

FRONTLINE FACILITIES MANAGEMENT SERVICES

CLEANING & HYGIENE PATHWAY

LEVEL 2 APPRENTICESHIP STANDARD

Designed as a forward-thinking replacement for traditional cleaning apprenticeships, reflecting the evolving expectations of modern facilities services. The technical excellence of cleaning combined with professionalism and customer focus of frontline service roles.



FOR INDIVIDUALS

Build confidence, develop technical skills and progress your career in facilities management.



FOR EMPLOYERS

Raise cleaning standards, improve customer experience and develop your frontline talent.



INCLUDED CERTIFICATIONS

Ensuring and evidencing competency in core areas.

HOW THIS PROGRAMME IS FORMED



Customer Service Practitioner Level 2 Apprenticeship Standard

+



Embedded Cleaning Skills

+



6 industry recognised and individually certificated short courses



LEVEL

2



DURATION

9+ months

Approximate on-programme training (does not include EPA period)



COST

£0 to £175

Maximum cost for non-levy employers and micro-businesses



FUNDING

£3,500

Maximum cost/funding for levy employers

YOUR LEARNING JOURNEY



AWARDING BODY: 

CAREER PROGRESSION



Frontline FM Services Level 2



Facilities Supervisor Programmes Level 3



Facilities Manager Level 4

CERTIFICATIONS INCLUDED



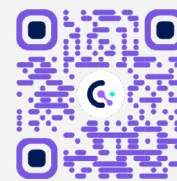
- Manual Handling Safety Awareness
- Slips, Trips and Falls



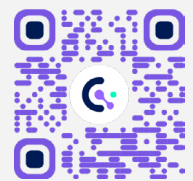
- COSHH Level 2
- Risk Assessment Training

- Environmental Awareness
- Mental Health Awareness Training

HELPFUL LINKS



www.glptraining.co.uk



Apprenticeship FAQs

A RECOGNISED QUALIFICATION. **REAL SKILLS. STRONGER FUTURES.**
PROGRESS WITH CONFIDENCE IN YOUR FACILITIES MANAGEMENT CAREER.

