

Job Opportunity

Post	Technical Support Engineer	Reference	Tradenet-HR/J/2022/23
Employment Type	Project Based		
No of positions	01		
Term of Employment	Duration of the assignment is 1 (one) year from the commencement of work. Contract can be extended after performance analysis at the end of the term.		
Remuneration	Based on qualification and experience		
Scope of Work	<p>As a Technical Support Engineer you must be well-versed in computer systems and network functions. You will be able to work diligently and accurately and will possess a great problem-solving ability in order to fix issues and ensure functionality.</p> <p>Also, you should enhance systems efficiency, monitor and improve network security, provide timely technical support, and introduce new technology to our organization.</p>		
Qualification & Experience	<ul style="list-style-type: none"> • Diploma or professional certification in a related field or 2+ years relevant experience. • Excellent personal skills such as teamwork, initiative and attention to details • Ability to respond quickly and manage time effectively in a fast-paced, dynamic environment. • Experience in cloud computing will be an added advantage. <p>(Note: Applicants are required to have the above minimum qualification & experience. During the interview process, applicants will be tested and measured on their ability to think logically, planning, managing skills and various problem solving skills.)</p>		
Responsibilities	<ul style="list-style-type: none"> • Setting up hardware, installing and configure software and drivers; • Maintaining and repairing technological equipment (e.g. routers) or peripheral devices; • Installing well-functioning LAN/WAN and other networks and manage components (servers, IPs etc.); • Manage security options and software in computers/servers and networks to maintain privacy and protection from attacks; • Perform regular upgrades to ensure systems remain updated; • Troubleshoot system failures or bugs and provide solutions to restore functionality; • Arrange maintenance sessions to discover and mend inefficiencies; • Work with technology vendors; • Current on most technological developments and applications, and help to evaluate vendor products to make recommendations for purchase; • Assemble, install, and adjust mounting hardware with Cameras, Wireless Access Points and Door lock systems; • Researches and assists in writing technical and user manuals to support trainings; 		

Other Competencies	<ul style="list-style-type: none">• Ability to work in teams, and individually with minimum supervision.• Exercises initiative and creativity to complete projects within the project scope.• Good interpersonal skills and proven ability to work in a highly team-oriented environment.• Proven ability to function in a fast-paced, project-based, environment.• A demonstrated passion for learning new technologies.• A demonstrated passion for learning new Exhibits proficient written and verbal
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Interested applicants are requested to email us your applications with the following documents before 1600 hrs on 21st July 2022 to careers@tradenet.com.mv

- Completed Job Application Form (<https://tradenet.com.mv/applicationform>)
- CV
- Scan of National ID card
- Scans of educational certificates
- Employment reference letters
- Police Report

Kindly note that only shortlisted candidates will be contacted for an interview.