

Notice of Meeting:

I hereby give notice that an ordinary Meeting of the Council will be held on:

Date: Tuesday 6 May 2025

Time: 9:30 am

Meeting Room: Council Chamber

Venue: Municipal Building, Garden Place,

Hamilton

Lance Vervoort Chief Executive

Council Kaunihera OPEN AGENDA

Membership

Chairperson Mayor Paula Southgate

Heamana

Deputy Chairperson Deputy Mayor Angela O'Leary

Heamana Tuarua

MembersCr Maxine van OostenCr Geoff Taylor

Cr Moko Tauariki Cr Sarah Thomson
Cr Ewan Wilson Cr Emma Pike
Cr Tim Macindoe Cr Maria Huata
Cr Louise Hutt Cr Anna Casey-Cox
Cr Andrew Bydder Cr Kesh Naidoo-Rauf

Vacancy

Quorum: A majority of members (including vacancies)

Meeting Frequency: Monthly - or as required

Amy Viggers Mana Whakahaere Governance Lead

28 April 2025

Telephone: 07 838 6699 Governance@hcc.govt.nz www.hamilton.govt.nz

Purpose

The Council is responsible for:

- 1. Providing leadership to, and advocacy on behalf of, the people of Hamilton.
- 2. Ensuring that all functions and powers required of a local authority under legislation, and all decisions required by legislation to be made by local authority resolution, are carried out effectively and efficiently, either by the Council or through delegation.

Terms of Reference

- 1. To exercise those powers and responsibilities which cannot legally be delegated by Council¹:
 - a) The power to make a rate.
 - b) The power to make a bylaw.
 - c) The power to borrow money, or purchase or dispose of assets, other than in accordance with the Long Term Plan.
 - d) The power to adopt a Long Term Plan or Annual Plan, or Annual Report.
 - e) The power to appoint a Chief Executive.
 - f) The power to adopt policies required to be adopted and consulted on under the Local Government Act 2002 in association with the Long Term Plan or developed for the purpose of the Council's Governance Statement.
 - g) The power to adopt a remuneration and employment policy.
 - h) The power to approve or change the District Plan, or any part of that Plan, in accordance with the Resource Management Act 1991.
 - i) The power to approve or amend the Council's Standing Orders.
 - j) The power to approve or amend the Code of Conduct for Elected Members.
 - k) The power to appoint and discharge members of committees.
 - The power to establish a joint committee with another local authority or other public body.
 - m) The power to make the final decision on a recommendation from the Parliamentary Ombudsman, where it is proposed that Council does not accept the recommendation.
 - n) The power to amend or replace the delegations in Council's Delegations to Positions Policy.
- To exercise the following powers and responsibilities of Council, which the Council chooses to retain:
 - a) Resolutions required to be made by a local authority under the Local Electoral Act 2001, including the appointment of an electoral officer and reviewing representation arrangements.
 - b) Approval of any changes to Council's vision, and oversight of that vision by providing direction on strategic priorities and receiving regular reports on its overall achievement.
 - c) Approval of any changes to city boundaries under the Resource Management Act 1991.
 - d) Adoption of governance level strategies plans and policies which advance Council's vision and strategic goals.

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¹ Clause 32, Schedule7, Local Government Act 2002

- e) Approval of the Triennial Agreement.
- f) Approval of the local governance statement required under the Local Government Act 2002.
- g) Approval of a proposal to the Remuneration Authority for the remuneration of Elected Members.
- h) Approval of any changes to the nature and delegations of the Committees.
- i) Approval or otherwise of any proposal to establish, wind-up or dispose of any holding in, a CCO, CCTO or CO.
- j) Approval of city boundary changes, including in respect of Strategic Boundary Land Use Agreements.
- k) Approval of Activity Management Plans.
- I) Sister City relationships.

Oversight of Strategies, Plans and Reports:

- Long Term Plan
- Annual Plan
- Annual Report
- Shaping Hamilton Kirikiriroa Together
- Our Climate Future
- He Pou Manawa Ora

Oversight of Policies and Bylaws:

- Corporate Hospitality and Entertainment Policy
- Delegations to officers specific to the Resource Management Act 1991
- Delegations to Positions Policy
- Elected Members Support Policy
- Significance and Engagement Policy
- Climate Change Policy
- Any Community Engagement Policies

ITEM	TABLE OF CONTENTS	PAGE
1	Apologies – <i>Tono aroha</i>	5
2	Confirmation of Agenda – Whakatau raarangi take	5
3	Declarations of Interest – Tauaakii whaipaanga	5
4	Public Forum – Aatea koorero	5
5	Verbal Submissions Report - Local Water Done Well, Draft Rating Policy, and Draft Revenue and Financing Policy	6
6	Verbal Submissions Report - Proposed 2025/26 Fees and Charges	286

1 Apologies – Tono aroha

2 Confirmation of Agenda – Whakatau raarangi take

The Council to confirm the agenda.

3 Declaration of Interest – Tauaakii whaipaanga

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as an elected representative and any private or other external interest they might have.

4 Public Forum – Aatea koorero

As per Hamilton City Council's Standing Orders, a period of up to 30 minutes has been set aside for a public forum. Each speaker during the public forum section of this meeting may speak for five minutes or longer at the discretion of the Mayor.

Please note that the public forum is to be confined to those items falling within the terms of the reference of this meeting.

Speakers will be put on a Public Forum speaking list on a first come first served basis in the Council Chamber prior to the start of the Meeting. A member of the Governance Team will be available to co-ordinate this. As many speakers as possible will be heard within the allocated time.

If you have any questions regarding Public Forum please contact Governance by telephoning 07 838 6699.

Item 5

Council Report

Committee: Council **Date:** 06 May 2025

Author: Natasha Yarrall **Authoriser:** Andrew Parsons

Position: Policy Manager Local Waters **Position:** General Manager

Done Well Infrastructure and Assets

Report Name: Verbal Submissions Report - Local Water Done Well, Draft Rating Policy,

and Draft Revenue and Financing Policy

Report Status Open

Purpose - Take

1. To inform the Council on the summary of submissions received on the Local Water Done Well consultation.

Staff Recommendation - Tuutohu-aa-kaimahi

- 2. That the Council
 - a) receives the report;
 - b) hears and considers public submissions arising from the public consultation undertaken on the Local Water Done Well, the Draft Rating Policy, and the Draft Revenue and Financing Policy from 24 March to 27 April 2025; and
 - c) notes that a deliberations report containing feedback from the consultation and hearings will be brought to the 29 May 2025 Council meeting for consideration.

Executive Summary - Whakaraapopototanga matua

- 219 formal submissions were received on Local Water Done Well, the Draft Rating Policy, and the Draft Revenue and Financing Policy, during the consultation period which ran from 24 March 2025 until 27 April 2025. Submissions is provided in Attachment 1.
- 4. Of the 219 submissions, 30 respondents have indicated that they wish to make a verbal submission across the three documents out for consultation.
- 5. Staff consider that the recommendations comply with the Council's legal requirements.

Discussion - Matapaki

- On 20 March 2025, the Council approved consultation on options for future water services delivery under Local Water Done Well, its draft Rating Policy and its draft Revenue and Financing Policy.
- 7. Consultation opened on 24 March 2025, and closed on 27 April 2025.

Verbal submissions

- 8. 219 formal submissions were received. 30 respondents have indicated that they wish to make a verbal submission on options under Local Water Done Well, the draft Rating Policy 2025, and draft Revenue and Financing policy.
- 9. The list of verbal submitters and a hyperlink to their submission is provided in **Attachment 1.**
- 10. The submitters have been allocated either five minutes for individuals, or ten minutes for organisations, to speak to their submission.
- 11. At the time of writing this report, there are several submitters that staff are still contacting to confirm their request to speak to their submission.
- 12. The broad schedule for each day is as follows:

9.30am	Session commences
11.00am	Morning break (15 minutes)
1.00pm	Lunch (1 hour)
3.30pm	Afternoon break (15 minutes)
5.00pm	Session ends

- 13. **Attachment 1** contains the submissions received through online portal. Should there be further submissions received through the post, libraries or any other means, they will be circulated under separate cover.
- 14. Analysis of the submissions will be reported to the 29 May 2025 Council meeting in the deliberations report. The Submissions Insights Report will include details of engagement activities, including advertising activity and public engagements, as well as a summary of the key themes of submissions. It will also provide Elected Members with analysis of how verbal submissions compare to submissions overall.

Options

- 15. There are no options for the Council to consider; verbal submissions are an essential part of consultation required by legislation.
- 16. Options will be presented to Elected Members at the next stage, which is the Council meeting of 29 May 2025.

Financial Considerations - Whaiwhakaaro Puutea

17. There are no financial implications to the decision sought via this report.

Legal and Policy Considerations - Whaiwhakaaro-aa-ture

18. Staff confirm that this report complies with Council's legal and policy requirements. Hamilton is consulting on options under Local Water Done Well using requirements set out in Section 2, the "Alternative requirement: consultation", of the Local Government (Water Services Preliminary Arrangements) Act 2024.

Climate Change Impact Statement

Item 5

19. Staff have assessed there are no recommendations and resolved changes in this report so have not assessed the content against the Climate Change Policy for both emissions and climate change adaptation.

Wellbeing Considerations - Whaiwhakaaro-aa-oranga tonutanga

- 20. The purpose of Local Government changed on the 14 May 2019 to include promotion of the social, economic, environmental and cultural wellbeing of communities in the present and for the future ('the four wellbeings').
- 21. The subject matter of this report has been evaluated in terms of the four wellbeings during the process of developing this report as outlined below. The recommendations set out in this report are consistent with that purpose.

Risks - Tuuraru

22. There are no known risks associated with the decisions required for this matter.

Significance & Engagement Policy - Kaupapa here whakahira/anganui

- 23. Given the statutory requirement to consult, staff have not considered the key considerations under the Significance and Engagement Policy to assess the significance of the matter(s) in this report.
- 24. This report is part of the process for the community views and preferences to be provided to Council.

Attachments - Ngaa taapirihanga

Attachment 1 - Submissions Local Water Done Well

Table of contents

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?
Richard Coventry and Lale Ieremia	Yes, I am the official spokesperson for: Te Awa Lakes (TAL)	Yes, I would like to speak to my submission
Margaret Evans	No, these are my own personal	Yes, I would like to speak to my submission
Albert George Kingi	No, these are my own personal	Yes, I would like to speak to my submission
Peter Bos	No, these are my own personal	Yes, I would like to speak to my submission
Alex Calder	No, these are my own personal	No
Raisa Ahmed	No, these are my own personal	No
Zay Melville	No, these are my own personal	No
John McDonald-Wharry	No, these are my own personal	Yes, I would like to speak to my submission
Rimu Bhooi	No, these are my own personal	Yes, I would like to speak to my submission
Kylie Stewart	No, these are my own personal	No
Te Kopa King	Yes, I am the official spokesperson for: Uri O Ngamurikaitaua	Yes, I would like to speak to my submission
Matthew Shaskey	No, these are my own personal	No
Tony Kavanagh	Yes, I am the official spokesperson for: University of Waikato	Yes, I would like to speak to my submission
Tamara Williams	No, these are my own personal	No
Matthew Beveridge	No, these are my own personal	No
Rachel Gouws	No, these are my own personal	No
Anna	No, these are my own personal	No
Dave Moore	No, these are my own personal	No

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?
Jo Wrigley	Yes, I am the official spokesperson for: Waikato Environment Centre	No
Andres Tucker Peraza	No, these are my own personal	No
Rudi du Plooy	Yes, I am the official spokesperson for: The WOW Factor™ War on Waste	Yes, I would like to speak to my submission
Poppy Barran	No, these are my own personal	No
Hina-i-te-māra Moses-Te Kani	No, these are my own personal	No
Alan Tsai	No, these are my own personal	No
Carolyn Anne Patricia Hopa	Yes, I am the official spokesperson for: Ngaati Wairere	No
Megan May	Yes, I am the official spokesperson for: Waikato District Council	Yes, I would like to speak to my submission
John Hoyle	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Paul Latif	No, these are my own personal views	Yes, I would like to speak to my submission
Zade Ringer	No, these are my own personal views	Yes, I would like to speak to my submission
Mary Newton	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Bill Mitchelmore	No, these are my own personal views	No
Owen Walker	No, these are my own personal views	No
Danielle Marks	No, these are my own personal views	Yes, I would like to speak to my submission
Tony Begbie	No, these are my own personal views	No
Jennifer Schenkel	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?
Esther Pakura	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Gorham Milbank	No, these are my own personal views	No
Tim	No, these are my own personal views	No
Philip Patrick	No, these are my own personal views	No
Tom Oosterlinck	No, these are my own personal views	No
Kate	No, these are my own personal views	No
Jeanette van Heerden	No, these are my own personal views	No
Katherine Wilson	Yes, I am the official spokesperson for: Property Council New Zealand	No
Not supplied	No, these are my own personal views	No
Ron Vautier	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Annika Hamilton	Yes, I am the official spokesperson for: Waikato Regional Council	No
James Barnes	No, these are my own personal views	No
Cami Carty-Melis	No, these are my own personal views	No
Sheree	No, these are my own personal views	No
Janice	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
John Brennan	No, these are my own personal views	No
John Haliday	No, these are my own personal views	No
Margaret Mclean	No, these are my own personal views	No

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?
Emma Wright	No, these are my own personal views	No
Anne	No, these are my own personal views	No
Gabi Hoffman	No, these are my own personal views	No
Ngawai Robinson	No, these are my own personal views	No
John mulhern	No, these are my own personal views	No
Kimberley Parker	No, these are my own personal views	No
Mr. Don Scarlet	No, these are my own personal views	No
David McGall	No, these are my own personal views	No
Constantinos Fokianos	No, these are my own personal views	No
Brydon Sundgren	No, these are my own personal views	No
Les Wooldridge	No, these are my own personal views	Yes, I would like to speak to my submission
David	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Sarah Morrison	No, these are my own personal views	No
Leonard Gardner	No, these are my own personal views	Yes, I would like to speak to my submission
Tania	No, these are my own personal views	No
Monique	No, these are my own personal views	No
Sally Warrender	No, these are my own personal views	No
Karl Hiestand	No, these are my own personal views	No
W Boyce	No, these are my own personal views	No
Richard Aitchison	No, these are my own personal views	No

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?
tony dixon	No, these are my own personal views	No
Jocelyn Balvert	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Joshua Daniel Mercer- Bootten	No, these are my own personal views	No
Vanessa Quin	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Neville Robertson	No, these are my own personal views	No
Beatriz Roman	No, these are my own personal views	No
Hannah	No, these are my own personal views	No
Melissa	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Josephine Cornes	No, these are my own personal views	Yes, I would like to speak to my submission
Not supplied	No, these are my own personal views	No
Anita Leslie	No, these are my own personal views	Yes, I would like to speak to my submission
Adele Swart	No, these are my own personal views	No
Joe Dennehy	No, these are my own personal views	Yes, I would like to speak to my submission
Holly Snape	No, these are my own personal views	No
Donald	No, these are my own personal views	No
Nikita	No, these are my own personal views	No
HR	No, these are my own personal views	No

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?
Robert l'Anson	No, these are my own personal views	No
Andrew Jonas	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Winston Lee	No, these are my own personal views	Yes, I would like to speak to my submission
Not supplied	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Alison Campbell	No, these are my own personal views	No
Yvonne van Dommelen	No, these are my own personal views	No
Marlow Meynell	No, these are my own personal views	No
Chris Gore	No, these are my own personal views	Yes, I would like to speak to my submission
Dan Collins	No, these are my own personal views	No
colin jones	Yes, I am the official spokesperson for: Commercial & Industrial Consultants Ltd	Yes, I would like to speak to my submission
M Bides	No, these are my own personal views	No
Aine Colson	No, these are my own personal views	No
Angus Gray	No, these are my own personal views	No
John Clements	No, these are my own personal views	Yes, I would like to speak to my submission
Kathleen Heather McCaughtrie	No, these are my own personal views	No
Jan Ballantyne	No, these are my own personal views	No
Barry Todd	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?
Not supplied	No, these are my own personal views	No
Richard Jones	No, these are my own personal views	No
Chris Hughes	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Gaylene Bobsien	No, these are my own personal views	No
Kathy Barnes	No, these are my own personal views	No
Garry Mohn	No, these are my own personal views	Yes, I would like to speak to my submission
Neil Blakeman	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
B Morgan	No, these are my own personal views	No
Ann Morgan	No, these are my own personal views	No
Andrew Dowdle	No, these are my own personal views	No
Brandon Epapara	No, these are my own personal views	No
Carrole Keene	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Hao Yu	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
David Moynahan	No, these are my own personal views	No
Blair Smith	No, these are my own personal views	No
Ben Preston	Yes, I am the official spokesperson for: Living Systems Development	Yes, I would like to speak to my submission
Not supplied	No, these are my own personal views	No

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?
Shelley	No, these are my own personal views	No
Gary	No, these are my own personal views	No
Jenny Robertson	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Te Ara	No, these are my own personal views	No
Jay Barker	No, these are my own personal views	Yes, I would like to speak to my submission
Quin Proctor	No, these are my own personal views	No
Mitchell	No, these are my own personal views	No
Dave Jones	No, these are my own personal views	
Julia Taylor	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Laura Davidson	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
James Peers	No, these are my own personal views	No
Rithvick Murali	No, these are my own personal views	No
Dennis Johns	No, these are my own personal views	No
Alex	No, these are my own personal views	No
Matthew Whitmore	No, these are my own personal views	No
Dave Doggart	No, these are my own personal views	No
Dharmasundren Govender	No, these are my own personal views	No
Mel Chivers	No, these are my own personal views	No

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?
Randy Panzo	No, these are my own personal views	No
Vijayabala	No, these are my own personal views	No
Sushanth	No, these are my own personal views	No
Gavin Fitz-Herbert	No, these are my own personal views	No
Lyall	No, these are my own personal views	No
Robin	No, these are my own personal views	No
John Elliott Stevenson	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Not supplied	No, these are my own personal views	No
Jo Millar	No, these are my own personal views	No
Frankie Letford	No, these are my own personal views	No
Tania Heke	No, these are my own personal views	No
Paul Martin	No, these are my own personal views	No
Trevor MacRae	No, these are my own personal views	No
Vilay Patel	No, these are my own personal views	Yes, I would like to speak to my submission
Not supplied	No, these are my own personal views	Yes, I would like to speak to my submission
Kelly Stokes	No, these are my own personal views	No
Reuben Waite	No, these are my own personal views	No
Daniel Hishon	No, these are my own personal views	No
Tejas Patel	No, these are my own personal views	No
Ellieda Komene	No, these are my own personal views	No

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?	
Arron Frost	No, these are my own personal views		
Nadeem Ahmed	No, these are my own personal views	No	
Rowan Jamieson	No, these are my own personal views	No	
Chrissy Makata	No, these are my own personal views	No	
David Benson	No, these are my own personal views	No	
Jordan	No, these are my own personal views	No	
Stephen M Barnes	No, these are my own personal views	No	
Ali	No, these are my own personal views	No	
David Phillips	No, these are my own personal views	No	
Liam Roxborough	No, these are my own personal views	No	
Amanda Collins	No, these are my own personal views	No	
Dennis Jones	No, these are my own personal views	No	
Not supplied	No, these are my own No personal views		
Ashlin Cuff	No, these are my own personal views	No	
Grace Hawke	No, these are my own personal views	No	
Matthew Burt	No, these are my own personal views	No	
Not supplied	No, these are my own personal views	No	
Nikhil Varghese	No, these are my own personal views	Yes, I would like to speak to my submission	
Michelle Templeton	No, these are my own personal views	-	
Colin Sargeant	No, these are my own personal views	No	
Not supplied	No, these are my own personal views	No	

Name	Are you giving feedback on behalf of an organisation?	Feel strongly about your feedback?	
Samuel McCabe	No, these are my own personal views		
Dunstan Sheldon	No, these are my own personal views	No	
Not supplied	No, these are my own personal views	No	
lan Bridge	No, these are my own personal views	Yes, I would like to speak to my submission	
Fiona	No, these are my own personal views	Yes, I would like to speak to my submission	
Ray Blackley	No, these are my own personal views	No	
Fiona Hurst	No, these are my own personal views	No	
Norman Holm	No, these are my own personal views	No	
Aaron	No, these are my own personal views	No	
Kris	Yes, I am the official No spokesperson for the organisation.		
Trev Margolin	No, these are my own personal views	No	
Sudeshna Banerjee	No, these are my own personal views	No	
Will Collin	No, these are my own personal views	•	
Not supplied	No, these are my own personal views		
Parvati Patel	No, these are my own personal views	No	

Date submitted: Apr 28, 2025, 02:59 PM

Contribution ID: 5015

Name Richard Coventry and Lale Ieremia

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for: Te Awa Lakes (TAL)

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services? Please see full submission attached.

Summary of content:

This submission is provided on behalf of Te Awa Lakes Unincorporated Joint Venture (TAL) in response to Hamilton City Council's (HCC) consultation on "The Future of Water Services" including proposed policy changes associated with potable water, wastewater and stormwater services. This includes updates to the Draft Revenue and Financing Policy, Draft Rating Policy 2025, and associated Funding Needs Analysis.

We support Option 1 - Forming a joint waters company. Our understanding is that it is the best way to secure the new funding required to not only bring the current resources to a compliant position to meet HCC's current obligations, but to also provide better for future growth aspirations for the city.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 28, 2025, 12:02 AM

Contribution ID: 5013

Name Margaret Evans

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Yes,,,refer attached document

Do you have any other comments to make regarding the future of waters services? Yes, refer attached document

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Submission to Hamilton City Council on Local Water Done Well - April 2025

I am willing to appear in person, but am available only on 6 May.

Margaret Evans

Summary

The Council's call for an 'Independent Review' (8 April) of the past decade in response to the 'crisis' over inadequate but indeterminate infrastructure capacity for new construction requires an <u>associated</u> review of the favoured Hamilton-Waikato CCO option and the proposed Water Services Delivery Plan' and its implementation. This means hitting the go-slow button on planned personnel and system expenditure to ensure any ongoing inadequacy of planning is identified and an independent view secured, but meeting Central Government's deadline in August.

It may also be appropriate to consider seeking a Crown Facilitator to support the required development of the WSD Plan' as provided for.

It is also recommended that provisions be made for further community input over the weeks ahead, noting the significant concepts and ideas exemplified by submitters to the 8 April public forum but previously disregarded by officials over numerous years.

As some councillors will be aware, this is a topic of continuing interest to me since my early career as a journalist covering local government divisions of opinion on Three Waters infrastructure. During my time as mayor, the United States Government sponsored me on a study tour to view and evaluate systems development (large and small), and now through my involvement with a Commonwealth NGO, I work with an acknowledged expert on Cities and their infrastructure requirements.

 I'm in support of the Hamilton-Waikato option, with an open door for Waipa and other Waikato neighbours. It's no secret that I favour regional cooperation and liaison, with public service clusters but only when anchored in accountability to their local communities and their local body shareholders.

However, the core of my submission is that your agreement remain with the approved concept only, in keeping with central government's requirements but enabling more considered local development and fresh thinking for the initial stages of the CCO and its implementation, an attitude strengthened by the Council's resolve to investigate and better understand the wastewater situation earlier this month. This is a city 'crisis' and a valid reason for extending the local timeframe and an approach more likely to attract the best executives to lead the new entity.

Overall and as well, we must learn from the past as we look to the future, and today, there are
essential lessons from local government's CCOs and their shareholding experiences. This
includes 'contracting out' or 'arms-length' service delivery such as Auckland transport and
Wellington water services as well as local partnership entities such as Hamilton airport.

The proposed format for an Establishment Board seems standard yet there are community concerns being raised that it is clearly time for a refresh rather than the 'big four' and recognised consultants-for-hire when Hamilton/Waikato abounds with appropriate skilled, talent and experience (hands-on and academic). A public call for interest would be appropriate along with some shoulder tapping. I am aware of the proposed Statement of Expectations and references to Directors but again history advises us that no policy is ever perfect... it's the people that matter ('He Tangata...').

3. There is a significant flaw in the current HCC proposal: the focus on management of the proposed new entity and what appear to be underlying assumptions that it will be 'business as usual' with the infrastructure services delivered. This includes the fixation that 'big is better' (the Cranleigh Report) when global experience and recognition of Earth impacts and climate change now offer relevant site-specific options.

It has been heartening to see the hesitant steps towards micro-systems in stormwater services, but little innovation in the other two waters' infrastructure, yet there is extensive awareness of the risks to a growing city of solitary single treatment centres for both our drinking water and sewerage treatment. Then there is climate change with extraordinary storms and rainfall and we live upon sinking peat.

Most of all...there is concern that it's the same customers, the same citizens who will be paying for the current think big projects whoever runs them....

Notes

Timeline for Reflection:

1971 Peacocke **Water Treatment plant** (WTP) constructed, standard design with coagulation, rapid sand gravity filtration and chlorine gas disinfection - capacity 64 ML/day, increased in 1980s to approx 85ML/day with polymer dosing, and \$23 million upgrade 2006 – 2007, taste and odour issues related to algae, compliance associated with Drinking Water Standards New Zealand (DWSNZ), and requirement for increased capacity.

1975 Pukete **Wastewater Treatment Plant** built, with a \$28m upgrade in 2002 providing secondary and tertiary treatment. Then from 2018-24 a \$56m upgrade, & 2024 Peacocke addition. **1970s Stormwater piped system – upgrade (millions)**

2001 - In approximately 2001, Hamilton began negotiation with Waikato Regional Council (WRC) for a Comprehensive Stormwater Discharge Consent (CSDC). the hamilton city stormwater master plan,

big data for smart ...

Water NZ https://www.waternz.org.nz > Attachment

2010 (November) Auckland "Supercity" created with enlarged Watercare Services CCO Waikato Tainui Raupatu Claims (Waikato River) Settlement Act 2010. (December) Series of 'Waikato Waters' workshops with Hamilton, Waikato, Waipa, Regional Council staff & Waikato-Tainui reps

2012 (November) Waikato Mayoral Forum shared services report

2013 Local Government Infrastructure Expert Advisory Group (EAG) - Recommends regionalise water services & "manage their operation independent from political decisions ... supported by substantial international experience & research demonstrating that larger water utilities deliver greater economies of scale due to lower marginal costs of production" (WDC, Feb 2018, assessment of options re water services - Gavin Ion).

(March) - PwC 3 Waters Shared Services assessment FutureProof Sub-regional Three Waters Action Plan (Draft)

2014 – OAG "Reflections from our Audits: Our Future Needs – is the public sector ready?"

Need for better planning for the longer term & improved management of infrastructure & capital needs – identified underinvestment, "gap between asset renewals expenditure & depreciation \$6-7billion.

LGAct 2002 amendment encouraged shared services collaboration, requires 3-yearly cost effectiveness reviews (service delivery), & 30-year infrastructure strategies (refer 2018 Gavin Ion).

Winefield Report (April) Waikato Mayoral Forum recommends Hamilton City and Waipa and Waikato districts consider setting up a council-controlled organisation (CCO) for water and wastewater activities.

(October) - All three councils agree to co-fund a **\$650,000 study** looking at three options: status quo (in house), enhancing existing shared service arrangements between councils; and an enhanced status quo (CCO)

2015 – NZ 30-year Infrastructure Plan raised asset management maturity, compliance with regulation, extensive assert renewals and inefficient governance models as "significant challenges" (May 11). HCC submission re Infrastructure to Productivity Commission (August 4) https://www.treasury.govt.nz/sites/default/files/2024-05/pc-inq-ulh-dr-114-hamilton-city-council.pdf
Consultants Cranleigh present Waikato water report to elected members of all three local councils. Recommend CCO model, included savings of \$448 million over 28 years, lower development charges and service fees. Each council to consider report and decide whether to, in principal, accept the recommendations. News item https://www.stuff.co.nz/waikato-times/news/68444639/major-shake-up-proposed-for-waikato-water-assets

Futureproof - If CCO recommendation accepted, councils will have to undertake special consultative processes. Final decisions on whether or not to form a CCO unlikely until late 2015 after consultation complete and community feedback considered.

McGredy-Winder Report (August 2015 to review Cranleigh Report) - found "a strong case for change" and three "powerful reasons" to adopt a CCO. Those reasons were an organisation with professional skills in water delivery; a board of professional directors and management team; and specialisation councils would struggle to achieve. NB This is Peter Winder

Morrison Low (October 2015) & WGG (Water Governance Group) - Waipa

https://www.stuff.co.nz/business/73395545/water-debate-heats-up---councillors-want-more-info

2016 "Let's Talk Water" (Hamilton/Waikato/Waipa Draft Action Plan amended – July) **McKinley-Douglas** Report on decision-making re a water CCO Waipa?

Havelock North polluted water case (August)

2017 Waikato Sub-regional Three Waters Action Plan (Future Proof Version 7 – January) (December) – **Government 3Waters Review** (Nanaia Mahuta)

Hamilton Stormwater Master Plan - the hamilton city stormwater master plan, big data for smart ... "The management of stormwater and receiving waters has been changing rapidly over recent times in Hamilton City. It is now generally acknowledged that the wholesale piping of streams and uncontrolled discharges to rivers and lakes is not acceptable. There are multiple community, cultural and legislative drivers which demand best practice standards are developed and adhered to. One of the main drivers to develop the SMP has been to respond to growth pressure alongside ensuring compliance with the Comprehensive Stormwater Discharge Consent (CSDC). The plan collates the necessary constituent information to allow Hamilton to assess existing and future scenarios against legal requirements (such as mitigating effects of stormwater) and upcoming obligations (Healthy Rivers WRC Plan change which focuses on contaminants entering the Waikato River). In approximately 2001, Hamilton began negotiation with Waikato Regional Council (WRC) for CSDC for the diversion and discharge of urban stormwater runoff in Hamilton City." Concerns at not enough qualified staff.

2018 –(October) \$56million upgrade of Pukete 3 Wastewater Treatment Plant began – over 50,000 household and 4,000 commercia & industrial premises, "to provide for the quality, capacity, and security of Hamilton's wastewater treatment for the next 30 years. This project is expected to be complete by late-2024.... By investing in this upgrade, we're aiming to future-proof our essential wastewater services for 30+ years. We are improving the plant and the city's water networks to meet the current and future needs of all Hamiltonians. The upgrade of the Pukete Wastewater Treatment Plant will allow us to treat wastewater to even higher standards than we are now, which will provide for our communities well beyond the next 10 years." (HCC website)

2019 (December) Future Proof Water Strategy Business Case https://www.futureproof.org.nz/assets/Future-Proof/Resources/WaterStrategyBusinessCase.pdf

2020 https://www.futureproof.org.nz/assets/Future-Proof/Resources/MetroAreaWastewaterTreatmentFeasibilityStudy.pdf **2020 – Waikato Sub-Regional Three Waters Project**, Hamilton Metro Area Wastewater Feasibility Assessment & Spatial Wastewater treatment Feasibility Study - Workshops 28 January & 10 March Attendance recorded (staff only?). Notes available...**13 options initially**. Nothing innovative. Same model...think big, and concern at enough qualified staff if there were too many plants!

2024 - May (\$26million but cost rarely mentioned?) HCC website: biggest wastewater transfer station in city - from existing Fitzroy community and future homes in Peacocke. Up to 1.8 million litres of storage capacity... Mayor Paula Southgate: "transfer station centrepiece of the local wastewater network", up to 20,000 residents. A critical part of the infrastructure puzzle that unlocks the next stage of development in this significant greenfield area. We've taken a strategic and long-term approach by investing in the city's wastewater network at the right time to support new homes. This ensures we can keep growing while protecting the environment and waterways like the Waikato River." The local Fitzroy community first homes connected to the new transfer station and will reduce pressure on the network in the south-west of the city. The project also provides essential resilience to the local network in wet weather events. Wastewater will be pumped north when the transfer station is fully operational and will eventually finish its journey at the Pukete Wastewater Treatment Plant. Sven Ericksen, Project Manager for Peacocke's wastewater projects said this is an amazing feat of engineering. "To know that this transfer station is powerful enough to move water from Peacocke to Chartwell, over the new Waikato River bridge and through the northern pipelines, is pretty incredible." The northern pipelines installed along Wairere Drive from Cobham Drive to Crosby Road and completed in mid-2022. "This project has it all. It's unlocking growth, adding resilience to our existing networks and helps manage the impacts of climate change while protecting the whenua and awa." said Ericksen.

(December 12) HCC meeting "Local Water Done Well – flushing out the options" agenda item 13 (Andrew Parsons & Peter Winder) re proposals/business case with Waikato (not Waipa) & draft legal agreement, further details to come to February 11 meeting...NB need for public submissions.

Extract from proposed Statement of Expectations: Council and Future Proof growth strategies and priorities will be conveyed to the CCO by the Shareholder Forum through the Statement of Expectations. The Shareholder Forum will review Expectations on a regular cycle to align with Council planning processes and the CCO's preparation and review of its Water Services Strategy. The Shareholder Forum will review and change expectations as may be necessary from time to time to, amongst other things, respond to changes in government policy, changes to district and city plans, changes in the rate and nature of population growth, any change to territorial authority boundaries, and any out of sequence or unanticipated development. ... The CCO will be expected to make investments and develop and operate its waters networks to support the implementation of Council and Future Proof Growth Strategies and adequately provide for growth. ... Subject to any overarching requirements that may be provided in the third reform Bill, the CCO will be expected to act in the interests of the communities that it serves and its shareholders. The CCO will also be required to address the expectations of Shareholders as reflected in the Statement of Expectation and shareholder feedback on through the Statement of Intent process. ...

(December) Coalition Governments No 3 Water Services Bill requiring CCO control https://www.legislation.govt.nz/bill/government/2024/0108/latest/whole.html
https://www.legislation.govt.nz/bill/government/2024/0108/latest/LMS1004717.html#LMS1004709

The **Local Government (Water Services) Bill** (Bill 108-1), introduced to the New Zealand Parliament on 17 December 2024, is the third and final component of the government's "Local Water Done Well" initiative. This bill aims to establish a new framework for water services delivery, emphasizing local control and financial sustainability. Wikipedia+1Wikipedia+1 **Key Objectives:**

Local Control: Empower local councils to manage water services, moving away from the
previous centralised model.

- Financial Sustainability: Ensure that water services are delivered in a financially sustainable
 manner by allowing councils to develop tailored Water Service Delivery Plans (WSDPs).
 Wikipedia
- Regulatory Oversight: Grant the Commerce Commission economic regulatory and consumer protection powers over water services. Wikipedia+4Wikipedia+4Wikipedia+4

2025 (February 11) HCC meeting item 11 pg 52 (Andrew Parsons & Peter Winder consultant) & proposed submission on Waters Bill...Waikato Tainui correspondence https://storage.googleapis.com/hccproduction-web-assets/public/Uploads/Documents/Agendas-and-minutes/Agendas/Council-Open-Agenda-11-February-2025.pdf
Hamilton blocks development (March) - https://www.rnz.co.nz/news/national/558227/property-

(April 8) HCC committee meeting https://storage.googleapis.com/hccproduction-web-assets/public/Uploads/Documents/Agendas-and-minutes/Minutes/Strategic-Growth-District-Plan-Open-Minutes-8-April-2025.pdf (NB property developers, CJ, RM & ME at open forum)

developers-stuck-with-empty-sites-after-council-blocks-development (refer news article)

Date submitted: Apr 27, 2025, 11:23 PM

Contribution ID: 5012

Name Albert George Kingi

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I support in principle the Council proposal to introduce targeted rates for water services. However, I disagree with the 15% increase of rates over the next three year period because there will be a continue steep increase in rates from 2023 – 2028 of \$2870.20 for struggling rate payers.

Using my own home ownership as an example of increased rates between the year 2023 - 2028 following the new council water proposal rating system.

I have identified a \$412.97 increase from the 2023 rates, to the 2024 rates (\$2400.00 to \$2812.97). There has been a \$400.00 increase from the 2024 rates to the 2025 targeted proposal rates (\$3212.97). Once we move from the old method of rating to the new council proposed targeting rates, there will be a difference and increase of \$252.29 which works out to be (\$3465.26). This is an example of rates increase of \$1065.26 between 2023 and 2025. On top of the new rate, there will be a 15% yearly increase for the next 3 years. The first year we will see \$519.78 added to \$3465.26 = \$3985.04. For the second year, there will be further \$597.79 added to \$3985.04 = \$4582.79. The third year rates will see 687.41 added to \$4582.79. \$5270.20. This shows a \$2870.20 difference between 2023 and 2028.

I support the 4% deduction from the Government Compliance Rates to help subsidise the overall cost of the council's water proposal.

I support this initiative in principle because there will be minimal cost involved in the change over from the current rating system to the Councils water rates proposal.

I support the separating out of 'water rates' from the 'general rates' and the breakdown of the water services on rates bill, (drinking water, storm water and waste) to separate line items to show transparency on where and how much of the funds are being spent.

Do you have any other comments to make regarding the future of waters services?

- I support The Rūnanga o Kirikiriroa who supports the submission by Te Hā o Te Whenua (Mana Whenua) and Tainui / Waikato
- I recommend the principles of the Tiriti o Waitangi are acknowledge and observed during communication interaction between The Councils representatives, and Mana Whenua and Tainui / Waikato
- I support the statement made by Mānā Whenua that 'Nobody owns the water. Their acknowledgement of the awa being the tupuna awa o Waikato that has Mauri and Wairua'. And should be treated as one would treat their ancestor (personal communication)
- I highly recommend the offer of a greater role to Tainui / Waikato of three board appointments be consolidated and accepted to assist with the management of Kaitiakitanga over the Te Awa o Waikato and to bring about Kotahitanga
- I strongly recommend the elements of Te Ao Māori (Language, values, principles, and aspirations) be reflected in the proposal moving forward (Mahuta 2023)



- I strongly recommend a holistic approach be used during the implementation and maintenance of systems and resources, to guarantee the protection and enhancement of our natural environments with minimal impact.
- I recommend regular community consultation hui to maintain the stakeholder voice throughout the process of implementation and beyond.
- I do not agree to the privatization of water assets without first right of purchase to Mana Whenua or Tainui / Waikato.
- I support the recommendation and need for Councils (City Council, District Council and Regional Council) to work together instead of working in silos. This will maintain smooth continuity of work across the Council boundaries with minimal disruption to the implementation process and maintenance of the project. This will also enhance the value for rates (Regional & Council) moving forward.
- I recommend the status of Low Council Rating for the Kirikiriroa and Hui Te Rangiora marae based in Kirikiriroa is maintained
- I recommend that suburbs of low socio-economic (the vulnerable populations including Community Disability Housing) suburbs and towns maintain the status of Low Council Rating for Kirikiriroa and the greater environments.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 27, 2025, 09:28 PM

Contribution ID: 5011

Name Peter Bos

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Any future loan or debt for 3 water projects in Hamilton's will need to be paid for by living in Hamilton, regardless if the loan is on HCC budget line or new CCO.

Council needs to be clear on cost burden to low decile versus high decile neighborhoods.

Do you have any other comments to make regarding the future of waters services?

See page 1) The City council will ways be held reasonable for three waters, we see this in Waikato time letter from 1878 – In the future the city council will be blamed for any failures of 3 waters supply and cost.

See page 2) Water consumption per person in Hamilton is said to be - between 224 - 338 litres per person.

The average New Zealander uses between 180-300 or 281.8 litres of water per day or between

Wellington's estimated is 350 litres per person per day.

Auckland, each person uses an average of 146 litres per day

Tauranga Average water use per person 278 L/day

Canada the average use is 335l/pp/pd

United Kingdom, where the average current daily water use is 150l/pp/pd

Or

Hamilton's average residential water use from 645 - 610 litres per connection per day

Ireland - By county The Average is between 305 - 424 Litres per meter per day. NOTE: The first two deciles of metered households accounted for 4% of total water consumption, while the highest decile accounted for 35%.

See page 3) Water Loss - Hamilton 14% to 21%

UK calmed to be about 25%, EU average calms to be 23%.

Auckland – water care - Allowance for outdoor activities 21.5% for water loss from Drinking water,

Watering the garden, Washing a car or boat and Waterblasting the house.

See page 3.1) Planning – In the 1960s 10% of Hamilton's land area was zoned for 54 dwellings per ha in 2010s it was 3.3%

Below a density of 40 dwellings per hectare net urban land network-related per capita costs increase exponentially

See page 4) Long term planning reliability -

Water - People should expect planned capital investment to be unreliable after about a decade.

Waste water - the 2015-2045 HCC (and Cranleigh) reports, which have a measure of certainty of not much more than 3 years.

Storm-water - The lifespan of a long-term plan for stormwater is short.

See page 5) 5) Economies of scale Cost per hectare and cost per Person, Hamilton population has grown by 50% there does not appear an benefit of spreading the cost over more people, based on HCC long term plans.

End



Please see attached.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Water – Future of water services for Hamilton Submission April 2025. Page 1 By Peter H Bos

1) History and Reason for 3-water.

England and Germany

During the **1830's** 'cholera, a frightening new scourge ... made its first appearance in Europe' (Ladd p36). 'English sanitary reformers, the most prominent of whom was Edwin Chadwick [who in **1842** published a report on the 'Sanitary Condition of the Labouring population of Great Britain'], successfully drew public attention to problems of water supply, drainage, and poor housing conditions in the cities, and linked them to epidemic diseases' (Ladd p36). Although wealthier than any city had ever been before, London could not cope with its population growth. In **1848** and **1849**, a cholera epidemic killed more than 14,000 people' (Wagenaar p163). The Broad Street cholera outbreak ... in **1854** the London Broad Street cholera outbreak ... killed 616 people ... physician John Snow's study of its causes and his hypothesis that germ-contaminated water was the source of cholera, rather than particles in the air (referred to as "miasma"). In **1855** 'Max von Pettenkofer published the results of his experiments tracing the spread of cholera to contaminated soil' (Ladd p38).

For reference see - https://hamiltonurbanblog.substack.com/p/the-beginning-of-modern-town-planning-water
By the **1890's**, nearly all the elements that ultimately composed modern city planning, from sewers and water supplies to ambitious attempts to coordinate the layout of streets and construction of housing in a healthful and orderly manner (Ladd p43)

For reference see - https://hamiltonurbanblog.substack.com/p/1890s-city-building-introduction

Prohibiting construction on unfinished streets or on streets without adequate water and sewer connections ... The taxation of land offered one such tool ... discouraging the speculative practice of holding potential building land off the market (Urban Planning and Civic Order in Germany, 1860-1914. By Brain Ladd. p195)

City Building. Joseph Stubben

1890 - 'The Prussian cities, taking advantage of their legal privileges, should in general see that the streets are finished and the water supply, drainage and lighting provided for before construction on the houses is begun. (City Building, Joseph Stubben, p379).

1.2) Hamilton

'An epidemic of typhoid and "colonial fever" in Hamilton in **1876** was blamed on the immigrants. There were many deaths' (Settlers in Depression – H.C.M. Norris p11-12). **1883** the Waikato Times published a 'San Francisco News Letter' titled 'Hints on Domestic Sanitation – Pure Water' on Paragraph 4 'All shallow wells are ... dangerous sources of water supply. Few such wells are safe from surface pollution ... In some localities the cesspools of the closets empty into the underground water courses, and then the water supply from neighbouring wells is of necessity impure'. **1885** the Waikato Times published 'How to manage a case of Typhoid fever' – credited to the 'Sanitary Engineer' - 'The potential cause of typhoid fever is probably contained in the discharges from the bowels of a person affected with it (para 2) ... The greatest danger of spread of typhoid fever arises from the mild cases ... such cases walk about, use the ordinary privies and water closets, and in this way infect large quantities of sewage' (para 4). **1890**, the New Zealand Herald wrote 'Not a drop of water fit for household consumption is at any time obtainable from wells sunk on ten acres in the centre of the business part of town, on the block between Hood, Anglesea, and Victoria streets ... [article asked for a] windmill, placed on the bank of the river ... a tank ...a cistern in the Jubilee Garden, where a drinking fountain ... be provided ... two-inch iron pipe to another drinking

fountain half-way between the Hamilton and Commercial Hotels'. For reference see - https://hamiltonurbanblog.substack.com/p/the-beginning-

For reference see - https://hamiltonurbanblog.substack.com/p/the-beginning-of-modern-town-planning-water

1878 – Sewerage overflows – Inspector of Nuisance in Hamilton is to blame and men employed by the Council clean overflow. *Waikato times 19 Sep 1878, p3*

For reference see - https://hamiltonurbanblog.substack.com/p/the-beginning-of-modern-town-planning-sewage

1902 ratepayers approved setting up a municipal water supply.
1904 complaints were being made about the blocked insanitary drain between Victoria and Anglesea Streets, resulting in a faltering start on a night soil service.

1907 referendum, agreed to raise a loan for sewage pipes. https://en.wikipedia.org/wiki/Hamilton, New Zealand

HAMILTON SEWERAGE

Sm,—Have we an Inspector of Nuisances in Hamilton or have we not? If we have, the holder of the office is not worth his

salt, or he would not have permitted, and still permit, the overflowings of house-closets and other filth to find its way off private premises and filter down the gutter along the footpath in one of our main streets. I allude to Collingwoodstreet. To-day, this gutter was being cleaned out by the men employed by the Council, and a pretty stench there was in front of people's doors. Not that the cleaning out mends matters. The same refuse finds its way down a little more freely—that is all. Now, sir, I would ask the Inspector of Nuisances and those who employ him, to see to this matter, and not allow private individuals to be subjected to such a nuisance, and typhoid fever to be introduced into the town.—I am, &c., T.B.

Hamilton, September 18, 1878.

Water - Future of water services for Hamilton Submission April 2025

By Peter H Bos

2) Water use

2022 Irish Central Statistics office - Domestic Metered Public Water Consumption 2022

- * By county The Average is between 305 in Wexford and 424 in Longford (Litres per meter per day)
- * The first two deciles of metered households accounted for 4% of total water consumption, while the highest decile accounted for 35%.

■ Table 2 Domestic Metered Public Water Consumption by Decile, 2022

T-LL-2	D = = - +! =	Matanal	DI-II-	MI-4 (Consumption	b Danila	2022

Decile	Number of meters	Total consumption (Cubic metres)	Average (Litres per meter per day)
1st	78,360	1,140,472	43
2nd	78,361	3,039,474	111
3rd	78,361	4,407,118	161
4th	78,360	5,637,640	205
5th	78,361	6,800,704	248
6th	78,361	8,027,873	293
7th	78,360	9,424,924	344
8th	78,361	11,239,798	410
9th	78,361	14,113,213	516
10th	78,360	33,637,972	1,246
Total	783,606	97,469,187	357

Open in Excel: Domestic Metered Public Water Consumption 2022 Table 2 (XLS 12KB)

https://www.cso.ie/en/releasesandpublications/ep/p-

dmpwc/domesticmeteredpublicwaterconsumption2022/keyfindings/

Water New Zealand - Water Metering - no date

United Kingdom, where the average current daily water use is 150l/pp/pd

UK's water services regulatory authority, have shown that a water meter raises consumer awareness, discourages waste, and can lead to a 5-15% reduction in household water use.

With regards to charging for water, the Water Industry Act 1999 gave people the right to either continue to pay for water on an unmeasured basis; or choose to pay on a measured basis with the meter fitted at no additional charge and with the option of reverting to unmeasured charging after 12 months

Canada the average use is 335l/pp/pd

New Zealand's average daily domestic water use is given the absence of universal metering, however reported figures show that it lies between 180-300l/pp/pd.

Water meter. The social dynamic – the equity / fairness issue - low-income households will be the most affected, and that these are the very households that will struggle to pay their water bills

https://www.waternz.org.nz/documents/other/111118%20_metering%20_overview.pdf

Wellington's estimated non-commercial water consumption is typically about 350 litres per person per day. https://wellington.govt.nz/climate-change-sustainability-environment/water/wellingtons-water-supply/water-usage

The average **New Zealander** uses 281.8 litres of water per day

Auckland, where the entire city is metered, each person uses an average of 146 litres per day. In unmetered districts, use climbs as high as 800 litres per person day.

https://www.waternz.org.nz/News-and-Events/Story?Action=View&Story_id=1660

Tauranga 2025 Average water use per person 278 L/day

https://www.tauranga.govt.nz/council/water/how-to-save-water/how-much-water-does-tauranga-have

Hamilton

2008/09 Annual Plan – Average of 50 million litres of water is produced by the water Treatment Station daily, 138,000 residents through 51,000 house holds and 4,000 commercial. Resident use 70% of the water – 7 reservoirs - 1,035km of pipes. [70% of 50,000,000 = 35000000 / 51,000 = **686 litres per household**]

2012-22 long term plan - average 224 litres of water per person per day page 78)

2023 - Strategic Risk and Assurance Committee - Thursday 26 Oct 23

Hamilton water use – page 141 – Water loss 22-23 14%, 21-22 15.1% - average residential water use from 645 litres per connection per day to 610 litres per connection per day

Page 142 – The average use of drinking water per Hamilton resident per day – 22/23 = 305 litres, 21/22 = 338 litres https://storage.googleapis.com/hccproduction-web-assets/public/Uploads/Documents/Agendas-and-minutes/Agendas/Strategic-Risk-and-Assurance-Committee-Open-Agenda-26-October-2023.PDF

Water - Future of water services for Hamilton Submission April 2025

By Peter H Bos

3) Water Loss

Water, BBC radio 4, The Bottom Line, Sat 20 Jul 2013

UK calmed to be about 25%, EU average calms to be 23%, from minute 10:00

http://www.bbc.co.uk/programmes/b036w3b6

2023 - Strategic Risk and Assurance Committee - Thursday 26 Oct 23

Hamilton water use - page 141 - Water loss 22/23 14%, 21/22 15.1%

https://storage.googleapis.com/hccproduction-web-assets/public/Uploads/Documents/Agendas-and-minutes/Agendas/Strategic-Risk-and-Assurance-Committee-Open-Agenda-26-October-2023.PDF

Auckland - water care - Allowance for outdoor activities

We calculate your wastewater volume at 78.5 per cent of your water use.

We do not apply wastewater charges for 21.5 per cent of the water entering your property. This applies year-round, and comfortably covers drinking water as well as outdoor activities, such as: Watering the garden, Washing a car or boat and Waterblasting the house.

https://www.watercare.co.nz/residents/accounts/how-residential-charges-work

Hamilton: from OIR - LGOIMA 384690 - Peter Bos - Water usage data

Year: Raw water from the Waikato River - water pumped back into the river = Total loss (%)

21/22: 23,888,231 m3 - 18,856,763 = 5,031,468 (21%)

Water - Future of water services for Hamilton Submission April 2025

By Peter H Bos

3.1) Planning

1960s Hamilton District Scheme – 689 acres [278 ha or **10%**] out of 6,618 acres [2,678 ha] (p4) was zoned for higher density 'of 60 person [162 per ha], and 20 **[54 per ha]** households units per acre' (p36)

1960 population was 42,212 (wiki) and density was 15.7 people per ha

2012 operative Hamilton's district plan - 363 ha [3.3%] out of 110,000 ha was higher density

2023 census population was 174,741 and density 15.8 people per ha

Proposed District Plan
Residential Intensification Zone Area = 208ha
Medium Density Residential Zone = 150ha
Rototuna Town Centre Residential Zones = 42ha

Operative District Plan
Residential Intensification Zone Area = 244ha
Medium Density Residential Zone = 17ha
Rototuna Town Centre Residential Zones = 42ha
Ruakura Medium Density Residential Area = 60ha





Residential Intensification Areas

Hamilton - a city at a turning point, by Richard Walker, Waikato Times 03/09/2022

The council is required to maintain and enhance the river quality, Davey says. "What we know, through the last decade or more of intensification is that we're starting to have quite an effect on our infrastructure networks, particularly three waters, because most of them are designed for 15 dwellings per hectare." The 200sq m [section] density currently in play can see 50 dwellings per hectare.

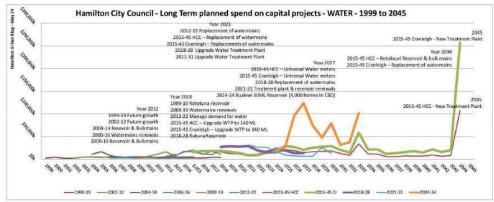
https://www.stuff.co.nz/waikato-times/life-style/129762309/hamilton--a-city-at-a-turning-point

At the neighbourhood level, residential density is directly linked to expenditures on neighbourhood infrastructure. The higher the density, the lower the per capita length of collector roads, water distribution lines or sewer collection lines. Below a density of **40 dwellings per hectare** net urban land network-related per capita costs increase exponentially. http://en.wikipedia.org/wiki/Shrinking_cities

Water – Future of water services for Hamilton Submission April 2025 By Peter H Bos

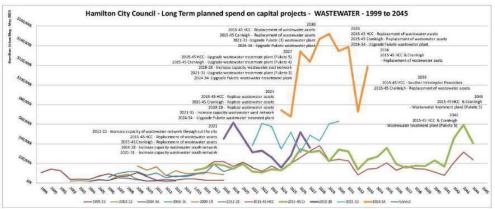
4) Long term planning reliability

Water - The 2015-45 30-year plan was out of date in just over half a decade. People should expect planned capital investment to be unreliable after about a decade.



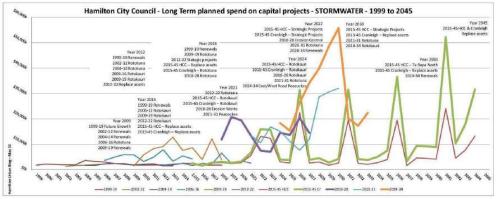
https://hamiltonurbanblog.substack.com/p/long-term-1999-to-2045-capital-spend-fdd

Waste water - Project timing and costs after a decade cannot be called certain. In my opinion the 1999-2019 long term plan looks to be reasonably reliable for a decade and a half, until the 2015-2045 HCC (and Cranleigh) reports, which have a measure of certainty of not much more than 3 years.



https://hamiltonurbanblog.substack.com/p/long-term-1999-to-2045-capital-spend-125

Storm-water - The lifespan of a long-term plan for storm water is short. You can see that within five years the 2002-2012 and 2004-2014 plans do not follow the 1999-2019 (20-year) plan until about 2007. By then the 2006-2016 and 2009-2019 plans have new priorities. The 2012-2022 plan does get costs to a similar level to the 1999-2019 plan, up to 2018 when a project called 'Strategic network' needs a funding increase. The 2015-2045 (30-year) plan does start at a low level and it ignores the 2012-2022 plan's projected high in 2018. The 2018-2028 plan makes the 2015-2045 (30-year) plan dated within three years, and the following 2021-2031 and 2024-3034 costs have very little in common with the 2015-2045 (30-year) plan.

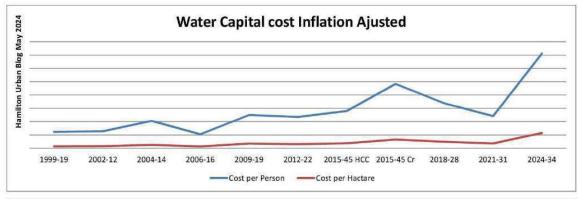


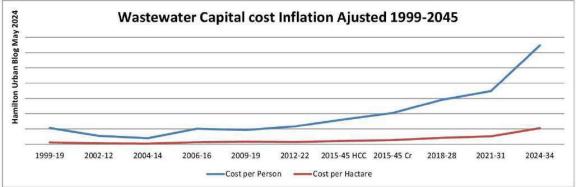
https://hamiltonurbanblog.substack.com/p/long-term-1999-to-2045-capital-spend

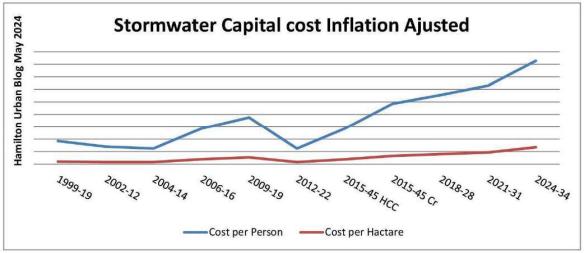
Water – Future of water services for Hamilton Submission April 2025 By Peter H Bos

5) Economies of scale

Cost per hectare and cost per Person - graph does not appear to show a benefit of spreading the cost over more people, based on HCC long term plans.







End

Bonus reference

Lewis Mumford's book 'The Culture if Cities' (1938) wrote in: 'The provision of drinking water was also a collective function of the town (p48) ... water supply remains the key to permanent residence in cities (p237) ... If the system as a whole does not work, the city will collapse (p237) ... The purely physical limits to metropolitan congestion are set mainly by three facts: the available amount of water, the point at which one metropolis begins to melt into a rival metropolis, and finally, the cost of mechanized transportation when the outskirts are too far from the centre (p241) ... The most obdurate [stubborn] form of local control is that of the drinking water supply: one cannot even pitch camp conveniently for a night without water (p316) ... Water had become too much a matter of public concern in big cities to be left to the supply of individual water companies, (p424)

26

Date submitted: Apr 27, 2025, 08:38 PM

Contribution ID: 5010

Name Alex Calder

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

We disagree with targeted rates, every property should have to pay the same amount regardless of the QV of the property.

If the current Council were not so fiscally incompetent and be in so much debt, we would not be in this predicament.

We have had ridiculous rate increases over recent years, the Council should have been able to meet the financial requirements to accommodate all costs for water from the general rates.

Targeted rates is just another money grab by an incompetent Council.

Do you have any other comments to make regarding the future of waters services?

It should be funded out of general rates and not based on property value.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

No



Date submitted: Apr 27, 2025, 08:32 PM

Contribution ID: 5009

Name Raisa Ahmed

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

It is paramount to make sure everyone can access clean water and that we pay for our usage. The Council needs to uphold their commitments to ensure safe clean water as per their obligations under Te Tiriti O Waitangi. Councils working together mean they can work together to make sure our water supplies remain clean.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 27, 2025, 06:11 PM

Contribution ID: 5007

Name Zay Melville

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 27, 2025, 05:27 PM

Contribution ID: 5005

Name John McDonald-Wharry

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Water rates should be ringfenced for water services. A long-term maintenance and renewal fund should be operated.

Do you have any other comments to make regarding the future of waters services?

See attached document

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



John McDonald-Wharry's response to What's next for water? Have your say on the future of water services for Hamilton, 27 April 2025.

I want to raise three main issues with Hamilton City Council regarding the proposed changes to water services

1. I do not see how the potential benefits of the CCO cannot also be achieved by an in-house business unit

This will require some reforms, innovative thinking, and internal discipline. It ought to be more efficient for water services to share overheads, equipment, and facilities with HCC. A reform of water services as an in-house business unit could be used as a template to improve other HCC divisions and departments. Greater transparency, internal discipline, and a commitment to responsible stewardship are required across HCC generally. Start with water services as an internal reform programme and then reform the rest of Council operations.

2. Is Removing Water Services from Rates an Existential Threat to Councils?

Water service provision is a major and unifying function of Council. If you separate these services from Council with separate billing and branding you risk Hamilton City Council becoming too focused on cultural services and facilities. Cultural activity are going to be more divisive in a multicultural society as most people do not share a common culture (I am using multicultural in a broad sense to cover potential conflict between theatre-goers and rugby fans as to who should cross-subsidises venues that they rarely use and have no interest in, for example).

3. Serious Mismanagement and Lack of Accountability with Water Services

I am bringing attention to some NZ examples which indicate the CCO model may have problems and the existing arranges also has serious historic problems. Will this Council and any CCO avoid similar issues occurring in the future.

I do not see how the potential benefits of the CCO cannot also be achieved by an in-house business unit

I will speak to these two pages in the Council meeting.

2.8 Preferred Option

Following robust discussion and consideration of the evaluation criteria, option C (Joint CCO) has been assessed as the highest scoring option with a weighted score of 4.6. This indicates that that the Joint CCO not only meets all the evaluation criteria but also offers additional benefits in some areas. As such it is the preferred option of both councils.

Some of the key benefits identified during the evaluation process include:

- Strengthens the ability to give effect to Te Ture Whaimana by improving sub-regional coordination and enhancing the management of water takes and discharges along the Waikato River.
- Aligns better with futureproof settlement pattern; Allows greater coordination and integration of resources through boundaryless investment, facilitates expedited growth around the city; and improves resource allocation.
- Prioritise customer experience more effectively than each council.
- In the long term, this option improves affordability for ratepayers. It offers the highest
 debt headroom, providing greater financial flexibility to smooth costs over time and
 respond to unexpected challenges. It also optimises capital expenditure to meet the
 growing demands of population and economic development.
- Enhances training and upskilling opportunities, improves resource allocation and operational efficiency, enables expertise sharing and specialist employment across the region, supports employee mobility and career growth, and reduces competition between HCC and Waikato for personnel.
- Enhances operational resilience, emergency response flexibility, and effectiveness through resource pooling and standardized protocols. In addition, operating independently of council politics ensures stability and focus on its mandate.
- Enables strategic planning, optimised resource allocation, cost efficiencies, streamlined procurement, and integrated infrastructure planning by enhancing project bundling.
- Identifies synergies, reduces duplication, and improves operational and asset management systems.
- Improves responses to non-customer third parties, regulatory authorities, and suppliers by aligning with regional economic objectives.
- Promotes greater collaboration among multiple parties and helps resolve challenges more effectively.

https://hdp-au-prod-app-hccnz-haveyoursay-files.s3.ap-southeast-2.amazonaws.com/5417/4235/2644/000_Business_Case_FINAL_2024_12_06.pdf



https://hamilton.govt.nz/nextforwater

Is Removing Water Services from Rates an Existential Threat to Councils?

The vast majority of a city's people will want drinkable water delivered to their homes and have sewage reliably taken away for treatment. Most people also value not having their homes and businesses flooded during heavy rains.

Functional water infrastructure is a unifying interest for most people in an urban area and a common good provided by their council. Most people agree these are essential services for an urban area and are willing to pay for them.

Water services tend to be over 30% of a council's business in financial terms. For example, "water management" is the first and largest item that Hamilton City Council claims that it is collecting rates revenue for. If water services are removed from council and transferred to another entity with separate billing, then the council is going to be left collecting rates and spending a large portion of that revenue on cultural activities.

In a multicultural society, everyone (or even the majority) is not going to share the same culture. Cultural spending is likely to be more controversial as it will likely benefit one cultural group and not be valued as much by other cultural groups in society.

When they stop including water services on a rates assessment, a city council risks becoming a coalition of cultural clubs with a threat-based fundraising approach. It is particularly divisive in a multicultural society to be forcing people to pay for cultural activities for which they have no interest.

I think people have been tolerant of their council's cultural spending while it was only a minor fraction of council spending that was down-the-list behind the major spending on water and transport infrastructure. However, many councils have been spending larger amounts on sports venues, convention centres, theatres, and other cultural facilities in recent decades. There is also the trend towards councils providing less of their core services using in-house capabilities.

If more councils are encouraged to outsource their water services to new corporate entities with separate billing, then expect councils to become more divisive institutions. Expect more ratepayers to question why they are paying to fund things they do not use.

It would more appropriate for various voluntary associations, charities, and commercial enterprises to provide and maintain frivolous things such as venues for comedians who are on for-profit international tours.

Councils around Wellington have outsourced many water services to Wellington Water as a Council Control Organisation (CCO), and that has been an ongoing series of disasters. Wellington City Council now exists as a mixture of 'cautionary tale and running joke'. Auckland Council has put much of its core services into entities such as Watercare and Auckland Transport (AT). Auckland Mayor Wayne Brown is now trying to "take back control of council organisations" such as the Auckland Transport CCO.

"The layers of bureaucracy and management within AT are totally impenetrable to elected politicians. We ask for information and don't get it. We tell AT through the letter of expectations what they should do, and they often don't do it. They have made some progress on a few things, but there is no sense of urgency."

Auckland Mayor Wayne Brown as quoted by The New Zealand Herald in <u>Council to 'take back control' of Auckland Transport's policy</u> functions, NewsTalk ZB, 3 December 2024

As many councils rush to transfer their water services to new CCO entities, they need to ask themselves two important questions:

- 1. What will councils become once they are no longer providing major core services?
- 2. Will people keep paying council rates when essential services are on another bill?

Serious Mismanagement and Lack of Accountability with Water Services

With major changes to water services progressing through <u>Parliament</u> and <u>councils</u> in early 2025, it is important to reflect on why these services have problems in New Zealand.

Whether it was Labour's "Three Waters" or the Coalition's "Local Waters Done Well", both reform programmes are designed to create new corporate entities to manage water services. These larger entities will take water services from councils, borrow huge amounts to fund water infrastructure, then collect revenue from local populations to pay the interest on those debts.

The "Local Waters Done Well" is arguably better than the "Three Waters" scheme it replaced. "Local Waters Done Well" is more voluntary, with councils choosing whether they join or create new water service entities. However, there is speculation that central government may still compel some neighbouring councils to merge their water services. The controversial iwi co-governance arrangements from Labour's "Three Waters" scheme have been publicly dropped from the Coalition's replacement legislation. However, some councils will consider adding special iwi positions to the governance structure of their new water Council Controlled Organisations (CCOs).

My main concerns with the changes to water services is the lack of accountability for decades of underinvestment in water infrastructure and the politicians being willing to burden ratepayers with huge debts. These debts can result from decisions which were not the fault of ratepayers.

Will the "Local Waters Done Well" changes provide ratepayers with any effective protection and against mismanagement and the resulting debts.

There have been allegations and suspicions that some council have been collecting money from ratepayers on the pretense of spending that money on maintaining depreciating water infrastructure, while spending those funds on non-water activities. Although some councils have increased water infrastructure spending in recently years, there were many years where depreciation funds were spent elsewhere as indicated by this 2023 Newroom article.

Who will be held accountable for this misallocation of funds and the decision to under-invest in this critical infrastructure?

Should people be burdened by intergenerational debt because of a history of such council wrongdoing?

"In the past, they have tended to collect money from ratepayers to cover depreciation of their water infrastructure (as they've had to by law since 1996), but then they have spent much of that money on other stuff – from playgrounds to potholes...

...In the 2017 fiscal year, for example, only 81 per cent of depreciation was spent on water.

In some places, Wellington for example, the numbers were far worse. As Newsroom reported in 2021, the percentage of depreciation spent on drinking water supply in the capital in 2019 was 36 percent, the figure for wastewater was 51 percent, and for stormwater 44 percent. Under-funding had been going on for decades."

Nikki Mandow, <u>Why NZ (really) needs water reform – in five charts</u>, Newsroom, 26 March 2023

Wellington Water has <u>become notorious</u> for its underinvestment in water infrastructure, multiple failures, and other "blunders". That organisation does not inspire confidence in either the Council Controlled Organisation model or deals such as Public-Private Partnerships.

Are ratepayers being burdened with massive debts as a consequence of councils being provided with a lack of accountability by central government?

The Mangawhai sewerage system case in 2008-2012 provides an example of councils racking up huge debts and burdening ratepayers with unlawful rates. That case also demonstrates that the lack of accountability in the system is by design.

Most of parties in Parliament voted for the legislation that would become the Kaipara District Council (Validation of Rates and Other Matters) Act 2013. Though MPs from most parties acknowledged that the extra cost imposed on the people of Kaipara resulted from "bad decisions, mismanagement, and incompetence", most parties still voted for that legislation which retrospectively validated the unlawfully activity and forced the ratepayers to pay for the debt.

Lack of accountability and burdening ratepayers with debts from "bad decisions, mismanagement, and incompetence" is something that received support from both the Labour and National parties in 2012.

Below is the timeline of the Mangawhai sewerage system case <u>as reported</u> by Stuff Digital Limited.

"2008: Kaipara District Council ratepayers started to be charged rates to cover the cost of the new Mangawhai sewerage system. Concerns were first raised that the rates did not comply with the law.

2011: Cost blow-out of the sewerage scheme is revealed. The council had consulted on the basis that it was to cost less than \$17m. The final cost was \$62.4m.

2012: Legal opinion tells the council that the rates are non-compliant.

2012: Kaipara District Council proposes big rates increase to cover the blowout, on average 31 per cent per property. Rates strike begins. Commissioners appointed to the council.

2012: Act of parliament validates the unlawful rates.

2012: Mangawhai Residents and Ratepayers Association goes to the High Court. The judge ruled the rates in question had been validated but the sewerage scheme and the loan to pay for it were unlawful. But because the council was liable for the debts, ratepayers had to be responsible.

2014: Striking ratepayers offer \$550,000 to settle their bill. The commissioners refused the payment. Legal proceedings against rates strikers began. Northland Regional Council did not take payment of its outstanding rates directly, so it became part of the legal action."

Susan Edmunds, *Rebellion in paradise: The ratepayers who fought the law* and won, Stuff Digital Limited, 10 September 2017

Will the "Local Waters Done Well" bill's proposed regulatory system be effective at stopping similar cost blow-outs from occurring?

Will the "Local Waters Done Well" reforms be effective at preventing "bad decisions, mismanagement, and incompetence" leading to huge debts and great burdens being placed on communities of ratepayers and billpayers?

Will the new regulatory system instead create new layers of bureaucracy where any effective accountability for wrongdoing becomes lost?

Date submitted: Apr 27, 2025, 04:37 PM

Contribution ID: 5003

Name Rimu Bhooi

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? No.

Do you have any other comments to make regarding the future of waters services?

Whakamana Te Ture Whaimana - Support (adhere to) the Waikato River Authority's vision and strategy. The Waikato River Authority currently makes the rules about the Waikato River. However, the government's Three Waters laws allow Councils to override settlements & agreements with iwi & hapuu. But if Hamilton City Council does this, and breaches Treaty Settlements with Waikato-Tainui, you could be sued, with ratepayers paying the bill. That would be an unacceptable outcome.

I care about the health & well-being of the Waikato River and believe it should be protected as though it were legally a person.

I also fully support universal water meters.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 27, 2025, 03:05 PM

Contribution ID: 5002

Name Kylie Stewart

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Hi, in brief I feel that places like golf courses and private pools should pay a premium and/or be incentivised to conserve. Any move to user pays should have equity provisions for whānau who need them. Water is a human right and I fear young families and elderly people going without for fear of big bills.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 27, 2025, 02:06 PM

Contribution ID: 5001

Name Te Kopa King

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for:Uri O Ngamurikaitaua

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I think the proposal is a bit of a risk and may take some time for everyone to adapt and get used to because what it's proposing is manipulating how every property and household manages their finances. If it's going to help how we manage or how the local government manages water services, drinking water, wastewater, and stormwater, then transparency needs to be at the forefront and focus, too. The public is going to want and demand every detail of what the rates are spent on, where, and why, and what's being compromised, because our environment is a big deal to us too, and compromising things such as clean spring water for a wastewater treatment plant isn't an option.

Do you have any other comments to make regarding the future of waters services?

As a representative of Ngaati Ngamurikaitaua, when it comes to including Mana Whenua. I think that because Hamilton City Council is hiring Māori or tribes from somewhere outside of the Hamilton district does not make it right to validate them as Mana Whenua within the Hamilton District. For example. TWWG and THaWK work for Hamilton City Council. The tribes listed on those two groups origins are not from Hamilton; they're commonly known and respected as Mana Whenua from Cambridge, Whatawhata, Matamata, and Raglan; therefore, through tikanga, kawa, and whakapapa, they cannot be identified as Mana Whenua. Doing so is an attack against the tribes that are still here and originate from the land Hamilton City is currently occupying and settled on since 1863. Yeah, TWWG and THaWK might be Māori, but that doesn't mean it's okay to abuse the trust Māori and the public in general have in Hamilton City Council to deliver narratives that are acceptable when the evidence of historical and archival records is produced and put on the table or in the public eye and for the public to view through research at New Zealand Archival institutions and LINZ. If this proposal can deliver and produce an outcome created by intelligent employees, then there should be no excuses for them to make an effort to get it right when it comes to Mana Whenua.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 27, 2025, 09:05 AM

Contribution ID: 5000

Name Matthew Shaskey

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 27, 2025, 08:25 AM

Contribution ID: 4998

Name Tony Kavanagh

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for:University of Waikato

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? No

Do you have any other comments to make regarding the future of waters services? N_{Ω}

Please see submission attached.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



The University of Waikato Private Bag 3105 Hamilton, 3240 New Zealand

Email: tony.kavanagh@waikato.ac.nz

Phone: 027 7766 769



24th April 2025

www.waikato.ac.nz

Elected Members Hamilton City Council Via email

Dear Elected members

RE: University of Waikato Submission - What's next for water

The University of Waikato supports Option 1, which proposes a joint waters company with the Waikato District Council. We see this as an opportunity to enable faster and more effective solutions to the three waters constraints within Hamilton which are stifling growth and the ability of our region to prosper. These constraints are limiting development in several areas, including the university campus itself. Addressing these issues quickly is essential to supporting the city's continued growth.

The University of Waikato is a cornerstone institution in Hamilton and the broader Waikato Region. Established in 1964, it has been a significant contributor to the local economy, culture, and community. The University of Waikato has approximately 14,000 students and 2,000 employees, making it one of the largest employers in the region.

The University is a growing institute with student and staff numbers increasing year on year. With increasing numbers comes an increasing demand on existing campus facilities. To accommodate growth into the future, further development on the campus is needed to provide additional facilities for our students and our staff. Recent projects on the campus include the Pa, the student centre and student accommodation.

Due to three water constraints in the Hillcrest area, obtaining resource consent for any new development on the campus has been difficult. These constraints are holding up the consenting process and causing significant risks to our projects. Although there are some interim solutions enabling the development of key projects to go ahead in the short term, these solutions are not sustainable. If Council is unable to implement solutions to these constraints soon, there is a risk that no further development will be able to occur, and the universities growth will be stifled. In particular, regionally significant projects such as the proposed medical school are at risk. This will be similar to the issues facing many other businesses across the city.

We implore Council to find solutions to these issues quickly so that businesses and organisations such as ours can continue to grow. We believe that forming a joint waters company with the Waikato District Council is a strategic move that will help to address the current constraints and support the continued growth and success of Hamilton. We will look on with anticipation as the new joint waters company delivers immediate solutions to Hamilton's existing three waters constraints.

Yours sincerely

Tony Kavanagh Director Property Development & Infrastructure University of Waikato

Date submitted: Apr 26, 2025, 07:47 PM

Contribution ID: 4996

Name Tamara Williams

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 26, 2025, 07:31 PM

Contribution ID: 4995

Name Matthew Beveridge

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Keeping water services in house is not going to enable the council to address the issues that water services face. Forming a CCO with WDC with Tainui representation is the best option available.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 26, 2025, 04:21 PM

Contribution ID: 4994

Name Rachel Gouws

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 26, 2025, 12:48 PM

Contribution ID: 4993

Name Anna

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 26, 2025, 09:09 AM

Contribution ID: 4992

Name Dave moore

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I note waikato district meter their water.

Why dosnt the Hamiltin city just borrow the 50 million its going to take to meter all of the cities properties and be done with it. That's what the proposed new joint venture companies going to do anyway. User pays! Meters will bring in the revenues required for the council to do the works themselves. Not to sound too caustic, but council has no problem running up huge debts for glory projects like the new Victoria street theater or the pacifica building on mill street.. Over 85 million just there I believe... Just get on with it council.

Do you have any other comments to make regarding the future of waters services?

Just meter our properties and the money will flow in. Just don't swipe the revenues for other purposes in the future.

A joint venture with waikato is just another layer of bureaucracy.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 26, 2025, 08:32 AM

Contribution ID: 4991

Name Jo Wrigley

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for:Waikato Environment Centre

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 25, 2025, 11:32 PM

Contribution ID: 4990

Name Andres Tucker Peraza

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

No idea but I guess it will be yet another hike

Do you have any other comments to make regarding the future of waters services?

the cheapest option is the best for now, rated have gone high enough for now and HCC are not listening.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 25, 2025, 09:36 PM

Contribution ID: 4989

Name Rudi du Ploov

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for:The WOW Factor™ War on Waste

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Simple Summary

Hamilton City Council's plan for a joint water company (CCO) with Waikato District Council and \$410 million in water meters is a costly mistake that will hurt every water user—your home, shop, or school. It relies on a secret 2015 Cranleigh report claiming \$480 million in savings, but it's 10 years old, ignores 1.5 billion litres of new water demand (10,000 new homes), and skips Hamilton's real problems: 3.8 billion litres of pure drinking water leaked yearly (\$11.8 million loss, like 1,520 Olympic pools), 1,739 pipe bursts, and floods costing \$20 million each (2.55 billion litres of runoff). The CCO will cost \$4.5 billion, borrow \$2.5 billion, and raise bills \$300-500 per year for every consumer (\$1,272-\$1,431 per household by 2030). Meters cost \$410 million (\$82.5 million to install, \$382.5 million in fees), with 5,500 billing errors wasting \$500,000 to fix.

Do you have any other comments to make regarding the future of waters services?

I have a comprehensive proposal that I am attaching as a supporting document for Hamilton City Council to consider. We will demonstrate how we can save 500 million litres of potable water. Covered in the proposal

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



WOW Factor™ War on Waste Proposal to Hamilton City Council

© 2025 Rudi du Plooy, WOW Factor™ War on Waste. All rights reserved. **Subject**: Rainwater Tanks and Leak Sensors: Save Water, Fix the CCO Mistake **Presented to**: Hamilton City Council, Local Water Done Well Consultation

Date: 25th April, 2025

From: Rudi du Plooy, Founder, WOW Factor™ War on Waste

Contact:

Simple Summary

Hamilton City Council's plan for a joint water company (CCO) with Waikato District Council and \$410 million in water meters is a costly mistake that will hurt every water user—your home, shop, or school. It relies on a secret **2015 Cranleigh report claiming \$480 million in savings**, but it's 10 years old, ignores 1.5 billion litres of new water demand (10,000 new homes), and skips Hamilton's real problems: **3.8 billion litres of pure drinking water leaked yearly** (\$11.8 million loss, like 1,520 Olympic pools), 1,739 pipe bursts, and floods costing \$20 million each (2.55 billion litres of runoff). The CCO will cost \$4.5 billion, borrow \$2.5 billion, and raise bills \$300-500 per year for every consumer (\$1,272-\$1,431 per household by 2030). Meters cost \$410 million (\$82.5 million to install, \$382.5 million in fees), with 5,500 billing errors wasting \$500,000 to fix.

The Council may believe that water meters can identify leaks, but that's wrong. Meters miss most leaks (3.8 billion litres from main pipes, 70%), cause errors (10,000 per year in Auckland), and cost too much. **New Zealand loses 22% of water to leaks**—double the world's 5-10% standard (Netherlands: 5%). Tools like **acoustic sensors and pressure gauges** find leaks faster and cheaper, saving pure water. **Auckland's Watercare** shows the CCO's danger: \$13.8 billion in costs, \$1.2 billion over budget, nearly hiking bills 25.8% (\$348/year) in 2024.

Our rainwater tank plan costs \$15 million—3.7% of meters—for 10,000 tanks, saving **500** million litres of drinking water yearly (\$1.55 million, 500 million x \$3.10 per 1,000 litres to treat water). Tanks delay a \$500 million Pukete plant upgrade by **7-10 years** and save every consumer \$100-200 per year. Australia's tanks save 177 billion litres (\$6 billion), says the **Australian Bureau of Statistics (ABS), Australia's official stats agency,** proving this works. A \$5-10 million leak sensor program saves 3.8 billion litres. Release the Cranleigh report, stop the CCO, and fund tanks and sensors by June 2025, or every consumer pays for this mistake.

Demand to Make the Cranleigh Report Public

The **2015** Cranleigh report is the Council's reason for the CCO, claiming \$480 million in savings. The report is not in the Council's water bundle and can't be accessed online. Likewise the Consultants fees are amiss (likely \$150,000-\$300,000, like a 2014 Waikato

study) and is hidden from sight. That could've bought 60-120 tanks, saving 3-6 million litres of water yearly. Hiding the report feels like a scam, pushing \$2.5 billion in debt and \$300-500 per year bill hikes on every water user—families, businesses, schools. We demand:

- **Show the Report**: Post it on hamilton.govt.nz by May 15, 2025, so we can check its claims.
- Admit the Cost: Say how much was paid (we estimate \$150,000-\$300,000).
- Explain the Choice: Why use financial consultants (Cranleigh Merchant Banking), not water experts, to plan water?

Why It Matters: Every consumer deserves to know why the Council trusts a hidden, 10-year-old report over solutions like tanks (500 million litres saved) or leak sensors (3.8 billion litres saved). Australia shares tank data (177 billion litres saved, says ABS, Australia's official stats agency); Hamilton must share the Cranleigh report to prove it's not hiding something.

Why the Council's Plan Is Wrong

The Council's four documents (Record of Agreement, Draft Rating Policy, Draft Revenue and Financing Policy, Draft Funding Needs Analysis) push a CCO and meters, based on the Cranleigh report. They're flawed, especially on leaks, and will hurt every water user. Here's why, with Auckland's Watercare as a warning.

1. Cranleigh Report: Biased and Outdated

- It's Biased: Cranleigh, a financial firm (not water experts), wrote the report to push a CCO, claiming \$480 million savings over 25 years. It ignores tanks (500 million litres saved) and leak sensors, focusing on a CCO with a \$500K CEO salary (Record of Agreement, page 4). Raglan 23, a local community group, says it skipped smaller towns like Raglan, suggesting Cranleigh was paid (\$150,000-\$300,000) for a biased answer (raglan23.co.nz, 2023).
 - How We Know: Record of Agreement (page 4) cites Cranleigh but hides details; waterstudywaikato.org.nz shows Cranleigh's financial focus.
- It's Outdated: In 2015, Hamilton had 150,000 people. Now it's 168,000, with 10,000 new homes, using 1.5 billion litres more water yearly (18,000 people x 150 litres/day, Business Case, page 8). The report misses leaks (3.8 billion litres, \$11.8 million), pipe bursts (1,739), and floods (2.55 billion litres, \$20 million each). It's useless for 2025's \$4.5 billion costs. Tanks and sensors fit today.
 - How We Know: Funding Needs Analysis (page 15) lists new homes; Stats NZ confirms population growth.

Error: Cranleigh says a CCO saves \$480 million.

Truth: It's a biased, 2015 mistake, missing 1.5 billion litres demand and 3.8 billion litres leaks. Tanks and sensors save more for less.

2. Record of Agreement (November 29, 2024)

- Error: The CCO saves \$480 million, managing \$4.5 billion in pipes and plants.
- Truth: It's a debt trap: \$2.5 billion borrowed, \$5-6 million setup, \$500K CEO (Record of Agreement, page 6). Meters (\$82.5 million to install) and \$300-500/year bill hikes hit every consumer. No tanks or leak sensors, despite floods (2.55 billion litres). Watercare's \$13.8 billion costs nearly raised bills 25.8% (\$348/year) in 2024 (NZ Herald, 2024).
- How We Know: Record of Agreement lists costs; NZ Herald shows Watercare's mess.

3. Draft Rating Policy 2025

- Error: Meters (\$82.5 million) and 12-15% bill hikes are fair.
- Truth: Meters cost \$410 million (\$82.5 million install, \$382.5 million fees), with 5,500 errors costing \$500K to fix (Rating Policy, page 12). Every user—families, cafes, schools—pays \$300-500/year extra. No tank or sensor plans, despite 2.55 billion-litre floods. Watercare's meters had 10,000 errors yearly (\$1 million fixes, Watercare.co.nz, 2023).
- How We Know: Rating Policy details meters; Watercare.co.nz shows errors.

4. Draft Revenue and Financing Policy

- Error: 70% meter fees, 30% rates fund \$4.5 billion fairly.
- Truth: Bills hit \$1,272-\$1,431 by 2030, hurting every consumer (Revenue and Financing Policy, page 30). Meters cost \$382.5 million, ignoring leaks (3.8 billion litres). Watercare's \$1 billion pipeline overspends and 7.2% 2024 hike (after dodging 25.8%) warn of failure (Water New Zealand, 2024). Tanks and sensors save \$1.55 million/year, no debt.
- How We Know: Revenue and Financing Policy lists fees; Water New Zealand confirms hikes.

5. Draft Funding Needs Analysis

- **Erro**r: \$4.5 billion (\$500 million Pukete plant, \$82.5 million meters) needs \$2.5 billion debt.
- Truth: Costs balloon, with \$410 million meters and \$2.5 billion debt hiking bills \$300-500/year (Funding Needs Analysis, page 15). No leak sensors, despite 1,739 bursts.

Watercare's \$13.8 billion, with \$1.2 billion overspends (Central Interceptor, **NZ Herald**, 2024), shows CCOs fail. Tanks save \$20-35 million.

How We Know: Funding Needs Analysis shows costs; NZ Herald details Watercare.

Why It's Wrong: The CCO, based on a secret Cranleigh report, ignores 3.8 billion-litre leaks (22% of water, \$11.8 million), 1,739 bursts, and 2.55 billion-litre floods. Meters won't fix leaks; sensors and tanks will, saving drinking water and bills for all.

Debunking the Meter Myth: Leaks Need Sensors, Not Meters

The Council believes water meters find leaks best, but that's a mistake. Meters are expensive (\$410 million), error-prone (5,500 errors, \$500K fixes), and miss most leaks. **Scientific tools** like acoustic sensors and pressure gauges find leaks faster and cheaper, saving Hamilton's 3.8 billion litres of pure drinking water (22% loss, like 1,520 Olympic pools). Here's the truth, with NZ's leakage rate as a wake-up call.

1. Meters Are Bad at Finding Leaks

What Meters Do: Meters measure water use at homes or businesses. A high bill (e.g., 30 litres/day extra) might mean a leak on your property, like a dripping toilet (Whakatane.govt.nz, 2013). But meters miss underground leaks in main pipes (70% of losses, 3.8 billion litres), says Smart Water, a water tech report (2019).

Big Problems:

- Miss Main Leaks: Most leaks (3.8 billion litres, Business Case, page 25) are in main pipes before meters. Meters can't see these; only flow meters at pipe ends can, and the CCO doesn't fund them, says WaterWorld, a water industry magazine (2017).
- Cause Errors: Auckland's Watercare meters had 10,000 errors yearly (\$1 million to fix, Watercare.co.nz, 2023). Hamilton's 5,500 errors will waste \$500K, hitting consumers with wrong bills (Rating Policy, page 12).
- Too Costly: \$410 million for meters vs. \$5-10 million for sensors that find leaks in hours. Meters take months to spot leaks via bills (Smart Energy, 2021).
- Example: In Marlborough, NZ, smart meters found only 60 home leaks (72-67,000 litres/day), not main pipe leaks (20% of supply, Smart Energy, 2021). Hamilton's 3.8 billion-litre loss needs pipe fixes, not home meters.

Truth: Meters only find small property leaks (30%), not the 3.8 billion litres in main pipes (70%). They're a \$410 million mistake, causing errors and bill hikes.

2. Scientific Ways to Find Leaks

Better tools save drinking water and should be Hamilton's priority, not \$410 million meters:

- Acoustic Sensors: These "listen" for leaking water. Noise loggers on pipes find leaks
 in hours, pinpointing them within 100 meters (Hydrograph.co.nz, 2021).
 Queenstown cut leaks 25% in one year (Hydrograph.co.nz, 2018).
 - How It Works: Sensors hear leak sounds (like hissing). Technicians use tools to find the exact spot, digging only there, says WaterWorld, a water industry magazine (2017). Costs \$5-10 million for Hamilton's 1,200 km pipes (\$5,000/km, Detection Services, 2019).
- Pressure Gauges: These spot pressure drops in pipes, showing leaks between two
 points (WaterWorld, 2017). With sensors, they're 90% accurate (Xylem.com, 2024).
 - How It Works: Gauges at pipe ends detect drops (e.g., 10% = leak). 500 gauges (\$10,000 each, \$5 million) monitor Hamilton's 1,739 bursts (Business Case, page 25).
- Satellite Imaging: Satellites see wet soil from leaks, covering 1,000 km² daily. Sensors then pinpoint spots, says Stantec PipeWATCH, a satellite leak detection tool by Stantec engineers (2023). Costs \$1-2 million/year for Hamilton's pipes (Stantec.com, 2023).
- Why Better: These find 70% of leaks (main pipes) in hours, vs. meters' months for 30% (property leaks). New Plymouth's sensors delayed a \$4 million pump upgrade, says BayBuzz, a Hawke's Bay community magazine (2025). Hamilton could save 3.8 billion litres (\$11.8 million).

Truth: A \$5-10 million sensor and gauge program finds 3.8 billion litres of leaks fast, vs. \$410 million meters that miss most leaks.

3. NZ's Leakage Shame: 22% Is Too High

- NZ's Problem: New Zealand loses 22% of water to leaks (103 suppliers, \$122 million yearly), says Water New Zealand (2025). Hamilton's 3.8 billion litres (22%, Business Case, page 25) matches this. Upper Hutt loses 41% (Water New Zealand, 2025).
- World Leaders: Netherlands (5%) and Germany (6%) lose less, using sensors (Water New Zealand, 2025). Denmark's leakage index (0.7) beats NZ's 2.7 (Water New Zealand, 2025). Waitakere, NZ, hit 1.0 with sensors (Water New Zealand, 2025).
- Acceptable Rate: Global standards say 5-10% leakage is okay for old pipes, but 22% is a failure (Ofwat, 2022). Hamilton's 22% wastes drinking water, risking health (leaks let in bacteria, like Havelock North, Water New Zealand, 2025).

Why It Matters: Cutting leakage to 10% saves 1.7 billion litres (\$5.3 million, 3.8 billion ÷ 22 x 10 x \$3.10/1,000 litres). A \$5-10 million sensor program does this, delaying \$500 million upgrades.

Truth: Hamilton's 22% leakage is double the 5-10% world standard. Sensors, not meters, cut leaks to 10%, saving 1.7 billion litres and \$5.3 million/year.

Council Priority: Spend \$5-10 million on acoustic sensors, pressure gauges, and satellite imaging to find 3.8 billion litres of leaks, not \$410 million on meters that miss 70% of leaks. This saves drinking water and keeps bills low for every consumer.

Auckland's Watercare Nightmare: A Warning for All

Auckland's **Watercare** shows why the CCO will hurt every water user—families, businesses, schools:

- Huge Costs: Watercare's 2024-2034 plan costs \$13.8 billion, with \$1.2 billion overspent (Central Interceptor, \$1.2 billion, 30% over, NZ Herald, 2024). Mangere plant jumped from \$800 million to \$1.1 billion (NZ Herald, 2022). Hamilton's \$4.5 billion CCO risks the same.
- **Bill Shock**: Watercare's 25.8% hike plan (\$348/year) in 2024 dropped to 7.2% only by a government deal (**NZ Herald**, 2024). Businesses paid \$1,000+, homes \$500. Hamilton's \$300-500/year hikes (\$1,272-\$1,431 by 2030) hit all.
- Meter Fails: Watercare's meters had 10,000 errors yearly (\$1 million fixes,
 Watercare.co.nz, 2023). They missed main pipe leaks (75 million m³/year, 15%, Water
 New Zealand, 2024), like Hamilton's 3.8 billion litres. Sensors work better.
- Water Waste: Watercare loses 15% to leaks and 200 wastewater overflows (\$50 million damage, Water New Zealand, 2024). Hamilton's 22% loss (3.8 billion litres) needs sensors and tanks, not meters.

Scary Truth: Watercare's \$13.8 billion mess, \$1.2 billion overspends, and 10,000 meter errors prove CCOs and meters fail. Hamilton's \$2.5B debt and \$410M meters will hike bills \$300-500/year, wasting 3.8 billion litres of pure water. Tanks and sensors save water and money.

Our Rainwater Tank Plan: Save Drinking Water, Save Money

Our **Hamilton Rainwater Revolution** spends \$15 million—3.7% of \$410 million meters—for 10,000 tanks in homes, businesses, and schools. Tanks save **500 million litres of drinking** water yearly (\$1.55 million), delay a \$500 million Pukete upgrade by **7-10 years**, and cut bills

for every consumer. Australia's 177 billion litres saved, says the **Australian Bureau of Statistics (ABS)**, **Australia's official stats agency**, proves this works. Here's how:

Plan Details

- Tanks Target: 10,000 tanks (25% of 40,000 households, one per four homes). Why? Australia hit 34% (2.6 million homes), Auckland 15% in the 1980s (ABS, 2013). 10,000 is realistic with \$10 million subsidies, but we can add more if popular (Coombes, 2018).
- **Cost**: \$15 million: \$10 million for subsidies (\$1,000/tank, you pay \$1,500 of \$2,500), \$5 million for ads and staff. Compare to \$410 million meters or \$4.5 billion CCO.
 - How We Know: \$2,500/tank (Promax, 2024); \$15 million = 10,000 x \$1,500 +
 \$5 million admin.
- Plumbing: Each tank needs pipes to toilets or gardens (\$500/tank, in \$2,500 cost).
 Plumbers install in 1-2 hours, no consent needed, creating 50 jobs (NZ Plumbers Association, 2024).
- Factory Capacity: Promax makes 5,000 tanks/year in Rotorua and Christchurch (promax.co.nz, 2024). With Devan Tanks, NZ can make 10,000 in 1-2 years. Start with 1,000 in 2026, hit 10,000 by 2030.
- Timeline: 1,000 tanks by December 2026, 10,000 by 2030, post-June 2025 approval.
- **Partners**: Promax for tanks, plumbers for pipes, schools for education, businesses for ads, like Australia's 34% success (**Coombes**, 2018).

How Tanks Save Drinking Water

Tanks use free rain, so Hamilton's purification plant (Waikato River, 50 million litres/day) treats less drinking water. Each tank saves 50,000 litres/year (e.g., toilets: 10 litres/flush, 100 flushes/day = 365,000 litres; a 5,000-litre tank covers 14%). For 10,000 tanks:

- Water Saved: 500 million litres/year (10,000 x 50,000), 10% of Hamilton's 5 billion-litre demand (168,000 x 150 litres/day x 200 days, Business Case, page 8).
- Money Saved: 500 million x \$3.10/1,000 litres (cost to treat water, Water New Zealand, 2024) = \$1.55 million/year.
- Delayed Upgrades: Pukete plant (40 million litres/day, \$500 million upgrade, Funding Needs Analysis, page 18) hits capacity in 7-10 years at 3% demand growth (1.5 million litres/day from 10,000 new homes, Stats NZ). Tanks cut demand 10%, delaying upgrades 7-10 years (10% ÷ 3% = 3-4 years, plus 3-6 years for leaks/floods, Watercare models, 2024).

 How We Know: Demand from Business Case; growth from Stats NZ; delay from Watercare's 10-year plans.

Other Benefits

- Lower Bills: Every consumer saves \$100-200/year (50,000 litres x \$1.50/1,000 litres = \$75, plus \$25-125 from lower demand, minus \$50 maintenance). CCO hikes add \$300-500/year (Rating Policy, page 12).
- Fewer Floods: Tanks catch 500 million litres runoff, easing 2.55 billion-litre floods (\$20 million each, Funding Needs Analysis, page 22). Australia cut runoff 39% (Coombes, 2018).
- **Fewer Leaks**: Less demand eases pipe pressure (1,739 bursts, 3.8 billion litres, \$11.8 million, **Business Case**, page 25), saving \$1 billion pipe fixes.
- **No Outages**: Tanks supply water during bursts, unlike Watercare's 200 overflows (\$50 million, **Water New Zealand**, 2024).
- Australia's Proof: 34% of homes (2.6 million) save 177 billion litres (\$6 billion by 2050), says ABS, Australia's official stats agency. Sydney cut mains water 52% (ABS, 2013; Coombes, 2018).

How We Do It

- **Subsidies**: \$10 million from rates or government grants for \$1,000/tank. You pay \$1,500 of \$2,500 (tank + \$500 plumbing).
- Education: Teach consumers (via Oppo Reno 12 5G apps) to clean tanks (10 min/month), like Australia.
- Installation: Plumbers fit tanks and pipes (1-2 hours, \$500), with Promax making 5,000 tanks/year.

Rules:

- Rating Policy: Add \$50-80/year bill discounts for tank users, like Auckland's \$50 rebates (Watercare.co.nz, 2023). If you save 50,000 litres yearly, that's worth \$75 (\$1.50/1,000 litres), so a \$50-80 discount rewards water savings and cuts your bill.
- Revenue and Financing Policy: Fund tanks with \$10 million in government grants (e.g., NZ's infrastructure fund), not \$2.5 billion CCO debt. Grants keep bills low, unlike debt that adds \$300-500/year for every consumer.
- **Track Savings**: Tanks save 500 million litres, proven by usage data (e.g., toilet flush counts), unlike the secret Cranleigh report (**Coombes**, 2018).

Tanks vs. CCO/Meters

- **Cost**: Tanks = \$15 million; meters = \$410 million; CCO = \$4.5B (\$2.5B debt).
- Savings: Tanks save \$1.55 million/year, \$20-35 million upgrades; Cranleigh's \$480 million is a mistake.
- Bills: Tanks save \$100-200/year; CCO adds \$300-500/year, with 5,500 meter errors.
- Water: Tanks save 500 million litres; CCO loses 3.8 billion litres, like Watercare's 75 million m³.

Why the Council's Plan Hurts Everyone

The CCO and meters are a flawed plan that raises bills for every water user:

- **Missing Report**: Cranleigh's \$150,000-\$300,000 report is hidden, pushing a CCO with no proof (**Record of Agreement**, page 4).
- Biased Choice: Cranleigh, a financial firm, picked a CCO for big salaries (\$500K CEO, Business Case, page 22), not water savings.
- Old Data: Misses 1.5 billion litres demand from 10,000 new homes since 2015 (Funding Needs Analysis, page 15).
- Meter Myth: Meters miss 3.8 billion-litre leaks (22%), costing \$410 million and causing 5,500 errors, unlike \$5-10 million sensors, says Smart Water, a water tech report (2019).
- Auckland's Horror: Watercare's \$13.8B costs, \$1.2B overspends, and 10,000 meter errors show CCOs fail (NZ Herald, 2024).
- Water Waste: Ignores 3.8 billion-litre leaks (22%, double the 5-10% standard), 1,739 bursts, and 2.55 billion-litre floods, which tanks and sensors fix (Water New Zealand, 2025).

Tanks save 500 million litres of drinking water, sensors save 3.8 billion litres, and both cut bills, unlike the CCO's debt trap.

What the Council Must Do

To save every water user and avoid Auckland's disaster:

- Release Cranleigh Report: Post it online by May 15, 2025, with its \$150,000-\$300,000 cost.
- Fund Rainwater Tanks: Spend \$15 million on 10,000 tanks by 2030, starting with 1,000 in 2026, saving 500 million litres.
- **Prioritize Leak Detection**: Spend \$5-10 million on acoustic sensors, pressure gauges, and satellite imaging to find 3.8 billion litres of leaks, not \$410 million meters.
- **Help All Consumers**: Subsidize tanks (\$1,000/tank) for homes, businesses, schools, saving \$100-200/year vs. \$300-500 hikes.
- Stop Meters: Scrap \$410 million meters, avoiding 5,500 errors and \$500K fixes.
- Fix Rules: Add \$50-80/year tank discounts to Rating Policy and fund tanks with \$10 million grants in Revenue and Financing Policy, not \$2.5B debt.
- **Extend Consultation**: Reopen feedback past April 27 to include tanks and sensors, unlike Cranleigh's undivulged report.

Final Word

Hamilton City Council's CCO and \$410 million meters, based on a secret, 2015 Cranleigh report, will raise bills \$300-500/year for every water user—your home, business, school. Meters won't find 3.8 billion litres of leaks (22%, double the 5-10% world standard); acoustic sensors and pressure gauges will, for \$5-10 million, says WaterWorld, a water industry magazine. Auckland's Watercare, with \$13.8 billion costs, \$1.2 billion overspends, and 10,000 meter errors, proves CCOs fail. Our rainwater tanks (\$15 million) save 500 million litres of drinking water (\$1.55 million/year), delay \$500 million upgrades by 7-10 years, and cut bills \$100-200/year. Australia's 177 billion litres saved, says the Australian Bureau of Statistics (ABS), Australia's official stats agency, shows tanks work. Release the Cranleigh report, fund tanks and sensors by June 2025, or every consumer pays for this mistake. Use our plan to save water, but don't steal it.

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Questions? Email Rudi du Plooy at

Date submitted: Apr 25, 2025, 08:05 AM

Contribution ID: 4984

Name Poppy Barran

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 25, 2025, 05:46 AM

Contribution ID: 4983

Name Hina-i-te-māra Moses-Te Kani

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 24, 2025, 11:44 PM

Contribution ID: 4982

Name Alan Tsai

Are you giving feedback on behalf of an organisation?

No, these are my own personal

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Three waters are most important infrastructure for Hamilton growing ,especially wastewater at this stage. Hamilton is the fast growing city ,we strongly hope the new organization has more funding , efficiency and flexibility to do the best performance.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 24, 2025, 05:26 PM

Contribution ID: 4980

Name Carolyn Anne Patricia Hopa

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for:Ngaati Wairere

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

- Retain low rates for disability housing and community housing.
- Lower rates for low decile areas & vulnerable, low socio-economic communities.
- Higher rates for commercial and industrial.
- Separate rates in residential area water & property.
- I support rates based on user pays.

Do you have any other comments to make regarding the future of waters services?

- New private developments in green field areas must install water meters during the build.
 - o New connections to infrastructure are also pay connection rates.
- Purchasing assets will be a right of first refusal to enable Waikato-Tainui options to right.
- Regular consultation during implementation & transition.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 24, 2025, 02:09 PM

Contribution ID: 4977

Name Megan May

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for: Waikato District Council

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Please see submission attached

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission





Waikato District Council

17 April 2025

Teenaa koe Mayor Paula and Hamilton City Councillors

Submission on What's next for Water, including the Proposal to Form a Joint Waters Company with Waikato District Council.

I am pleased to write on behalf of Waikato District Council, in support of your preferred option to form a joint waters company with Waikato District Council.

Key messages

Waikato District Council supports a joint approach with Hamilton City Council to form a joint CCO to deliver water services to our communities. Our communities need reliable, affordable, and sustainable water services—especially in the face of growth, climate pressures, and new regulatory requirements.

The Government's 'Local Water Done Well' reform is reshaping how councils deliver these services, and we've been asked to consider more efficient, effective and collaborative models.

After careful analysis, we support Hamilton's preferred option to establish a Council-Controlled Organisation (CCO) with Waikato District Council to manage drinking water, wastewater, and stormwater service delivery.

Waikato District Council is consulting with our communities on how we will deliver water services in future as part of our Long-Term Plan Consultation, with our preferred option being the joint CCO. We would welcome a submission from Hamilton City Council on our proposal. Council deliberations will take place on the 27 to 28 May at which stage council will make a final decision on the water service delivery option. Confirmation of the Long-Term Plan 2025-2034 is set for June 30 2025 (this does not affect the decision on water services delivery).

The shared benefits of the joint CCO include:

- Be more strategic in terms of investment in water. A larger company is far better able to
 maximise scale and the benefit of streamlined and bundled procurement and integrated
 planning. Together, we will be a much stronger entity.
- 2. **Have more debt headroom.** That means we can borrow the money we need to build infrastructure and spread it more fairly over generations, given that water infrastructure is a multi-generational asset. This is fairer on today's ratepayers.
- Be better able to support growth. A joint waters company will make it easier and more costeffective to work and invest in critical waters infrastructure, across council boundaries. This
 will have city and regional benefits and will allow us to meet the government's growth
 obligations faster and more cost-effectively.

0800 492 452

info@waidc.govt.nz

Waikato District Council – Private Bag 544, Ngaaruawaahia 3742, New Zealand

waikatodistrict.govt.nz



- 4. **Be more affordable for ratepayers over the long term.** There is a much greater ability to smooth costs over a longer period of time (rather than costs being borne unfairly by today's ratepayers). In addition there will be procurement benefits and efficiencies.
- 5. Be more transparent and accessible for customers. End-use customers will have a dedicated and specialised water company to liaise with around water issues (rather than dealing with a council which has multiple responsibilities). That is something developers, in particular, may welcome.
- 6. Be better for specialist waters staff. Our workforce is in high demand and ageing. A larger organisation that specialises in water will offer water specialists better career opportunities and more peer support and ensure ongoing access to the critical water expertise our community needs.
- 7. Be more resilient, including in natural disasters. The company would operate independently, free of political cycles and decision-making. It would be solely focused on delivering water infrastructure services across boundaries, irrespective of political agendas, or the local government framework councils must currently work within.
- 8. **Be better for the Waikato River.** This option allows both councils to work together to protect 150km of the river, something we know is vitally important to both organisations.
- 9. **Be better able to respond to third parties.** The CCO will deal directly with government agencies and work closely with regional bodies to meet regional and national objectives.
- 10. **Te Ture Whaimana.** In line with protection of the awa, this option enables both councils to ensure decision making supports Te Ture Whaimana.

Other matters

Waikato District Council values our strong and ongoing relationship with Hamilton City Council. As we navigate funding pressures and significant legislative change, working together across boundaries is more important than ever.

We're committed to exploring shared service opportunities and regional solutions that deliver better value for our communities. With government policies accelerating urban growth, coordinated planning—in transport, infrastructure, and service delivery—will be essential to supporting thriving, connected communities across our districts.

We wish you well with your consultation process and look forward to our continued partnership as we work towards delivering positive outcomes for our communities and environment.

Ngaamihi nui

Jadgʻui Church

Mayor

0800 492 452 info@waidc.govt.nz Waikato District Council – Private Bag 544, Ngaaruawaahia 3742, New Zealand

waikatodistrict.govt.nz

Date submitted: Apr 24, 2025, 01:10 PM

Contribution ID: 4976

Name John Hoyle

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Good idea. Helps householders know how expensive it is to provide water services and make them more likely to value it and reduce demand.

Do you have any other comments to make regarding the future of waters services?

As a retired water engineer from the UK who was involved when UK formed the water companies from a service provided by the local council, personally found water company far more professional.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 24, 2025, 11:03 AM

Contribution ID: 4974

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 24, 2025, 09:45 AM

Contribution ID: 4970

Name Paul Latif

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Having lived in Auckland for 35 years.

Where warer meters were installed to meter water useage.

- I can see Waikato following the equitable similat model that ...
- Meter each residential, commercial, industrial as the most equitable method to manage water. useage.

Do you have any other comments to make regarding the future of waters services?

As above

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 22, 2025, 07:22 PM

Contribution ID: 4967

Name Zade Ringer

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

If you mean watermeters why don't you just say it! That would help for a start. I am strongly against this. It is a nightmare if you own rental properties and gradually the your main rates bill creeps back up to what it was before the water was taken out.

Do you have any other comments to make regarding the future of waters services?

The council should have prepared for the day that the infrastructure needed replacing. They didn't and now expect everyone else to suddenly pick up the bill.

Why didn't they invest and save money in a superfund type investment for the last 20 years, then they wouldn't be in the sh*to now along with all ratepayers.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 22, 2025, 03:37 PM

Contribution ID: 4965

Name Mary Newton

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Please uphold the obligations we all have under Te Tiriti o Waitangi, look after our waters for sustainability.

Do you have any other comments to make regarding the future of waters services?

We need to be looking at ways to sustain our awa, our water. Whatever actions go ahead, please ensure we don't continue to path of over consumption.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 22, 2025, 12:33 PM

Contribution ID: 4963

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 22, 2025, 09:30 AM

Contribution ID: 4961

Name Bill Mitchelmore

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Attached is my submission to HCC and WDC concerning the Proposed Water CCO.

I endorse the establishment of the Water CCO under specific conditions that ensure its structural, financial and operational integrity:

- Future Amalgamations: The CCO should be designed for potential future mergers with other water CCOs as soon as opportunities present themselves to enhance scale and efficiency.
- Stormwater Service Flexibility: An option to divest from stormwater services should exist if ever they detract from core water and wastewater operations.
- Equitable Practices: The CCO must avoid practices leading to unfair cross-subsidisation across or between its various discrete water and wastewater networks.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Submission on "What's Next for Water"

-April 2025-

Submitter Details:

My name is Bill Mitchelmore. I am a resident of Hamilton with a secondary residence in Raglan, Waikato District. As a professional civil engineer, my experience spans the gas, aggregates and solid waste industries, contract negotiation and management; as well as a number of services provided by local government.

Executive Summary

This submission supports the proposal by Hamilton City Council (HCC) and Waikato District Council (WDC) to establish a joint water and wastewater company, or Water CCO, with conditions. It emphasises the need for strategic planning, equitable service provision, sensible financial management and adaptability. Key concerns include the integration of stormwater services, historical underfunding, the absence of universal water metering in Hamilton, potential cross-subsidisation, and the need for operational scale. Actionable recommendations aim to ensure the CCO's efficiency, fairness, and future readiness.

Introduction

The proposal to form a joint Water CCO by HCC and WDC offers a promising avenue for improving water and wastewater service delivery. Success hinges on meticulous planning and a commitment to fairness across all serviced areas within the council's footprints whilst recognising the unique challenges and opportunities inherent in managing water and wastewater infrastructure including requisite resources.

Support for the Joint Waters CCO

I endorse the establishment of the Water CCO under specific conditions that ensure its structural, financial and operational integrity:

- Future Amalgamations: The CCO should be designed for potential future mergers with other water CCOs as soon as opportunities present themselves to enhance scale and efficiency.
- **Stormwater Service Flexibility:** An option to divest from stormwater services should exist if ever they detract from core water and wastewater operations.
- Equitable Practices: The CCO must avoid practices leading to unfair cross-subsidisation across or between its various discrete water and wastewater networks.

Concerns and Recommendations

1. Future Performance and Stormwater Services

Concern: Including stormwater services may impede the CCO's focus and scalability. For instance, Watercare's resistance to managing stormwater services in Auckland underlines the complexity and political scrutiny that stormwater services attract.

1 | P a g e

Recommendation: HCC and WDC should allow the CCO to opt out of stormwater services, ensuring operational efficiency and focus on core water and wastewater services.

2. Historical Funding and Asset Management

Concern: HCC's history of underfunding, particularly in not recovering the cost of depreciation, contrasts with WDC's approach, leading to a disproportionate debt burden. This mismanagement has resulted in additional financial strain and has contributed to recent rate shocks in Hamilton.

Recommendation: The transfer of water and wastewater assets to the CCO offers a chance to rectify past funding and management oversights, ensuring these assets can be sustainably and effectively managed in the future.

3. Universal Water Metering

Concern: HCC's delay in implementing universal water metering overlooks benefits for network management and conservation, likely leading to future cost transfers within the CCO as the meters are finally installed throughout Hamilton.

Recommendation: Prompt adoption of universal water metering by the CCO in Hamilton will ensure equitable cost recovery, encourage efficient water use and a consequential reduction in wastewater generation.

4. Lack of Scale

Concern: The proposed CCO's scale may limit its efficiency. Watercare's model shows the benefits of scale, suggesting that amalgamation with entities like those proposed in the Bay of Plenty should be prioritised ahead of smaller scale local amalgamations within the Waikato region. In this regard, Waipa District Council's decision not to be a founding shareholder of the CCO has already compromised early opportunities to achieve scale and efficiencies in the provision of wastewater services in and around Hamilton.

Recommendation: The CCO should, as a high priority, seek opportunities for amalgamation with others to achieve operational efficiencies and service improvements.

5. Development Contribution Arrangements

Concern: Complex and inequitable development contribution policies combined with unrealistic growth projections may hinder the CCO's ability to adequately fund growth. HCC's and WDC's policies vary significantly, potentially leading to confusion and inequities.

Recommendation: A unified and equitable development contribution policy, closely aligned with DIA guidelines, should be adopted to support network growth sustainably until replaced by the proposed development levy regime.

6. Over-Reliance on HCC Support Services

Concern: Relying on HCC for financial and data management may compromise the CCO's independence and efficiency; given HCC's track record on a number of financial management and growth projection issues.

Recommendation: The CCO should be actively encouraged to develop internal capabilities for financial and data management, potentially forming a strategic alliance with established entities like Watercare for shared services.

Conclusion

The establishment of a joint waters company by HCC and WDC is a significant opportunity to enhance water and wastewater service delivery and financial sustainability in the Waikato and beyond. However, addressing the outlined concerns with the recommended actions is crucial for achieving a successful, efficient, and fair CCO. This submission, drawing from industry experience and best practices, aims to guide the councils towards a future-focused water and wastewater management approach with minimal ongoing political interference.

Date submitted: Apr 22, 2025, 08:11 AM

Contribution ID: 4959

Name Owen Walker

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 21, 2025, 06:37 PM

Contribution ID: 4956

Name Danielle Marks

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? I believe people who use excessive amounts of water, like houses with pools, should have a specific targeted rate. I am in favour of water meters for this reason and advocate for us to reduce water consumption.

Do you have any other comments to make regarding the future of waters services?

Te Ture Whaimana and other settlements pertaining to the river are paramount for any future water services. It would be important to have mana whenua from the river entities to be a part of the governance of the CCO. Mana whenua should have within this entity, the ability to form an accord and have funding allocated to ensure they are able to participate in decision-making through this entity. The main point I guess is to ensure that mana whenua are active in the protection of the awa and especially in this new entity.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 21, 2025, 01:01 PM

Contribution ID: 4955

Name Tony Begbie

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Water Meters are long overdue in Hamilton. They will result in user pays fro such an important natural resource, plus overall should reduce the City's H2O demands going forward.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 21, 2025, 12:42 PM

Contribution ID: 4954

Name Jennifer Schenkel

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Each house must have water meter otherwise it is not fair and a householder cannot track their usage

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 21, 2025, 08:08 AM

Contribution ID: 4952

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

The water rates should be billed to the resident not the property owner. The water bill should go directly to the tenant, like electricity and internet.

Do you have any other comments to make regarding the future of waters services?

The water bill should be addressed to the tenant and not the property owner. Otherwise it creates administration work for the property owner.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 20, 2025, 12:03 PM

Contribution ID: 4950

Name Esther Pakura

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 20, 2025, 11:48 AM

Contribution ID: 4949

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Yes but take put the current water charge within the rates to begin with.

Do you have any other comments to make regarding the future of waters services?

There should be a set amount calculated per property then those who use excess, for example, swimming pools or washing many cars ...should pay for the excess used

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 20, 2025, 09:49 AM

Contribution ID: 4948

Name Gorham Milbank

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 20, 2025, 07:46 AM

Contribution ID: 4947

Name Tim

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

I feel that the cost savings of merging under one mega company, almost always end up with local service slipping through the gaps. I'd rather pay a bit more for local focus, local knowledge, local support and expertise. Solutions tailored to local communities are better than the averaged solutions necessitated by big contracts covering wide disparate areas with different needs.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 19, 2025, 09:06 PM

Contribution ID: 4945

Name Philip Patrick

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 19, 2025, 12:15 PM

Contribution ID: 4942

Name Tom Oosterlinck

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Are other councils being considered to be put into the new company?

Do you have any other comments to make regarding the future of waters services?

The fairest way of paying for these services would be through installing water meters for all new house developments and retrospectively install them for the current houses. Certain areas in Hamilton are way higher water users and should be paying accordingly.

https://www.rnz.co.nz/news/national/508185/most-people-think-it-fair-for-households-to-pay-for-how-much-water-they-use-survey

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 18, 2025, 05:25 AM

Contribution ID: 4929

Name Kate

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 17, 2025, 09:32 PM

Contribution ID: 4925

Name Jeanette van Heerden

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

No charge we are paying enough taxes.

Stop painting pictures on roads and spend tax payers money wisely then you won't need to charge for water.

How will retiree's on super afford this?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 17, 2025, 12:56 PM

Contribution ID: 4924

Name Katherine Wilson

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for: Property Council New Zealand

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Please see attached submission.

Do you have any other comments to make regarding the future of waters services? Please see attached submission.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



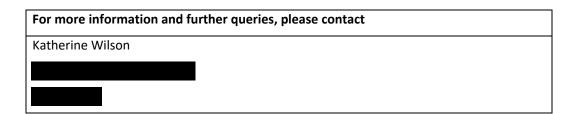


Property Council New Zealand

Submission on

Hamilton City Council's Local Water Done Well

17 April 2025



Property Council New Zealand Foyer Level, 51 Shortland Street PO Box 1033, Auckland 1140 09 373 3086 propertynz.co.nz







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Hamilton City Council

By consultation website: https://haveyoursay.hamilton.govt.nz/whats-next-water

Hamilton City Council Local Water Done Well

1. Summary

- 1.1 Property Council New Zealand Central Committee ("Property Council") welcomes the opportunity to submit on Hamilton City Council's Local Water Done Well.
- 1.2 Property Council supports the proposal for Hamilton City Council to form a joint waters company with Waikato District Council. The proposal would see an establishment of a Council-Controlled Organisation (CCO) governed by an independent Board of Directors. We would like to see this option expanded to include Waipa District Council overtime, but understand the historic complexities with this.

2. Introduction

- 2.1 Property Council is the leading not-for-profit advocate for New Zealand's most significant industry, property. Our organisational purpose is, "Together, shaping cities where communities thrive".
- 2.2 The property sector shapes New Zealand's social, economic and environmental fabric. Property Council advocates for the creation and retention of a well-designed, functional and sustainable built environment, in order to contribute to the overall prosperity and well-being of New Zealand.
- 2.3 Property is the second largest industry in the Waikato. There are around \$197.5 billion in property assets across the Waikato, with property providing a direct contribution to GDP of \$2.9 billion and employment for 22,100 Waikato residents.
- 2.4 Property Council is the collective voice of the property industry. We connect property professionals and represent the interests of 74 Waikato based member companies across the private, public, and charitable sectors.

3. Background

- 3.1 In November 2017, Property Council New Zealand submitted in favour of the proposal to form a Shared Waters Management Company for Hamilton City Council and Waipa District Council. In our submission we stated the importance of having Waikato District Council join the Shared Water Management Company in the future. We note that the decision to join was declined by Waipa District Councillors voted the decision down 7-6 votes.¹
- Property Council's position has not changed since 2017, and we continue to favour an option of establishing a joint waters company between Hamilton City Council and Waikato District Council. We would like to see this option expanded to include Waipa District Council overtime, but understand the historic complexities with this.

Property Council New Zealand Foyer Level, 51 Shortland Street PO Box 1033, Auckland 1140 09 373 3086 propertynz.co.nz



Resene



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¹ https://www.waipadc.govt.nz/our-council/news?item=id:26ziha2fu1cxbyr63ugk



4. Property Council support for a joint waters company

- 4.1 We support the establishment of a CCO between Hamilton City Council and Waikato Regional Council to allow for improved governance and a more strategic approach to decision-making and asset management.
- 4.2 Councils across New Zealand have historic underinvestment in infrastructure, resulting in today's funding and financing challenges. The establishment of a CCO would allow a separate balance sheet to borrow the money needed for infrastructure upgrades and spread it more fairly over generations. It would not be limited to Council's current balance sheet.
- 4.3 Given the complexity and capital intensity of three waters networks scale, it is important to make best use of technical expertise, help in negotiating better contracts through improved purchasing power, and to control and manage rising costs. A CCO would have access to a wider range of specialised expertise and provide the necessary input required.
- 4.4 A CCO will also help ensure a consistent approach to asset management and asset planning to manage and replace existing assets. A CCO will also enable improved planning and implementation for increased network capacity. This should result in a more resilient and flexible system.

5. Conclusion

- 5.1 Property Council supports the establishment of a CCO between Hamilton City Council and Waikato Regional Council. Efficient and effective water, wastewater and stormwater systems and management are crucial to liveable and prosperous cities and towns.
- 5.2 Property Council members invest, own, and develop property in Hamilton. We thank Hamilton City Council for the opportunity to provide feedback on Local Water Done Well. Any further enquires do not hesitate to contact Katherine Wilson, Head of Advocacy via email: katherine@propertynz.co.nz or cell: 027 8708 150.

Yours Sincerely,

Morgan Jones

Central Committee Chair





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Date submitted: Apr 16, 2025, 10:54 AM

Contribution ID: 4913

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 16, 2025, 10:15 AM

Contribution ID: 4911

Name Ron Vautier

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Should have been in place decades ago. With water meters for all premises that are connected to public supplies.

Do you have any other comments to make regarding the future of waters services?

The directors of the CCO must be appointed purely on their expertise, with absolutely nobody being appointed because of their claimed 'ethnicity/race'. So "Waikato/Tainui", whoever they are, must have absolutely say in who becomes a director.

Public assets must be controlled by people who have genuine relevant expertise - in this case engineers and economists.

There is no place for primitive superstitions (tikanga, matauranga) in the delivery of efficient reliable water services.

It is not helpful to promoting a healthy harmonious society to require citizens to identify as some particular "ethnic group".

The world can only become a better place if people are always seen as simply human beings, with equal rights and obligations to each other, with no preference in public affairs ever being given in any circumstances to individuals with any particular ancestry.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 16, 2025, 09:52 AM

Contribution ID: 4910

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? No feedback, just a question about why only a CCO with one council instead of several? Wouldn't joining with more councils increase the borrowing ability of HCC?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 15, 2025, 03:01 PM

Contribution ID: 4904

Name Annika Hamilton

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for: Waikato Regional Council

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Please find attached Waikato Regional Council's submission to Hamilton City Council's consultation on the future of water services.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

File No:

25 12 00

Document No: Enquiries to: **3172221631722216** Annika Hamilton

14 April 2025

Lance Vervoort Hamilton City Council Private Bag 3010 Hamilton, 3204



Private Bag 3038 Waikato Mail Centre Hamilton 3240, NZ

waikatoregion.govt.nz 0800 800 401

Dear Lance,

Waikato Regional Council Submission to Hamilton City Council's consultation on the future of water

Thank you for the opportunity to make a submission on Hamilton City Council's consultation on the future of water. Please find attached the Waikato Regional Council's (WRC's) submission regarding the proposal. This submission was formally endorsed by WRC's Strategy and Policy Committee on 14 April 2025.

Should you have any queries regarding the content of the submission please contact Annika Hamilton, Senior Corporate Planner, Corporate Planning directly on (07) 8590990 or by email Annika.hamilton@waikatoregion.govt.nz.

Regards,

Pamela Storey

Pamle K. Story

Chair

Chris McLay
Chief Executive

HE TAIAO MAURIORA HEALTHY ENVIRONMENT
HE ÖHANGA PAKARI STRONG ECONOMY
HE HAPORI HIHIRI VIBRANT COMMUNITIES

Submission from Waikato Regional Council on Hamilton City Council's consultation on the future of water

Introduction

- WRC appreciates the opportunity to make a submission to Hamilton City Council's consultation on the future of water.
- 2. WRC acknowledges the close collegial working relationship shared between our two councils, as well as our councils' shared economic and infrastructure goals, which we seek to achieve through ongoing collaboration with the region's other local authorities, iwi, the private sector, and central government. Collaboration on regional solutions will enable growth and strengthen economic resilience, paying dividends in a manner that seamlessly disregards administrative boundaries.
- The collaboration of our councils on multiple projects through Project Watershed has led to significant costs savings as well as more holistic solutions to river stability and degradation issues. We look forward to continued collaboration between our councils that will support the objectives of this Agreement.
- 4. Significant growth pressures in the Future Proof subregion, and a changing climate are also necessitating collaboration in how we allocate our resources to optimise the wellbeing of our communities. As we respond to these challenges and changes, we look forward to exploring further opportunities for synergies to improve outcomes for our region.

Future for waters

- WRC recognises the importance of addressing the key challenges behind New Zealand water infrastructure and local government funding. We support an approach to water services that is safe, compliant, reliable, environmentally resilient, and cost efficient.
- 6. We also support a solution that will enable growth and development within the region, whilst addressing the critical need for future-focused infrastructure.
- 7. Through our strategic direction, we are prioritising work to achieve clean water and healthy ecosystems that meet iwi aspirations and community needs within environmental limits. This recognises our obligations under *Te Ture Whaimana o Te Awa o Waikato* the Vision and Strategy for the Waikato River. We advocate for Waikato territorial authorities to implement water services delivery plans that will support our work in improving the health of our region's waterbodies and freshwater ecosystems, for future generations.
- 8. We also encourage continued collaboration between our councils to ensure alignment with our council's integrated catchment management activities and our responsibilities to provide sustainable flood protection and drainage services to the Waikato region.

Date submitted: Apr 15, 2025, 10:53 AM

Contribution ID: 4902

Name James Barnes

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Keep it public. No to privitisation

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 15, 2025, 12:49 AM

Contribution ID: 4898

Name Cami Carty-Melis

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 14, 2025, 02:31 PM

Contribution ID: 4895

Name Sheree

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? No

Do you have any other comments to make regarding the future of waters services? $\ensuremath{\mathsf{No}}$

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 14, 2025, 08:51 AM

Contribution ID: 4889

Name Janice

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

If fixing wastewater is a necessity then fix it.

Don't be pressured by developer's who have their own interests.

Do you have any other comments to make regarding the future of waters services?

Wastewater is an essential service and therefore needs top priority. I find it hard to understand why we are even discussing this. This is what our rates are for. We vote you people on good will and faith, thinking you will make good sensible decisions.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 14, 2025, 05:33 AM

Contribution ID: 4888

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Nothing good for the community comes from privatising assets, especially water, as evidence shows overseas.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 13, 2025, 07:59 PM

Contribution ID: 4885

Name John Brennan

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Working together with other councils in the area is a much better idea

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 13, 2025, 02:07 PM

Contribution ID: 4882

Name John Haliday

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

The fairest way is to install water meters at each property and charge for volume used. A user pays system.

Do you have any other comments to make regarding the future of waters services?

Ratepayers need a system that us fair to all consumers.

Charges based on capital valuation is not fair at all.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 13, 2025, 12:24 PM

Contribution ID: 4879

Name Margaret Mclean

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

The only fair method is water meters. How do you propose to differentiate between single households amid multiple occupiers. Elderly are the worst affected.

Do you have any other comments to make regarding the future of waters services? No

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 12, 2025, 08:09 AM

Contribution ID: 4866

Name Emma Wright

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 12, 2025, 06:32 AM

Contribution ID: 4864

Name Anne

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

If the Council lived within their budget and only provided core services we wouldn't have to place an extra cost burden on the Ratepayers.

Do you have any other comments to make regarding the future of waters services?

Yes keep it under Council control and do not introduce water meters.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 11, 2025, 12:12 PM

Contribution ID: 4859

Name Gabi Hoffman

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 11, 2025, 08:05 AM

Contribution ID: 4857

Name Ngawai Robinson

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Yes

Do you have any other comments to make regarding the future of waters services? Yes

Please see attached.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Formal Public Submission Proposal on What's Next For Water.

Three-Way Partnership Model: Hamilton City Council, Waikato Regional Council, and Waikato-Tainui

Date: 14 April 2025 Submitted by: Ngawai Robinson Contact Information:

Tēnā koutou e ngā rangatira o Kirikiriroa,

Ka nui te mihi ki a koutou, e te koromatua o te Kaunihera o Kirikiriroa, me ngā kaikaunihera katoa, tae atu hoki ki ngā māngai iwi e noho ana i te Kaunihera. Ka nui taku mihi mō tēnei whai wāhitanga i tukua ki ahau hei tuku i tēnei tono mō te kaupapa "What's Next For Water." He kaupapa nui tēnei mō te hapori, ā, e tū pakari ana ahau ki te whakaputa whakaaro, ki te tautoko hoki i ngā rautaki e whai hua ana mō ngā wai māori, ngā wai para, me ngā whakahaere mana e pā ana ki te wai. Nō reira, ka tukuna atu taku whakamanawa nui ki a koutou mō tō mahi whakaihu waka e pā ana ki ngā kaupapa hirahira mō tō tātou hapori. Ko Taupiri te maunga, Ko Waikato te awa, Ko Pōtatau Te Wherowhero te tangata, Ko Ngāti Mahuta ki Taupiri, Ngāti Hikairo ki Kawhia, Ngāti Reko ngā hapū, Ko Tūrangawaewae te marae, Ko Tūrangawaewae te papakāinga. Ko Tame rāua ko Roka Pokaia ōku mātua, kua huri atu rātou ki te ao wairua. Kei te ārahi mai rātou i ahau, āku whetū marama i te pō. E noho ana ahau ki Kirikiriroa.

My name is Ngawai Robinson. Thank you for this opportunity to present an alternative co-governance model proposal on the "What's Next For Water" public submission.

1. Executive Summary

This proposal introduces an alternative governance model for councillors to evaluate and refine, addressing the challenges and opportunities in New Zealand's evolving water management landscape. It presents a robust yet often-overlooked option—a formal three-way partnership among Hamilton City Council, Waikato Regional Council, Waikato-Tainui, and the Waikato River Authority as key consulting stakeholders. By honoring Te Tiriti o Waitangi, this co-governance model aims to empower Māori leadership in environmental stewardship and intergenerational infrastructure investment. The partnership prioritises the active protection of the Waikato River, supports iwi economic aspirations, and ensures equitable resource distribution. In doing so, it mitigates potential adverse impacts on iwi Māori related to water service provision, reinforcing a governance approach that is both sustainable and equitable.

2. Background & Rationale

Hamilton City Council is actively exploring ways to improve governance efficiency and cost-effectiveness in local water management. While adapting to climate change remains a

crucial consideration, it has not yet been explicitly addressed within the council's strategic framework, "What's Next for Water. "Coalition-led funding cuts removed promised resources without viable replacements, leaving councils, ratepayers, and iwi to bear the financial impact of these changes. The Better Off funding model, introduced by the previous Labour government, was repurposed for the Coalition's Water Done Well initiatives. The reversal of the Three Waters policy, reductions in capital grants, new unfunded mandates, and a downgraded financial outlook have further increased pressures on council operations.

3. Partnership Objectives

The partnership grid is grounded in Te Tiriti articles and seeks to:

- Uphold Partnership (Mahi Tahi): Ensure Waikato-Tainui and associates share governance authority on equal terms with council partners.
- Support Tino Rangatiratanga (Self-Determination): Empower Waikato-Tainui to co-lead environmental and economic investments.
- Advance Active Protection (Kaitiakitanga): Strengthen M\u00e4ori-led water restoration under Te Ture Whaimana and associated settlement frameworks.
- Delivers Equity (Whakatika): Ensuring fair distribution of costs, benefits, and resources across all communities.
- Enable Options (Ngā Kōwhiringa): Provide Waikato-Tainui with direct participation in governance and policy shaping.

4. Roles & Contributions

Hamilton City Council:

- Leads urban water infrastructure planning and funding.
- Ensures investment alignment with city growth strategies.

Waikato Regional Council:

- Oversees environmental sustainability and regulatory compliance.
- Supports Future Proof framework for regional development.

Waikato-Tainui:

- Provides Māori governance leadership, ensuring Te Tiriti obligations guide planning.
- Lead cultural and environmental investment initiatives for river protection.
- Strengthens iwi-led workforce development in water and infrastructure management.

5. Proposed Partnership Activities

 Formal Co-Governance Model: Establish equal decision-making power within the partnership structure.

- Tiriti-Aligned Investment Strategy: Ensure water infrastructure planning respects Māori water rights and investment priorities.
- Joint River Protection Initiative: Create ongoing Māori-led restoration projects under Te Ture Whaimana o te awa o Waikato.
- Māori Workforce Development: Recruit and train Māori water infrastructure specialists, strengthening intergenerational iwi mokopuna employment downstream.
- Long-Term Affordability Planning: Implement financial strategies that prevent disproportionate ratepayer burdens.

6. Financial & Governance Model

- Adoption of Option C (CCO formation) with Te Tiriti-embedded co-governance.
- Cost-sharing model aligned with equitable regional investment.
- Funding integration with Waikato-Tainui's Taiao environmental initiatives.

7. Expected Outcomes & Impact

- Strengthened co-governance, ensuring Māori leadership at every level of decision-making.
- Safeguarding the Waikato River from the overextraction of water has the effect of restoring the river catchments in partnership with the crown in environmental planning and region-wide prosperity.
- More affordable and integrated water infrastructure, reducing cost pressures.
- Improved workforce sustainability, prioritising iwi Māori-led employment strategies.
- Resilient financial and operational planning, ensuring long-term prosperity.

8. Conclusion & Next Steps

This three-way partnership creates a fair, intergenerational framework for managing water resources, preventing over-extraction, and ensuring cost-effective, iwi-led environmental stewardship.

9. Recommendation

I recommend a formal co-governance collaboration between the Hamilton City Council, Waikato Regional Council, and Waikato-Tainui. This collaboration ensures sustainable decision-making and environmental integrity, reflecting the principles of Te Tiriti o Waitangi, promoting fair resource distribution, and safeguarding the long-term health o te awa o Waikato. Ka mahi ā-rohe mātou. Ko ngā mea iti e mahia ana ināianei ka whakahiato ki ngā panoni ā-hapori nui e whai ana mātou. Ngā mihi anō mō tēnei whai wāhitanga ki te whakaaturanga e te katoa. Mauri ora.

Date submitted: Apr 10, 2025, 05:51 PM

Contribution ID: 4848

Name John mulhern

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 09, 2025, 11:02 PM

Contribution ID: 4841

Name Kimberley Parker

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Yes

Please ensure quality infrastructure that will have longer lasting impacts are paid for up front I.e. good consideration around the quality rather than a cost approach

Do you have any other comments to make regarding the future of waters services?

I think they should be user pays

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 09, 2025, 07:56 PM

Contribution ID: 4836

Name Mr. Don Scarlet

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 09, 2025, 02:17 PM

Contribution ID: 4825

Name David McGall

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I support the principle that change is needed.

Our water infrastructure cannot remain stagnant, and I commend the councils for exploring new models. However, I believe the current proposal lacks the financial and practical clarity required to deliver a

Do you have any other comments to make regarding the future of waters services?

Beyond the financials, the practical implementation of such a plan poses real challenges.

The widespread installation and long-term management of water meters and backflow prevention devices is no small task.

These systems require ongoing testing, calibration, and certification; all of which come at a cost, and require skilled, qualified people to deliver.

The physical installation work will also bring additional expenses, such as footpath repairs, which may not have been adequately factored into the broader cost projections.

In the longer term, you must think bigger.

Rather than locking into a limited two-council arrangement, we should be working toward a truly regional model.

One that brings multiple councils together in a integrated and scalable formation.

Without this broader vision, the 30-year commitment proposed by HCC and WDC risks becoming an historic bad debt once a more viable, collaborative regional model inevitably emerges.

Let's not burden future generations with the cost of short-term thinking.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 09, 2025, 12:32 PM

Contribution ID: 4824

Name Constantinos Fokianos

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 09, 2025, 12:07 PM

Contribution ID: 4823

Name Brydon Sundgren

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Appreciate the need to separate water charges out.

Do you have any other comments to make regarding the future of waters services?

Endorse a joint waters company that owns its water assets. Encourage the wider discussion/planning for a joined Regional approach to control of Water Assets across the whole Waikato region - make sure we're both building with Lego blocks

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 09, 2025, 10:27 AM

Contribution ID: 4820

Name Les Wooldridge

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

First councillors have to have the stomach to mandate installation of water metres to all properties (domestic and commercial) as Waikato district council has implemented Second make all future housing developments created in green fields install the col

Do you have any other comments to make regarding the future of waters services?

The crime of past councils dealing with the fluffy stuff instead of concentrating on the 5 reasons for councils being formed is

1 planning

2 water, sewer, and potable water supply

3 roading

4 parks and recreation

5 Sound governance with future insight

Stop building silos (within council) and the city has a TOWN CLERK not a ceo

I would like to communicate this proposal to the councillors

Contact Les Wooldridge

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 09, 2025, 08:07 AM

Contribution ID: 4818

Name David

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 09, 2025, 05:54 AM

Contribution ID: 4813

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 08, 2025, 09:29 PM

Contribution ID: 4806

Name Sarah Morrison

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 08, 2025, 06:15 PM

Contribution ID: 4801

Name Leonard Gardner

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? No

Do you have any other comments to make regarding the future of waters services?

Support wider cco including waikato water done well

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 08, 2025, 03:01 PM

Contribution ID: 4799

Name Tania

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? What is involved in the above options? you need to explain these before asking what option is best.

Do you have any other comments to make regarding the future of waters services?

Yes, what is the cost now and what is the cost proposed with the changes above. Is there any change in services? What do the water rates cover now and what will be covered in the future and by whom.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 08, 2025, 02:31 PM

Contribution ID: 4798

Name Monique

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?Should not be based on capital value. Should be done on occupancy/number of bedrooms in a house

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 08, 2025, 02:02 PM

Contribution ID: 4797

Name Sally Warrender

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Depends on usage, unless water use is metred then careful users will be penalised and excessive users will always challenge the system

Do you have any other comments to make regarding the future of waters services?

It's important that developers pay the full cost of any infrastructure needed to support their developments. This should be heavily factored when approving new developments.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 08, 2025, 01:53 PM

Contribution ID: 4796

Name Karl Hiestand

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Option 1 & 2 are both unnecessary. We already have "water services" NO WATER METERS

Do you have any other comments to make regarding the future of waters services? NO WATER METERS

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 08, 2025, 12:27 PM

Contribution ID: 4794

Name W Boyce

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I think targetted rates is ok for hamilton based water services. But hooking up with waikato district pulls us into the expense of rural and coastal water services. Which tend to have been underinvested in. Hamilton City is an urban environment with litt

Do you have any other comments to make regarding the future of waters services?

We need a suite of economic instruments to fund our infrastructure. Like loans, incentives and subsidies. Our infrastructure needs to be future proofed for climate change.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 08, 2025, 10:29 AM

Contribution ID: 4791

Name RICHARD AITCHISON

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

How doesn't WDC poorly managed 3 waters for decades not effect my Hamilton water rates? Will Hamilton be funding WDC 3 waters woes?

Do you have any other comments to make regarding the future of waters services?

How is Hamilton/waikato CCO going to be successful? When watercare and Wellington water are disasters. Examples of poor run water services.

And the uk water industry.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 08, 2025, 09:12 AM

Contribution ID: 4790

Name tony dixon

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Targeted rates imply water meters at considerable initial cost which the council admit they cannot afford. If the council had stuck to providing core services instead of throwing money away on Pet projects we would not have this problem and we could have

Do you have any other comments to make regarding the future of waters services?

If Hamilton is such a growing city why does it have to join up with a much smaller and widespread community to deal with its water services. Again it just another way of hiding the issue of misspent money. This system was proposed and was rejected after a \$700,00 report which suggested the only advantage was the saving of one workers wages.

We should have our own in-house set up accountable to the councillors and the community. Setting up another level of bureaucracy is a costly affair . Admittedly we shift the debt to somewhere else but the people still have to pay to support it. most systems like the one proposed have failed . do your research and see what has happened overseas.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 08, 2025, 04:41 AM

Contribution ID: 4787

Name Jocelyn Balvert

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 07, 2025, 08:49 PM

Contribution ID: 4785

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

My concern is that clean healthy water is provided to everyone regardless....

Do you have any other comments to make regarding the future of waters services?

I would like that flouride and other heavy metals be excluded from our water composition.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 06, 2025, 06:06 PM

Contribution ID: 4768

Name Joshua Daniel Mercer-Bootten

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 06, 2025, 04:57 PM

Contribution ID: 4767

Name Vanessa Quin

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I am ok with this if our core rates go down and this isn't just an add on way to extract more and more money. Every business is finding ways to save money I expect the council to do the same. We're not here to pay for poor performance and operational in

Do you have any other comments to make regarding the future of waters services?

If this is just a way of getting us to pay to refresh all the neglected infrastructure after years of using rates for pet projects instead of focusing on maintaining assets and providing core fundamentals these projects best be running with precision and not with an expectation for us to pick up the tab for cost blowouts. What assurances can you provide? What accountabilities will be in place?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 06, 2025, 01:02 PM

Contribution ID: 4761

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

why has Council not considered mater metering as a means of revenue gathering for waters servicing as has already been done for other urban areas in the Waikato Region and what is done for industry / commercial activities. It seems clear that a targeted r

Do you have any other comments to make regarding the future of waters services?

There should have been more than 2 options provided for ratepayers to comment on. It would seem that an option of joining all other Councils in the Waikato would have been worth investigating as this would clearly meet all of the benefits identified for option 1 (for which option 2 is clearly substandard). I vote for option 2, so that at least Waikato ratepayers are saved from the idiocy of HCC.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 06, 2025, 11:09 AM

Contribution ID: 4759

Name Neville Robertson

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 06, 2025, 10:57 AM

Contribution ID: 4756

Name BEATRIZ ROMAN

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Yes charge Auckland for the water you gave them for free. Auckland City Council charges Aucklanders for the water. That money should be for Hamilton.

That is your solution and please stop using rate payers money in this kind of advertising. The elections

Do you have any other comments to make regarding the future of waters services?

Free for Hamilton and don't try to change what is working well just because you what a surprise want more money. This is absolutely disgusting

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 06, 2025, 10:17 AM

Contribution ID: 4755

Name Hannah

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 06, 2025, 05:13 AM

Contribution ID: 4752

Name Melissa

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? just included water charges in rates, its easier for everyone and will save you money in up front costs

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 05, 2025, 04:52 PM

Contribution ID: 4748

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 05, 2025, 12:48 PM

Contribution ID: 4741

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Makes sense, ring-fencing is good.

Do you have any other comments to make regarding the future of waters services?

User-pays makes sense with concessions for those who need them - need to ensure water is affordable for all

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 04, 2025, 08:44 PM

Contribution ID: 4726

Name Josephine Cornes

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Yes, my neigbouru has 6 kids

I'm living alone

User pays

Water belongs to everyone, not religion,, not tribs, not cults, to everyone, the charge should be minimal

Do you have any other comments to make regarding the future of waters services?

The collection of water is vital, suburbs and country residents, must have water collection tanks. Water testing results should be publicly notifyably each month

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 04, 2025, 06:22 PM

Contribution ID: 4723

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services? I hope the current water rate won't increase.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 04, 2025, 01:55 PM

Contribution ID: 4717

Name Anita Leslie

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

There needs to be an urgent installation of water meters because the proposed targeted rates system is grossly unfair to single occupants of houses.

I own a freehold property in a retirement village. I live alone and I work full time. I planted my garde

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 04, 2025, 12:37 PM

Contribution ID: 4715

Name Adele Swart

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Hamiltonians should not be paying water rates. If you want us to pay water rates then council rates needs to be reduced.

Do you have any other comments to make regarding the future of waters services?

It's very hard to make an informed decision between the two as the general public doesn't know the full extent of the two options and the implications it can have on rate payers.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 03, 2025, 06:25 PM

Contribution ID: 4699

Name Joe Dennehy

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

There is no need for water metering which will add \$300.00 plus to each household water bill. No new builds can proceed without 10 000 litres of tankwater from rainwater storage, underground. It would cost the city nothing, and ensure plenty of water for

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 03, 2025, 04:29 PM

Contribution ID: 4689

Name Holly Snape

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I write in support of Hamilton City Council's preferred option to form a joint waters company with Waikato District Council. Water infrastructure is best managed as a shared enterprise to ensure long-term sustainability, efficiency, and affordability for

Do you have any other comments to make regarding the future of waters services?

I would like to add the imporantce of iwi being meaningfully involved in water management decisions. As kaitiaki (guardians) of natural resources, iwi bring a deep understanding of water's cultural and environmental significance. Their input helps ensure that water is managed in a way that respects Te Mana o te Wai—the fundamental principle that water must be protected for the health of the environment and communities. Partnering with iwi strengthens decision-making, upholds Treaty obligations, and ensures that water governance reflects the needs of all people in the region.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 03, 2025, 03:34 PM

Contribution ID: 4685

Name Donald

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 03, 2025, 12:07 PM

Contribution ID: 4674

Name Nikita

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? No

Do you have any other comments to make regarding the future of waters services?

Support this as long as we are able to make sure this entity is run as efficiently as possible with decisions being able to made quick. It should be run with reducing burden on rate payers as much as possible.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 03, 2025, 11:33 AM

Contribution ID: 4673

Name HR

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

It is shameful that we are in this position. The Council has neglected to use its funding and resources to properly plan and prepare for growth, even though the Council knew this was happening, and now this is just another way for the Council (and WDC) to

Do you have any other comments to make regarding the future of waters services?

The cost to live in the Waikato is disproportionately high; and this has been caused by the consistent failure of the Council to property plan and prepare. The lack of accountability and acknowledgement of the Council's failures is not surprising.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 03, 2025, 11:09 AM

Contribution ID: 4672

Name Robert l'Anson

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? I think water meters need to be included in the new joint company

Do you have any other comments to make regarding the future of waters services?

Future populations needs to be built into the new water company and how old are some of the existing water pipes. Do they need replacing now

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 03, 2025, 08:11 AM

Contribution ID: 4665

Name Andrew Jonas

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 03, 2025, 02:19 AM

Contribution ID: 4655

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Why does the council feel it was to charge for a service that has been free for so long generationally it has been managed and supply with out cost

Hamilton is the fastest growing city in NZ more users less cost to serve as it's spread more

Do you have any other comments to make regarding the future of waters services?

Joint services with Waikato District good another charge on already stressed ratepayers bad

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 02, 2025, 08:54 PM

Contribution ID: 4645

Name WINSTON LEE

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 02, 2025, 08:19 PM

Contribution ID: 4640

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

The Council wastes rate payers money on frivolous expenses instead of investing into infrastructure. When the people point out the council's wasteful spending, they're uses "times are changing" to justify the council's actions

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 02, 2025, 06:29 PM

Contribution ID: 4637

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Yes HCC should join with Waikato DC

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 02, 2025, 03:42 PM

Contribution ID: 4634

Name Alison Campbell

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Water services are currently covered by general rates. I therefore expect that the introduction of a targeted water rate *will* be accompanied by a commensurate reduction in the general rate.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 02, 2025, 01:18 PM

Contribution ID: 4629

Name yvonne van dommelen

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

i went to the central library today and feel more informed about the next steps for water, thank you for providing that

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 01, 2025, 09:49 PM

Contribution ID: 4613

Name Marlow Meynell

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 01, 2025, 09:28 PM

Contribution ID: 4611

Name Chris Gore

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

If you have a rain water tank that supplies your own water you should not pay water rates If you have your own waste water system you should not pay rates for wastewater

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 01, 2025, 08:07 PM

Contribution ID: 4608

Name Dan Collins

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

No.

Do you have any other comments to make regarding the future of waters services?

I read through the business case, and I think there were some areas where it could have been improved. It seems heavily biased towards a joint CCO, but the justifications used in the report seem unsupported. A lot of the business case was around financials, and the numbers didn't demonstrate the conclusions. For example, it was said the Joint CCO would have reduced costs - but the financial headlines actually showed higher opex and capex. It's not clear to me this is going to result in a lower cost to consumers overall - and, in fact, the amount of debt required to kick-start is going to be higher than the status quo. The report claims this is more equitable, as that debt can be serviced over the lifetime of the asset - but it also talked about repayment periods being more like 30 years elsewhere in the report. Perhaps it's just my lack of financial expertise - but it would have been good to have explained this.

What is clear, however, is that the real benefit to the joint CCO is by providing more debt headroom. The planned capex exceeds HCC's capabilities - as even being classed as a high-growth region is not enough to borrow for the planned spend.

This brings me to a key issue with this plan. The plan has made assumptions about the capital expenditure required over the period - and I think these assumptions needed to be elaborated upon. For example, in all options presented, it was assumed there will be the introduction of water meters for volumetric pricing. This is one possible solution to a network that isn't (currently) able to service all of its consumers. Research shows that the introduction of volumetric pricing has the effect of reducing demand. Metering is just one solution in a field where there are many (such as reservoirs, increased rates, selecting specific consumers for volumetric metering, etc). Assuming wide-scale volumetric pricing is a good idea, then, it seems surprising that the financials didn't include this new revenue stream. Are we to expect this would not be available within the 9 years that were forecast? I would expect the plan to include the key revenue streams - as finance is fundamental to the business case.

It's concerning that a joint CCO would be established, and one of their first tasks is understanding their own financial viability. I'm left thinking the only reason this is being pushed so hard, is because there's a short period of time and it is hoped (not known) that this idea is good. Watercare is pulling out of their contract to maintain these assets, and I would have assumed that's a result of it no longer being financially viable. Assuming a CCO of some sort, then, is HCC taking on additional risk by creating a joint group? The plan talked about one of the downsides of an HCC-only CCO being that it would be in competition with the WDC. It seems to me, however, that the HCC CCO would have more resources (by virtue of managing more assets and servicing more customers) - so the HCC CCO would actually be in the stronger position. I will note, however, the plan scored the HCC and joint CCO ventures the same in this category and I think that is fair.

A key risk facing HCC is the new fast track process - and it was noted this would require complex agreements between demarcations (e.g. Hamilton and Auckland regions). The joint CCO improves this,



somewhat, by at least resolving those conflicts between HCC and WDC. However, if it were truly in the best interest of both HCC and WDC for those agreements to be made - then surely that could be arranged independently. The joint CCO still doesn't address what was pointed out as the largest risk in this space - Auckland/Hamilton - and an HCC-only CCO doesn't preclude similar agreements.

Assuming HCC needs to discharge more (treated) wastewater into the Waikato river, it seems disingenuous to say that the environmental impacts for the joint CCO are lower than that of the HCC-only CCO. That's basically suggesting that Hamilton City can spread their waste over a larger area and that, by doing so, the environment is somehow better off. I have heard the solution to pollution is dilution - perhaps there's some merit there as lower-concentration waste everywhere is less bad than high-concentration waste in a single area. Nonetheless, the report seems quite vague in this regard. It makes the assertion, but doesn't provide the justification. Why is a longer stretch of river better? Why are other options, like paying WDC to accept some amount of our waste water, not included in this report? They achieve the same goal without the financial liability of taking on WDC (the very assets that Watercare no longer wants to service).

For operational effectiveness, the joint CCO scored higher than the HCC-only CCO because it had a larger service - i.e. the same resources could be used over a larger area which, by definition, is more efficient. However, this same reasoning is true of an HCC business unit - which operates independently of the main council, but still shares some of those resources. This, therefore, is scoring being inconsistently applied in favour of a joint CCO.

Joining that CCO - merging assets and pooling any other resources and capital - is said to be done fairly and equitably. HCC has more assets, so they will end up with a bigger share. Presumably this means they choose more of the board, so have more influence over the direction of the CCO. Assuming this merge can happen, then, we see agreement between HCC and WDC. The same agreement needed to deliver cross-boundary projects - and the report is suggesting that this agreement is complex and difficult. It's hard to understand, then, why HCC and WDC can't negotiate cross-boundary projects (i.e. work together) but they are able to form a joint organisation with that same purpose. In fact, there's a whole new scoring category for this and is heavily in favour of the CCO. Suggesting other councils can join the CCO, share the benefits, but rules out those same agreements (in terms of points) without the joint CCO. It seems inconsistent. It's just disappointing that the business case is delivered this way. It's a comprehensive plan in a direction that, at face value, doesn't make a whole lot of sense and lacks the sort of rigour I would have expected to see. We're expected to consult - and it's not really obvious that consultation is wanted as much as it is (legally) required.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Apr 01, 2025, 09:49 AM

Contribution ID: 4582

Name colin jones

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for: Commercial & Industrial Consultants Ltd

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

HCC already charges for water on commercial properties and residential with swimming pools. It would be more sensible to require all new properties to have meters and to roll out meters for all properties over say 10 -15 yrs. This would reduce water usage

Do you have any other comments to make regarding the future of waters services?

By only providing 2 options to the survey HCC is not being genuine in offering a consumer choice. The Govt is clearly going to require amalgamation of councils in the future. It would therefore be more sensible to incorporate Waipa into the water services immediately.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Apr 01, 2025, 08:47 AM

Contribution ID: 4580

Name M Bides

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Keep it as it is.

Do you have any other comments to make regarding the future of waters services? Just teach people how to conserve water. Online tips is most cost efficient.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Apr 01, 2025, 07:20 AM

Contribution ID: 4576

Name Aine Colson

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? I support water charges being ringfenced.

Do you have any other comments to make regarding the future of waters services?

I don't agree with higher value properties being made to subsidise water use at lower value properties. Water is a utility and should be billed based on usage as all other utilities are. As Hamilton doesn't have water meters setting water rates based on occupancy would seem more equitable. The current and proposed systems result in unfair situations like retired people on a fixed income or single people paying proportionately more for water than large families, and the same sized households paying different amounts based on their neighborhoods. I think that Council should be working on distributing water costs fairly.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 31, 2025, 07:11 PM

Contribution ID: 4562

Name Angus Gray

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 31, 2025, 12:55 PM

Contribution ID: 4547

Name John Clements

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I dont belive that water rates are necessary.

Do you have any other comments to make regarding the future of waters services?

Our Hamilton water is already the best in the country. Just stop adding flouride. Stop poisoning us and save money too. Why do we need millions of dollars of upgrades.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Mar 31, 2025, 12:38 PM

Contribution ID: 4545

Name Kathleen Heather McCaughtrie

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Yes. The base line is billing the already struggling rate payer more for this restructuring of primary water supply. It ignites a flame at both ends of the candle with the ratepayer in the rapidly diminishing middle!

Do you have any other comments to make regarding the future of waters services?

Yes. Contradictory, the considerations of environment, promoting new housing/developments, climate change, the economy, affordability for the rate payer, caring for our river, etc. are all at odds against each other. The wick is burning at both ends. How exactly does government promote more housing developments and destruction of the environment - OUR creation of Climate Change - while proposing to mitigate damage to the environment and causing Climate Change? Does drought, earthquakes etc. help supplying water?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 31, 2025, 07:59 AM

Contribution ID: 4529

Name Jan Ballantyne

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

When I lived in the Waipa district targeted rates saved me around 80 per year. My water use has always been somewhat conservative so I was no longer subsidising neighbours who were not conservative or had such things as swimming pools. Therefore I suppo

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 30, 2025, 10:57 PM

Contribution ID: 4528

Name Barry Todd

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Keep water in Lyon the rates accounts. We already pay exhorbitant amounts of money without getting real value for our money inputs

Do you have any other comments to make regarding the future of waters services? Water is a human right and must be free for ratepayers

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 30, 2025, 07:51 PM

Contribution ID: 4519

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 30, 2025, 05:20 PM

Contribution ID: 4516

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Install Water meters to reduce water use and save on upgrades

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 30, 2025, 04:03 PM

Contribution ID: 4514

Name Richard Jones

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Make sure proper planning/budgeting is done in line with Hamilton's 5 - 10 yr growth plans. Put in place "skeleton" framework to cope with 15-20 yr plans.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 30, 2025, 10:24 AM

Contribution ID: 4498

Name Chris Hughes

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Totally agree with user pays for water use. The same should apply for all other HCC services. It is however critical the water services delivery company is run by an independent expert board selected on merit, not ethnicity.

Water is a gift of nature, is

Do you have any other comments to make regarding the future of waters services?

Must be delivered efficiently and with affordability being a key criteria. We have a plentiful supply and access to free fresh water in the Waikato. It must be treated and distributed in an efficient manner.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 30, 2025, 12:04 AM

Contribution ID: 4491

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 29, 2025, 01:18 PM

Contribution ID: 4477

Name Gaylene Bobsien

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 29, 2025, 10:12 AM

Contribution ID: 4473

Name Kathy Barnes

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 28, 2025, 04:18 PM

Contribution ID: 4456

Name Garry Mohn

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Neither. We (HCC area) are better on our own and not as a company either. What we have now works.

Option 1: is a watered down version of Three Waters

Option 2: will look like the mess that Auckland has. It will result in higher water charges, very high &

Do you have any other comments to make regarding the future of waters services?

What we have now works for Hamilton.

Also, get rid of the overpaid consultants that you use.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Mar 28, 2025, 01:42 PM

Contribution ID: 4451

Name neil blakeman

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

given that the fact that no one can manage budget in any business that is around the councils leadership is required.

Do you have any other comments to make regarding the future of waters services?

such shorted sighted waste of money to form new business models.

look at Auckland. if you can't learn from that mess up.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 28, 2025, 01:21 PM

Contribution ID: 4450

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? I think Hamilton should have water meters as this would ensure those who use the water pay for it and experience from Tauranga shows introducing water meters decreases overall city water usage.

Do you have any other comments to make regarding the future of waters services?

I think Hamilton should have water meters as this would ensure those who use the water pay for it and experience from Tauranga shows introducing water meters decreases overall city water usage.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 28, 2025, 07:35 AM

Contribution ID: 4443

Name B Morgan

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?Do rates go down if we have a new set of rates?

Do you have any other comments to make regarding the future of waters services?

Do businesses including farms pay more for water? Will there be a an option to pay zero for low water usage? Who pays to install meters? Why can't the council include the cost in rates already paid by making cost savings?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 28, 2025, 04:26 AM

Contribution ID: 4439

Name Ann Morgan

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 09:25 PM

Contribution ID: 4433

Name Andrew Dowdle

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 27, 2025, 09:14 PM

Contribution ID: 4430

Name BRANDON EPAPARA

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Have a set rate and not fluctuate as its very hard for renters to pay a fluctuating rate each month

Do you have any other comments to make regarding the future of waters services?

Have a set rate and not fluctuate as its very hard for renters to pay a fluctuating rate each month

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 09:13 PM

Contribution ID: 4429

Name Carrole Keene

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? How can we make informed decisions when us as rate payers do not have the break down of how your structure building would be. The voting tick is in favour of burocrats. The ones wasting rate payer money!!!

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 08:37 PM

Contribution ID: 4426

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Should install water meters

Do you have any other comments to make regarding the future of waters services? $\ensuremath{\mathsf{No}}$

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 08:22 PM

Contribution ID: 4424

Name hao yu

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Please define "efficient." and will houseowners see any rate deductions?

given my understanding, current rates will be separated to two parts-- rates and water usage fee

Do you have any other comments to make regarding the future of waters services?

no matter what you guys is going to do, please don't make Hamilton become a unaffordable city.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 05:10 PM

Contribution ID: 4411

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 02:20 PM

Contribution ID: 4401

Name David Moynahan

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Don't need yet another set of rates to pay for Council's negligence maintaining and developing essential infrastructure.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 02:19 PM

Contribution ID: 4400

Name blair smith

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 27, 2025, 01:53 PM

Contribution ID: 4399

Name Ben Preston

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for: Living Systems Development

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? In general, the approach seems sound – Though I highly encourage Hamilton City Council, Waikato District

In general, the approach seems sound — I hough I highly encourage Hamilton City Council, Walkato Dis Council and the new CCO to consider the points below.

Do you have any other comments to make regarding the future of waters services?

This seems like a reasonable approach, though I strongly encourage you to consider that this is one piece of a larger puzzle. There are two key points I want to make here:

- 1) This is an economic solution designed primarily to address an economic problem. That is valid, but this is also a technical problem. Despite this, the problem is not being considered from a technical view-point at a national and regional level. Opportunities are being missed as a result, and unless this is addressed I would bet hard money that you'll find a very similar picture emerging in 10+ years time.
- 2) The proposed approach focuses almost exclusively on supply-side, and does nothing to address one of New Zealand's primary challenges: Demand-side. New Zealand has some of the most inefficient water-use practices in the world, including one of the highest per capita potable water uses in OECD. The fact is that New Zealand is a long way behind the curve in terms of adoption of practices normalised elsewhere like rainwater re-use, greywater re-use, water efficient fixtures and fittings, smart metering, intelligent use of decentralised infrastructure, and more. As a result, we continue to rely on outdated technical approaches that leave us in reactive cycles trying to build more and bigger pipes to service growth requirements without addressing one two of the core, underlying issues: i) The suitability of those supply-side measures in comparison to other options available to us today and ii) The unnecessarily and avoidably high demand-side draw on potable water, wastewater and stormwater discharge and electricity use.

From a Council point of view, you are in a position to address this by ensuring that as part of the new CCO planning measures are put in place that support more responsible resource use. This is not rocket science, and it has been successfully done in many, many other places. Check out New South Wales' BASIX scheme and Victoria's Built Environment Sustainability Scorecard (BESS) for just two examples (noting that these two examples are now themselves outdated, and the opportunities today are even greater given a more comprehensive societal understanding of ecology, water cycling and a vastly different technological landscape).

The problems you're intending to address will not be addressed until you begin to incentivise, encourage and support education across the general public, plumbers, contractors, developers and more as to the benefits of measures the reduce demand on centralised infrastructure, and thus ensure capital works investment goes further. The opportunity for Council in general here is to do this in a way that allows for development capacity to be unlocked ahead of the delivery of capital works by incentivising these measures such that developments are less reliant on centralised infrastructure, and much of the recently rezoned land can be developed sooner on the condition that developers implement more sustainable measures. The opportunity is huge, but I fear it will be missed if those involved in this process do not act courageously and with a sense of purpose to do the right thing rather than the easy thing.



Hamilton and the Waikato have an opportunity to lead something nationally significant here that solves multiple challenges – housing availability, sustainability, infrastructure constraints, resource use – in one swoop. Genuinely, if there is anything I can do to support that process (having been involved in this space for a number of years over seas), I'm here to help.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Mar 27, 2025, 11:54 AM

Contribution ID: 4389

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Charge fairly for water services.

Do you have any other comments to make regarding the future of waters services?

Please realise that any charges put to businesses will be oncharged to consumers. This coupled with your outrageous rates increase will cripple most homeowners.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 09:44 AM

Contribution ID: 4388

Name Shelley

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? We should all contribute to making sure our water services are efficient. I agree with targeted rates.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 08:53 AM

Contribution ID: 4385

Name Gary

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? More information delivered to ratepayers in a way that makes it easy to understand how and what these changes will mean.

Do you have any other comments to make regarding the future of waters services?

We need an innovative and major change in how we manage our water, that benefits people and the environment, while being economically viable. Managing water the same way we have for the last 150 years is no longer possible, and simply charging ratepayers more is not the answer. I propose that we can utilise our water far more efficiently by integrating non-potable supply into new builds and developments, and it would be a great failure of council not to investigate this option further.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 07:56 AM

Contribution ID: 4382

Name Jenny Robertson

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

We are part of the wider Waikato community and it makes sense to join together in a shared vision of how to manage water for the region. This will result in a unified approach and save costs for all parties. I do not support efforts to go it alone and replicate facilities, this is wasteful and unsustainable. Together we have more resources at our disposal.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 06:17 AM

Contribution ID: 4376

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 03:59 AM

Contribution ID: 4374

Name Te Ara

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I believe the govt should be allocating more taxes to help developing cities like Hamilton. So many are homeless, needing emergency, transitional or Kainga Ora homes and out committing crime because of high cost of living. Making water a business model is

Do you have any other comments to make regarding the future of waters services?

I say a big no to smart water meters or even costs falling onto tenants! It's hard enough trying to fork out \$600-700 for a shitty run down mould stricken damaged home with increase in food, gas, electricity, insurance and no caps on rental prices only to have the council want to bring metered water in for tenants. How the heck are struggling people suppose to afford water when rentals are out the roof and constantly rising in price with shortages, people can barely afford food or power and now we have to contemplate taking water from public sources because some simply can't afford all these extra increases everywhere and yet very little to no increase in incomes.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 27, 2025, 12:02 AM

Contribution ID: 4372

Name Jay Barker

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

The listed details for option 1 are all positive and contain no negative aspects while the details for option 2 are all presented in a negative view. What is also missing is the negative experiences that the wellington and auckland have had with the water

Do you have any other comments to make regarding the future of waters services?

I am disappointed in the way this survey has been implemented to push a specific agenda rather than a genuine attempt to gather the views of the ratepayers or inform ratepayers of all the positive and negative aspects of the two options. It is also disappointing that the positive and negative aspects of the current system is not listed in this survey.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Mar 26, 2025, 11:24 PM

Contribution ID: 4371

Name Quin Proctor

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? I think targeted rates are a good idea. It's great to be able to break down and audit costs more specifically.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 11:24 PM

Contribution ID: 4370

Name Mitchell

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I'm not opposed to it, but telling people you have two options and without even proving me any implications of each choice is pretty disingenuous as a process.

I think the approach of going with waikato district (WD) is [redacted]. And again, this is wit

Do you have any other comments to make regarding the future of waters services?

I prefer it in my rates because then it's one bill. Charge commercial separate but for residential it's so much easier to be included in rates. People anticipate this to be an excuse to charge people more when you're already increasing the rates significantly over the next few years.

If I lose 50 bucks off my yearly rates I'd expect to roughly only be paying 50 a year for water. Just as a generalised amount.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 11:09 PM

Contribution ID: 4369

Name Dave Jones

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Don't mind targeted water rates if the water charged on our current rates is taken off reducing the rates and rate payers aren't paying twice You will more than make up the reduction with targeted water rates

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Mar 26, 2025, 09:23 PM

Contribution ID: 4367

Name Julia Taylor

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Land rates and regional rates are exorbitant. My husband and I are on super, aged in our 70's. We simply cannot afford another bill in our household. Electricity, gas have gone up yet again. Meat is a rarity in our house. One chicken breast has to do th

Do you have any other comments to make regarding the future of waters services? No water rates.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 07:29 PM

Contribution ID: 4354

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 07:11 PM

Contribution ID: 4351

Name Laura Davidson

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? I support targeted rates provided they are ring fenced and spent only on water services.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 06:18 PM

Contribution ID: 4347

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 26, 2025, 06:14 PM

Contribution ID: 4345

Name James Peers

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

The options provided above do not provide any meaningful explanation as to the impact of either choice. The decisions and feedback you receive will likely be completely arbitrary based on the choices presented.

Do you have any other comments to make regarding the future of waters services?

Provide some basic pros & cons if either choice in terms of quality of service, cost to rate payers, environmental impacts etc

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 06:09 PM

Contribution ID: 4344

Name Rithvick Murali

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Please do

Do you have any other comments to make regarding the future of waters services? Must be sustainable in the long term

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 06:08 PM

Contribution ID: 4342

Name Dennis Johns

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Why are we not paying for where on a user pays basis? It would immediately reduce present water use and defer future capital costs related to water. It does have an upfront cost but that will be recouped over a relatively short time and is a sensible ca

Do you have any other comments to make regarding the future of waters services?

See above. The present method of charging rate payers for water is inherently unfair, and there is no incentive to lower individuals water consumption. Look at what happened Iin Tauranga when they went to metering and charging.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 06:05 PM

Contribution ID: 4341

Name Alex

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I support a charging for water use in line with rateable property value. Properties worth more money (commercial or residential) tend to be larger and use more water.

Water charges should scale with property value. This produces a cheaper to administer

Do you have any other comments to make regarding the future of waters services?

I don't mind rate rises if the money is out to good use. I would rather council make investments large enough to do a high quality job that will last versus cutting corners and producing a poor job that inevitably needs to be revisited at additional cost.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 06:00 PM

Contribution ID: 4339

Name Matthew Whitmore

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? I think this is a great idea

Do you have any other comments to make regarding the future of waters services?

Keep improving water quality in streams/rivers and installing enough water assets to handle future growth

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 05:19 PM

Contribution ID: 4333

Name Dave Doggart

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

If rates are to be targeted, then rating for water should be based on usage (metered)

Do you have any other comments to make regarding the future of waters services?

All of the surrounding councils should be collaborating together on this issue. I would like to see Waikato/Waipa and possibly Matamata-Piako working with Hamilton City Council on this.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 04:15 PM

Contribution ID: 4327

Name Dharmasundren Govender

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Yes, any rates on water will be passed on by the landlord onto the tenant. It is hard enough for tenants to make ends meet because of high rentals.

Do you have any other comments to make regarding the future of waters services?

Put metres on those properties that leave their lawn and berm sprinklers on during water restrictions and overnight and charge them the same rates that Auckland pay for their water.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 09:53 AM

Contribution ID: 4313

Name Mel Chivers

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 26, 2025, 09:40 AM

Contribution ID: 4312

Name Randy Panzo

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I say no... this should have been factored in during the future plan with rates increasing already by 100% in the next 4 years

"Hamilton City Council's 2024-2034 Long-Term Plan includes an average general rates increase of 16.5% in 2024/25, with planned

Do you have any other comments to make regarding the future of waters services?

Maybe water metering might be more fair.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 09:35 AM

Contribution ID: 4310

Name Vijayabala

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Please give us future scope of rates increase under the proposals

Right now the previous proposal made 3 years ago is thrown out of the window in terms of projected rates increase.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 26, 2025, 09:34 AM

Contribution ID: 4309

Name Sushanth

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

What costs are involved in setting up these targeted rates.

I assume there should not be any additional costs since only changes that are made are the ones to the rates invoice.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 25, 2025, 11:32 PM

Contribution ID: 4305

Name Gavin Fitz-Herbert

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

A joint waters company should not be formed, the money collected for Hamilton water should stay in Hamilton and not be used to help prop up another council.

Aucklanders have long since complained about the increased costs of their water since their servi

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 25, 2025, 07:42 PM

Contribution ID: 4294

Name Lyall

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

1. The most critical thing is that it must NOT increase our overall rates bill, which is becoming excessive and unaffordable as it is! If you think differently, you're living in a fantasy land. When Watercare and Metrowater took over the water assets f

Do you have any other comments to make regarding the future of waters services?

- 1. A much more democratic and effective solution would have been to vest all of the water assets in the REGIONAL Council, thereby creating sufficient critical mass to attract and retain appropriate numbers of skilled staff needed for such a critical lifeline service. They already provide highly effective pest control and flood management services at an affordable price, so it is highly likely that this would be substantially more effective than creating a new organisation. You should still investigate this, as it would totally avoid the unnecessary duplication and costs of the management, HR, IT and financial infrastructure of existing local and Regional Councils.
- 2. For genuine and effective accountability, the new company MUST be independent of any council staff, and DIRECTLY accountable to an independent Board comprising representatives (in proportion to population) of the participating Councils (i.e. the Board members would be elected Councillors, not HCC staff). The new company needs to be DIRECTLY accountable to Councils, NOT to any existing HCC executives or staff. This is because HCC executives have proven year on year that cost containment is not in their training, mindset, or vocabulary, and only want to bloat the organisation to justify a bigger pay packet for themselves! This has to stop.
- 3. After vesting the water assets in either the Regional Council or a separate organisation, make sure the HCC management is totally reorganised to eliminate the existing bloated management structure, waste and fantasy projects!

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Nο



Date submitted: Mar 25, 2025, 06:18 PM

Contribution ID: 4289

Name Robin

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

New rates for water services -No.

Water should be meter reading, charged as per user. small house hold use less compare to other user who dont pay rates, so they will waste water because they dont pay rates. Please have meter reading water charges Not inc

Do you have any other comments to make regarding the future of waters services?

Water bill should be separate Not included as new rates. This is fare way to go ahead with new water services.

Auckland has separate water bill, why this council proposing as new targeted 'rates' for water services? I am a rate payer, our HCC rates are already too high

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 25, 2025, 04:42 PM

Contribution ID: 4278

Name John Elliott Stevenson

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

I think water meters do make some sense which is essentially user pays for the water used and focuses the account payer on reducing water usage. This can highlight inequity however where the more affluent will not hesitate to fill swimming pools or water lawns or have 30-minute showers.

Creating another standalone business unit would appear to be less agile, add extra cost and complexity.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 25, 2025, 03:05 PM

Contribution ID: 4273

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services? $\ensuremath{\mathsf{No}}$

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 25, 2025, 12:28 PM

Contribution ID: 4267

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 25, 2025, 11:44 AM

Contribution ID: 4260

Name Jo Millar

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

It is crucial that we take action to upgrade and long-term plan properly for our water systems. The combined option seems like the most sensible way to go- keeping a largely status quo arrangement that is not coping with current needs or future proofing, has not been working well so far.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 25, 2025, 10:39 AM

Contribution ID: 4258

Name Frankie Letford

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

This should have happened years ago. Yes it must be done. Other cities have done it and it keeps people from wasting water.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 25, 2025, 07:42 AM

Contribution ID: 4247

Name Tania Heke

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? It allows for greater transparency for what rates are being spent on.

Do you have any other comments to make regarding the future of waters services?

I'm pleased to see the councils working together to find a collective solution to waters.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 25, 2025, 04:54 AM

Contribution ID: 4240

Name Paul Martin

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? No

Do you have any other comments to make regarding the future of waters services? $\ensuremath{\mathsf{No}}$

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 25, 2025, 03:01 AM

Contribution ID: 4239

Name Trevor MacRae

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Ensure any Council Controlled Organisations has ACCOUNTABILITY to Deliver. Has a CAPPING on Salaries. Bonuses are NOT a GIVEN & will need to be signed off independently of CCO (By HCC & WDC). (I disagree with Bonuses as it is a Bun Fight of Gifting \$\$\$ to

Do you have any other comments to make regarding the future of waters services?

It is not an excuse to create ANY GIFTED SEATS. (So do not introoduce any arrangement as was proposed by the 'Ardern Government'. These are RATE PAYERS ASSETS you are dealing with our Money. Hence be Responsible & work in the interests of Ratepayers).

(While you are at it reduce the number of HCC Councillors we have. To many of a Free Bus Ride....). NO supporting Documents:

However, You are already Operating Waters Plants. Effectively covering 'Three Waters'. There is sufficient Legislation for 'Potable Water', these Rules/Regulations are Law. Other Councils have Failed from NOT understanding their Obligations so CCO members to Sign up as being fully Competent & understanding THEIR obligations. Any who Fail then clear your desk & NO swan song funded exit.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 11:23 PM

Contribution ID: 4235

Name Vilay Patel

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? None of this option is best for the people as most of people are struggling with economy and very high expenses and to add one more bill to the family will effect so many people.

Do you have any other comments to make regarding the future of waters services?

I would suggest hamilton council should continue offering water services same and cut down on expenses on road works as there is always road works going on in most of suburbs and most of them are worthless.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Mar 24, 2025, 10:12 PM

Contribution ID: 4231

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Mar 24, 2025, 09:54 PM

Contribution ID: 4230

Name Kelly Stokes

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services? I do not believe that it will be delivered cheaper.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 09:08 PM

Contribution ID: 4223

Name Reuben Waite

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Please keep the targeted rates as low as possible

Do you have any other comments to make regarding the future of waters services? $\ensuremath{\mathsf{No}}$

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 09:07 PM

Contribution ID: 4222

Name Daniel Hishon

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 24, 2025, 09:01 PM

Contribution ID: 4221

Name Tejas Patel

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Water should remain free

Do you have any other comments to make regarding the future of waters services? It should remain free

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 24, 2025, 08:57 PM

Contribution ID: 4219

Name Ellieda Komene

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Fully support

Do you have any other comments to make regarding the future of waters services?

Forming with other councils makes financial sense and is an efficient use of time and money

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 08:39 PM

Contribution ID: 4217

Name Arron Frost

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

No to water meters! Water costs 30% of my rates. Are you going to drop my rates bill by 30% if you put in water meters??

I don't think you will so your changes will amount to theft.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 07:46 PM

Contribution ID: 4215

Name Nadeem Ahmed

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 24, 2025, 07:44 PM

Contribution ID: 4214

Name Rowan Jamieson

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Just get on with it! And employ some people to do the work instead of pumping up Downer's profits at my expense.

Do you have any other comments to make regarding the future of waters services?Do it now. It will never be any cheaper.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 07:03 PM

Contribution ID: 4212

Name Chrissy makata

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Times are tough, and affording everyday essentials is already a struggle. Receiving massive rate increases—knowing the funds aren't always used as they should be—is beyond frustrating. Do right by us for once. People are barely keeping up with bills as it

Do you have any other comments to make regarding the future of waters services?

Stop hitting us with massive rate hikes and start managing funds properly. Councils waste money on bloated salaries, failed projects, and endless consultants while basic services suffer. Fix the roads, track spending, and do your job instead of making residents pay for your mismanagement.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 06:58 PM

Contribution ID: 4211

Name david benson

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 24, 2025, 06:12 PM

Contribution ID: 4207

Name Jordan

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Our rates are going up already and underdelivering hugely, no targeted rate should be introduce; rather cut wasteful spending and reallocate funds.

Do you have any other comments to make regarding the future of waters services?

Stop using rate payers as a piggy bank and wasting money.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 06:07 PM

Contribution ID: 4206

Name Stephen M Barnes

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Why do we need to form an in house unit? Don'y we have one already? Who looks have the water now? Just continue with what we have. External one + more management = more cost.

Do you have any other comments to make regarding the future of waters services?

No you can not increase rates- you did that last year. What happen to that money. What happen to the money from Labour re three waters project they were pushing. How did HCC get and that was it spend on?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 05:33 PM

Contribution ID: 4201

Name Ali

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

If the charges remain on the onevrates bill that could be ok. However, having separate bills for rates and water is not something I'd like to see. Ultimately, we end up paying mire. The same thing happened when we had to start paying separately for envi

Do you have any other comments to make regarding the future of waters services?

I strongly object to water mryers and charging people to use water. This will create a new class of people that can't afford to use water services and that us not correct. Using a uniform charge to spread water costs across all rate payers is more equitable. Although, as we are charged based on capital value, i would end up paying more than I use as my house only one bathroom, one toilet etc, averaging the costs across the rate base is a more socially just way of doing it.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 05:28 PM

Contribution ID: 4200

Name David Phillips

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? By targeting rates there will be a greater chance that squeezes elsewhere will not affect delivery.

Do you have any other comments to make regarding the future of waters services?

Contractor involvement should be on the basis of ability to deliver complete programmes to date and within a competitive price.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 05:03 PM

Contribution ID: 4198

Name Liam Roxborough

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Charges for water should be based on how many bedrooms a house has and if they have a pool or not.... A \$500,000 3 bedroom house are going to use close to the same amount of water as a \$800,000 3 bedroom house.

Do you have any other comments to make regarding the future of waters services?

Upgrades should happen as new housing developments are proposed.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 04:22 PM

Contribution ID: 4194

Name Amanda Collins

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Residential customers, as well as businesses sgould be charged for the volume of water they use, meters are available.

This means people pay for and are aware of what they use.

The majority will reduce their water useage once they understand the volume t

Do you have any other comments to make regarding the future of waters services?

Looking at the experience of English Water companies, privatised in the 1980s, there has not been responsible CAPEX investment. Vast sums of money have been borrowed to pay out to overseas share holders who have no engagement in the provision of drinking water and the strict control of sewage released into the waterways and the sea.

Learn from the mistakes in England. Do not privatise the Option 1 solution.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 04:12 PM

Contribution ID: 4193

Name Dennis Jones

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? We already have a rate included in our rates for water. DO NOT increase our rates any further, pay for it with cost cutting and prevention of fanciful uneeded projects.

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

No

Attachment:





Date submitted: Mar 24, 2025, 02:22 PM

Contribution ID: 4185

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 02:09 PM

Contribution ID: 4184

Name Ashlin Cuff

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 24, 2025, 02:01 PM

Contribution ID: 4182

Name Grace Hawke

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 24, 2025, 01:52 PM

Contribution ID: 4181

Name Matthew Burt

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Both options terrible. We should not have water rates. Council continuing to treat people of this city as cash cows to drain. Both options will be more than likely operate poorly. Would trust the first option paring with the outfit that operates currently

Do you have any other comments to make regarding the future of waters services?

Disappointing this is the outcome. As above we shouldn't have the burden of water rates as rate payers. Since owning a home in this city i have seen nothing but unprecedented hikes in rates, fees and other negative direction for people just living my life.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 01:46 PM

Contribution ID: 4180

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Targeted rates should not be imposed on sportsclubs and facilities, schools charities or community groups. Commercial enterprises should be included as this should be part of their daily operating costs.

Do you have any other comments to make regarding the future of waters services?

Responsibility should be shared amongst those reliant on the water - Hamilton, Waipa, Waikato councils.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 01:37 PM

Contribution ID: 4179

Name Nikhil Varghese

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Water should be free that's why people prefer Hamilton over other cities.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Mar 24, 2025, 01:17 PM

Contribution ID: 4178

Name Michelle Templeton

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

The sooner water meters are installed the better - they need to be smart meters with a customer app that allows people to see how much water they use each week (similar to Energy providers).

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 01:14 PM

Contribution ID: 4177

Name Colin Sargeant

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Target the leaks around the city first. We are already paying for waste.

Do you have any other comments to make regarding the future of waters services?

KIS Keep it Simple

Keep the mumbo jumbo out of it!

Water is a natural resource and and belongs to everyone.

It cannot belong to no one group or individual.

Council's job is to collect, treat, distribute/pipe and recover. Nothing more nothing less!!!

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 01:10 PM

Contribution ID: 4176

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

There needs to be a push towards wider household water metering. People respond to price incentives and can be nudged towards more responsible water usage.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 01:03 PM

Contribution ID: 4175

Name Samuel McCabe

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

I do not support very long term loans, as the interest can mean ratepayers have to contribute more over the life of the loan. I would encourage sticking closer to the council limit of a 30 year loan. I think it is also important that Waikato Tainui are well represented and more is done to restore the health of our waterways which are severely polluted.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 12:56 PM

Contribution ID: 4173

Name Dunstan Sheldon

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I was in favour of the original Three Waters idea put forward by the last Labour Government. There were two main reasons for my opinion. First, the simple fact that, with a population of roughly five million, New Zealand needed organisations big enough to

Do you have any other comments to make regarding the future of waters services?

I would have preferred to have stormwater management under the CCO.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 12:30 PM

Contribution ID: 4170

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Accountability should be on the Council alone rather than transferring it to another organisation at more cost to the ratepayers \$6 million as well as another way t add water rates ti an already escalating rate bill. NB Auckland CCO is not a good example

Do you have any other comments to make regarding the future of waters services?

The Council should try to focus on what it is set up for ie management of the cities basic infrastructure including water and waste management rather than focusing on mayors trying to leave some legacy that gets overturned with the next mayor elected in.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 12:28 PM

Contribution ID: 4169

Name Ian Bridge

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

The biggest growth in WDC is at Pōkeno. Hamiltonians don't want be responsible for the enormous growth in this area. Thus we should stay separate or merge with Waipa where there is greater community of interest.

Do you have any other comments to make regarding the future of waters services?

Yes no need to add another level of bureaucracy to the cost of living in Hamilton.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Mar 24, 2025, 12:21 PM

Contribution ID: 4168

Name Fiona

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 2: Forming an in-house business unit

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I think it's much too expensive right now to be bringing more expenses into the community. I think look at the businesses that are creating more profit before looking into households. People are genuinely struggling with the bills they're holding now and

Do you have any other comments to make regarding the future of waters services?

I genuinely believe we should be focusing on storm water infrastructure as winter is approaching climate change has affected many areas as we've seen so adding more rates on the people are going to end up driving people out. People get tired of bills you should feel the same.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Yes, I would like to speak to my submission



Date submitted: Mar 24, 2025, 12:14 PM

Contribution ID: 4165

Name Ray Blackley

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Properties with Swimming Pools need metering. Until Water meters are installed on all properties it is unfair to propose charging on water usage going property vaue

Do you have any other comments to make regarding the future of waters services?

Keep all Water Services under Hamilton City Council control and don't allow outside interests to take over.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 11:46 AM

Contribution ID: 4161

Name Fiona Hurst

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

I feel that water rates based on CV is ludicrous. Does it matter where you live, we all drink the same water, use the same water to flush our toilets. I don't understand why a house that may be valued more on paper than the next house pays more for the

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 11:18 AM

Contribution ID: 4159

Name Norman Holm

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Water should be basically free to the individual user. It's a human right. Corporations and other heavy users should pay. But I fear water meters, especially minimum usage charges

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 24, 2025, 10:39 AM

Contribution ID: 4157

Name Aaron

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Please do not charge for water, we cant afford the rates now let alone water rates

Do you have any other comments to make regarding the future of waters services?

Please look at what you are spending our money on, its crazy, no wonder people are leaving

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Date submitted: Mar 24, 2025, 10:33 AM

Contribution ID: 4156

Name Kris

Are you giving feedback on behalf of an organisation?

Yes, I am the official spokesperson for:

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Cost of living is already too high. Rates are incredibly high and as a small business owner this is nearly breaking us. To think an increase in rates is going to be the case places immediate pressures that are hard to accept after what has seemed like an

Do you have any other comments to make regarding the future of waters services? Reconsider the rates increase

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 10:32 AM

Contribution ID: 4155

Name Trev Margolin

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? To me joining up with other Councils is a no-brainer. (And, preferably, more than one). Things like this generally get economies of scale. My only concern would be to ensure Hamilton City doesn't pay more than its fair share. (Which is, admittedly, diffic

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 10:25 AM

Contribution ID: 4154

Name Sudeshna Banerjee

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Since Waikato River runs through Hamilton, and we already pay high rates to the council, I don't think we should be charges rates for water services, especially in times where families are struggling to meet ends. If there is reduction in the current rate

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 10:02 AM

Contribution ID: 4153

Name Will Collin

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Seems like it is the only option available. Would support water meters being installed for even more transparency, to help identify leaks, and to better target the targeted rates at properties that use more water.

Do you have any other comments to make regarding the future of waters services?

Greater scale would lead to even more efficiencies (economies of scale). Involving iwi in water services delivery was not, and is not, a mistake and iwi should be involved to the maximum extent possible at the decision making table, and at all levels of water service delivery. Make sure Te Ture Whaimana is being given effect to.

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 09:32 AM

Contribution ID: 4151

Name Not supplied

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Do you have feedback on Council's proposal to introduce new targeted rates for waters services? Adding the cost of water rates to people already struggling to pay rates with the rate hike we are expecting is not going to work. Elderly who still live in their own homes and live solely on the pension just wouldn't be able to survive and would end up n

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.



Date submitted: Mar 24, 2025, 09:02 AM

Contribution ID: 4149

Name Parvati Patel

Are you giving feedback on behalf of an organisation?

No, these are my own personal views

Which option do you think would be best suited to deliver waters services in the future?

Option 1: Forming a joint waters company with Waikato District Council (supporting Council's preferred option)

Do you have feedback on Council's proposal to introduce new targeted rates for waters services?

Do you have any other comments to make regarding the future of waters services?

Feel strongly about your feedback? You can also support your written feedback by speaking with us at a Council meeting.

Item 6

Council Report

Committee: Council **Date:** 06 May 2025

Author: James Clarke **Authoriser:** Blair Bowcott

Position: Corporate Planning & **Position:** General Manager Strategy,

Advocacy Manager Growth and Planning

Report Name: Verbal Submissions Report - Proposed 2025/26 Fees and Charges

Report Status	Open
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Purpose - Take

 To inform the Council of the submissions received on the Schedule of Proposed 2025/26 Fees and Charges.

Staff Recommendation - Tuutohu-aa-kaimahi

- 2. That the Council
 - a) receives the report;
 - b) hears and considers public submissions arising from the public consultation undertaken on the Schedule of Proposed 2025/26 Fees and Charges from 24 March to 27 April 2025; and
 - c) notes that a deliberations report containing feedback from the consultation and hearings will be brought to the 29 May 2025 Council meeting for consideration.

Executive Summary - Whakaraapopototanga matua

- 3. 12 submissions on the Schedule of Proposed 2025/26 Fees and Charges have been received from the public consultation, which ran from 24 March to 27 April 2025.
- 4. Out of the 12 written submissions, one submitter has requested to verbally submit to the Council at this meeting.
- 5. Staff consider the matters in this report have low significance and that the recommendations comply with the Council's legal requirements.

Discussion - Matapaki

- 6. Councils often review their fees and charges to make sure they are fair and represent the right portion of our total revenue. Fees and charges are an important contributor to councils' finances and help to offset what is collected through rates.
- 7. As one of the few revenue tools available to councils, fees and charges are applied where a 'user pays' approach is appropriate.

- 8. The Council approved the proposed 2025/26 Fees and Charges schedule for public consultation at its 20 March 2025 meeting (see item 11 Agenda and Minutes).
- Charges relating to animal education and control were omitted from the proposed 2025/26
 Fees and Charges Schedule for consultation, as dog registration fees are required to be
 invoiced prior to the end of the current financial year.
- 10. Public consultation on Schedule of Proposed 2025/26 Fees and Charges was from 24 March to 27 April 2025.
- 11. 12 written submissions were received.
- 12. One submitter has requested to verbally submit to the Council at this meeting.
- 13. Attachment 1 contains the submissions received through the online portal. Should there be further submissions received through the post, libraries or any other means, they will be circulated under separate cover.
- 14. Analysis of the submissions will be reported to the 29 May 2025 Council meeting in the deliberations report.

Options

- 15. There are no options for the Council to consider; verbal submissions are an essential part of consultation required by legislation.
- Options will be presented to Elected Members at the next stage, which is the Council meeting of 29 May 2025.

Financial Considerations - Whaiwhakaaro Puutea

17. There are no financial implications to the decision sought via this report.

Legal and Policy Considerations - Whaiwhakaaro-aa-ture

- 18. Staff confirm that the matter in this report comply with the Council's legal and policy requirements.
- 19. Consultation on proposed fees and charges relating to the Resource Management Act 1991 is required to be undertaken by way of the special consultative procedure as set out in the Local Government Act 2002. <u>The Statement of Proposal: Proposed 2025/26 Fees and Charges</u> complies with those requirements.
- 20. Consultation on other fees and charges is not required pursuant to sections 12 and 150 of the Local Government Act 2002. However, the Council is consulted on all fees and charges (except for those relating to animal education and control) as a matter of best practice and simplicity.

Climate Change Impact Statement

21. Staff have assessed the matter in this report against the Climate Change Policy for both emissions and climate change adaptation. Staff have determined no adaptation assessment or emissions assessment is required.

Wellbeing Considerations - Whaiwhakaaro-aa-oranga tonutanga

- 22. The purpose of Local Government changed on the 14 May 2019 to include promotion of the social, economic, environmental and cultural wellbeing of communities in the present and for the future ('the 4 wellbeings' the future ('the four wellbeings').
- 23. The subject matter of this report has been evaluated in terms of the four wellbeings during the process of developing.

24. The recommendations set out in this report are consistent with that purpose.

Risks - Tuuraru

Item (

25. There are no known risks associated with the decisions required for this matter.

Significance & Engagement Policy - Kaupapa here whakahira/anganui

26. Given the statutory requirement to consult, staff have not considered the key considerations under the Significance and Engagement Policy to assess the significance of the matter(s) in this report.

Attachments - Ngaa taapirihanga

Attachment 1 - Submissions for proposed 2025/26 Fees and Charges

Hamilton City Council Proposed 2025/26 Fees and Charges

Summary of submissions

- This consultation was live from 24 March to 27 April.
- In total, we received 12 submissions ten from individuals, and two from organisations.
- Five respondents opposed the proposed 2025/26 fees and charges. Three respondents fully supported the proposed 2025/26 fees and charges, and four partly supported the proposed fees and charges.
- The consultation page was visited 310 times by 220 visitors, and 5% of visitors made a submission.
- The most common theme from submitter's comments was an opposition to increased fees for the use of Hamilton's swimming facilities.

Published responses

These submissions have been received as part of the Council's consultation process where members of the community are given the opportunity to have their say on the issues to be considered by the Council. The views expressed in the submissions are the views of the various submitters and do not in any way represent the views of the Hamilton City Council. All submissions received are considered by the Council as part of the deliberation process.

Name	I am the official spokesperson for the organisation	Organisation	I would link to speak
Jeremy Mayall	Yes	Creative Waikato	No
Susanne Rowse	No, I am an individual		No
Ofa Pouono	No, I am an individual		No
Tony	No, I am an individual		No
Angela	No, I am an individual		No
Chris Rollitt	No, I am an individual		Yes
Mohammed	No, I am an individual		No
Kerri	No, I am an individual		No
DAVID Chamberlain	No, I am an individual		No
Sushanth	No, I am an individual		No
Toni Morgan	Yes	Waikato Touch Association	No
Mano Manoharan	No, I am an individual		No

Proposed 2025/26 Fees and Charges 24 March 2025 – 27 April 2025



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Contribution ID 4973
Date Submitted Apr 24, 2025, 10:33 AM
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Name Jeremy Mayall

Are you responding on behalf of an organisation?

Yes – I am the official spokesperson for the organisation, my organisation's name is: Creative Waikato

Do you support the proposed fees and charges? Y_{es}

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?
/

If you have any other feedback on our proposed fees and charges, please leave it here.

If you wish to attach supporting documentation, please upload your file. Please find attached.

Please tell us your specific feedback relating to the above area(s).



Creative Waikato Toi Waikato

Submission by: Creative Waikato

This submission is made in response to Hamilton City Council's Proposed 2025/26 Fees and Charges.

1. Council's activities

- Creative Waikato would firstly like to thank Hamilton City Council for the work it
 does running the city. We appreciate the balance council has to make between
 implementing fees and charges as an important contributor to council's
 finances, and also ensuring any review is fair and represents the right portion of
 its total revenue.
- Creative Waikato values the existing relationship we have with Hamilton City Council. We have been a recipient of funding from the council and have used this to strengthen the organisational capacity and capability of Hamilton-based arts, culture and creative individuals and organisations.
- Creative Waikato has also established an excellent working relationship with council staff across a range of work streams, providing guidance on council's Public Art and Infrastructure Policy and developing an Arts Action Plan in connection with the Waikato Arts Navigator.
- We look forward to further strengthening our strategic partnership to achieve our shared outcomes regarding wellbeing in the city.

2. Strategic initiatives

Creative Waikato has led key strategic initiatives which have contributed to long-term impact in the areas of arts, culture and creativity in Hamilton.

- Waikato Arts Navigator 2023 A shared framework, including a vision and strategy, for supporting and strengthening our arts and culture in the region.
 It guides planning and decision making.
- Performing Arts Strategy 2023 A strategy informed by the performing arts sector which builds on the strengths of local performing arts activity and connects with the new Waikato Regional Theatre.
- Waikato Creative Infrastructure Plan 2024 A high-level update on the Waikato Creative Infrastructure report originally prepared in 2014.
- Wellbeing and Arts, Culture and Creativity in the Waikato 2022 Social
 impact reports that assess the impact of arts, culture and creativity on the
 people of the Waikato region.

<u>Additional Strategic Outcomes</u>: Maintaining relationships with Creative New Zealand, Ministry of Culture and Heritage, NZ Music Commission, Regional Arts Network Aotearoa, and Te Ora Auaha to support positive outcomes through funding and support for Hamilton and Waikato artists.





3. Specific comments on Proposed 2025-25 Fees and Charges

Creative Waikato provides the following comments on the Schedule of Proposed 2025/2026 Fees and Charges.

- Creative Waikato acknowledges maintaining existing entry fees to visitor destinations including Hamilton Gardens, Hamilton Zoo, and Exscite at Te Whare Taonga o Waikato.
- These facilities provide the opportunity for residents and visitors to continue to enjoy these wonderful amenities that Hamilton has to offer.
- We particularly appreciate the proposal to remove commercial and community rates for the Auaha Community Room and the Kathleen Glenn (KG) Room (for not-for-profit-organisations) in the Hamilton Central Library. In addition, we acknowledge the proposal to remove the library facility hire fees for the Rototuna library multi-purpose spaces and meeting rooms.
- Removing cost barriers, provides the opportunity for all of our communities, the space to connect, create and gather. This also supports social connection and cohesion. We commend the council removing these costs, particularly for those communities who wouldn't otherwise be able to afford to use such spaces.
- We support maintaining existing fees for tables and chairs on footpaths, mobile shops and markets and hirerage of Council's Reception Lounge.
 Markets enable local businesses, artisans and artists to make a living, whilst also providing communities to purchase local wares and art, ultimately contributing to the local economy.

4. Importance of soft infrastructure - people and services

The Waikato Creative Infrastructure Plan 2025 provides an initial high-level scan of hard and soft infrastructure in the Waikato, building on an initial report that was developed in 2014.

- Soft infrastructure is associated with the development of human and social
 capital integral to community-building and the promotion of 'high quality'
 living'. It is the mahi and expertise required to activate hard infrastructure.
 Forms of soft infrastructure include programmes and facilitators in libraries,
 museums and other community resources.
- Whilst hard infrastructure (facilities, venues etc) is important, it is the
 people (soft infrastructure) that are most important. Supporting those
 people and services which activate hard infrastructure contributes to
 thriving communities.
- We appreciate council's consideration of people in the review of fees
 and charges. Maintaining current levels or removing some fees and
 charges to spaces within our libraries, enables tangible outcomes for
 our communities. It facilitates the use of space to devise events and
 exhibitions, but also supports increased community development, social
 cohesion and thriving communities.

Proposed 2025/26 Fees and Charges 24 March 2025 - 27 April 2025



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¹ Brail, S., Mizrokhi, E. and Ralston, S. (2017) 'Examining the transformation of Regent Park, Toronto', in: N. Wise and J. Clark (eds). *Urban Transformations: Geographies of Renewal and Creative Change* pp. 177-194, London: Routledge in Cambridge Centre for Housing & Planning Research 'Infrastructure, placemaking and sustainability' A Report for Places for People (May 2020) https://www.cchpr.landecon.cam.ac.uk/files/documents/DownloadTemplate 49.pdf



We encourage council to continue to support soft infrastructure that provides community service (this includes council provision of service through internal council staffing - including libraries, museums, and community hubs, and also external investment through grants).



Investing in communities and arts, culture and creativity

Creative Waikato encourages council to continue to enable and support soft infrastructure, which provides tangible community outcomes such as community cohesion, connection to place, land and self.

We thank the council for the opportunity to make this submission.

Submitted by:

Sam Cunnane Dr. Jeremy Mayall Board Chair CEO

On behalf of Creative Waikato hello@creativewaikato.co.nz



Contribution ID 4936

Date Submitted Apr 18, 2025, 10:15 PM

Name Susanne Rowse

Are you responding on behalf of an organisation? No, I am an individual

Do you support the proposed fees and charges? In part

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?

Swimming facilities

Please tell us your specific feedback relating to the above area(s).

"Swimming pools continuing to raise entry fees it is a large concern to me. Swimming is becoming an activity for the elite and not an activity all tamariki across the city to have access to with these continued price increases. We need swimming to be accessible to all families in our community. Low socio-economic households have often seen a trip to the public pools as great family day out but with ongoing price increases, it is becoming more out of reach for our families. You are proposing two adults and two children to go for a swim at Waterworld to cost \$26.80 each visit. This is simply entry no access to the dive pools, no access to hydroslide, no access to bombing platforms, no access to inflatables etc. Please don't just write this off as minimal price increase as a decision to do this will see tamariki not access these facilities because of your decision. Like reading and subsidising our city libraries, swimming is a life long life skill and therefore our swimming facilities should be subsidised. Check out Auckland council pools where most don't charge for under 16 year olds.

As well as price increases to pool entry you are planning 13% price increases to swimming lessons costs. There are so many recent news articles outlining New Zealand kids declining swimming ability, New Zealand's drowning rates and poor access to swimming facilities and you are seeking to make the problem worse. As a Mum to 6 kids aged under 12 I know the importance of my kids learning swimming. However, costs have restricted their access to swimming lessons. The cost is already prohibitive for many of the families in our community too. Others I associate with who have scrapped together funds to get some lessons for their tamariki, this includes asking family not to buy their tamariki birthday or christmas presents but make a contribution to a swimming lesson, picking up a side hussel like cleaning to earn a little extra to make swimming an option. These families are doing their absolute best to stretch themselves to get some swimming lessons for their families, please do not make it further out of reach for these whanau. Your proposals just eliminate the opportunity for even more families.

Please understand the restricted budgets so many of our whanau across the city are living by. I support the community services card discount. Swimming shouldn't be just for the high income earners in our city to access.

I propose





I appreciate to do this you have to bring funds in from other areas, but I think you need to look elsewhere for the funds. For example Children from outside the city that visit the Hamilton Gardens we are already subsiding because we don't charge them to visit.

The Museum and Zoo are facing 0% increases across their entry fees. So it is definitely possible, currently you are definitely targeting the pools and swimming unfairly."

If you have any other feedback on our proposed fees and charges, please leave it here. $\slash\hspace{-0.4em}/$

If you wish to attach supporting documentation, please upload your file. \slash



^{*} A 50% reduction to child entry at Waterworld and Gallagher (and flow on entries such as school concession, concession cards etc)

^{*} No increase for adult entry at Waterworld and Gallagher (and flow on entries such as concession card)

^{*} An increase of less than 3% to swimming lesson costs.

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Contribution ID 4858
Date Submitted Apr 11, 2025, 11:51 AM

Name Ofa Pouono

Are you responding on behalf of an organisation?
No, I am an individual

Do you support the proposed fees and charges?
Yes

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?
/

Please tell us your specific feedback relating to the above area(s).
Costs associated with keeping of the place clean and safe at all times to be covered as well.

If you have any other feedback on our proposed fees and charges, please leave it here.
/
If you wish to attach supporting documentation, please upload your file.
/
Feel strongly about your feedback and want to speak to your submission?
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Contribution ID 4845

Date Submitted Apr 10, 2025, 12:25 AM

Name Tony

Are you responding on behalf of an organisation?

No

Do you support the proposed fees and charges?

No

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?

Environmental health

Please tell us your specific feedback relating to the above area(s).

Kia ora Cory,

Thank you for your email outlining the new MPI levy and the proposed changes to council fees for food businesses.

I would like to express my concern and disappointment regarding the timing and nature of these changes. The current business environment is incredibly challenging — with rising food costs, decreasing customer spending, and ongoing disruptions such as road closures — and yet, both central and local government continue to impose additional financial burdens on small food businesses like mine.

Introducing a new levy and increasing existing fees in this climate feels not only unsupportive but also detached from the realities we are facing on the ground. It's frustrating that while our businesses struggle to stay afloat, government agencies are comfortable adding costs year after year without offering corresponding relief or support.

Furthermore, these changes have been introduced without any meaningful opportunity for business owners to vote or have a say in the decision-making process. Calling this a "proposal" while pushing it forward with little to no democratic input does not feel fair or transparent. It's hard to see how this reflects good governance or engagement with the very people these policies affect.

I strongly urge you to reconsider the timing and structure of these increases and to take into account the pressures food businesses are under. At the very least, there should be a more inclusive and democratic process that allows us to influence decisions that directly impact our livelihoods.

Ngaa mihi

Tony

If you have any other feedback on our proposed fees and charges, please leave it here.

If you wish to attach supporting documentation, please upload your file. /

Feel strongly about your feedback and want to speak to your submission? No

Proposed 2025/26 Fees and Charges 24 March 2025 – 27 April 2025



Contribution ID 4843

Date Submitted Apr 09, 2025, 11:30 PM

Name Angela

Are you responding on behalf of an organisation?

Do you support the proposed fees and charges? In part

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?

Swimming facilities

Please tell us your specific feedback relating to the above area(s).

We use the pools so often as a very low income family it is one of the very few places we can afford to take our children. I have just thought that we might be able to afford swimming lessons for the first time ever for our 7 year old. This is just another thing now going up and with the increased cost of everything else plus this it is now unaffordable, even with a community services card.

If you have any other feedback on our proposed fees and charges, please leave it here.

If you wish to attach supporting documentation, please upload your file.



Contribution ID 4827

Date Submitted Apr 09, 2025, 04:39 PM

Name Chris Rollitt

Are you responding on behalf of an organisation?

No, I am an individual

Do you support the proposed fees and charges?

No

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?

Environmental health

Please tell us your specific feedback relating to the above area(s).

Theer is no justification whatsoever for this, simply jumping on the bandwagon of putting up fees

If you have any other feedback on our proposed fees and charges, please leave it here.

If you wish to attach supporting documentation, please upload your file.



Contribution ID 4826

Date Submitted Apr 09, 2025, 02:34 PM

Name Mohammed

Are you responding on behalf of an organisation?

No, I am an individual

Do you support the proposed fees and charges?

No

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?

None of those listed.

Please tell us your specific feedback relating to the above area(s).

/
If you have any other feedback on our proposed fees and charges, please leave it here.

Already the cost of living is high and people are losing jobs.

More increase in Council fees means that money has to come from someone to pay and cover the additional costs.

Increase in council fee means increase in power bills, fuel, food and increase in unemployment rates.

If you wish to attach supporting documentation, please upload your file.



Contribution ID 4819

Date Submitted Apr 09, 2025, 10:05 AM

Name Kerri

Are you responding on behalf of an organisation?

No, I am an individual

Do you support the proposed fees and charges?

No

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?

Destinations (Hamilton Gardens, Hamilton Zoo, Waikato Museum) Hamilton City Libraries Swimming facilities

Please tell us your specific feedback relating to the above area(s).

I do not want swimming fees increased. These are life saving lessons that are already a luxury. Another increase will mean they're even more out of reach for families who are struggling.

If you have any other feedback on our proposed fees and charges, please leave it here. Don't increase the pool prices

If you wish to attach supporting documentation, please upload your file.



Contribution ID 4500

Date Submitted Mar 30, 2025, 10:49 AM

Name Mano Manoharan

Are you responding on behalf of an organisation?

No, I am an individual

Do you support the proposed fees and charges?

In part

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?

Rubbish and recycling

Please tell us your specific feedback relating to the above area(s).

fees for using the transfer station have to come down, the current prices are ridiculous and i now see lots more fly tipping as a result of people not being able to afford to use the transfer station

If you have any other feedback on our proposed fees and charges, please leave it here.

/

If you wish to attach supporting documentation, please upload your file.

/

Feel strongly about your feedback and want to speak to your submission?

No



Contribution ID 4311

Date Submitted Mar 26, 2025, 09:40 AM

Name Sushanth

Are you responding on behalf of an organisation?

No, I am an individual

Do you support the proposed fees and charges?

In par

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?

Swimming facilities

Please tell us your specific feedback relating to the above area(s).

The swimming facilities are currently under utilised, with another increase in rates wont it deter people from using it?

If you have any other feedback on our proposed fees and charges, please leave it here.

If you wish to attach supporting documentation, please upload your file.



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Contribution ID 4275

Date Submitted Mar 25, 2025, 03:49 PM
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Name Toni Morgan

Are you responding on behalf of an organisation?

Yes – I am the official spokesperson for the organisation, my organisation's name is: Waikato Touch Association

Do you support the proposed fees and charges?

Yes

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Which of the following areas (if any) would you like to see changes to our proposed fees and charges?

/
Please tell us your specific feedback relating to the above area(s).
/
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If you have any other feedback on our proposed fees and charges, please leave it here.

If you wish to attach supporting documentation, please upload your file.



Contribution ID 4227

Date Submitted Mar 24, 2025, 09:36 PM

Name Mano Manoharan

Are you responding on behalf of an organisation?

No, I am an individual

Do you support the proposed fees and charges?

No

Which of the following areas (if any) would you like to see changes to our proposed fees and charges?

Alcohol Building control Environmental health

Please tell us your specific feedback relating to the above area(s).

Look here if the Mayor who had decided not to stand again and money wasting Councillors had put up the rates by 16 percent not necessary to increase the fees and Charges.

If you have any other feedback on our proposed fees and charges, please leave it here.

If you wish to attach supporting documentation, please upload your file. /





Hamilton City Council
Private Bag 3010
Hamilton, 3204

By Email

Re: The Future of Water Services

Thank you for the opportunity to provide feedback on the proposal for Hamilton City Council and Waikato District Council to form a joint CCO to deliver 3 waters services. This process reflects the requirements of the Local Government (Water Services Preliminary Arrangements) Act 2024, and the need for the council, by September 2025, to submit detailed Water Service Delivery Plans which show how they will meet existing and significant new regulatory requirements for water services. In this regard the Local Waters Done Well Business Case and the proposed jointly owned CCO with Waikato District Council is noted¹.

Our interest in this process is to ensure that the outcomes and impacts of the new Water Services Entity are as intended by the legislation and align with what communities of the Waikato might reasonably expect in terms of real-world results, especially in terms of affordable housing. These outcomes are somewhat defined in the legislation Section 8²) as:

- (b) (i) ensures that the territorial authority will meet all relevant regulatory quality standards for its water services; and
- (ii) is financially sustainable for the territorial authority; and
- (iii) ensures that the territorial authority will meet all drinking water quality standards; and
- (iv) supports the territorial authority's housing growth and urban development, as specified in the territorial authority's long-term plan.

Ultimately, infrastructure provision is at best a means to an end. While water 'managed' well is extremely important, local government also needs to keep a watchful eye on the ends (impacts) which that infrastructure in intended to facilitate. If the ends are not being met, the means need to change.

In 2018-19 the WWP developed a series of wellbeing goals and targets. These were supported by community conversations across the region, and expert technical analysis. These provide an indication of the real-word outcomes people of the Waiakto region expect from local and central government, amongst others.

These can be summarised as (with relevant Sustainable Development goals in parentheses):

- None of our children are hungry (SDG 1/2)
- Our people are healthy and well (SDG 3)

¹ Local Water Done Well Business Case

² <u>Local Government (Water Services Preliminary Arrangements) Act 2024 No 31, Public Act Part 2 Water</u> services delivery plans and foundational information disclosure requirements – New Zealand Legislation

- All of our young people are engaged and productive, they are learning or learning a livelihood, their mana is enhanced, and they are on a positive pathway to have many life options (SDGs 4/8/10)
- "I am the river, and the river is me. If the river is unwell, I am unwell" (SDG 6)
- All of our people, including those on fixed incomes (like the elderly and unemployed), can live in a warm energy efficient home, with reliable affordable clean energy. (SDG 7)
- All of our people will be well housed, meaning timely access to habitable, affordable, accessible, culturally appropriate, appropriately located, housing with security of tenure. (SDG 11)
- Our region is producing less waste through designing waste out of our daily lives, we're reusing things where we can, and we're using innovative and effective systems for recycling (SDG 12)
- Our people will be doing their part to transition to a cleaner, healthier, climate resilient region.
 (SDG 13)
- Our coastal ecosystems are healthy reflecting the mauri from the mountains to the sea and provide for the enjoyment by people for swimming, collecting food and other activities (SDG 14)
- Our land is restored, our water is clean, and our native vegetation and flora and fauna thrive. (SDG 15)

These are similar in many ways to Hamilton City's 2021-31 community outcomes, with outcome 1- "shaping a city that's easy to live in" including reference to "affordable housing options".

While the UN Declaration on Sustainable Development (2015) notes that all 17 goals are integrated and indivisible, it describes eradicating poverty "in all its forms and dimensions, including extreme poverty... the greatest global challenge and an indispensable requirement for sustainable development."

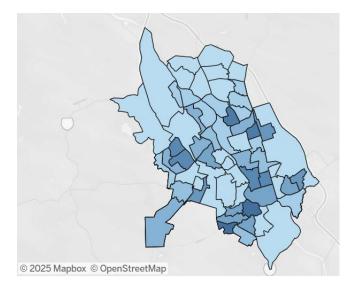
The WWP is focused on a subset of the SDGs, reflecting both the significant importance of poverty³ reduction but also the fundamental human right of access to good food and affordable housing. Our work in these areas is set out in our 2025-26 Business Plan⁴.

Research undertaken by the WWP in late 2024 has shown that food deprivation affects at least 18,000 households in the Waikato and between 10 and 12% of its population. This effect will not be felt evenly and will tend to be concentrated in those areas of deprivation. According to the Census 2023 Socioeconomic Deprivation Index, more than 38,000 Hamiton residents are in the highest deprivation quintile (dep 9,10), representing 36% of the city's total population. The map below shows the geography of deprivation in the city, where darker colours represent higher levels of deprivation.

Food deprivation is not an issue of individual choice. From the perspective of almost every household/whanau, having sufficient income available for food is the end-result of the affordability of all other household items, especially housing costs. This is why poverty metrics are calculated both before and after housing costs are accounted for. The affordability of housing affects both people's ability to have shelter, and their ability to feed themselves and their family.

³ As a high-income economy, New Zealand, measures <u>relative</u> poverty. This is defined in the Child Poverty Reduction Act (2018) as the percentage of children living in households with less than 50 percent of the median equivalised disposable household income, before and after housing costs are deducted. This is different to <u>absolute</u> poverty.

⁴ WWPBusinessPlan2025-26FINAL.pdf



Research by the WWP has shown that while food prices in New Zealand are high compared to other countries, paradoxically, the rate of food price increase between 2014 and 2024 has been less than the increase in the median household income over the same period. The household factors which have increased much faster than incomes in that time are house prices and especially rents⁵. The Waikato's food insecurity issues are in many ways a housing affordability issue at their root.

Affordable Housing is Key to Wellbeing

Hamilton City's 2021 Housing Strategy frequently refers to the need for affordable housing- for example stating that its purpose is to ensure "Hamiltonians can live in good quality homes that they can afford", as well as a stated outcome of "more affordable homes⁶"

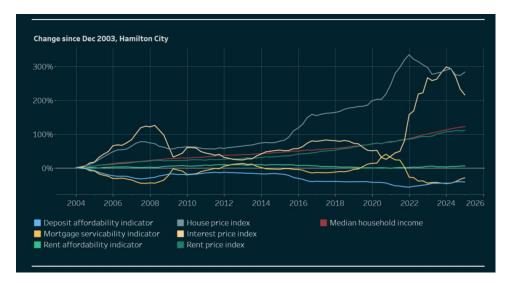
The test of these strategies therefore needs to be: can Hamiltonians afford good housing?

Ministry of Housing and Urban Development data shows housing (either to own or rent) is, on average, unaffordable in Hamilton. The chart below shows a range of housing related metrics and their changes (in percent) since December 2003:

- Average house prices have increased 282%
- Average interest prices have risen 215%
- **Median household incomes** have risen 122% (i.e. house prices have risen at more than twice the rate of incomes)
- The rent price index had increased by 110% (i.e. relatively close to changes in income)
- Rental affordability has improved by 5%
- Mortgage serviceability has reduced by 30% and deposit affordability has reduced by 42%

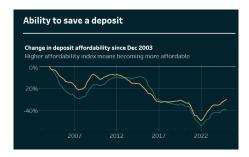
⁵ Other factors such as domestic energy, insurance and rates have also outpaced either wages growth or inflation.

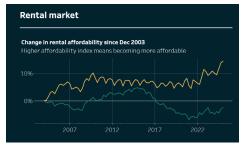
⁶ Housing-Strategy.pdf



Compared with the rest of New Zealand, the Waikato has gone from being more affordable than the rest of New Zealand, to being persistently less affordable. As examples below, while the ability to save a deposit in the Waikato region has improved in the past 2 years, it has reduced by 40% in the Waikato (green line), and only by 30% for the rest of New Zealand (yellow line) since 2003.

Significantly, since 2003, rental affordability in the Waikato has reduced by 3%, but has improved for the rest of New Zealand over the same time by 14%. In other words, renting is 17% less affordable in the Waikato than for the rest of New Zealand. This will be a function of absolute prices but also relative income differences.





"Affordable" is a product of income and house price/rent cost. Households with higher incomes therefore will have greater housing options across the housing continuum and will also spend less of their income on housing related costs. Households with lower incomes are less able to enter and stay in the the market (either to rent or to own) and there are fewer options for them.

Data from the Waikato Housing Initiative⁷ shows that in 2023 Hamilton City had a housing shortfall of more than 3,000 houses. Work undertaken by Market Economics for FutureProof evaluated current and future capacity as is required by the National Policy Statement on Urban Development (NPS-UD 2022). The most recent assessment includes an analysis of how

⁷ Stocktake FINAL

planning decisions and provision of infrastructure affects the affordability and competitiveness of the local housing market.

For Hamilton City, the report [§] projects a generally improving level of affordability for the city out to 2052, as more capacity is made available. However, the supply improvements are not even, as shown in the figure below. In real terms, there is already a shortfall of about 9,500 homes under \$400,000 in Hamilton, relative to demand. By 2052, this shortfall grows to 25,000 homes less than \$700,000. To put this in perspective, the mean household income in Hamilton is currently \$122,136 and the median household value is \$804,810, an income: price ratio of 6.6[§]. This ratio is defined by Demographia as "severely unaffordable" ¹⁰

	2022	2025	2032	2052
Value Band	D	wellings		
\$0-99	-4360	-8000	-7930	-9220
\$100-199	-4350	-3940	-3310	-9200
\$200-299	-810	-2150	-1290	-3330
\$300-399	-70	-520	-440	-2390
\$400-499	110	420	50	-470
\$500-599	480	510	410	-340
\$600-699	520	4500	500	-160
\$700-799	2890	3550	1960	4850
\$800-899	2500	2250	3570	5170
\$900-999	1320	1280	2450	4250
\$1000-1099	730	790	1530	3800
\$1100-1199	370	410	800	2080
\$1200-1299	210	270	560	1440
\$1300-1399	120	160	290	1150
\$1400-1499	80	110	200	500
\$1500-1599	60	90	190	440
\$1600-1699	40	60	160	520
\$1700-1799	40	40	100	360
\$1800-1899	30	30	60	170
\$1900-1999	20	30	40	160
\$2000-2199	10	20	30	80
\$2200-2399	10	10	20	70
\$2400+	0	0	0	10
Net Outcome	-50	-70	-60	-30
Shortfall	-9590	-14610	-12970	-25110
Surplus	9540	14530	12920	25050

The provision, or absence, of 3-waters infrastructure in certain pars of the city strongly influences the availability and affordability of housing. And as described above, the unaffordability of housing can, in turn, exacerbate other significant wellbeing issues including food insecurity.

A report¹¹ presented to the Council's April Strategic Growth Committee noted parts of the city do not have sufficient wastewater capacity to enable further development. In the tables below, these are compared to the most deprived SA2 areas in Hamilton as reported in the WHI Housing DataLake. A larger list of SA2 areas is shown as the wastewater limited areas as likely to merge several SA2 areas:

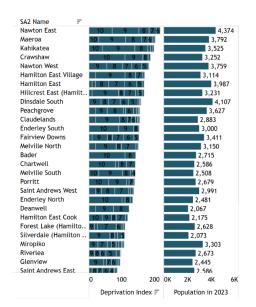
⁸ waikatorc.sharepoint.com/sites/FutureProofAdministration/Shared
<u>Documents/Forms/AllItems.aspx?id=%2Fsites%2FFutureProofAdministration%2FShared</u>
<u>Documents%2FGeneral%2FFDS Special Consultative Process%2FFINAL Residential HBA - December</u>
<u>2023%2Epdf&parent=%2Fsites%2FFutureProofAdministration%2FShared</u>
<u>Documents%2FGeneral%2FFDS Special Consultative Process&p=true&ga=1</u>

 $^{^{\}rm 9}$ 'Affordable' is usually defined as a multiple of income to house price of between 3 and 5

¹⁰ Demographia International Housing Affordability, 2024 Edition

¹¹ Agenda of Ordinary Strategic Growth Committee Meeting - Tuesday, 8 April 2025

Wastewater Limited Areas
Nawton
Melville
Deanwell
Glenview
Fitzroy
Hamilton East (outside Stage 1)
Claudelands
Fairfield
Hillcrest
University area
St Andrews
Rototuna
Bader



Many of the areas with limited wastewater capacity (especially if Enderley is included) are also deprived. There is a risk that the areas of Hamilton City where the wellbeing benefits of further housing provision and regeneration could be greatest, are also the areas of the city where these improvements are currently being restricted by a lack of adequate 3 waters infrastructure.

Anything that enables the provision of affordable housing, especially in higher deprivation/lower income areas need to be addressed with urgency, to ensure both the shortfall and the lack of affordable housing is not exacerbated and ideally reversed. To ensure equitable housing and wellbeing outcomes, the new joint waters CCO needs to ensure that improvements in 3 waters services are focused on enabling an outcome of affordable houses right across the housing continuum, especially in high deprivation areas.

The Waikato Wellbeing project requests:

- That the Statement of Intent for the joint 3-wates CCO includes a commitment to improving housing affordability in Hamilton City, by ensuring that infrastructure capacity is prioritised in areas with higher deprivation and less opportunity/capacity at present for affordable housing development.
- That Hamilton City reports to the public on a regular basis on housing affordability and
 the relative contribution its infrastructure and services, including a new joint water CCO,
 are making to improving affordability.

Harvey Brookes

Executive Director

Waikato Wellbeing Project