



HAMILTON'S 2014/15 ANNUAL PLAN

To be read alongside the 2012-22 10-Year Plan

HAMILTON'S 2014/15 ANNUAL PLAN

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from your **MAYOR AND CHIEF EXECUTIVE**

We are pleased to present Hamilton City Council's Annual Plan for 2014/15.

The Council's goal remains the same for the 2014/15 financial year; keep to the financial plan. However, within that financial plan, this budget signals the Council's intention to start reinvesting in the things that matter to Hamiltonians after three years of tight fiscal management.

This is only possible because the Council's books are in great shape and we are on track to deliver the financial targets set back in 2012, and do even better.

There is no change in this Annual Plan to the debt cap set at \$440 million. We are budgeting to end the financial year \$23 million under this cap.

The operational savings will be delivered as planned, reducing what it costs to run the city by over \$15 million each year.

The total rates increase is still set at 3.8% for existing ratepayers, plus we are introducing a targeted rate to fast-track development at Hamilton Gardens.

Additional savings have also been identified since the draft Annual Plan was set back in March 2014.

All of this means the Council is on track to balance the books by 2016, one year earlier than planned.

This Annual Plan sets out changes to the 10-Year Plan, which focus on the city's priorities. The reinvestment programmes in this Annual Plan build on what we already have. Some of these are:

1. A much stronger commitment to city safety with a significant increase in funding.
2. A four-year reinvestment programme in the Hamilton Gardens delivering five new themed gardens and much needed infrastructure to generate more revenue and increasing visitor attraction.
3. Playgrounds of the future with a project to upgrade the playground at Minogue Park to a destination playground.
4. Free entry to the pools for under fives.

This Annual Plan also focuses the Council on the new purpose of local government, which came into effect in 2012. The Council has reviewed services it delivers against this new purpose and is considering its role in providing housing for older people. We will also take a closer look at how we provide community grants.

Changes to local government continue as the Government rolls out more initiatives under its Better Local Government programme. The impact of these changes will be a big part of the new 10-Year Plan that will be delivered to the city in 2015. The budget includes some new expenditure to comply with these changes.

Hamilton is growing fast, we are attracting investment and people want to live here. Our city is a major contributor to the New Zealand economy and most importantly, this Council has as a priority of making sure Hamilton continues to provide a great lifestyle for families.



Julie Hardaker
Mayor



Barry Harris
Chief Executive

YOUR COUNCIL



(from top left) Andrew King Leo Tooman Margaret Forsyth
Philip Yeung Garry Mallett Angela O'Leary
Dave Macpherson Karina Green Julie Hardaker (Mayor)
Martin Gallagher Gordon Chesterman (Deputy Mayor) Rob Pascoe Ewan Wilson

COUNCIL COMMITTEES

Finance Committee

Monitors Council's budget and performance

CHAIR – Rob Pascoe
DEPUTY – Garry Mallett

Strategy and Policy Committee

Oversees Council's strategy and policy direction

CHAIR – Angela O'Leary
DEPUTY – Andrew King

Audit and Risk Committee

Monitors audit processes, legal compliance and risk

CHAIR – External Appointee

CEO Review Committee

Reviews Chief Executive performance

CHAIR – Julie Hardaker

To find out more about Council's committees, including sub-committees, see our website:

www.hamilton.govt.nz/our-council/councilcommittees

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OUR VISION FOR HAMILTON

HAMILTON IS A BRIGHT AND INNOVATIVE CITY, BUT WE WANT TO MAKE IT BETTER.

We have a vision for the city which is outlined here. It incorporates our goals and aspirations for Hamilton. Everything the Council does is linked to our vision.



OUR VISION IS TO BE A SMART CITY, IN EVERY WAY AND IN EVERYTHING WE DO

WE HAVE A UNIQUE, GREEN AND NATURAL ENVIRONMENT, WITH THE WAIKATO RIVER RUNNING THROUGH THE HEART OF OUR CITY.

WE CELEBRATE OUR DIVERSE COMMUNITY AND ACKNOWLEDGE OUR AGRICULTURAL HERITAGE.

THESE ARE THE **OUTCOMES** AND GOALS WE HAVE FOR HAMILTON:

PROSPEROUS AND INNOVATIVE

- Hamilton has a strong productive economy and we build on our economic strengths.
- We have a thriving CBD.
- It's easy to do business here.
- Our city grows and prospers in a sustainable way.

OUTSTANDING CITY LEADERSHIP

- Hamilton is led by effective, open and responsive governance.
- Council's finances are sustainable for the long term.
- We operate efficiently and provide exceptional service.
- The city takes a leadership role regionally and nationally.

PEOPLE LOVE LIVING HERE

- Hamilton embraces the Waikato River and it is the focal point of our city.
- We value, preserve and protect Hamilton's natural, green environment.
- Our city is attractive, well-designed and compact with outstanding architecture and distinctive public spaces.
- Our city is a fun place to live with a vibrant Arts scene.
- Hamilton is a safe city.
- It's easy to get around.
- We celebrate our people and many cultures.





REINVESTING IN OUR CITY

AFTER THREE YEARS OF TIGHTLY
MANAGING THE CITY'S FINANCES
THE COUNCIL IS IN GREAT SHAPE.

By sticking to our financial plan and living within our means we are now in a much better financial position than originally planned.

This financial turnaround provides the opportunity, while keeping within the financial plan, to start reinvesting in some of the things that matter to Hamiltonians.


It is our priority to support Hamilton's growing economy and great lifestyle, while always managing the city's books in a responsible and transparent way.



DID YOU KNOW? →
Over **one million** people visit
HAMILTON GARDENS each year.



DID YOU KNOW? →
There are currently **4 destination**
playgrounds in the city.



Year 3 of the 10-Year Plan

This is Hamilton City Council’s Annual Plan. It is a companion to our 2012-22 10-Year Plan that outlines the Council’s budget and programme for 2014/15.

We are heading into the third year of our 10-Year Plan ahead of our financial targets set back in 2012. This provides the opportunity for some focused reinvestment, but we are still keeping to our financial plan, which is outlined in the following pages.

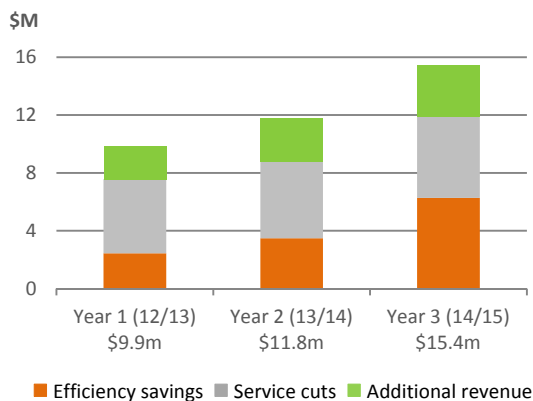
The 2014/15 budget originally included in our 10-Year Plan has been reviewed and some adjustments have been made. These adjustments reflect some new proposals, changes to work programmes, additional savings and some corrections. They also reflect the cost of responding to changes imposed by the Government, such as the new requirement for 30-year infrastructure planning.

Budget variations are outlined in the financial section of this document. Some changes of note are outlined further on in this section.

The Council received submissions to its draft plan during March and April 2014. There were no changes to the 2014/15 budget as a result of submissions, but many people raised important issues that will be considered when the Council develops its new 10-Year Plan this year. The 10-Year Plan delivers the Council’s programme for the next decade and it is where the longer term investment priorities for the city are decided.

We are also on track to achieve our savings targets. By the end of 2014/15 we will have reduced what it costs to run the city by over \$15 million each year. The following graph shows how we are working towards our savings targets.

Cumulative savings over three years



Balancing the Books

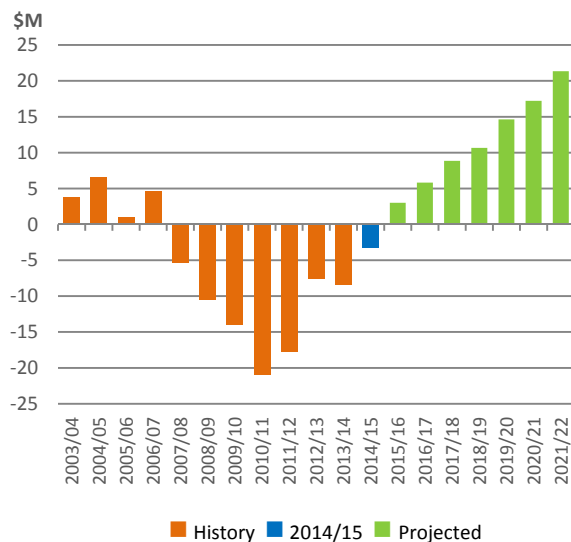
Since 2007/08 the Council has been running at a loss, which means spending more than it is earning and borrowing to pay the difference.

The Council decided in its 2012-22 10-Year Plan to fix this problem over five years and balance the books by 2017, with moderate rates increases each year to existing ratepayers and a programme of reduced spending.

We are doing better than originally planned and will balance the books in 2016 – one year ahead of schedule. This is primarily achieved through a \$3.3 million reduction in depreciation costs following revaluations of infrastructure assets.

This will put us ‘back in the black’ for the first time in a decade and allow new assets and upgrades to be paid for through rates instead of borrowing, keeping debt under control.

Balancing the Books by 2016



YOU CAN FIND A LIST OF FEES AND CHARGES FOR 2014/15 ON OUR WEBSITE
www.hamilton.govt.nz/annualplan

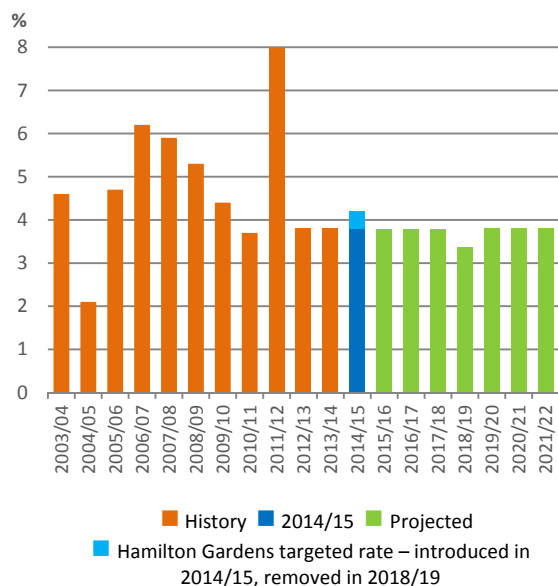
Rates

The 10-Year Plan includes total rates increases of 3.8% each year to existing ratepayers. Setting rates at this level is an important part of improving the Council’s financial position. To manage debt and balance the books, we need to reduce our reliance on debt and pay for more through rates.

From 2014/15 the Council will also introduce an additional targeted rate of \$10 plus GST per property, per year, for four years to be used only for development at Hamilton Gardens. You can read more about this further on in this plan.

A targeted rate is considered the best way to fund this development. It’s the same amount for every ratepayer and you can see exactly where your money will be spent.

Rates increases to existing ratepayers
(Percentage increase each year)



Debt

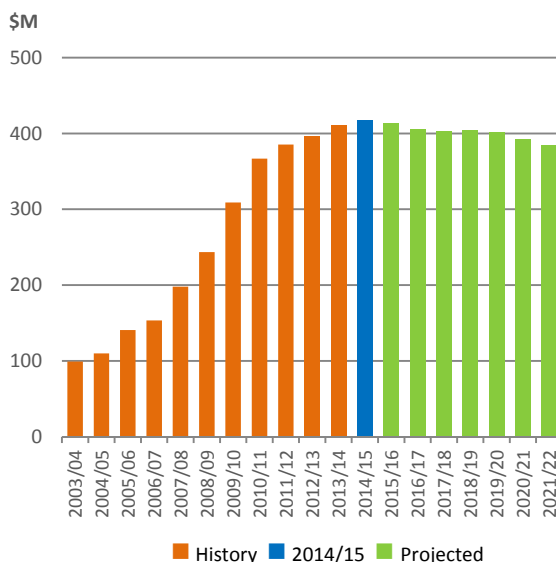
The Council is budgeting to end the 2014/15 financial year with total overall debt of \$417 million, \$23 million under our \$440 million debt cap.

We have reduced debt through asset sales, such as the \$12 million received for the sale of the Council’s share in the Novotel and Ibis hotels. We have also received additional income from developer contributions, although we remain conservative in our revenue estimates. By having less debt we are able to reduce our annual interest costs significantly.

We will continue to closely manage debt, and will look at the potential for additional asset sales in 2014/15 to further reduce the debt balance.

To see the details of how the Council’s total overall debt figure is calculated, see Note 9 to our financial statements on page 32.

Total Overall Debt



City Growth

All of New Zealand’s big cities are grappling with how to pay for the infrastructure needed for growth.

Development contributions are what we charge developers to recoup some of the costs of the growth infrastructure that the Council provides, e.g. new roads, more water pipes and new parks.

In our 10-Year Plan we are conservative about the amount of income we expect to receive from development contributions. While the past year has seen an increase in development activity, economic indicators suggest that the market is still very uncertain.

So we are continuing to take a conservative approach.

In 2014/15 we have budgeted for \$7.6 million in income from development contributions, this is a modest increase from the original budget taking into account the increase in development activity happening in Hamilton. This will go towards paying off debt and helping to pay for future projects in the growth areas.

During 2014/15 we will be planning ahead for the next 30 years, looking at where Hamilton is growing, what infrastructure will be required to service the city and how it will be paid for.

Some changes of note...

\$10 + GST additional charge for **4 years** to fast-track the development of **HAMILTON GARDENS**.

\$377,600 for initiatives to **improve safety** in the **CENTRAL CITY**.

Read more about these four programmes in the next section of this plan.

\$13,000 extra for a **DESTINATION PLAYGROUND** at Minogue Park.

\$30,000 for **free access** to Council-owned pools for **CHILDREN UNDER FIVE**.

\$150,000 to complete the **HAMILTON RIVER PLAN**, a blueprint for the development, use and celebration of the River for decades to come.

\$63,000 to reintroduce the **9pm WINTER CLOSING** at **WATERWORLD** in response to demand.

\$30,000 for Hamilton's **150th BIRTHDAY** celebrations.

\$21,000 for **BETTER TECHNOLOGY** to support democratic processes. This includes a **live webcam** for all **meetings** in the Council Chamber and the ability for remote attendance at Council meetings.

\$660,000 in corporate **INSURANCE premium SAVINGS**.

\$545,000 in **ENERGY SAVINGS**, both electricity and gas.

\$670,000 to repair the slip along the river bank walkway at Bryce Street.

\$80,000 for a **CENTRAL CITY TRANSFORMATION PLAN** to deliver a vision for the Central City precinct and identify opportunities to transform the Central City into a strong commercial and residential centre.

We're also working on...

A review of the rating system

The Council has begun a review of the rating system, which will consider changing from a land value to capital value system.

Capital value is the Government's preferred rating system, and Hamilton is the only metropolitan city in the country still on a land value based rating system. The budget includes \$200,000 to complete the review, which will include a full public consultation process.

Our role in the social housing sector

Due to the Government's social housing reforms and changes to the purpose of local government, the Council is looking at its role in the social housing sector and whether housing for older people is a service that we should continue to deliver.

We are talking with social housing providers in Hamilton, who would like to explore alternative service delivery options with us, including ownership.

As part of this Annual Plan we will look at alternative options for one or two of the Council's 19 housing complexes. This may result in the sale of these one or two complexes to a buyer who will continue to provide social housing at these sites.

Separate to this, a working group has been formed to develop a proposal on the Council's longer term role in social housing. There will be an opportunity for public input on that proposal later this calendar year.

Community grants

The Council provides rates-funded grants to a range of community and arts sector organisations.

This year we will be looking at how we provide this service to ensure it is delivered in the most efficient and effective way. We will also review our grants policy to make sure it aligns with the new purpose of local government.

BUS OPERATIONS

The draft Annual Plan signalled the Council's intention to investigate the transfer of responsibility for regional bus operations from the Waikato Regional Council to Hamilton City Council. The decision was made not to proceed with this review and \$100,000, which was allocated for planning and public consultation, has been removed from the 2014/15 budget.

Asset Sales

Our 2012-22 10-Year Plan includes a list of properties that the Council will consider selling to pay off debt. The estimated value of these properties is \$50 million.

We are in the process of reviewing these assets and deciding whether or not to sell. The following list provides an update on the review process.

Assets sold

The Council has sold the following assets:

- Three lower standard pensioner housing complexes for \$3.7 million. Two of these complexes were sold on the open market, and one was purchased by a social housing provider. Proceeds after costs are going towards looking after the remaining pensioner housing stock.
- The YMCA and neighbouring sites in Pembroke Street. These properties were sold to YMCA Auckland for \$1.9 million.
- Three lots of surplus land for \$1.4 million.
- Hamilton Holiday Park for \$1.9 million.
- The land and buildings containing the Citizens Advice Bureau on Kent Street for \$225,000.
- Council sold its 41.38% shareholding in Hamilton Riverview Hotel Ltd (Novotel and Ibis Hotels) to Tainui Development Ltd (a subsidiary of Tainui Group Holdings Ltd), for \$12 million.
- Use and operation of The Meteor Theatre was transferred to The One Victoria Street Trust for use as a community based performing arts hub.

With the exception of the pensioner housing complexes, all proceeds from the sale of these assets were used to pay off debt.

Assets approved for sale

The following assets have been approved for sale and are either on the market or the sale process is pending:

- Six lots of surplus land from roading projects.
- Land behind Artspost.
- Commercial properties on Brooklyn Road.
- Sonning car park.
- Victoria on the River site.

Assets the Council has decided not to sell

The Council has decided not to sell the following properties because it makes sense financially to keep them, or there are community benefits in keeping them.

- Go Bus Depot.
- Jag 2000 Anglesea Street (commercial).
- Mill Street land.
- Metro Judo Hall (land and building).

Assets still to be reviewed

The review of these remaining properties and decisions on whether or not to sell them will continue in 2014/15 and future years:

- Horotiu Lifestyle Blocks (land).
- Garden Place car park.
- Knox Street car park.
- Organic Recycling Centre (land and building).
- Refuse Transfer Station.
- Peacockes Lane (land and buildings).
- Rotokauri Road (Vacant Land)
- The Council is currently carrying out a review of its theatres, and decisions on whether or not to sell the Clarence Street Theatre and land on Riverlea Road adjoining the Riverlea theatre will depend on the outcome of that review.
- A decision on whether to sell the 5.1 hectares of land adjacent to Waiwhakareke Natural Heritage Park, or incorporate the land into the park, has been deferred to allow further investigation of the options.

DID YOU KNOW? →

There are currently **28 CCTV CAMERAS** throughout the CBD.



DID YOU KNOW? →

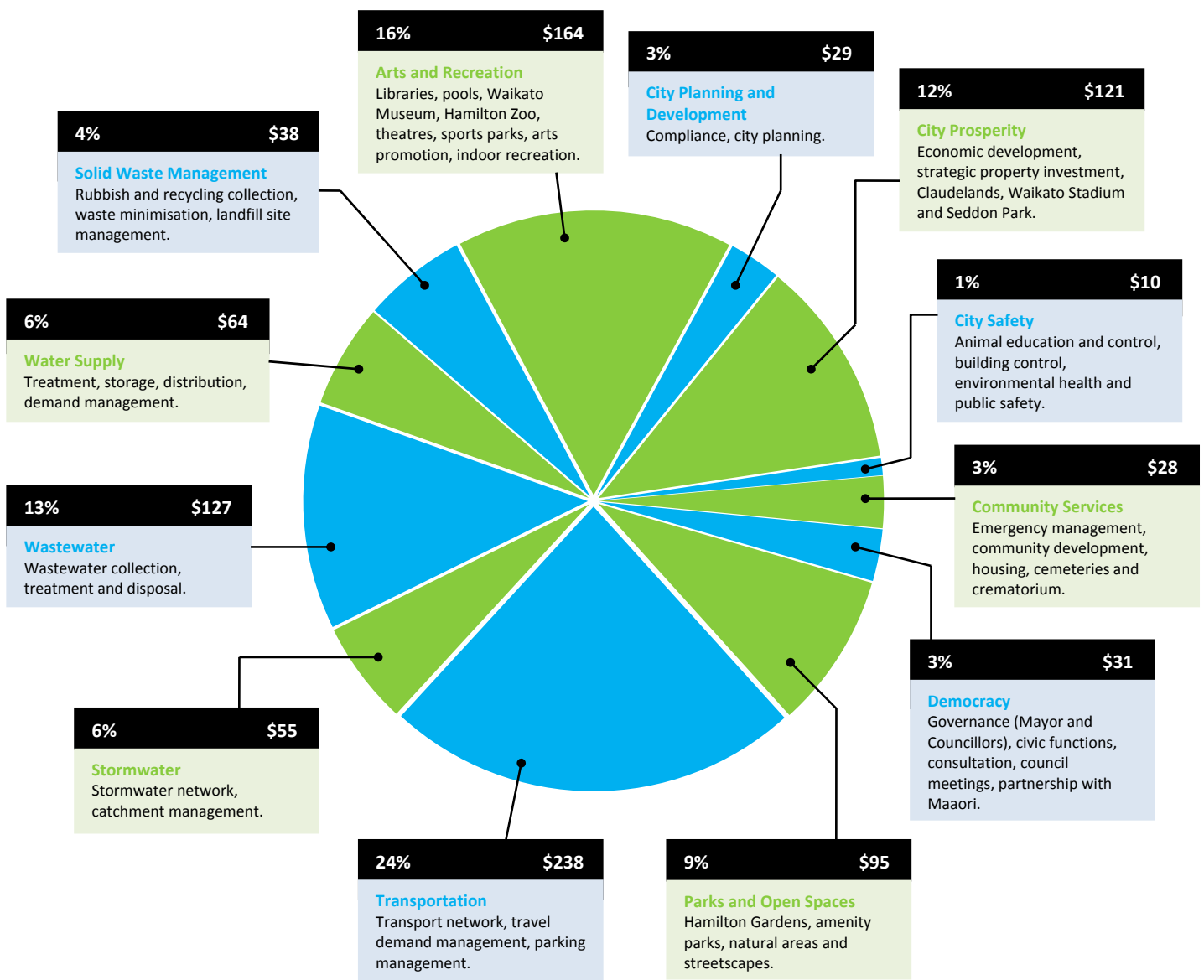
The Council is the main provider of **swimming lessons** and **water safety** classes in Hamilton, with over **80,000** child visits each year.



HOW YOUR RATES WILL BE SPENT

The Council divides its business into 12 service groups. Each service group is funded by a combination of rates, user charges, loans and subsidies.

This graph shows the percentage of rates (commercial and residential) spent on each service group. The figures are for every \$1,000 of rates paid.



REINVESTMENT PROGRAMMES

IT'S TIME TO BUILD
ON WHAT WE'VE
GOT AND REINVEST
IN THE LIFESTYLE
THAT MAKES
HAMILTON GREAT
FOR FAMILIES AND
BUSINESSES.



HAMILTON GARDENS is a much-loved city asset. Our plan is to complete five themed gardens and additional infrastructure at the Gardens over the next four years. The Council's one-third share of the total cost will be funded through an **ADDITIONAL CHARGE OF \$10 PLUS GST** per property, per year, for four years.

The Council is also taking action to **IMPROVE SAFETY IN THE CENTRAL CITY** with six additional services and activities.

Investing in families is a priority. We are providing **FREE ACCESS** to Council-owned swimming pools for children under five years of age.

A **DESTINATION PLAYGROUND** is also planned for **MINOGUE PARK** and one-third of the costs will be from other funders.

This reinvestment is only possible because of the **FINANCIAL TURNAROUND** over the last three years. We can achieve these results within our debt cap and balance the books by 2016, one year ahead of schedule.

DEVELOPING HAMILTON GARDENS



Hamilton Gardens is highly valued by residents and is our biggest tourist attraction. At least one million people visit the Gardens each year.

A four-year reinvestment programme for the Gardens will deliver five new themed gardens and additional infrastructure.

The Council's contribution will be \$2.344 million; one-third of the total cost, funded through a targeted rate of \$10 plus GST per property, per year, for four years. The targeted rate will begin from 2014/15.

The remaining two-thirds of the cost, \$4.688 million, will be sought from sources other than Council funds.

This partnership funding model will enable the city to receive the benefits of capital investment without being left to carry the full burden of costs.

The programme includes:

- Completion of the two gardens currently in progress – the Tudor Garden and the Surrealist Garden.
- Development of three new gardens – the Concept Garden, Mansfield's Garden and Picturesque Garden.
- A new jetty leading into the Italian Renaissance Garden.
- Turtle Lake car park extension (lower car park – entry from Gate 1).
- An Information Centre upgrade.
- A destination playground.
- Security improvement.

See our website for more information about the Hamilton Gardens development. You can download a brochure that provides further details and sketches.

www.hamilton.govt.nz/annualplan

Objectives

The objectives of this investment are to:

- Increase the number of people visiting Hamilton Gardens and the length of time they stay, providing the opportunity to generate more revenue to offset the cost of operating the Gardens.
- By increasing the length of stay, it increases the likelihood of out-of-town visitors staying the night in Hamilton which results in economic benefits to tourism, hospitality and retail sectors.
- Continue to enhance the use and enjoyment of the Gardens and provide reasons for people to re-visit.
- Improve Hamilton's reputation as a destination.
- Help the Gardens reach its goal to be one of the world's leading concept design gardens.
- Leverage access to significant external funding.

Why a targeted rate?

The Council has chosen a targeted rate for these reasons:

- **Transparency** – residents know how much they are paying and where it is being spent.
- **Justifiable** – only the actual costs of the project are collected.
- **Capital investment without debt** – this investment has a short term pay-back, delivering each year of the project an outcome that residents can use and enjoy.
- **No impact on the Council's financial goals** – the debt cap stays the same and we will balance the books by 2016.
- **The funds are for capital investment that grows the community's asset** – they are not for operating costs, which are business as usual.

SAFETY IN THE CENTRAL CITY

Over the last five years there has been significant investment in the central city from the Council and the development and business communities.

However, some issues have emerged that are affecting people’s enjoyment of the central city. The Council is responding to concerns raised by businesses and the public.

We are funding some initiatives to improve safety in the central city in partnership with the Hamilton Central Business Association.

The Council will be adding to its existing services, collectively contributing to an overall outcome of a safer city. The total cost of these additional services is \$377,600 in 2014/15.

This includes:

- Reinstating the daytime City Safe patrol (two people) covering the CBD six days a week (\$94,000).
- Installing six new cameras to extend coverage north to Liverpool Street and south to Bridge Street (\$48,000).
- Offering CCTV monitoring services to local businesses to connect into on a user pays basis.
- A budget to enable policy and bylaw monitoring and enforcement to address behaviours that negatively impact on the central city (\$80,000).
- Increased vegetation management in key CBD sites to raise the appearance standards of the central city (\$75,000).
- Increased litter collection and street and footpath cleaning (\$80,600).



Hamilton Central Business Association Initiatives

Hamilton Central Business Association (HCBA) is partnering with the Council to respond to the concerns of its business members.

HCBA is working on the following initiatives to support the Council’s safety proposal:

- Working with Maaori Wardens to extend their patrols to key times during the day to support the City Safe patrols.
- “Clean the CBD” initiative, which involves water blasting external building facades and some public spaces.
- “Give me a New Sign” initiative, which involves businesses removing tatty signs and replacing them with new ones.
- “Lick of Paint” initiative to refresh the external facades of properties.



FREE ACCESS TO COUNCIL POOLS FOR CHILDREN UNDER FIVE

The Council recognises how important it is for our city's children to develop aquatic skills for life and will provide free access to Council pools for children under five.

It is hoped that this will see an increase in young visitors to these facilities and provide more opportunities for children to develop confidence in the water in a fun and safe environment.

Free access will be offered at both Waterworld and Gallagher Aquatic Centre for casual entries to swimming pool facilities and will rely on an honesty system for proof of age.

It will cost \$30,000 per year to provide this programme; \$20,000 accounts for lost revenue and \$10,000 will cover additional operating costs.

This programme excludes fee-based learn to swim programmes.



MINOGUE PARK DESTINATION PLAYGROUND

Playgrounds have an important role in providing children with free, safe and fun places to be active and socialise.

Hamilton has four existing destination playgrounds and 82 neighbourhood playgrounds. Some of these neighbourhood playgrounds are ageing, require on-going repairs and upgrades and are not always cost effective to continue to maintain.

The Council's new Playground Policy aims to create new destination playgrounds across the whole city that are a major attraction for residents, visitors and tourists. These playgrounds are places to stay all day with high quality, creative equipment and additional facilities such as shade, parking and toilets.

In 2014/15 Minogue Park will be the first to be upgraded to a destination playground under this policy.

Minogue Park is located on a popular sports ground frequented by children and youth, is easily accessible, and it has sufficient parking and access to public toilets.

The Council will contribute two-thirds of the cost towards all new destination playgrounds. The remaining one-third will be sought from other funders.

For Minogue Park destination playground the Council's two-thirds will cost \$200,000, so this draft plan includes an additional \$13,000 to make up this amount.

We will also complete the upgrade at Hamilton Lake Domain destination playground in 2014/15 at a cost of \$170,000. Stage one was completed in 2013/14.



COUNCIL PROJECTS

This is a list of the projects that the Council will carry out during 2014/15. They comprise work to look after our existing assets and new projects.

CAPITAL PROJECTS	PROJECT #	2014/15 10-YEAR PLAN \$000	2014/15 ANNUAL PLAN		
			TOTAL COST \$000	EXTERNAL FUNDING \$000	COST TO COUNCIL \$000
ARTS AND RECREATION					
Funding for new public art	12037	54	50		50
Replacement of libraries assets	9036	88	88		88
Collections purchases for libraries	9037	1,298	1,048		1,048
Replacement of sports parks assets	9058	1,081	1,078		1,078
Replacement of Waterworld assets	9033	354	353		353
Replacement of Gallagher Aquatic Centre assets	9034	70	70		70
Replacement of furniture, fixtures and equipment at theatres	9041	70	70		70
Replacement of technical equipment for theatres	9042	127	126		126
Replacement of museum assets	9035	108	108		108
Hamilton Zoo animal enclosures renewals	9043	119	140		140
Replacement of zoo assets (including animals)	9044	101	101		101
New saimang exhibit at zoo	12046	406	405		405
TOTAL COST OF ARTS AND RECREATION PROJECTS		3,876	3,637	-	3,637
CITY PROSPERITY					
Replacement of fixtures, fittings and equipment at Claudelands	9038	137	137		137
Replacement of furniture, fixtures and equipment rentals at Stadium	9039	74	74		74
Replacement of turf services equipment at Stadia	9040	35	35		35
Installation of Additional Security Cameras	12301		48		48
TOTAL COST OF CITY PROSPERITY PROJECTS		246	294	-	294
COMMUNITY SERVICES					
Replacement of furniture and fixtures at community facilities	9032	11	11		11
Replacement of cemeteries & crematorium assets	9031	168	167		167
TOTAL COST OF COMMUNITY SERVICES PROJECTS		179	178	-	178
PARKS AND OPEN SPACES					
Replacement of parks & open spaces assets	9030	1,106	1,103		1,103
Acquisition of parks	12012	558	556		556
Upgrade of city playgrounds	12036	357	370		370
Planting & track construction at Waiwhakareke Natural Heritage Park	12133	54	54		54
Completion of fantasy gardens at Hamilton Gardens	12124	216	216	81	135
TOTAL COST OF PARKS AND OPEN SPACES PROJECTS		2,291	2,299	81	2,218

CAPITAL PROJECTS	PROJECT #	2014/15 10-YEAR PLAN \$000	2014/15 ANNUAL PLAN		
			TOTAL COST \$000	EXTERNAL FUNDING \$000	COST TO COUNCIL \$000
SOLID WASTE MANAGEMENT					
Replacement of closed landfill assets	9013	76	75		75
Replacement of Refuse Transfer Station assets	9012	812	810		810
Closed landfill management	12016	162	161		161
Waste Minimisation and Management Plan initiatives	12093	216			
TOTAL COST OF SOLID WASTE MANAGEMENT PROJECTS		1,266	1,046	-	1,046

STORMWATER DRAINAGE					
Replacement of channel lining on the Waitawhiriwhiri Stream	9014	271	270		270
Replacement of stormwater outfalls in Waikato River	9015	164	164		164
Replacement of stormwater assets	9016	325	323		323
Treatment to improve stormwater quality	12017	66	66		66
Stormwater catchment assessment for intensification areas	12018	271	270		270
Stormwater Project Watershed capital works	12019	54	54		54
Rototuna Stormwater	12058	216	215		215
Rotokauri stormwater infrastructure	12059	541	538		538
Peacocke stormwater infrastructure	12060	22	22		22
Local growth related stormwater projects	12061	108	108		108
Stormwater connections	12174	271	271	271	
TOTAL COST OF STORMWATER DRAINAGE PROJECTS		2,309	2,301	271	2,030

TRANSPORTATION					
Replacement of parking enforcement equipment	9010	107	107		107
Replacement of footpaths	9001	1,785	1,780		1,780
Replacement of kerbs and channels	9002	1,490	1,490	671	820
Replacement of road base	9003	649	649	292	357
Road resurfacing	9004	4,344	4,344	1,954	2,390
Replacement of retaining walls and structures	9006	11	11	4	7
Replacement of street lights	9017	503	503	227	277
Replacement of traffic signals	9018	271	271	122	149
Replacement of street signs	9019	55	55	25	30
Replacement of safety barriers	9020	54	54	24	30
New roading in Peacocke	12001		200		200
New roading in Rototuna	12003	27	1,527		1,527
Hamilton Ring Road completion	12005	11,135	11,135	9,239	1,896
Minor improvements to the transport network	12020	607	742	408	334
Lower speeds in residential streets	12021	335			
Bus stop infrastructure	12022	108	108	54	54
Integration of existing areas with new developments in the city	12051	189	189		189
Roading upgrades and development in Rotokauri	12053	291	390		390
Transport network planning	12056	87	85		85
Integration of different transport modes	12172	866	2,007	961	1,046
TOTAL COST OF TRANSPORTATION PROJECTS		22,914	25,647	13,981	11,668

CAPITAL PROJECTS	PROJECT #	2014/15 10-YEAR PLAN \$000	2014/15 ANNUAL PLAN		
			TOTAL COST \$000	EXTERNAL FUNDING \$000	COST TO COUNCIL \$000
WASTEWATER					
Replacement of wastewater pump station assets	9022	890	888		888
Replacement of wastewater assets	9023	3,501	3,493		3,493
Upgrade existing or build new wastewater network in Rototuna	12008	27	27		27
Increase capacity of wastewater pump stations	12024	569	566		566
Upgrade access to wastewater pump stations	12025	108	108		108
Increase capacity of wastewater network in Rototuna	12066	5	5		5
Integrate wastewater network in new areas with existing network	12067	86	87		87
Increase capacity of wastewater network in Rotokauri	12068	456	453		453
Increase capacity of wastewater network in Peacocke	12069	22	22		22
Increase capacity of wastewater network throughout the city	12071	433	432		432
Wastewater connections	12175	271	271	271	
Replacement of wastewater treatment plant assets	9024	896	893		893
Upgrade of wastewater treatment plant systems	12026	379	378		378
TOTAL COST OF WASTEWATER PROJECTS		7,643	7,623	271	7,352

WATER SUPPLY					
Replacement of water mains	9025	2,943	2,938		2,938
Replacement of water meter valves and hydrants	9026	294	293		293
Replacement of water works during intersection upgrades	9027	216	216	108	108
Upgrade or build new watermains in Rototuna	12073	49	49		49
Additional water supply storage in Rototuna	12074	4,869	4,857		4,857
City wide upgrade of water pipes	12076	340	340		340
Upgrade or build new water mains in Rotokauri	12077	372	370		370
Upgrade or build new water mains in Peacocke	12079	16	16		16
Integrate water mains in new areas with existing network	12080	87	87		87
Assessment of demand for water and water loss in the network	12173	433	430		430
Water connections	12176	271	271	271	
Replacement of water reservoir assets	9028	162	162		162
Replacement of water treatment plant assets	9029	525	523		523
Installation of dewatering facility at the water treatment plant	12029	2,813	2,807		2,807
Upgrade of water treatment plant equipment	12030	812	810		810
New structure to extract water from the Waikato River	12031	3,246	3,240		3,240
TOTAL COST OF WATER SUPPLY PROJECTS		17,448	17,409	379	17,030

SUPPORT SERVICES					
Upgrade of specialist software applications	9045	38	38		38
Finance lease funding infrastructure equipment	12014	1,017	1,017	1,017	
Upgrade of Council's core software applications	12015	584	584		584
Development of online services & mobile applications	12049	638	640		640
Management of IT environment including security software	12050	530	530		530
Replacement of property assets	9046	3,197	3,190		3,190
Replacement of pensioner housing assets	9047	716	566		566
Replacement of fleet vehicles	9048	865	866	108	757
Upgrade of Council owned buildings	12047	38	38		38
TOTAL COST OF SUPPORT SERVICES PROJECTS		7,623	7,469	-	7,469

FINANCIAL STATEMENTS

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PROSPECTIVE STATEMENT OF COMPREHENSIVE INCOME

FINANCIAL YEAR ENDING 30 JUNE

	NOTE	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
		\$000	\$000	\$000
Revenue				
Rates, excluding targeted water supply rates	2	126,069	131,394	132,404
Targeted rates for water supply	2	8,055	8,821	8,121
Revenue from activities *	3	40,716	43,157	41,280
Subsidies and grants	3	7,891	13,696	14,582
Development and financial contributions	3	6,362	6,571	7,571
Other revenue	3	13,011	11,900	11,141
Operating revenue (excluding gains)		202,104	215,539	215,099
Expenditure				
Personnel costs		55,800	57,172	56,184
Depreciation and amortisation	5	58,072	59,735	56,295
Finance costs	4	26,012	25,675	24,887
Other expenses *	5	62,564	63,388	66,225
Operating expenditure (excluding losses)		202,448	205,970	203,591
Operating surplus/(deficit)		(344)	9,569	11,508
Other comprehensive income and expenses				
Net gain on revaluation of property, plant and equipment		143,967	143,967	143,967
Total comprehensive income and expense		143,967	143,967	143,967
Total comprehensive income for the year		143,623	153,536	155,475

The accompanying notes form part of these financial statements.

Variations to Council's 2012-2022 10-Year Plan

* Refer to the individual Funding Impact Statements for detailed commentary on variations.

PROSPECTIVE STATEMENT OF CHANGES IN EQUITY
FINANCIAL YEAR ENDING 30 JUNE

	NOTE	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
		\$000	\$000	\$000
Balance at 1 July		3,247,481	3,390,624	3,406,177
Total comprehensive income for the year		143,623	153,536	155,475
Balance at 30 June		3,391,104	3,544,160	3,561,652
<i>Total comprehensive income attributable to:</i>				
Hamilton City Council		143,623	153,536	155,475
Total comprehensive income		143,623	153,536	155,475

The accompanying notes form part of these financial statements.

PROSPECTIVE STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE

	NOTE	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
		\$000	\$000	\$000
Assets				
Current assets				
Cash and cash equivalents *	9	32,000	32,000	25,000
Debtors and other receivables		16,512	17,040	17,661
Prepayments		-	-	-
Inventory		516	533	533
Other financial assets	6	-	-	242
Total current assets		49,028	49,573	43,436
Non-current assets				
Property, plant and equipment		3,739,654	3,898,458	3,901,574
Intangible assets		8,553	9,090	9,090
Investment property		55,549	57,326	57,326
Other financial assets	6	9,047	11,053	9,765
Investment in associates and subsidiaries **	7	13,431	13,431	7,431
Total non-current assets		3,826,234	3,989,358	3,985,186
Total assets		3,875,262	4,038,931	4,028,622
Liabilities				
Current liabilities				
Creditors and other payables		17,544	18,105	18,183
Provisions		1,961	2,024	2,024
Employee entitlements		5,986	6,177	6,177
Borrowings *	9	112,803	114,561	107,744
Total current liabilities		138,294	140,867	134,128
Non-current liabilities				
Employee entitlements		1,858	1,917	1,917
Provisions		9,185	9,479	9,479
Borrowings ***	9	334,822	342,508	321,446
Total non-current liabilities		345,865	353,904	332,842
Total liabilities		484,159	494,771	466,970
Net assets		3,391,104	3,544,160	3,561,652
Equity				
Accumulated funds	10	1,580,607	1,591,733	1,611,984
Other reserves	10	1,788,333	1,932,300	1,932,300
Restricted reserves	10	13,395	13,439	13,132
Council created reserves	10	8,769	6,688	4,236
Total equity		3,391,104	3,544,160	3,561,652

The accompanying notes form part of these financial statements.

Variations to Council's 2012-2022 10-Year Plan

- * Cash has been used to repay borrowings.
- ** Sale of investment in Hamilton Riverview Hotel Ltd.
- *** Borrowings are reduced due to asset sales (including Hamilton Riverview Hotel Ltd) in prior years and operational efficiencies.

PROSPECTIVE STATEMENT OF CASH FLOWS

FINANCIAL YEAR ENDING 30 JUNE

	NOTE	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
		\$000	\$000	\$000
Cash flows from operating activities				
Cash will be provided from:				
Rates revenue	2	134,124	140,215	140,525
Fees, rents and charges *	3	37,491	43,157	41,280
Government operating subsidies and grants	3	3,225	3,540	4,426
Government capital subsidies and grants	3	7,891	10,156	11,157
Other capital contributions	3	7,963	8,289	7,571
Interest received	3	1,200	-	1,200
Dividends received	3	275	325	100
Sundry revenue	3	412	426	426
		192,581	206,108	206,685
Cash will be applied to:				
Salaries and wages		55,800	57,172	56,184
Payments for supplies and services *		59,940	60,533	64,368
Interest paid		26,012	25,675	24,887
Goods and services tax paid (net)		1,858	1,917	1,917
		143,610	145,297	147,356
Net cash flow from operating activities		48,971	60,811	59,329
Cash flows from investing activities				
Cash will be provided from:				
Proceeds from sale of assets		-	-	108
		-	-	108
Cash will be applied to:				
Purchase of property, plant and equipment		50,304	65,796	67,903
		50,304	65,796	67,903
Net cash flow from investing activities		(50,304)	(65,796)	(67,795)
Cash flows from financing activities				
Cash will be provided from:				
Loans uplifted		21,151	28,336	25,618
		21,151	28,336	25,618
Cash will be applied to:				
Term investments		1,674	2,025	979
Loan repayments		18,144	21,326	16,173
		19,818	23,351	17,152
Net cash flow from financing activities		1,333	4,985	8,466
Net increase/(decrease) in cash held		-	-	-
Opening cash and cash equivalents balance		32,000	32,000	25,000
Closing cash and cash equivalents balance		32,000	32,000	25,000

The accompanying notes form part of these financial statements.

Variations to Council's 2012-2022 10-Year Plan

* Refer to the individual Funding Impact Statements for detailed commentary on variations.

NOTES TO THE FINANCIAL STATEMENTS

NOTE 1: STATEMENT OF ACCOUNTING POLICIES

REPORTING ENTITY

Hamilton City Council (the Council) is a territorial local authority governed by the Local Government Act 2002 and is domiciled in New Zealand.

The primary objective of the Council is to provide goods or services to the community for social benefit rather than making a financial return. Accordingly, the Council has designated itself and the Group as public benefit entities as defined under New Zealand Equivalents to International Financial Reporting Standards (NZ IFRS).

The prospective financial statements are Hamilton City Council only and do not include transactions related to the group because the differences to the Council financial statements are not material.

BASIS OF PREPARATION

The financial information contained within these policies and financial statements is prospective information in terms of FRS-42 Prospective Financial Statements. The purpose for which the information has been prepared is to enable the public to participate in the decision making processes as to the services to be provided by Council over the financial year 2014/15 and to provide a broad accountability mechanism of the Council to the community. The prospective information may not be appropriate for purposes other than those described.

In preparing these prospective financial statements, estimates and assumptions have been made concerning the future. These estimates and assumptions may differ from the subsequent actual results. Estimates and assumptions are continually evaluated and are based on historical experience and other factors, including expectations or future events that are believed to be reasonable under the circumstances.

The information in the prospective financial statements is uncertain and its preparation requires the exercise of judgement. Actual financial results achieved are likely to vary from the information presented and the variations may be material. Events and circumstances may not occur as expected and may or may not have been predicted or the Council may subsequently take actions that differ from the proposed course of action on which the prospective financial statements are based.

The Council authorised the prospective financial statements on 27 March 2014. Council and management of Hamilton City Council accept responsibility for the preparation of the prospective financial statements, including the appropriateness of the assumptions underlying the prospective financial statements and all other required disclosures. No actual results have been incorporated within the prospective financial statements.

Statement of compliance

These prospective financial statements are prepared in accordance with New Zealand Generally Accepted

Accounting Practice (NZ GAAP), the Local Government Act 2002. They comply with NZ IFRS, and other applicable financial reporting standards, as appropriate for public benefit entities. In particular, these prospective statements have been prepared in accordance with FRS-42 Prospective Financial Statements.

Measurement base

The financial statements have been prepared on a historical cost basis with the exception of certain items identified in specific accounting policies. They are presented in New Zealand dollars (NZD) which is the Council's functional currency and are rounded to the nearest thousand dollars (\$'000).

Changes in accounting policies

There have been no changes in accounting policies during the financial year.

Standards, amendments, and interpretations issued that are not yet effective and have not been early adopted.

Standards, amendments, and interpretations issued but not yet effective and have not been early adopted, and which are relevant to the Council, are:

- *NZ IFRS 9 Financial Instruments* will eventually replace NZ IAS 39 Financial Instruments: Recognition and Measurement. NZ IAS 39 is being replaced through the following 3 main phases: Phase 1 Classification and Measurement, Phase 2 Impairment Methodology, and Phase 3 Hedge Accounting.

Phase 1 on the classification and measurement of financial assets has been completed and has been published in the new financial instrument standard NZ IFRS 9. NZ IFRS 9 uses a single approach to determine whether a financial asset is measured at amortised cost or fair value, replacing the many different rules in NZ IAS 39. The approach in NZ IFRS 9 is based on how an entity manages its financial instruments (its business model) and the contractual cash flow characteristics of the financial assets.

The financial liability requirements are the same as those of NZ IAS 39, except for when an entity elects to designate a financial liability at fair value through the surplus/ deficit. The new standard is required to be adopted for the year ended 30 June 2016. However, as a new Accounting Standards Framework will apply before this date, there is no certainty when an equivalent standard to NZ IFRS 9 will be applied by public benefit entities.

Future changes to financial reporting standards

The External Reporting Board (XRB) has introduced a revised Accounting Standards Framework. The revised framework introduces Public Benefit Entity Accounting Standards comprising International Public Sector Accounting Standards (IPSAS), modified as appropriate for New Zealand circumstances. These standards will apply for years beginning on or after 1 July 2014. Council is in the process of transitioning to the revised standards. To date no significant implications have been identified.

Any changes as a result of the transition to the new standards will be reflected in the final Annual Plan 2014/2015.

Financial reporting requirements for public benefit entities are frozen in the short term and all new NZ IFRS and amendments to existing NZ IFRS with a mandatory effective date for annual reporting periods commencing on or after 1 January 2012 are not applicable to public benefit entities.

Accordingly, no disclosure has been made about new or amended NZ IFRS that exclude public benefit entities from their scope.

SIGNIFICANT ACCOUNTING POLICIES

Subsidiaries

The prospective financial statements show the investment in this subsidiary at cost.

Associates

The investment in the associate is carried at cost in the prospective statement of financial position.

Revenue

Revenue is measured at the fair value of consideration received or receivable. It is recognised when the amount of revenue can be reliably measured and when it is probable that future economic benefits will flow to the entity.

Rates revenue

Rates are set annually by a resolution from Council and relate to a financial year. All ratepayers are invoiced within the financial year to which the rates have been set. Rates revenue is recognised when payable.

Revenue from water rates by meter is recognised on an accrual basis. Unbilled usage, as a result of unread meters at year-end, is accrued on an average usage basis.

Other revenue

Revenue from traffic and parking infringements is recognised when the infringement notice is issued.

New Zealand Transport Agency roading subsidies are recognised as revenue upon entitlement, which is when conditions pertaining to eligible expenditure have been fulfilled.

Other grants and bequests, and assets vested in Council (with or without conditions) are recognised as revenue when control over the assets is obtained.

Interest income is recognised as it accrues, using the effective interest method. The effective interest rate exactly discounts estimated future cash receipts through the expected life of the financial asset to that asset's net carrying amount. The method applies this rate to the principal outstanding to determine interest income each period.

Dividend income is recognised when the right to receive payment is established.

Development and financial contributions are recognised as revenue when Council provides, or is able to provide, the service for which the contribution is charged. Otherwise

development and financial contributions are recognised as liabilities until such time Council provides, or is able to provide, the service.

Borrowing costs

The Council and group have elected to defer the adoption of NZ IAS 23 Borrowing Costs (revised 2007) in accordance with its transitional provisions that are applicable to public benefit entities. Consequently, all borrowing costs are recognised as an expense in the period in which they are incurred.

Grant expenditure

Non-discretionary grants are recognised as expenditure when an application that meets the specified criteria for the grant has been received.

Discretionary grants are recognised as expenditure when a successful applicant has been notified of Council's decision.

Foreign currency transactions

Foreign currency transactions (including those for which foreign exchange contracts are held) are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in surplus or deficit.

Goods and Services Tax (GST)

All items in the financial statements are stated exclusive of GST, except for receivables and payables, which are stated on a GST inclusive basis.

Income tax

Income tax comprises current tax and deferred tax calculated using tax rates (and tax laws) that have been enacted or substantially enacted by the reporting date.

Current tax is the amount of income tax payable for the current period, plus any adjustments to income tax payable in respect of prior periods.

Deferred tax is the amount of income tax payable or recoverable in future periods in respect of temporary differences and unused tax losses.

Property, plant and equipment

Additions

Property, plant and equipment is initially recognised at cost or at fair value when an asset is acquired at no cost or for a nominal cost.

Capital work in progress is recognised at cost less impairment and is not depreciated.

Disposals

Realised gains and losses on disposals of property, plant and equipment are recognised in surplus or deficit. Any amount included in the asset revaluation reserve in respect of the disposed item is transferred from the reserve to accumulated funds.

Subsequent costs

The cost of replacing or improving part of an item of property, plant and equipment is recognised in the carrying amount of an item.

The costs of day-to-day servicing of property, plant, and equipment are recognised in surplus or deficit as they are incurred.

Revaluation

Revaluations of property, plant, and equipment are accounted for on a class-of-asset basis. Net revaluation results are credited or debited to other comprehensive income and are accumulated to the asset revaluation reserve in equity for that class of asset. Where this would result in a debit balance in the asset revaluation reserve, the debit balance is recognised in surplus or deficit. Any subsequent increase on revaluation is recognised first in the surplus or deficit up to the amount previously expensed, and then recognised in other comprehensive income.

Depreciation

Depreciation is provided on a straight-line basis at rates that will write off the cost (or valuation) of the assets to their estimated residual values over their useful lives.

The useful lives and associated depreciation rates of major classes of assets have been estimated in Table 1.

The residual value and useful life of an asset is reviewed and adjusted if applicable at each financial year end.

Heritage assets are depreciated by a nominal amount to reflect their extremely long life and heritage value.

Depreciation is not provided in these statements on the following assets: land, formation costs associated with roading, investment properties, non-current asset held for sale and work in progress and assets under construction.

Any work undertaken on infrastructure assets to reinstate (termed 'renewal') or add to the service potential is capitalised.

Investment properties

Investment property is initially recognised at cost. After initial recognition, all investment property is carried at fair value. Gains or losses arising from fair value changes are included in surplus or deficit.

Intangible assets

Computer software licences are capitalised at historic cost and are amortised on a straight-line basis over their estimated useful lives (5 years).

Resource consents which are not attributed to a specific asset are capitalised at historic cost and are amortised on a straight-line basis over their estimated useful lives (7 to 35 years).

Impairment of non-financial assets

Non-financial assets are assessed at each reporting period for impairment. Impairment is first recognised as a reversal of previously recorded revaluation reserves for that class of asset. Where no reserve is available, the impairment is recognised in surplus or deficit. Where that results in a debit balance in the revaluation reserve, the balance is recognised in the surplus or deficit.

Table 1

Class of property, plant and equipment	Estimated useful life	Depreciation rates
Buildings - Structure/ Fit out/Services	40-100 yrs	1%-2.5%
Plant and Vehicles	3-15 yrs	6.6%-33.3%
Furniture, Fittings and Equipment	5-10 yrs	10%-20%
Library Books	14 yrs	7.1%
Zoo Animal (acquisition costs)	10 yrs	10%
Roads and Traffic Network:		
Top surface (seal)	6 - 18 yrs	5.5% - 16.6%
Pavement (basecourse)	25 - 50 yrs	2% - 4%
Catchpits	50 yrs	2%
Culverts	60 - 80 yrs	1.25% - 1.6%
Footpaths	50 - 70 yrs	1.4% - 2%
Kerbs and traffic islands	70 yrs	1.4%
Signs	12 yrs	8.3%
Street lights	25 yrs	4%
Bridges	150 yrs	0.6%
Traffic signals	15 yrs	6.6%
Barriers	25 - 40 yrs	2.5% - 4%
Bus shelters and parking meters	4 - 10 yrs	10% - 25%
Verge, embankment and retaining walls	60 yrs	1.6%
Wastewater Reticulation:		
Pipes	60 - 100 yrs	1% - 1.6%
Manholes	75 yrs	1.3%
Treatment plant	5 - 100 yrs	1% - 20%
Bridges	75 - 100 yrs	1% - 1.3%
Pump stations	15 - 100 yrs	1% - 6.6%
Stormwater System:		
Pipes	100 yrs	1%
Manholes, cesspits	100 yrs	1%
Service connections and outlets	30 - 100 yrs	1% - 3.3%
Water Reticulation:		
Pipes	60 - 80 yrs	1.25% - 1.6%
Butterfly valves	50 - 75 yrs	1.3% - 2%
Treatment plant	10 - 120 yrs	0.8% - 10%
Meters	20 yrs	5%
Hydrants	50 yrs	2%
Reservoirs	30 - 80 yrs	1.25% - 3.3%

Inventory

Inventories are stated at the lower of cost using the first-in-first-out method ('FIFO') or net realisable value unless they are held for consumption in the provision of non-commercial services, which are recorded at cost using FIFO, adjusted for any loss in service potential.

Debtors and other receivables

Debtors and other receivables are measured at fair value and subsequently measured at amortised cost using the effective interest method, less any provision for impairment.

Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with banks, and other short term highly liquid investments with original maturities of three months or less, and bank overdrafts.

Bank borrowings are shown within borrowings in current liabilities in the prospective statement of financial position.

Other financial assets

Financial assets are initially recognised at fair value plus transactions costs unless they are carried at fair value through surplus or deficit in which case the transaction costs are recognised in surplus or deficit.

Financial assets are classified into the following categories for the purpose of measurement:

- Loans and receivables
- Fair value through surplus or deficit
- Held to maturity investment
- Fair value through other comprehensive income

Loans and receivables

Loans and receivables are included in current assets, except for maturities greater than 12 months after the balance date, which are included in non-current assets.

They are measured at initial recognition, at fair value, and subsequently carried at amortised cost less impairment losses. Gains or losses when the asset is impaired or derecognised are recognised in surplus or deficit.

Financial assets at fair value through surplus or deficit

After initial recognition, financial assets are measured at their fair values with gains or losses on remeasurement recognised in surplus or deficit.

Held-to-maturity investments

Held to maturity investments are included in current assets, except for maturities greater than 12 months after balance date, which are included in non-current assets.

After initial recognition they are measured at amortised cost, using the effective interest method, less impairment. Gains and losses when the asset is impaired or derecognised are recognised in surplus or deficit.

Fair value through other comprehensive income

Financial assets at fair value through other comprehensive income are measured at fair value, with gains and losses recognised in other comprehensive income, except for impairment losses, which are recognised in surplus or deficit.

On derecognition the cumulative gain or loss previously recognised in other comprehensive income is reclassified from equity to surplus or deficit.

Impairment of financial assets

Financial assets are assessed for objective evidence of impairment at each balance date. Impairment losses are recognised in surplus or deficit.

Creditors and other payables

Creditors and other payables are recorded at their face value.

Borrowings

Borrowings are initially measured at fair value, and are subsequently measured at amortised cost, using the effective interest rate method. Finance charges, premiums payable on settlement or redemption and direct costs are accounted for on an accrual basis to surplus or deficit using the effective interest method and are added to the carrying amount of the instrument to the extent that they are not settled in the period in which they arise.

Borrowings are classified as current liabilities unless Council has an unconditional right to defer settlement of the liability for at least 12 months after balance date.

Employee entitlements

Superannuation schemes

Obligations for contributions to KiwiSaver are accounted for as defined contribution superannuation schemes and are recognised in surplus or deficit when incurred.

Other employee entitlements

Employee entitlements for salaries and wages, annual leave, sick leave, long service leave and other similar benefits are recognised in surplus or deficit when they accrue to employees. Employee benefits to be settled within 12 months are reported at the amount expected to be paid. The liability for long term employee entitlements is reported at the present value of estimated future cash outflows.

Derivative financial instruments

Council uses foreign exchange forward contracts and interest rate swaps to manage their foreign currency and interest rate exposure. Derivative financial instruments are recognised initially at fair value. The Council has elected not to hedge account for these derivative financial instruments.

Changes in the fair value of the derivative financial instruments are recognised in surplus or deficit.

Leases

Finance leases

At the commencement of the lease term, Council recognises finance leases as assets and liabilities in the statement of financial position at the lower of the fair value of the leased item or the present value of the minimum lease payments.

The finance charge is charged to surplus or deficit over the lease period. The amount recognised as an asset is depreciated over the shorter of the lease term and its useful life.

Operating leases

Lease payments under an operating lease are recognised as an expense on a straight-line basis over the lease term.

Provisions

Provisions are measured at the present value of the expected future cash outflows required to settle the obligation. The increase in the provision due to the passage of time is recognised as finance costs in surplus or deficit.

Financial guarantee contracts

Where the Council enters into contracts to guarantee the indebtedness of other entities, the contract is initially recognised at its fair value based on actuarial assumptions. Assumptions are reviewed annually with any change to the fair value recognised in surplus or deficit as other gains or losses.

Landfill post-closure costs

Provision for post-closure costs is initially recognised at its fair value based on actuarial calculations. Assumptions are reviewed annually with any change to the fair value recognised in surplus or deficit and the periodic unwinding of the discount is recognised in surplus or deficit as a finance cost as it occurs.

Equity

Equity is the community's interest in Council and is measured as the difference between total assets and total liabilities. Equity is disaggregated and classified into a number of reserves.

The components of equity are:

- Accumulated funds
- Revaluation reserves
- Restricted reserves
- Council created reserves

Accumulated funds comprise accumulated surpluses over the years.

Revaluation reserves comprise accumulated revaluation increments/decrements.

Restricted reserves are those funds subject to external restrictions accepted as binding by Council, which may not be revised by Council without reference to the Courts or a third party.

Council created reserves are formally imposed designations of public equity that indicate Council's intention to use a certain level of resources for a special purpose.

Statement of cash flows

Cash comprises cash balances on hand, held in bank accounts, demand deposits and other highly liquid investments in which Council invests as part of its day-to-day cash management.

Operating activities include cash received from all income sources of Council and cash payments made for goods and services.

Investing activities are those activities relating to the acquisition and disposal of non-current assets.

Financing activities comprise the change in debt capital structure of Council.

Budget figures

The budget figures are those approved by the Council in its 2012-2022 Long Term Plan. The budget figures have been prepared in accordance with NZ GAAP, using accounting policies that are consistent with those adopted in preparing these financial statements.

Critical accounting estimates and assumptions

In preparing these financial statements, estimates and assumptions have been made concerning the future. These estimates and assumptions may differ from the subsequent actual results. Estimates and assumptions are continually evaluated and are based on historical experience and other factors, including expectations or future events that are believed to be reasonable under the circumstances. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

Infrastructure assets

Note 19 provides information about the estimates and assumptions applied in determining the fair value of infrastructure assets.

Landfill aftercare provision

Note 25 provides information about the estimates and assumptions surrounding the landfill aftercare provision.

NOTE 2: RATES, EXCLUDING TARGETED WATER SUPPLY RATES

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
General rates	120,965	126,289	126,694
Targeted rates attributable to activities:			
- business improvement district	280	280	280
- 100% non-rateable land	906	944	944
- 50% non-rateable land	113	118	118
- Access Hamilton	5,000	5,000	5,000
- Hamilton Gardens	-	-	605
- rates penalties	679	708	708
Less rates charges to Council properties	(817)	(843)	(843)
Total rates, excluding targeted water supply rates	127,126	132,496	133,506
Rates, excluding targeted water supply rates	127,126	132,496	133,506
Targeted water supply rates	8,055	8,821	8,121
Total annual rates income	135,181	141,317	141,627
Total gross rates, excluding targeted water supply rates	127,126	132,496	133,506
Rates remissions	(1,057)	(1,102)	(1,102)
Rates (net of remissions) excluding targeted water supply rates	126,069	131,394	132,404

NOTE 3: OTHER REVENUE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Revenue from Activities			
Arts and recreation	6,807	7,498	7,918
City planning and development	1,085	1,119	1,119
City prosperity	9,931	10,491	9,895
City safety	7,083	7,385	7,458
Community services	3,949	3,879	3,654
Democracy	236	30	30
Parks and open spaces	1,040	970	1,260
Solid waste	318	328	328
Stormwater	25	26	301
Transportation	11,557	12,471	11,243
Wastewater	3,655	3,826	3,826
Water supply	107	294	294
Less internal revenue	(1,570)	(1,620)	(1,620)
Less operating subsidies and grants	(3,508)	(3,540)	(4,426)
Total revenue from activities *	40,716	43,157	41,280
Capital and operating subsidies	7,891	13,696	14,582
Development contributions	6,362	6,571	7,571
Total capital contributions	14,253	20,267	22,153
Other revenue			
Vested assets	8,153	8,414	8,414
Other contributions/grants	2,971	2,735	1,001
Dividends	275	325	100
Investment income	1,200	-	1,200
Other sundry revenue	412	426	426
Total sundry revenue	13,011	11,900	11,141
Total other revenue	67,980	75,324	74,574

Variations to Council's 2012-2022 10-Year Plan

* Refer to the individual Funding Impact Statements for detailed commentary on variations.

NOTE 4: FINANCE COSTS

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Interest on bank borrowings	25,885	25,531	24,743
Interest on finance leases	127	144	144
Total finance costs	26,012	25,675	24,887

NOTE 5: OTHER EXPENSES

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Arts and recreation	33,328	33,357	33,571
City planning and development	6,208	5,755	5,860
City prosperity	29,210	30,027	29,081
City safety	9,083	8,894	8,924
Community services	8,560	8,273	8,328
Democracy	5,274	4,920	5,316
Parks and open spaces	15,301	15,254	16,039
Solid waste	6,186	6,355	6,407
Stormwater	8,507	8,779	8,758
Transportation	42,876	44,453	43,100
Wastewater	23,155	24,069	23,136
Water supply	18,228	19,375	18,612
Less internal expenses	(1,570)	(1,620)	(1,620)
Less rates charged to Council properties	(817)	(843)	(843)
Less interest on internal borrowing	(1,081)	(1,078)	(1,078)
Total expenses from activities *	202,448	205,970	203,591
Less personnel costs	(55,800)	(57,172)	(56,184)
Less depreciation and amortisation	(58,072)	(59,735)	(56,295)
Less finance costs	(26,012)	(25,675)	(24,887)
Total other expenses	62,564	63,388	66,225
Depreciation and amortisation expenses by group of activity			
Directly attributable depreciation and amortisation expense by group of activity			
Arts and recreation	3,035	3,196	3,196
City planning and development	-	-	-
City prosperity	2,359	2,310	2,184
City safety	54	39	39
Community services	145	139	139
Democracy	-	-	-
Parks and open spaces	1,465	1,580	1,580
Solid waste	352	395	395
Stormwater	5,703	5,873	5,706
Transportation	16,825	17,406	17,406
Wastewater	7,450	7,773	7,391
Water supply	7,144	7,455	7,190
Depreciation and amortisation not directly related to group of activity			
Support services	13,483	13,509	11,009
Business units	57	60	60
Total depreciation and amortisation expense	58,072	59,735	56,295

Variations to Council's 2012-2022 10-Year Plan

* Refer to the individual Funding Impact Statements for detailed commentary on variations.

NOTE 6: OTHER FINANCIAL ASSETS

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Current portion:			
Loans and receivables			
Loan to Staples Rodway	261	242	242
Total current portion	261	242	242
Non-current portion			
Loans and receivables			
Term deposits with maturities of over 1 year	3,321	5,346	4,300
Unlisted shares			
NZ Local Government Funding Agency	2,000	2,000	2,000
Waikato Innovation Park Ltd	2,400	2,400	2,400
Local Authority Shared Services Ltd	728	728	728
NZ Local Government Insurance Co Ltd	337	337	337
Total non-current portion	8,786	10,811	9,765
Total other financial assets	9,047	11,053	10,007

NOTE 7: INVESTMENTS IN ASSOCIATES AND SUBSIDIARIES

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Investment in associates			
Hamilton Riverview Hotel Ltd *	6,000	6,000	-
Waikato Regional Airport Ltd	7,430	7,430	7,430
Investment in subsidiaries			
Hamilton Properties Ltd	1	1	1
Total investment in associates and subsidiaries	13,431	13,431	7,431

* Council sold its investment in Hamilton Riverview Hotel Ltd in October 2013.

NOTE 8: INVESTMENTS IN COUNCIL CONTROLLED ORGANISATIONS AND OTHER SIMILAR ENTITIES

Section 4(3) of the Local Government (Financial Reporting) Regulations 2011 requires that a total of Council Controlled Organisation (CCO) investments appear in the Statement of Financial Position. As NZ IAS 1 Presentation of Financial Statements also is required to be complied with, and due to practical reasons, Council has chosen to disclose total CCO investments in this note to the financial statements.

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Other financial assets			
NZ Local Government Funding Agency	2,000	2,000	2,000
Waikato Innovation Park Ltd	2,400	2,400	2,400
Local Authority Shared Services Ltd	728	728	728
NZ Local Government Insurance Co Ltd	337	337	337
Investment in associates			
Waikato Regional Airport Ltd	7,430	7,430	7,430
Investment in subsidiaries			
Vibrant Hamilton Trust	-	-	-
Hamilton Properties Ltd	1	1	1
entities	12,896	12,896	12,896

NOTE 9: BORROWINGS

The city's debt has been issued in accordance with the Local Government Act 2002. The loans are secured through the debenture trust deed over all rates with one exception. The \$1.0m loan used to purchase Victoria on the River property which is secured by first registered mortgage over the property.

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Current			
Secured loans	112,136	114,040	106,918
Lease liabilities	667	521	826
Total current borrowings	112,803	114,561	107,744
Non-current			
Secured loans	333,266	341,293	319,519
Lease liabilities	1,556	1,215	1,927
Total non-current borrowings	334,822	342,508	321,446
Total borrowings	447,625	457,069	429,190
Total overall debt			
Total borrowings (excluding bank overdraft)	447,625	457,069	429,190
Less cash investments	(32,000)	(32,000)	(25,000)
Less term deposits	-	-	(4,300)
Plus reserves	17,151	15,777	17,368
Total overall debt	432,776	440,846	417,258

Council reserves are held in cash for specific purposes and may be utilised at any time. Refer to Note 10 for a breakdown of Council reserves.

Debt Servicing Performance Indicators

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Financial ratios			
Liquidity ratio >110%	>110%	>110%	>110%
Debt to revenue ratio (target 200% by 2019)	238%	232%	221%
Interest to revenue ratio (target <20%)	14%	13%	13%
Debt to cashflow (target <15)	9.7	8.8	8.4

Refer to the Investment and Liability Management Policy for further information on debt servicing performance indicators.

NOTE 10: EQUITY

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Accumulated funds			
Balance 1 July	1,581,331	1,581,250	1,600,538
Surplus/(deficit) for the year	(344)	9,569	11,508
Transfers (to)/from restricted and Council created reserves	(380)	914	(62)
Balance at 30 June	1,580,607	1,591,733	1,611,984
Revaluation reserve			
General asset revaluation reserves			
Balance 1 July	1,644,366	1,788,333	1,788,333
Revaluation gains	143,967	143,967	143,967
Balance at 30 June	1,788,333	1,932,300	1,932,300
Restricted and council created reserves			
Balance 1 July	21,784	21,041	17,306
Transfers to/(from) restricted and council created reserves	380	(914)	62
Balance at 30 June	22,164	20,127	17,368
Total equity	3,391,104	3,544,160	3,561,652

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Restricted and Council created reserves			
Restricted reserves			
Cemetery plot maintenance in perpetuity	1,429	1,435	1,541
Dame Hilda Ross library memorial reserve	2	2	2
Domain endowment fund	1,923	1,923	2,144
Roman Catholic schools library reserve	2	3	2
Waikato art gallery endowment reserve	8	9	8
Municipal endowment fund	8,825	8,825	9,435
Project watershed emergency reserve	1,206	1,242	-
Total restricted reserves	13,395	13,439	13,132
Council created reserves			
Access Hamilton reserve	1,374	703	-
Bus shelter (Adshel) reserve	97	82	212
Crime prevention	111	118	-
Hamilton Gardens	-	-	527
Housing upgrade reserve	3,756	2,338	3,101
Museum collection reserve	266	282	-
Project watershed operating reserve	(70)	(233)	396
Public art reserve	77	26	-
Rail infrastructure reserve	278	286	-
Retiring gratuity reserve	433	458	-
Rotokauri/Te Rapa land sale reserve	2,184	2,306	-
Zoo animal acquisition reserve	263	322	-
Total council created reserves	8,769	6,688	4,236
Total restricted and Council created reserves	22,164	20,127	17,368

Council has resolved to only hold reserves where either there is a legislative requirement or to account for funds received from an external source. Reserves that did not meet either of these conditions have been closed.

NOTE 11: CAPITAL EXPENDITURE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Capital expenditure incurred by activities			
Arts and recreation *	2,607	3,876	3,637
City planning and development	-	-	-
City prosperity	566	246	294
City safety	20	-	-
Community services	275	179	178
Democracy	-	-	-
Parks and open spaces	2,234	2,291	2,299
Solid waste management **	1,217	1,266	1,046
Stormwater drainage	2,038	2,309	2,301
Transportation ***	23,003	22,914	25,647
Wastewater	6,473	7,643	7,623
Water supply	6,797	17,448	17,409
Capital expenditure incurred by business units and internal service units			
Information services	1,427	2,807	2,809
Property management	3,647	4,817	4,660
Total capital expenditure	50,304	65,796	67,903
Total capital expenditure funded by:			
Loans	20,347	23,332	25,618
Reserves	963	1,030	1,030
Subsidies ***	2,927	13,035	13,981
Other revenue	2,381	2,126	1,001
General rates	23,686	26,273	26,273
Total capital expenditure	50,304	65,796	67,903

Variations to Council's 2012-2022 10-Year Plan

- * Library collections renewals have been reduced to offset reduced revenue targets.
- ** Waste minimisation and management plan initiatives reclassified to operating expenses.
- *** The amount of NZTA subsidy able to be claimed on Transportation projects has been updated.

NOTE 12: RECONCILIATION BETWEEN PROSPECTIVE STATEMENT OF COMPREHENSIVE INCOME AND PROSPECTIVE FUNDING IMPACT STATEMENT

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Operating surplus/(deficit) per Prospective Statement of Comprehensive Income	(344)	9,569	11,508
Items recognised as income in Statement of Comprehensive Income and as capital expenditure funding sources in Funding Impact Statement:			
Capital subsidies and grants	(4,383)	(10,156)	(11,157)
Development and financial contributions	(7,964)	(8,290)	(7,571)
Recognition of revenue from vested assets and interest on internal borrowing not included in the FIS	(9,234)	(9,492)	(8,414)
Non-cash items recognised in Statement of Comprehensive Income and not included in Funding Impact Statement:			
Depreciation	58,072	59,735	56,295
Provision for Local Government Funding Agency guarantee	30	32	-
Finance leases	(1,371)	(1,029)	-
Operating funding surplus/(deficit) per Prospective Funding Impact Statement	34,806	40,369	40,661
Balance as per Council FIS operating surplus/(deficit) of funding	34,806	40,369	40,661

RESERVE FUNDS

Reserves are held to ensure that funds received for specific activities are used for those activities and correctly accounted for.

Restricted reserves are used where the use of the funds are legally restricted.

Council created reserves are used where council chooses to specify what the funds received are to be used for.

Below is a list of current reserves outlining the purpose for holding each reserve, the council activity to which each reserve relates, and summary financial information for the 2014/15 year:

RESTRICTED RESERVES	OPENING	DEPOSITS	EXPENDITURE	CLOSING
	BALANCE JULY 2014			BALANCE JUNE 2015
PURPOSE OF THE FUND	\$000	\$000	\$000	\$000
Cemetery Plot Maintenance in Perpetuity Reserve (Cemeteries and Crematorium Activity) To maintain and provide for improvements to the cemeteries.	1,535	87	81	1,541
Domain Endowment Fund (Parks and Open Spaces Activity) To provide a capital endowment fund for domain land for investment in property. Rental income and interest earned from domain endowment land is used to fund parks and reserves operating costs.	2,144	109	109	2,144
Dame Hilda Ross Children's Library Memorial Fund (Libraries Activity) To manage a bequest by Dame Hilda Ross given for the purpose of extending the children's collection in the Dame Hilda Ross Memorial Arts Centre (Children's Library). Only the interest income from the fund may be used for purchases.	2	-	-	2
Roman Catholic Schools Library Fund (Libraries Activity) To manage a bequest made for the purpose of extending the children's collection in the Children's Library. The interest income from the fund can be used for children's book collection purchases.	2	-	-	2
Waikato Art Gallery Endowment Reserve (Arts Promotion Activity) To provide funds for the acquisition of works of art for the Waikato Museum of Art and History.	8	-	-	8
Municipal Endowment Fund (Strategic Property Investment Activity) To provide a capital fund for Crown endowment land vested in the council for investment in property. Rental income and interest earned from the land and property may be used for Council purposes to offset rates.	9,435	498	498	9,435
Total restricted reserves				13,132

COUNCIL CREATED RESERVES	OPENING	DEPOSITS	EXPENDITURE	CLOSING
	BALANCE JULY 2014			BALANCE JUNE 2015
PURPOSE OF THE FUND	\$000	\$000	\$000	\$000
Bus Shelter Reserve (Travel Demand Management Activity) To manage the income generated from advertising in bus shelters to provide, maintain and enhance passenger infrastructure.	226	61	75	212
Hamilton Gardens To provide funds for the development of Hamilton Gardens. Funds are being sourced from a targeted rate over a four year period starting 2014/15.	-	605	78	527
Housing Upgrade Reserve (Housing Activity) To assist in improving council owned housing. There is no specific plan to use this reserve for the coming ten years while the council considers its future role in this activity.	3,396	140	435	3,101
Project Watershed Operating Reserve (Water Supply and Stormwater Drainage Activities) To fund works relating to river flood protection and erosion control (Project Watershed). Waikato Regional Council is the funding agency and Hamilton City Council carries out agreed works within the city boundary.	558	543	705	396
Waste Minimisation Reserve (Waste Minimisation Activity) To encourage a reduction in the amount of waste generated and disposed of in New Zealand, and to lessen the environmental harm of waste. This reserve was created in 2009 as a result of the Waste Minimisation Act 2008. Funding is distributed to local authorities by the Ministry of Environment and expenditure includes grants to others, waste minimisation initiative operating expenses and recycling contract.	-	426	426	-
Total council created reserves				4,236

Council Funding Impact Statement

The Funding Impact Statement should be read in conjunction with the Revenue and Financing Policy and Rating Policies. Figures in this statement are GST inclusive.

RATING INFORMATION

REPORTING ENTITY

Council sets the following rates under the Local Government (Rating) Act 2002.

- General Rate
- Targeted Rates:
 - Access Hamilton
 - Business Improvement District
 - Hamilton Gardens
 - Non-rateable Services 100%
 - Non-rateable Services 50%
 - Non Domestic Water Supply

Details of the amount of rates to be collected and the categories that will pay these rates are listed below:

GENERAL RATE

A general rate is set and assessed on the land value of all rateable land in the City.

General rates are set on a differential basis on the land value of all rateable properties. The differential basis is based on the use to which the land is put and other factors. The different categories of rateable land (differential) are outlined in the table below.

This funding mechanism covers all services of Council. The total revenue sought for 2014/15 is \$145.698 million (GST Inclusive).

DIFFERENTIAL

Differential rating is used for the general rate only. Other targeted rates are set without differentials apart from non domestic water supply. The quantum of general rates required from each differential sector is calculated on an activity-by-activity basis as described in the Funding Needs Analysis.

The objective of including differentials in the general rate is to achieve a fair and equitable distribution of the general rate taking into account all factors Council believes are relevant.

Every three years at the time of a revaluation, the differential factor will be adjusted to maintain the differential yield of the previous rating year. The revised differential factor will apply until the next review of the LTP when the cost allocation model, rating system, and rating differential factors are reviewed. This post revaluation adjustment to the rating differential factor ensures that the incidence of rates between the rating categories is maintained as a result of the revaluation.

Land described in Part 2 Schedule 1 of the Local Government (Rating) Act 2002 (broadly land owned or used by societies for arts or sports) will be assessed 50% of the rate that applies to the land.

A general rate set and assessed on a differential basis as follows:

SOURCE	CATEGORY	DIFFERENTIAL CATEGORIES	DIFFERENTIAL FACTOR 2014/15	PERCENTAGE OF TOTAL GENERAL RATES 2014/15	GENERAL RATE IN THE DOLLAR (LV) 2014/15 (GST INCL)	RATES REVENUE 2014/15 (GST INCL)
Rates: General Rate	A	Residential	1.0000	63.08%	0.01180128	\$91,834,114
	B	Inner City Residential Apartments	0.9800	0.24%	0.01156535	\$347,099
	C	Commercial/Industrial	2.2991	26.18%	0.02713176	\$38,144,963
	D	CBD Commercial/Ind	2.1841	7.73%	0.02577517	\$11,226,853
	E	Multi Unit Residential	1.3854	1.71%	0.01634948	\$2,612,598
	F	Rural Residential	0.4844	0.05%	0.00571619	\$66,365
	G	Rural Small	0.3405	0.75%	0.00401891	\$1,099,015
	H	Rural Large	0.1542	0.26%	0.00181948	\$367,093

CATEGORY DEFINITIONS – GENERAL RATE DIFFERENTIAL

Each rating unit is allocated to a differential rating category for the purpose of calculating the general rate. Set out below are the definitions used to allocate rating units to categories.

CATEGORY A – RESIDENTIAL AND OTHER

All rating units:

- i. Used solely or principally for residential purposes as the home or residence of not more than two households which have available the full Council services; excluding properties in Categories B, C, E; or

- ii. 2,000 square metres or less in area, used solely or principally for rural purposes, which receive full water and wastewater services from the Council; or
- iii. The residential portion of a property which is used for both residential/ commercial use, i.e. small business operated from residential properties; or
- iv. Bare land marketed for residential section sales not under development or land under development for a residential subdivision and no longer used principally for rural purposes; or
- v. Vacant residential land and any land used for other purpose not specified in the category definitions.

CATEGORY B – INNER CITY RESIDENTIAL APARTMENTS

All rating units:

- i. Used solely or principally for residential purposes as the home or residence of not more than two households, excluding properties categorised as Category C; and
- ii. Located within the CBD where the Council cannot provide a household refuse collection service.

CATEGORY C – COMMERCIAL/INDUSTRIAL

All rating units:

- i. Used solely or principally for commercial or industrial purposes, but excluding properties categorised as Category F or G (note: commercial properties in rural areas will be rated at full commercial and a remission may be applied subject to the Remission of Rates for Commercial Land Use in a Rural Location Policy); or
- ii. Used solely or principally for commercial residential purposes, including, but not limited to, hotels, boarding houses, rest homes, show homes, motels, residential clubs, hostels; or
- iii. The area of a chartered club used for the restaurant, bar and gaming machines, will be rated full commercial; or
- iv. The commercial portion of the property, which is used for both commercial/ residential use, i.e. small business, operated from residential property; or
- v. All vacant commercial/industrial land.

Definitions

“Commercial residential purposes” are where a property is being provided for residential accommodation at a fee with the average occupancy period of the property not exceeding three months. Where the average occupancy exceeds three months, the property would be classified under the multi-unit category.

Hostel is the residence or lodging place for persons.

CATEGORY D – CBD COMMERCIAL/INDUSTRIAL

All rating units used solely or principally for commercial or industrial purposes within the defined existing and expanded CBD precinct shown in the map on page 78.

CATEGORY E – MULTI-UNIT RESIDENTIAL

All rating units used solely or principally for three or more residential dwellings/households on a single title including residential centres and hostels, but excluding properties categorised as Category C.

CATEGORY F – RURAL RESIDENTIAL

All rating units used solely or principally for residential purposes as the home or residence of not more than two households that receive all the services of a residential property apart from stormwater, footpaths and traffic/street lighting services.

CATEGORY G – RURAL SMALL HOLDING

All rating units less than 10 hectares in area, used solely or principally for rural purposes, excluding properties categorised under Category A paragraph (ii) or Category F.

CATEGORY H – RURAL LARGE HOLDING

All rating units over 10 hectares in area which are used solely or principally for rural purposes excluding properties in category C (ii). For Categories A, F, G and H, rural purposes include agricultural, horticultural or pastoral purposes and the keeping of bees or poultry or other livestock.

UNIFORM ANNUAL GENERAL CHARGE

Council does not use a uniform annual general charge.

TARGETED RATES

Lump sum contributions are not sought or invited by Council in respect of targeted rates.

Targeted Rate – Non-domestic Water Supply

The targeted rate for non-domestic water supply funds the operating and depreciation costs of water supplies to Commercial/Industrial and Rural properties.

- a) Council will set and assess a targeted rate on a differential basis to all commercial/industrial and rural properties as follows:
 - i. a fixed amount on every separately used or inhabited part of a rating unit supplied with non-domestic water as follows:
 - \$398 for commercial/industrial properties.
 - \$310 for rural properties receiving a restricted flow supply.

- ii. a charge per unit of water consumed or supplied on every separately used or inhabited parts of a rating unit in accordance with the following scale:

- commercial/industrial properties - \$1.66 per kilolitre of water supplied after the first 240 kilolitres of consumption or supply;
- rural properties receiving a restricted flow supply - \$1.29 per kilolitre of water supplied after the first 240 kilolitres of consumption or supply.

- iii. The total revenue sought for 2014/15 is \$9.342m (GST inclusive).

- b) Commercial properties without meters will be charged the minimum annual charge of \$398 (GST inclusive) per property or separately used inhabited part of a property.

The total revenue sought for 2014/15 is \$208,150 (GST inclusive).

Properties in the Waikato District Council and Waipa District Council supplied with water under contractual arrangements will be charged according to Council's Fees and Charging schedule.

Targeted Rate – Access Hamilton

This targeted rate contributes funding for transportation.

The targeted rate for Access Hamilton funds the work programmes and/or financing costs relating to this project.

A targeted rate relating to Access Hamilton set and assessed at a uniform rate per dollar of capital value on all categories of rateable property.

The amount raised by this targeted rate will be transferred into a reserve fund and these funds will be used to fund any of:

- Investigation or associated Access Hamilton capital costs
- Debt servicing of loan funded Access Hamilton capital projects
- Subsidies of transport initiatives, design and feasibility studies and other operational costs linked to the Access Hamilton strategy.

The targeted rate will be \$0.00024986 per dollar of capital value (GST inclusive). The total revenue sought for 2014/15 is \$5,750,000 (GST inclusive).

Targeted Rate – Business Improvement District (BID)

This targeted rate contributes funding for economic development.

The defined area of the CBD precinct is shown in the map attached.

All separately used or inhabited parts of a rating unit within the precinct will be charged the following targeted rate for the Business Improvement District.

The total revenue sought for 2014/15 rating year is \$322,000 (GST inclusive).

- a) a fixed amount of \$230 (GST inclusive) per separately used or inhabited parts of a rating unit within the defined area; and
- b) a rate per dollar of capital value (after allowing for the total revenue raised by the fixed amount of \$230 (GST inclusive) per rating unit or separately used or inhabited portion of a rating unit), of \$0.00004009 (GST inclusive).

The targeted rate income will be transferred to the Hamilton Central Business Association to fund the respective programmes for the 2014/15 financial year as outlined in their Business Plan.

Targeted Rate – Hamilton Gardens

The targeted rate contributes funding to develop themed gardens and infrastructure at the Hamilton Gardens within the next four years.

Council's contribution of \$2.696 million (GST inclusive) is 1/3rd of the total cost and the remaining 2/3rds of \$5.391 million (GST inclusive), will be sought from Lotteries' Significant Projects Fund.

Council's portion will be funded by a targeted rate of \$11.50 (GST Inclusive) per separately used or inhabited part of each rating unit within the city boundary.

The total revenue sought for 2014/15 is \$695,750 (GST inclusive).

Targeted Rate – 100% (fully) Non-rateable Properties

The targeted rate for Non-Rateable properties for water, refuse and wastewater represents a charge for the operating, financing and depreciation costs for these activities.

Council rates a number of categories of non-rateable land assessed under the Act.

The properties which are 100% (fully) non-rateable (excluding water supply, refuse collection and wastewater rates) are defined in the Act.

These funding mechanisms cover the Water, Refuse and Wastewater services and will only be charged if the property receives the service. The total revenue sought for 2014/15 is \$1,085,600 (GST inclusive).

DETAILS OF TARGETED RATES

Non-rateable Water Targeted Rate

- a) a fixed amount of \$398 (GST inclusive) per separately used or inhabited part of a rating unit; and
- b) a rate per dollar of land value required to meet this category's share of the full cost of the service, after allowing for the total revenue raised by the fixed amount of \$398 (GST inclusive) per property, is \$0.00259467 (GST inclusive).

Non-rateable Refuse Targeted Rate

- a) a fixed amount of \$134 (GST inclusive) per separately used or inhabited part of a rating unit; and
- b) a rate per dollar of land value required to meet this category's share of the full cost of the service, after allowing for the total revenue raised by the fixed amount of \$134 (GST inclusive) per property, is \$0.00084358 (GST inclusive).

Non-rateable Wastewater Targeted Rate

- a) a fixed amount of \$407 (GST inclusive) per separately used or inhabited part of a rating unit; and
- b) The rate per dollar of land value required to meet the full cost of this category's share of the wastewater services, after allowing for the total revenue raised by the fixed amount of \$407 (GST inclusive) per property, is \$0.00268876 (GST inclusive).

Horsham Downs Hall Rate

Council invoices and collects the following rate on behalf of Waikato District Council. For further information refer to their LTP. The 2014/15 rate for the Horsham Downs Hall is \$25 (GST inclusive) per property for properties within the Hamilton City boundary within a defined radius of the Hall.

SEPARATELY USED OR INHABITED PART (SUIP) OF A RATING UNIT DEFINITION

Any part of a rating unit that is, or is able to be, separately used or inhabited by the ratepayer, or by any other person or body having a right to use or inhabit that part by virtue of a tenancy, lease, licence, or other agreement.

For example, this means that each flat within a block of flats, or each shop within a block of shops, for example, would be charged the relevant targeted rate. The same would apply to a farm with more than one dwelling, (i.e. worker accommodation), or a residential property with a separate fully self-contained unit available for visitor accommodation.

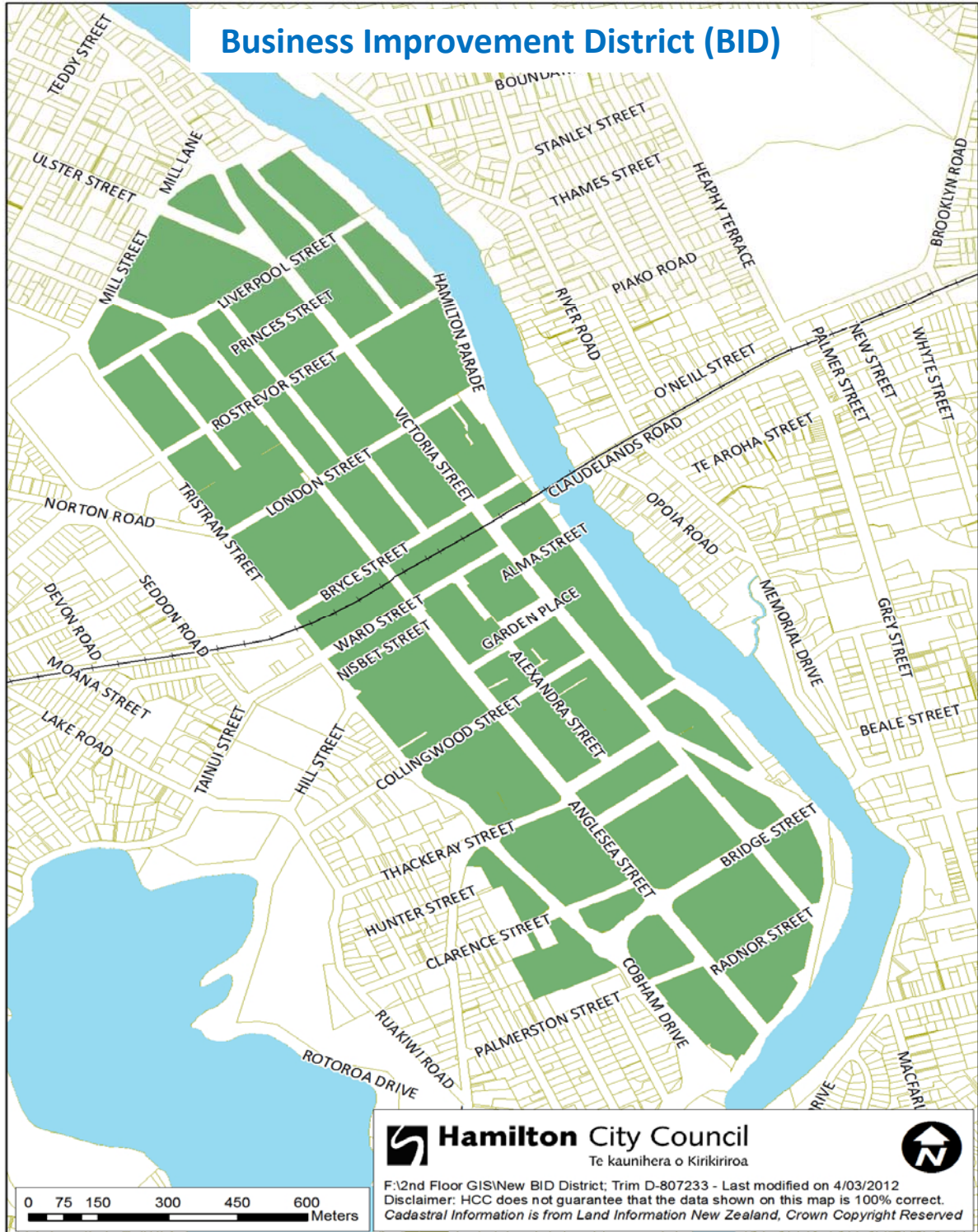
Each use that involves a different activity that is conducted by a person, company, or organisation different to the ratepayer is considered to be a separate use. For example, if a photographic processing franchise operated within a store is operated by the store's staff, it is not a separate use. However if the same franchise is operated by a person, company, or organisation different to the store operator, it is considered a separate use.

Inspection of Rating Information Database

In accordance with the Local Government (Rating) Act 2002, the District Valuation Roll and Rates Records are available for public inspection at the Council Offices, Garden Place, Hamilton, between the hours of 8.00am and 4.45pm on all business days of the week.

Objections

The Local Government (Rating) Act 2002 provides for the right of objection to Council's implementation of their rating policies. Any objections to the allocation of property use to the council differential categories needs to be in writing to the Revenue Manager for consideration.



RATES SAMPLE

	2012 Land Value	2012 Capital Value	BID UNITS	SUIP (units)	2014/15 General Rates	2014/15 Access Hamilton Rates (incl UAC)	2014/15 Hamilton Gardens Rate	2014/15 Total Rates	2013/14 General Rates	2013/14 Access Hamilton Rates	2013/14 BID Rates (incl UAC)	2013/14 Total Rates	Change in Total Rates \$	Change in Total Rates %
RESIDENTIAL														
Temple View	80,000	220,000		1	944	55	11.50	1,011	912	56	968	43	4.4%	
Rototuna North	210,000	520,000		1	2,478	130	11.50	2,620	2,394	132	2,526	94	3.7%	
Flagstaff	245,000	650,000		1	2,891	162	11.50	3,065	2,793	166	2,958	107	3.6%	
Hamilton Central	115,000	175,000		1	1,357	44	11.50	1,412	1,311	45	1,355	57	4.2%	
Forest Lake	134,000	380,000		1	1,581	95	11.50	1,688	1,527	97	1,624	64	3.9%	
Glennview	155,000	265,000		1	1,829	66	11.50	1,907	1,767	67	1,834	73	4.0%	
Huntington	195,000	450,000		1	2,301	112	11.50	2,425	2,223	115	2,337	88	3.8%	
Fairfield	205,000	550,000		1	2,419	137	11.50	2,568	2,337	140	2,477	92	3.7%	
Flagstaff	350,000	770,000		1	4,130	192	11.50	4,334	3,989	196	4,185	149	3.6%	
Riverlea	315,000	690,000		1	3,717	172	11.50	3,901	3,591	176	3,766	135	3.6%	
Saint Andrews	480,000	820,000		1	5,665	205	11.50	5,881	5,471	209	5,680	201	3.5%	
Flagstaff	770,000	1,660,000		1	9,087	415	11.50	9,513	8,777	423	9,199	314	3.4%	
Frankton	750,000	980,000		1	8,851	245	11.50	9,107	8,549	250	8,798	309	3.5%	
Hamilton East	1,300,000	3,325,000		1	15,342	831	11.50	16,184	14,817	847	15,664	520	3.3%	
INNER CITY RESIDENTIAL APARTMENTS														
Hamilton Central	118,000	210,000		1	1,365	52	11.50	1,429	1,318	53	1,372	57	4.2%	
Hamilton Central	235,000	490,000		1	2,718	122	11.50	2,852	2,625	125	2,750	102	3.7%	
INDUSTRIAL														
Te Rapa Park	650,000	1,880,000		1	17,636	470	11.50	18,117	17,035	479	17,514	603	3.4%	
Frankton	1,510,000	2,175,000		3	40,969	543	34.50	41,547	39,574	554	40,128	1,419	3.5%	
Avalon	1,760,000	5,600,000		1	47,752	1,399	11.50	49,163	46,126	1,426	47,552	1,611	3.4%	
Beerscourt	4,250,000	8,700,000		2	115,310	2,174	23.00	117,507	111,384	2,215	113,599	3,907	3.4%	
COMMERCIAL														
Suburban Commercial	1,300,000	3,400,000		2	35,271	850	23.00	36,144	34,071	866	34,936	1,208	3.5%	
Hamilton East Commercial	2,450,000	9,800,000		1	66,473	2,449	11.50	68,933	64,210	2,495	66,705	2,228	3.3%	
Suburban Large Retail	13,000,000	217,000,000		142	352,713	54,219	1,633.00	408,565	340,704	55,255	395,959	12,606	3.2%	
Suburban Large Retail	10,100,000	165,000,000		121	274,031	41,226	1,391.50	316,649	264,701	42,013	306,715	9,934	3.2%	
COMMERCIAL WITH BID RATE														
CBD Small Retail	120,000	195,000		1	3,093	49	238	3,789	2,988	50	238	3,662	127	3.5%
CBD Small Retail	450,000	840,000		1	11,599	210	264	12,084	11,204	214	265	11,683	401	3.4%
CBD Retail	1,060,000	8,750,000		2	27,322	2,186	811	30,342	26,392	2,228	29,448	894	3.0%	
CBD Large Office	2,150,000	16,000,000		10	55,417	3,998	2,942	62,471	53,531	4,074	2,973	60,578	1,893	3.1%
CBD Large Retail	3,975,000	15,000,000		7	102,456	3,748	2,211	108,496	98,970	3,819	861	103,650	4,846	4.7%
CBD Large Retail	9,200,000	76,200,000		69	237,132	19,039	793.50	275,889	229,062	19,403	19,076	267,540	8,349	3.1%

RATES SAMPLE

	2012 Land Value	2012 Capital Value	BID UNITS (units)	SUJP (units)	2014/15 General Rates	2014/15 Access Hamilton Rates (incl UAC)	Hamilton Gardens Rate	2014/15 Total Rates	2013/14 General Rates	2013/14 Access Hamilton Rates (incl UAC)	2013/14 BID Rates	2013/14 Total Rates	Change in Total Rates \$	Change in Total Rates %
MULTI UNITS														
Frankton - 4 Units	185,000	500,000	4		3,025	125	46.00	3,196	2,921	127		3,049	147	4.8%
Hamilton East - 10 Units	225,000	940,000	10		3,679	235	115.00	4,028	3,553	239		3,792	236	6.2%
Whitiora - 4 Units	425,000	640,000	4		6,949	160	46.00	7,154	6,711	163		6,874	280	4.1%
RURAL RESIDENTIAL														
Pukete	220,000	425,000	1		1,258	106	11.50	1,375	1,215	108		1,323	52	4.0%
Hamilton East	710,000	1,280,000	1		4,058	320	11.50	4,390	3,920	326		4,246	144	3.4%
Nawton	1,325,000	1,514,000	1		7,574	378	11.50	7,964	7,315	386		7,701	263	3.4%
RURAL SMALL (> 0.2 AND < 10 HECTARES)														
Melville	425,000	440,000	1		1,708	110	11.50	1,829	1,650	112		1,762	68	3.8%
Te Kowhai	840,000	1,200,000	1		3,376	300	11.50	3,687	3,261	306		3,566	121	3.4%
Te Rapa North/Ruakura	185,000	380,000	1		743	95	11.50	850	718	97		815	35	4.3%
RURAL LARGE (> 10 HECTARES)														
Glenview- 23.137Ha	1,400,000	2,100,000	6		2,547	525	69.00	3,141	2,460	535		2,995	146	4.9%
Te Kowhai - 20.000Ha	2,900,000	3,100,000	1		5,276	775	11.50	6,063	5,095	789		5,885	178	3.0%
Peacockes - 167.89Ha	9,900,000	10,810,000	4		18,013	2,701	46.00	20,760	17,394	2,753		20,147	613	3.0%

Rates for sample properties of various types in various locations (properties are chosen to illustrate a range of values and may not be typical of the stated column).

COUNCIL FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	120,587	125,883	125,457
Targeted rates	14,366	15,162	15,068
Subsidies and grants for operating purposes	3,508	3,831	4,426
Fees and charges	38,584	40,467	37,260
Interest and dividends from investments	1,475	325	1,300
Local authorities fuel tax, fines, infringement fees, and other receipts	4,105	4,446	4,446
Total operating funding	182,625	190,114	187,957
Applications of operating funding			
Payments to staff & suppliers	120,252	122,481	120,822
Finance costs	26,012	25,677	24,887
Other operating funding applications	1,554	1,587	1,587
Total applications of operating funding	147,819	149,745	147,296
Surplus/(deficit) of operating funding	34,806	40,369	40,661
Sources of capital funding			
Subsidies and grants for capital expenditure	4,383	10,156	11,157
Development and financial contributions	7,964	8,290	7,571
Increase/(decrease) in debt	3,008	7,010	9,445
Gross proceeds from the sale of assets	-	-	108
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	15,355	25,456	28,281
Applications of capital funding			
Capital expenditure:			
- to meet additional demand	6,538	9,162	9,162
- to improve the level of service	16,363	26,526	28,979
- to replace existing assets	27,403	30,106	29,760
Increase/(decrease) in reserves	(1,817)	(1,994)	62
Increase/(decrease) of investments	1,674	2,025	979
Total application of capital funding	50,161	65,825	68,942
Surplus/(deficit) of capital funding	(34,806)	(40,369)	(40,661)
Funding balance	-	-	-

ARTS AND RECREATION – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	20,813	21,566	21,492
Targeted rates	224	230	230
Subsidies and grants for operating purposes	-	-	-
Fees and charges *	6,807	7,498	7,557
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	226	-	30
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-
Total operating funding	28,070	29,294	29,309
Applications of operating funding			
Payments to staff & suppliers	21,649	21,652	21,807
Finance costs	913	721	698
Internal charges and overheads applied	5,354	5,421	5,421
Other operating funding applications	41	42	42
Total applications of operating funding	27,957	27,836	27,968
Surplus/(deficit) of operating funding	113	1,458	1,341
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	-
Development and financial contributions	283	292	240
Increase/(decrease) in debt	3,032	3,378	3,327
Gross proceeds from the sale of assets	-	-	25
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	3,315	3,670	3,592
Application of capital funding			
Capital expenditure:			
- to meet additional demand	-	-	-
- to improve the level of service	395	941	941
- to replace existing assets **	3,088	4,240	3,992
Increase/(decrease) in reserves	(55)	(53)	-
Increase/(decrease) of investments	-	-	-
Total application of capital funding	3,428	5,128	4,933
Surplus/(deficit) of capital funding	(113)	(1,458)	(1,341)
Funding balance	-	-	-

Variations to Council's 2012-2022 10-Year Plan

- * Following a review of library fees during 2012-13, revenue was reduced due to a decrease in income from penalty charges associated with late returns. Revenue for City Theatres has also reduced to more accurately reflect the market demand and usage for these facilities.
- ** Library collections renewals have been reduced to fund the reduced operating revenue.

CITY PLANNING AND DEVELOPMENT - PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	3,834	3,865	3,852
Targeted rates	41	41	41
Subsidies and grants for operating purposes	-	-	-
Fees and charges	1,085	1,119	1,052
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	35	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-
Total operating funding	4,995	5,025	4,945
Applications of operating funding			
Payments to staff & suppliers	4,743	4,325	4,398
Finance costs	40	7	7
Internal charges and overheads applied	994	1,006	1,006
Other operating funding applications	-	-	-
Total applications of operating funding	5,777	5,338	5,411
Surplus/(deficit) of operating funding	(782)	(313)	(466)
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	-
Development and financial contributions	-	-	-
Increase/(decrease) in debt	948	540	695
Gross proceeds from the sale of assets	-	-	5
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	948	540	700
Application of capital funding			
Capital expenditure:			
- to meet additional demand	-	-	-
- to improve the level of service	48	86	86
- to replace existing assets	114	148	148
Increase/(decrease) in reserves	4	(7)	-
Increase/(decrease) of investments	-	-	-
Total application of capital funding	166	227	234
Surplus/(deficit) of capital funding	782	313	466
Funding balance	-	-	-

CITY PROSPERITY – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	15,182	15,901	15,847
Targeted rates	164	169	169
Subsidies and grants for operating purposes	-	-	-
Fees and charges *	9,931	10,491	9,285
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	374	325	414
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-
Total operating funding	25,651	26,886	25,715
Applications of operating funding			
Payments to staff & suppliers	15,029	15,708	14,886
Finance costs	7,413	7,555	7,279
Internal charges and overheads applied	2,215	2,240	2,240
Other operating funding applications	461	470	470
Total applications of operating funding	25,118	25,973	24,875
Surplus/(deficit) of operating funding	533	913	840
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	-
Development and financial contributions	197	206	193
Increase/(decrease) in debt	1,658	1,624	1,191
Gross proceeds from the sale of assets	-	-	11
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	1,855	1,830	1,395
Application of capital funding			
Capital expenditure:			
- to meet additional demand	-	-	-
- to improve the level of service	506	355	355
- to replace existing assets	699	854	901
Increase/(decrease) in reserves	(491)	(491)	-
Increase/(decrease) of investments	1,674	2,025	979
Total application of capital funding	2,388	2,743	2,235
Surplus/(deficit) of capital funding	(533)	(913)	(840)
Funding balance	-	-	-

Variations to Council's 2012-2022 10-Year Plan

- * Council can no longer charge rentals to the telecommunication companies for cellular equipment on Council reserve land. This will result in reduced revenue.

CITY SAFETY – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	1,544	1,259	1,255
Targeted rates	17	13	13
Subsidies and grants for operating purposes	103	106	106
Fees and charges	6,981	7,279	7,243
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	18	-	2
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-
Total operating funding	8,663	8,657	8,619
Applications of operating funding			
Payments to staff & suppliers	7,192	7,048	7,040
Finance costs	61	46	45
Internal charges and overheads applied	1,600	1,622	1,622
Other operating funding applications	3	3	3
Total applications of operating funding	8,856	8,719	8,710
Surplus/(deficit) of operating funding	(193)	(62)	(91)
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	-
Development and financial contributions	-	-	-
Increase/(decrease) in debt	274	139	161
Gross proceeds from the sale of assets	-	-	6
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	274	139	167
Application of capital funding			
Capital expenditure:			
- to meet additional demand	-	-	-
- to improve the level of service	19	28	28
- to replace existing assets	66	48	48
Increase/(decrease) in reserves	(4)	1	-
Increase/(decrease) of investments	-	-	-
Total application of capital funding	81	77	76
Surplus/(deficit) of capital funding	193	62	91
Funding balance	-	-	-

COMMUNITY SERVICES – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	3,581	3,664	3,652
Targeted rates	39	39	39
Subsidies and grants for operating purposes	54	56	56
Fees and charges	3,895	3,823	3,551
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	55	-	4
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-
Total operating funding	7,624	7,582	7,302
Applications of operating funding			
Payments to staff & suppliers	6,708	6,471	6,433
Finance costs	159	111	108
Internal charges and overheads applied	1,140	1,151	1,151
Other operating funding applications	6	6	6
Total applications of operating funding	8,013	7,739	7,698
Surplus/(deficit) of operating funding	(389)	(157)	(396)
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	-
Development and financial contributions	-	-	-
Increase/(decrease) in debt	347	48	500
Gross proceeds from the sale of assets	-	-	7
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	347	48	507
Application of capital funding			
Capital expenditure:			
- to meet additional demand	-	-	-
- to improve the level of service	252	82	82
- to replace existing assets	174	319	318
Increase/(decrease) in reserves	(468)	(510)	(289)
Increase/(decrease) of investments	-	-	-
Total application of capital funding	(42)	(109)	111
Surplus/(deficit) of capital funding	389	157	396
Funding balance	-	-	-

DEMOCRACY – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	4,004	4,079	4,065
Targeted rates	43	43	43
Subsidies and grants for operating purposes	-	-	-
Fees and charges	236	30	17
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	49	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-
Total operating funding	4,332	4,152	4,125
Applications of operating funding			
Payments to staff & suppliers *	1,924	1,535	1,892
Finance costs	56	10	10
Internal charges and overheads applied	2,845	2,935	2,935
Other operating funding applications	-	-	-
Total applications of operating funding	4,825	4,480	4,837
Surplus/(deficit) of operating funding	(493)	(328)	(712)
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	-
Development and financial contributions	-	-	-
Increase/(decrease) in debt	666	570	957
Gross proceeds from the sale of assets	-	-	2
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	666	570	959
Applications of capital funding			
Capital expenditure:			
- to meet additional demand	-	-	-
- to improve the level of service	50	91	91
- to replace existing assets	119	156	156
Increase/(decrease) in reserves	4	(5)	-
Increase/(decrease) of investments	-	-	-
Total applications of capital funding	173	242	247
Surplus/(deficit) of capital funding	493	328	712
Funding balance	-	-	-

Variations to Council's 2012-2022 10-Year Plan

* Increased responsibilities for the Mayoral office and the Nga Mana Toopu contract has been centralised from other activities to Democracy.

PARKS AND OPEN SPACES – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	11,203	11,847	11,807
Targeted rates *	121	126	731
Subsidies and grants for operating purposes **	-	-	275
Fees and charges	1,040	970	916
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	118	-	83
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-
Total operating funding	12,482	12,943	13,812
Applications of operating funding			
Payments to staff & suppliers ***	9,370	9,236	9,899
Finance costs	1,663	1,600	1,560
Internal charges and overheads applied	1,448	1,463	1,463
Other operating funding applications	96	98	98
Total applications of operating funding	12,578	12,397	13,020
Surplus/(deficit) of operating funding	(96)	546	792
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	81
Development and financial contributions	469	493	453
Increase/(decrease) in debt	2,329	1,970	2,203
Gross proceeds from the sale of assets	-	-	9
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	2,798	2,463	2,746
Applications of capital funding			
Capital expenditure:			
- to meet additional demand	316	440	440
- to improve the level of service	691	1,010	1,010
- to replace existing assets	1,698	1,559	1,561
Increase/(decrease) in reserves	(3)	-	527
Increase/(decrease) of investments	-	-	-
Total application of capital funding	2,702	3,009	3,538
Surplus/(deficit) of capital funding	96	(546)	(792)
Funding balance	-	-	-

Variations to Council's 2012-2022 10-Year Plan

- * A new targeted rate has been introduced to partially fund further development of the Hamilton Gardens.
- ** Project Watershed funding for maintenance and protection of the Waikato river and main tributaries within Hamilton.
- *** Additional costs associated with remediation of the river bank path.

SOLID WASTE – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	4,703	5,023	5,006
Targeted rates	51	54	54
Subsidies and grants for operating purposes	-	-	-
Fees and charges	318	328	293
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	43	-	7
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-
Total operating funding	5,115	5,405	5,360
Applications of operating funding			
Payments to staff & suppliers	4,366	4,508	4,699
Finance costs	204	168	163
Internal charges and overheads applied	726	733	733
Other operating funding applications	10	10	10
Total applications of operating funding	5,306	5,419	5,605
Surplus/(deficit) of operating funding	(191)	(14)	(245)
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	-
Development and financial contributions	-	-	-
Increase/(decrease) in debt	1,394	1,365	1,587
Gross proceeds from the sale of assets	-	-	5
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	1,394	1,365	1,592
Applications of capital funding			
Capital expenditure:			
- to meet additional demand	-	-	-
- to improve the level of service	422	491	275
- to replace existing assets	992	1,079	1,072
Increase/(decrease) in reserves	(211)	(219)	-
Increase/(decrease) of investments	-	-	-
Total application of capital funding	1,203	1,351	1,347
Surplus/(deficit) of capital funding	191	14	245
Funding balance	-	-	-

STORMWATER – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	6,789	7,289	7,265
Targeted rates	73	78	78
Subsidies and grants for operating purposes *	-	-	275
Fees and charges	25	26	10
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	64	-	18
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-
Total operating funding	6,951	7,393	7,646
Applications of operating funding			
Payments to staff & suppliers	1,215	1,337	1,273
Finance costs	488	440	425
Internal charges and overheads applied	313	316	316
Other operating funding applications	26	27	27
Total applications of operating funding	2,042	2,120	2,041
Surplus/(deficit) of operating funding	4,909	5,273	5,605
Sources of capital funding			
Subsidies and grants for capital expenditure *	-	-	271
Development and financial contributions	575	609	538
Increase/(decrease) in debt	(3,418)	(3,400)	(3,760)
Gross proceeds from the sale of assets	-	-	2
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	(2,843)	(2,791)	(2,949)
Applications of capital funding			
Capital expenditure:			
- to meet additional demand	157	878	878
- to improve the level of service	925	833	833
- to replace existing assets	1,241	1,039	1,026
Increase/(decrease) in reserves	(257)	(268)	(81)
Increase/(decrease) of investments	-	-	-
Total application of capital funding	2,066	2,482	2,656
Surplus/(deficit) of capital funding	(4,909)	(5,273)	(5,605)
Funding balance	-	-	-

Variations to Council's 2012-2022 10-Year Plan

* Project Watershed funding for maintenance and protection of the Waikato river and main tributaries within Hamilton.

TRANSPORTATION – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	25,154	26,312	26,224
Targeted rates	5,271	5,280	5,281
Subsidies and grants for operating purposes	3,351	3,669	3,714
Fees and charges *	4,514	4,783	3,363
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	282	-	397
Local authorities fuel tax, fines, infringement fees, and other receipts	3,692	4,019	4,019
Total operating funding	42,264	44,063	42,998
Applications of operating funding			
Payments to staff & suppliers **	11,936	12,907	11,697
Finance costs	7,557	7,527	7,338
Internal charges and overheads applied	3,278	3,311	3,311
Other operating funding applications	456	466	466
Total applications of operating funding	23,227	24,211	22,812
Surplus/(deficit) of operating funding	19,037	19,852	20,186
Sources of capital funding			
Subsidies and grants for capital expenditure	4,383	10,156	10,156
Development and financial contributions	2,312	2,317	2,155
Increase/(decrease) in debt	(2,273)	(8,532)	(5,354)
Gross proceeds from the sale of assets	-	-	21
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	4,422	3,941	6,978
Applications of capital funding			
Capital expenditure:			
- to meet additional demand	5,470	1,147	1,147
- to improve the level of service ***	9,123	13,085	15,754
- to replace existing assets	9,469	10,276	10,276
Increase/(decrease) in reserves	(603)	(715)	(14)
Increase/(decrease) of investments	-	-	-
Total application of capital funding	23,459	23,793	27,163
Surplus/(deficit) of capital funding	(19,037)	(19,852)	(20,185)
Funding balance	-	-	-

Variations to Council's 2012-2022 10-Year Plan

- * Reduction in revenue from parking management.
- ** A reduced allowance for writing off uncollectable fines has been made.
- *** Increase in work for the integration of different transport modes.

WASTEWATER – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	15,652	16,681	16,425
Targeted rates	169	178	178
Subsidies and grants for operating purposes	-	-	-
Fees and charges	3,655	3,826	3,746
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	135	-	193
Local authorities fuel tax, fines, infringement fees, and other receipts	413	427	427
Total operating funding	20,024	21,112	20,969
Applications of operating funding			
Payments to staff & suppliers	7,829	8,351	7,841
Finance costs	4,280	4,285	4,145
Internal charges and overheads applied	1,579	1,596	1,596
Other operating funding applications	260	266	266
Total applications of operating funding	13,948	14,498	13,848
Surplus/(deficit) of operating funding	6,076	6,614	7,121
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	270
Development and financial contributions	2,305	2,405	2,225
Increase/(decrease) in debt	(1,039)	(148)	(1,012)
Gross proceeds from the sale of assets	-	-	9
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	1,266	2,257	1,492
Applications of capital funding			
Capital expenditure:			
- to meet additional demand	370	926	926
- to improve the level of service	986	1,801	1,801
- to replace existing assets	5,775	5,926	5,886
Increase/(decrease) in reserves	211	218	-
Increase/(decrease) of investments	-	-	-
Total application of capital funding	7,342	8,871	8,613
Surplus/(deficit) of capital funding	(6,076)	(6,614)	(7,121)
Funding balance	-	-	-

WATER SUPPLY – PROSPECTIVE FUNDING IMPACT STATEMENT

FINANCIAL YEAR ENDING 30 JUNE

	2013/14 ANNUAL PLAN	2014/15 10-YEAR PLAN	2014/15 ANNUAL PLAN
	\$000	\$000	\$000
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	8,128	8,397	8,569
Targeted rates *	8,153	8,911	8,211
Subsidies and grants for operating purposes	-	-	-
Fees and charges	97	294	227
Internal charges and overheads recovered	-	-	-
Interest and dividends from investments	76	-	152
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-
Total operating funding	16,454	17,602	17,159
Applications of operating funding			
Payments to staff & suppliers **	5,539	6,334	5,888
Finance costs	3,178	3,207	3,109
Internal charges and overheads applied	1,260	1,275	1,275
Other operating funding applications	195	199	199
Total applications of operating funding	10,172	11,015	10,471
Surplus/(deficit) of operating funding	6,282	6,587	6,688
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	379
Development and financial contributions	1,823	1,968	1,767
Increase/(decrease) in debt	(910)	9,456	8,950
Gross proceeds from the sale of assets	-	-	6
Lump sum contributions	-	-	-
Other dedicated capital funding	-	-	-
Total sources of capital funding	913	11,424	11,102
Applications of capital funding			
Capital expenditure:			
- to meet additional demand	225	5,771	5,771
- to improve the level of service	2,946	7,723	7,723
- to replace existing assets	3,968	4,462	4,376
Increase/(decrease) in reserves	56	55	(81)
Increase/(decrease) of investments	-	-	-
Total application of capital funding	7,195	18,011	17,789
Surplus/(deficit) of capital funding	(6,282)	(6,587)	(6,687)
Funding balance	-	-	-

Variations to Council's 2012-2022 10-Year Plan

* Revenue from sale of water to commercial and bulk users is reduced to align with current volume projections.

** Reduced costs have been identified for energy and the insurance of underground assets.

SERVICE PERFORMANCE MEASURES



This part of the Annual Plan includes **what you can expect from our services** and the **measures** we'll use to report back on our performance.

YOU CAN EXPECT...	MEASURES	2014/15 TARGETS
ARTS AND RECREATION		
Arts Promotion Hamilton Zoo Indoor Recreation Libraries Sports Parks Swimming Facilities Theatres Waikato Museum		
<p>1. Quality experiences for residents who use Council's arts and recreation facilities.</p>	<p>1.1. The percentage of Residents Survey respondents who provide a rating, satisfied with the Council's arts and recreation facilities:</p> <ul style="list-style-type: none"> • Hamilton Zoo • Garden Place Library • Suburban Libraries • Waterworld • Gallagher Aquatic Centre • Founders Theatre • Clarence St Theatre • The Meteor • Waikato Museum • Outdoor sports areas 	<p>90%</p> <p>85%</p> <p>84%</p> <p>75%</p> <p>75%</p> <p>75%</p> <p>65%</p> <p>60%</p> <p>80%</p> <p>65%</p>
	<p>1.2. The number of visits to the Zoo, libraries, swimming facilities and the Museum each year:</p> <ul style="list-style-type: none"> • Hamilton Zoo • Libraries • Swimming facilities • Waikato Museum 	<p>120,000</p> <p>1 million</p> <p>580,000</p> <p>118,000</p>
<p>2. Facilities that support a range of activities and learning opportunities.</p>	<p>2.1. The number of events and activities run by or hosted at the libraries, and the number of attendees:</p> <ul style="list-style-type: none"> • Number of events and activities • Number of attendees 	<p>350</p> <p>10,000</p>
	<p>2.2. The number of people participating in education programmes at:</p> <ul style="list-style-type: none"> • Hamilton Zoo • Swimming facilities • Waikato Museum 	<p>8,000</p> <p>30,000</p> <p>8,000</p>
	<p>2.3. The number of activities held at the theatres each year.</p>	<p>150</p>
<p>3. Widely accessible facilities.</p>	<p>3.1. The percentage of Residents Survey respondents who provide a rating, satisfied with library opening hours.</p>	<p>75%</p>
	<p>3.2. The number of closures of sports grounds for club sport during a season.</p>	<p>No more than 6 closures per sports ground during each 6 month season.</p>
	<p>3.3. Zoo and pool entry charges to be within 20% of the average charge for other similar NZ facilities.</p>	<p>Plus or minus 20% of the average charge for other similar NZ facilities.</p>

YOU CAN EXPECT...	MEASURES	2014/15 TARGETS
CITY PLANNING AND DEVELOPMENT		
City Planning Planning Guidance and Compliance		
4. Applications to be processed within agreed timeframes.	4.1. The percentage of land use and subdivision consent applications processed within agreed timeframes.	100%
5. Regular monitoring of land use consent conditions.	5.1. The percentage of land use consents monitored.	95%
	5.2. The percentage of resource consents monitored that are meeting their conditions.	80%
6. A District Plan that will ensure quality development	6.1. The percentage of survey respondents who provide a rating agreeing that they have pride in the city's look and feel.	65%
CITY PROSPERITY		
Economic Development Strategic Property Investment Claudelands Waikato Stadium and Seddon Park		
7. An economic return to the city from events hosted at Council's event facilities.	7.1. The percentage of people attending ticketed events who are from outside the city.	60%
	7.2. The number of national and international events held at Claudelands, Waikato Stadium and Seddon Park.	130
8. The funding for Claudelands from rates to reduce over time.	8.1. The net revenue received from users of Claudelands.	\$2.2 million
9. A financial return from the Council's commercial property investments.	9.1. The financial return on the Council's commercial property investments.	8%
	9.2. The percentage of Council's commercial and retail premises that are occupied.	90%
CITY SAFETY		
Animal Education and Control Building Control Environmental Health and Public Safety		
10. A reliable and timely response to requests for dog control.	10.1. The percentage of urgent requests involving threats to public safety responded to within 60 minutes.	95%
	10.2. The percentage of routine requests for dog control issues responded to within 48 hours.	90%
11. Buildings granted consent to comply with construction standards.	11.1. Maintain the Council's Building Consent Authority (BCA) accreditation.	Maintain our BCA accreditation
12. Premises selling food and liquor to be regularly monitored.	12.1. The percentage of high risk premises selling food and liquor monitored annually.	100%
	12.2. The percentage of food premise compliance issues resolved within agreed timeframes.	100%
13. A reliable and timely response to excessive noise complaints.	13.1. The percentage of complaints about excessive noise responded to within 30 minutes.	95%
14. Activity in the CBD to be proactively monitored.	14.1. The percentage of priority incidents in the CBD area detected and reported by CCTV cameras and City Safe Patrols.	90%
COMMUNITY SERVICES		
Cemeteries and Crematorium Community Development Emergency Management Housing		
15. Professional and people-focused services.	15.1. The percentage of key stakeholders survey respondents who provide a rating, satisfied with the services at Hamilton Park Cemetery.	90%
	15.2. The percentage of housing tenant survey respondents who provide a rating, satisfied with Council's landlord service.	80%

YOU CAN EXPECT...	MEASURES	2014/15 TARGETS
	15.3. The percentage of stakeholder survey respondents who provide a rating, satisfied with the Council's community development services.	85%
16. The cost of housing to be recovered through rents.	16.1. The percentage of annual costs of the housing activity recovered through rentals.	100%
17. Council to always be ready for an emergency.	17.1. The Ministry of Civil Defence's rating of Hamilton's overall capability for an emergency event.	60%
18. Council to work together with others on community issues.	18.1. The number of inter-agency groups facilitated by the Community Development Team and the total combined number of meetings these groups hold.	10 inter-agency groups that meet at least 60 times
19. Community spaces to be well used.	19.1. The percentage of bookable time that Enderley Community Centre, the Celebrating Age Centre and Fairfield Hall are used by the community: <ul style="list-style-type: none"> • Enderley Community Centre • Celebrating Age Centre • Fairfield Hall 	90% 90% 60%
20. A timely response to graffiti removal requests.	20.1. The percentage of graffiti removal jobs completed within two working days.	85%
DEMOCRACY		
21. Responsible management of the city's finances.	21.1. The percentage that rates increase to existing ratepayers each year.	3.8%
	21.2. The percentage by which the Council's total overall debt exceeds income.	235%
22. Timely and open access to public information.	22.1. The percentage of official information requests responded to within 20 working days.	100%
	22.2. The number of complaints about the Council withholding information upheld by the Ombudsman.	0
	22.3. The percentage of Residents Survey respondents who provide a rating, satisfied with the information the Council provides to the community about its services, facilities, projects and plans.	60%
23. Opportunities to be involved in decision-making processes.	23.1. The percentage of Residents Survey respondents who provide a rating, satisfied with the opportunities the Council provides for community involvement in decision-making.	50%
PARKS AND OPEN SPACES Amenity Parks Hamilton Gardens Natural Areas Streetscapes		
24. Well presented parks and streetscapes.	24.1. The percentage of Residents Survey respondents who provide a rating, satisfied with parks and gardens in the city.	75%
25. Playgrounds in areas of highest demand.	25.1. The percentage of high demand suburbs in the city that have a playground.	85%
26. The city's public natural spaces to be protected and gradually restored.	26.1. The total number of native plants planted in natural areas each year.	15,000 – 20,000
27. A high standard of presentation at Hamilton Gardens.	27.1. The percentage of Residents Survey respondents who provide a rating, satisfied with Hamilton Gardens.	95%

YOU CAN EXPECT...	MEASURES	2014/15 TARGETS
SOLID WASTE Rubbish Collection Waste Minimisation Landfill Site Management		
28. A reliable refuse and recycling collection.	28.1. The number of weeks with more than 20 complaints about uncollected household rubbish and recycling.	0
	28.2. The percentage of customer complaints about uncollected rubbish and recycling resolved within 24 hours.	95%
29. Council to promote and encourage recycling and reuse.	29.1. The total volume of waste produced per residential property.	600kg
	29.2. The percentage of waste recovered for recycling.	34%
STORMWATER Network Management Catchment Management		
30. An effective stormwater system that protects properties from flooding.	30.1. The number of buildings flooded each year.	Less than 5
	30.2. The number of reported incidences of surface water flooding on private residential property that are due to network capacity or maintenance issues.	Less than 6
31. Council to minimise the impact of stormwater on the city's waterways.	31.1. The percentage of days tested where Council-managed stormwater discharges meet bathing water standards.	50%
TRANSPORTATION Transport Network Travel Demand Management Parking Management		
32. Roads, cycleways and footpaths to be kept in good condition.	32.1. The number of potholes, cycleway faults and footpath trip hazards identified each year.	No more than 750
	32.2. The number of complaints about the "look and feel" of the network, including cleanliness and landscaping.	No more than 1,550
33. A transport network that is safe to use.	33.1. The number of fatal and serious injury crashes per 10,000 people in Hamilton.	A steady or decreasing trend for the 5-year average results
	33.2. The percentage of fatal and serious casualties in urban Hamilton that involve pedestrians, cyclists and motorcyclists.	
	33.3. The percentage of fatal and serious casualties occurring as a result of crossing/turning crashes in urban Hamilton.	
34. Predictable motor vehicle travel times.	34.1. The percentage of extra time taken to travel key routes in the city during peak travel times.	50%
35. Enough car parks in the CBD for shoppers and people doing business.	35.1. The percentage of on-street car parks that are full, between 8am – 5pm on weekdays.	Average of no more than 85% each year.
36. Transport infrastructure and services that support sustainable travel choices.	36.1. The percentage of Hamilton primary schools with active school travel plans.	96%
	36.2. The number of bus trips per capita.	Between 30 - 35 trips per capita
WASTEWATER Wastewater Collection Wastewater Treatment and Disposal		
37. Reliable wastewater services.	37.1. The number of unplanned interruptions to service.	No more than 500
	37.2. The percentage of service interruptions to customers resolved within eight hours.	100%
38. Risks to people's health and our waterways will be minimised.	38.1. The number of wastewater overflows from pump stations and the treatment plant directly into streams and the Waikato River.	No more than 100
	38.2. The percentage of days tested where water discharged from the Wastewater Treatment Plant meets bathing water standards.	70%

YOU CAN EXPECT...	MEASURES	2014/15 TARGETS
WATER SUPPLY Water Treatment and Distribution Water Storage Water Demand Management		
39. High quality water.	39.1. Maintain the city's current high Ministry of Health water grade.	Aa water grade
40. A reliable supply.	40.1. The number of unplanned interruptions to service.	No more than 410
	40.2. The percentage of service interruptions to customers resolved within 8 hours.	100%
41. Sustainable management of water resources.	41.1. The number of days each year the city's demand for water exceeds the amount the Council is allowed to take from the Waikato River.	0
	41.2. Litres of water lost in the network through leaks per connection, per day.	Less than 110 L