March 2022 to careers@tradenet.com.mv

- Completed Job Application Form (https://tradenet.com.mv/applicationform)
- CV
- Scan of National ID card
- Scans of educational certificates
- Employment reference letters
- Police Report