

Scope

Tender Number: TENDER/HMH/2022/10

Description:

Hulhumale' Hospital is seeking a tender proposal from experienced providers of patient safety, risk management and quality improvement support for the hospital that will provide the following outcomes:

- An organizational readiness assessment
 - o Preliminary survey of current processes and systems
 - o Readiness assessment report
- Assessment of culture of patient safety
 - o Patient safety culture assessment
- Development of a clinical governance framework and related policies and procedures
- Building capacity and capability for patient safety and quality improvement for all staff, managers and quality improvement teams
- Development of the organization's quality improvement strategy
- Development of a quality improvement team
- Building clinical awareness and support for quality improvement
- Embedding quality improvement skills
 - o for all staff working to improve their services
 - o for managers leading teams
 - o for individuals who need in-depth QI knowledge to support others across the organization
- Establishment of patient safety, risk management and quality improvement systems and tools. Establish mechanisms, which ensure that the organization have systems to measure and monitor safety and improvement. The systems and tools should also enable the organization to be prepared for accreditation against the Maldives Healthcare Quality Standards.
- Data collection and analysis
- Guidance and support for quality improvement projects
- Safety and Improvement Advisor remote support. The support should be provided to the organization on an ongoing basis over the length of the agreement term including the following:
 - o collaborate on the development of the critical path of key events
 - o guide, mentor and coach the organization in its patient safety, risk management and quality improvement activities
 - o provide interpretation of the Maldives Healthcare Quality Standards
 - o review the assessment reports and findings with the organization
 - o provide advice on the implementation of best practice safety and quality standards
 - o provide guidance for the implementation of safety and quality systems
 - o assist in collection and analysis of patient safety and improvement data
 - o Provide advice on identifying patient safety issues, analyzing root causes, identifying opportunities for improvement and implementing quality improvement activities.
 - o guide access to resources, examples of policies and procedures, best practices and provide networking opportunities within its network of high performing organizations
- On-site visits