

## NOTICE - Gambling exclusion

### Principle and legal basis

- Gambling establishments are legally obliged to exclude a person from gambling if there is a suspicion that he or she is insolvent, no longer fulfils his or her financial obligations, or is placing bets that are unrelated to his or her income and assets.
- The legal basis for the decision to exclude a person from the game is based on the following guidelines:
  - Article 80 of the Swiss Federal Act of Gambling (FGA)
- The legal basis for the decision to lift a ban is based on the following guidelines:
  - Article 81 of the Swiss Federal Act of Gambling (FGA)
  - Article 84 of the Swiss Gaming Ordinance (FGO)

### Gambling exclusions

- Voluntary or imposed exclusions from gambling apply throughout Switzerland to all licensed casino games in land-based casinos and on the Internet, as well as to lotteries, sports betting and games of skill offered online, and to certain large-scale games decided by the inter-cantonal authorities in Switzerland (Art. 80, FGA).
- The exclusion of gambling is recorded in a common register for the whole of Switzerland. The rights of inspection in this register are regulated by law.
- Voluntary exclusions are valid for a minimum of three months (Article 84 para. 1 of the Swiss Gaming Ordinance).

### Lifting a gambling exclusion

- The decision to lift a ban on gambling is reserved to the casino that issued the ban (art. 81 para. 2 FGA).
- Gambling exclusions can only be lifted with a written request from the person in question :
  - Regarding **imposed gambling exclusions** : A written request to lift the exclusion must be submitted by the person concerned if the reasons that led to the exclusion no longer exist (art. 81, para. 1 FGA).
  - In the case of **voluntary gambling exclusions** : The person concerned must submit a written request for the exclusion to be lifted at the earliest **after three months**, provided that the reasons for the exclusion no longer exist (art. 81 para. 1 of the FGA; art. 84 para. 1 of the FGO).

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- During a **personal interview**, a social measures officer from the casino will examine with the person concerned his financial and personal situation. It will also be assessed if the reasons that led to the exclusion no longer exist. The person in question will have to submit the documents requested by the casino (extract from the register of prosecutions dated less than 3 months ago, last three salary payslips or tax slips, statement from your bank or post office account for the last 3 months).
- In addition, **a specialist or a specialised service** recognised by the canton will be involved in the procedure for lifting the exclusion (Art. 81, para. 3 FGA).
  - Regarding the **imposed exclusions**, two interviews with a health professional from the Centre du Jeu Excessif de Lausanne (Service de médecine des addictions-CHUV) are mandatory. The first interview takes place in the premises of the Center of Excessive Gambling before the actual lifting of the ban and following the interview at the casino. The second interview takes place two months after the actual lifting. It can be done by telephone, at the office of the person in charge of the social concept at the casino or at the Center of Excessive Gambling.  
The costs of this procedure will be borne by you. The interventions are invoiced directly to the persons concerned, at the rate of CHF 260.
  - For **voluntary exclusions**, a telephone interview with a health professional from the Centre du Jeu Excessif de Lausanne (Service de médecine des addictions-CHUV) is mandatory following the interview at the casino.  
The costs of this procedure will be borne by you. The interventions are invoiced directly to the persons concerned, at the rate of CHF 80.
- In the event of a negative decision by the casino or if the person in question refuses to cooperate, that person will remain excluded from gambling in all Swiss casinos.

#### **Sanctions for entry or attempted entry**

- **Attempts by the person concerned to violate the ban on gambling may result in legal action by the casino (criminal complaint under Article 186 of the Swiss Criminal Code).**
- **Under no circumstances will winnings and jackpots be paid to a person who is banned from gambling.**

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