



SHAPING AN
AWESOME
HAMILTON

ZOOKEEPER

DESTINATIONS

WHY WE ARE HERE

To improve the wellbeing of Hamiltonians, we need to become the leading community-focused Council, so Hamilton's full potential can be unlocked – making it the best place to live.

The following values - kia urutau/adaptability, kia ngaawari/simplicity, kotahitanga/inclusiveness, kaitiakitanga/guardianship, and kia manawanui/ambition are what make our thinking and mindset unique to Hamilton, so we need people on our team who understand that this value-driven thinking and mindset is the foundation of their performance. Our people are at the heart of everything we do.

WHY THIS ROLE EXISTS

This position sits within the Destinations Group. The purpose of this group is to deliver thriving events, attractions, and destinations.

WHAT YOU WILL DO

Reporting to the Team Leader, you will carry out assigned routines and projects to a high standard and appropriate timeframes to enrich animal care and visitor experience.

Reports to	Team Leader
Responsible for (total number of staff)	
Delegation	\$
Budget	\$

KEY OUTCOMES

Some of the **key outcomes** for this role include:

- Operating procedures (e.g. diets, minimum husbandry standards) and work instructions are carried out to a high standard.
- Animal containment, exhibit boundaries and containment facilities are checked regularly and thoroughly as per Zoo processes.
- Horticultural and pest maintenance within enclosures are carried out in good standard.
- Animal training and enrichment are conducted as per Zoo protocols.
- Written record keeping is thorough and timely.
- Issues and concerns are identified and raised to the team leader in a timely manner.
- When required, supervision of work experience students professionally.
- Positive feedback from visitor's experience are received.
- Visitor talks and tours are conducted professionally and carried out as per Zoo work instructions, with paramount health and safety.

HOW YOU WILL DO THIS

Our team culture is critical to our success. It's vital everyone who joins our team is an ambassador for our values, so together we can drive the best possible outcomes for our community.

YOUR MINDSET, SKILLS KNOWLEDGE, AND EXPERIENCE

You actively work at being the 'best version of you' and your mindset and behaviours have a positive impact on others.

YOU BRING TO THE ROLE

- Ideally tertiary level qualification in animal care or equivalent.
- Good understanding of the zoo industry, its philosophies and captive animal management practices.
- Previous experience within animal husbandry.
- Full NZ Drivers Licence.
- Highly developed interpersonal and communication skills with the ability to work effectively with a diverse range of stakeholders (internal and external).
- Ability to operate independently, anticipate timeframe requirements and monitor workload.
- A proven track record of thinking differently, acting with integrity, working together, and making it happen.
- Proven leadership skills with demonstrated ability to articulate the corporate vision and take people on a change journey.
- Self-awareness that mindset is the foundation of performance and an ability to develop self and others in this regard.

HEALTH AND SAFETY

- All of our people have a responsibility for their own and others health and safety. This includes following all health and safety policies and procedures, including reporting events and hazards, and participating in health, safety and wellbeing initiatives and programmes as required.

CIVIL DEFENCE

- Completes Civil Defence training and participates in events as required.