

****CBites Privacy Policy****

Last Updated: 7/9/24

At CBites, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you use our website, mobile application, and related services (collectively referred to as the “**Service**”). It also describes how information is shared with restaurants, grocery stores, and other businesses with goods for sale (collectively referred to as “**Merchants**”) through the Service. By using the Service, you consent to the practices described in this Privacy Policy.

****1. Information We Collect****

CBites may collect both information that you knowingly and actively provide when using the Service or participating in any of our other promotional events as well as information automatically sent by your devices in the course of accessing the Service.

1.1. Personal Information: We may collect personal information that you provide to us, such as your name, email address, phone number, and payment information when you register an account, place an order, or contact our customer support.

1.2 Payment information: We may collect payment information that you provide to us, including credit card (CC) numbers, CC expiration, and CC security codes. CBites does not store primary account numbers (PAN), but we may store CC brand, the last 4 digits of the PAN, and expiration information to make repeat purchases more convenient. We may share the PAN with PCI level 1 businesses and store tokens they provide to authorize future payments.

1.3. Order Information: We may collect information about your orders, including the details of your food orders, delivery addresses, and order history.

1.4. Location Information: We may collect your device's precise location information to provide you with delivery services and improve our Service. You can manage location settings on your device.

1.5. Usage Information: We may collect information about your interactions with the Service, such as your platform browsing history, search queries, and how you navigate through our platform.

****2. How We Use Your Information****

2.1. Provide and Improve the Service: We use your information to process orders, deliver and monitor orders, provide customer support, and enhance the quality of our Service.

2.2. Communications: We may send you transactional emails, service-related notifications, and promotional communications, where permitted by applicable laws. You can opt-out of promotional communications.

2.3. Personalization: We may use your information to personalize your experience on our platform, such as recommending restaurants and food options based on your preferences.

2.4. Analytics: We may analyze user data to better understand how you use our Service and to improve our offerings.

****3. Information Sharing****

3.1. Service Providers: We may share your information with third-party service providers who help us deliver and improve the Service, including payment processors, delivery partners, Merchants, and customer support providers.

3.2. Legal Compliance: We may disclose your information to comply with legal obligations, respond to law enforcement requests, or protect our rights and safety.

3.3. Business Transfers: In the event of a merger, sale, or transfer of assets, we may transfer your information to the acquiring entity.

****4. Data Security****

4.1. We implement security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of data transmission or storage is entirely secure, and we cannot guarantee absolute security.

4.2. Any data transmitted to third parties is used strictly in conjunction with the Service or for promotional purposes, and third parties are not permitted to use the transmitted data for any other commercial purpose. Any data collected by CBites is not sold, licensed, or otherwise made available to a third party for independent use by that third party or any other party.

4.3. We do not sell your personal information to third parties. In the preceding twelve (12) months, we have not sold any user's personal information.

****5. Cookies****

5.1. We may use cookies for enhanced site performance, including so that we can remember you are logged in when you visit a new page. We may also use third-party cookies (e.g. Facebook, LinkedIn, and Google's pixels) to track our marketing efforts.

5.2. When you first navigate to a website in the Service, you will be given the choice to opt out of cookies. However, disabling cookies will usually result in also disabling certain functionality and features of the site, and therefore we recommend that you do not disable cookies.

5.3. Cookies will not be used to show advertisements on any website of the Service.

****6. Retention of your Personal Information****

6.1. Any Personal Information (as defined in section 1.1) collected by the Service, is retained for a maximum period of five (5) years from the time it was collected.

6.2. Personal Information is subject to the conditions outlined in section 4.

****7. Your Choices****

7.1. You can access, update, or delete your personal information by logging into your account. You can also contact us to request assistance with these actions.

7.2. You can opt out of receiving promotional communications by following the unsubscribe instructions provided in such communications.

****8. Children's Privacy****

8.1. Our Service is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe a child has provided us with their

personal information, please contact us, and we will take appropriate steps to remove such information.

****9. Changes to this Privacy Policy****

9.1. We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes by posting the updated Privacy Policy on the Service.

****10. Contact Us****

10.1. If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us via email at hello@cbites.co.

10.2 CBites can also be reached by phone at: +1(800) 785-0196

Thank you for choosing CBites!

Harika LLC
11 Fairway Drive
Newton, MA, 02465
hello@cbites.co